Work Request – Summary

Austin Kasarda

Work Request Portfolio

Phase (as of)	**Aug 1**	**Sep 1**	**Oct 1**
Solution Development	93	112	131
Awaiting NTP	41	34	27
Implementation	227	217	223
Total Active Projects	**361**	**363**	**381**

Work Request Activity Summary

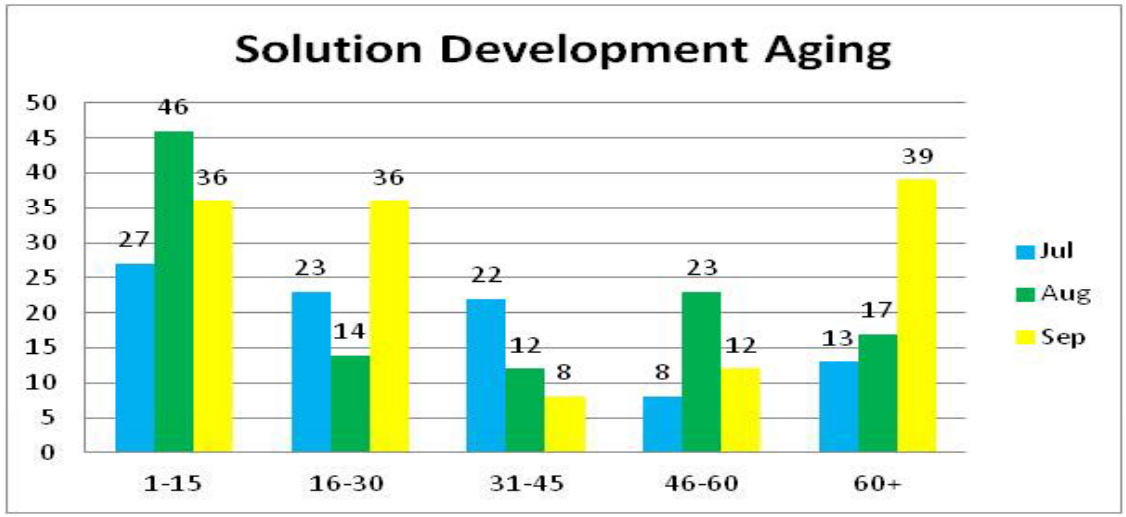
Solution Development	**Jul**	**Aug**	**Sep**
Requests for Solution	40	54	46
Proposals Delivered to VITA	30	36	24
Requirements Returned	3	0	0
Cancellations by Agency	3	4	1
Proposals Withdrawn	1	0	0
Implementation	**Jul**	**Aug**	**Aug**
NTPs Issued (Custom WR)	26	35	22
NTPs Issued (Standard Forms)	44	51	64
Notification of Completions	74	94	55
Cancellations by Agency	2	1	1

Standard Form Status

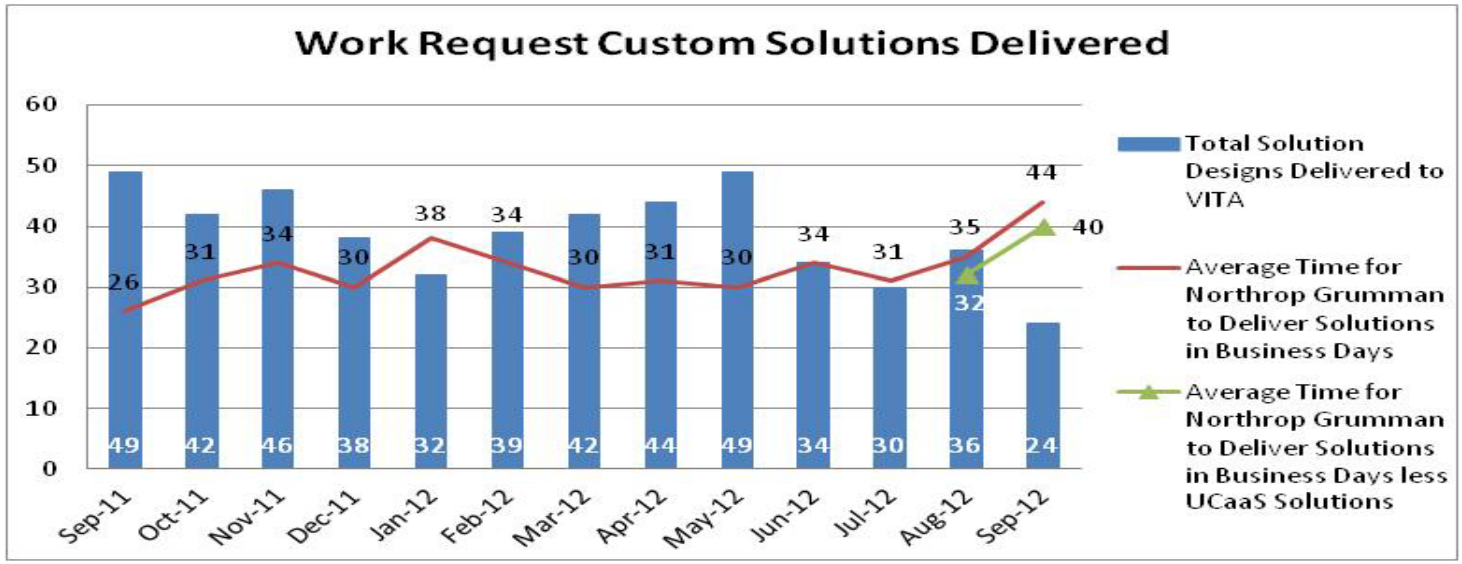
Forms Status	**Aug 1**	**Sep 1**	**Oct 1**
NG Development	4	8	7
VITA/NG Collaboration	1	1	2
Form Pilot	3	3	3
In Production	17	17	17
On-hold/Dispute	4	4	1

