FY23 Chargeback Rates

4/12/2023

See notes at bottom of page

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
EUC	EUC Services	EUS203	Workstation - Desktop - Bronze - Performance	$ 101.69	Per Device
EUC	EUC Services	EUS191	Workstation - Desktop - Bronze - Premium (Engineer)	$ 111.16	Per Device
EUC	EUC Services	EUS222	Workstation - Desktop - Bronze - Standard	$ 90.18	Per Device
EUC	EUC Services	EUS201	Workstation - Desktop - Gold - Performance	$ 141.44	Per Device
EUC	EUC Services	EUS189	Workstation - Desktop - Gold - Premium (Engineer)	$ 150.91	Per Device
EUC	EUC Services	EUS220	Workstation - Desktop - Gold - Standard	$ 129.93	Per Device
EUC	EUC Services	EUS232	Workstation - Desktop - Hardware only - Standard	$ 31.93	Per Device
EUC	EUC Services	EUS218	Workstation - Desktop - Hardware only - Performance	$ 43.44	Per Device
EUC	EUC Services	EUS215	Workstation - Desktop - Hardware only - Premium (Engineer)	$ 52.92	Per Device
EUC	EUC Services	EUS204	Workstation - Desktop - Offline - Performance	$ 64.50	Per Device
EUC	EUC Services	EUS192	Workstation - Desktop - Offline - Premium (Engineer)	$ 73.97	Per Device
EUC	EUC Services	EUS223	Workstation - Desktop - Offline - Standard	$ 52.99	Per Device
EUC	EUC Services	EUS202	Workstation - Desktop - Silver - Performance	$ 119.37	Per Device
EUC	EUC Services	EUS190	Workstation - Desktop - Silver - Premium (Engineer)	$ 128.85	Per Device
EUC	EUC Services	EUS221	Workstation - Desktop - Silver - Standard	$ 107.86	Per Device
EUC	EUC Services	EUS187	Workstation - Laptop - Bronze - Performance (Traveling Professional)	$ 132.79	Per Device
EUC	EUC Services	EUS195	Workstation - Laptop - Bronze - Premium (Engineer)	$ 147.55	Per Device
EUC	EUC Services	EUS207	Workstation - Laptop - Bronze - Premium (Traveling Professional)	$ 160.17	Per Device
EUC	EUC Services	EUS167	Workstation - Laptop - Bronze - Ruggedized (Field Worker) (3 year refresh)	$ 155.96	Per Device
EUC	EUC Services	EUS175	Workstation - Laptop - Bronze - Ruggedized (Field Worker) (2 year refresh)	$ 195.97	Per Device
EUC	EUC Services	EUS226	Workstation - Laptop - Bronze - Standard	$ 95.48	Per Device
EUC	EUC Services	EUS199	Workstation - Laptop - Bronze - Standard (Traveling Professional)	$ 113.84	Per Device
EUC	EUC Services	EUS185	Workstation - Laptop - Gold - Performance (Traveling Professional)	$ 172.54	Per Device
EUC	EUC Services	EUS193	Workstation - Laptop - Gold - Premium (Engineer)	$ 187.29	Per Device
EUC	EUC Services	EUS205	Workstation - Laptop - Gold - Premium (Traveling Professional)	$ 199.93	Per Device
EUC	EUC Services	EUS165	Workstation - Laptop - Gold - Ruggedized (Field Worker) (3 year refresh)	$ 195.71	Per Device
EUC	EUC Services	EUS173	Workstation - Laptop - Gold - Ruggedized (Field Worker) (2 year refresh)	$ 235.72	Per Device
EUC	EUC Services	EUS224	Workstation - Laptop - Gold - Standard	$ 135.23	Per Device
EUC	EUC Services	EUS197	Workstation - Laptop - Gold - Standard (Traveling Professional)	$ 153.58	Per Device
EUC	EUC Services	EUS233	Workstation - Laptop - Hardware only - Standard	$ 37.23	Per Device
EUC	EUC Services	EUS214	Workstation - Laptop - Hardware only - Performance (Traveling Professional)	$ 74.54	Per Device
EUC	EUC Services	EUS216	Workstation - Laptop - Hardware only - Premium (Engineer)	$ 89.30	Per Device
EUC	EUC Services	EUS219	Workstation - Laptop - Hardware only - Premium (Traveling Professional)	$ 101.93	Per Device
EUC	EUC Services	EUS211	Workstation - Laptop - Hardware only - Ruggedized (Field Worker) (3 year refresh)	$ 97.71	Per Device
EUC	EUC Services	EUS209	Workstation - Laptop - Hardware only - Ruggedized (Field Worker) (2 year refresh)	$ 137.73	Per Device
EUC	EUC Services	EUS217	Workstation - Laptop - Hardware only - Standard (Traveling Professional)	$ 55.59	Per Device
EUC	EUC Services	EUS188	Workstation - Laptop - Offline - Performance (Traveling Professional)	$ 95.60	Per Device
EUC	EUC Services	EUS196	Workstation - Laptop - Offline - Premium (Engineer)	$ 110.35	Per Device
EUC	EUC Services	EUS208	Workstation - Laptop - Offline - Premium (Traveling Professional)	$ 122.98	Per Device
EUC	EUC Services	EUS168	Workstation - Laptop - Offline - Ruggedized (Field Worker) (3 year refresh)	$ 118.77	Per Device

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
EUC	EUC Services	EUS176	Workstation - Laptop - Offline - Ruggedized (Field Worker) (2 year refresh)	$ 158.78	Per Device
EUC	EUC Services	EUS227	Workstation - Laptop - Offline - Standard	$ 58.29	Per Device
EUC	EUC Services	EUS200	Workstation - Laptop - Offline - Standard (Traveling Professional)	$ 76.65	Per Device
EUC	EUC Services	EUS186	Workstation - Laptop - Silver - Performance (Traveling Professional)	$ 150.47	Per Device
EUC	EUC Services	EUS194	Workstation - Laptop - Silver - Premium (Engineer)	$ 165.23	Per Device
EUC	EUC Services	EUS206	Workstation - Laptop - Silver - Premium (Traveling Professional)	$ 177.86	Per Device
EUC	EUC Services	EUS166	Workstation - Laptop - Silver - Ruggedized (Field Worker) (3 year refresh)	$ 173.64	Per Device
EUC	EUC Services	EUS174	Workstation - Laptop - Silver - Ruggedized (Field Worker) (2 year refresh)	$ 213.66	Per Device
EUC	EUC Services	EUS225	Workstation - Laptop - Silver - Standard	$ 113.16	Per Device
EUC	EUC Services	EUS198	Workstation - Laptop - Silver - Standard (Traveling Professional)	$ 131.52	Per Device
EUC	EUC Services	EUS334	Workstation - Desktop - Support Only - Gold	$ 101.96	Per Device
EUC	EUC Services	EUS336	Workstation - Desktop - Support Only - Silver	$ 79.88	Per Device
EUC	EUC Services	EUS333	Workstation - Desktop - Support Only - Bronze	$ 62.21	Per Device
EUC	EUC Services	EUS335	Workstation - Desktop - Support Only - Offline	$ 25.01	Per Device
EUC	EUC Services	EUS338	Workstation - Laptop/Tablet - Support Only - Gold	$ 103.05	Per Device
EUC	EUC Services	EUS340	Workstation - Laptop/Tablet - Support Only - Silver	$ 80.98	Per Device
EUC	EUC Services	EUS337	Workstation - Laptop/Tablet - Support Only - Bronze	$ 63.30	Per Device
EUC	EUC Services	EUS339	Workstation - Laptop/Tablet - Support Only - Offline	$ 26.11	Per Device
EUC	EUC Services	EUS230	Workstation - Tablet - Bronze - Standard (Traveling Professional) (3 year refresh)	$ 128.60	Per Device
EUC	EUC Services	EUS228	Workstation - Tablet - Gold - Standard (Traveling Professional) (3 year refresh)	$ 168.34	Per Device
