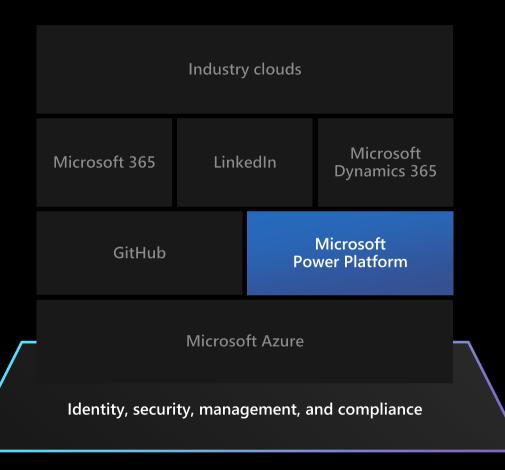


Microsoft cloud



Microsoft Power Platform

No code, low code, and code first—all are welcome



Power BIBusiness analytics



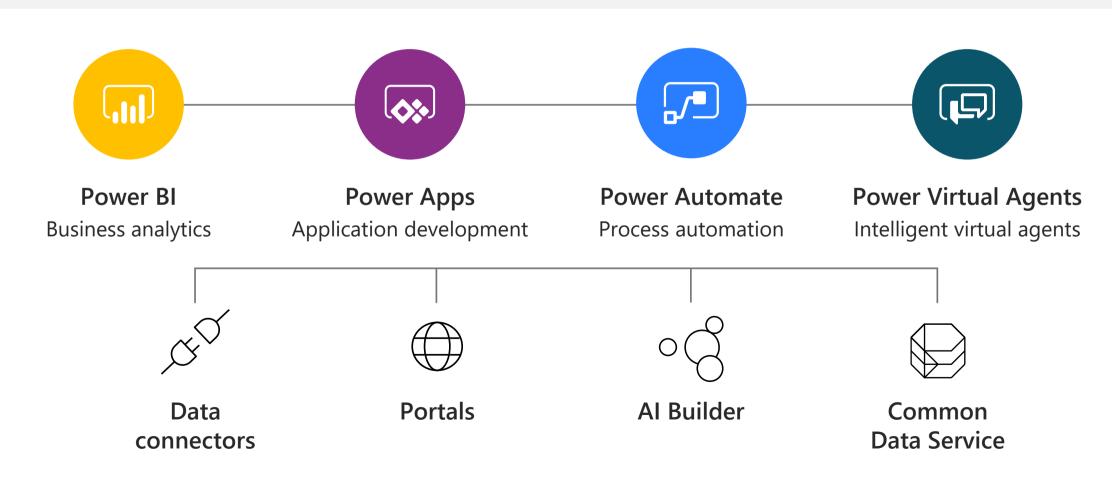
Power AppsApplication development



Power Automate
Workflow automation

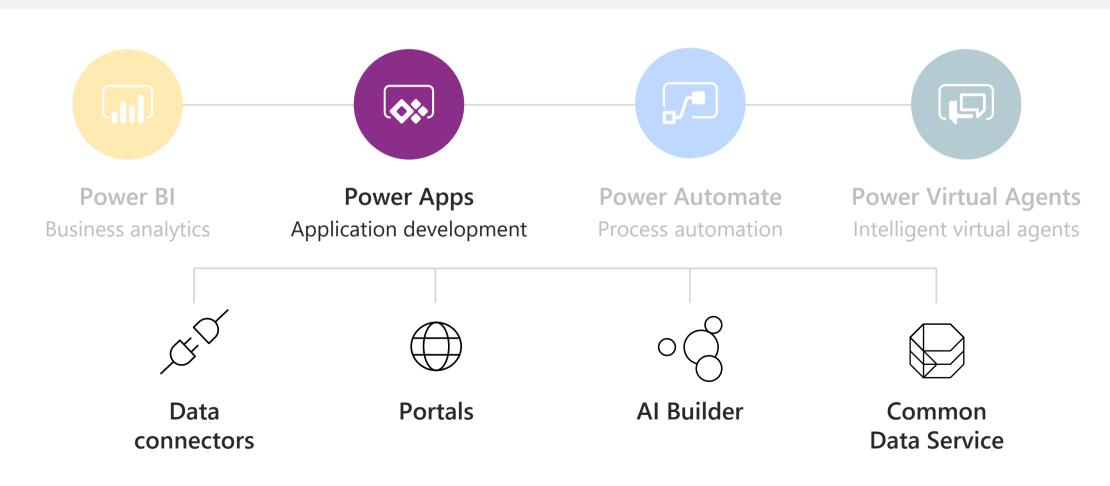
Microsoft Power Platform

The low-code platform that spans Office 365, Azure, Dynamics 365, and standalone applications Innovation anywhere. Unlocks value everywhere

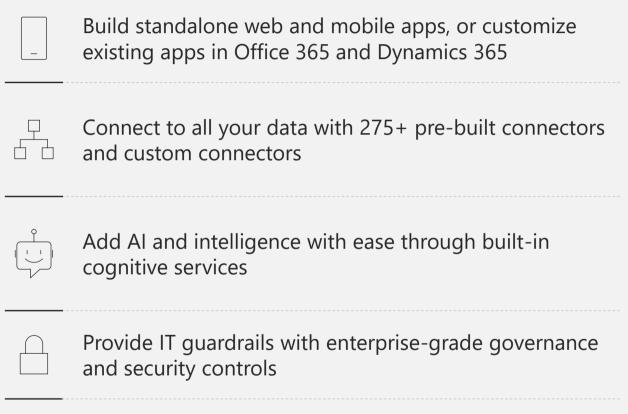


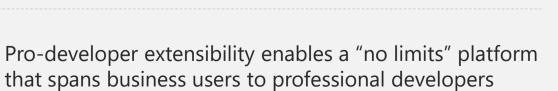
Microsoft Power Platform

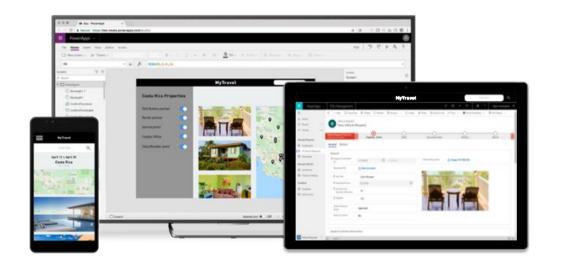
The low-code platform that spans Office 365, Azure, Dynamics 365, and standalone applications Innovation anywhere. Unlocks value everywhere



Power Apps: a low-code approach to building apps









A platform for all makers

Citizen Developer, IT Administrator, Professional Developer, App Wizard. We've got you



Intuitive to use & easy to learn for Citizen Developers

Build apps fast with a point-and-click approach to app design. Choose from a large selection of templates or start from a blank canvas

Easily connect your app to data and use Excel-like expressions to easily add logic

One admin center to rule them all for IT Administrators

No compromises on governance and security. One centralized view and management of all your 1 & 3rd party apps, eliminating shadow IT

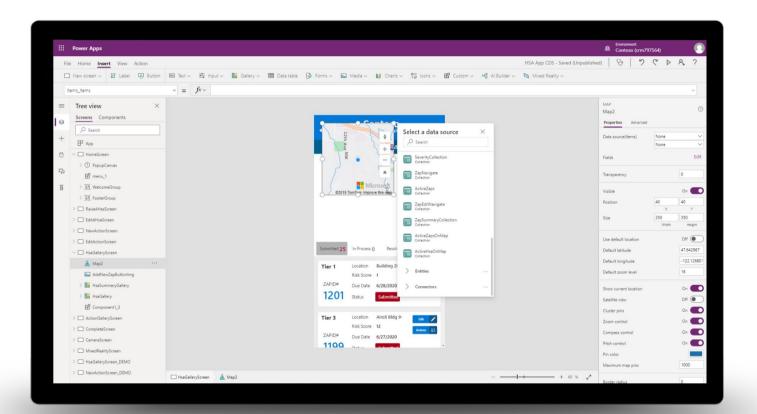
GDPR compliance, and enterprise grade security, consistent with the experience across O365 & D365

World class Pro Developer support and ALM

Experience the full range of development and ALM functionality with rich pro developer tools like Visual Studio and DevOps

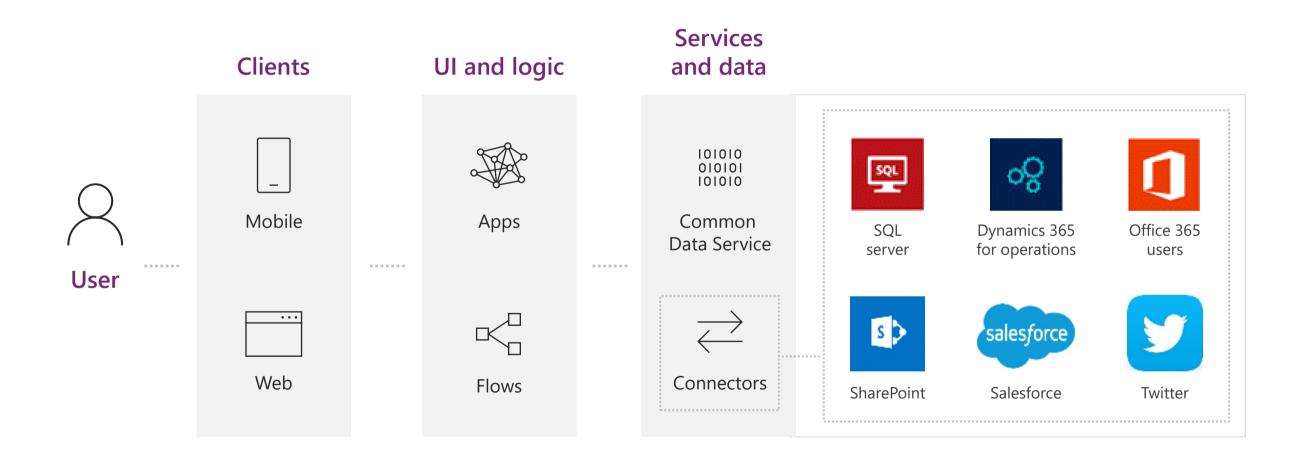
Reuse your current IP and skills – Power Apps component framework, CLI and VS Code create instant value for the business

Demo



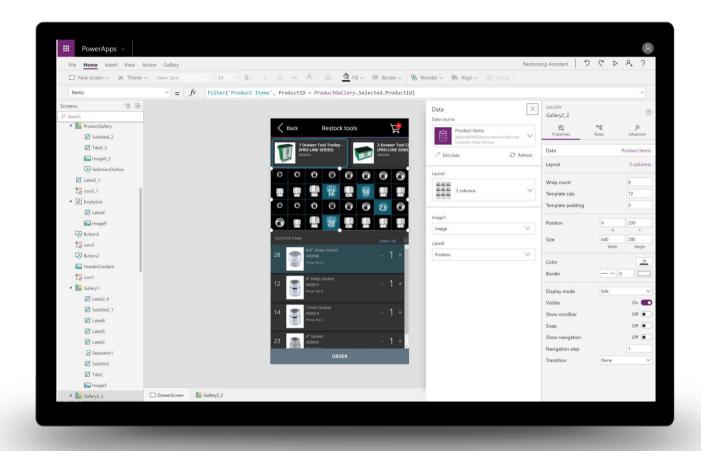


Power Apps enables low-code development



Power Apps Studio

Authoring experience for creating Power Apps



Always updated with the latest builds and allows you to work in your browser whether you are at work or home on a Mac or PC

Ensure enterprise quality with built-in app and solution checkers



Find and resolve errors (programmatic errors) and performance issues faster



Continued investment to provide guided experience to make debugging easier



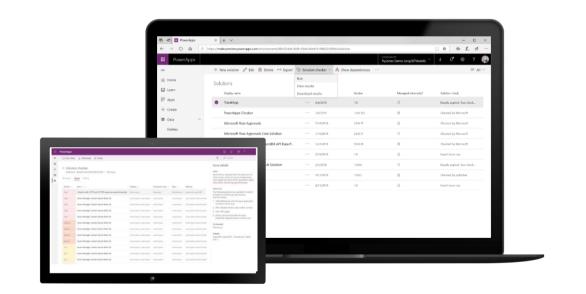
Discover accessibility issues and recommendations inline



Performance and stability risks called out by severity and location (component/line)



Identified risks supported by best practice recommendations on docs.microsoft.com



Cloud and on-premises connectivity



Built-in connectivity to 275+ cloud services, content services, databases, APIs, etc.



