FY21 IT Service Rates

See notes at bottom of page

1/27/2021

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
AIS	AIS	ESB (AIS)	$ 655.19	0.1 core
AIS	AIS	AM (AIS)	$ 504.43	0.1 core
AIS	AIS	ESB TX (AIS)	$ 166.05	0.1 core
AIS	AIS	ESB TX Healthcare (AIS)	$ 40.10	0.1 core
AIS	AIS	AIS DB (AIS)	$ 23.17	Dbtime/ seconds
AIS	AIS	BRM (AIS)	$ 487.26	0.1 core
AIS	AIS	Address (AIS)	$ 0.07	transactions/ lookups per 100
AIS	AIS	APP Server (AIS)	$ 47.75	0.1 core
AIS	AIS	Secure Gateway (AIS)	$ 91.78	Per Instance
AIS	AIS	Oracle on Power (AIS)	$ 28.23	0.1 core
ECOS	ECOS	Assessment (One-Time)	$ 1,233.63	per SaaS Assessment, one-time fee
ECOS	ECOS	Cloud Sourcing Specialist	$ 125.06	Hourly
ECOS	ECOS	Cloud Service Oversight (Monthly)	$ 438.11	1 SaaS Oversight (Monthly)
EUC	EUC Services	Workstation - Desktop - Bronze - Performance	$ 114.43	Per Device
EUC	EUC Services	Workstation - Desktop - Bronze - Premium (Engineer)	$ 126.39	Per Device
EUC	EUC Services	Workstation - Desktop - Bronze - Standard	$ 84.88	Per Device
EUC	EUC Services	Workstation - Desktop - Gold - Performance	$ 155.86	Per Device
EUC	EUC Services	Workstation - Desktop - Gold - Premium (Engineer)	$ 167.82	Per Device
EUC	EUC Services	Workstation - Desktop - Gold - Standard	$ 126.31	Per Device
EUC	EUC Services	Workstation - Desktop - Hardware Only	$ 24.16	Per Device
EUC	EUC Services	Workstation - Desktop - Hardware only - Performance	$ 53.71	Per Device
EUC	EUC Services	Workstation - Desktop - Hardware only - Premium (Engineer)	$ 65.67	Per Device
EUC	EUC Services	Workstation - Desktop - Offline - Performance	$ 75.65	Per Device
EUC	EUC Services	Workstation - Desktop - Offline - Premium (Engineer)	$ 87.61	Per Device
EUC	EUC Services	Workstation - Desktop - Offline - Standard	$ 46.10	Per Device
EUC	EUC Services	Workstation - Desktop - Silver - Performance	$ 132.84	Per Device
EUC	EUC Services	Workstation - Desktop - Silver - Premium (Engineer)	$ 144.80	Per Device
EUC	EUC Services	Workstation - Desktop - Silver - Standard	$ 103.29	Per Device
EUC	EUC Services	Workstation - Laptop - Bronze - Performance (Traveling Professional)	$ 163.33	Per Device
EUC	EUC Services	Workstation - Laptop - Bronze - Premium (Engineer)	$ 184.06	Per Device
EUC	EUC Services	Workstation - Laptop - Bronze - Premium (Traveling Professional)	$ 201.80	Per Device
EUC	EUC Services	Workstation - Laptop - Bronze - Ruggedized (Field Worker) (3 year refresh)	$ 190.20	Per Device
EUC	EUC Services	Workstation - Laptop - Bronze - Ruggedized (Field Worker) (2 year refresh)	$ 243.95	Per Device
EUC	EUC Services	Workstation - Laptop - Bronze - Standard	$ 87.87	Per Device
EUC	EUC Services	Workstation - Laptop - Bronze - Standard (Traveling Professional)	$ 136.71	Per Device
EUC	EUC Services	Workstation - Laptop - Gold - Performance (Traveling Professional)	$ 204.81	Per Device
EUC	EUC Services	Workstation - Laptop - Gold - Premium (Engineer)	$ 225.54	Per Device
EUC	EUC Services	Workstation - Laptop - Gold - Premium (Traveling Professional)	$ 243.28	Per Device
EUC	EUC Services	Workstation - Laptop - Gold - Ruggedized (Field Worker) (3 year refresh)	$ 231.68	Per Device
EUC	EUC Services	Workstation - Laptop - Gold - Ruggedized (Field Worker) (2 year refresh)	$ 285.43	Per Device
EUC	EUC Services	Workstation - Laptop - Gold - Standard	$ 129.35	Per Device
EUC	EUC Services	Workstation - Laptop - Gold - Standard (Traveling Professional)	$ 178.19	Per Device
EUC	EUC Services	Workstation - Laptop - Hardware Only	$ 27.09	Per Device
EUC	EUC Services	Workstation - Laptop - Hardware only - Performance (Traveling Professional)	$ 102.55	Per Device
EUC	EUC Services	Workstation - Laptop - Hardware only - Premium (Engineer)	$ 123.28	Per Device
EUC	EUC Services	Workstation - Laptop - Hardware only - Premium (Traveling Professional)	$ 141.02	Per Device
EUC	EUC Services	Workstation - Laptop - Hardware only - Ruggedized (Field Worker) (3 year refresh)	$ 129.42	Per Device

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
EUC	EUC Services	Workstation - Laptop - Hardware only - Ruggedized (Field Worker) (2 year refresh)	$ 183.17	Per Device
EUC	EUC Services	Workstation - Laptop - Hardware only - Standard (Traveling Professional)	$ 75.93	Per Device
EUC	EUC Services	Workstation - Laptop - Offline - Performance (Traveling Professional)	$ 124.52	Per Device
EUC	EUC Services	Workstation - Laptop - Offline - Premium (Engineer)	$ 145.25	Per Device
EUC	EUC Services	Workstation - Laptop - Offline - Premium (Traveling Professional)	$ 162.99	Per Device
EUC	EUC Services	Workstation - Laptop - Offline - Ruggedized (Field Worker) (3 year refresh)	$ 151.39	Per Device
EUC	EUC Services	Workstation - Laptop - Offline - Ruggedized (Field Worker) (2 year refresh)	$ 205.14	Per Device
EUC	EUC Services	Workstation - Laptop - Offline - Standard	$ 49.06	Per Device
EUC	EUC Services	Workstation - Laptop - Offline - Standard (Traveling Professional)	$ 97.90	Per Device
EUC	EUC Services	Workstation - Laptop - Silver - Performance (Traveling Professional)	$ 181.77	Per Device
EUC	EUC Services	Workstation - Laptop - Silver - Premium (Engineer)	$ 202.50	Per Device
EUC	EUC Services	Workstation - Laptop - Silver - Premium (Traveling Professional)	$ 220.24	Per Device
EUC	EUC Services	Workstation - Laptop - Silver - Ruggedized (Field Worker) (3 year refresh)	$ 208.64	Per Device
EUC	EUC Services	Workstation - Laptop - Silver - Ruggedized (Field Worker) (2 year refresh)	$ 262.39	Per Device
EUC	EUC Services	Workstation - Laptop - Silver - Standard	$ 106.30	Per Device
EUC	EUC Services	Workstation - Laptop - Silver - Standard (Traveling Professional)	$ 155.15	Per Device
EUC	EUC Services	Workstation - Support Only - Bronze	$ 65.72	Per Device
EUC	EUC Services	Workstation - Support Only - Gold	$ 107.20	Per Device
EUC	EUC Services	Workstation - Support Only - Offline	$ 26.91	Per Device
EUC	EUC Services	Workstation - Support Only - Silver	$ 84.15	Per Device
EUC	EUC Services	Workstation - Tablet - Bronze - Standard (Traveling Professional) (3 year refresh)	$ 108.58	Per Device
EUC	EUC Services	Workstation - Tablet - Gold - Standard (Traveling Professional) (3 year refresh)	$ 150.01	Per Device
EUC	EUC Services	Workstation - Tablet - Hardware Only (Traveling Professional) (3 year refresh)	$ 47.86	Per Device
EUC	EUC Services	Workstation - Tablet - Offline - Standard (Traveling Professional) (3 year refresh)	$ 69.80	Per Device
EUC	EUC Services	Workstation - Tablet - Silver - Standard (Traveling Professional) (3 year refresh)	$ 126.99	Per Device
EUC	EUC Services	Workstation - Tablet - Bronze - Ruggedized (Field Worker) (3 year refresh)	$ 190.14	Per Device
EUC	EUC Services	Workstation - Tablet - Gold - Ruggedized (Field Worker) (3 year refresh)	$ 231.57	Per Device
EUC	EUC Services	Workstation - Tablet - Hardware only - Ruggedized (Field Worker) (3 year refresh)	$ 129.42	Per Device
EUC	EUC Services	Workstation - Tablet - Offline - Ruggedized (Field Worker) (3 year refresh)	$ 151.36	Per Device
EUC	EUC Services	Workstation - Tablet - Silver - Ruggedized (Field Worker) (3 year refresh)	$ 208.55	Per Device
EUC	EUC Services	Workstation - Tablet - Bronze - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 192.97	Per Device
EUC	EUC Services	Workstation - Tablet - Gold - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 234.40	Per Device
EUC	EUC Services	Workstation - Tablet - Hardware only - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 132.25	Per Device
EUC	EUC Services	Workstation - Tablet - Offline - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 154.19	Per Device
EUC	EUC Services	Workstation - Tablet - Silver - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 211.38	Per Device
EUC	EUC Services	Workstation - Tablet - Bronze - Ruggedized (Field Worker) (2 year refresh)	$ 243.89	Per Device
EUC	EUC Services	Workstation - Tablet - Gold - Ruggedized (Field Worker) (2 year refresh)	$ 285.32	Per Device
EUC	EUC Services	Workstation - Tablet - Hardware only - Ruggedized (Field Worker) (2 year refresh)	$ 183.17	Per Device
EUC	EUC Services	Workstation - Tablet - Offline - Ruggedized (Field Worker) (2 year refresh)	$ 205.11	Per Device
EUC	EUC Services	Workstation - Tablet - Silver - Ruggedized (Field Worker) (2 year refresh)	$ 262.30	Per Device
EUC	EUC Enhanced Services	End User / Mobile Device Backup (On Premise Solution)	$ 8.80	Per Device
EUC	EUC Enhanced Services	End User / Mobile Device Backup (Cloud) Service	$ 13.12	Per Device
EUC	EUC Enhanced Services	VDI Hyper-converged Solution	$ 83.59	Per Instance
EUC	EUC Enhanced Services	Early Workstation Refresh	$ 256.89	Per Device, one-time fee
EUC	EUC Enhanced Services	Agency Specific Device (previously called BYOD)	$ 7,856.18	Per Model, one-time fee
EUC	EUC Enhanced Services	Keep Your Hard Drive	$ 164.58	Per Device, one-time fee
Legacy Voice and	Verizon Service Order	Verizon Service Order	$ 163.00	Order, one-time fee
Legacy Voice and	Shared Voice Access	Shared Voice Access	$ 0.0462	Per Minute
Mainframe	IBM Mainframe Cloud Services	IBM Mainframe Cloud CPU Hours	$ 977.59	CPU Hour
Mainframe	IBM Mainframe Cloud Services	IBM Cloud Software Services (CPU Hours)	$ 574.14	CPU Hour