EUC	EUC Services	EUS234	Workstation - Tablet - Hardware Only - Standard (Traveling Professional) (3 year refresh)	$ 70.34	Per Device
EUC	EUC Services	EUS231	Workstation - Tablet - Offline - Standard (Traveling Professional) (3 year refresh)	$ 91.40	Per Device
EUC	EUC Services	EUS229	Workstation - Tablet - Silver - Standard (Traveling Professional) (3 year refresh)	$ 146.27	Per Device
EUC	EUC Services	EUS171	Workstation - Tablet - Bronze - Ruggedized (Field Worker) (3 year refresh)	$ 155.96	Per Device
EUC	EUC Services	EUS169	Workstation - Tablet - Gold - Ruggedized (Field Worker) (3 year refresh)	$ 195.71	Per Device
EUC	EUC Services	EUS210	Workstation - Tablet - Hardware only - Ruggedized (Field Worker) (3 year refresh)	$ 97.71	Per Device
EUC	EUC Services	EUS172	Workstation - Tablet - Offline - Ruggedized (Field Worker) (3 year refresh)	$ 118.77	Per Device
EUC	EUC Services	EUS170	Workstation - Tablet - Silver - Ruggedized (Field Worker) (3 year refresh)	$ 173.64	Per Device
EUC	EUC Services	EUS183	Workstation - Tablet - Bronze - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 158.06	Per Device
EUC	EUC Services	EUS181	Workstation - Tablet - Gold - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 197.81	Per Device
EUC	EUC Services	EUS213	Workstation - Tablet - Hardware only - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 99.82	Per Device
EUC	EUC Services	EUS184	Workstation - Tablet - Offline - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 120.87	Per Device
EUC	EUC Services	EUS182	Workstation - Tablet - Silver - Convertible & detachable (Traveling Professional) (2 year refresh)	$ 175.75	Per Device
EUC	EUC Services	EUS179	Workstation - Tablet - Bronze - Ruggedized (Field Worker) (2 year refresh)	$ 195.97	Per Device

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
EUC	EUC Services	EUS177	Workstation - Tablet - Gold - Ruggedized (Field Worker) (2 year refresh)	$ 235.72	Per Device
EUC	EUC Services	EUS212	Workstation - Tablet - Hardware only - Ruggedized (Field Worker) (2 year refresh)	$ 137.72	Per Device
EUC	EUC Services	EUS180	Workstation - Tablet - Offline - Ruggedized (Field Worker) (2 year refresh)	$ 158.78	Per Device
EUC	EUC Services	EUS178	Workstation - Tablet - Silver - Ruggedized (Field Worker) (2 year refresh)	$ 213.66	Per Device
EUC	EUC Enhanced Services	EUS239	End User / Mobile Device Backup (On Premise Solution)	$ 5.73	Per Device
EUC	EUC Enhanced Services	EUS240	End User / Mobile Device Backup (Cloud) Service	$ 8.55	Per Device
EUC	EUC Enhanced Services	EUS251	Early Workstation Refresh	$ 134.66	Per Device, one-time fee
EUC	EUC Enhanced Services	EUS150	Agency Specific Device (previously called BYOD)	$ 4,261.12	Per Model, one-time fee
EUC	EUC Enhanced Services	EUS243	Keep Your Hard Drive	$ 87.05	Per Device, one-time fee
EUC	PC Accidental Damage Protection	EUS471	Accidental Damage Protection - Dell Tablet	$ 65.06	Per Device, one-time
EUC	PC Accidental Damage Protection	EUS472	Accidental Damage Protection - Dell Standard/Standard Plus Laptop	$ 60.01	Per Device, one-time
EUC	PC Accidental Damage Protection	EUS473	Accidental Damage Protection - Dell Premium/Premium Plus/Performance Laptop	$ 98.77	Per Device, one-time
EUC	PC Accidental Damage Protection	EUS474	Accidental Damage Protection - HP Tablet	$ 113.87	Per Device, one-time
EUC	PC Accidental Damage Protection	EUS475	Accidental Damage Protection - HP Laptop	$ 106.20	Per Device, one-time
Legacy Voice an	Verizon Service Order	LVD001	Verizon Service Order	$ 167.96	Order, one-time fee
Legacy Voice an	Shared Voice Access	LVD002	Shared Voice Access	$ 0.05	Per Minute
Legacy Voice an	Legacy Voice and Data (Other)	LVD003	Legacy Voice and Data (Other)	11.79%	Surcharge
Legacy Voice an	K-12 Wireless	LVD004	K-12 Wireless	11.79%	Surcharge
Mainframe	IBM Mainframe Cloud Services	MF0001	IBM Mainframe Cloud CPU Hour	$ 832.85	CPU Hour
Mainframe	IBM Mainframe Cloud Services	MF0002	IBM Cloud Software Services (CPU Hours)	$ 589.57	CPU Hour
Mainframe	IBM Mainframe Cloud Services	MF0004	IBM Mainframe Cloud Storage - Tier 1 (Frequent Access)	$ 2.44	GB
Mainframe	IBM Mainframe Cloud Services	MF0005	IBM Mainframe Cloud Storage - Tier 2 (Infrequent Access)	$ 0.44	GB
Messaging	Messaging - Google	MSG100	Messaging Integrated Platform Support - Google	$ 22.51	per User
Messaging	Messaging - Google	MSG101	Archive, eDiscovery and Records Management for Active Users - Google	$ 7.33	per User
Messaging	Messaging - Google	MSG102	Messaging Enterprise Technologies - Google	$ 3.44	per User
Messaging	Messaging - Google	MSG105	Google Workspace Enterprise Standard License	$ 7.85	License
Messaging	Messaging - Google	MSG112	End to End Encryption for Email and Data - Google	$ 4.36	per User
Messaging	Messaging - Google	MSG116	Messaging Platform's DLP, Data Classification, and Data Protection - Google	$ 1.52	per User
Messaging	Enterprise Handheld Service (EHS) - Google	MSG117	Mobile Device Management Basic - Google	$ 2.79	per Device
Messaging	Enterprise Handheld Service (EHS) - Google	MSG118	Mobile Device Management Advanced - Google	$ 15.98	per Device
Messaging	Messaging - Google	MSG149	Microsoft Support of Google Users (no cost in FY23)	$ -	per User
Messaging	Messaging - Microsoft	MSG121	Messaging Integrated Platform Support - Microsoft	$ 28.87	per User
Messaging	Messaging - Microsoft	MSG122	Archive, eDiscovery and Records Management for Active Users - Microsoft	$ 7.33	per User
Messaging	Messaging - Microsoft	MSG123	Messaging Enterprise Technologies - Microsoft	$ 3.44	per User
Messaging	Messaging - Microsoft	MSG132	End to End Encryption for Email and Data - Microsoft	$ 4.36	per User
Messaging	Messaging - Microsoft	MSG136	Messaging Platform's DLP, Data Classification, and Data Protection - Microsoft	$ 1.52	per User
Messaging	Enterprise Handheld Service (EHS) - Microsoft	MSG137	Mobile Device Management Basic - Microsoft	$ 2.79	per Device

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
Messaging	Enterprise Handheld Service (EHS) - Microsoft	MSG138	Mobile Device Management Advanced - Microsoft	$ 15.98	per Device
Messaging	Combined Services	MSG150	Archive, eDiscovery and Records Management for Inactive Users	$ 7.33	per User
Messaging	Messaging Transition	MSG145	Messaging Transition (FY22 Under-Recovery)	$ 9.18	per User
MP	MP Hardware Services	EUS013	Category 1: Monochrome MFD - Low	$ 162.29	Per Unit
MP	MP Hardware Services	EUS014	Category 2: Monochrome MFD - Med	$ 216.39	Per Unit
