



FY18

**PSAP GRANT PROGRAM
PSAP EDUCATION PROGRAM
APPLICATION**



VIRGINIA INFORMATION
TECHNOLOGIES AGENCY
Integrated Services Division



FY18 PSAP GRANT PROGRAM PSAP EDUCATION PROGRAM APPLICATION

HOW TO APPLY/DEADLINE

The PSAP Education Program grant application is available and accessible from VITA's ISP website (<http://www.vita.virginia.gov/isp/default.aspx?id=8578>). Upon completion of the application, it is to be submitted to the electronic mailbox for grant applications - psapgrants@vita.virginia.gov. Any supporting documentation must also be submitted along with the application when making your grant application submission.

After the close of the grant application cycle, a Grant ID and email receipt notification will be sent to the e-mail address listed on the application received.

All funding requests **must** be submitted using the PSAP Education Program grant application. Application made on the FY18 PSAP Grant Application form (Shared Services and Individual PSAP Program projects) will not be accepted. Technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The FY18 PSAP Grant Application Cycle starts July 1, 2016 and concludes on September 30, 2016 at 5:00 pm.

ALL SECTIONS MUST BE COMPLETED IN ITS ENTIRETY OR THE APPLICATION WILL BE CONSIDERED INCOMPLETE AND NOT ACCEPTED FOR CONSIDERATION.



FY18 PSAP GRANT APPLICATION PSAP EDUCATION PROGRAM GRANT REQUESTS ONLY

GRANT APPLICANT PROFILE/PROJECT CONTACT

INDIVIDUAL PEP GRANT X MULTI-JURISDICTIONAL PEP GRANT

PSAP/HOST PSAP NAME: Patrick County Sheriff's Office

CONTACT TITLE: 911 Coordinator

CONTACT FIRST NAME: Mickie

CONTACT LAST NAME: Martin

ADDRESS 1: 742 Commerce Street

ADDRESS 2: PO Box 933

CITY: Stuart

ZIP CODE: VA

CONTACT EMAIL: mmartin@sheriff.co.patrick.va.us

CONTACT PHONE NUMBER: 276-694-3161

CONTACT MOBILE NUMBER: 276-692-7207

CONTACT FAX NUMBER: 276-694-5033

REGIONAL COORDINATOR: Melissa Parsons

FINANCIAL DATA

AMOUNT REQUESTED: \$ 9000

(NOTE: The amount requested should be a reasonable estimate of total training expenses including hotel registration, conference registration, online training registration, and/or per diem (if applicable) for all anticipated participating personnel.)

HOST PSAP AND PARTICIPATING PSAPS (if a regional PEP application)

Patrick County Sheriff's Office (host)

Franklin County Sheriff's Office

Martinsville/Henry County 911
Center



STATE PROFESSIONAL ORGANIZATION CONFERENCES

If the primary purpose of this PEP application is to send PSAP personnel to one or more of the annual state professional organization conferences (such as those sponsored by Virginia APCO, Virginia NENA, or Virginia GIS), please complete the following:

Virginia GIS Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: [Click here to enter text](#)

NUMBER OF DAYS ATTENDING: [Click here to enter text](#)

Virginia APCO Fall Conference/Winter Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: [Click here to enter text](#)

NUMBER OF DAYS ATTENDING: [Click here to enter text](#)

Virginia NENA Spring Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: [Click here to enter text](#)

NUMBER OF DAYS ATTENDING: [Click here to enter text](#)

By checking this box, the applicant acknowledges that the education/training is specific to 911/public safety communications and/or GIS and it will benefit E-911 and the employees and/or PSAP by using the funds to take advantage of the educational and training opportunities offered by the state professional organization chapters. The primary benefit would be continuing to educate staff with the current best practices, keep personnel current on the changing technologies, enhancements and requirements within the profession.





OTHER EDUCATIONAL/TRAINING OPPORTUNITIES

If this application includes educational/training opportunities other than the annual state professional organization conferences, or is a regional PEP application, please complete the following. (NOTE: Additional pages may be submitted for multiple training opportunities other than the annual state professional organization conferences.)

EDUCATION/TRAINING TITLE/EVENT: Public Safety Telecommunicator Courses offered by or similar to NENA, APCO, The Public Safety Group training Classes.

