

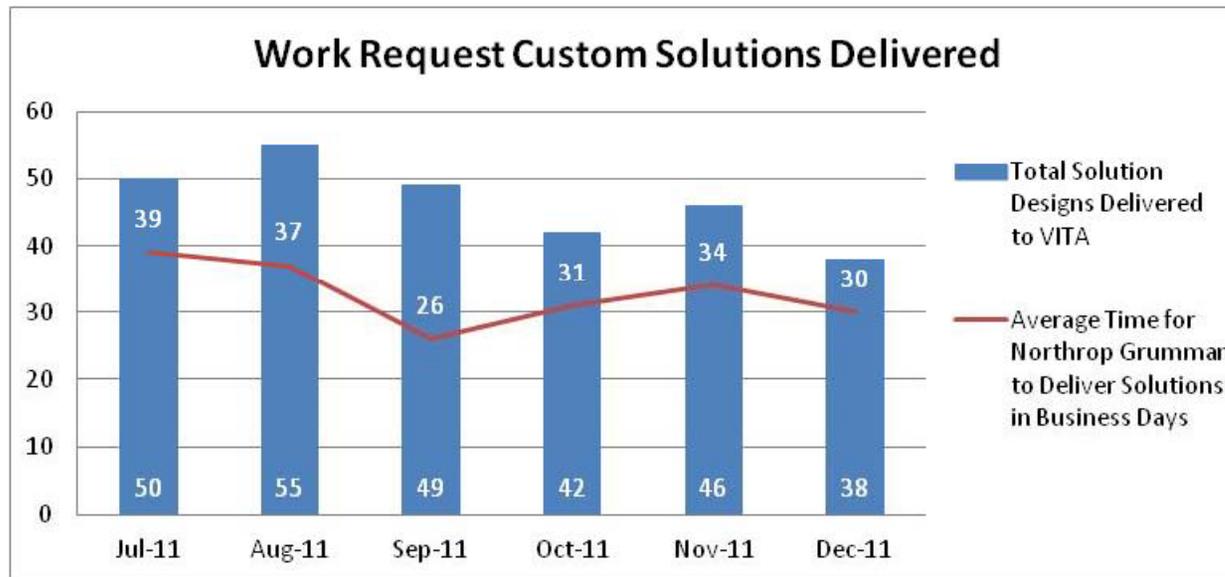
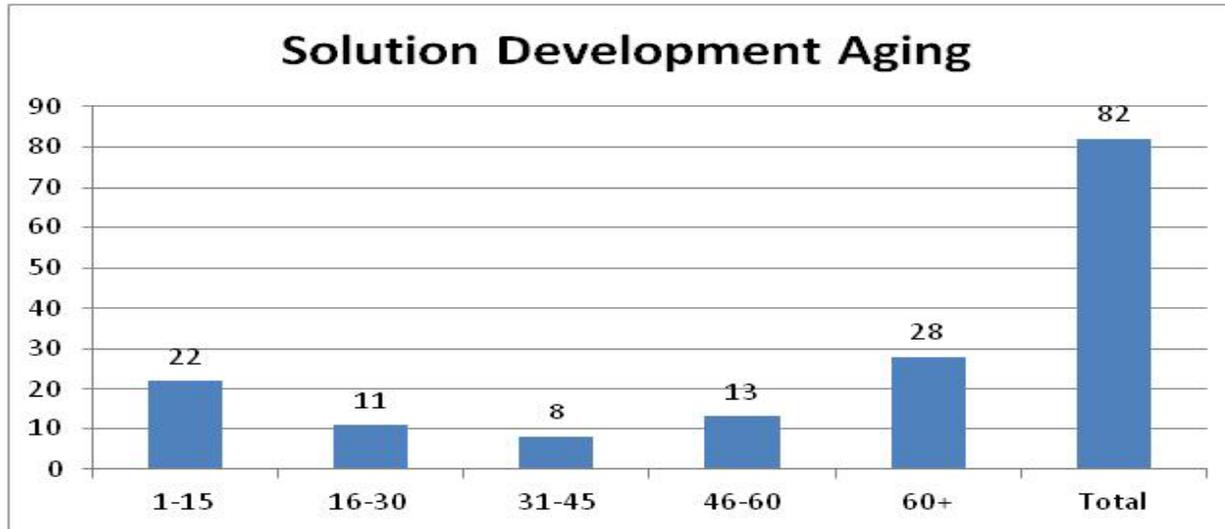
## Work Request Portfolio

