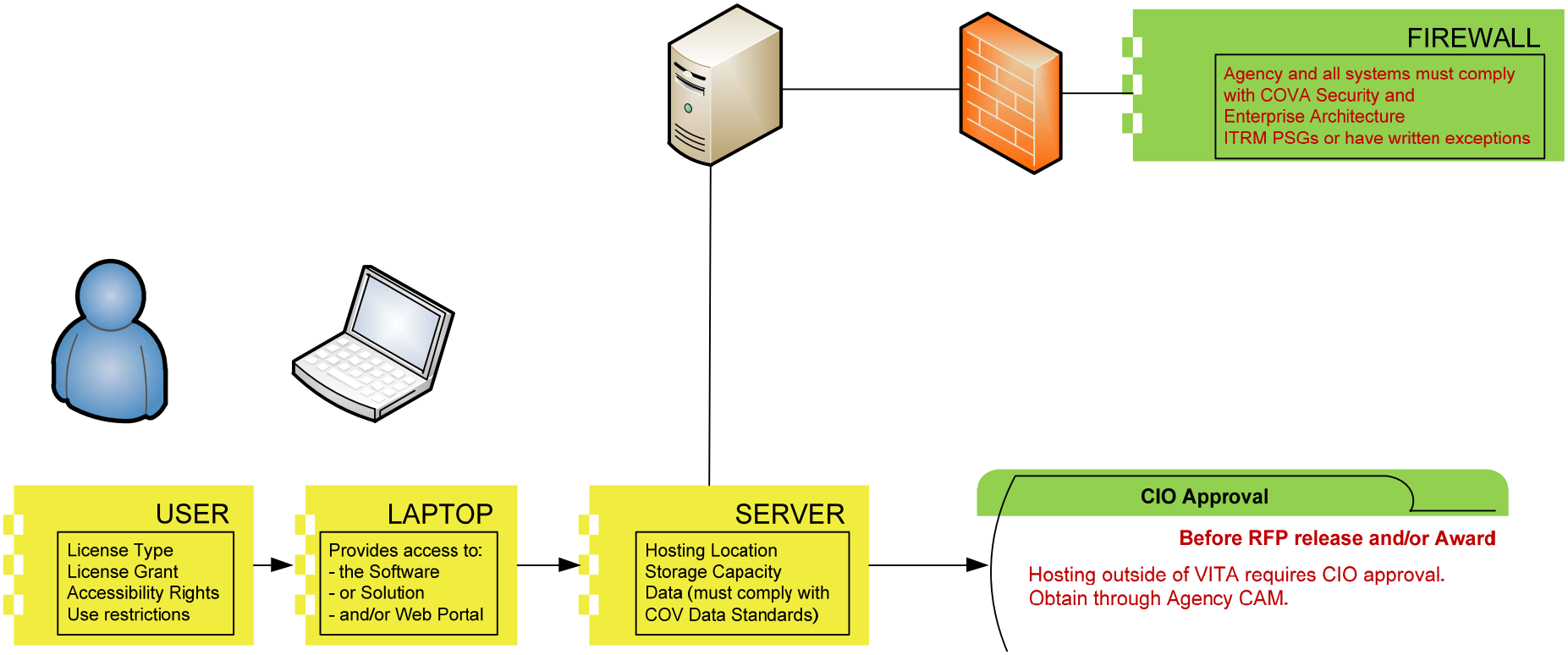
Appendix C - IT PROCUREMENT OVERVIEW

Terms & Conditions in the RFP and Contract must Protect
Everything that your Agency is Procuring



THE CONTRACTUAL TERMS & CONDITIONS MUST EMBRACE AND PROTECT THE PROCUREMENT AND THE REQUIREMENTS

Through the terms & conditions you need to protect:

- The Commonwealth and your Agency
- Commonwealth assets (users, citizens, the software or solution, data, work product, business continuity, hardware product)
- COTS software and IT services are simple to address; a complex solution is full of interdependent components; cloud solutions (SaaS, ASP, IaaS, PaaS) can be risky business