Seamless hybrid connectivity to on-premises systems via the on-premises data gateway



Develop and register custom connectors as a building block for citizen developers



Break down data silos by using multiple data sources in a single application



Enabling digital transformation across the organization



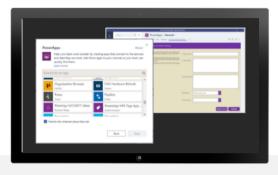
Integrated with Office 365



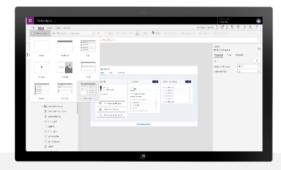
Publish Power Apps as a SharePoint web part or create a custom SharePoint list experience



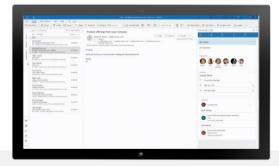
Build a Power Apps app from an Excel sheet on OneDrive



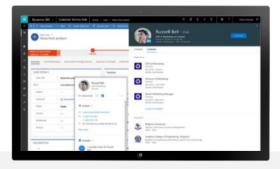
Customize a Microsoft Teams tab with Power Apps



Use Office 365 data through built-in connectors and Office 365 screen templates



Bring data from CDS and Power Apps UX to Outlook with the mail app (WIn32, OWA and mobile)

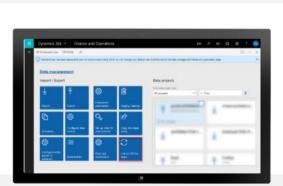


Office 365 people card in Power Apps (incl. LinkedIn info)

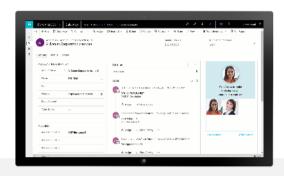
Integrated with Office 365



Power Apps provides the tools to customize Dynamics 365 for customer engagement



Common Data Service enables dual-write integration with Dynamics 365 for finance and operations



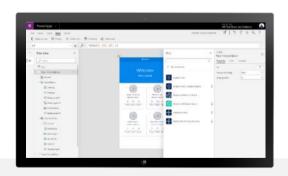
Embed apps in Dynamics 365 for customer engagement



Embed apps in Dynamics 365 for finance and operations



Dynamics 365 for customer engagement runs on Common Data Service



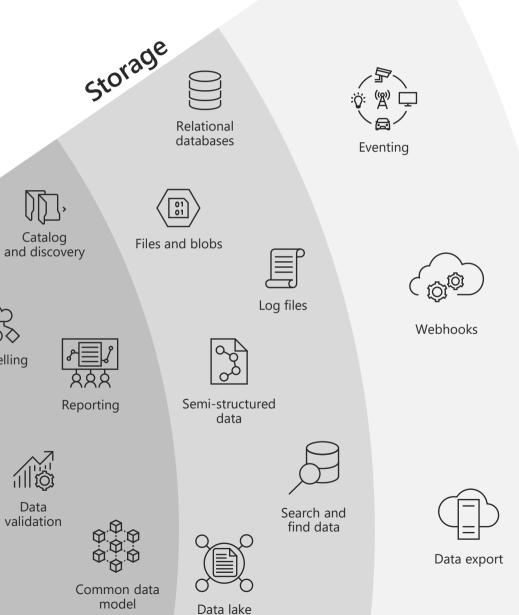
Extend Dynamics 365 with mobile Power Apps solutions

Common Data Service

API

Securely store and mange business data

Integration.



Data

Modelling

Logic

Calculated &

rollup fields

Plugins

Authentication

Auditing

Authorization

Jobs

Business

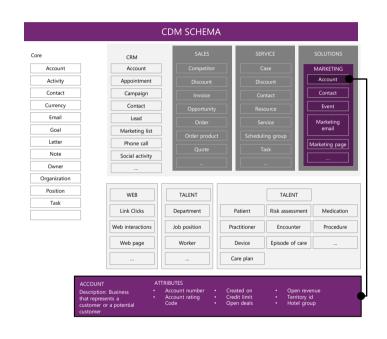
rules

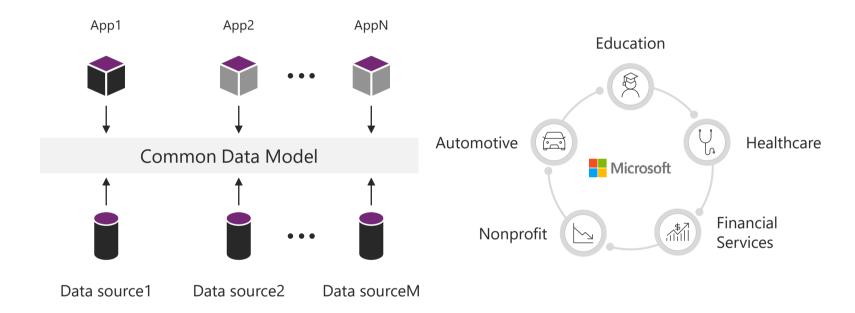
Duplicate

detection

Workflows

Common Data Service implements the Common Data Model (CDM)





Open source and shared data model that provides semantic consistency for data

Allows makers to more quickly develop applications and integrators to more easily interoperate across multiple systems A growing set of solutions and partners that contribute to the effort by implementing CDM or extending with industry-specific domains









Extending Office 365 and Dynamics 365

Extending legacy applications



Building departmental solutions

Building mission-critical end-to-end solutions

Sharing+

security

Power Apps

Solution explorer (advanced) App designer Form designer

View designer

Dashboard designer

Canvas studio

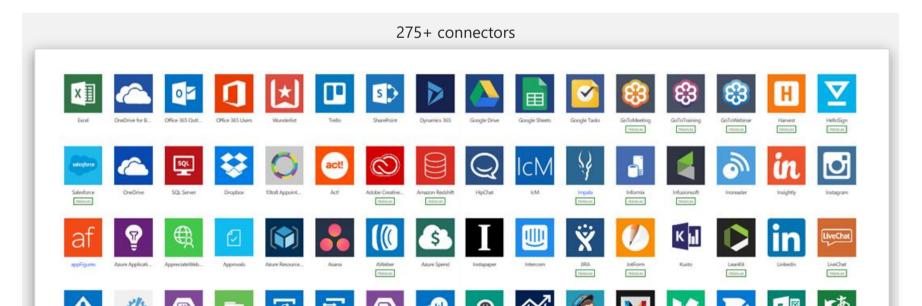
Power Automate (workflow and business process)

Common Data Service

Dynamics 365 data natively on the platform–no integration required

Enterprise-grade application lifecycle management

Server-side business logic for validation, defaulting, calculated fields and more



Low-code backend with Common Data Service



Jumpstart apps using an extensible data model with business logic, security and integration built in



Enable AI through built-in cognitive services powered by AI Builder and Azure



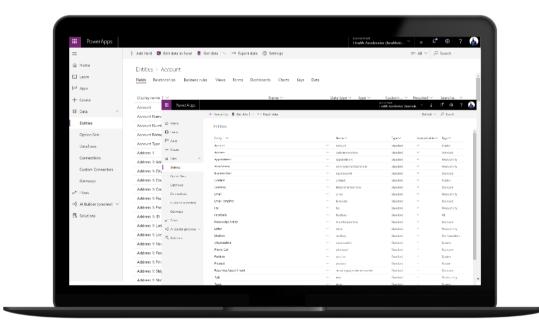
Extend data and processes to external and anonymous users with Power Apps portals



Support all your data: relational data, file and blob storage, logs and search indexing



Effortless Dynamics 365, Office 365 and Azure integration as well as powerful integration capabilities



Data integration capabilities built-in to the Common Data Service



Integrate directly with CDS using the Excel Power Query features relied on by millions of users each month



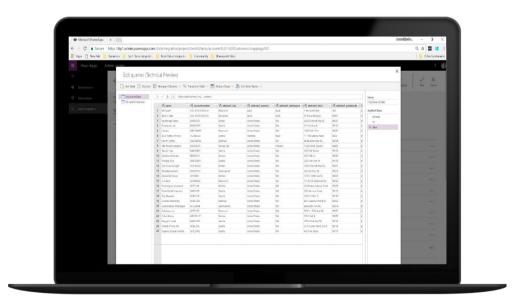
Built-in management features like CDM entity mapping UX, environments and scheduled refresh



300+ transformations to clean and reshape data



A growing set of connectors to integrate with your cloud and on-premises data sources



Low-code AI for apps and processes with AI Builder



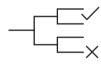
Low code AI solutions for Power Platform leveraging the power of Azure AI



Native integration with Common Data Service enables data from CDS, Azure Data Lakes



Leverage predictions directly from Common Data Service across your Power Platform solutions, Dynamics 365 or Microsoft 365









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Prediction

Vision

Vision



Language

Binary classification	Forms processing	Object detection	Text classification
Predict and classify fields in CDS	Extract structured data from digital paper, PDFs, and forms	Detect any object (via custom training) through camera or image control	Classify, group and categorize any text in CDS

Low-code solution for responsive websites with portals



Create multilingual, responsive websites to engage with internal and external customers, partners and employees



Use anonymous access or any of the commercial or enterprise login providers like Microsoft Account, LinkedIn, Azure AD B2C and more



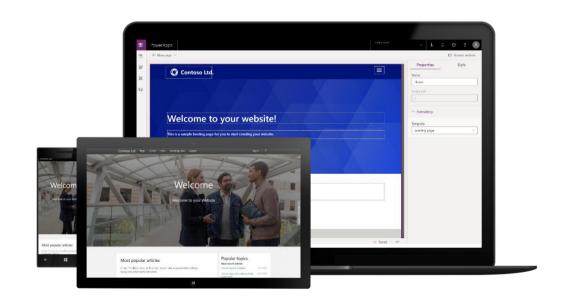
Use WYSIWYG designer to create website content and enrich with CDS/Dynamics data using familiar constructs like forms, views, charts, dashboards



Pro-dev extensibility and templating capabilities to design complex business processes



Dynamics 365 provides integrated starter templates like customer self service, partner management, event management and community self service



Low-code creation of reusable components



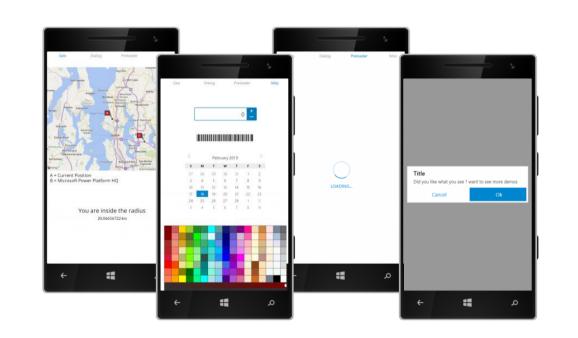
Quickly develop reusable, embeddable components with the low-code canvas