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
Mainframe	IBM Mainframe Cloud Services	IBM Mainframe Cloud Storage - Tier 1 (Frequent Access)	$ 3.32	GB
Mainframe	IBM Mainframe Cloud Services	IBM Mainframe Cloud Storage - Tier 2 (Infrequent Access)	$ 0.54	GB
Mainframe	IBM Mainframe Retained Software	Software AG	$ 214,993.92	Fixed Monthly Fee
Messaging	License Type	30GB E-mail (G Suite Basic)	$ 4.47	License
Messaging	License Type	Google Vault	$ 4.12	License
Messaging	License Type	Business E-mail (G Suite for Business)	$ 12.14	License
Messaging	License Type	Enterprise E-mail (G Suite for Enterprise)	$ 26.14	License
Messaging	License Type	Combined Email & Drive Encryption and Data Protection Gateway	$ 3.41	License
Messaging	License Type	Esna OfficeLinx for G Suite - Fax Service	$ 25.05	License
Messaging	License Type	Esna Cloudlink for G Suite - Voice Messaging	$ 25.05	License
Messaging	HMA	Hosted Mail Archive Service	$ 7.67	License
Messaging	Airwatch (Ent. Handheld Service)	Enterprise Handheld Service	$ 36.84	License
MP	MP Hardware Services	Category 1: Monochrome MFD - Low	$ 154.79	Per Unit
MP	MP Hardware Services	Category 2: Monochrome MFD - Med	$ 206.39	Per Unit
MP	MP Hardware Services	Category 3: Monochrome MFD - High	$ 230.41	Per Unit
MP	MP Hardware Services	Category 4: Color MFD - Low	$ 227.01	Per Unit
MP	MP Hardware Services	Category 5: Color MFD - Med	$ 240.79	Per Unit
MP	MP Hardware Services	Category 6: Color MFD - High	$ 273.47	Per Unit
MP	MP Legacy Services	Legacy MFD	$ 18.81	Per Unit
MP	MP Hardware Services	Category 1: Network Attached Printer - Low	$ 73.98	Per Unit
MP	MP Hardware Services	Category 2: Network Attached Printer - Med	$ 104.96	Per Unit
MP	MP Hardware Services	Category 3: Network Attached Printer – Med/High	$ 118.70	Per Unit
MP	MP Hardware Services	Category 4: Network Attached Printer - High	$ 175.47	Per Unit
MP	MP Legacy Services	Legacy Network Attached Printer	$ 51.16	Per Unit
MP	MP Impression Services	Mono Price Per Impression (MFD)	$ 0.0062	Per Click (Page)
MP	MP Impression Services	Color Price Per Impression (MFD)	$ 0.0611	Per Click (Page)
MP	MP Impression Services	Mono Price Per Impression (Networked Printer)	$ 0.0189	Per Click (Page)
MP	MP Impression Services	Color Price Per Impression (Networked Printer)	$ 0.0772	Per Click (Page)
MP	MP Support	Print Device Bronze Support - MFD	$ -	Per Unit
MP	MP Support	Print Device Silver Support - MFD	$ 34.30	Per Unit
MP	MP Support	Print Device Gold Support (VIP - Other) - MFD	$ 102.91	Per Unit
MP	MP Support	Print Device VIP Support Richmond Response Time (RRT) - MFD	$ 171.52	Per Unit
MP	MP Support	Print Device Bronze Support - Networked Printer	$ -	Per Unit
MP	MP Support	Print Device Silver Support - Networked Printer	$ 25.73	Per Unit
MP	MP Support	Print Device Gold Support (VIP - Other) - Networked Printer	$ 51.45	Per Unit
MP	MP Support	Print Device VIP Support Richmond Response Time (RRT) – Networked Printer	$ 154.36	Per Unit
MP	MP Misc.	Hard Disk Drive Removal and Turnover	$ 428.79	Per Incident, one-time fee
MP	MP Misc.	IMAC Equipment Moves (requiring moving truck less than 25 miles)	$ 617.46	Per Incident, one-time fee
MP	MP Misc.	IMAC Equipment Moves (requiring moving truck greater than 25 miles)	$ 960.49	Per Incident, one-time fee
MP	Printer Peripherals - Category 1	Model - B7035H - 3HOLEPCH -3-Hole Punch	$ 4.01	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7035H - CONVSTPL3 -50 Sheet Convenience Stapler with Shelf	$ 6.75	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7035H - ENVKIT2 -Envelope Tray 50 Capacity	$ 5.39	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7035H - HCFB2W -High Capacity Feeder (2000 Sheet)	$ 12.85	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7035H - RFID-B80 -Programmable RFID Card Reader	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7035H - FOIP - Fax Over IP	$ 16.17	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7035H - FINLXBM - Booklet Maker	$ 12.83	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7035H - WIFIVL - Wireless	$ 1.23	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B405DN - 6RX Productivity Kit	$ 7.51	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B405DN - RFIDKIT2 -Integrated Programmable RFID Reader	$ 5.49	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B405DN - STNDSTORE -Stand with Storage	$ 7.51	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B405DN - WCTRAY1 - 1 additional 550 sheet paper tray	$ 4.75	Per Peripheral Device

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MP	Printer Peripherals - Category 1	Model - B405DN - WCTRAY2 - 1 additional 550 sheet paper tray	$ 4.75	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B405DN - WCTRAY3 - 1 additional 550 sheet paper tray	$ 4.75	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B405DN - WIFIVL - Wireless	$ 1.23	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - DUALCT -Dual Catch Tray (retired)	$ 3.79	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - INTFIN -Integrated Office Finisher (retired)	$ 20.45	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - FAX-3LIN -Embedded 3-Line Fax (retired)	$ 34.05	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - FOIPFAX -Fax Over IP (retired)	$ 24.39	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - ADDTRAY -Single Tray Module (retired)	$ 11.37	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - CNVSTPLR -Convenience Stapler and Work Surface (retired)	$ 10.19	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - ENVELTRAY -Envelope Feeder Tray (retired)	$ 8.15	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - HDD70 -Optional Hard Disk Drive (retired)	$ 15.15	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - B7025D - RFID70 -Integrated Programmable RFID Reader (retired)	$ 11.68	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - M404DN - D9P29A - HP LaserJet 550-sheet Feeder Tray	$ 7.84	Per Peripheral Device
MP	Printer Peripherals - Category 1	Model - M454DN - CF404A - HP LaserJet 550-sheet Paper Feeder	$ 8.32	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8045H - 2HPLGL -2 Hole Punch Kit (retired)	$ 2.89	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8045H - 3HOLEPCH -3-Hole Punch (retired)	$ 2.89	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8045H - CONVSTPL3 -50 Sheet Convenience Stapler with Shelf (retired)	$ 5.65	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8045H - ENVKIT2 -Envelope Tray 50 Capacity (retired)	$ 3.19	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8045H - HICAPFDR -3300 Sheet High Capacity Feeder (retired)	$ 15.97	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8045H - MCAFEEIC -McAfee Integrity Control Enablement (retired)	$ 8.01	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8045H - RFID-B80 -Programmable RFID Card Reader (retired)	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - INTFIN81 - Integrated Office Finisher	$ 13.57	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - BRF-81 - Business Ready (BR) Finisher	$ 29.53	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - BRFB-81 - Business Ready (BR) Booklet Maker Finisher	$ 48.18	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - ENVLPTR - Envelope Tray	$ 3.20	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - HCF3K - High Capacity Feeder	$ 15.97	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - MCAFEEIC -McAfee Integrity Control Enablement	$ 8.01	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - RFID70 - RFID Card Reader	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - OFC-HPKI - Punch (2/3 Hole) for Office Finisher	$ 4.01	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - STPLKIT81 - Convenience Stapler with Work Surface	$ 5.66	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - WIRELESS1 - Dual Band Wireless Kit	$ 3.48	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - OFC-BM - Booklet Unit for Office Finisher	$ 12.83	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - CZFOLD81 - BR Finisher C/Z Folder	$ 65.28	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - BANFEEDKT - Banner Feed Kit	$ 12.28	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - HDD81 -500GB HDD Kit with Image Overwrite	$ 10.04	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B8145H - HC-KNO2 -Healthcare MFP	$ 12.27	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B400DN - 6RX Productivity Kit	$ 7.50	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B400DN - RFIDKIT -Integrated Programmable RFID Reader	$ 5.49	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B400DN - STNDSTORE -Stand with Storage	$ 7.50	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B400DN - PHTRAY1 - 1 additional 550 sheet paper tray	$ 4.74	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B400DN - PHTRAY2 - 1 additional 550 sheet paper tray	$ 4.74	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B400DN - PHTRAY3 - 1 additional 550 sheet paper tray	$ 4.74	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - B400DN - WIFIVL - Wireless	$ 1.23	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - PRODUCT KIT - Productivity Kit	$ 5.00	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - RFIDKIT1 -Integrated Programmable RFID Reader	$ 8.87	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - AQQ -Stand with Storage	$ 7.13	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - 8WA - 1 additional 550 sheet paper tray	$ 7.50	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - 8WA - 2 additional 550 sheet paper trays	$ 15.02	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - 8WA - 3 additional 550 sheet paper trays	$ 22.52	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - 8WA - 4 additional 550 sheet paper trays	$ 30.04	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - 7WA - High Capacity Feeder	$ 16.29	Per Peripheral Device

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MP	Printer Peripherals - Category 2	Model - C500DN - 6XC - Caster base	$ 5.00	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - C500DN - WIFIVL - Wireless	$ 1.23	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - M553DN - 2NR12A - HP Removable Hard Drive Enclosure	$ 16.71	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - M553DN - 3JN69A - HP Jetdirect 3100w BLE/NFC/Wireless Accessory	$ 6.01	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - M553DN - 5EL03A - TAA Version Secure Hard Disk Drive	$ 13.38	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - M553DN - B5L34A - HP Color LaserJet 550-sheet Media Tray	$ 12.01	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - M553DN - B5L51A - HP Color LaserJet Printer Cabinet	$ 10.85	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - M553DN - F8B30A - HP SmartCard SIPRNet Solution for US Government	$ 13.94	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - M553DN - X3D03A - HP Universal USB Proximity Card Reader	$ 7.98	Per Peripheral Device
MP	Printer Peripherals - Category 2	Model - M553DN - CC543B - HP SmartCard NIPRNet Solution for US Government	$ 13.03	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - HVFIN-BM -Hi Vol Fin w Saddle Stitch V-Fold (retired)	$ 62.82	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - OFCBM-B80 -Ofc Fin w Booklet Maker 50 Pg Stplr (retired)	$ 40.68	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - 2HPLGL -2 Hole Punch Kit (retired)	$ 2.89	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - 3FLD-HVF -C/Z Tri-Folder for HVFIN-BM (retired)	$ 65.89	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - 3HOLEPCH -3-Hole Punch (retired)	$ 2.89	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - 3HP-HVF -3-Hole Punch Kit for HVFIN/HVFIN-BM (retired)	$ 6.28	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - CONVSTPL3 -50 Sheet Convenience Stapler with Shelf (retired)	$ 5.65	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - ENVKIT2 -Envelope Tray 50 Capacity (retired)	$ 3.19	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - HCF-SEF -11x17 Short Edge Feed for 3300 Sheet HCF (retired)	$ 16.07	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - HCF-SEL -8.5x14 Short Edge Feed for 3300 Sheet HCF (retired)	$ 16.07	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - HICAPFDR -3300 Sheet High Capacity Feeder (retired)	$ 15.97	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8075H - RFID-B80 -Programmable RFID Card Reader (retired)	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - BRF-81 - Business Ready (BR) Finisher	$ 29.53	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - BRFB-81 - Business Ready (BR) Booklet Maker Finisher	$ 48.18	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - OFC-HPKI - Punch (2/3 Hole) for Office Finisher	$ 4.01	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - STPLKIT81 - Convenience Stapler with Work Surface	$ 5.66	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - ENVLPTR - Envelope Tray	$ 3.20	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - HCF3K - High Capacity Feeder	$ 15.97	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - RFID70 - RFID Card Reader	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - MCAFEEIC -McAfee Integrity Control Enablement	$ 8.01	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - WIRELESS1 - Dual Band Wireless Kit	$ 3.48	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - OFC-BM - Booklet Unit for Office Finisher	$ 12.83	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - CZFOLD81 - BR Finisher C/Z Folder	$ 65.28	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - BANFEEDKT - Banner Feed Kit	$ 12.28	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - HDD81 -500GB HDD Kit with Image Overwrite	$ 10.04	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B8170H - HC-KNO2 -Healthcare MFP	$ 12.27	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - PRODUCT KIT - Productivity Kit	$ 5.00	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - RFIDKIT1 -Integrated Programmable RFID Reader	$ 8.87	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - AQQ -Stand with Storage	$ 7.13	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - 8WA - 1 additional 550 sheet paper tray	$ 7.51	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - 8WA - 2 additional 550 sheet paper trays	$ 15.01	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - 8WA - 3 additional 550 sheet paper trays	$ 22.52	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - 8WA - 4 additional 550 sheet paper trays	$ 30.03	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - 7WA - High Capacity Feeder	$ 16.29	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - 6XC - Caster base	$ 5.00	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - B600DN - WIFIVL - Wireless	$ 1.22	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - PRODUCT KIT - Productivity Kit	$ 4.98	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - RFIDKIT1 -Integrated Programmable RFID Reader	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - AQQ -Stand with Storage	$ 7.13	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - 8WA - 1 additional 550 sheet paper tray	$ 7.51	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - 8WA - 2 additional 550 sheet paper trays	$ 15.01	Per Peripheral Device