MP	MP Hardware Services	EUS015	Category 3: Monochrome MFD - High	$ 241.63	Per Unit
MP	MP Hardware Services	EUS016	Category 4: Color MFD - Low	$ 238.03	Per Unit
MP	MP Hardware Services	EUS017	Category 5: Color MFD - Med	$ 252.45	Per Unit
MP	MP Hardware Services	EUS018	Category 6: Color MFD - High	$ 286.72	Per Unit
MP	MP Legacy Services	EUS019	Legacy MFD	$ 19.84	Per Unit
MP	MP Hardware Services	EUS023	Category 1: Network Attached Printer - Low	$ 77.54	Per Unit
MP	MP Hardware Services	EUS024	Category 2: Network Attached Printer - Med	$ 110.00	Per Unit
MP	MP Hardware Services	EUS025	Category 3: Network Attached Printer – Med/High	$ 124.42	Per Unit
MP	MP Hardware Services	EUS026	Category 4: Network Attached Printer - High	$ 183.93	Per Unit
MP	MP Legacy Services	EUS027	Legacy Network Attached Printer	$ 54.10	Per Unit
MP	MP Impression Services	EUS030	Mono Price Per Impression (MFD)	$ 0.0065	Per Click (Page)
MP	MP Impression Services	EUS031	Color Price Per Impression (MFD)	$ 0.0642	Per Click (Page)
MP	MP Impression Services	EUS032	Mono Price Per Impression (Network Printer)	$ 0.0198	Per Click (Page)
MP	MP Impression Services	EUS033	Color Price Per Impression (Network Printer)	$ 0.0811	Per Click (Page)
MP	MP Support	EUS153	Print Device Bronze Support - MFD	$ -	Per Unit
MP	MP Support	EUS021	Print Device Silver Support - MFD	$ 36.06	Per Unit
MP	MP Support	EUS155	Print Device Gold Support (VIP - Other) - MFD	$ 108.19	Per Unit
MP	MP Support	EUS157	Print Device VIP Support Richmond Response Time (RRT) - MFD	$ 180.32	Per Unit
MP	MP Support	EUS154	Print Device Bronze Support - Network Printer	$ -	Per Unit
MP	MP Support	EUS022	Print Device Silver Support - Network Printer	$ 27.05	Per Unit
MP	MP Support	EUS156	Print Device Gold Support (VIP - Other) - Network Printer	$ 54.10	Per Unit
MP	MP Support	EUS158	Print Device VIP Support Richmond Response Time (RRT) – Network Printer	$ 162.29	Per Unit
MP	MP Misc.	EUS159	Hard Disk Drive Removal and Turnover	$ 279.13	Per Incident, one-time fee
MP	MP Misc.	EUS028	IMAC Equipment Moves (requiring moving truck less than 25 miles)	$ 401.94	Per Incident, one-time fee
MP	MP Misc.	EUS029	IMAC Equipment Moves (requiring moving truck greater than 25 miles)	$ 625.24	Per Incident, one-time fee
MP	Printer Peripherals - Category 1	EUS040	Model - B7035H - 3HOLEPCH -3-Hole Punch (retired)	$ 3.97	Per Peripheral Device
MP	Printer Peripherals - Category 1	EUS041	Model - B7035H - CONVSTPL3 -50 Sheet Convenience Stapler with Shelf (retired)	$ 6.69	Per Peripheral Device
MP	Printer Peripherals - Category 1	EUS042	Model - B7035H - ENVKIT2 -Envelope Tray 50 Capacity (retired)	$ 5.34	Per Peripheral Device
MP	Printer Peripherals - Category 1	EUS043	Model - B7035H - HCFB2W -High Capacity Feeder (2000 Sheet) (retired)	$ 12.73	Per Peripheral Device
MP	Printer Peripherals - Category 1	EUS245	Model - B405DN - 6RX Productivity Kit	$ 7.44	Per Peripheral Device
MP	Printer Peripherals - Category 1	EUS247	Model - B405DN - STNDSTORE -Stand with Storage	$ 7.44	Per Peripheral Device
MP	Printer Peripherals - Category 1	EUS248	Model - B405DN - WCTRAY1 - 1 additional 550 sheet paper tray	$ 4.70	Per Peripheral Device
MP	Printer Peripherals - Category 1	EUS249	Model - B405DN - WCTRAY2 - 1 additional 550 sheet paper tray	$ 4.70	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS060	Model - B8045H - 3HOLEPCH -3-Hole Punch (retired)	$ 2.86	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS061	Model - B8045H - CONVSTPL3 -50 Sheet Convenience Stapler with Shelf (retired)	$ 5.59	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS062	Model - B8045H - ENVKIT2 -Envelope Tray 50 Capacity (retired)	$ 3.16	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS063	Model - B8045H - HICAPFDR -3300 Sheet High Capacity Feeder (retired)	$ 15.81	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS345	Model - B8145H - HCF3K - High Capacity Feeder	$ 15.81	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS347	Model - B8145H - RFID70 - RFID Card Reader	$ 8.80	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS348	Model - B8145H - OFC-HPKI - Punch (2/3 Hole) for Office Finisher	$ 3.97	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS349	Model - B8145H - STPLKIT81 - Convenience Stapler with Work Surface	$ 5.60	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS259	Model - B400DN - PHTRAY1 - 1 additional 550 sheet paper tray	$ 4.69	Per Peripheral Device

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MP	Printer Peripherals - Category 2	EUS276	Model - M553DN - B5L34A - HP Color LaserJet 550-sheet Media Tray (retired)	$ 11.89	Per Peripheral Device
MP	Printer Peripherals - Category 2	EUS446	Model - M555DN - B5L34A - HP Color LaserJet 550-sheet Media Tray	$ 11.89	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS069	Model - B8075H - 2HPLGL -2 Hole Punch Kit (retired)	$ 2.86	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS071	Model - B8075H - 3HOLEPCH -3-Hole Punch (retired)	$ 2.86	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS072	Model - B8075H - 3HP-HVF -3-Hole Punch Kit for HVFIN/HVFIN-BM (retired)	$ 6.22	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS073	Model - B8075H - CONVSTPL3 -50 Sheet Convenience Stapler with Shelf (retired)	$ 5.59	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS074	Model - B8075H - ENVKIT2 -Envelope Tray 50 Capacity (retired)	$ 3.16	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS075	Model - B8075H - HCF-SEF -11x17 Short Edge Feed for 3300 Sheet HCF (retired)	$ 15.91	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS077	Model - B8075H - HICAPFDR -3300 Sheet High Capacity Feeder (retired)	$ 15.81	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS357	Model - B8170H - BRFB-81 - Business Ready (BR) Booklet Maker Finisher	$ 47.71	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS358	Model - B8170H - OFC-HPKI - Punch (2/3 Hole) for Office Finisher	$ 3.97	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS360	Model - B8170H - ENVLPTR - Envelope Tray	$ 3.17	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS361	Model - B8170H - HCF3K - High Capacity Feeder	$ 15.81	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS284	Model - B600DN - 8WA - 1 additional 550 sheet paper tray	$ 7.44	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS294	Model - C600DN - 8WA - 1 additional 550 sheet paper tray	$ 7.44	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS300	Model - C600DN - WIFIVL - Wireless	$ 1.22	Per Peripheral Device
