



ISOAG Meeting November 2, 2016

Welcome to CESC



Welcome and Opening Remarks

Michael Watson

November 2 , 2016



ISOAG November 2, 2016 Agenda

- | | |
|------------------------------|--------------------------------|
| I. Welcome & Opening Remarks | Mike Watson, VITA |
| II. Ethics in IT Security | Alison Gise Johnson, PhD, VUU |
| III. Data Points | Jon Smith & Mark Martens, VITA |
| IV. Upcoming Events | Mike Watson, VITA |
| V. Partnership Update | Northrop Grumman |

ETHICS IN A CHANGING WORLD

A Theory on The Influential Nature of Values

Alison Gise Johnson, PhD

Presented November 2, 2016

Virginia Information Technologies Agency

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Introduction

- How I come to this work
- What I see as proposed benefits
 - Means by which to understand office dynamics and leadership
 - Means by which to interpret current events
 - Opportunity to ask the question “securing what?”

RELATIONSHIP BETWEEN ETHICS, VALUES AND ORDER

Understanding the Philosophical Foundations for
“Good”

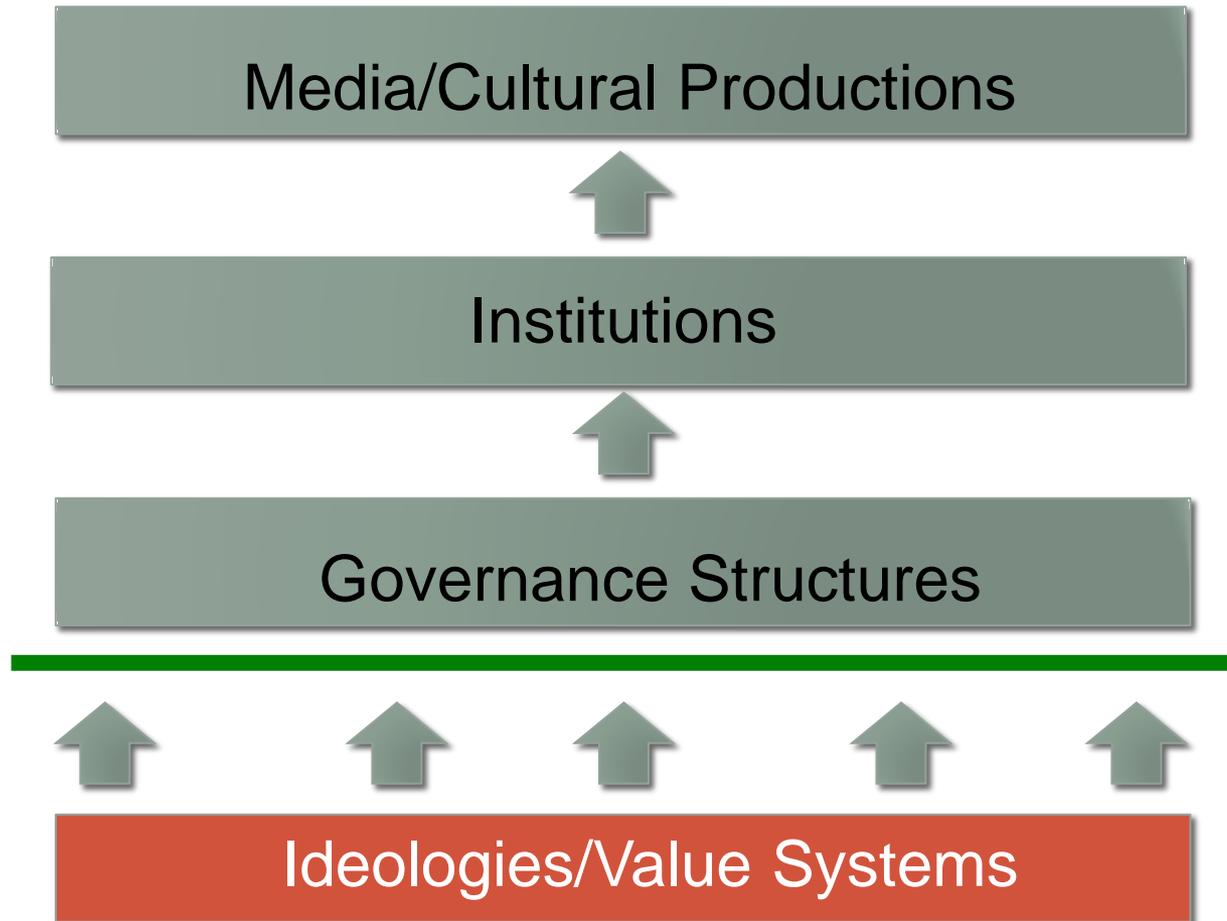
Defining Ethics

- Philosophical and practical means for designing systematic operations wherein all parts and populations of a particular entity operate toward a specific end- **THE GOOD**

What Good is Not. What Good Is.

- GOOD ≠ RIGHT
- GOOD ≠ MORAL
- GOOD ≠ STATIC
- GOOD = THAT WHICH BRINGS
ORDER (Social or Institutional)

How Good Operates



Values

- Axiology- study of values
- Value systems are the invisible building blocks for constructing what is “good.”
- Often tutored through family instruction and dynamics, school, social and institutional environments, or may in fact be integral to who we are as individuals
- We all have values by which we operate as individuals and communal groups which may or may not align with those on which our societies are built or even the institutions/corporations for which we work

Two Types of Good



Value Systems
Based on
Acquisition of
Material Goods

Value Systems
Based on
Maintenance of
Relationships

Hall-Tonna Values Mapping

Phases	Phase I SURVIVING "the world is a mystery over which I have no control" PRE-CONVENTIONAL		Phase II BELONGING "the world is a problem with which I must cope" CONVENTIONAL		Phase III SELF-INITIATING "the world is a creative project in which I want to participate" POST-CONVENTIONAL		Phase IV INTERDEPENDENT "the world is a mystery for which we care on a global scale" GLOBAL ETHIC & MORALITY														
Stages	1: SAFETY	2: SECURITY	3: FAMILY	4: INSTITUTION	5: VOCATION	6: NEW ORDER	7: WISDOM	8: WORLD ORDER													
