

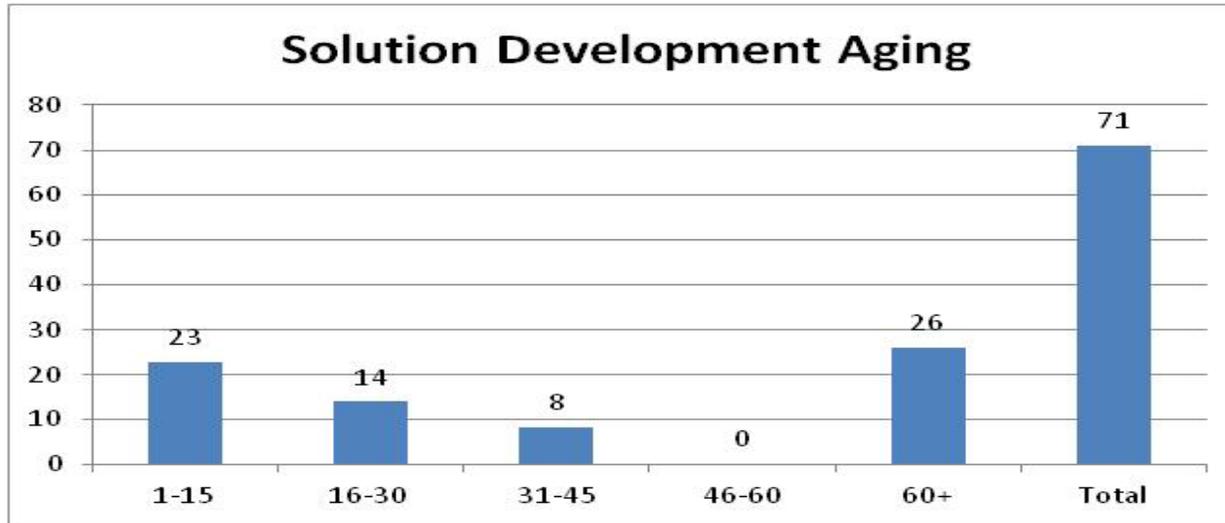
Work Request Portfolio

Phase (as of)	Dec 1	Jan 1	Feb 1
Solution Development	90	82	71
Awaiting NTP	47	48	32
Implementation	214	206	226
Total Active Projects	351	336	329
Close-out	77	80	46
Total Projects	428	416	375

Work Request Activity Summary

Solution Development	Nov	Dec	Jan
Requests for Solution	46	47	41
Proposals Delivered to VITA	46	43	32
Requirements Returned by NG	5	5	2
Cancellations by Agency	4	4	12
Proposals Withdrawn by NG	0	0	0
Implementation	Nov	Dec	Jan
NTPs Issued (Custom WR)	35	33	33
NTPs Issued (Standard Forms)	24	48	45
Notification of Completions	71	74	81
Cancellations by Agency	0	1	0

- NG/VITA sub-team formed to revise the custom requirements package
- Streamlining the implementation of standard forms through process improvements
- Finalization of the Two Step Custom Design and Build Process outstanding