Phase (as of)	Nov 1	Dec 1	Jan 5
Solution Development	80	90	91
Awaiting NTP	42	47	39
Implementation	223	214	213
<b>Total Active Projects</b>	<b>345</b>	<b>351</b>	<b>343</b>
Close-out	38	77	63
Total Projects	383	428	406

## Work Request Activity Summary

Solution Development	Oct	Nov	Dec
Requests for Solution	47	46	47
Proposals Delivered to VITA	42	46	43
Requirements Returned by NG	8	5	5
Cancellations by Agency	0	4	4
Proposals Withdrawn by NG	1	0	0
Implementation	Oct	Nov	Dec
NTPs Issued (Custom WR)	26	35	33
NTPs Issued (Standard Forms)	40	24	48
Notification of Completions	37	71	74
Cancellations by Agency	0	0	1

- NG/VITA sub-team formed to revise the custom requirements package
- Streamlining the implementation of standard forms through process and tool improvements
- Anticipating annual Q1 Work Request surge by polling AOMs for pipeline priority projects



**Maintaining Focus on Timely Solution Delivery**

# Work Request – Solution Development 45+ Age Variance

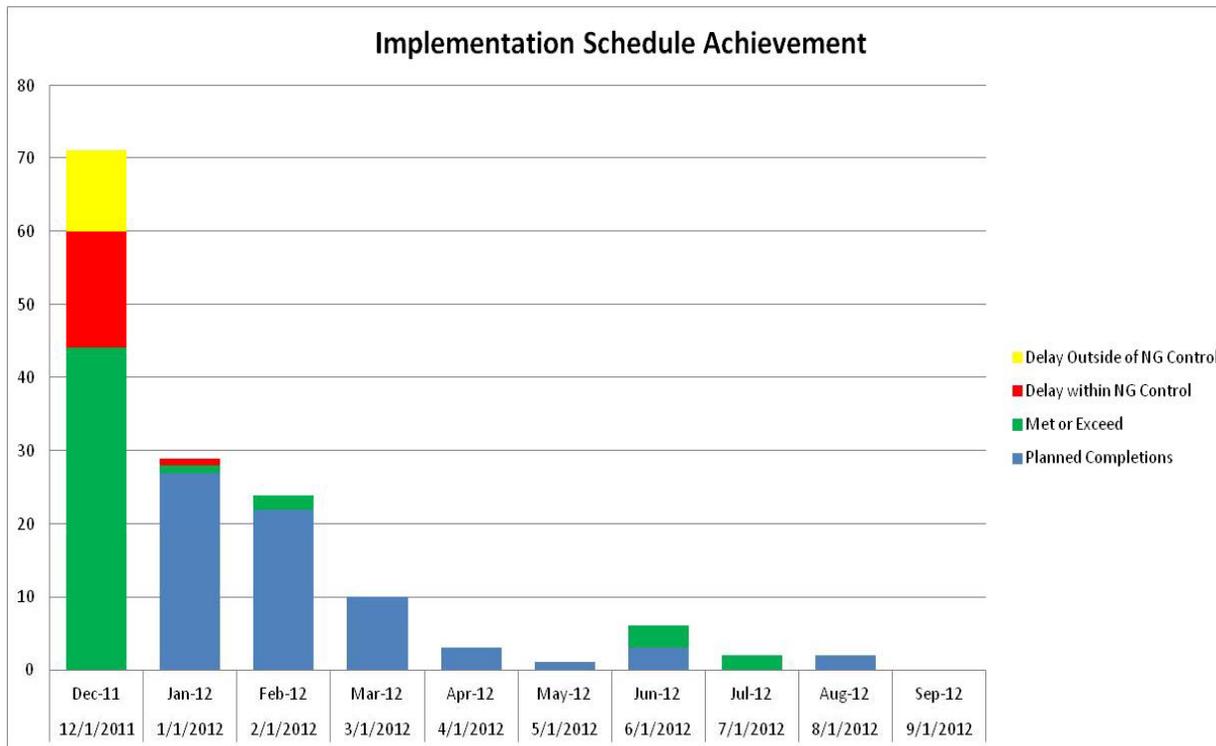


**NORTHROP GRUMMAN**

Work Request	Title	Solution Development Aging	bucket
VDEM-0109	Dedicated Service Area Support	215	Pending Requirements
VDEM-0110	Redundant Network Access	215	Pending Requirements
VDEM-0111	User Authentication and Email	215	Pending Requirements
VDEM-0108	ALTIRIS	212	Pending Requirements
ABC-0211-R1	Storage Revision 1	152	Pending Cancellation
DSS-0355	Prime Power Migration	136	Pending Requirements
VDH-0387	Chesapeake Server Upgrade	131	Pending Agency Action
VSP-0407	Appomattox CME Phone System	126	Pending Requirements
VSP-0408	Wytheville CME Phone System	126	Pending Requirements
VSP-0409	Ft Pickett CME Phone System	126	Pending Requirements
DMV-0402	Server/Storage Decommission	125	Pending Cancellation