Goals Values	Goals Self-Interest/Control Self Preservation Wonder/Awe/Fate	Goals Physical Delight Security	Goals Family/Belonging Fantasy/Play Self Worth	Goals Belief/Philosophy/Values Competence/Confidence Play/Recreation Work/Wealth/Value	Goals Equality/Liberation Integration/Wholeness Self Actualization Service/Vocation	Goals Art/Beauty Being Self Construction/New Order Contemplation Faith/Risk/Vision Human Dignity Knowledge/Insight Presence	Goals Intimacy/Solitude Truth/Wisdom	Goals Ecstasy Global Harmony Word													
Means Values	Means Food/Warmth/Shelter Function/Physical Safety/Survival	Means Economics/Profit Property/Control Sensory Pleasure Territory/Security Wonder/Curiosity	Means Being Liked Care/Nurture Control/Order/Discipline Courtesy/Hospitality Dexterity/Co-ordination Endurance/Patience Equilibrium Friendship/Belonging Obedience/Duty Prestige/Image Rights/Respect Social Affirmation Support/Peer Tradition	Means Achievement/Success Administration/Control Communication/Info Competition Design/Pattern/Order Duty/Obligation Economics/Success Education/Certification Efficiency/Planning Hierarchy/Order Honor Law/Rule Loyalty/Fidelity Management Membership/Institution Ownership Patriotism/Esteem Productivity Reason Responsibility Rule/Accountability Technology/Science Unity/Uniformity Workmanship/Art/Craft	Means Adaptability/Flexibility Authority/Honesty Congruence Decision/Initiation Empathy Equity/Rights Expressiveness/Joy Generosity/Compassion Health/Healing Independence Law/Guide Limitation/Acceptance Mutual Obedience Quality/Evaluation Relaxation Search/Meaning/Hope Self Assertion Sharing/Listening/Trust	Means Accountability/Ethics Collaboration Community/Supportive Complementarity Corporation/Stewardship Creativity Detachment/Solitude Discernment Education/Knowledge Growth/Expansion Intimacy Justice/Social Order Leisure Limitation/Celebration Mission/Objectives Mutual Accountability Pioneerism/Innovation Research Ritual/Communication Simplicity/Play Unity/Diversity	Means Community/Personalist Interdependence Mineness Prophet/Vision Synergy Transcendence/Solitude	Means Convivial Technology Global Justice Human Rights Macroeconomics													
Value Cluster	F O U N D A T I O N					F O C U S					V I S I O N										
Steps %	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20/21
Cycles	CYCLE 1 AUTHORITARIAN			CYCLE 2 BENEVOLENT Transition 1 Locus Control: External Responsibility: Internal			CYCLE 3 MANAGER			CYCLE 4 FACILITATOR Transition 2 Locus Control: Internal Responsibility: Internal			CYCLE 5 COLLABORATOR			CYCLE 6 SERVANT Transition 3 Locus Control: External WE Responsibility: Internal WE			CYCLE 7 VISIONARY		