MP	Printer Peripherals - Category 3	EUS302	Model - M607DN - L0H17A - HP LaserJet 550-sheet Paper Tray (retired)	$ 10.79	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS081	Model - C8035H - BRF-C80 -BR Finisher w2/3 Hole & Horiz Xport (retired)	$ 29.24	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS083	Model - C8035H - CZFOLDC80 -BR Finisher C/Z Fold Req Power Cord (retired)	$ 64.63	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS089	Model - C8035H - ENVELTRY -Envelope Feeder Tray (retired)	$ 4.75	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS090	Model - C8035H - FINLX-3HP -2/3-Hole Punch (retired)	$ 3.97	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS091	Model - C8035H - FINLX-BM -Booklet Maker Unit (retired)	$ 12.71	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS092	Model - C8035H - HCFB2W -High Capacity Feeder (2000 Sheet) (retired)	$ 12.73	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS094	Model - C8035H - STAPLERKT -Convenience Stapler With Work Surface (retired)	$ 5.94	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS371	Model - C8135H - BRF-81 - Business Ready (BR) Finisher w/ 2/3 Hole Punch	$ 29.24	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS372	Model - C8135H - INTFIN81 - Integrated Office Finisher	$ 13.43	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS379	Model - C8135H - ENVLPTR - Envelope Tray	$ 3.17	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS380	Model - C8135H - OFC-HPKIT - Punch (2/3 Hole) for Office Finisher	$ 3.97	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS382	Model - C8135H - HCF3K - High Capacity Feeder 3000 sheet A4/Letter	$ 15.81	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS384	Model - C8135H - STPLKIT81 - Convenience Stapler	$ 5.60	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS307	Model - C405DN - STNDSTORE -Stand with Storage	$ 7.42	Per Peripheral Device
MP	Printer Peripherals - Category 4	EUS308	Model - C405DN - LB1 - 1 additional 550 sheet paper tray	$ 7.42	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS107	Model - C8045H - BRFB-C80 -BR Booklet w2/3 Hole & Horiz Xport (retired)	$ 47.71	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS108	Model - C8045H - BRF-C80 -BR Finisher w2/3 Hole & Horiz Xport (retired)	$ 29.24	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS115	Model - C8045H - ENVELTRY -Envelope Feeder Tray (retired)	$ 4.75	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS117	Model - C8045H - FINLX-3HP -2/3-Hole Punch (retired)	$ 3.97	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS118	Model - C8045H - FINLX-BM -Booklet Maker Unit (retired)	$ 12.71	Per Peripheral Device

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MP	Printer Peripherals - Category 5	EUS119	Model - C8045H - HCFB2W -High Capacity Feeder (2000 Sheet) (retired)	$ 12.73	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS120	Model - C8045H - RFID-C80 -Programmable RFID Card Reader (retired)	$ 8.80	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS121	Model - C8045H - STAPLERKT -Convenience Stapler With Work Surface (retired)	$ 5.94	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS392	Model - C8145H - BRF-81 - Business Ready (BR) Finisher w/ 2/3 Hole Punch	$ 29.24	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS393	Model - C8145H - INTFIN81 - Integrated Office Finisher	$ 13.43	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS400	Model - C8145H - ENVLPTR - Envelope Tray	$ 3.17	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS401	Model - C8145H - ETHUBKIT -Ethernet Hub Kit for Multi Connections	$ 12.31	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS402	Model - C8145H - OFC-HPKIT - Punch (2/3 Hole) for Office Finisher	$ 3.97	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS403	Model - C8145H - OFC-BM - Booklet Unit for Office Finisher	$ 12.71	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS404	Model - C8145H - HCF3K - High Capacity Feeder 3000 sheet A4/Letter	$ 15.81	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS405	Model - C8145H - RFID70 - RFID Card Reader Kit	$ 8.80	Per Peripheral Device
MP	Printer Peripherals - Category 5	EUS406	Model - C8145H - STPLKIT81 - Convenience Stapler	$ 5.60	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS122	Model - C8070H - BRFB-C80 -BR Booklet w2/3 Hole & Horiz Xport (retired)	$ 47.71	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS123	Model - C8070H - CZFOLDC80 -BR Finisher C/Z Fold Req Power Cord (retired)	$ 64.63	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS129	Model - C8070H - ENVELTRY -Envelope Feeder Tray (retired)	$ 4.75	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS130	Model - C8070H - HCFB2W -High Capacity Feeder (2000 Sheet) (retired)	$ 12.73	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS131	Model - C8070H - RFID-C80 -Programmable RFID Card Reader (retired)	$ 8.80	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS132	Model - C8070H - STAPLERKT -Convenience Stapler With Work Surface (retired)	$ 5.94	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS412	Model - C8170H - BRFB-81 - Business Ready (BR) BOOKLET MAKER Finisher w/ 2/3 Hole Punch	$ 47.71	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS413	Model - C8170H - BRF-81 - Business Ready (BR) Finisher w/ 2/3 Hole Punch	$ 29.24	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS414	Model - C8170H - CZFOLD81 - BR Finisher C/Z Folder	$ 64.63	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS420	Model - C8170H - ENVLPTR - Envelope Tray	$ 3.17	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS421	Model - C8170H - OFC-HPKIT - Punch (2/3 Hole) for Office Finisher	$ 3.97	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS423	Model - C8170H - HCF3K - High Capacity Feeder 3000 sheet A4/Letter	$ 15.81	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS424	Model - C8170H - RFID70 - RFID Card Reader Kit	$ 8.80	Per Peripheral Device
MP	Printer Peripherals - Category 6	EUS425	Model - C8170H - STPLKIT81 - Convenience Stapler	$ 5.60	Per Peripheral Device
MSI	MSI	MSI003	Full Service Authorized User	$ 45.30	Users