DATES: To be determined by participating agencies

LOCATION: Piedmont Regional Criminal Justice Training Center

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 52

TOTAL ESTIMATED BUDGET OF TRAINING/EVENT: \$9000

PER DIEM REQUESTED (allowable meals only):

COMPREHENSIVE PROJECT DESCRIPTION

Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.

By hosting a class in our training academy, more personnel will be able to attend educational training that is specific to our Telecommunicators in our local area. If grant funding is approved, we will contract with various vendors for training opportunities and select the most cost effective training.

EVALUATION

Describe the evaluation process that will be used to determine if participation in this education/training benefited the PSAP and/or supported E-911 and GIS.

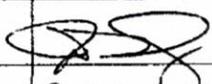
Course and Instructor surveys will be administered at the end of each session



Memorandum of Understanding

The PSAPs listed below hereby wish to participate in the multi-jurisdictional PSAP Education Project. Patrick County will be the "host" for this grant and will be the fiscal agent.

Each individual PSAP is eligible for \$3,000 in the multi-jurisdictional training PEP. Each PSAP below has agreed to participate in a multi-jurisdictional application for Education/Training multi-jurisdictional events. The undersigned below authorizes VITA to transfer the Shared Services Grant funds, if approved, to the identified fiscal agent upon draw down request for the FY18 multi-jurisdictional education program grant.

Jurisdiction	Printed Name	Signature	Date
Patrick County Sheriff's Office	Mickie Martin	Mickie Martin	9.16.16
MARTIN-HERSCO 911 Center	JR Rouse		9-20-16
FRANKLIN COUNTY 9-1-1	C.W. THOMAS	C.W. Thomas	9-21-16

The Public Safety Group | Public Safety Training

1. 1
2. 2
3. 3

Public Safety Training for Dispatchers and Emergency Responders

Communication skills are a must for dispatchers, 911 emergency responders and others in the disaster and emergency response field. Our company specializes in quality training products providing essential dispatchers, call-takers and other related emergency responder personnel. We offer public safety training that is customized to meet your needs for individuals and agencies.

Comprehensive Public Safety Dispatcher Training

The Public Safety Group is the best choice when it comes to comprehensive training and support services for the following:

- dispatchers,
- 911 emergency responders, dispatchers
- call-takers,
- dispatcher certification,
- and other related emergency support personnel.



Customizable For You

We offer a complete array of products that can be tailored to your needs, including:

- complete basic training,
- a full list of available seminars,
- in-service training you can perform at your location,
- online-training,
- and reference manuals to assist you in developing your own policies & procedures and training program.

[Dispatcher In-Service Training](#) - Our program, When Seconds Count®, will provide you with monthly dispatcher training at an affordable cost.

[On-site Seminars](#) - Our full array of seminars are designed to be taught at your location. They range from four hours to two days and can be customized to fit all your training needs.

[Online training](#) - We offer a full range of on-line programs for dispatchers, 911 call-takers, disaster and emergency response personnel.

[Products](#) - Our training and support products include a Policy and Procedure manual and a Communications Training Officer (CTO) program manual.

NENA In-Person Courses - National Emergency Number Association

Visit the [NENA Education Calendar](#) to see what courses are coming up in your area!

Our wide variety of one-day and two-day classes, developed and led by experts in the field, are divided into seven "suites," allowing you to easily find the courses that are right for you. Select a suite from the drop-down list above or the list below to begin exploring our offerings, or scroll down to view the entire catalog of NENA's in-person classes.

The Course Categories are:

If you are interested in taking a course that is not currently scheduled to be offered in your area, visit our [Host a Course](#) page to find out how you can bring it directly to you. You can also contact NENA's Education & Operational Issues Director, [Ty Wooten](#), for additional information.