APPLICATION OF THEORY

So What Does that Look Like In Terms of Office Dynamics

AQUISITION

Paycheck
Position
Power
Job Security
Meets minimal requirements

RELATIONSHIP

Excellence
Career Development
Personal Commitment to
corporate mission
Invested in building,
growing, perfecting,
innovating

What Is Required of Leadership

Phases	Phase I SURVIVING "the world is a mystery over which I have no control" PRE-CONVENTIONAL		Phase II BELONGING "the world is a problem with which I must cope" CONVENTIONAL		Phase III SELF-INITIATING "the world is a creative project in which I want to participate" POST-CONVENTIONAL		Phase IV INTERDEPENDENT "the world is a mystery for which we care on a global scale" GLOBAL ETHIC & MORALITY															
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Means	Means	Means	Means	Means	Means	Means	Means	Means														
Values	Food/Warmth/Shelter Function/Physical Safety/Survival	Economics/Profit Property/Control Sensory Pleasure Territory/Security Wonder/Curiosity	Being Liked Care/Nurture Control/Order/Discipline Courtesy/Hospitality Dexterity/Co-ordination Endurance/Patience Equilibrium Friendship/Belonging Obedience/Duty Prestige/Image Rights/Respect Social Affirmation Support/Peer Tradition	Achievement/Success Administration/Control Communication/Info Competition Design/Pattern/Order Duty/Obligation Economics/Success Education/Certification Efficiency/Planning Hierarchy/Order Honor Law/Rule Loyalty/Fidelity Management Membership/Institution Ownership Patriotism/Esteem Productivity Reason Responsibility Rule/Accountability Technology/Science Unity/Uniformity Workmanship/Art/Craft	Adaptability/Flexibility Authority/Honesty Congruence Decision/Initiation Empathy Equity/Rights Expressiveness/Joy Generosity/Compassion Health/Healing Independence Law/Guide Limitation/Acceptance Mutual Obedience Quality/Evaluation Relaxation Search/Meaning/Hope Self Assertion Sharing/Listening/Trust	Accountability/Ethics Collaboration Community/Supportive Complementarity Corporation/Stewardship Creativity Detachment/Solitude Discernment Education/Knowledge Growth/Expansion Intimacy Justice/Social Order Leisure Limitation/Celebration Mission/Objectives Mutual Accountability Pioneerism/Innovation Research Ritual/Communication Simplicity/Play Unity/Diversity	Community/Personalist Interdependence Mineness Prophet/Vision Synergy Transcendence/Solitude	Convivial Technology Global Justice Human Rights Macroeconomics														
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Example of Tension: A Bugs Life

Acquisition/Control and Survival to Relationship



Value Systems As Means of Understanding Contemporary Issues

- Kim Davis Rowan County Clerk
- Federal Wildlife Refuge Oregon
- Black Lives Matter Movement
- Dakota Access Pipeline
- Rise of ISIS

Hall-Tonna Values Mapping

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Social Shifts, Technology and Security

- Values Drive Social Shifts
- Technology Becomes the Vehicle for Delivery of Ideas and Ideals
- The Difficulty

Security is always located on the acquisition side of values mapping;

Those responsible for security are required to maintain existing status quo while trying to define what that means with rapid changes in technology

Security and management of data is often viewed as a values-free career.