VSP-0459 R1	Network Design Change R1	107	Approval Cycle
VSP-0461	VCIN Application-Centric Security	107	Pending Requirements
TRS-0491	Virtualize Dev Environment	94	Approval Cycle
TD-0177	CHKPRO Network	86	Pending Requirements
DSS-0573	UCaaS Call Manager	76	Pending ECP
DBVI-0588	Charlottesville UCaaS	72	UCaaS Schedule
DRS-0568	Fairfax UCaaS	72	UCaaS Schedule
ABC_20110105	Data Center Relocation	67	Solution Development
DGS-0426	DCLS Server Relocation	63	Approval Cycle
CCCA-0628	WAP service	62	Pending Requirements
CH-0633	UCaaS Catawba Hospital	62	UCaaS Schedule
DRS-0605	Reduce Disk Space	62	Solution Development
VDH-0625	Crossroads project	62	Pending Agency Action
VDH-0629	Crossroads Printers and Scanners	62	Solution Development
VDH-0630	Crossroads PC upgrades	62	Solution Development
VDH-0631	Crossroads Servers	62	Solution Development
WSH-0626	WAP service	62	Solution Development
VITA-0636 R4	Ektron Rev 4	60	Solution Development
SVTC 0651	Renaming Convention	59	Approval Cycle
ABC-0531	Store VPN	57	Approval Cycle
DHR-0686	Consolidate servers	55	Solution Development
JYF -0595	Ticket Server (CSCSRiii) Server Upgrade	54	Solution Development
DCR-0525	DCR HQ move	53	Pending Requirements
DOF-0644	Sandbox VM Server	53	Approval Cycle
DSS-0691	Childcare DNS Resolution	53	Approval Cycle
DBVI-0692	UCaaS DBVI HQ Richmond	52	UCaaS Schedule
DGS-0594	UCaaS DCLS	48	UCaaS Schedule
VEC-0627	Cisco VoIP Phone System User Training	48	Solution Development
DMAS-0711	DMAS UCaaS	46	UCaaS Schedule
VITA-0716	People soft environment upgrade	46	Solution Development

Age Driver	Count
Pending Requirements	12
Solution Development	11
Approval Cycle	7
UCaaS Schedule	6
Pending Agency Action	2
Pending Cancellation	2
Pending ECP	1
<b>Grand Total</b>	<b>41</b>