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MP	Printer Peripherals - Category 3	Model - C600DN - 8WA - 3 additional 550 sheet paper trays	$ 22.52	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - 8WA - 4 additional 550 sheet paper trays	$ 30.03	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - 7WA - High Capacity Feeder	$ 16.29	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - 6XC - Caster base	$ 4.98	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - C600DN - WIFIVL - Wireless	$ 1.23	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - M607DN - CC543B -HP SmartCard NIPRNet Solution for US Government	$ 13.03	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - M607DN - L0H17A - HP LaserJet 550-sheet Paper Tray	$ 10.90	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - M607DN - L0H18A - HP LaserJet 2100 Sheet Paper Tray	$ 26.11	Per Peripheral Device
MP	Printer Peripherals - Category 3	Model - M607DN - L0H19A - HP LaserJet Printer Stand	$ 15.52	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - BRFB-C80 -BR Booklet w2/3 Hole & Horiz Xport (retired)	$ 48.18	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - BRF-C80 -BR Finisher w2/3 Hole & Horiz Xport (retired)	$ 29.53	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - INTFIN -Integrated Office Finisher (retired)	$ 13.57	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - CZFOLDC80 -BR Finisher C/Z Fold Req Power Cord (retired)	$ 65.28	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - EFIBUNDL1 -Spot-On Auto Trap Hot Fldr Virt Print (retired)	$ 41.76	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - EFI-FLDER - EFI Hot Folders / Virtual Printers (retired)	$ 24.98	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - EFI-PROF -EFI Profile Suite 4.X (retired)	$ 55.23	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - EFISERV1 -DFI EFI Fiery Network Server (retired)	$ 75.20	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - EFI-SPOT -EFI Spot On (retired)	$ 20.71	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - ENVELTRY -Envelope Feeder Tray (retired)	$ 4.79	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - FINLX-3HP -2/3-Hole Punch (retired)	$ 4.01	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - FINLX-BM -Booklet Maker Unit (retired)	$ 12.83	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - HCFB2W -High Capacity Feeder (2000 Sheet) (retired)	$ 12.85	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - RFID-C80 -Programmable RFID Card Reader (retired)	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8035H - STAPLERKT -Convenience Stapler With Work Surface (retired)	$ 6.00	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - BRFB-81 - Business Ready (BR) BOOKLET MAKER Finisher w/ 2/3 Hole Punch	$ 48.18	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - BRF-81 - Business Ready (BR) Finisher w/ 2/3 Hole Punch	$ 29.53	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - INTFIN81 - Integrated Office Finisher	$ 13.57	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - CZFOLD81 - BR Finisher C/Z Folder	$ 65.28	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - EFIBUNDL1 -Spot-On Auto Trap Hot Fldr Virt Print	$ 41.76	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - EFI-FLDER - EFI Hot Folders / Virtual Printers	$ 24.98	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - EFI-PROF -EFI Profile Suite	$ 55.23	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - EFISERV81 - EFI A10 Print Server	$ 75.20	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - EFI-SPOT -EFI Spot On	$ 20.71	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - ENVLPTR - Envelope Tray	$ 3.20	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - OFC-HPKIT - Punch (2/3 Hole) for Office Finisher	$ 4.01	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - OFC-BM - Booklet Unit for Office Finisher	$ 12.83	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - HCF3K - High Capacity Feeder	$ 15.97	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - RFID70 - RFID Card Reader Kit	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - STPLKIT81 - Convenience Stapler	$ 5.66	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - MCAFEEIC - McAfee Integrity Control Enablement Kit	$ 8.01	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - WIRELESS1 - Dual Band Wireless Kit	$ 3.48	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - BANFEEDKT - Banner Feed Kit	$ 12.28	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - HDD81 -500GB HDD Kit with Image Overwrite	$ 10.04	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - HC-KNO2 -Healthcare MFP	$ 12.27	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8135H - ETHUBKIT -Ethernet Hub Kit for Multi Connections	$ 12.44	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C405DN - 7RX Productivity Kit	$ 7.50	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C405DN - RFIDKIT2 -Integrated Programmable RFID Reader	$ 5.49	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C405DN - STNDSTORE -Stand with Storage	$ 7.50	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C405DN - LB1 - 1 additional 550 sheet paper tray	$ 7.50	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C405DN - WIFIVL - Wireless	$ 1.23	Per Peripheral Device

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MP	Printer Peripherals - Category 4	Model - C7025D - DUALCT -Dual Catch Tray (retired)	$ 3.79	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C7025D - INTFIN -Integrated Office Finisher (retired)	$ 20.45	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C7025D - FAX-3LIN -Embedded 3-Line Fax (retired)	$ 34.05	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C7025D - FOIP-FAX -Fax Over IP (retired)	$ 24.39	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C7025D - ADDTRAY -Single Tray Module (retired)	$ 11.37	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C7025D - CNVSTPLR -Convenience Stapler and Work Surface (retired)	$ 10.19	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C7025D - ENVELTRAY -Envelope Feeder Tray (retired)	$ 8.15	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C7025D - HDD70 -Optional Hard Disk Drive (retired)	$ 15.15	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C7025D - RFID70 -Integrated Programmable RFID Reader (retired)	$ 11.68	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - PRODUCT KIT - Productivity Kit	$ 5.00	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - RFIDKIT1 -Integrated Programmable RFID Reader	$ 8.87	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - AQQ -Stand with Storage	$ 7.13	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - 8WA - 1 additional 550 sheet paper tray	$ 7.50	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - 8WA - 2 additional 550 sheet paper trays	$ 15.01	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - 8WA - 3 additional 550 sheet paper trays	$ 22.52	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - 8WA - 4 additional 550 sheet paper trays	$ 30.02	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - 7WA - High Capacity Feeder	$ 16.29	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - 6XC - Caster base	$ 5.00	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - B610DN - WIFIVL - Wireless	$ 1.23	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8000DT - 2A5 - Productivity Kit 320 GB HDD	$ 7.52	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8000DT - RFID70 -Integrated Programmable RFID Reader	$ 8.90	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8000DT - 2A3 - 2 tray module	$ 25.09	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8000DT - 2A4 - tandem tray module	$ 32.63	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8000DT - 8EX - High Capacity Feeder 2000 sheets	$ 32.63	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8000DT - ENVLPTR - Envelope Tray	$ 7.52	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - C8000DT - WIFIVL - Wireless	$ 1.24	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - M608DN - 2NR12A - HP Removable Hard Drive Enclosure	$ 16.71	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - M608DN - 5EL03A - HP TAA Version Secure Hard Disk Drive	$ 13.38	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - M608DN - CC543B - HP SmartCard NIPRNet Solution for US Government	$ 13.03	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - M608DN - L0H17A -HP LaserJet 550-sheet Paper Tray	$ 10.90	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - M608DN - L0H18A - HP LaserJet 2100 Sheet Paper Tray	$ 26.11	Per Peripheral Device
MP	Printer Peripherals - Category 4	Model - M608DN - L0H19A - HP LaserJet Printer Stand	$ 15.52	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - BRFB-C80 -BR Booklet w2/3 Hole & Horiz Xport (retired)	$ 48.18	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - BRF-C80 -BR Finisher w2/3 Hole & Horiz Xport (retired)	$ 29.53	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - CZFOLDC80 -BR Finisher C/Z Fold Req Power Cord (retired)	$ 65.28	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - EFIBUNDL1 -Spot-On Auto Trap Hot Fldr Virt Print (retired)	$ 41.76	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - EFI-FLDER - EFI Hot Folders / Virtual Printers (retired)	$ 24.98	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - EFI-PROF -EFI Profile Suite 4.X (retired)	$ 55.23	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - EFISERV1 -DFI EFI Fiery Network Server (retired)	$ 75.20	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - EFI-SPOT -EFI Spot On (retired)	$ 20.71	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - ENVELTRY -Envelope Feeder Tray (retired)	$ 4.79	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - ETHUBKIT -Ethernet Hub Kit for Multi Connections (retired)	$ 12.44	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - FINLX-3HP -2/3-Hole Punch (retired)	$ 4.01	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - FINLX-BM -Booklet Maker Unit (retired)	$ 12.83	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - HCFB2W -High Capacity Feeder (2000 Sheet) (retired)	$ 12.85	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - RFID-C80 -Programmable RFID Card Reader (retired)	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8045H - STAPLERKT -Convenience Stapler With Work Surface (retired)	$ 6.00	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - BRFB-81 - Business Ready (BR) BOOKLET MAKER Finisher w/ 2/3 Hole Punch	$ 48.18	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - BRF-81 - Business Ready (BR) Finisher w/ 2/3 Hole Punch	$ 29.53	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - INTFIN81 - Integrated Office Finisher	$ 13.57	Per Peripheral Device

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MP	Printer Peripherals - Category 5	Model - C8145H - CZFOLD81 - BR Finisher C/Z Folder	$ 65.28	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - EFIBUNDL1 -Spot-On Auto Trap Hot Fldr Virt Print	$ 41.76	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - EFI-FLDER - EFI Hot Folders / Virtual Printers	$ 24.98	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - EFI-PROF -EFI Profile Suite	$ 55.23	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - EFISERV81 - EFI A10 Print Server	$ 75.20	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - EFI-SPOT -EFI Spot On	$ 20.71	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - ENVLPTR - Envelope Tray	$ 3.20	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - ETHUBKIT -Ethernet Hub Kit for Multi Connections	$ 12.44	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - OFC-HPKIT - Punch (2/3 Hole) for Office Finisher	$ 4.01	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - OFC-BM - Booklet Unit for Office Finisher	$ 12.83	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - HCF3K - High Capacity Feeder 3000 sheet A4/Letter	$ 15.97	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - RFID70 - RFID Card Reader Kit	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - STPLKIT81 - Convenience Stapler	$ 5.66	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - MCAFEEIC - McAfee Integrity Control Enablement Kit	$ 8.01	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - WIRELESS1 - Dual Band Wireless Kit	$ 3.48	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - BANFEEDKT - Banner Feed Kit	$ 12.28	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - HDD81 -500GB HDD Kit with Image Overwrite	$ 10.04	Per Peripheral Device
MP	Printer Peripherals - Category 5	Model - C8145H - HC-KNO2 -Healthcare MFP	$ 12.27	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - BRFB-C80 -BR Booklet w2/3 Hole & Horiz Xport (retired)	$ 48.18	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - CZFOLDC80 -BR Finisher C/Z Fold Req Power Cord (retired)	$ 65.28	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - EFIBUNDL1 -Spot-On Auto Trap Hot Fldr Virt Print (retired)	$ 41.76	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - EFI-FLDER - EFI Hot Folders / Virtual Printers (retired)	$ 24.98	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - EFI-PROF -EFI Profile Suite 4.X (retired)	$ 55.23	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - EFISERV1 -DFI EFI Fiery Network Server (retired)	$ 75.20	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - EFI-SPOT -EFI Spot On (retired)	$ 20.71	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - ENVELTRY -Envelope Feeder Tray (retired)	$ 4.79	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - HCFB2W -High Capacity Feeder (2000 Sheet) (retired)	$ 12.85	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - RFID-C80 -Programmable RFID Card Reader (retired)	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8070H - STAPLERKT -Convenience Stapler With Work Surface (retired)	$ 6.00	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - BRFB-81 - Business Ready (BR) BOOKLET MAKER Finisher w/ 2/3 Hole Punch	$ 48.18	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - BRF-81 - Business Ready (BR) Finisher w/ 2/3 Hole Punch	$ 29.53	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - CZFOLD81 - BR Finisher C/Z Folder	$ 65.28	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - EFIBUNDL1 -Spot-On Auto Trap Hot Fldr Virt Print	$ 41.76	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - EFI-FLDER - EFI Hot Folders / Virtual Printers	$ 24.98	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - EFI-PROF -EFI Profile Suite	$ 55.23	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - EFISERV81 - EFI A10 Print Server	$ 75.20	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - EFI-SPOT -EFI Spot On	$ 20.71	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - ENVLPTR - Envelope Tray	$ 3.20	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - OFC-HPKIT - Punch (2/3 Hole) for Office Finisher	$ 4.01	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - OFC-BM - Booklet Unit for Office Finisher	$ 12.83	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - HCF3K - High Capacity Feeder 3000 sheet A4/Letter	$ 15.97	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - RFID70 - RFID Card Reader Kit	$ 8.89	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - STPLKIT81 - Convenience Stapler	$ 5.66	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - MCAFEEIC - McAfee Integrity Control Enablement Kit	$ 8.01	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - WIRELESS1 - Dual Band Wireless Kit	$ 3.48	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - BANFEEDKT - Banner Feed Kit	$ 12.28	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - HDD81 -500GB HDD Kit with Image Overwrite	$ 10.04	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - HC-KNO2 -Healthcare MFP	$ 12.27	Per Peripheral Device
MP	Printer Peripherals - Category 6	Model - C8170H - ETHUBKIT -Ethernet Hub Kit for Multi Connections	$ 12.44	Per Peripheral Device
MSI	MSI	Full Service Authorized Users	$ 46.58	Users