MSS	Monitoring, Reporting, and Response	SEC103	Response Preparedness	$ 45,021.93	per Response Readiness Test (event)
MSS	Network and Platform Protection	SEC015	Workstation Encryption	$ 1.09	per Encrypted Workstation
MSS	Network and Platform Protection	SEC016	Workstation Managed Host Intrusion Protection, Firewall, & Antivirus	$ 3.35	per Workstation
MSS	Network and Platform Protection	SEC017	Server Encryption	$ 7.57	per Server Encryption Device
MSS	Network and Platform Protection	SEC020	Managed Network Intrusion Protection - 100MB	$ 8,939.59	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC021	Managed Network Intrusion Protection - 1GB	$ 23,548.25	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC022	Managed Network Intrusion Protection - 10GB	$ 38,227.20	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC256	Managed Network Intrusion Protection - On Premises	$ 12,434.92	per Instance
MSS	Network and Platform Protection	SEC257	Managed Network Intrusion Protection - Cloud	$ 6,100.98	per Instance
MSS	Network and Platform Protection	SEC052	Data Loss Prevention	$ 8.26	per User
MSS	Network and Platform Protection	SEC056	Web Content Monitoring - 100MB	$ 1,583.79	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC023	Web Content Monitoring - 1GB	$ 4,754.39	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC024	Web Content Monitoring - 10GB	$ 10,557.44	per Unit of Effective Throughput

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MSS	Network and Platform Protection	SEC222	Managed Firewall Services - 100MB Non-Redundant	$ 158.36	per Device
MSS	Network and Platform Protection	SEC028	Managed Firewall Services - 100MB Non-Redundant Legacy	$ 64.33	per Device
MSS	Network and Platform Protection	SEC227	Managed Firewall Services - 1GB HA	$ 10,228.71	per Pair
MSS	Network and Platform Protection	SEC225	Managed Firewall Services - 1GB HA Legacy	$ 4,686.67	per Pair
MSS	Network and Platform Protection	SEC223	Managed Firewall Services - 1GB Non-Redundant	$ 5,637.28	per Device
MSS	Network and Platform Protection	SEC029	Managed Firewall Services - 1GB Non-Redundant Legacy	$ 2,677.78	per Device
MSS	Network and Platform Protection	SEC228	Managed Firewall Services - 10GB HA	$ 70,213.30	per Pair
MSS	Network and Platform Protection	SEC224	Managed Firewall Services - 10GB Non-Redundant	$ 38,925.96	per Device
MSS	Network and Platform Protection	SEC036	Compliance Testing - Endpoint	$ 0.60	per Endpoint Device
MSS	Network and Platform Protection	SEC037	Application Process Whitelisting	$ 29.42	per Device
MSS	Network and Platform Protection	SEC041	Full Packet Capture - Remote Appliance	$ 5,235.08	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC212	Web Application Firewall (WAF)	$ 2,205.44	per FQDN
MSS	Network and Platform Protection	SEC211	Web Application Firewall (WAF) Portal Account	$ 2,446.92	per Portal Account
MSS	Network and Platform Protection	SEC046	File Level Encryption	$ 1.15	per User
MSS	Network and Platform Protection	SEC124	Encryption License - Protect File	$ 1,710.62	per Annual License Subscription
MSS	Network and Platform Protection	SEC125	Encryption License - Protect App	$ 2,305.26	per Annual License Subscription
MSS	Network and Platform Protection	SEC126	Encryption License - Database Native	$ 1,625.30	per Annual License Subscription
MSS	Network and Platform Protection	SEC127	Encryption License - KMIP Connector	$ 1,625.30	per Annual License Subscription
MSS	Network and Platform Protection	SEC128	Encryption License - VM Encryption	$ 946.71	per Annual License Subscription
MSS	Network and Platform Protection	SEC129	Encryption License - Database Encryption	$ 4,002.69	per Annual License Subscription
MSS	Network and Platform Protection	SEC130	Source Code Scanning - NT-APP 1YR	$ 592.34	per Annual License Subscription
MSS	Network and Platform Protection	SEC131	Source Code Scanning - Static-App-Standard	$ 555.35	per Annual License Subscription
MSS	Network and Platform Protection	SEC132	Source Code Scanning - GL-DEV 1YR	$ 31.25	per Annual License Subscription
MSS	Network and Platform Protection	SEC133	Source Code Scanning - SCA-Project	$ 166.90	per Annual License Subscription
MSS	Network and Platform Protection	SEC134	Source Code Scanning - E-LEARN 1YR	$ 18.55	per Annual License Subscription
MSS	Network and Platform Protection	SEC135	Source Code Scanning - DYN-URL	$ 98.87	per Annual License Subscription
MSS	Network and Platform Protection	SEC136	Source Code Scanning - VS-Standard	$ 1,813.55	per Annual License Subscription
MSS	Network and Platform Protection	SEC138	Virtual Firewall VF-50	$ 628.93	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC139	Virtual Firewall VF-100	$ 3,030.40	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC140	Virtual Firewall VF-300	$ 6,030.53	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC141	Virtual Firewall VF-500	$ 12,377.58	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC142	Virtual Firewall VF-700	$ 21,321.55	per Unit of Effective Throughput
MSS	Network and Platform Protection	SEC143	10GB Sandbox	$ 5,848.87	per Annual License Subscription
MSS	Network and Platform Protection	SEC144	1GB Sandbox	$ 2,481.30	per Annual License Subscription
MSS	Network and Platform Protection	SEC237	Firewall Self-Service Platform - Initial 12 Months	$ 17,410.36	Fixed Fee for Initial 12 Months
MSS	Network and Platform Protection	SEC238	Firewall Self-Service Platform - Renewal	$ 12,827.60	Fixed Fee for Subsequent 12 Month Periods
MSS	Network and Platform Protection	SEC239	Firewall Analyzer SINGLE FW LIC - Initial 12 Months	$ 289.00	per Initial 12 Months of License
MSS	Network and Platform Protection	SEC240	Firewall Analyzer SINGLE FW LIC - Renewal	$ 59.18	per Annual License Renewal
MSS	Network and Platform Protection	SEC241	Firewall Analyzer Cluster FW LIC - Initial 12 Months	$ 390.84	per Initial 12 Months of License
MSS	Network and Platform Protection	SEC242	Firewall Analyzer Cluster FW LIC - Renewal	$ 81.20	per Annual License Renewal
MSS	Network and Platform Protection	SEC243	Firewall Workflow SINGLE FW LIC - Initial 12 Months	$ 498.19	per Initial 12 Months of License
MSS	Network and Platform Protection	SEC244	Firewall Workflow SINGLE FW LIC - Renewal	$ 103.22	per Annual License Renewal
MSS	Network and Platform Protection	SEC245	Firewall Workflow Cluster FW LIC - Initial 12 Months	$ 671.59	per Initial 12 Months of License