- Agency Consolidation Work Request issues addressed by management; pending resubmission
- Closely monitoring Solution Development queue
- ERCS Standard Form submitted for collaboration, pending NG response anticipated NLT 10/11
- Modifications underway to improve minimum requirements for server standard forms

Work Request – Solution Development Summary



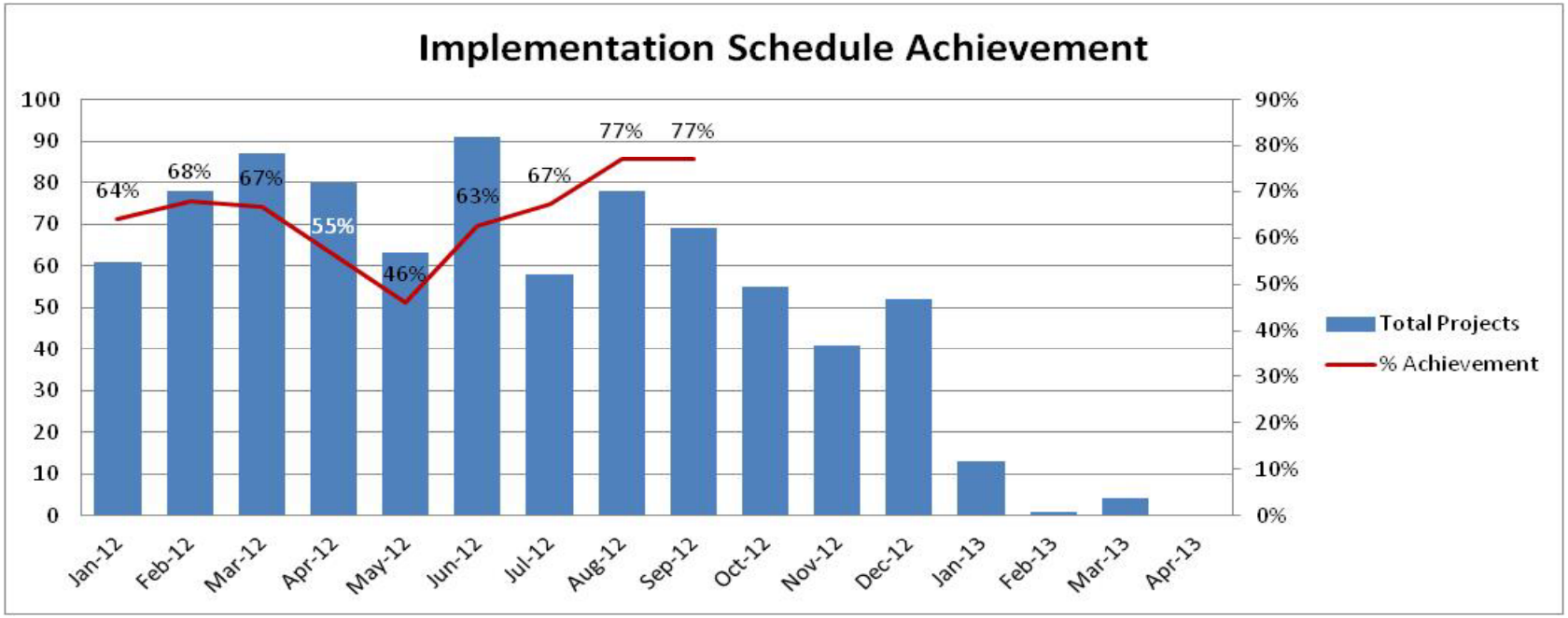
45+ Day Status	Count
Pending Requirements	7
Approval Process	9
UCaaS Schedule	21
Solution Development	10
Pending Agency Action	0
Pending ECP	1
Dispute	3
Grand Total	51



Improving Process Efficiency to Consistently Achieve Delivery Targets

Work Request – Implementation Summary

- September Implementation Highlights
  - Completed VDH Cancer Registry project ahead of schedule providing a new host for the Central Registry System (CRS) Plus
  - 69 projects scheduled for completion: 27 exceeded plan, 26 achieved plan, 16 missed plan
- Implementation Schedule Achievement continues to be major focus area



Focusing on Improving Delivery to Committed Timelines