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MSI	MSI	Business Relationship Management FTPs	$ 20,061.50	FTPs
MSI	eSignature	eSignature	$ 99.34	Users
MSS	Monitoring, Reporting, and Response	Response Preparedness	$ 56,504.42	per Response Readiness Test (event)
MSS	Network and Platform Protection	Workstation Encryption	$ 1.04	per Encrypted Workstation
MSS	Network and Platform Protection	Workstation Managed Host Intrusion Protection, Firewall, & Antivirus	$ 3.31	per Workstation
MSS	Network and Platform Protection	Server Encryption	$ 7.12	per Server Encryption Device
MSS	Network and Platform Protection	Server Managed Firewall and Antivirus	$ 9.61	per Server
MSS	Network and Platform Protection	Server Managed Host Intrusion Protection	$ 18.83	per Server
MSS	Network and Platform Protection	Managed Network Intrusion Protection - 100MB	$ 9,809.39	per Unit of Effective Throughput
MSS	Network and Platform Protection	Managed Network Intrusion Protection - 1GB	$ 23,592.17	per Unit of Effective Throughput
MSS	Network and Platform Protection	Managed Network Intrusion Protection - 10GB	$ 38,213.16	per Unit of Effective Throughput
MSS	Network and Platform Protection	Data Loss Prevention	$ 13.58	per User
MSS	Network and Platform Protection	Web Content Monitoring - 100MB	$ 1,579.88	per Unit of Effective Throughput
MSS	Network and Platform Protection	Web Content Monitoring - 1GB	$ 4,746.00	per Unit of Effective Throughput
MSS	Network and Platform Protection	Web Content Monitoring - 10GB	$ 11,758.77	per Unit of Effective Throughput
MSS	Network and Platform Protection	Managed Firewall Services - 100MB	$ 74.07	per Unit of Effective Throughput
MSS	Network and Platform Protection	Managed Firewall Services - 1GB	$ 5,612.42	per Unit of Effective Throughput
MSS	Network and Platform Protection	Managed Firewall Services - 10GB	$ 40,198.05	per Unit of Effective Throughput
MSS	Network and Platform Protection	Penetration Testing	$ 70,073.19	Fixed Monthly Fee
MSS	Network and Platform Protection	Compliance Testing - Endpoint	$ 0.59	per Endpoint Device
MSS	Network and Platform Protection	Application Process Whitelisting	$ 6.07	per Device
MSS	Network and Platform Protection	Full Packet Capture - Data Center Appliance	$ 7,113.43	per Unit of Effective Throughput
MSS	Network and Platform Protection	Full Packet Capture - Remote Appliance	$ 5,141.43	per Unit of Effective Throughput
MSS	Network and Platform Protection	WAF - Low Capacity	$ 4,334.21	per Unit of Effective Throughput
MSS	Network and Platform Protection	WAF - Medium Capacity	$ 7,744.22	per Unit of Effective Throughput
MSS	Network and Platform Protection	WAF - High Capacity	$ 15,487.10	per Unit of Effective Throughput
MSS	Network and Platform Protection	Cloud WAF Services	$ 5,462.96	per Annual License Subscription
MSS	Network and Platform Protection	File Level Encryption	$ 1.10	per User
MSS	Network and Platform Protection	Tokenization License	$ 1,077.59	per Annual License Subscription
MSS	Network and Platform Protection	Encryption License - Protect File	$ 1,723.03	per Annual License Subscription
MSS	Network and Platform Protection	Encryption License - Protect App	$ 2,321.30	per Annual License Subscription
MSS	Network and Platform Protection	Encryption License - Database Native	$ 1,637.27	per Annual License Subscription
MSS	Network and Platform Protection	Encryption License - KMIP Connector	$ 1,637.27	per Annual License Subscription
MSS	Network and Platform Protection	Encryption License - VM Encryption	$ 953.37	per Annual License Subscription
MSS	Network and Platform Protection	Encryption License - Database Encryption	$ 4,031.42	per Annual License Subscription
MSS	Network and Platform Protection	Source Code Scanning - NT-APP 1YR	$ 593.48	per Annual License Subscription
MSS	Network and Platform Protection	Source Code Scanning - INT-APP-STATIC 1YR	$ 555.64	per Annual License Subscription
MSS	Network and Platform Protection	Source Code Scanning - GL-DEV 1YR	$ 31.26	per Annual License Subscription
MSS	Network and Platform Protection	Source Code Scanning - SCA 1YR	$ 166.75	per Annual License Subscription
MSS	Network and Platform Protection	Source Code Scanning - E-LEARN 1YR	$ 18.61	per Annual License Subscription
MSS	Network and Platform Protection	Source Code Scanning - INT-APP-WAS 1YR	$ 99.21	per Annual License Subscription
MSS	Network and Platform Protection	Source Code Scanning - VS-Standard	$ 1,814.21	per Annual License Subscription
MSS	Network and Platform Protection	Cloud Access Security Broker (CASB)	$ 4.31	per User
MSS	Network and Platform Protection	Virtual Firewall VF-50	$ 617.67	per Unit of Effective Throughput
MSS	Network and Platform Protection	Virtual Firewall VF-100	$ 2,976.19	per Unit of Effective Throughput
MSS	Network and Platform Protection	Virtual Firewall VF-300	$ 5,922.65	per Unit of Effective Throughput
MSS	Network and Platform Protection	Virtual Firewall VF-500	$ 12,156.17	per Unit of Effective Throughput
MSS	Network and Platform Protection	Virtual Firewall VF-700	$ 20,940.13	per Unit of Effective Throughput
MSS	Network and Platform Protection	10GB Sandbox	$ 5,744.24	per Annual License Subscription
MSS	Network and Platform Protection	1GB Sandbox	$ 2,440.63	per Annual License Subscription
MSS	Network and Platform Protection	Firewall Analyzer SINGLE FW LIC	$ 58.12	per Annual License Subscription

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MSS	Network and Platform Protection	Firewall Analyzer Cluster FW LIC	$ 79.74	per Annual License Subscription
MSS	Network and Platform Protection	Firewall Workflow SINGLE FW LIC	$ 101.37	per Annual License Subscription
MSS	Network and Platform Protection	Firewall Workflow Cluster FW LIC	$ 136.51	per Annual License Subscription
MSS	Network and Platform Protection	Topology/Firewall Workflow SINGLE Router LIC	$ 18.15	per Annual License Subscription
MSS	Network and Platform Protection	Business Connectivity Visualizer 50 LIC	$ 2,409.88	per Annual License Subscription
Retained Earnings	RE - Server Storage	Prior Year Revenue Adustment - Server Storage	Varies by customer	Fixed Monthly Credit
Retained Earnings	RE - Desktop/Laptop	Prior Year Revenue Adjustment - Desktop/Laptop	Varies by customer	Fixed Monthly Credit
Retained Earnings	RE - Messaging and Mailbox	Prior Year Revenue Adjustment - Messaging and Mailbox	Varies by customer	Fixed Monthly Credit
SSDC	Directory Services	Single Sign On Identity Management	$ 6.43	Per User
SSDC	Server Hardware Services	Private Cloud Hardware Allocation (Central DC) - Virtual Cores	$ 4.82	Core
SSDC	Server Hardware Services	Private Cloud Hardware Allocation (Central DC) - Virtual Memory	$ 2.12	GB
SSDC	Server Software Services	Software Services Charge (SSC) - Linux	$ 214.53	Instance
SSDC	Server Software Services	Software Services Charge (SSC) - AIX	$ 202.49	Processor
SSDC	Server Software Services	Software Services Charge (SSC) - HP-UX	$ 564.06	Processor
SSDC	Server Software Services	Software Services Charge (SSC) - Solaris	$ 773.24	Processor
SSDC	Server Support	Server Services - Physical (Primary DC) - Windows – Tier 1	$ 1,227.01	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Windows – Tier 1 Cluster	$ 1,941.53	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Windows – Tier 2	$ 988.47	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Windows – Tier 3	$ 810.18	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Linux – Tier 1	$ 1,051.93	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Linux – Tier 1 Cluster	$ 1,661.37	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Linux – Tier 2	$ 848.77	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Linux – Tier 3	$ 723.02	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - UNIX	$ 1,709.39	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Appliance – Tier 1	$ 242.82	Server
SSDC	Server Support	Server Services - Physical (Primary DC) - Appliance – Tier 3	$ 173.93	Server
SSDC	Server Support	Server Services - Virtual (Primary DC) - Windows – Tier 1	$ 780.69	Instance
SSDC	Server Support	Server Services - Virtual (Primary DC) - Windows – Tier 2	$ 638.75	Instance
SSDC	Server Support	Server Services - Virtual (Primary DC) - Linux – Tier 1	$ 674.46	Instance
SSDC	Server Support	Server Services - Virtual (Primary DC) - Linux – Tier 2	$ 543.82	Instance
SSDC	Server Support	Server Services - Virtual (Primary DC) - Appliance – Tier 1	$ 236.46	Instance
SSDC	Server Support	Server Services - Virtual (Primary DC) - Appliance – Tier 3	$ 169.69	Instance
SSDC	Server Support	Server Services - Physical (Agency) - Windows – Tier 2	$ 1,084.41	Server
SSDC	Server Support	Server Services - Physical (Agency) - Windows – Tier 3	$ 890.13	Server
SSDC	Server Support	Server Services - Physical (Agency) - Linux – Tier 2	$ 930.50	Server
SSDC	Server Support	Server Services - Physical (Agency) - Linux – Tier 3	$ 789.02	Server
SSDC	Server Support	Server Services - Physical (Agency) - UNIX	$ 1,874.62	Server
SSDC	Server Support	Server Services - Physical (Agency) - Appliance – Tier 3	$ 259.87	Server
SSDC	Server Support	Server Services - Virtual (Agency) - Windows – Tier 2	$ 1,101.28	Instance
SSDC	Server Support	Server Services - Virtual (Agency) - Windows – Tier 3	$ 750.33	Instance
SSDC	Server Support	Server Services - Virtual (Agency) - Linux – Tier 2	$ 656.32	Instance
SSDC	Server Support	Server Services - Virtual (Agency) - Linux – Tier 3	$ 634.50	Instance
SSDC	Server Support	Server Services - Virtual (Agency) - Appliance – Tier 2	$ 256.46	Instance
SSDC	Server Support	Server Services - Virtual (Agency) - Appliance – Tier 3	$ 183.02	Instance
SSDC	Server Support	Server Support (Misc) - Application/Web Server - Monitoring	$ 106.53	Instance
SSDC	Virtual Application and Utility Applications	EAPS Instance	$ 7,411.20	Instance
SSDC	Virtual Application and Utility Applications	EAPS End-User	$ 70.21	per User
SSDC	Virtual Application and Utility Applications	EAPS Citrix License	$ 217.46	per License

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
SSDC	Storage Services	Storage SAN - Tier 1 - Central Data Centers	$ 0.96	Per GB
SSDC	Storage Services	Storage SAN/NAS - Tier 2 - Central Data Centers	$ 0.83	Per GB
SSDC	Storage Services	Storage SAN/NAS - Tier 3 - Central Data Centers	$ 0.69	Per GB
SSDC	Storage Services	Backup of Local Attached Storage - Per GB Protected	$ 0.61	Per GB
SSDC	Storage Services	Storage SAN/NAS - Tier 2 - Agency Data Centers	$ 1.02	Per GB
SSDC	Database Services	Database Monitoring (MS SQL)	$ 371.04	Per Instance
SSDC	Database Services	Database Physical Administration (MS SQL)	$ 450.02	Per Instance
SSDC	Database Services	EDS Service (MS SQL)	$ 764.56	Per Instance
SSDC	Database Services	Database Monitoring (Oracle)	$ 495.45	Per Instance
SSDC	Database Services	Database Physical Administration (Oracle - Single Node)	$ 589.20	Per Instance
SSDC	Database Services	Database Physical Administration (Oracle - Clustered)	$ 892.87	Per Instance
SSDC	Database Services	EDS Service (Oracle)	$ 736.12	Per Instance
SSDC	Disaster Recovery Services	Tier 1 - RTO< 4 hours	$ 509.89	Per Instance
SSDC	Disaster Recovery Services	Tier 2 - RTO 4-24 hours	$ 335.80	Per Instance
SSDC	Disaster Recovery Services	Tier 3 - RTO 25-48 hours	$ 268.64	Per Instance
SSDC	Disaster Recovery Services	Tier 4 - RTO 49-72 hours	$ 201.48	Per Instance
SSDC	Supplier Data Centers	Supplier Data Centers - Rack Unit	$ 2,936.14	Per Instance
SSDC	Supplier Data Centers	Supplier Data Centers - Secured Cage	$ 3,545.21	Per Instance
SSDC	Supplier Data Centers: LAN	DC LAN - Supplier Data Centers - Load Balancer	$ -	Per Instance
SSDC	Public Cloud	Windows Server – Tier 1 (AWS & Azure public cloud services)	$ 643.90	Per Instance
SSDC	Public Cloud	Windows Server – Tier 2 (AWS & Azure public cloud services)	$ 571.86	Per Instance
SSDC	Public Cloud	Linux Server – Tier 1 (AWS & Azure public cloud services)	$ 564.23	Per Instance
SSDC	Public Cloud	Linux Server – Tier 2 (AWS & Azure public cloud services)	$ 470.88	Per Instance
SSDC	Public Cloud	Windows Server – Tier 1 (Oracle public cloud services)	$ 728.53	Per Instance
SSDC	Public Cloud	Windows Server – Tier 2 (Oracle public cloud services)	$ 640.22	Per Instance
SSDC	Public Cloud	Linux Server – Tier 1 (Oracle public cloud services)	$ 666.27	Per Instance
SSDC	Public Cloud	Linux Server – Tier 2 (Oracle public cloud services)	$ 552.54	Per Instance
SSDC	Public Cloud	Stealth License Installation Fee (per instance)	$ 195.88	Per Instance, one-time fee
SSDC	Public Cloud	Managed Service Set-Up Fee	$ 1,129.00	Per project, one-time fee
SSDC	Public Cloud	Agency Account Set-Up Fee	$ 564.50	Per customer, one-time fee
SSDC	Public Cloud	Public Cloud Consumable Storage (AWS, Azure, Oracle)	227.78%	Surcharge
SSDC	Public Cloud	Public Cloud Consumable Non-Storage (AWS, Azure, Oracle)	12.76%	Surcharge
CDO	CDO	Development of a Commonwealth Data Inventory, Dictionary, and Catalog	Varies by customer	Fixed Monthly Fee
VDN	Managed WAN CPE	Managed WAN CPE - Router - 2 WAN, 1xT1	$ 191.65	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 2 WAN, 2xT1	$ 185.63	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 2 WAN, 4xT1	$ 251.91	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 3 WAN, 1xDS3	$ 463.11	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 2 WAN, 1xT1, IPSEC, LTE	$ 279.32	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 2 WAN, 2xT1, IPSEC, LTE	$ 273.30	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 2 WAN, 4xT1, IPSEC, LTE	$ 339.58	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 3 WAN, 1xDS3, IPSEC, LTE	$ 573.16	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 2 WAN, Ethernet Only	$ 132.98	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - 2 WAN, Ethernet Only, IPSEC, LTE	$ 225.71	Per Device
VDN	Managed WAN CPE	Managed WAN CPE - Router - Core Data Center	$ 8,030.15	Per Device
VDN	Managed LAN CPE	Managed LAN CPE - Switch - 8 Port	$ 61.12	Per Device
VDN	Managed LAN CPE	Managed LAN CPE - Switch - 24 Port	$ 190.23	Per Device
VDN	Managed LAN CPE	Managed LAN CPE - Switch - 48 Port	$ 313.78	Per Device
VDN	Managed LAN CPE	Managed LAN CPE - Switch - 24 Port (POE)	$ 228.98	Per Device
VDN	Managed LAN CPE	Managed LAN CPE - Switch - 48 Port (POE)	$ 376.70	Per Device
VDN	Managed LAN CPE	Managed LAN CPE - Switch Aggregation - 48 Port	$ 2,595.46	Per Device
VDN	Managed LAN CPE	Managed LAN CPE - Switch Core - 192 Port	$ 5,401.30	Per Device

