



Virginia Information Technologies Agency

# VITA Shared Services Workplace Productivity Solutions

featuring Microsoft Dynamics CRM

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Workplace Productivity Solutions Manager

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AITR Meeting

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# Agenda

- WPS Overview
- Governor's Office
- Q&A





## What is WPS?

- Workplace Productivity Solutions
  - JLARC approved (\$2,028.59) a month, plus client access licenses (CALs) and additional consulting, if needed
  - Based on Microsoft Dynamics CRM (“XRM”)
  - Hosted at the Commonwealth Enterprise Solutions Center



## WPS Offerings

- CRM tenants
- Tenant basic set-up, training and support
- Software development lifecycle support
- Functional and technical support
- Ongoing operations and maintenance support
- Optional consulting resources
- Optional integrations and Web services



## Jennifer Aulgur, Deputy Secretary

### Secretary of the Commonwealth's Office and the Governor's Office Successes

- Reduction of manual processes and reports, turn-around and response times
- Retirement of outdated hardware and unsupported software
- Redeployment of staff to other tasks





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**Thank you!**

For a demo or additional information,  
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