What is “Good” in terms of An Ethic of Security Based on Shifts in Technology and A Changing Social Landscape?

- Contemporary Situations

Private E-Mail Servers and Other Forms of
Technology

Shift from Welfare State to Military State

Competing Values between Institutions and
Employees

QUESTIONS AND CLOSING COMMENTS

Bibliographic Contributions

- Brian Hall, Values Shift: A Guide to Personal & Organizational Transformation, 1994
- Hall-Tonna Values Mapping,
www.newcommglobal.com/upload/VTHallTonna%20Values%20Map.DOC
- Malcolm Andress, unpublished work on Social Enterprise, 2016



NCSR, Business Process Workflow, & Reconciliation

Jonathan Smith & Mark Martens
ISOAG

November 2nd , 2016





NCSR - Add or Change drop down



Enterprise Governance Risk and C

Incident Management | Administration | Threat Management | COV Incident Management | **Agency Workspace**

Audit & RA Plans | Add or Change Records | Reports | Miscellaneous Links

Dashboard: Agency Welcome, Mark Martens

Agency Business

Processes by Criticality

Not Rated	~100
Low	~100
Medium	~100
High	~800

Application Add/Update: CETR

- View Applications
- Add/Change Devices
- Add/Change Business Processes
- Add/Change Datasets (Information)
- Add/Change Remediation Plans
- Add/Change Findings
- Add/Change NCSR Questionnaire**

901

1,778

Agency Findings

Findings by Status

1,200

Agency Incidents

Incidents Reported

80



NCSR – Questionnaire ID

NCSR Questionnaire

Agency Name ▲ 1	Questionnaire ID ▲ 2	Progress Status	Submission Status
Alcoholic Beverage Control	256165	<input type="text"/> 0%	In Process

Click on the Questionnaire ID to begin.



Reports

The screenshot shows the VITA Enterprise web application interface. At the top, there is a navigation bar with the VITA logo and the word "Enterprise". Below this, there are tabs for "COV Incident Management" and "Agency Workspace". A secondary navigation bar contains "Audit & RA Plans", "Add or Change Records", and "Reports". The main content area shows a "Dashboard:" section with a dropdown menu open, listing "Agency Executive Dashboard", "Agency Actionable Dashboard", and "IT Security Audit Dashboard". Below the menu is a horizontal bar chart showing risk levels: "Not Rated", "Low" (901), "Medium" (384), and "High" (1,778). The x-axis represents the number of items, ranging from 300 to 2,100.

Risk Level	Count
Not Rated	
Low	901
Medium	384
High	1,778

Click on
"Agency
Actionable
Dashboard"



NCSR

COV Incident Management

Agency Workspace

CSRM Analyst Workspace

More ▾

Audit & RA Plans ▾

Add or Change Records ▾

Reports ▾

Miscellaneous Links ▾

Dashboard: Agency Actionable Dashk ▾

Welcome, Mark Martens

| Options ▾ |

Agency Datapoints

Agency Name ▲	ISO Certification Status	Audit Plan Status	Current Year Percentage of Audits Received	Current Year Percentage of Quarterly Updates	3 Year Audit Obligations	Risk Assessment Plan Status	3 Year Risk Assessment Obligations	Business Impact Analysis Status	IDS Quarterly Reports	Vulnerability Scanning	Zip Code
---------------	--------------------------	-------------------	--	--	--------------------------	-----------------------------	------------------------------------	---------------------------------	-----------------------	------------------------	----------

NCSR Questionnaire

Agency Name ▲	Question ID ▲ 2	Progress Status	Submission Status	Submit Date
Alcoholic Beverage Control Board of	<u>256165</u>	<input type="text"/>	In Process	

Applications missing Business Processes or Data Se

Agency	Application Name	Business Process	Information	Status	Status
Department of Education	21st Century Community		P01		In production -