Work Request – Solution Development 45+ Age Variance



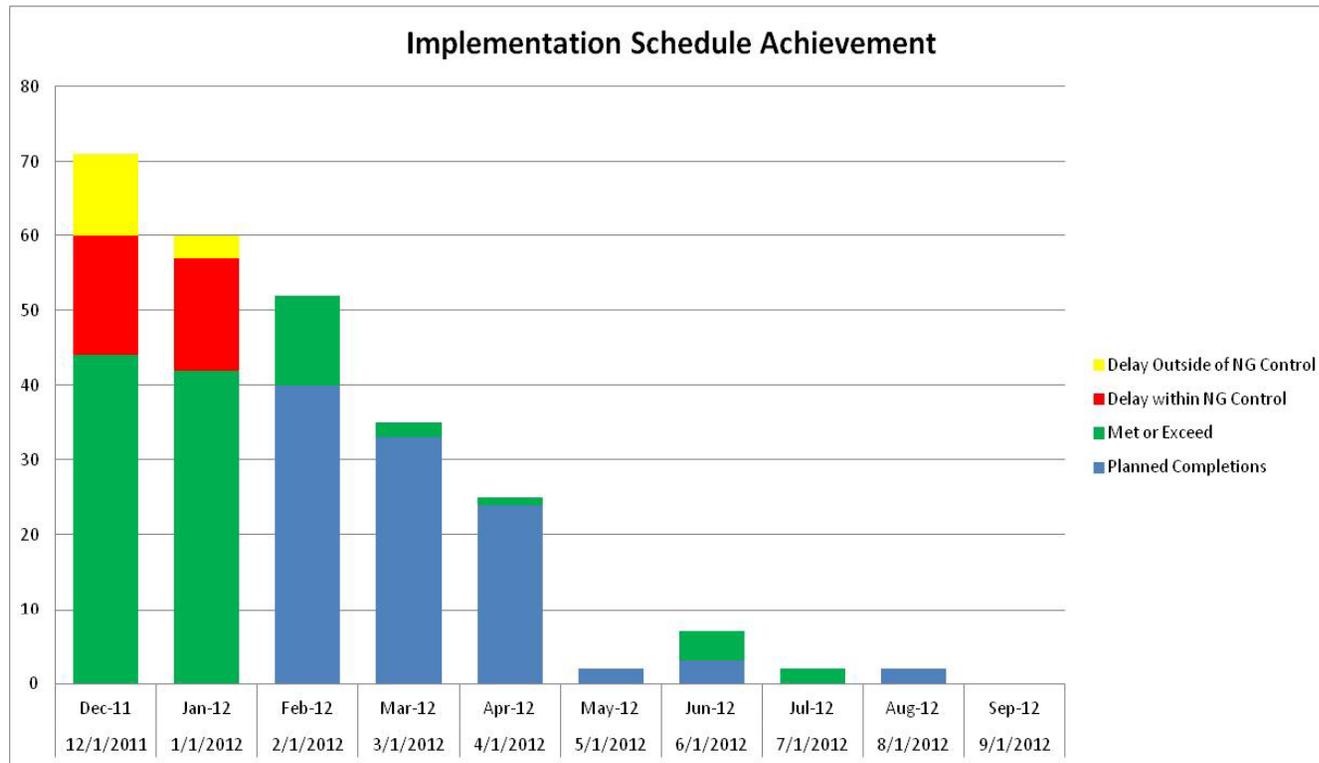
NORTHROP GRUMMAN

Work Request Number	Title	Solution Development Aging	Action Required	Category
VDEM-0109	Dedicated Service Area Support	234	Pending Requirements Resubmission	Pending Requirements
VDEM-0110	Redundant Network Access	234	Pending Requirements Resubmission	Pending Requirements
VDEM-0111	User Authentication and Email	234	Pending Requirements Resubmission	Pending Requirements
VDEM-0108	ALTIRIS	231	Pending Requirements Resubmission	Pending Requirements
ABC-0211-R1	Storage Revision 1	171	Pending Cancellation	Pending Cancellation
VSP-0407	Appomattox CME Phone System	145	Pending Transformation	Pending Requirements
VSP-0408	Wytheville CME Phone System	145	Pending Transformation	Pending Requirements
VSP-0409	Ft Pickett CME Phone System	145	Pending Transformation	Pending Requirements
VSP-0461	VCIN Application-Centric Security	126	Pending Requirements Resubmission	Pending Requirements
DSS-0573	UCaaS Call Manager	95	Pending UCaaS Deployment Schedule	UCaaS Schedule
DRS-0568	Fairfax UCaaS	91	Pending UCaaS Deployment Schedule	UCaaS Schedule
ABC_20110105	Data Center Relocation	86	Solution Development, NG working with vendor to finalize solution	Solution Development
CCCA-0628	WAP service	81	In Approvals, NG to Deliver	Approval Cycle
CH-0633	UCaaS Catawba Hospital	81	Pending UCaaS Deployment Schedule	UCaaS Schedule
VDH-0631	Crossroads Servers	81	In Approvals, NG to Deliver	Approval Cycle
ABC-0531	Store VPN	76	Finalizing ROM	Solution Development
DHR-0686	Consolidate servers	74	In Approvals, NG to Deliver	Approval Cycle
JYF-0595	Ticket Server (CSCSRiii) Server Upgrade	73	Finalizing Solution	Solution Development
DBVI-0692	UCaaS DBVI HQ Richmond	71	Pending UCaaS Deployment Schedule	UCaaS Schedule
VEC-0627	Cisco VoIP Phone System User Training	67	Solution Development, NG working with vendor to finalize solution	Solution Development
DGS-0703	VDC WMS Application Server	65	In Approvals, NG to Deliver	Approval Cycle
DMAS-0711	DMAS UCaaS	65	Pending UCaaS Deployment Schedule	UCaaS Schedule
VITA-0716	People soft environment upgrade	65	Pending Requirements Resubmission	Pending Requirements
VITA-0722	Reallocate VGIN disk	63	In Approvals, NG to Deliver	Approval Cycle
CSH-0725	Move servers to CESC	62	Pending Security info from Agency as a result of meeting with Agency on 1/30	Pending Agency Action
VDH-0728	EPNR server swap	62	In Approvals, NG to Deliver	Approval Cycle

Age Driver	Count
Pending Requirements	9
Approval Cycle	6
UCaaS Schedule	5
Solution Development	4
Pending Agency Action	1
Pending Cancellation	1
Grand Total	26

Reduced 45+ Day Bucket by 37% from 41 to 26

- Increased oversight for project implementations
 - Enhanced communications for stakeholders of schedule status and potential impacts



Schedule Variance Driver	Count
Agency induced delay	3
NG-Other	1
NG-Procurement delay	4
NG-Resource delay	4
NG-Subcontractor delay	1
NG-Technical delay	5
Grand Total	18

Increasing Schedule and Resource Management through Development of an IMS

Forms Status	Count
NG Development	3
VITA/NG Collaboration	9
Form Pilot	1
In Production	13
Form Modification	1
On-hold/Dispute	3

January Activity

- ✓ Implemented Continual Improvements and placed the following forms back in production:
 - ✓ New Wireless Network
 - ✓ Replacement Wireless Network
- ✓ Completed Pilot and promoted CESC Back-up Opt Out to production
- ✓ Submitted revised Server forms and Hosted Mail Archive form for Collaboration