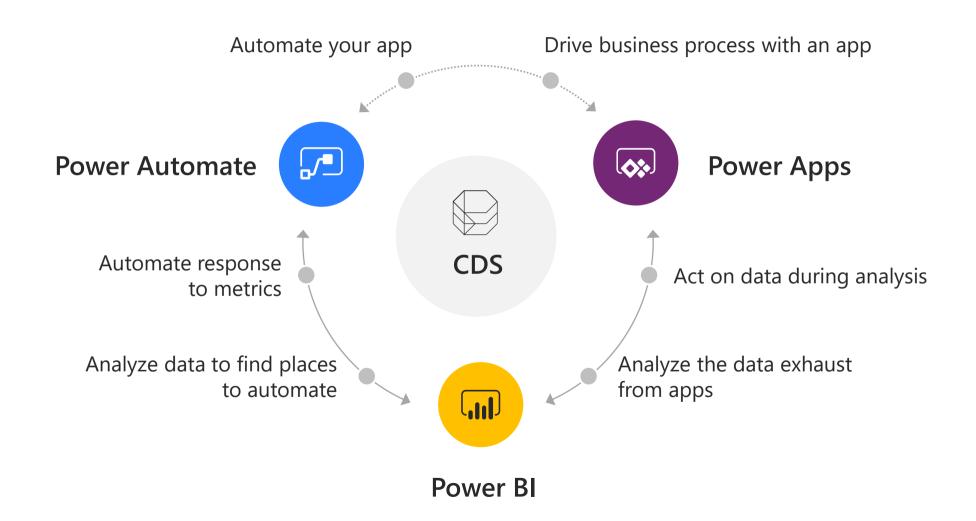
Reuse within and across apps; compose with pro-dev components



Enable faster and more consistent development when many makers are using the same components



Integrated low-code platform



World-class application lifecycle management



Great support for moving assets across environments using solutions



Full developer isolation with access to authoritative source management in GitHub



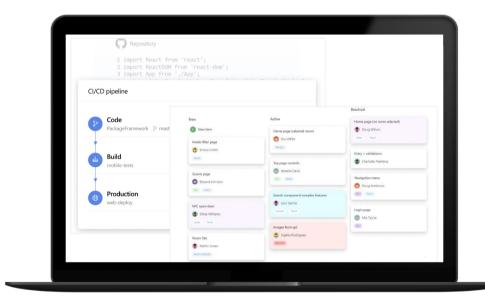
Agile process governance and team collaboration through integration with Azure DevOps



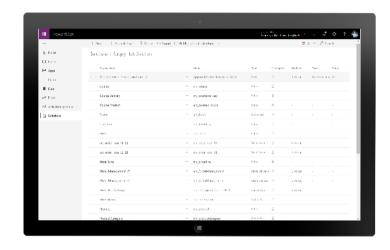
Rich environment to view and manage Kanban boards, backlogs and sprints



Full automation of repeatable processes for tests and pipeline supporting any continuous integration/continuous deployment framework



Solutions enable lifecycle management







Author solutions

Solutions are containers to track the changes and customizations you make

Deploy solutions

Solutions are how you transport and install changes to target environments

Manage solution lifecycle

Solutions enable lifecycle management for your customizations and can be fully integrated into your DevOps processes

ALM powered by Azure DevOps



InitiateGetting started, faster

Pack source

code from

Import

solution

Provision

environment

Deploy

dependencies



BuildBuild and walk away



Release
Automated, predictive, repeatable



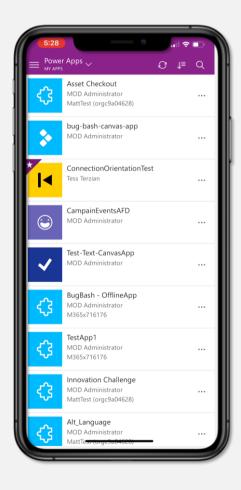
Initial build pipeline instantiates pristine development environment daily

Build pipeline automates manual steps. No more upload to solution checker and manually export solution, unpack and push to repo Automated release pipeline removes manual steps. Weekly, daily or hourly releases becomes the new standard

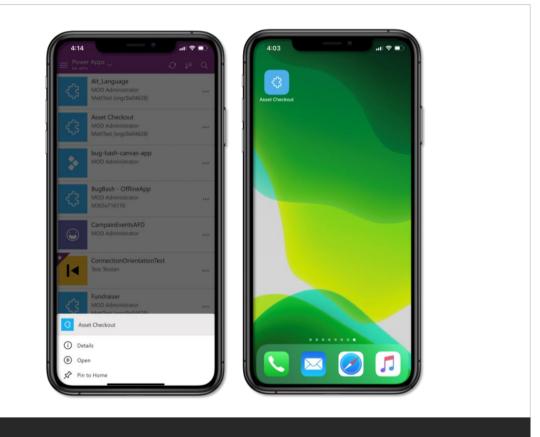


Power Apps mobile app

Coverage to run both canvas and model-driven apps

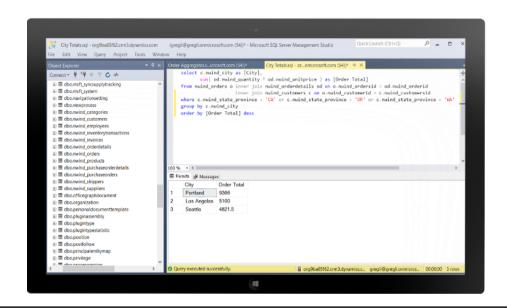


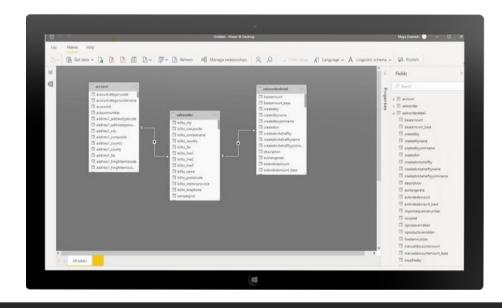
Supports iOS or android



Pin apps to home screen for native apps like experience

More powerful data tools for the Common Data Service (CDS)





T-SQL endpoint for CDS

SQL Server Management Studio WORKS!

AAD auth means all security WORKS! (e.g. RLS trimming)





CDS Direct Query for Power BI

The full stack runs – e.g. plugins and rules

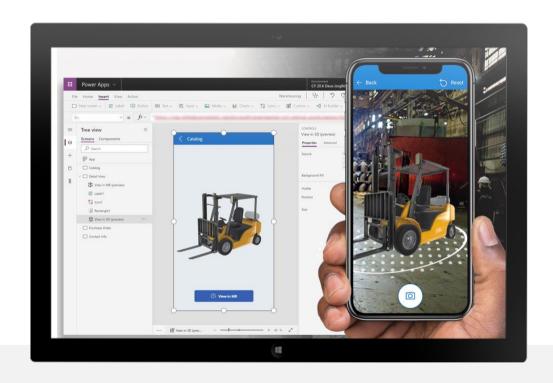
Entity Framework WORKS!





Mixed reality in Power Apps

Now it's possible for everyone to build mixed reality apps



Mixed Really

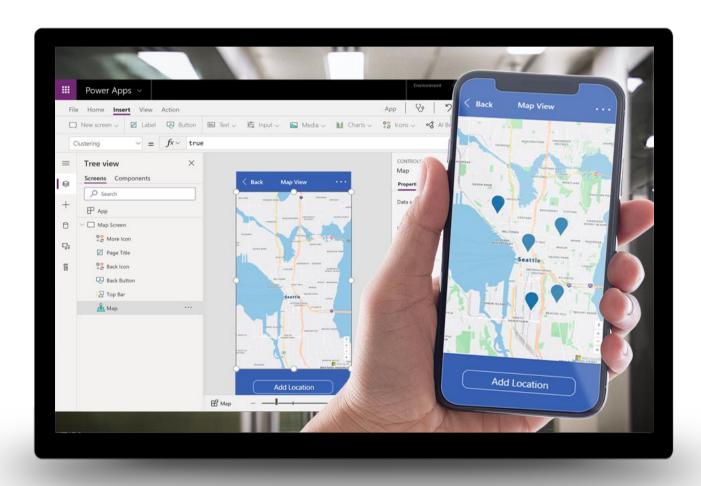
Visualize object in augmented reality



Virtual volumetric representations

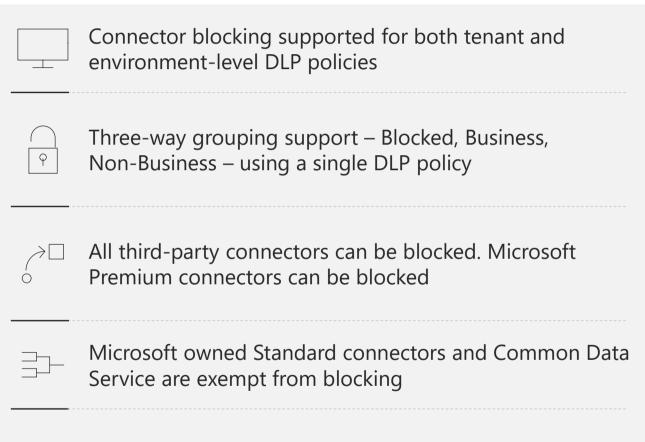
Understand and validates physical spaces before you start work

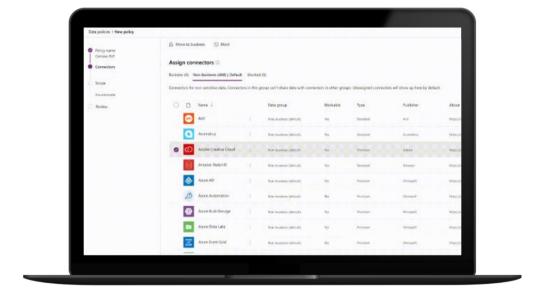
Interactive maps and geospatial services



Easily add locationbased services to your app

Enhanced Data Loss Prevention and connector control

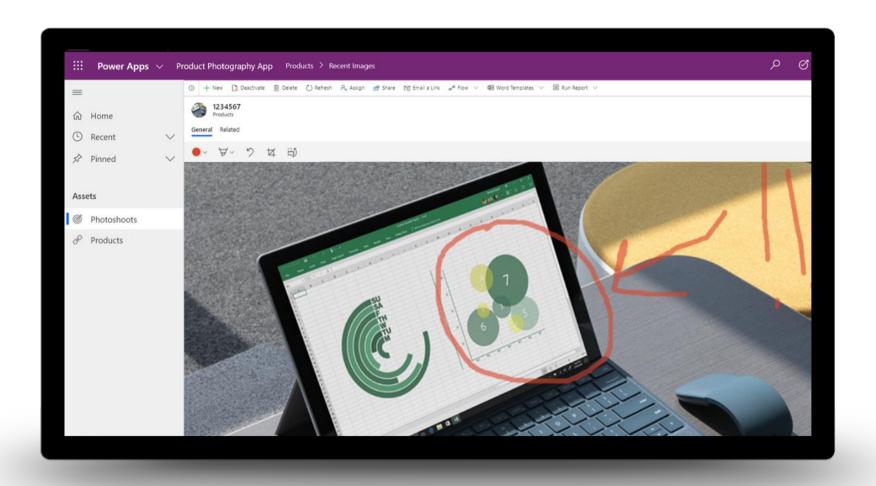




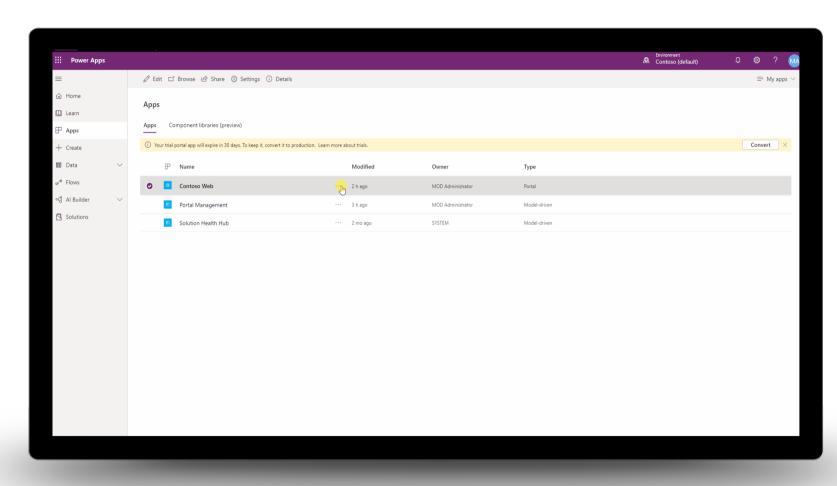


User interface support through Power Platform admin center and PowerShell support