NCSR Instructions

Nationwide Cyber Security Review: 256165



0 of 112 Completed

| Options ▾ |

▼ Instructions

Review the following steps to complete this questionnaire:

- 1) Answer questions.** Select the appropriate answer to each question. Question specific help text may be available via the  icon. If your answer dictates an explanation, a required text box will become available for you to add further information.
- 2) Add Comments.** You may add question specific comments or attach supporting evidence for your answers by clicking on the  icon next to each question. Once you have saved the comment, the icon will change to the  icon to show that a comment has been added.
- 3) Change the Status.** You may keep the questionnaire in the "In Process" status until you are ready to submit it for review. When you have completed the assessment, change the Submission Status to "Submitted".
- 4) Save/Exit the Questionnaire.** You may use any of the four buttons at the top and bottom of the screen to save or exit the questionnaire. The button allows you to complete the questionnaire. The button allows you to save your work and close the questionnaire. The button allows you to save your work and remain in the questionnaire. The button closes the questionnaire without saving your work.
- 5) Check your Results.** After you have completed the questionnaire, you will be able to gain access to various reports that detail your current NIST Profile. You can find the information on your profile in multiple locations, the first is within your organization's record in the Current Profile tab. Additionally you'll be able to find information on which specific functions that you answered below the recommended maturity. Lastly you can find graphical representation of your profile in NCSR Result Dashboard, found in the drop down menu from the "Nationwide Cyber Security Review" Solution.



NCSR – Maturity Scale

▼ Maturity Scale

The Nationwide Cyber Security Review utilizes a maturity model that we hope is easier to understand and utilize. We have incorporated much of the comments that we have received and created a new model that not only simplifies, but helps organizations better understand their current cyber security posture

Not Performed: Activities, processes and technologies are not in place to achieve the referenced objective

Informally Performed: Activities and processes may be substantially performed and technologies may be available to achieve this objective, but they are undocumented and/or not formally approved by management

Risk Formally Accepted: The risks associated with not implementing controls to achieve the objective are formally accepted by the organization through its risk management process and therefore your organization has not implemented activities, processes or technology to achieve the goal.

Documented Policy: Your organization has taken steps to achieve the associated objective by formalizing it in a policy or business case.

Partially Documented Standards and/or Procedures: Your organization has not only taken formal steps to have the objectives documented in policy, but also is in the process of developing documented standards and/or procedures on how to achieve the policy.

Implementation in Process: Your organization has not only taken formal steps to have the objectives documented in policy and standards and/or procedures but also has taken steps to implement them to achieve the objective.

Tested and Verified: Your organization has policy and standards and/or procedures to achieve the objective, and its current implementation is tested and verified against models and real world analysis to establish efficacy and functioning of the controls supporting the objectives

Optimized: Your organization has policy, standards and/or procedures to achieve the objective, and its current implementation is not only tested and verified but also regularly reviewed, improved and repeated to ensure continued effectiveness of the controls.



NCSR – Summary

Nationwide Cyber Security Review: 256165



0 of 112 Completed

Options ▾

▶ Instructions

General Information

Questionnaire ID:	256165	Year:	2016
Target:	<u>Alcoholic Beverage Control</u>	Submission Status:	In Process
Progress:	0 of 112 Completed		
Progress Status:	<input type="text"/> 0%	Due Date:	12/31/2016

▼ Maturity Scale

Edit

Cancel



NCSR Categories/Questions

▼ Completion Tracking

		Completion Tracking (PR):	0 %
Completion Tracking (ID):	0 %	Completion Tracking (RS):	0 %
Completion Tracking (DE):	0 %	Completion Tracking (PC):	0 %
Completion Tracking (RC):	0 %	Completion Tracking (Post-Survey):	0 %

Demographics

Identify

Protect

Detect

Respond

Recover

Privacy

Post Survey Questions

▼ (CSF) Demographics



These questions do not impact your score but do provide us with additional context to the responses you are providing. Please answer each to the best of your ability.

