

**Attachment 10.1.14  
to the  
Schedule 10.1 (Fees) to the  
Comprehensive Infrastructure Agreement  
Relocation and Upgrade Matrix**

**DESKTOP SUPPORT**

<b>Attachment 10.1.14 – Relocation and Upgrade Matrix</b>							
<b>Infrastructure Items</b>	<b>Move Activity Responsibility Matrix</b>					<b>Pricing Approach</b>	
	<b>Manage Surplus (pre-req to WR Move)</b>	<b>Disconnect</b>	<b>Packing and Unpacking</b>	<b>Connect</b>	<b>Installation and Configuration</b>	<b>Business Hours (M-F 7am-7pm)</b>	<b>Off Hours (M-F 7pm-7am; weekends)</b>
PC / Laptop bundle (includes monitor, keyboard, mouse, docking station)	NGC	NGC	NGC	NGC	NGC	PC IMAC	Installation Fees
Additional Monitors	NGC	NGC	NGC	NGC	NGC	PC IMAC	Installation Fees
USB-connected peripherals (storage, scanners, etc.)	N/A	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
Desktop Printers	N/A	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
Printer or MFD Attached to Network	NGC	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
Printer or MFD <u>Not</u> Attached to Network	NGC	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
Servers (Print, Database, Application, etc.)	NGC	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
Network Storage Devices	NGC	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
Fax Machines	Commonwealth Responsibility						
Networked Attached Copiers	NGC	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
NON-Networked Attached Copiers	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available
Offline Power Supply (UPS, battery) NGC installed	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available

**VOICE & VIDEO**

<b>Attachment 10.1.14 – Relocation and Upgrade Matrix</b>							
<b>Voice &amp; Video System Components</b>	<b>Move Activity Responsibility Matrix</b>					<b>Pricing Approach</b>	
	<b>Manage Surplus (pre-req to WR Move)</b>	<b>Disconnect</b>	<b>Packing and Unpacking</b>	<b>Connect</b>	<b>Installation and Configuration</b>	<b>Business Hours (M-F 7am-7pm)</b>	<b>Off Hours (M-F 7pm-7am; weekends)</b>
Phone System – Legacy (related h/w and handsets)	NGC	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
Phone System – CHVS (related h/w and handsets)	NGC	NGC	NGC	NGC	NGC	Initiation Fee × Qty Handsets	Service Not Available
Legacy Telephones (handsets and headsets)	NGC	NGC	NGC	NGC	NGC	No Fee	Service Not Available
CHVS Telephones (handsets and headsets)	NGC	NGC	NGC	NGC	NGC	VoIP IMAC	Service Not Available
Video Teleconference Equipment	NGC	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees

**Legacy Voice System Changes**

<b>Attachment 10.1.14 – Relocation and Upgrade Matrix</b>				
<b>Request Type</b>	<b>Handsets and Related Hardware</b>	<b>Software</b>	<b>H/W and S/W Maintenance</b>	<b>Installation</b>
Legacy Phone System Upgrade	Delta over existing costs	Delta over existing costs	Delta over existing costs	Delta over existing costs
New Non-NG VoIP Phone System	Full Costs	Full Costs	Full Costs	Full Costs

**NETWORKS**

Attachment 10.1.14 – Relocation and Upgrade Matrix							
Network Components and related infrastructure	Move Activity Responsibility Matrix					Pricing Approach	
	Manage Surplus (pre-req to WR Move)	Disconnect	Packing and Unpacking	Connect	Installation and Configuration	Business Hours (M-F 7am-7pm)	Off Hours (M-F 7pm-7am; weekends)
Wireless Access Point	NGC	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees
Network Equipment (Routers, Switches)	NGC	NGC	NGC	NGC	NGC	Port IMAC	Installation Fees
Network Circuits	NGC	NGC	NGC	NGC	NGC	No Fee	No Fee
Network Demarc	NGC	NGC	NGC	NGC	NGC	No Fee	No Fee
Patch Panels	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available
Racks	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available
Cables: Wall jack to PC/phone and Patch Panel to Switch)	NGC	NGC	NGC	NGC	NGC	Included in PC IMAC	Included in PC IMAC
Building Cable Plant	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available	Service Not Available
Enterprise Remote Connection Service	Service Not Available	NGC	NGC	NGC	NGC	Installation Fees	Installation Fees

**Note1:** Installation Fees: These could be made up of, but not limited to NG T&M Labor and/or Subcontractor Costs

**Note2:** Network Circuits: There could be a fee associated with expediting the installation of a circuit to meet a customer specified schedule.

**Note 3:** Project Management labor will be charged as required per move and other direct costs (hotel, travel, etc.) will be reimbursed as incurred