MSS	Network and Platform Protection	SEC246	Firewall Workflow Cluster FW LIC - Renewal	$ 139.00	per Annual License Renewal
MSS	Network and Platform Protection	SEC247	Topology/Firewall Workflow SINGLE Router LIC - Initial 12 Months	$ 89.59	per Initial 12 Months of License
MSS	Network and Platform Protection	SEC248	Topology/Firewall Workflow SINGLE Router LIC - Renewal	$ 18.48	per Annual License Renewal
MSS	Network and Platform Protection	SEC249	Business Connectivity Visualizer 50 LIC - Initial 12 Months	$ 11,890.41	per Initial 12 Months of License
MSS	Network and Platform Protection	SEC250	Business Connectivity Visualizer 50 LIC - Renewal	$ 2,453.77	per Annual License Renewal
MSS	Network and Platform Protection	SEC253	Third Party Virtual Network Connection	$ 69.47	per connection per month
MSS	Network and Platform Protection	SEC254	Third Party Virtual Network Implementation	$ 4,466.00	per Implementation, one-time fee
MSS	Network and Platform Protection	SEC255	Third Party Virtual Network Change	$ 1,116.50	per Change, one-time fee
MSS	Network and Platform Protection	SEC263	Enterprise SD-WAN Virtual Network, Agency Configuration	$ 4,200.00	per Implementation, One-Time
MSS	Network and Platform Protection	SEC264	Enterprise SD-WAN Virtual Network, Connection Implementation	$ 2,100.00	per Connection, One-Time

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
MSS	Network and Platform Protection	SEC265	Enterprise SD-WAN Virtual Network, Connection Change	$ 600.00	per Change, One-Time
SSDC	Directory Services	SSD052	Single Sign On Identity Management	$ 6.83	Per User
SSDC	Server Hardware Services	SSD093	Private Cloud Hardware Allocation (Central DC) - Virtual Cores	$ 5.54	Core
SSDC	Server Hardware Services	SSD094	Private Cloud Hardware Allocation (Central DC) - Virtual Memory	$ 2.44	GB
SSDC	Server Software Services	SSD057	Software Services Charge (SSC) - Linux	$ 256.63	Instance
SSDC	Server Software Services	SSD058	Software Services Charge (SSC) - Windows	$ 87.61	Instance
SSDC	Server Software Services	SSD059	Software Services Charge (SSC) - AIX	$ 242.22	Processor
SSDC	Server Software Services	SSD060	Software Services Charge (SSC) - HP-UX	$ 674.74	Processor
SSDC	Server Software Services	SSD061	Software Services Charge (SSC) - Solaris	$ 926.34	Processor
SSDC	Server Support	SSD070	Server Services - Physical (Primary DC) - Windows – Tier 1	$ 1,012.94	Server
SSDC	Server Support	SSD071	Server Services - Physical (Primary DC) - Windows – Tier 1 Cluster	$ 1,605.12	Server
SSDC	Server Support	SSD072	Server Services - Physical (Primary DC) - Windows – Tier 2	$ 818.28	Server
SSDC	Server Support	SSD021	Server Services - Physical (Primary DC) - Windows – Tier 3	$ 668.12	Server
SSDC	Server Support	SSD073	Server Services - Physical (Primary DC) - Linux – Tier 1	$ 924.35	Server
SSDC	Server Support	SSD074	Server Services - Physical (Primary DC) - Linux – Tier 1 Cluster	$ 1,463.87	Server
SSDC	Server Support	SSD075	Server Services - Physical (Primary DC) - Linux – Tier 2	$ 744.67	Server
SSDC	Server Support	SSD022	Server Services - Physical (Primary DC) - Linux – Tier 3	$ 633.99	Server
SSDC	Server Support	SSD023	Server Services - Physical (Primary DC) - UNIX	$ 1,021.13	Server
SSDC	Server Support	SSD076	Server Services - Physical (Primary DC) - Appliance – Tier 1	$ 215.84	Server
SSDC	Server Support	SSD077	Server Services - Physical (Primary DC) - Appliance – Tier 3	$ 152.55	Server
SSDC	Server Support	SSD083	Server Services - Virtual (Primary DC) - Windows – Tier 1	$ 679.28	Instance
SSDC	Server Support	SSD024	Server Services - Virtual (Primary DC) - Windows – Tier 2	$ 557.79	Instance
SSDC	Server Support	SSD084	Server Services - Virtual (Primary DC) - Linux – Tier 1	$ 615.72	Instance
SSDC	Server Support	SSD025	Server Services - Virtual (Primary DC) - Linux – Tier 2	$ 506.22	Instance
SSDC	Server Support	SSD085	Server Services - Virtual (Primary DC) - Appliance – Tier 1	$ 232.20	Instance
SSDC	Server Support	SSD086	Server Services - Virtual (Primary DC) - Appliance – Tier 3	$ 165.74	Instance
SSDC	Server Support	SSD067	Server Services - Physical (Agency) - Windows – Tier 2	$ 895.55	Server
SSDC	Server Support	SSD027	Server Services - Physical (Agency) - Windows – Tier 3	$ 737.30	Server
SSDC	Server Support	SSD068	Server Services - Physical (Agency) - Linux – Tier 2	$ 817.34	Server
SSDC	Server Support	SSD028	Server Services - Physical (Agency) - Linux – Tier 3	$ 689.24	Server
SSDC	Server Support	SSD029	Server Services - Physical (Agency) - UNIX	$ 1,120.33	Server
SSDC	Server Support	SSD069	Server Services - Physical (Agency) - Appliance – Tier 3	$ 165.21	Server
SSDC	Server Support	SSD078	Server Services - Virtual (Agency) - Windows – Tier 2	$ 850.94	Instance
SSDC	Server Support	SSD030	Server Services - Virtual (Agency) - Windows – Tier 3	$ 580.24	Instance
SSDC	Server Support	SSD079	Server Services - Virtual (Agency) - Linux – Tier 2	$ 335.83	Instance
SSDC	Server Support	SSD031	Server Services - Virtual (Agency) - Linux – Tier 3	$ 519.63	Instance
SSDC	Server Support	SSD080	Server Services - Virtual (Agency) - Appliance – Tier 2	$ 218.12	Instance
SSDC	Server Support	SSD081	Server Services - Virtual (Agency) - Appliance – Tier 3	$ 154.07	Instance
SSDC	Server Support	SSD082	Server Support (Misc) - Application/Web Server - Monitoring	$ 90.53	Instance
SSDC	Virtual Application and Utility Applications	SSD062	EAPS Instance	$ 9,316.10	Instance
SSDC	Virtual Application and Utility Applications	SSD063	EAPS End-User	$ 88.26	per User
SSDC	Virtual Application and Utility Applications	SSD064	EAPS Citrix License	$ 260.13	per License
SSDC	Storage Services	SSD016	Storage SAN - Tier 1 - Central Data Centers	$ 0.97	Per GB
SSDC	Storage Services	SSD017	Storage SAN/NAS - Tier 2 - Central Data Centers	$ 0.83	Per GB
SSDC	Storage Services	SSD018	Storage SAN/NAS - Tier 3 - Central Data Centers	$ 0.68	Per GB
SSDC	Storage Services	SSD019	Backup of Local Attached Storage - Per GB Protected	$ 0.59	Per GB
SSDC	Storage Services	SSD020	Storage SAN/NAS - Tier 2 - Agency Data Centers	$ 0.95	Per GB
SSDC	Database Services	SSD009	Database Monitoring (MS SQL)	$ 447.65	Per Instance
SSDC	Database Services	SSD010	Database Physical Administration (MS SQL)	$ 549.45	Per Instance
SSDC	Database Services	SSD011	EDS Service (MS SQL)	$ 939.30	Per Instance
SSDC	Database Services	SSD142	MS SQL Database Logical Administration	$ 131.92	Hourly

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