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Managed LAN CPE	Managed LAN CPE - Enterprise Data Center Load Balancer - Medium	$ 620.28	Per Device
VDN	Managed Wireless LAN CPE	Managed Wireless LAN CPE - Wifi Access Point Dual 3x3:3 Radio Integrated Omni Antenna Outdoor	$ 144.98	Per Device
VDN	Managed Wireless LAN CPE	Managed Wireless LAN CPE - Wifi Access Point Dual 2x2:2/4x4:4 MU-MIMO Radio Integrated Antenna	$ 86.52	Per Device
VDN	Managed Wireless LAN CPE	Managed Wireless LAN CPE - Wifi Access Point Dual 4x4:4 MU-MIMO Radio Integrated Antenna 2.5+1 GbE	$ 127.48	Per Device
VDN	Managed Wireless LAN CPE	Managed Wireless LAN CPE - Wifi Access Point Dual 2x2:2/3x3:3 MU-MIMO Radio Integrated Antenna	$ 68.99	Per Device
VDN	Managed Wireless LAN CPE	Managed Wireless LAN CPE - Wifi Access Point Dual 2x2:2 Radio Integrated Omni Antenna Outdoor	$ 103.68	Per Device
VDN	Managed Wireless LAN CPE	Managed Wireless LAN CPE - Wifi Access Point Dual 4x4:4 MU-MIMO Radio Integrated Antenna	$ 116.55	Per Device
VDN	Managed Wireless LAN CPE	Managed Wireless LAN CPE - Wifi Access Point Dual 2x2:2 Radio Integrated Antenna	$ 56.02	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone - UCCaaS single line	$ 8.32	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone - UCCaaS 2 line	$ 10.00	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone - UCCaaS 4 line	$ 13.12	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone - UCCaaS 16 line	$ 13.99	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone - UCCaaS Conference Phone	$ 58.18	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone Accessory - UCCaaS Conference Phone POE Injector	$ 5.73	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone Accessory - UCCaaS Conference Phone external microphone	$ 21.54	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone - UCCaaS 5 line, GigE	$ 20.15	Per Device
VDN	UCCaaS CPE	UCCaaS CPE - Phone - UCCaaS 5 line, GigE, Wifi	$ 27.26	Per Device
VDN	VCE CPE	VCE CPE - Conference Phone (12 ft Microphone Range)	$ 93.42	Per Device
VDN	VCE CPE	VCE CPE - Conference Phone Extension Microphones	$ 19.82	Per Device
VDN	VCE CPE	VCE CPE - Phone – VCE 2 line	$ 7.78	Per Device
VDN	VCE CPE	VCE CPE - Phone – VCE 6 line	$ 13.60	Per Device
VDN	VCE CPE	VCE CPE - Phone – VCE 6 line w/GigE Interface	$ 16.01	Per Device
VDN	VCE CPE	VCE CPE - Phone – VCE 12 line	$ 18.00	Per Device
VDN	VCE CPE	VCE CPE - Phone – VCE 12 line w/GigE Interface	$ 20.23	Per Device
VDN	VCE CPE	VCE CPE - Phone – VCE 12 line w/Video Port	$ 24.66	Per Device
VDN	VCE CPE	VCE CPE - Phone – VCE 16 line w/Video Port	$ 29.56	Per Device
VDN	VCE CPE	VCE CPE - Conference Phone (with support for G.722 wideband codec)	$ 59.45	Per Device
VDN	VCE CPE	VCE CPE - Attendant Expansion Module	$ 34.26	Per Device
VDN	VCE CPE	VCE CPE - 2 port Analog Terminal Adapter (ATA)	$ 12.44	Per Device
VDN	VCE CPE	VCE CPE - 4 Port Analog Terminal Adapter (ATA)	$ 22.82	Per Device
VDN	VCE CPE	VCE CPE - 8 Port Analog Terminal Adapter (ATA)	$ 35.30	Per Device
VDN	VCE CPE	VCE CPE - 24 Port Analog Terminal Adapter (ATA)	$ 122.50	Per Device
VDN	PIP IP Port	PIP IP Port - Private IP (PIP) Port Installation	$ -	Per Port, one-time fee
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS1 - 64 Kbps	$ 79.89	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS1 - 128 Kbps	$ 170.26	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS1 - 256 Kbps	$ 170.26	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS1 - 512 Kbps	$ 272.20	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS1 - 1.024 Mbps	$ 286.09	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS1 - 1.536 Mbps	$ 286.09	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - 2xDS1 - 3.072 Mbps	$ 572.18	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - 3xDS1 - 4.608 Mbps	$ 858.27	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - 4xDS1 - 6.144 Mbps	$ 949.71	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS3 - 8 Mbps	$ 1,069.85	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS3 - 10 Mbps	$ 1,155.35	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS3 - 15 Mbps	$ 1,467.76	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS3 - 20 Mbps	$ 1,806.49	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS3 - 30 Mbps	$ 1,940.99	Per Port

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS3 - 40 Mbps	$ 2,155.40	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - DS3 - 44.736 Mbps	$ 2,173.47	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-3 - 50 Mbps	$ 2,325.94	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-3 - 80 Mbps	$ 3,349.58	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-3 - 100 Mbps	$ 3,877.32	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-3 - 155/155.52Mbps	$ 5,874.25	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-12 - 200 Mbps	$ 7,088.25	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-12 - 300 Mbps	$ 10,698.92	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-12 - 500 Mbps	$ 15,506.05	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-12 - 600 Mbps	$ 18,559.84	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - OC-12 - 622.08 Mbps	$ 19,016.32	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 1 Mbps	$ 187.07	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 2 Mbps	$ 253.09	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 3 Mbps	$ 310.18	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 4 Mbps	$ 341.12	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 5 Mbps	$ 398.07	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 6 Mbps	$ 442.66	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 7 Mbps	$ 486.93	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 8 Mbps	$ 528.17	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 10 Mbps	$ 608.07	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 15 Mbps	$ 663.87	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 20 Mbps	$ 850.60	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 30 Mbps	$ 946.05	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 40 Mbps	$ 1,121.49	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 50 Mbps	$ 1,287.10	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 80 Mbps	$ 1,712.52	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 100 Mbps	$ 2,528.47	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 150 Mbps	$ 3,530.94	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 200 Mbps	$ 3,506.01	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 300 Mbps	$ 4,711.02	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 400 Mbps	$ 5,534.64	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 500 Mbps	$ 6,304.98	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 600 Mbps	$ 6,898.77	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 800 Mbps	$ 7,735.29	Per Port
VDN	Private IP (PIP) Port	Private IP (PIP) Port - Ethernet - 1000 Mbps	$ 8,472.51	Per Port
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 0 Kbps	$ -	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 28 Kbps - 1.728 Mbps	$ 14.33	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 1.729 Mbps - 3.072 Mbps	$ 121.60	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 3.600 Mbps - 4.144 Mbps	$ 204.13	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 5.000 Mbps - 9.000 Mbps	$ 324.93	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 10.000 Mbps	$ 510.55	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 13.488 Mbps - 22.496 Mbps	$ 918.81	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 24.384 Mbps - 30.720 Mbps	$ 1,327.06	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 36.000 Mbps - 44.992 Mbps	$ 1,521.84	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 50.000 Mbps	$ 2,434.78	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 62.500 Mbps - 90.000 Mbps	$ 2,666.44	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 100.000 Mbps - 180.000 Mbps	$ 4,481.67	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 200.500 Mbps - 270.000 Mbps	$ 6,898.52	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 300.000 Mbps - 360.000 Mbps	$ 9,739.11	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 400.000 Mbps - 450.000 Mbps	$ 12,173.07	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 500.000 Mbps - 559.888 Mbps	$ 15,420.24	Per Circuit

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 720.000 Mbps - 765.000 Mbps	$ 19,883.98	Per Circuit
VDN	Gold Committed Access Rate (CAR)	Gold CAR - 900.000 Mbps	$ 24,142.89	Per Circuit
VDN	Internet Port Installation	Internet Port Installation	$ -	Per Internet Port, one-time fee
VDN	TDM Delivered Internet Ports (Full Port)	TDM Delivered Internet Ports (Full Port) - DS1 - 1.536 Mbps	$ 247.81	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	TDM Delivered Internet Ports (Full Port) - 2xDS1 - 3.072 Mbps	$ 528.22	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	TDM Delivered Internet Ports (Full Port) - 3xDS1 - 4.608 Mbps	$ 627.25	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	TDM Delivered Internet Ports (Full Port) - 4xDS1 - 6.144 Mbps	$ 721.89	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	TDM Delivered Internet Ports (Full Port) - DS3 - 44.736 Mbps	$ 2,302.12	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	TDM Delivered Internet Ports (Full Port) - OC-3 - 155.52 MB	$ 5,039.99	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	TDM Delivered Internet Ports (Full Port) - OC-12 - 622.08 MB	$ 12,518.52	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	TDM Delivered Internet Ports (Full Port) - OC-48 - 2488.32 MB	$ 39,166.58	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	TDM Delivered Internet Port (Fractional DS3) - DS3 - 3 MB	$ 534.83	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	TDM Delivered Internet Port (Fractional DS3) - DS3 - 6 MB	$ 629.45	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	TDM Delivered Internet Port (Fractional DS3) - DS3 - 7 MB	$ 704.29	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	TDM Delivered Internet Port (Fractional DS3) - DS3 - 12 MB	$ 860.56	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	TDM Delivered Internet Port (Fractional DS3) - DS3 - 15 MB	$ 1,005.81	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	TDM Delivered Internet Port (Fractional DS3) - DS3 - 21 MB	$ 1,313.94	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	TDM Delivered Internet Port (Fractional DS3) - DS3 - 30 MB	$ 1,743.10	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	TDM Delivered Internet Port (Fractional DS3) - DS3 - 45 MB	$ 2,302.12	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 10 Mbps	$ 515.79	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 20 Mbps	$ 711.79	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 30 Mbps	$ 891.36	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 40 Mbps	$ 1,001.40	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 50 Mbps	$ 1,166.46	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 100 Mbps	$ 2,121.81	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 200 Mbps	$ 3,141.52	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 300 Mbps	$ 4,269.70	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 400 Mbps	$ 5,039.99	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 500 Mbps	$ 5,700.24	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 600 Mbps	$ 6,206.45	Per Port
VDN	Ethernet Delivered Internet Port	Ethernet Delivered Internet Port - Ethernet - 700 Mbps	$ 6,657.63	Per Port
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 1,000 GB	$ 964.26	Per 1,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 3,000 GB	$ 2,121.37	Per 3,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 10,000 GB	$ 3,857.03	Per 10,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 30,000 GB	$ 10,000.74	Per 30,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 45,000 GB	$ 11,724.01	Per 45,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 100,000 GB	$ 20,947.84	Per 100,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 150,000 GB	$ 29,870.13	Per 150,000 GB

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 300,000 GB	$ 56,634.85	Per 300,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 500,000 GB	$ 89,218.64	Per 500,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 700,000 GB	$ 117,664.79	Per 700,000 GB
VDN	SCI - Non Aggregated Plan	SCI Non Aggregated Committed Data Plan - 1,000,000 GB	$ 157,746.94	Per 1,000,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 1,000 GB	$ 1,157.11	Per 1,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 3,000 GB	$ 2,546.05	Per 3,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 10,000 GB	$ 4,628.43	Per 10,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 30,000 GB	$ 11,999.11	Per 30,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 45,000 GB	$ 14,067.94	Per 45,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 100,000 GB	$ 29,326.51	Per 100,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 150,000 GB	$ 41,816.41	Per 150,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 300,000 GB	$ 79,288.34	Per 300,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 500,000 GB	$ 124,905.65	Per 500,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 700,000 GB	$ 164,730.27	Per 700,000 GB
VDN	SCI - Aggregated Plan	SCI Aggregated Committed Data Plan - 1,000,000 GB	$ 220,845.69	Per 1,000,000 GB
VDN	Access - Time Division Multiplexed (TDM) Option	Access - Time Division Multiplexed (TDM) Option - DS1	$ 329.81	Per Circuit
VDN	Access - Time Division Multiplexed (TDM) Option	Access - Time Division Multiplexed (TDM) Option - DS3	$ 3,513.91	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 2Mbps	$ 769.57	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 3Mbps	$ 779.88	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 4Mbps	$ 778.35	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 5Mbps	$ 789.51	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 6Mbps	$ 796.79	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 7Mbps	$ 803.43	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 8Mbps	$ 802.54	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 9Mbps	$ 806.94	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 10Mbps	$ 818.13	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 20Mbps	$ 932.56	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 30Mbps	$ 1,103.72	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 40Mbps	$ 1,274.72	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet FE - 50Mbps	$ 1,441.12	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 60Mbps	$ 1,809.54	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 70Mbps	$ 1,962.37	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 80Mbps	$ 2,113.03	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 90Mbps	$ 2,242.69	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 100Mbps	$ 2,366.96	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 200Mbps	$ 3,102.32	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 300Mbps	$ 3,751.16	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 400Mbps	$ 4,298.51	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 500Mbps	$ 4,889.13	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 600Mbps	$ 5,476.80	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 700Mbps	$ 5,980.53	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 800Mbps	$ 6,494.47	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 900Mbps	$ 7,008.43	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 2 Ethernet GigE - 1000Mbps	$ 7,475.67	Per Circuit
VDN	Access - Ethernet Option	Access - Ethernet Option - Type 4 (all sizes)	12.76%	Surcharge
VDN	SONET Set-Up	SONET Port Setup	$ -	Per Port
VDN	SONET Set-Up	SONET Setup	$ -	Per Node
VDN	SONET Ports	SONET Ports - DS1 Port	$ 480.22	Per Port
VDN	SONET Ports	SONET Ports - DS3 Port	$ 1,971.85	Per Port

