

Work Request Portfolio

Phase (as of)	Jan 1	Feb 1	Mar1
Solution Development	82	71	92
Awaiting NTP	48	32	27
Implementation	206	226	249
Total Active Projects	336	329	368
Close-out	80	46	32
Total Projects	416	375	400

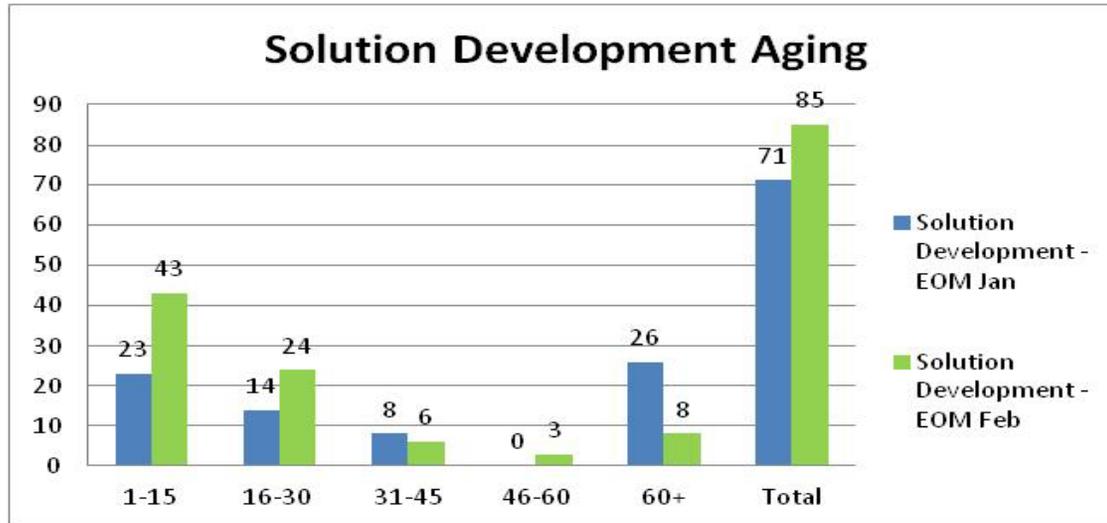
Work Request Activity Summary

Solution Development	Dec	Jan	Feb
Requests for Solution	47	41	73
Proposals Delivered to VITA	43	32	39
Requirements Returned by NG	5	2	2
Cancellations by Agency	4	12	9
Proposals Withdrawn by NG	0	0	2
Implementation	Dec	Jan	Feb
NTPs Issued (Custom WR)	33	33	25
NTPs Issued (Standard Forms)	48	45	46
Notification of Completions	74	81	63
Cancellations by Agency	1	0	1

Standard Form Status

Forms Status	Dec	Jan	Feb
NG Development	10	3	4
VITA/NG Collaboration	3	9	6
Form Pilot	2	1	3
In Production	10	13	14
Form Modification	1	1	0
On-hold/Dispute	5	3	3

- Custom Requirements package update nearing CAM review stage
- Monitoring pilots of Standard Forms for Hosted Mail Archive, PC Encryption and Storage Authorization for Clone
- Work Request log consolidation progressing

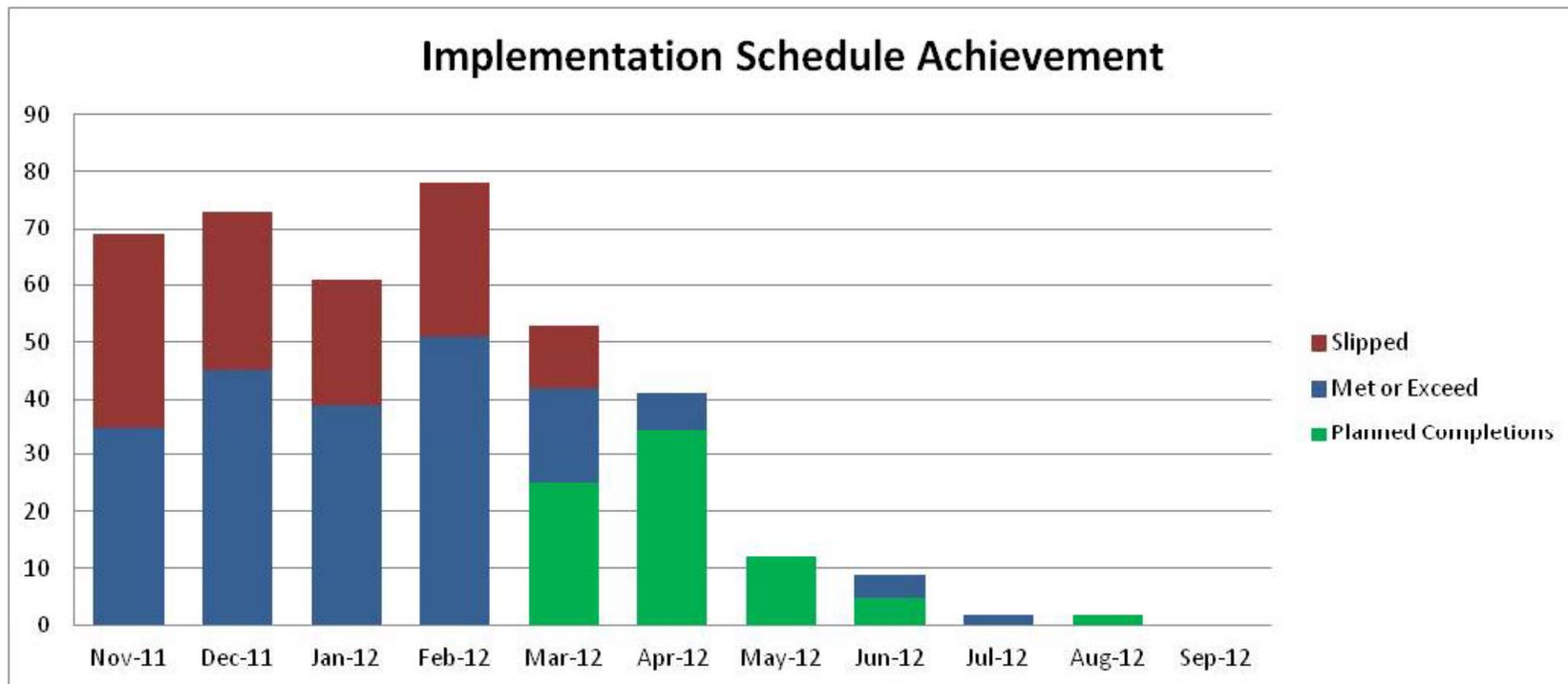


Age Driver	Count
Pending Requirements	1
Approval Cycle	1
UCaaS Schedule	4
Solution Development	5
Pending Agency Action	0
Pending Cancellation	0
Grand Total	11



75% reduction (45 to 11) in 45+ Day Aging queue over past 3 months

- Improving the delivery of Work Request Implementations
 - Realignment of Project Management to simplify coordination
 - Enhanced views into schedules and resource management
 - Increasing frequency and quality of project communications



Focusing on Improving Delivery to Committed Timelines