SSDC	Database Services	SSD012	Database Monitoring (Oracle)	$ 597.75	Per Instance
SSDC	Database Services	SSD013	Database Physical Administration (Oracle - Single Node)	$ 719.43	Per Instance
SSDC	Database Services	SSD014	Database Physical Administration (Oracle - Clustered)	$ 1,095.07	Per Instance
SSDC	Database Services	SSD015	EDS Service (Oracle)	$ 904.36	Per Instance
SSDC	Database Services	SSD143	Oracle Database Logical Administration	$ 131.92	Hourly
SSDC	Disaster Recovery Services	SSD044	Tier 1 - RTO < 4 hours	$ 849.74	Per Instance
SSDC	Disaster Recovery Services	SSD045	Tier 2 - RTO 4-24 hours	$ 566.49	Per Instance
SSDC	Disaster Recovery Services	SSD046	Tier 3 - RTO 25-48 hours	$ 453.19	Per Instance
SSDC	Disaster Recovery Services	SSD047	Tier 4 - RTO 49-72 hours	$ 339.89	Per Instance
SSDC	Supplier Data Centers	SSD170	Cross Connect	$ 1,174.93	Per Connection
SSDC	Supplier Data Centers	SSD100	Supplier Data Centers - Rack Unit	$ 3,692.64	Per Rack
SSDC	Supplier Data Centers	SSD099	Supplier Data Centers - Secured Cage	$ 6,119.50	Per Instance
SSDC	Supplier Data Centers	SSD167	Secure Rack Hosting Services for Agency Third Party Equipment	$ 2,937.04	Rack per Month (12 month commitment)
SSDC	Supplier Data Centers	SSD168	Redundant 30 AMP Power	$ 4,537.92	Redundant Pair per Month (12 month commitment)
SSDC	Supplier Data Centers	SSD169	Redundant 50 AMP Power	$ 8,218.67	Redundant Pair per Month (12 month commitment)
SSDC	Public Cloud	SSD102	Windows Server – Tier 1 (AWS public cloud services)	$ 721.15	Per Instance
SSDC	Public Cloud	SSD106	Windows Server – Tier 2 (AWS public cloud services)	$ 637.16	Per Instance
SSDC	Public Cloud	SSD110	Linux Server – Tier 1 (AWS public cloud services)	$ 810.10	Per Instance
SSDC	Public Cloud	SSD114	Linux Server – Tier 2 (AWS public cloud services)	$ 707.15	Per Instance
SSDC	Public Cloud	SSD103	Windows Server – Tier 1 (Azure public cloud services)	$ 721.15	Per Instance
SSDC	Public Cloud	SSD107	Windows Server – Tier 2 (Azure public cloud services)	$ 637.16	Per Instance
SSDC	Public Cloud	SSD111	Linux Server – Tier 1 (Azure public cloud services)	$ 810.10	Per Instance
SSDC	Public Cloud	SSD115	Linux Server – Tier 2 (Azure public cloud services)	$ 707.15	Per Instance
SSDC	Public Cloud	SSD104	Windows Server – Tier 1 (Oracle public cloud services)	$ 689.61	Per Instance
SSDC	Public Cloud	SSD108	Windows Server – Tier 2 (Oracle public cloud services)	$ 605.62	Per Instance
SSDC	Public Cloud	SSD112	Linux Server – Tier 1 (Oracle public cloud services)	$ 778.55	Per Instance
SSDC	Public Cloud	SSD116	Linux Server – Tier 2 (Oracle public cloud services)	$ 675.61	Per Instance
SSDC	Public Cloud	SSD127	Stealth License Installation Fee	$ 193.71	Per Instance, one-time fee
SSDC	Public Cloud	SSD118	Managed Service Account Set-Up	$ 1,116.50	Per project & CSP, one-time fee
SSDC	Public Cloud	SSD117	Agency Account Set-Up	$ 558.25	Per customer & CSP, one-time fee
SSDC	Public Cloud	SSD119	Public Cloud Consumable Storage (AWS, Azure, Oracle)	11.79%	Surcharge
SSDC	Public Cloud	SSD120	Public Cloud Consumable Non-Storage (AWS, Azure, Oracle)	11.79%	Surcharge
SSDC	Public Cloud	SSD165	Agency Public Cloud Reserve - Annual Fees	11.79%	Annual, surcharge
SSDC	Public Cloud	SSD166	Agency Public Cloud Reserve - Monthly Fees	11.79%	Monthly, surcharge
SSDC	Private Cloud Services (Oracle)	SSD148	Oracle Private Cloud Dedicated Cores	$ 21.58	Per installed core
SSDC	Private Cloud Services (Oracle)	SSD149	Oracle Private Cloud Dedicated Memory	$ 3.85	Per installed GB
SSDC	Private Cloud Services (Oracle)	SSD150	Support - Virtual Oracle Windows Server - Primary Tier 2	$ 557.79	Per Instance
SSDC	Private Cloud Services (Oracle)	SSD151	Support - Virtual Oracle Linux Server - Primary Tier 2	$ 506.22	Per Instance
SSDC	Private Cloud Services (Oracle)	SSD152	Support - Virtual Oracle UNIX Server Primary	$ 666.89	Per Instance
CDO	CDO	CDO001	Development of a Commonwealth Data Inventory, Dictionary, and Catalog	Varies by customer	Fixed Monthly Fee
VDN	Prior Year Revenue Adjustment	RE0005	PYRA - Voice and Data Network - LAN	Varies by customer	Fixed Monthly Credit
VDN	Prior Year Revenue Adjustment	RE0006	PYRA - Voice and Data Network - Wireless LAN	Varies by customer	Fixed Monthly Credit
VDN	Prior Year Revenue Adjustment	RE0009	PYRA - Voice and Data Network - LAN	Varies by customer	Fixed Monthly Credit
VDN	Managed WAN CPE	VZ1077	Managed WAN CPE - Router - 1 WAN, Ethernet 1x10/100Mb WAN ports	$ 33.71	Per Device
VDN	Managed WAN CPE	VZN002	Managed WAN CPE - Router - 2 WAN, 1xT1	$ 156.98	Per Device
VDN	Managed WAN CPE	VZN251	Managed WAN CPE - Router - 2 WAN, 2xT1	$ 152.05	Per Device

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Managed WAN CPE	VZN003	Managed WAN CPE - Router - 2 WAN, 4xT1	$ 206.34	Per Device
VDN	Managed WAN CPE	VZN004	Managed WAN CPE - Router - 3 WAN, 1xDS3	$ 378.89	Per Device
VDN	Managed WAN CPE	VZN005	Managed WAN CPE - Router - 2 WAN, 1xT1, IPSEC, LTE	$ 228.79	Per Device
VDN	Managed WAN CPE	VZN006	Managed WAN CPE - Router - 2 WAN, 2xT1, IPSEC, LTE	$ 223.85	Per Device
VDN	Managed WAN CPE	VZN007	Managed WAN CPE - Router - 2 WAN, 4xT1, IPSEC, LTE	$ 278.16	Per Device
VDN	Managed WAN CPE	VZN008	Managed WAN CPE - Router - 3 WAN, 1xDS3, IPSEC, LTE	$ 469.47	Per Device
VDN	Managed WAN CPE	VZN009	Managed WAN CPE - Router - 2 WAN, Ethernet Only	$ 108.92	Per Device
VDN	Managed WAN CPE	VZN010	Managed WAN CPE - Router - 2 WAN, Ethernet Only, IPSEC, LTE	$ 183.67	Per Device
VDN	Managed WAN CPE	VZ1078	Managed WAN CPE - Router - Cellular Wireless Router - Point of Use	$ 46.28	Per Device
VDN	Managed WAN CPE	VZ1079	Managed WAN CPE - Router - Cellular Wireless Router - Small Office	$ 79.78	Per Device
VDN	Managed WAN CPE	VZ1080	Managed WAN CPE - Router - Cellular Wireless Router - Branch Office	$ 109.19	Per Device
VDN	Managed WAN CPE	VZ1356	Managed WAN CPE - Router - Branch Office	$ 1,661.44	Per Device
VDN	Managed WAN CPE	VZN250	Managed WAN CPE - Router - Core Data Center	$ 6,569.76	Per Device
VDN	Managed LAN CPE	VZN011	Managed LAN CPE - Switch - 8 Port	$ 53.60	Per Device
VDN	Managed LAN CPE	VZ1081	Managed LAN CPE - Switch - 8 Port (POE)	$ 78.98	Per Device
VDN	Managed LAN CPE	VZN012	Managed LAN CPE - Switch - 24 Port	$ 166.82	Per Device
VDN	Managed LAN CPE	VZN013	Managed LAN CPE - Switch - 48 Port	$ 275.18	Per Device
VDN	Managed LAN CPE	VZN014	Managed LAN CPE - Switch - 24 Port (POE)	$ 200.80	Per Device