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	SONET Ports	SONET Ports - DS3 Transmux	$ 6,858.28	Per Port
VDN	SONET Ports	SONET Ports - OC3c Port	$ 4,292.50	Per Port
VDN	SONET Ports	SONET Ports - OC3 Port	$ 4,286.43	Per Port
VDN	SONET Ports	SONET Ports - OC12c Port	$ 8,572.67	Per Port
VDN	SONET Ports	SONET Ports - OC12 Port	$ 8,572.67	Per Port
VDN	SONET Ports	SONET Ports - OC48c Port	$ 20,643.01	Per Port
VDN	SONET Ports	SONET Ports - OC48 Port	$ 20,574.49	Per Port
VDN	SONET Ports	SONET Ports - GigE-1 Port	$ 3,939.84	Per Port
VDN	SONET Ports	SONET Ports - GigE-3 Port	$ 5,929.76	Per Port
VDN	SONET Ports	SONET Ports - GigE-6 Port	$ 7,806.70	Per Port
VDN	SONET Ports	SONET Ports - GigE-9 Port	$ 9,172.86	Per Port
VDN	SONET Ports	SONET Ports - GigE-12 Port	$ 11,058.89	Per Port
VDN	SONET Ports	SONET Ports - GigE-24 Port	$ 15,088.04	Per Port
VDN	SONET Ports	SONET Ports - 1Gbps Fibre Channel	$ 17,145.34	Per Circuit
VDN	SONET Ports	SONET Ports - 1 Gbps FICON	$ 17,145.34	Per Circuit
VDN	Managed WAN	Managed WAN - Managed WAN Activation	$ 1,275.45	Per Device; one-time fee
VDN	Managed WAN	Managed WAN - X-Small Router	$ 121.05	Per Device
VDN	Managed WAN	Managed WAN - Small Router	$ 121.05	Per Device
VDN	Managed WAN	Managed WAN - Medium Router	$ 121.10	Per Device
VDN	Managed WAN	Managed WAN - Large Router	$ 330.19	Per Device
VDN	Managed WAN	Managed WAN - X-Large Router	$ 462.14	Per Device
VDN	Managed LAN	Managed LAN - Managed LAN Activation	$ 421.57	Per Device; one-time fee
VDN	Managed LAN	Managed LAN - Small Switch	$ 90.52	Per Device
VDN	Managed LAN	Managed LAN - Medium Switch	$ 116.35	Per Device
VDN	Managed LAN	Managed LAN - Large Switch	$ 213.54	Per Device
VDN	Managed LAN	Managed LAN - X-Large Switch	$ 506.97	Per Device
VDN	Managed LAN	Managed LAN - Medium Load Balancer	$ 617.61	Per Device
VDN	Managed WLAN	Managed WLAN - Managed WAP	$ 40.44	Per Device
VDN	Managed WLAN	Managed WLAN - Managed WLAN Activation	$ 405.70	Per Event; one-time fee
VDN	Secure Gateway Universal Port	Secure Gateway - Universal Port - 50 Mbps	$ 1,997.52	Per port
VDN	Secure Gateway Universal Port	Secure Gateway - Universal Port - 100 Mbps	$ 3,037.02	Per port
VDN	Secure Gateway Universal Port	Secure Gateway - Universal Port - 250 Mbps	$ 5,175.42	Per port
VDN	Secure Gateway Universal Port	Secure Gateway - Universal Port - 500 Mbps	$ 9,788.31	Per port
VDN	Secure Gateway Universal Port	Secure Gateway - Universal Port - 1000 Mbps	$ 17,643.37	Per port
VDN	Secure Gateway Remote Office	Secure Gateway Remote Office	$ 182.19	Per Device
VDN	UCCaaS Seat	UCCaaS Seat - UCC/HCS Package G0	$ 37.86	Per Seat
VDN	UCCaaS Seat	UCCaaS Seat - UCC/HCS Package G1	$ 43.43	Per Seat
VDN	UCCaaS Seat	UCCaaS Seat - UCC/HCS Package G2	$ 53.36	Per Seat
VDN	UCCaaS Seat	UCCaaS Seat - UCC/HCS Package G3	$ 78.17	Per Seat
VDN	VCE	VCE - VCE Site Activation	$ -	Per Site, one-time fee
VDN	VCE Stations and Trunks	VCE Stations and Trunks - VCE Standard Station	$ 33.38	Per Station
VDN	VCE Stations and Trunks	VCE Stations and Trunks - VCE Premier Station	$ 72.37	Per Station
VDN	VCE Features	VCE Features - Premier Fax only Station	$ 24.81	Per Fax Station
VDN	VCE Features	VCE Features - Key System Package 2 line	$ 178.65	Per Site
VDN	VCE Features	VCE Features - Key System Package 4 line	$ 347.36	Per Site
VDN	VCE Features	VCE Features - Key System Package 8 line	$ 657.50	Per Site
VDN	VCE Features	VCE Features - Key System Package 12 line	$ 930.42	Per Site
VDN	VCE Features	VCE Features - Auto Attendant	$ 51.81	Per Service
VDN	VCE Features	VCE Features - Hunt Group	$ 24.81	Per Group
VDN	VCE Features	VCE Features - Call Queue Agent	$ 62.17	Per Agent
VDN	VCE Features	VCE Features - Stand-alone Voice Mail	$ 14.90	Per Mailbox

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	VCE Features	VCE Features - Mobile Client User	$ 3.11	Per User
VDN	VCE Features	VCE Features - Soft-phone Client User	$ 3.11	Per User
VDN	VCE Features	VCE Features - Instant Meeting Bridge	$ 24.81	Per Bridge
VDN	VCE Features	VCE Features - Instant Meeting Moderator	$ 37.23	Per User
VDN	VCE Features	VCE Features - Call Center Agent	$ 161.29	Per User
VDN	VCE Features	VCE Features - Call Center Supervisor	$ 210.91	Per User
VDN	VCE Features	VCE Features - Call Recording	$ 24.81	Per User
VDN	VCE Features	VCE Features - UCC package	$ 19.87	Per User
VDN	VCE Features	VCE Features - Enterprise Receptionist	$ 89.34	Per User
VDN	VCE Features	VCE Features - CRM Client	$ 13.65	Per User
VDN	Conferencing	Conferencing - Per Minute - Instant Mtg. Toll Meet Me	$ 0.0196	Per Minute
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 0-20 ports	$ -	Per Subscription
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 21-30 ports	$ -	Per Subscription
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 31-40 ports	$ -	Per Subscription
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 41-50 ports	$ -	Per Subscription
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 51-60 ports	$ 74.44	Per Subscription
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 61-70 ports	$ 83.75	Per Subscription
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 71-80 ports	$ 93.05	Per Subscription
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 81-90 ports	$ 102.35	Per Subscription
VDN	Audio Conferencing Subscription Services	Conferencing - Per Subscription - Instant Mtg. Fee 91-100 ports	$ 111.65	Per Subscription
VDN	Named User Enterprise Edition Conference Services 200 Host Packages	Conferencing - Named User Enterprise Edition - 200 Host Packages - 25-99 hosts enrolled	$ 149.70	Per Host
VDN	Named User Enterprise Edition Conference Services 200 Host Packages	Conferencing - Named User Enterprise Edition - 200 Host Packages - 100-249 hosts enrolled	$ 146.21	Per Host
VDN	Named User Enterprise Edition Conference Services 200 Host Packages	Conferencing - Named User Enterprise Edition - 200 Host Packages - 250-499 hosts enrolled	$ 121.85	Per Host
VDN	Named User Enterprise Edition Conference Services 200 Host Packages	Conferencing - Named User Enterprise Edition - 200 Host Packages - 500-999 hosts enrolled	$ 92.26	Per Host
VDN	Named User Enterprise Edition Conference Services 200 Host Packages	Conferencing - Named User Enterprise Edition - 200 Host Packages - 1000-2499 hosts enrolled	$ 87.04	Per Host
VDN	Named User Enterprise Edition Conference Services 200 Host Packages	Conferencing - Named User Enterprise Edition - 200 Host Packages - 2500-9999 hosts enrolled	$ 66.15	Per Host
VDN	Named User Enterprise Edition Conference Services 200 Host Packages	Conferencing - Named User Enterprise Edition - 200 Host Packages - 10K+ hosts enrolled	$ 59.19	Per Host
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - 25-99 hosts enrolled	$ 149.70	Per Host
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - 100-249 hosts enrolled	$ 146.21	Per Host

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - 250-499 hosts enrolled	$ 121.85	Per Host
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - 500-999 hosts enrolled	$ 92.26	Per Host
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - 1000-2499 hosts enrolled	$ 87.04	Per Host
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - 2500-9999 hosts enrolled	$ 57.03	Per Host
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - 10K+ hosts enrolled	$ 59.19	Per Host
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - Toll Named Users	$ 13.94	Per User
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - Toll Plus User	$ 21.33	Per User
VDN	Named User Enterprise Edition Conference Services 1000 Host Packages	Conferencing - Named User Enterprise Edition - 1000 Host Packages - Toll Plus International Named User	$ 83.58	Per User
VDN	Named User Meeting Center Suites	Named User Meeting Center Suites – 1000 Participants - Hosts Enrolled	$ 92.69	Per Host
VDN	Named User Meeting Center Conf Services with Meeting Center 25 or 200	Conferencing - Named User Meeting Center - Meeting Center 25 or 200 - 1-24 Hosts enrolled	$ 154.94	Per Host
VDN	Named User Meeting Center Conf Services with Meeting Center 25 or 200	Conferencing - Named User Meeting Center - Meeting Center 25 or 200 - 25-99 hosts enrolled	$ 114.89	Per Host
VDN	Named User Meeting Center Conf Services with Meeting Center 25 or 200	Conferencing - Named User Meeting Center - Meeting Center 25 or 200 - 100-249 hosts enrolled	$ 111.40	Per Host
VDN	Named User Meeting Center Conf Services with Meeting Center 25 or 200	Conferencing - Named User Meeting Center - Meeting Center 25 or 200 - 250-499 hosts enrolled	$ 95.75	Per Host
VDN	Named User Meeting Center Conf Services with Meeting Center 25 or 200	Conferencing - Named User Meeting Center - Meeting Center 25 or 200 - 500-999 hosts enrolled	$ 69.64	Per Host
VDN	Named User Meeting Center Conf Services with Meeting Center 25 or 200	Conferencing - Named User Meeting Center - Meeting Center 25 or 200 - 1000-2499 hosts enrolled	$ 59.19	Per Host
VDN	Named User Meeting Center Conf Services with Meeting Center 25 or 200	Conferencing - Named User Meeting Center - Meeting Center 25 or 200 - 2500-9999 hosts enrolled	$ 36.55	Per Host
VDN	Named User Meeting Center Conf Services with Meeting Center 25 or 200	Conferencing - Named User Meeting Center - Meeting Center 25 or 200 - 10K+ hosts enrolled	$ 33.09	Per Host
VDN	Named User Training Center Services	Named User Training Center Services - NU Training Center 30	$ 518.73	Per Host
VDN	Named User Training Center Services	Named User Training Center Services - NU Training Center 200	$ 1,214.99	Per Host
VDN	Named user Support Center Conf Services	Named user Support Center Conf Services - Support Center Capacity of 5	$ 344.66	Per Host
VDN	Named User Event Center Conf Services	Named User Event Center Conf Services - Event Center Capacity of 100	$ 344.66	Per Host