Rich images and files for CDS, including annotation



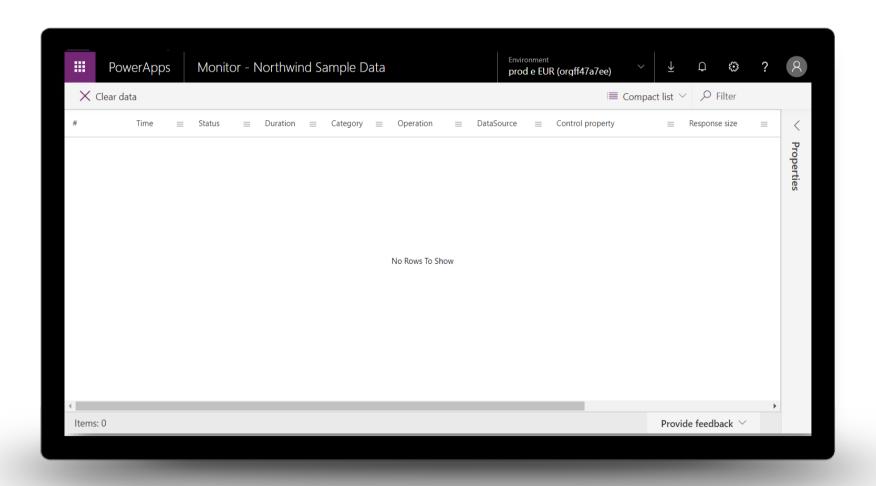
Easily configure Portals to let users log in with LinkedIn, Twitter, Facebook and more





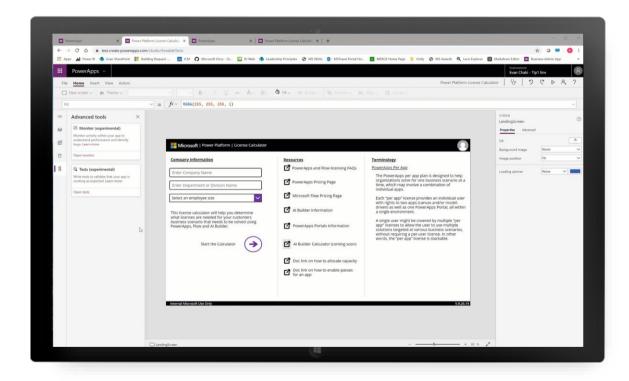


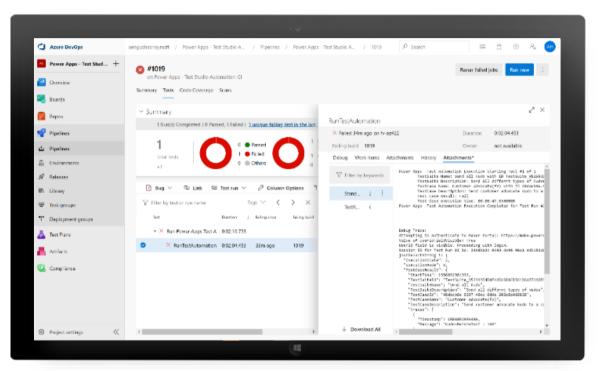
Debug and optimize with Power Apps Monitor





End to end test in low code, now automated in DevOps





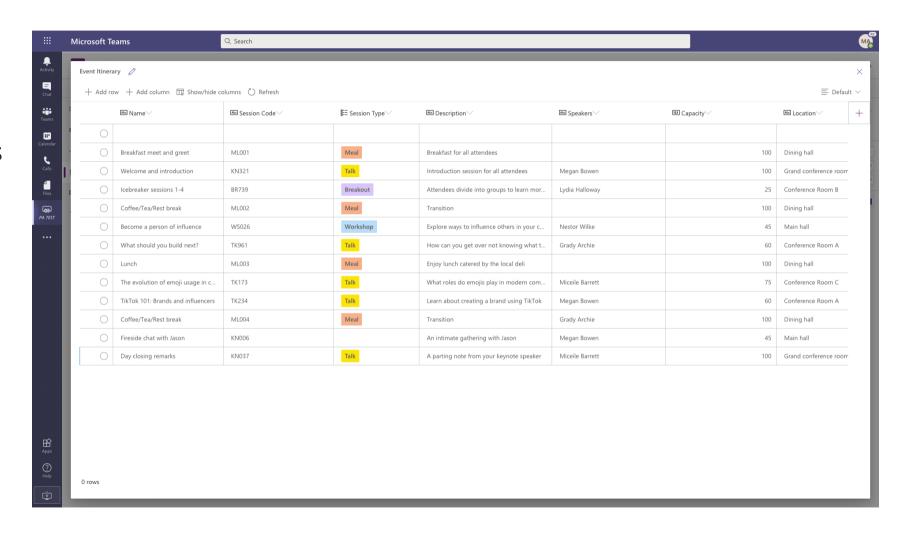
Introducing Microsoft Dataflex for Teams

A built-in low code data platform for Microsoft Teams

A subset of the capabilities of the data platform behind Dynamics 365 and Power Platform.

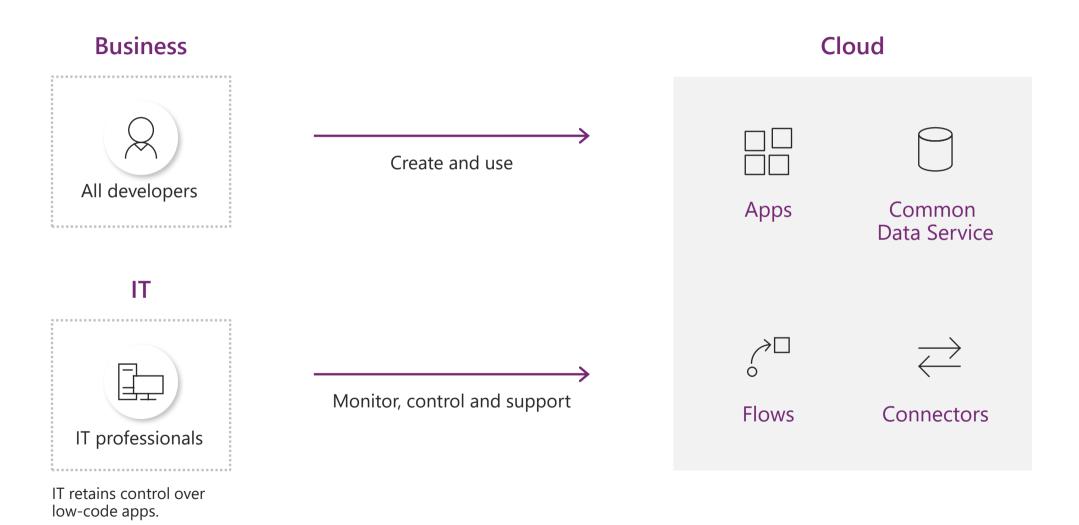
Provides storage, rich data types with enterprise capabilities, and one-click solution deployment.

Included for every Teams customer, governable by IT.





IT must provide guardrails for all Power Apps developers



Enterprise-grade governance



Identity management and multi-factor authentication for enhanced identity protection and secure guest access



Built-in information protection and usage analytics with full audit logs, data loss prevention policies and more



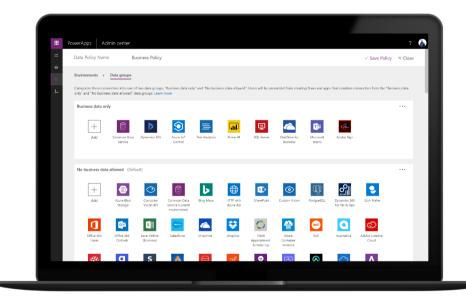
Secure and control data on mobile devices with Intune mobile application management



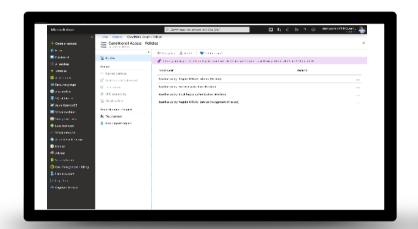
Compliance leadership with 13+ standards including FedRAMP high, HIPAA, EU model clauses, SOC and GDPR

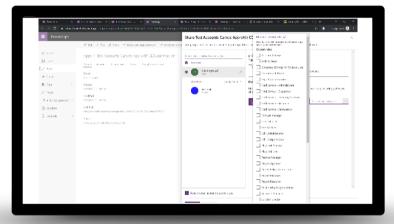


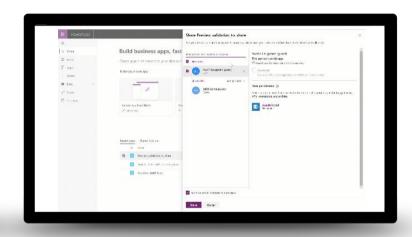
Manage all aspects – users, apps, usage and settings – in a single admin experience



Identity management with Azure active directory





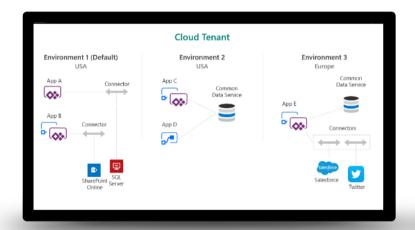


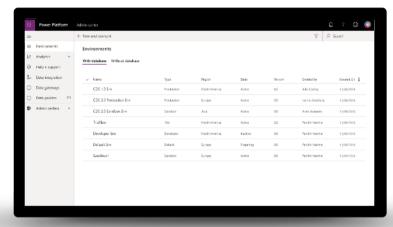
Using Azure active directory session and conditional access policies to manage timeout and access requirements.

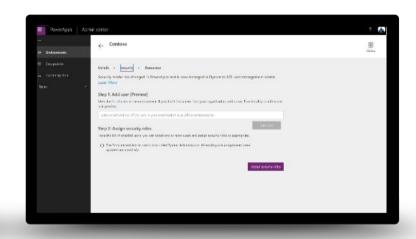
Use Azure active directory groups to manage/share apps and data access.

Share apps with external users with Azure active directory B2B collaboration.

