



2:30-4 p.m., Monday, March 16, 2009

Conference call

Call-in Information

1. Dial 866-842-5779
2. Enter conference code 8044166175

Agenda

- I. Welcome
- II. Managing Your Mailbox
- III. Premium PC Charges
- IV. Help Desk Rebranding
- V. CAM and APM Merge
- VI. Customer Council Survey
- VII. AITR meetings- next meeting is April 23
- VIII. Open discussion
- IX. Closing