(NCSR)Demo 1: Jurisdiction:

Which of the following government entities are within the jurisdiction of your information security governance structure? Choose all that apply

(NCSR)Demo 2: Executive Reporting:

Do your top-level decision-makers receive periodic (at least annual) reports on the status of information risks, controls, and/or security from the departments, divisions, and/or agencies within your organization?



NCSR – Save

Demographics

Identify

Protect

Detect

Respond

Recover

Privacy

Post Survey Questions

▼ (CSF) Identify.Asset Management



Asset Management (ID.AM): The data, personnel, devices, systems, and facilities that enable the organization to achieve business purpose business objectives and the organization's risk strategy.

ID.AM-1: Physical devices and systems within the organization are inventoried.

ID.AM-2: Software platforms and applications within the organization are inventoried

ID.AM-3: Organizational communication and data flows are mapped

ID.AM-4: External information systems are catalogued

Save and Close

Save and Continue

Cancel



Reconciling

Dashboard: Agency Actionable Dashk ▾ Welcome, Mark Martens | Options ▾

Agency Datapoints

Agency Name	ISO Certification Status	Audit Plan Status	Current Year Percentage of Audits Received	Current Year Percentage of Quarterly Updates	3 Year Audit Obligations	Risk Assessment Plan Status	3 Year Risk Assessment Obligations	Business Impact Analysis Status	IDS Quarterly Reports	Vulnerability Scanning	Zip Code
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NCSR Questionnaire

Agency Name	Question ID	Progress Status	Submission Status	Submit Date
Alcoholic Beverage Control Board of	256165	<input type="text"/>	In Process	

Applications missing Business Processes or Data Se

Agency	Application Name	Business Process	Information	Status	Status
Department of Education	21st Century Community		P01		In production -

Apps missing BP or Data Sets

Applications missing Business Processes or 

Agenc	Applic Name	Busine Proces	Inform
<u>Depart</u> <u>ment</u> <u>of Edu</u> <u>cation</u>	<u>21st</u> <u>Centu</u> <u>ry</u> <u>Comm</u> <u>unity</u>		<u>P01</u>

- Edit Properties
- Collapse
- Display Report**
- Remove



Items on this report need help

Applications mission Business Processes or Data Sets

Agency	Application Name ▲ 1	Business Processes	Information
--------	----------------------	--------------------	-------------

- You don't want to be on this report
- Over 60 agencies on this report
- Over 1,300 applications



Reports

Agency Workspace CSR Analyst Workspace More ▾

Change Records ▾ Reports ▾ Miscellaneous Links ▾

- Dataset Reports ▶
- Questionnaire Reports ▶
- Device Reports ▶
- Application Reports ▶
- Business Process Reports ▶

Export Print Email



Application Reports

List of All Systems

Sensitive Systems

Non-Sensitive Systems with
Sensitive Data Sets

SANS Top 20 Critical Control
Findings

Applications without Business
Processes



Reconciliation

- All applications must be reconciled. CSRM expects the BIA, Data Sets, and IT Security Audit Plan to agree. If they don't agree, the IT Security Audit Plan will be rejected.



Miscellaneous

The screenshot shows a web application interface with a navigation bar at the top. The navigation bar includes 'Change Records', 'Reports', and 'Miscellaneous Links'. The 'Miscellaneous Links' dropdown menu is open, displaying the following items:

- Register for ISOAG Meeting
- Register for IS Orientation
- IT Security Incident Reporting
- Policies, Standards & Guidelines
- CETR

The 'CETR' item is highlighted in blue. In the background, a 'Welcome, Mark Mar' message is visible, along with a table containing a red cell.