- Increased oversight for project implementations
  - Enhanced Schedule Management activities to include review board
  - Enhanced communications for stakeholders of schedule status and potential impacts



Schedule Variance Driver	Count
Pending Change Order	6
Agency delays	5
NG - Technical delay	5
NG - Resource delay	4
NG - Procurement delay	3
NG - Subcontractor delay	3
NG - Other	1
<b>Total</b>	<b>27</b>

**Increasing Schedule and Resource Management through Development of an IMS**

## December Activity

- ✓ Initiated feasibility analysis of MyRequest utilization
- ✓ Managed Firewall and Managed Router forms updated and pushed to Production
- ✓ Commenced Pilot for PC Encryption form
- ✓ Nearing completion of Managed Service Refresh form development activity
- ✓ Initiated drafting of the following forms:
  - ✓ EUS Software Packaging
  - ✓ Hosted Mail Archive
- ✓ Delivery of Server forms and Above Standard RAM delayed, forms currently in NG Approvals

Form Number and Name	Status	Form Version	Version Release
<b>1 - Cross Functional Services</b>			
1-001: Infrastructure Related Labor	In Production	V1.1	12/16/2011
1-026: DR Server Deinstallation	NG Development		
<b>5 - Desktop Computing Services</b>			
5-001: Software Installation (desktop)	In Production	V1.1	12/16/2011
5-002: PC Encryption	Piloting form	V1.0	tbd
<b>6 - Messaging Services</b>			
6-001: Enterprise Hand Held Devices	In Production	V1.3	10/27/2011
6-002: Hosted Mail Archive Service	NG Development	tbd	tbd
<b>7 - Mainframe and Server Services</b>			
7-001: Data Storage Service (Non-CESC)	In Production	V1.3	12/16/2011
7-002: CESC Storage Back-up Opt-out	Piloting form	V1.1	tbd
7-003: SAN Storage Modification (CESC/SWESC)	In Production	V1.2	10/13/2011
7-004: NAS Storage Modification (CESC/SWESC)	NG requested to update form based on proposed labor agreement.	tbd	tbd
7-005: Storage Authorization for Clone (CESC/SWESC)	In VITA review (question returned to NG)	tbd	tbd
7-006: Above Standard RAM	NG Development	tbd	tbd
7-026: Virtual Server (CESC/Windows/small, 1-2 CPU)	Off line per Judy. V1.2 in collaboration	V1.1	9/6/2011
7-027: Virtual Server (CESC/LINUX/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-028: Virtual Server (Non-CESC/Windows/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-029: Virtual Server (Non-CESC/LINUX/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-051: Physical Server (CESC/Windows/small, 1-2 CPU)	Draft form received and in collaboration		
7-052: Physical Server (CESC/LINUX/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-053: Physical Server (Non-CESC/Windows/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-054: Physical Server (Non-CESC/LINUX/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
<b>8 - Data Network Services</b>			
8-001: ABC Managed Router & Firewall	In Production	V1.1	12/13/2011
8-002: Managed Router	In Production	V1.1	9/6/2011
8-003: Managed Firewall	In Production	V1.2	12/16/2011
8-004: Site to Site VPN	In Production	V1.1	12/16/2011
8-005: Bandwidth Modification	In Production	V1.2	9/27/2011
8-006: Temporary LAN Ports	VITA and NG agreed to put this form on hold due to cost issues.		
8-007: Data Infrastructure Relocation	Comments returned to NG		
8-090: Wireless LAN (New)	Contract dispute regarding PCI/HIPAA Language. Being addressed by the CM-IPT. Form not available for use until issue is resolved.	V1.0	tbd
8-091: Wireless LAN (Replacement)	Contract dispute regarding disposal of existing phone equipment	V1.0	tbd
<b>9 - Voice and Video Telcom Services</b>			
9-001A: UCaaS Service	Contract dispute regarding disposal of existing phone equipment	tbd	tbd
9-001B: UCaaS Service	Contract dispute regarding disposal of existing phone equipment	tbd	tbd