Manage your environments in the Power Platform admin center







Each app/flow runs in an environment

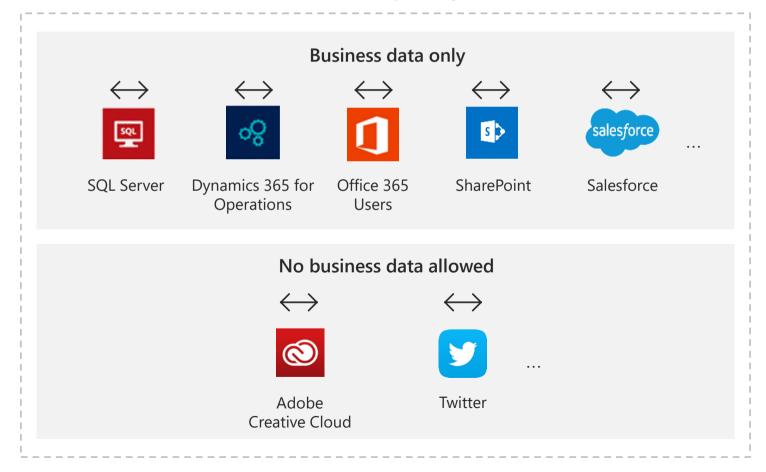
Centrally manage production, sandbox and trial environments from the admin center

Secure and control your resources per environment

Data loss prevention (DLP) policies control which connectors can be used in the same app/flow

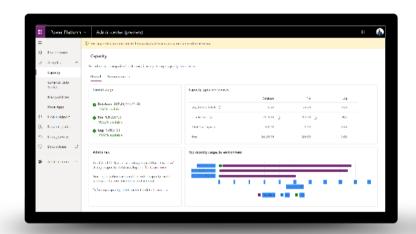
DLP policy

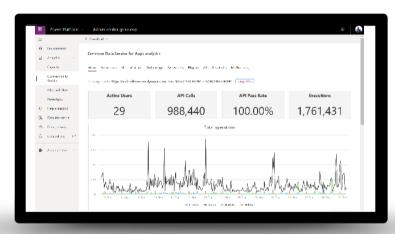
This example policy would prevent creating an app that exposes salesforce data through Twitter

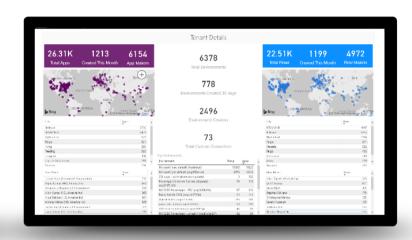


Using Power Apps and Power Automate doesn't elevate a user's permissions in any way

Admin reporting and analytics in the Power Platform admin center







Admin insights provide deep visibility into usage and performance of applications

- Users
- Locations
- Capacity

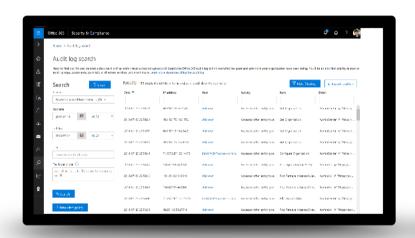
Analytics track health and implementation metrics and help keep users on track

- Service performance
- Error reporting
- App usage

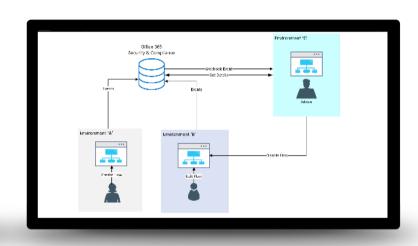
Personalize insights and drive action with custom Power BI reports and Power Automate

- All up view of what's being created
- Discover your champions
- Trigger automated actions

Activity logging integrated with Office 365 security and compliance





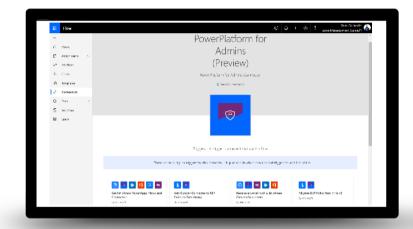


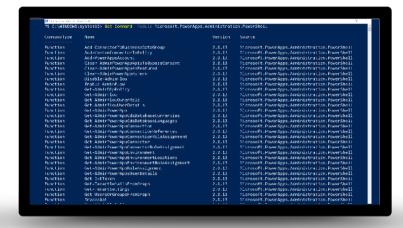
Audit records are stored in Office 365 security and compliance center

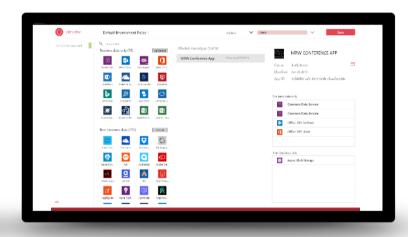
Office 365 management activity API enables creation of custom monitoring solutions or integration with SIEM vendors

Automate actions and alerts by connecting Power Automate to audit events

Automate management and control







Power Platform management connectors

Automate management through the ease-of-use of Power Apps and Power Automate. PowerShell cmdlets

Script the automation you need with the administrator and maker cmdlets.

Center of excellence starter kit

A set of tools to help manage resources and information for a company get started with adopting the Power Platform.

Different organizations choose different approaches to supporting low-code development

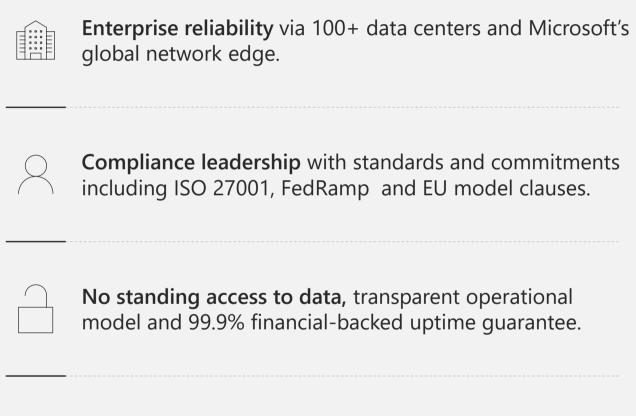


Citizen development happens but is unsupported Over time, providing no support is probably untenable Champions in business units provide informal support

Specialists in the IT organization provide basic support

A center of excellence (CoE) provides broad support

Global, hyper-scale, enterprise-grade infrastructure





Secure by design operationalized at the physical, logical and data layers.



To succeed with low-code development, IT infrastructure leaders must act







Set up monitoring of your environments

IT maintains control of your organization's low-code world.

Create appropriate

DLP policies for your organization

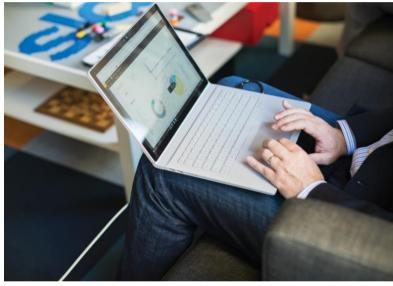
IT maintains control of data access.

Determine the level of support you want to provide

More is probably better.

Establishing a Power Platform Center of Excellence







Strategy and Vision

Admin and Governance

Nurture and Support

Roles and Responsibilities



Low Code Strategy

- Align Power Platform strategy with Digital Transformation strategy
- Drive innovation
- Key Decision makers
- Business Value
- Adoption and Change management
- Empower new ways of working



Power Platform Admin Team

- Environment Strategy
- DLP Policies
- Data integration/ migration guidelines
- Guardrails
- License management



Power Platform Nurture Team

- App-in-a-day/ Hackathons
- Solution envisioning
- Community of Practice
- Evangelize Platform



Power Platform Re-Usable Assets & Automation ...

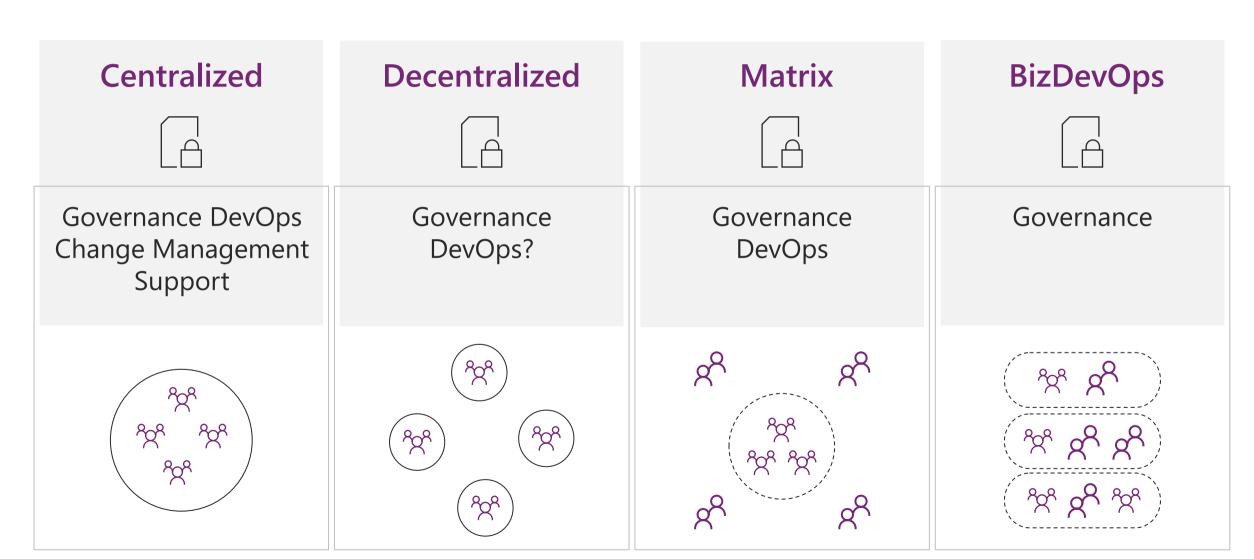
- Automation/Azure DevOps
- Application & Architecture review
- Library of common utilities, patterns and templates
- App Catalog



User Support Team

- Help Desk guidance/ FAQ
- Ticketing process
- Support Process & Resources

Delivery Models



Environment key facts



Environments are tied to a geographic location that is configured at the time the environment is created



Environments can be used to target different audiences and/or for different purposes such as dev, test and production



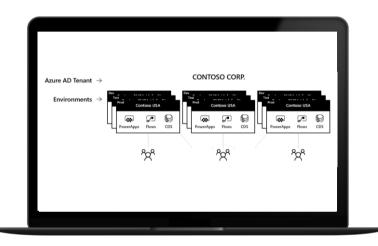
Every tenant has a default environment where all licensed Power Apps and Power Automate users can create apps and Power Automates

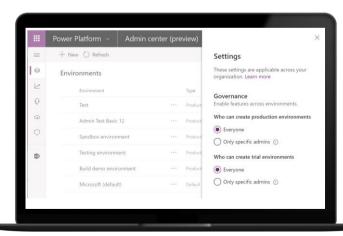


Non-default environments offer more control around permissions

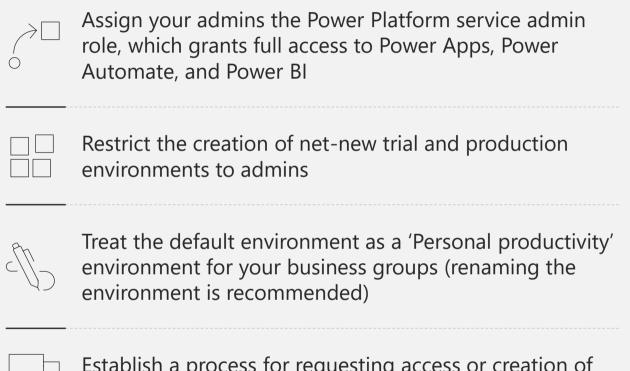


Non-default environment creation can be restricted to only global and service admins from the Power Platform admin center: https://aka.ms/ppac

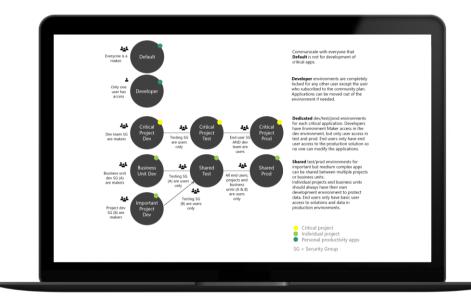




Establish an environment strategy



- Establish a process for requesting access or creation of environments:
- Dev/Test/Production environments for specific business groups or applications
- Individual-use environments for POCs and trainings



Establish an environment strategy



Use a service account to deploy production solutions



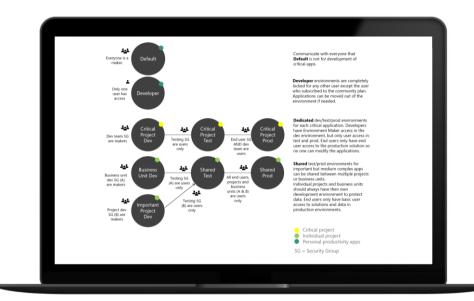
Share resources with Azure AD Security Groups



Create temporary development environments



Less is better – find balance between security and feasibility



Establish an environment strategy



Defined tiers of application support: The level of complexity, how critical the app is, and users impacted by the application are all important measures of how to provision environments to support all the scenarios