Business Process Workflow

gement **Agency Workspace**

Add or Change Records ▾ | Reports ▾

- Application Add/Update: CETR
- View Applications
- Add/Change Devices
- Add/Change Business Processes**
- Add/Change Datasets (Information)
- Add/Change Remediation Plans
- Add/Change Findings
- Change NCSR Questionnaire



Click on the business process to edit

Report	Process	Owner
251115	<u>Compliance Oversight</u>	
BPID-251099	<u>IT Security Conference</u>	VITA
BPID-251138	<u>Legal & Legislative Services</u>	VITA
BPID-251127	<u>Maintain Project/Program Management Related Policies, Standards and Guidelines</u>	VITA



New date and approval fields



Record 73 of 130

First Published: 4/28/2016 11:01 AM Last Updated: 10/24/2016 5:00 PM

About

General Information

Agency Submission Status:	Awaiting Review
First Published:	4/28/2016 11:01 AM
Agency Submit Date:	
Risk Rating:	
CSR Review Status:	
Process ID:	BPID-251099
CSR Approval Date:	
Process Name:	IT Security Conference
Last Updated:	10/24/2016 5:00 PM
Agency:	Virginia Information Technologies Agency
Initial Creation Date:	4/28/2016
Compliance Rating:	Not Rated
Business Purpose:	Plan, schedule and coordinate an annual IT Security Conference
Notes:	

Details

Business Impact Analysis

Mappings



Agency Submission Status

Agency Submission Status:	<input type="text"/>	^
	No Selection	on
	In Process	
Agency Submit Date:	Submitted	
	Retired	
CSRM Review	Rejected	v



BIA tabs and required fields

Details

Business Impact Analysis

Mappings

▼ Business Impact Analysis

Operational Impact Description:

Impact to Confidentiality:	Not Rated	▼
Impact to Customer Service:	Low	▼
Impact to Safety:	Not Rated	▼
Legal Impact:	Not Rated	▼
Manually Performed:	<input type="radio"/> Yes <input checked="" type="radio"/> No	
Recovery Time Objective:	2,160	↕ Hours
Upstream Processes:	<input type="text"/>	... Add

Impact to Finances:	Not Rated
Impact to Life:	Not Rated
Regulatory Impact:	Not Rated
Peak Period:	<input type="text"/>
MTD:	<input type="text"/>
Recovery Point Objective:	2,160
Downstream Processes:	<input type="text"/>



Questions

????????????????

You may also send any questions to :
CommonwealthSecurity@VITA.Virginia.Gov



Virginia Information Technologies Agency

Upcoming Events





Virginia Information Technologies Agency



SAVE THE DATE

COV Information Security Conference

Richmond, VA

2017

“Expanding security knowledge”



April 13 & 14

Contact: CovSecurityConference@vita.virginia.gov



COV Security Conference

More information on the 2017 COV Information Security conference can be found @:

<http://www.vita.virginia.gov/default.aspx?id=6442472001>

The online form to submit for the Call for Papers can be found here: <http://vita2.virginia.gov/security/callforpapers/index.cfm>



ISC2 Update

The November ISC2 chapter meeting has moved to December 1st from 6- 8 pm due to the upcoming Thanksgiving Holiday.

Location: TBA

Website: <http://isc2chapter-richmondmetro.com> for further information.

CISSP Course Offer:

ISC2 will be offering a CISSP course on December 5-9th at a discount price for anyone who references the (ISC)2 Richmond Metro Chapter. Normal rate is \$2699.00, but for chapter referrals the cost is \$1500.00. That does not include the exam cost.

Contact any chapter officer:

President

Craig Luka, CISSP

Craig.luka@isc2chapter-richmondmetro.com

Treasurer

Ivan Gil, CISSP

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Secretary

Chris Schurman, CISSP

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Membership Chair

Granger Helvey, CISSP

granger.helvey@isc2chapter-richmondmetro.com



IS Orientation

Date: Thursday, December 8, 2016
Time: 9:30 – 11:30 am
Location: CESC , Room 1221
Presenter: Bill Freda

Register here:

<http://vita2.virginia.gov/registration/Session.cfm?MeetingID=10>



Knowledge Center Notice

If you are attempting to take courses in the Knowledge Center, it will be unavailable from Nov. 1 thru Nov. 14 due to an upgrade.



Future ISOAG

December 7, 2016 1:00 - 4:00 pm @ CESC

Speakers: Zacc Allen, VADOC
Topic: Data Governance

ISOAG meets the 1st Wednesday of each month in 2016

ADJOURN

THANK YOU FOR ATTENDING

