

Regional Advisory Council Meeting Tuesday, September 27th, 2016

Council Members on Audio Bridge

Charlie Udriet Joell Kight Melissa Foster Jolena Young Michele Surdam
John Powers Carol Adams Tony Castillo Steve McMurrer
Jason Malloy Kurt Plowman Jeff Shupe Virginia Fowler Carl Levandoski

Staff Members on Audio Bridge

Dorothy Spears-Dean Steve Marzolf Stefanie McGuffin

1. Call to Order

Mr. Jason Malloy called the meeting to order at 2:00PM.

2. Approval of Minutes from August 23rd

Mr. Malloy asked for approval of the minutes of the August 23, 2016 meeting. Ms. Joell Kight made a motion to accept the minutes. Mr. Tony Castillo seconded the motion. The motion passed without objection.

3. Update on Statewide NG9-1-1 Planning

Ms. Spears-Dean presented an update on NG9-1-1 planning to the committee, which will also be presented to the 9-1-1 Services Board at the next meeting. The topics will be broken down into four topics; Planning Assumptions, Funding Analysis, Supporting Activities, and Legislation.

The planning process will be fluid, but focused on the long term. The end goal is a commonwealth wide deployment of NG9-1-1. It appears almost certain a service model approach will be used for NG9-1-1. An RFP in late 2016 is expected to be issued. Detailed cost projections should provide a reliable estimate for planning purposes. Deployment/implementation is expected to follow selective router pairs. The final assumption is to address the need of GIS as it relates to NG9-1-1. Ms. Spears-Dean asked for comments. Mr. Malloy asked about information related to the RFP. Ms. Spears-Dean said there would be some restrictions since this would be a procurement.

Ms. Spears-Dean discussed the major components of the 9-1-1 funding analysis. The components reviewed were the 9-1-1 baseline services and capabilities, PSAP budgets for services and capabilities, the 9-1-1 revenue model, NG9-1-1 deployment cost model, gap analysis for the NG9-1-1 transition, funding sources and sustainment, and legislative implementation strategy. Ms. Spears-Dean went into detail on the current revenue streams that are part of the 9-1-1 revenue model, listing 7 sources of revenue that fund 9-1-1. The considerations for the NG9-1-1 deployment cost model were then presented. Ms. Spears-Dean reviewed 8 groupings for selective router pairs that are part of the transition strategy. The final part of the 9-1-1 funding analysis was a cost model summary that detailed a 5-year breakdown of costs.

Ms. Spears-Dean listed the supporting activities that have/will be accomplished in 2016 and the tasks expected to be accomplished in 2017. Ms. Stefanie McGuffin asked to have GIS Data added to the 2016 accomplishments. There was discussion on the PSAP Grant Program and addressing the identified funding gap. Ms. McGuffin stated decision-maker education would also be an important supporting activity as an on-going item, and not just a 1-time item. For 2018 it is expected the PSAP transition will continue based on selective router pairs, additional standards work would be performed as needed, and regional governed models would develop. 2019/2020 the PSAP transition would be completed.

The current legislative activities in 2016 changed the name of the Board to the "9-1-1 Services Board", established the Board's ESInet and core NG9-1-1 standards setting authority, and defined the terms "ESInet" and "NG9-1-1". For 2017 it's expected that the recalculation of the PSAP funding formula would be delayed, and the funding needs related to NG9-1-1 transition/sustainment costs would be socialized to legislators. For 2018, funding gaps would need to be addressed.

Ms. Spears-Dean listed the many partners and organizations that will be part of the NG9-1-1 transition : SCC, wireless carriers, APCO/NENA, VML & VACO, FCC, VGIN Advisory Board, and the Interoperability Coordinator.

Ms. Spears-Dean asked for comments. There was discussion on PSAPs that have already made a transition to an A9-1-1/IP solution, and the issue on diversion of funds & the FCC.

4. Best Practice Topic Prioritization

Ms. McGuffin reviewed the 18 responses to the Best Practice Survey. For the theme for best practices, the most important topic was 9-1-1 operations and governance. There was council discussion. It appears that 9-1-1 operations and governance will be the initial focus of the Best Practice group. Ms. McGuffin reviewed the prioritization of the individual topics underneath the individual themes. There was committee discussion. Call processing and 9-1-1 addressing ranked highest in their categories. The topics that would be looked at next are dispatching, governance and organization, and staff retention.

5. Project Plan Updates

Ms. Dorothy Spears-Dean asked for brief comments from the workgroup chairs regarding their project plan updates.

6. Public Comments

Mr. Steve Marzolf said it was his perspective that things have not turned out as originally designed. Some individuals are putting forth a lot of effort. The workgroups were supposed to be made up of additional members within the region, not just RAC members. At the next face to face meeting, we could evaluate what has/hasn't worked and refocus on priorities. Set realistic goals, and this work results in the deployment of NG9-1-1.

7. Next Meeting

The next conference call will be on October 11th at 2:00PM.