Capacity: Each environment (besides trial and developer environments) will consume 1GB to initially provision. This might be a constraint for provisioning environments



Admin involvement: Automating environment creation and clean-up



- Mission critical scenarios AND/OR High complexity AND/OR Org-wide usage
- Support owned by IT
- Robust ALM process Dev/UAT/Prod
- Longer development cycle, often greater than 3 months to Minimum Viable Product (MVP)

Important

- Important but not critical AND/OR Medium complexity AND/OR scoped to business unit
- Support owned by app owner, Blessed by IT
- ALM using environments is advised but might not be necessary
- Development typically less than 3 months to MVP

Productivity

- Productivity app that does not need high level of governance
- Support by app developer
- Typically ALM not necessary
- Less than 2 weeks to MVP

Secure your data with data loss prevention (DLP)



Data loss prevention policies (DLP) enforce rules for which connectors can be used together



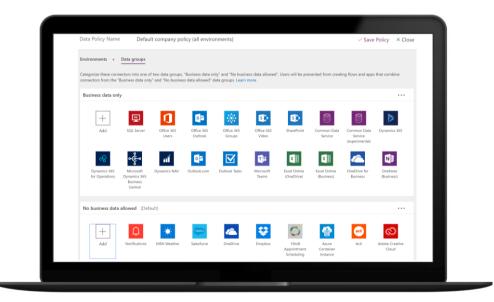
Connectors are classified as either business data only, no business data allowed or blocked



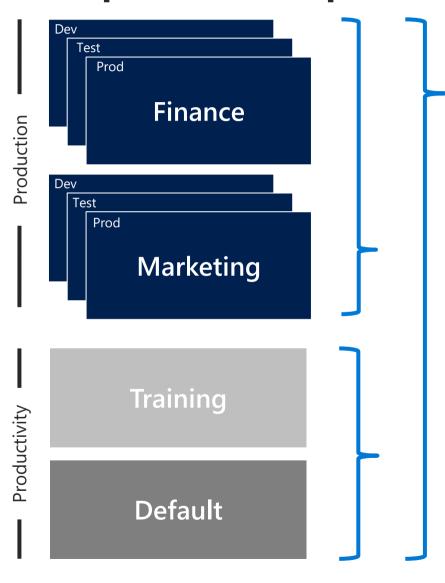
A connector in the business data only group can only be used with other connectors from that group in the same app or Power Automate



Tenant admins can define policies that apply to all environments



Setup data loss prevention (DLP) policies



1) Block selected non-Microsoft nonstandard connectors (e.g. Dropbox, social media)

2) Create dedicated environments with less restrictive policies for certain application environments

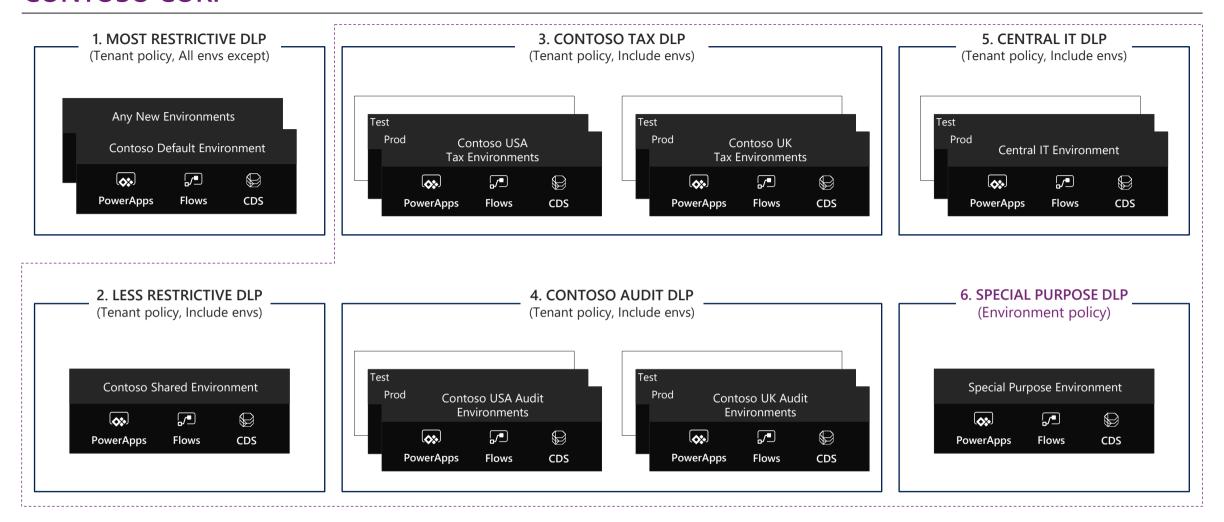
Restrict 'business data' connectors (e.g. only Office 365 connectors are business data)

1. Create a policy spanning all environments that blocks all unsupported non-Microsoft connectors and classifies all Microsoft connectors as 'business data'

2. Create a policy for the default environment (and other training environments) that further restricts which Microsoft connectors are classified as 'business data'

3. Create additional policies or exclude those environment from policies #1 and #2 above that permit certain connectors or connector combinations to be used for specific environments

CONTOSO CORP



Centralize DLP Policy management using tenant level policies. Use restrictive policies on shared environments like default environment. Create minimal number of policies per environment. There is no strict hierarchy between tenant and environment policies.

The layers of security







Environment level





Resource level



Microsoft Dataverse

Native integration to Azure Active Directory provides build in support for conditional access to the Power Platform for all users in AAD

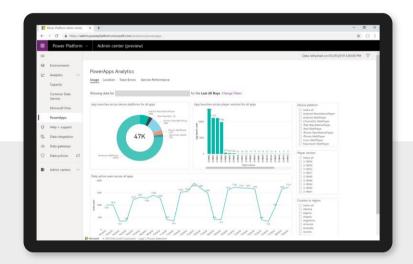
Environments—also known as management containers—have two built-in security roles that provide access to permissions within an environment

Resource level permissions allows for control of user privileges to create resources like apps, flows, custom connectors, etc.,

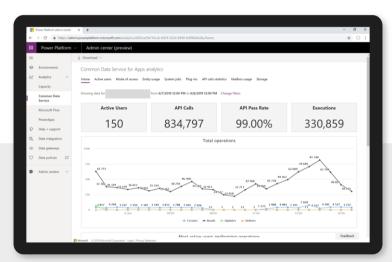
Common Data Service, offers a wealth of rich business logic including a powerful security model, where role-based security can group together a collection of privileges and allows for record and field level security

Gain insight in the Power Platform Admin Center

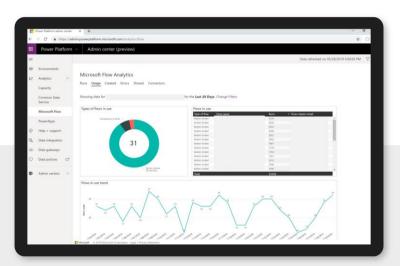
Power Apps analytics



CDS analytics



Power Automate analytics



Providing analytics of adoption, usage, and health across these services

Office activity logs

Power Apps and Flow logs available at https://protection.office.com

Activity logging integrated with Office Security and Compliance Center for comprehensive logging across Microsoft services

The audit records are stored in Office 365 Security and Compliance Center

- Must have an Office 365 E3 or greater license
- Must enabled at the organization level

Office provides an API to query this data, which is currently used by many SIEM vendors to use the activity logging data for reporting

Power Autom	ate Power Apps
Created flow	Created app
Edited flow	Edited/save app (draft)
Deleted flow	Published app
Edited permissions	Deleted app
Deleted permissions	Restored an app from app
Started a paid trial	version
Renewed a paid tria	Launched app
	Marking app as featured
	Marking app as hero
	Edited app permissions
	Deleted app permissions

Leverage management connectors and PowerShell

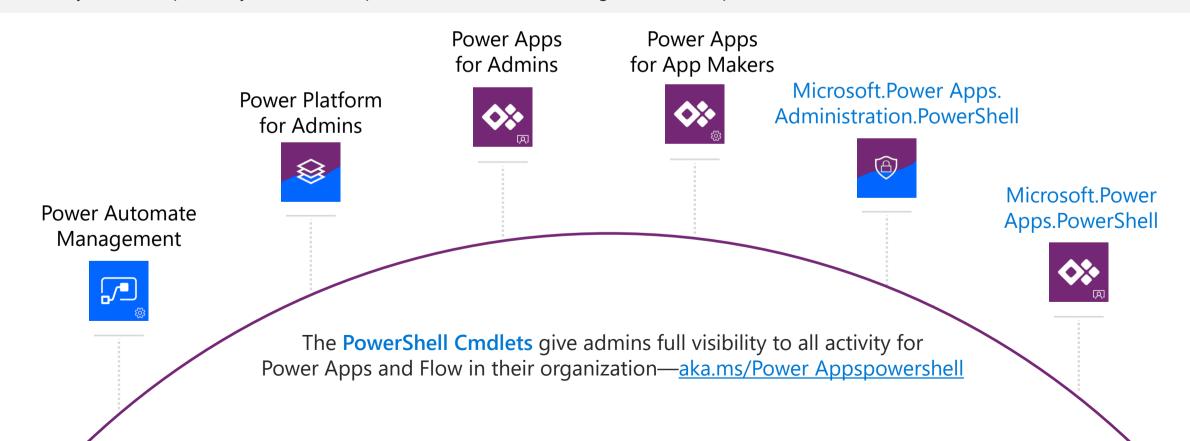
Powerful reporting tools and tools for action

Management connectors

Full visibility: Power Platform APIs in an accessible connector interface, provide admin access to resources

Customization: Pull the metadata you need to build the custom reports you want

Flexibility: Build the policies you need to implement administration and governance requirements



Enterprise Tooling – Center of Excellence Starter Kit

aka.ms/coestarterkit



Existing offering:

Admin Center capabilities Extensibility via Connectors

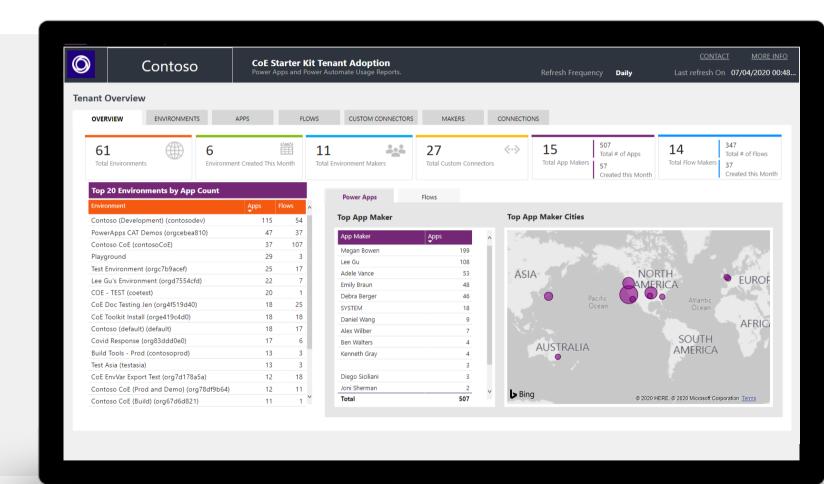


Templates:

A templatized implementation of best practices

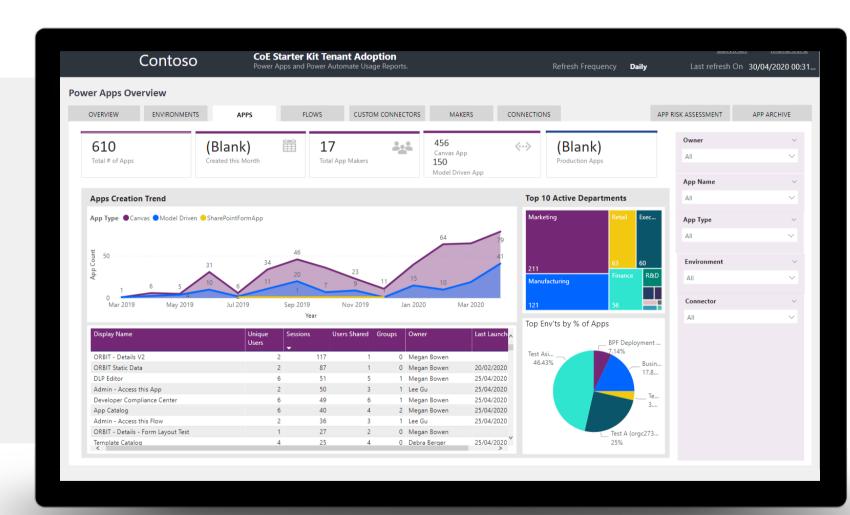


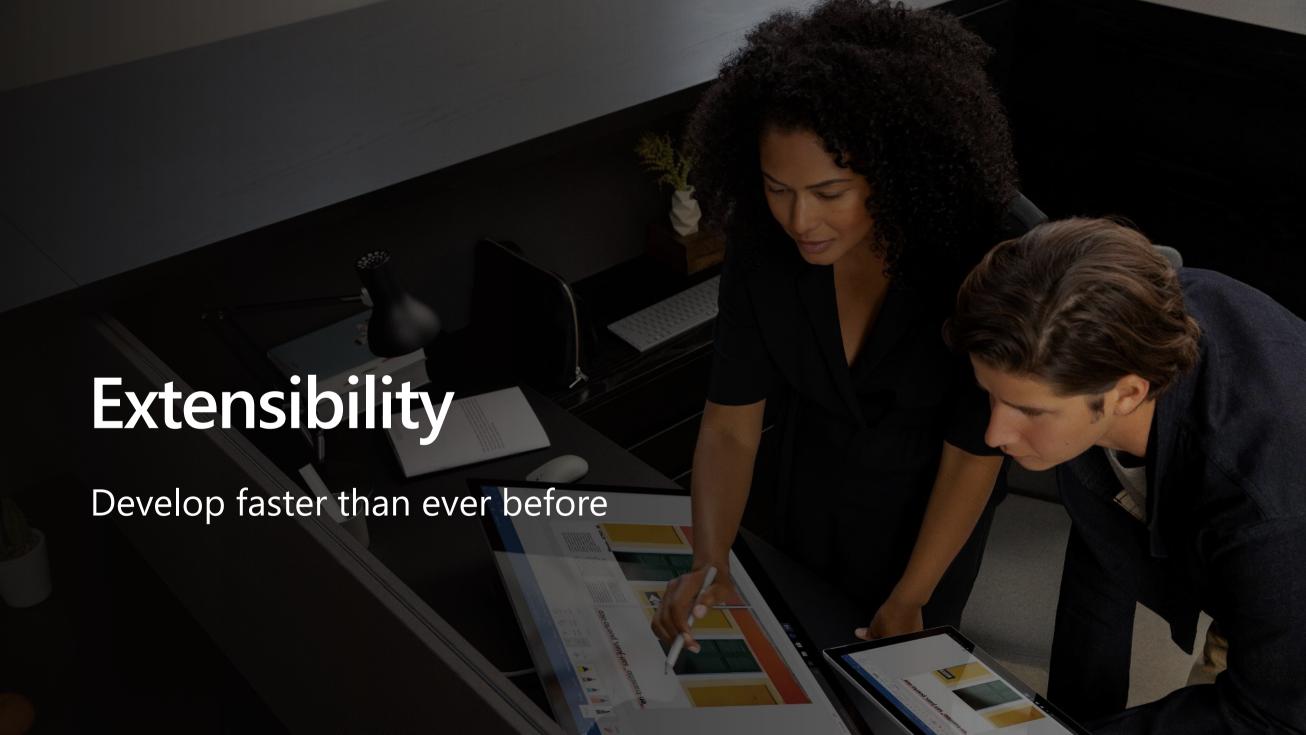
The CoE Starter Kit is a collection of components and tools designed to help you get started with developing a strategy for adopting and supporting the Power Platform.



Cross Tenant Dashboard

Build using the CoE
Starter Kit backed by
telemetry from the O365
Activity Logging
capabilities

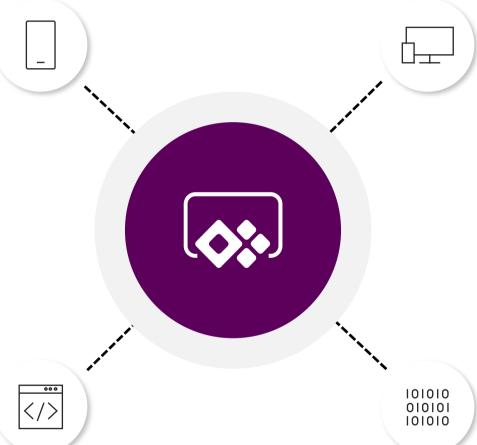




Pro-developer extensibility

Extend canvas apps

- Build customer connectors
- Integrate into websites and other services
- Build offline-capable apps
- Test drive your app on AppSource



Extend model-driven apps

- Customize entity forms, views, visualization & dashboards
- Customize commands and ribbon
- Build custom components
- Apply busines logic using scripting

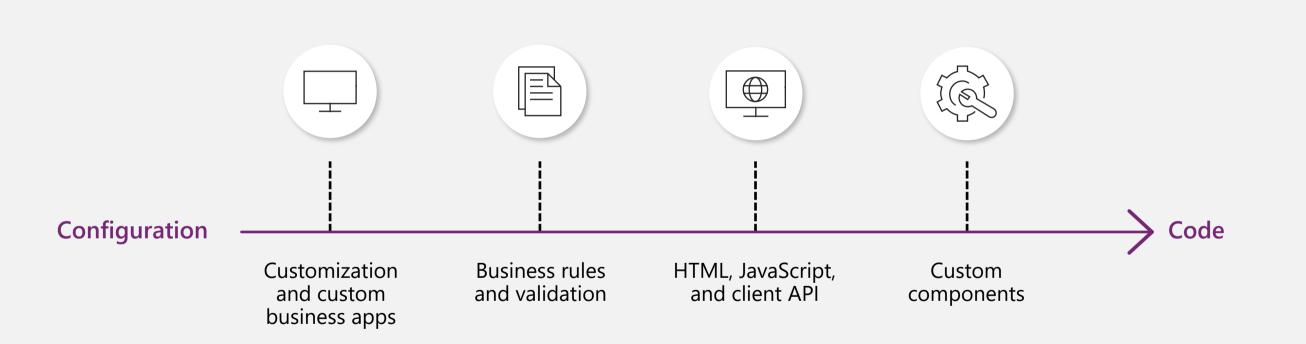
Create client apps for CDS

- Build client apps
- Authenticate with CDS web services

Work with CDS data

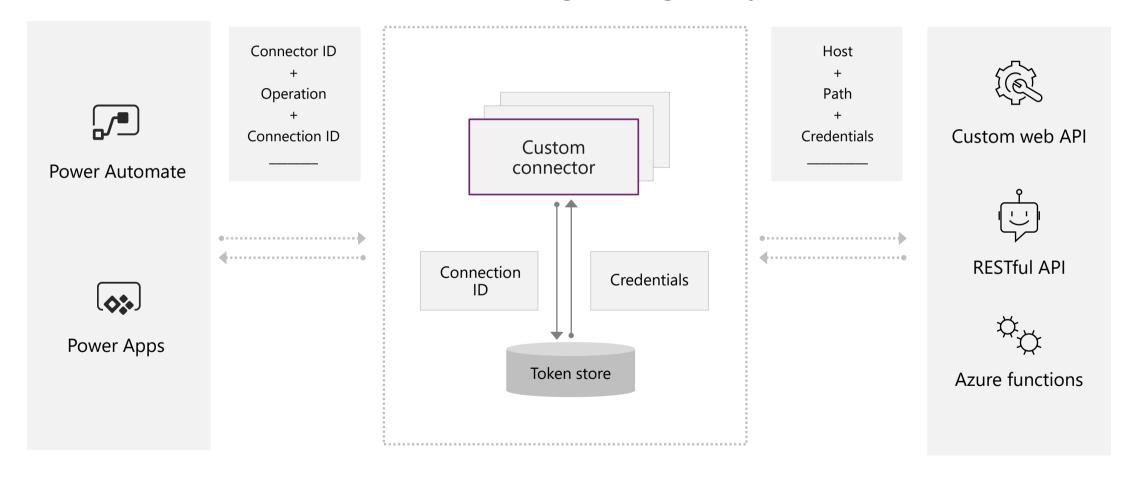
- Use Web API
- Use organization services
- Query dataz

Client-side extensibility

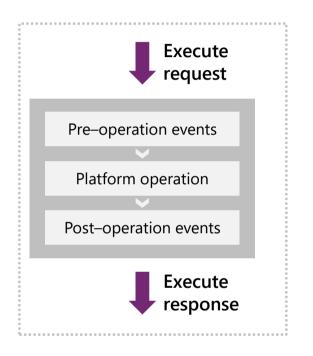


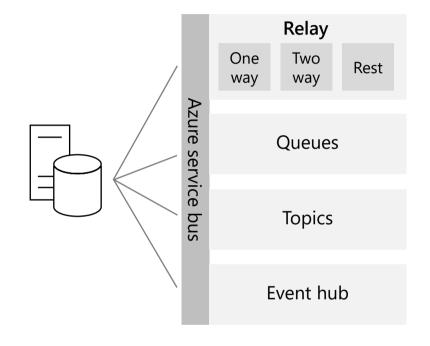
Custom connectors

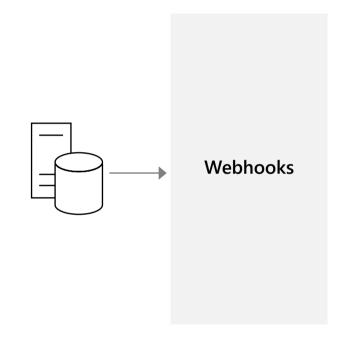
Azure API management gateway



Service-side extensibility for the Common Data Service







Extend logic with custom code

Use plugins to add custom code before or after platform operations

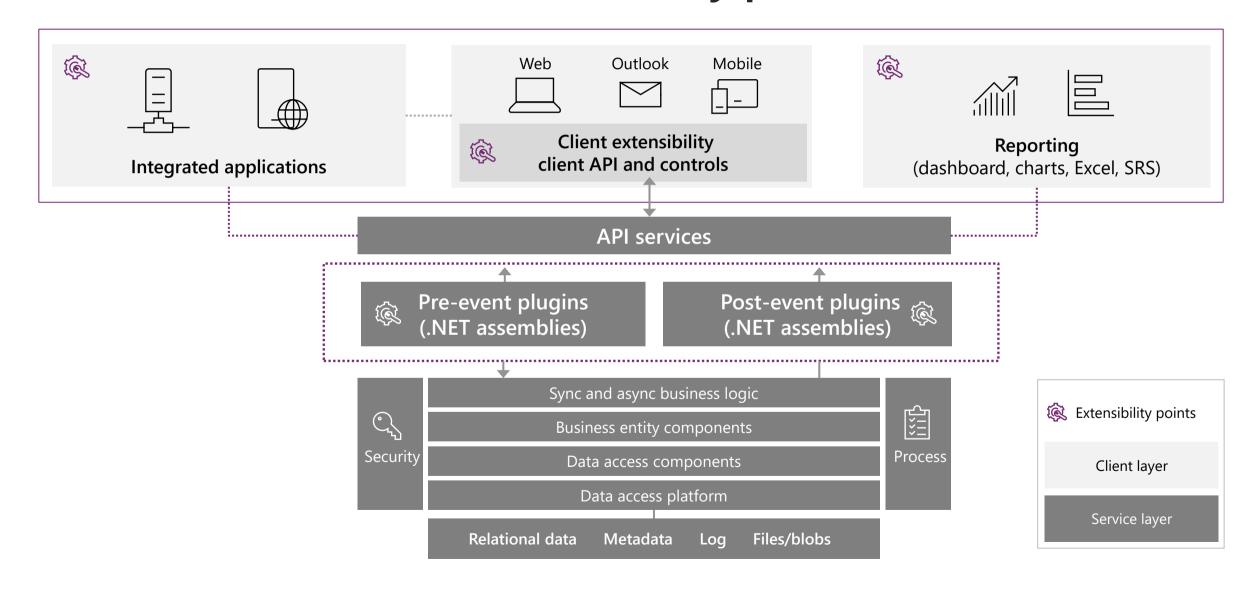
Integrate data with Azure service bus

Pass plugin execution context to one or more Azure solutions in the cloud

Integrate data with webhooks

Pass plugin execution context to web APIs and services using a lightweight HTTP pattern