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Named User Event Center Conf Services	Named User Event Center Conf Services - Event Center Capacity of 500	$ 1,389.03	Per Host
VDN	Named User Event Center Conf Services	Named User Event Center Conf Services - Event Center Capacity of 1000	$ 1,737.16	Per Host
VDN	VoIP Set-up	VoIP Set-up - DID Number Set-Up	$ -	Per DID, one-time fee
VDN	VoIP Set-up	VoIP Set-up - Service Establishment Fee	$ 1,307.25	Per Site, one-time fee
VDN	VoIP Set-up	VoIP Set-up - Analog Line	$ 252.82	Per Circuit, one-time fee
VDN	VoIP Set-up	VoIP Set-up - ISDN PRI	$ 1,364.54	Per Circuit, one-time fee
VDN	VoIP Features	VoIP Features - Best + Tier 1 +50	$ 992.47	Per group of bursted Calls
VDN	VoIP Features	VoIP Features - Best + Tier 2 +100	$ 1,736.79	Per group of bursted Calls
VDN	VoIP Features	VoIP Features - Best + Tier 3 +200	$ 2,977.35	Per group of bursted Calls
VDN	VoIP Features	VoIP Features - Best + Tier 4 +300	$ 3,969.79	Per group of bursted Calls
VDN	VoIP Features	VoIP Features - Best + Tier 5 +400	$ 4,962.23	Per group of bursted Calls
VDN	VoIP Features	VoIP Features - Call Forwarding	$ 2.48	Per Phone Number
VDN	VoIP Features	VoIP Features - DID Number (rate discontinued in November 2020)	$ 2.17	Per Phone Number
VDN	VoIP Features	VoIP Features - Voice Mails	$ 8.71	Per Phone Number
VDN	VoIP Features	VoIP Features - Caller ID with Name - Inbound	$ 0.50	Per Location ID
VDN	VoIP Features	VoIP Features - Auto Attendant Instances	$ 49.62	Per Phone Number
VDN	VoIP Features	VoIP Features - Non-Published	$ 4.26	Per Phone Number
VDN	VoIP Features	VoIP Features - Additional Listing	$ 3.53	Per Phone Number
VDN	VoIP Features	VoIP Features - Non-Listed	$ 2.64	Per Phone Number
VDN	PSTN Services	PSTN Services - Analog Line	$ 116.63	Per Circuit
VDN	PSTN Services	PSTN Services - ISDN PRI	$ 1,178.54	Per Circuit
VDN	VCC Set-up	VCC Set-up - Base Implementation	$ 29,412.15	Per Business Unit, one-time fee
VDN	VCC Set-up	VCC Set-up - Per User Implementation Add-On	$ 32.68	Per User, one-time fee
VDN	VCC Users	VCC Users - VCC Unique User	$ 217.11	Per User
VDN	VCC Features	VCC Features - Additional Ports	$ 128.71	Per Port
VDN	VCC Features	VCC Features - Additional Storage	$ 2.03	Per GB
VDN	VCC Features	VCC Features - Archive Storage	$ 0.54	Per GB
VDN	VCC Features	VCC Features - Retrieval Storage	$ 8.54	Per GB
VDN	VCC Features	VCC Features - Voice Recording	$ 20.16	Per User
VDN	VCC Features	VCC Features - Outbound Dialing	$ 289.46	Per Business Unit
VDN	VCC Features	VCC Features - PCI Level 1	$ 38.78	Per User
VDN	IP Contact Center	IP Contact Center - Toll Free T1/DAL (8001 Dedicated Termination)	$ 103.38	Per Service Number or Per Trunk
VDN	IP Contact Center	IP Contact Center - Toll Free Business Line/CBL (8003 Service Termination)	$ 10.34	Per Service Number or Per Local DID
VDN	IP Contact Center	IP Contact Center - IP Toll Free Services	$ 0.0289	Per Minute
VDN	IP Contact Center	IP Contact Center - Local Origination Access Charges, Switched Termination, Without IP IVR	$ 0.0306	Per Minute
VDN	IP Contact Center	IP Contact Center - Local Origination Access Charges, Switched Termination, With IP IVR	$ 0.0204	Per Minute
VDN	IP Contact Center	IP Contact Center - Local Origination Access Charges, Dedicate/Local Termination, Without IP IVR	$ 0.0204	Per Minute
VDN	IP Contact Center	IP Contact Center - Local Origination Access Charges, Dedicate/Local Termination, With IP IVR	$ 0.0102	Per Minute
VDN	IP Contact Center	IP Contact Center - Local Origination Access Charges, IP Termination, Without IP IVR	$ 0.0242	Per Minute
VDN	IP Contact Center	IP Contact Center - Local Origination Access Charges, IP Termination, With IP IVR	$ 0.0102	Per Minute
VDN	Discretionary Services (Misc.)	Miscellaneous Services - Extended Demarc	$ 564.36	Per Circuit
VDN	Discretionary Services (Misc.)	Miscellaneous Services - Inside Wiring	$ 564.36	Per Cable
VDN	Discretionary Services (Misc.)	Miscellaneous Services - Expedite	$ 1,183.98	Per Order
VDN	Discretionary Services (Misc.)	Miscellaneous Services - Physical Site Survey	$ 483.74	Per Site
VDN	Discretionary Features (Phone Accessories)	Phone Accessories - Phone wall mt 1-187QNHO	$ 8.05	Per Device
VDN	Discretionary Features (Phone Accessories)	Phone Accessories - Plantronics headset 740SS	$ 292.04	Per Device

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Discretionary Features (Phone Accessories)	Phone Accessories - Plantronics headsetPTfocus	$ 187.20	Per Device
VDN	Discretionary Features (Phone Accessories)	Phone Accessories - Polycom USB video Camera	$ 99.22	Per Device
VDN	Discretionary Features (VCC)	VCC Related Services - Professional Services Hours	$ 383.38	Per Hour
VDN	Discretionary Features (VCC)	VCC Related Services - Basic Self-Service IVR	$ 4,397.64	Per Instance
VDN	Discretionary Features (VCC)	VCC Related Services - Premium Self-Service IVR	$ 11,839.80	Per Instance
VDN	Discretionary Features (VCC)	VCC Related Services - Automated Speech Recognition (Per 10 Actions)	$ 7,188.45	Per Instance
VDN	Discretionary Features (VCC)	VCC Related Services - CRM-Driven Screen Pop / Call Routing	$ 7,329.40	Per Instance
VDN	Discretionary Features (VCC)	VCC Related Services - Named Agent Routing	$ 7,329.40	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - Auto Attendant Implementation	$ 6,089.04	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - NICE Quality Management Essentials Implementation	$ 21,988.20	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - NICE Quality Optimization Advanced Implementation	$ 28,753.80	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - NICE Workforce Management Essentials Implementation	$ 48,374.04	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - NICE Workforce Management Advanced Implementation	$ 61,905.24	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - NICE Workload Manager Implementation	$ 6,765.60	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - NICE WFM Advanced Plus Implementation	$ 6,765.60	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - NICE Interaction Management Implementation	$ 10,148.40	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - NICE Screen Recording Implementation	$ 10,148.40	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - ECHO Implementation	$ 20,296.80	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - ECHO Survey Creation	$ 2,029.68	Per Survey
VDN	Discretionary Features (VCC)	VCC Related Services - ECHO ACD Integration	$ 7,400.44	Per ACD
VDN	Discretionary Features (VCC)	VCC Related Services - inView Standard Implementation	$ 10,782.68	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - inView Salesforce.com Integration	$ 6,469.61	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - inView ECHO Implementation	$ 4,059.36	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - inContact Advanced Analytics	$ 4,397.64	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - Inbound SMS Application Fee (Per BU) - SETUP	$ 507.42	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - Inbound SMS Implementation	$ 2,029.68	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - inContact Social Media Implementation	$ 6,765.60	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - SMS Long Code - SETUP	$ 507.42	Per Code
VDN	Discretionary Features (VCC)	VCC Related Services - SMS Short Code - SETUP	$ 4,735.92	Per Code
VDN	Discretionary Features (VCC)	VCC Related Services - SMS Custom Short Code - SETUP	$ 4,735.92	Per Code
VDN	Discretionary Features (VCC)	VCC Related Services - SMS Toll Free Long Code - SETUP	$ 1,217.81	Per Code
VDN	Discretionary Features (VCC)	VCC Related Services - Personal Connection Dialer Installation (up to 50 users)	$ 4,313.07	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - Personal Connection Dialer Additional User Enablement	$ 135.31	Per User
VDN	Discretionary Features (VCC)	VCC Related Services - Personal Connection 3rd party Software Integration	$ 10,951.82	Per Instance
VDN	Discretionary Features (VCC)	VCC Related Services - Outbound Email Campaign Implementation	$ 1,353.12	Per Campaign
VDN	Discretionary Features (VCC)	VCC Related Services - Outbound SMS Application Fee (Per BU) - SETUP	$ 507.42	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - Outbound SMS Campaign Implementation	$ 1,691.40	Per Campaign
VDN	Discretionary Features (VCC)	VCC Related Services - Direct Data Access Activation	$ 3,382.80	Per Business Unit
VDN	Discretionary Features (VCC)	VCC Related Services - IPSec Implementation	$ 676.56	Per Site
VDN	Discretionary Features (VCC)	VCC Related Services - Carrier DataCenter Connection	$ 1,691.40	Per Rack Unit
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Professional Services On-Demand	$ 81.47	Per Quarter Hour
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Technical Account Manager	$ 4,073.46	Per Business Unit
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Automated Speech Recognition	$ 0.10	Per Minute
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Auto Attendant	$ 9.58	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Auto Attendant Lite	$ 6.71	Per Configured User

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - inContact Agent for Sales Force	$ 14.38	Per User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - inContact Agent for Oracle Service Cloud	$ 23.96	Per User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Quality Management Essentials	$ 64.22	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Quality Management Optimization	$ 69.97	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Interaction Management	$ 46.01	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Screen Recording	$ 26.84	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Workforce Management Essentials	$ 37.38	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Workforce Management Advanced	$ 52.72	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Workload Manager	$ 6.23	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - WFM Advanced Plus	$ 14.38	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - ECHO (per Agent)	$ 38.34	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - ECHO (per Completed Survey)	$ 1.44	Per Survey
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - ECHO Transcription Services	$ 1.92	Per Comment
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - ECHO Non-inContact ACD Integration	$ 766.77	Per ACD
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - InView Performance Management	$ 28.75	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - InView Gamification	$ 15.34	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - InView Messaging	$ 7.67	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - InView Coaching and Learning Management	$ 22.04	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - inContact Advanced Analytics	$ 35.46	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Inbound SMS Application	$ 167.73	Per Month
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Incoming SMS - messages	$ 0.02	Per Message
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - SMS Long Code	$ 239.62	Per Code
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - SMS Short Code	$ 2,396.15	Per Code
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - SMS Custom Short Code	$ 3,690.07	Per Code
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - SMS Toll Free Long Code	$ 239.62	Per Code
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - SMS Toll Free Long Code - messages	$ 0.04	Per Message
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - inContact Social Media	$ 134.18	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Personal Connection Dialer	$ 28.75	Per Configured User

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Outbound SMS Application MRC - (Per Business Unit)	$ 766.77	Per Month
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Outgoing SMS - messages	$ 0.02	Per Message
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Outbound Email 100K - (Recurring)	$ 191.69	Per Month
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Outbound Email 1.5M- (Recurring)	$ 1,198.08	Per Month
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - Direct Data Access - (Per Business Unit)	$ 958.46	Per Business Unit
VDN	Discretionary Features (VCC Advanced Features)	VCC Advanced Features - IP Sec	$ 71.88	Per site
VDN	Discretionary Features (VOIP)	VOIP Related Services - Cancellation (cancellation of VoIP Service post-Order, prior to completion of Installation)	$ 902.08	Per Location
VDN	SCI	SCI Non-Commited Plan Usage	$ 3.21	Per GB
VDN	VCE	International LD, Tier A	$ 0.0677	Per Minute
VDN	VCE	International LD, Tier B	$ 0.1128	Per Minute
VDN	VCE	International LD, Tier C	$ 0.2819	Per Minute
VDN	VCE	International LD, Tier D	$ 0.5638	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Instant Mtg. Toll Meet Me	$ 0.0107	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Instant Mtg. Meet Me - IP Access	$ 0.0097	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Instant Mtg. Toll Meet Me - Wireless Access Option	$ 0.0103	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Unattended Toll Meet Me	$ 0.0096	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Standard Toll Meet Me	$ 0.0778	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Premier Toll Meet Me	$ 0.1015	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Instant Meeting IP Dial Out Access - requires VZ VOIP	$ 0.0097	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Instant Mtg. Toll Free Meet Me	$ 0.0165	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Instant Mtg. Dial Out	$ 0.0165	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Instant Mtg. 8XX Meet Me - Wireless Access Option	$ 0.0174	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Unattended Toll Free Meet Me	$ 0.0165	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Standard Toll Free Meet Me	$ 0.0880	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Standard Dial Out	$ 0.1674	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Premier Toll Free Meet Me	$ 0.1082	Per Minute
VDN	Conferencing	Conferencing - US Bridging Charges - Premier Dial Out	$ 0.2233	Per Minute
VDN	Conferencing	Conferencing - Canada Bridging Charges - Canada Instant Mtg. Toll Free Meet Me	$ 0.0533	Per Minute
VDN	Conferencing	Conferencing - Canada Bridging Charges - Canada Instant Mtg. Dial Out	$ 0.0533	Per Minute
VDN	Conferencing	Conferencing - Canada Bridging Charges - Canada Unattended Toll Free Meet Me	$ 0.0533	Per Minute
VDN	Conferencing	Conferencing - Canada Bridging Charges - Canada Standard Toll Free Meet Me	$ 0.1725	Per Minute
VDN	Conferencing	Conferencing - Canada Bridging Charges - Canada Standard Dial Out	$ 0.1877	Per Minute
VDN	Conferencing	Conferencing - Canada Bridging Charges - Canada Premier Toll Free Meet Me	$ 0.2233	Per Minute
VDN	Conferencing	Conferencing - Canada Bridging Charges - Canada Premier Dial Out	$ 0.2436	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Local Access Transport Zone A	$ 0.0169	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Local Access Transport Zone C	$ 0.0677	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Local Access Transport Zone D	$ 0.0789	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Local Access Transport Zone E	$ 0.2537	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Local Access Transport Zone F	$ 0.1691	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Local Access Transport Zone G	$ 0.2819	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Freephone (IFN) Transport Zone A	$ 0.0789	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Freephone (IFN) Transport Zone C	$ 0.1353	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Freephone (IFN) Transport Zone D	$ 0.1579	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Freephone (IFN) Transport Zone E	$ 0.3157	Per Minute
VDN	Conferencing	Conferencing - Global Access Transport Charges - Freephone (IFN) Transport Zone F	$ 0.3608	Per Minute