NENA Courses - Expanding Your Horizons

[[More Info](#)]

Item Name	Posted By	Date Posted
Overcoming Negativity in the Comm Center Link [more]	Administration	12/3/2011
Supervisory Development Link [more]	Administration	2/6/2014
Customer Service for 9-1-1 Professionals Link [more]	Administration	12/3/2011
Ostrich to Eagle: Improving the PSAP Work Culture Link [more]	Administration	12/3/2011
Change Management in 9-1-1 Link [more]	Administration	12/3/2011

NENA Courses - Getting the Word Out

[[More Info](#)]

Item Name	Posted By	Date Posted
Government Education Link [more]	Administration	12/3/2011
"In the Trenches" Approach to Public Education Link [more]	Administration	12/3/2011

Understanding GIS for the PSAP Link [more]	Administration	12/3/2011
Intro to Converging 9-1-1 Technologies Link [more]	Administration	12/3/2011
The 9-1-1 Puzzle: Putting All the Pieces Together Link [more]	Administration	12/3/2011

NENA Courses - Preparing for the Worst

[[More Info](#)]

Item Name	Posted By	Date Posted
Continuity of Operations Plans for PSAPs Link [more]	Administration	12/3/2011
Advanced Disaster Planning for PSAPs Link [more]	Administration	12/3/2011
Disaster Planning for PSAPs Link [more]	Administration	12/3/2011

NENA Courses - PSAP Manager's Tool Kit

[[More Info](#)]

Item Name	Posted By	Date Posted
Achieving Excellence in 9-1-1 Center Management Link [more]	Administration	12/3/2011
Leadership in the 9-1-1 Center Link [more]	Administration	12/3/2011
Next Gen Employees for the Next Gen PSAP Link [more]	Administration	12/3/2011
Filling the Seats in Your PSAP Link [more]	Administration	12/3/2011

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- [Can I send a text to 9-1-1?](#)



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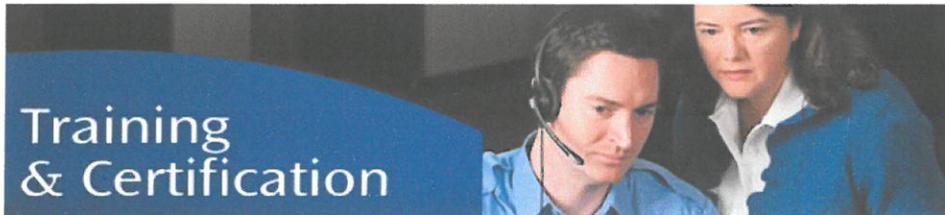
Membership

Events

Comm Center & 9-1-1

APCO Store

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Training & Certification

All Courses

- [Active Shooter Incidents for Public Safety Communications](#)
- [Agente de Capacitación en Comunicación \(CTO\)](#)
- [Bullying and Negativity in the Communications Center](#)
- [CALEA Public Safety Communications Accreditation Manager](#)
- [Call Processing Incidents Involving Veterans with PTSD](#)
- [Certified Public-Safety Executive \(CPE\) Program](#)
- [Communications Center Supervisor](#)
- [Communications Training Officer](#)
- [Communications Training Officer, Instructor](#)
- [Comprehensive Quality](#)
- [Crisis Negotiations for Telecommunicators](#)
- [Customer Service in Today's Public Safety Communications](#)
- [Curso de Telecomunicador de Seguridad Pública](#)
- [Curso para instructores de Telecomunicación de Seguridad Pública 1 \(PST\)](#)
- [Disaster Operations and the Communications Center](#)
- [Emergency Medical Dispatcher](#)
- [Emergency Medical Dispatcher, Instructor](#)
- [Emergency Medical Dispatch Concepts](#)
- [Emergency Medical Dispatcher Manager](#)
- [Fire Service Communications](#)
- [Fire Service Communications, Instructor](#)
- [Law Enforcement Communications](#)
- [Law Enforcement Communications, Instructor](#)
- [Public Safety Communications Staff and Employee Retention](#)
- [Public Safety Telecommunicator](#)
- [Public Safety Telecommunicator, Instructor](#)
- [Public Safety Telecommunicator, Canada](#)
- [Registered Public-Safety Leader \(RPL\) Program](#)
- [Surviving Stress](#)

TRAINING & CERTIFICATION

- Disciplines
 - [Public Safety Telecommunicator \(PST\)](#)
 - [Emergency Medical Dispatch \(EMD\)](#)
 - [Fire Service \(FSC\)](#)
 - [Law Enforcement \(LEC\)](#)
 - [Communications Training Officer \(CTO\)](#)
 - [Leadership & Supervision](#)
 - [Agency Instructor Course](#)
- [All Courses](#)

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