Common Data Service extensibility points



World-class developer support



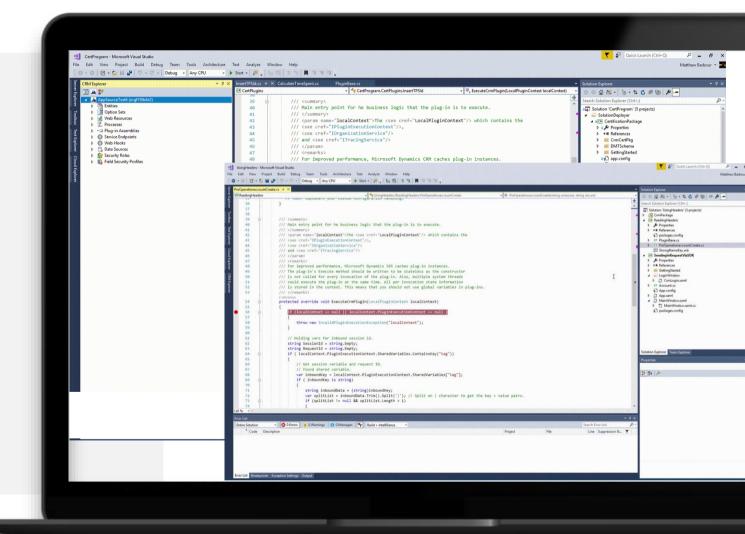
Full range of customization and development experiences with rich pro developer tools.



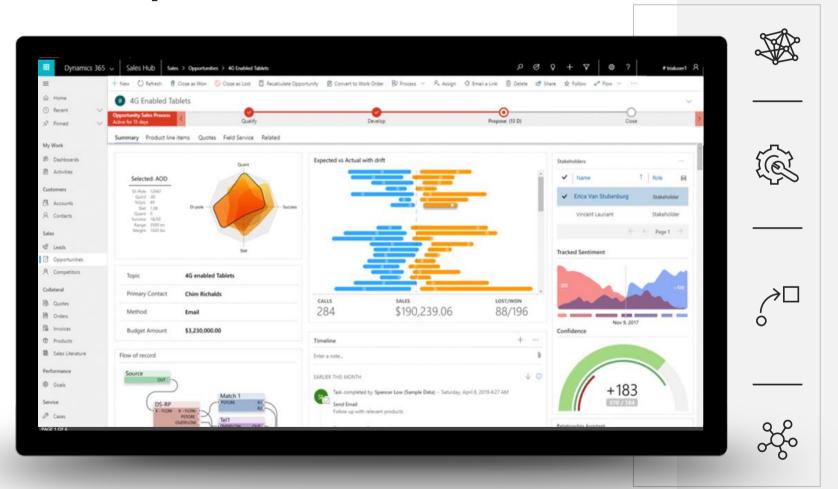
Visual studio based extension authoring, tools supporting both declarative and programmatic customizations.



Web API for use across a variety of programming languages, platforms, and devices (supporting OData).



Build custom components with the Power Apps component framework



Developers can build compelling visual components for Power Apps

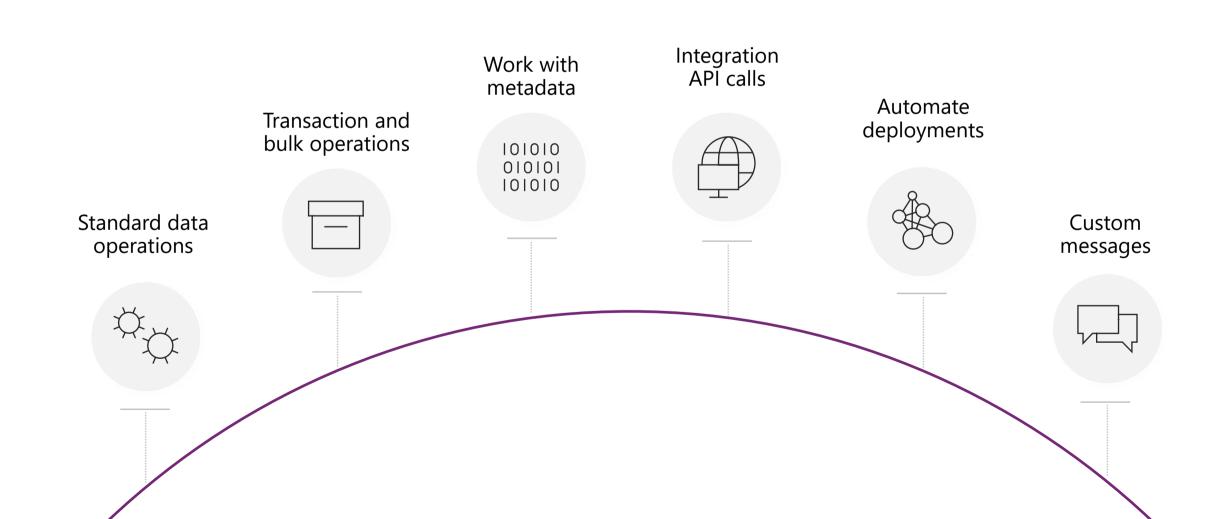
Custom components are responsive, reusable and support multiple form factors

Reuse your current IP and skills framework is based on standard web technologies TypeScript/JS, CSS and HTML5

React and fabric support available in preview

Integrate and build custom apps on the Common Data Service

Working with Common Data Service APIs



Building custom apps on the Common Data Service







"We're trying to create an API economy at Chevron. CDS makes it easy to define the shape of my data, and an API appears. It's a huge win."

- Warren @ Chevron

"I need full-stack devs, but I can't find them. I hire front-end devs. CDS turns my [Xamarin] front-end devs into full stack devs by making backend development easy."

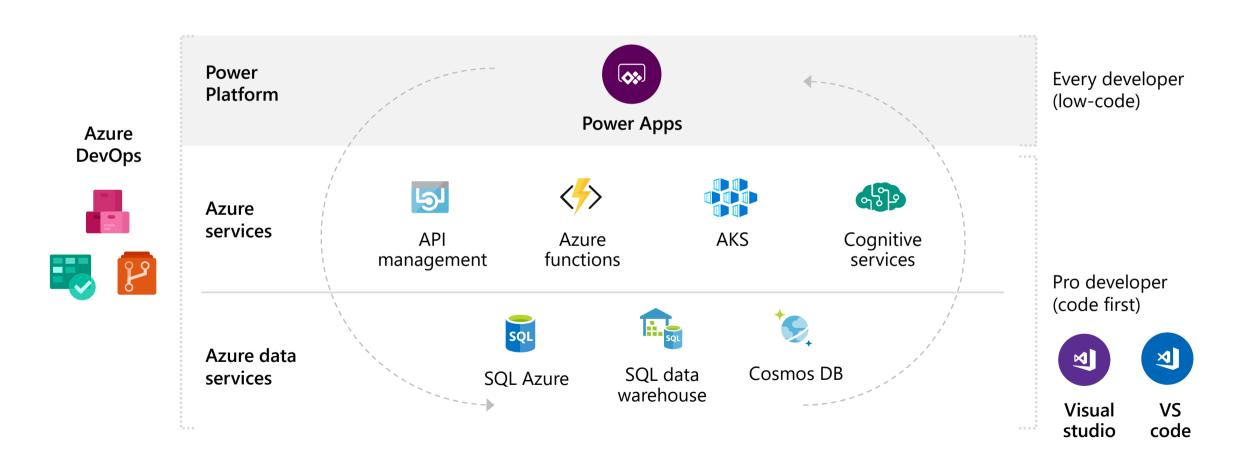
Ladd @ Schlumberger

"Getting security and compliance right across many services is hard. CDS gives me one security and auditing model across all my data."

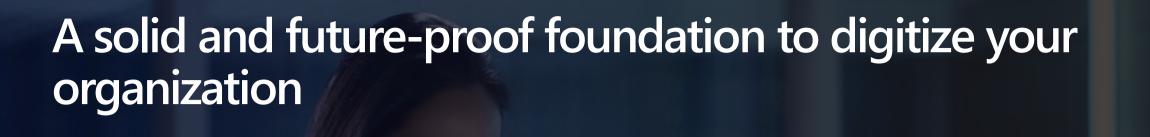
- Keith @ Arriva

Develop faster than ever before

Pro developers + Power Apps = No limits









Start learning



Start innovating



Leverage expertise

Start learning



Accessible online learning for citizen developers, IT admins and professional developers.



Step-by-step guidance and extensive documentation from high level concepts to advanced topics.



Structured learning journeys guide makers through scenarios with a gamified badging system.



Start learning today:
https://docs.microsoft.com/en-us/powerapps/
for resources by customer persona



Start innovating



5 steps to your first app!

- Get started free: <u>https://make.powerapps.com/home</u>
- See what our <u>customers</u> are doing
- Attend an AIAD session
- Use our guided learning
- Use a template to solve a problem



Need help?

- Visit our support <u>page</u>
- Ask about Power Apps premier support options.
- Microsoft services offering for a Power Platform COE: http://aka.ms/coeforpp



Leverage partner expertise



Search and test drive partner solutions
Standalone apps to extensions. Over 5000+
apps to browse at appsource.microsoft.com
or find solution showcases at
https://powerapps.microsoft.com/



Partner consulting services
From packaged consulting offerings to general services, search and find experts near you: https://appsource.microsoft.com/



Attend a partner led app in a day
Free one-day workshops where you will learn
how to create custom business applications:
https://aka.ms/AIADEvent



Accelerate with community



Join our community

Ask questions and engage: https://powerusers.microsoft.com/t5/Forums /ct-p/PA Comm Forums



Local Power Apps user groups

Great way to network, grow your skills, discover opportunities and have fun



Join online or find a user group to join near you





Power Platform summit

Delivers the can't-miss annual conference for users of the Microsoft Power Platform: Find one near you:

https://www.powerplatformworldtour.com/home



Power Platform adoption & guidance

Overview

Power Apps

Power Automate

Power BI

<u>Power Virtual Agents</u>

Create your first app

Canvas App

Model-driven app

Flow

Dashboard

Chatbot

Training labs

App in a Day

Flow in a Day

Power Virtual Agents in a Day

More Power Platform labs

Browse documentation

Power Apps

Power Automate

Power Virtual Agents

Power BI

Common Data Service

Connectors



Additional adoption & guidance

Learn how to nurture the growth of Power Platform in your organization with the Power Platform Center of Excellence Starter kit

Whitepaper Sound Supporting Applications Sound Supporting Supporting Sound Support Sound Support Sound Support Sound Support Sound Support Sound Sound Support Sound Support Sound Sound Support Sound Soun

<u>Learning Resources</u>

Set of links to help novice, intermediate and advanced users learn Power Platform

Accelerate with Power BI

Attend a live virtual free one-day, hands-on workshop that covers the full capabilities of Power BI

Community Forum Discuss ideas, share best practices, and get help from the community





Thank you