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	Conferencing - Global Access Transport Charges - Freephone (IFN) Transport Zone G	$ 0.3608	Per Minute
VDN	Conferencing	Conferencing - Audio Conference Options Usage - Cancellation Charge	$ -	Per reserved bridge port
VDN	Conferencing	Conferencing - Audio Conference Options Usage - Instant Replay Plus / Instant Meeting Replay	$ 0.18	Per Minute
VDN	Conferencing	Conferencing - Audio Conference Options Usage - Instant Replay Plus	$ -	Per Set Up
VDN	Conferencing	Conferencing - Audio Conference Options Usage - Overbooking (after first 50 bridge ports)	$ 2.26	Per Port
VDN	Conferencing	Conferencing - Audio Conference Options Usage - Recorded Audio File Download	$ 28.19	Per download
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Australia	$ 0.5525	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Austria	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Belgium	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Brazil	$ 0.1665	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Canada	$ 0.0108	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - China	$ 0.2776	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Czech Republic	$ 0.2499	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Denmark	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Finland	$ 0.2499	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - France	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Germany	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Greece	$ 0.2499	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Hong Kong	$ 0.0507	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Hungary	$ 0.1665	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - India	$ 0.0958	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Ireland	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Italy	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Japan	$ 0.1522	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Korea, Republic Of	$ 0.0666	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Luxembourg	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Mexico	$ 0.0620	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Netherlands	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - New Zealand	$ 0.0666	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Norway	$ 0.2499	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Philippines	$ 0.2776	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Portugal	$ 0.1665	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Romania	$ 0.0666	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Singapore	$ 0.0507	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Slovakia	$ 0.2499	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Spain	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Sweden	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Switzerland	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - Taiwan, Republic of China	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - UK	$ 0.0138	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll - United States	$ 0.0108	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Argentina	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Australia	$ 0.0620	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Austria	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Belgium	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Brazil	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Canada	$ 0.0143	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Chile	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - China	$ 0.3326	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Colombia	$ 0.3553	Per Minute

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Costa Rica	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Croatia	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Czech Republic	$ 0.3109	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Denmark	$ 0.1861	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Egypt	$ 0.4499	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Estonia	$ 0.3109	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Finland	$ 0.3109	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - France	$ 0.0366	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Germany	$ 0.0366	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Greece	$ 0.3109	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Hong Kong	$ 0.1333	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Hungary	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - India	$ 0.2537	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Indonesia	$ 0.4229	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Ireland	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Israel	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Italy	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Japan	$ 0.1410	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Korea, Republic Of	$ 0.1333	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Latvia	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Luxembourg	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Malaysia	$ 0.1555	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Mexico	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Netherlands	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - New Zealand	$ 0.1635	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Norway	$ 0.3109	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Panama	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Peru	$ 0.3890	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Philippines	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Poland	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Portugal	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Russian Federation	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Saudi Arabia	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Singapore	$ 0.1555	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Slovakia	$ 0.3109	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - South Africa	$ 0.4499	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Spain	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Sweden	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Switzerland	$ 0.0777	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Taiwan, Republic of China	$ 0.2086	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Thailand	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Turkey	$ 0.1555	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - UK	$ 0.0299	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - United Arab Emirates	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - United States	$ 0.0143	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Uruguay	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Venezuela	$ 0.3553	Per Minute

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free - Viet Nam	$ 0.3553	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Afghanistan	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Albania	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Algeria	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - American Samoa	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Andorra	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Angola	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Antarctica	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Antigua And Barbuda	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Argentina	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Armenia	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Australia	$ 0.0564	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Austria	$ 0.2650	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Azerbaijan	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Bahrain	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Bangladesh	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Belarus	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Belgium	$ 0.0702	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Belize	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Benin	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Bermuda	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Bhutan	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Bolivia	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Bosnia And Herzegovina	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Botswana	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Brazil	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - British Indian Ocean Territory	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Brunei Darussalam	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Bulgaria	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Burkina Faso	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Burundi	$ 0.8852	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - CUBA	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Cambodia	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Cameroon	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Canada	$ 0.0143	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Cape Verde	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Central African Republic	$ 1.6012	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Chad	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Chile	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - China	$ 0.2932	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Colombia	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Comoros	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Congo	$ 0.7950	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Congo, The Democratic Republic Of The	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Cook Islands	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Costa Rica	$ 0.2609	Per Minute

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Croatia	$ 0.3947	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Cyprus	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Czech Republic	$ 0.2157	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Democratic Peoples Republic of Korea	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Denmark	$ 0.0702	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Djibouti	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - East Timor	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Ecuador	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Egypt	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - El Salvador	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Equatorial Guinea	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Eritrea	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Estonia	$ 0.2157	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Ethiopia	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Falkland Islands (Malvinas)	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Faroe Islands	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Fiji	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Finland	$ 0.2157	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - France	$ 0.0316	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - French Guiana	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - French Polynesia	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Gabon	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Gambia	$ 1.1107	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Georgia	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Germany	$ 0.0316	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Ghana	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Gibraltar	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Greece	$ 0.2157	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Greenland	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Guadeloupe	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Guam	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Guatemala	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Guinea	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Guinea-Bissau	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Guyana	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Haiti	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Honduras	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Hong Kong	$ 0.0620	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Hungary	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - IRAN,ISLAMIC REPUBLIC OF	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - IRAQ	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Iceland	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - India	$ 0.2199	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Indonesia	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Ireland	$ 0.0702	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Israel	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Italy	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Ivory Coast	$ 0.6622	Per Minute

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Jamaica	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Japan	$ 0.0953	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Jordan	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Kazakstan	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Kenya	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Kiribati	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Korea, Republic Of	$ 0.0953	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Kuwait	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Kyrgyzstan	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - LIBYA	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Lao Peoples Democratic Republic	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Latvia	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Lebanon	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Lesotho	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Liberia	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Liechtenstein	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Lithuania	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Luxembourg	$ 0.0702	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Macao	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Macedonia, The Former Yugoslav Republic Of	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Madagascar	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Malawi	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Malaysia	$ 0.0953	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Maldives	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Mali	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Malta	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Marshall Islands	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Martinique	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Mauritania	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Mauritius	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Mayotte	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Mexico	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Micronesia, Federated States Of	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Moldova, Republic Of	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Monaco	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Mongolia	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Montenegro	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Montserrat	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Morocco	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Mozambique	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Myanmar	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Namibia	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Nauru	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Nepal	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Netherlands	$ 0.0702	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Netherlands Antilles (Aruba)	$ 0.6622	Per Minute

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - New Caledonia	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - New Zealand	$ 0.0953	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Nicaragua	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Niger	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Nigeria	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Niue	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Northern Mariana Islands	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Norway	$ 0.2157	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Oman	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Pakistan	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Palau	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Panama	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Papua New Guinea	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Paraguay	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Peru	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Philippines	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Poland	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Portugal	$ 0.3890	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Puerto Rico	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Qatar	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Reunion	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Romania	$ 0.0953	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Russian Federation	$ 0.3214	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Rwanda	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - SYRIAN ARAB REPUBLIC	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Saint Helena	$ 7.7241	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Saint Kitts And Nevis	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Saint Lucia	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Saint Pierre And Miquelon	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Samoa	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - San Marino	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Sao Tome And Principe	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Saudi Arabia	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Senegal	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Serbia	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Seychelles	$ 1.2967	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Sierra Leone	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Singapore	$ 0.0953	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Slovakia	$ 0.2157	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Slovenia	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Solomon Islands	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Somalia	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - South Africa	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Spain	$ 0.0846	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Sri Lanka	$ 0.6622	Per Minute

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Sudan	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Suriname	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Swaziland	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Sweden	$ 0.0702	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Switzerland	$ 0.3372	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Taiwan, Republic of China	$ 0.0953	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Tajikistan	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Tanzania, United Republic Of	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Thailand	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Togo	$ 1.4095	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Tokelau	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Tonga	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Trinidad And Tobago	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Tunisia	$ 1.1239	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Turkey	$ 0.1410	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Turkmenistan	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Tuvalu	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - UK	$ 0.0316	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Uganda	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Ukraine	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - United Arab Emirates	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Uruguay	$ 0.2609	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Uzbekistan	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Vanuatu	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Venezuela	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Viet Nam	$ 0.3472	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Virgin Islands, British	$ 0.6622	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Virgin Islands, U.S.	$ 0.5018	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Wallis And Futuna	$ 2.7896	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Yemen	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Zambia	$ 0.9031	Per Minute
VDN	Conferencing	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out - Zimbabwe	$ 0.7329	Per Minute
VDN	Conferencing	Conferencing - Net Conferencing Integrated Audio CCA - CCA IP Meet Me/ IP Dial Out	$ -	Per Minute
VDN	Conferencing	Conferencing - Net Conferencing Integrated Audio CCA - CCADial Out	$ 0.0143	Per Minute
VDN	Conferencing	Conferencing - Net Conferencing Integrated Audio CCA - CCA Inbound Toll	$ 0.0108	Per Minute
VDN	Conferencing	Conferencing - Net Conferencing Integrated Audio CCA - CCA Inbound Toll Free	$ 0.0143	Per Minute
VDN	Conferencing	Conferencing - Net Conferencing Integrated Audio CCA - CCA Overage	$ 51.42	Per Port
VDN	VOIP	VOIP - VoIP Usage - Best+ CCL Overage	$ 47.36	Per CCL
VDN	IP Contact Center Usage	IP Contact Center Usage - IP Toll Free Services	$ 0.0158	Per Minute
VDN	IP Contact Center Usage	IP Contact Center Usage - Local Origination Access Charges, Switched Termination, Without IP IVR	$ 0.0272	Per Minute
VDN	IP Contact Center Usage	IP Contact Center Usage - Local Origination Access Charges, Switched Termination, With IP IVR	$ 0.0192	Per Minute
VDN	IP Contact Center Usage	IP Contact Center Usage - Local Origination Access Charges, Dedicate/Local Termination, Without IP IVR	$ 0.0160	Per Minute
VDN	IP Contact Center Usage	IP Contact Center Usage - Local Origination Access Charges, Dedicate/Local Termination, With IP IVR	$ 0.0113	Per Minute
VDN	IP Contact Center Usage	IP Contact Center Usage - Local Origination Access Charges, IP Termination, Without IP IVR	$ 0.0132	Per Minute

Tower	RU Group	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	IP Contact Center Usage	IP Contact Center Usage - Local Origination Access Charges, IP Termination, With IP IVR	$ 0.0079	Per Minute
Workplace Collabo	Google	WCS - AoDocs Document Management	$ -	License
Workplace Collabo	Windows	WCS - SharePoint Base Service	$ 5.79	User
Workplace Collabo	Windows	WCS - SharePoint Full Service	$ 15.22	User (inclusive of base user fee)
Surcharges				
VITA	Legacy Voice and Data (Other)	Legacy Voice and Data (Other)	14.01%	Surcharge
VITA	Pass-Through Purchases	Pass-Through Purchases	0.00%	Surcharge Discontinued
VITA	CSRM - Commonwealth Security	Web Application Vulnerability Scan	12.76%	Surcharge
VITA	SharePoint Consultant	Workplace Collaboration Services - Labor	12.76%	Surcharge
Mainframe	Rate Card	Mainframe Rate Card - Labor	12.76%	Surcharge
Messaging	Rate Card	Messaging Rate Card - Labor	12.76%	Surcharge
MSI	Rate Card	MSI Rate Card - Labor	12.76%	Surcharge
MSS	Rate Card	MSS Rate Card - Labor	12.76%	Surcharge
SSDC	Rate Card	SSDC Rate Card - Labor	12.76%	Surcharge
EUC	Rate Card	EUC Rate Card - Labor	12.76%	Surcharge
MP	Rate Card	MP Rate Card - Labor	12.76%	Surcharge
VDN	Rate Card	VDN Rate Card - Labor	12.76%	Surcharge

Notes:

Chargeback Rates are rounded up to two decimal places (except click charges and audio conferencing minutes)

Chargeback Rates with zero volumes were created by utilizing the same mark-up to direct cost as similar RUs

Fixed monthly fees will be a fixed amount by customer and methodology for customer allocation is described in the "Fixed Fee Allocation" tab

This list contains rates for services currently available and those that will potentially become available in this fiscal year. It is provided for budget and planning purposes. Reference the VITA service catalog in KSE for details regarding services and current availability. Contact your agency's BRM if you have questions or cannot find the desired service.