VDN	Managed LAN CPE	VZN015	Managed LAN CPE - Switch - 48 Port (POE)	$ 330.35	Per Device
VDN	Managed LAN CPE	VZN016	Managed LAN CPE - Switch Aggregation - 48 Port	$ 2,269.26	Per Device
VDN	Managed LAN CPE	VZN017	Managed LAN CPE - Switch Core - 192 Port	$ 4,736.89	Per Device
VDN	Managed LAN CPE	VZN018	Managed LAN CPE - Enterprise Data Center Load Balancer - Medium	$ 543.37	Per Device
VDN	Managed Wireless LAN CPE	VZ1082	Managed Wireless LAN CPE BAP- Bridging Access Point LAN Bridge Omni Directional	$ 143.12	Per Device
VDN	Managed Wireless LAN CPE	VZ1083	Managed Wireless LAN CPE BAP- Bridging Access Point LAN Bridge Directional	$ 131.29	Per Device
VDN	Managed Wireless LAN CPE	VZN020	Managed Wireless LAN CPE - Wifi Access Point Dual 3x3:3 Radio Integrated Omni Antenna Outdoor	$ 113.00	Per Device
VDN	Managed Wireless LAN CPE	VZN021	Managed Wireless LAN CPE - Wifi Access Point Dual 2x2:2/4x4:4 MU-MIMO Radio Integrated Antenna	$ 67.43	Per Device
VDN	Managed Wireless LAN CPE	VZN022	Managed Wireless LAN CPE - Wifi Access Point Dual 4x4:4 MU-MIMO Radio Integrated Antenna 2.5+1 GbE	$ 99.35	Per Device
VDN	Managed Wireless LAN CPE	VZN023	Managed Wireless LAN CPE - Wifi Access Point Dual 2x2:2/3x3:3 MU-MIMO Radio Integrated Antenna	$ 53.77	Per Device
VDN	Managed Wireless LAN CPE	VZN024	Managed Wireless LAN CPE - Wifi Access Point Dual 2x2:2 Radio Integrated Omni Antenna Outdoor	$ 80.81	Per Device
VDN	Managed Wireless LAN CPE	VZN025	Managed Wireless LAN CPE - Wifi Access Point Dual 4x4:4 MU-MIMO Radio Integrated Antenna	$ 90.85	Per Device
VDN	Managed Wireless LAN CPE	VZN026	Managed Wireless LAN CPE - Wifi Access Point Dual 2x2:2 Radio Integrated Antenna	$ 43.66	Per Device
VDN	UCCaaS CPE	VZN030	UCCaaS CPE - Phone - UCCaaS single line	$ 7.48	Per Device
VDN	UCCaaS CPE	VZN031	UCCaaS CPE - Phone - UCCaaS 2 line	$ 8.99	Per Device
VDN	UCCaaS CPE	VZN032	UCCaaS CPE - Phone - UCCaaS 4 line	$ 11.79	Per Device
VDN	UCCaaS CPE	VZ1084	UCCaaS CPE - Phone - UCCaaS 16 line (Accessibility Phone)	$ 12.58	Per Device
VDN	UCCaaS CPE	VZN033	UCCaaS CPE - Phone - UCCaaS 16 line	$ 12.58	Per Device
VDN	UCCaaS CPE	VZN034	UCCaaS CPE - Phone - UCCaaS Conference Phone	$ 52.30	Per Device
VDN	UCCaaS CPE	VZN035	UCCaaS CPE - Phone Accessory - UCCaaS Conference Phone POE Injector	$ 5.15	Per Device
VDN	UCCaaS CPE	VZN036	UCCaaS CPE - Phone Accessory - UCCaaS Conference Phone external microphone	$ 19.35	Per Device
VDN	UCCaaS CPE	VZN236	UCCaaS CPE - Phone - UCCaaS 5 line, GigE	$ 18.10	Per Device
VDN	UCCaaS CPE	VZN721	UCCaaS CPE - Phone - UCCaaS 5 line, GigE, Wifi	$ 24.52	Per Device
VDN	UCCaaS CPE	VZ1085	UCCaaS CPE - Phone- Accessory Key Expansion Module	$ 15.51	Per Device

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	UCCaaS CPE	VZ1086	UCCaaS CPE - Phone- Accessory Key Expansion Module Power cube	$ 2.13	Per Device
VDN	UCCaaS CPE	VZ1232	UCCaaS CPE 2 port Analog Terminal Adapter (ATA)	$ 10.63	Per Device
VDN	UCCaaS CPE	VZ1231	UCCaaS CPE 8 port Analog Terminal Adapter (ATA)	$ 29.02	Per Device
VDN	UCCaaS CPE	VZ1233	UCCaaS CPE 24 Port Analog Terminal Adapter (ATA)	$ 104.65	Per Device
VDN	VCE CPE	VZN237	VCE CPE - Conference Phone (12 Foot Radius)	$ 79.82	Per Device
VDN	VCE CPE	VZN238	VCE CPE - Conference Phone Extension Microphones	$ 16.85	Per Device
VDN	VCE CPE	VZN239	VCE CPE - Phone – VCE 2 line	$ 6.64	Per Device
VDN	VCE CPE	VZ1358	VCE CPE - Phone – VCE 4 line	$ 9.92	Per Device
VDN	VCE CPE	VZN240	VCE CPE - Phone – VCE 6 line	$ 11.60	Per Device
VDN	VCE CPE	VZN241	VCE CPE - Phone – VCE 6 line w/GigE Interface	$ 13.68	Per Device
VDN	VCE CPE	VZN242	VCE CPE - Phone – VCE 12 line	$ 15.38	Per Device
VDN	VCE CPE	VZN243	VCE CPE - Phone – VCE 12 line w/GigE Interface	$ 17.28	Per Device
VDN	VCE CPE	VZN244	VCE CPE - Phone – VCE 12 line w/Video Port	$ 21.04	Per Device
VDN	VCE CPE	VZN245	VCE CPE - Phone – VCE 16 line w/Video Port	$ 25.23	Per Device
VDN	VCE CPE	VZN246	VCE CPE - Conference Phone (7 Foot Radius)	$ 50.54	Per Device
VDN	VCE CPE	VZN247	VCE CPE - Attendant Expansion Module	$ 29.27	Per Device
VDN	VCE CPE	VZN249	VCE CPE - 2 port Analog Terminal Adapter (ATA)	$ 10.63	Per Device
VDN	VCE CPE	VZN248	VCE CPE - 8 Port Analog Terminal Adapter (ATA)	$ 29.02	Per Device
VDN	VCE CPE	VZN508	VCE CPE - 24 Port Analog Terminal Adapter (ATA)	$ 104.65	Per Device
VDN	PIP IP Port	VZN290	PIP IP Port - Private IP (PIP) Port Installation	$ -	Per Port, one-time fee
VDN	Private IP (PIP) Port	VZN291	Private IP (PIP) Port - DS1 - 64 Kbps	$ 66.09	Per Port
VDN	Private IP (PIP) Port	VZN037	Private IP (PIP) Port - DS1 - 128 Kbps	$ 140.87	Per Port
VDN	Private IP (PIP) Port	VZN038	Private IP (PIP) Port - DS1 - 256 Kbps	$ 140.87	Per Port
VDN	Private IP (PIP) Port	VZN039	Private IP (PIP) Port - DS1 - 512 Kbps	$ 222.44	Per Port
VDN	Private IP (PIP) Port	VZN040	Private IP (PIP) Port - DS1 - 1.024 Mbps	$ 233.79	Per Port
VDN	Private IP (PIP) Port	VZN041	Private IP (PIP) Port - DS1 - 1.536 Mbps	$ 233.79	Per Port
VDN	Private IP (PIP) Port	VZN042	Private IP (PIP) Port - 2xDS1 - 3.072 Mbps	$ 467.58	Per Port
VDN	Private IP (PIP) Port	VZN043	Private IP (PIP) Port - 3xDS1 - 4.608 Mbps	$ 701.37	Per Port
VDN	Private IP (PIP) Port	VZN044	Private IP (PIP) Port - 4xDS1 - 6.144 Mbps	$ 776.10	Per Port
VDN	Private IP (PIP) Port	VZN292	Private IP (PIP) Port - DS3 - 8 Mbps	$ 874.30	Per Port
VDN	Private IP (PIP) Port	VZN293	Private IP (PIP) Port - DS3 - 10 Mbps	$ 944.17	Per Port
VDN	Private IP (PIP) Port	VZN294	Private IP (PIP) Port - DS3 - 15 Mbps	$ 1,199.47	Per Port
VDN	Private IP (PIP) Port	VZN295	Private IP (PIP) Port - DS3 - 20 Mbps	$ 1,476.30	Per Port
VDN	Private IP (PIP) Port	VZN296	Private IP (PIP) Port - DS3 - 30 Mbps	$ 1,586.20	Per Port
VDN	Private IP (PIP) Port	VZN297	Private IP (PIP) Port - DS3 - 40 Mbps	$ 1,761.44	Per Port
VDN	Private IP (PIP) Port	VZN045	Private IP (PIP) Port - DS3 - 44.736 Mbps	$ 1,776.15	Per Port
VDN	Private IP (PIP) Port	VZN298	Private IP (PIP) Port - OC-3 - 50 Mbps	$ 1,900.80	Per Port
VDN	Private IP (PIP) Port	VZN299	Private IP (PIP) Port - OC-3 - 80 Mbps	$ 2,737.33	Per Port
VDN	Private IP (PIP) Port	VZN300	Private IP (PIP) Port - OC-3 - 100 Mbps	$ 3,168.63	Per Port
VDN	Private IP (PIP) Port	VZN301	Private IP (PIP) Port - OC-3 - 155/155.52Mbps	$ 4,815.21	Per Port
VDN	Private IP (PIP) Port	VZN302	Private IP (PIP) Port - OC-12 - 200 Mbps	$ 5,792.67	Per Port
VDN	Private IP (PIP) Port	VZN303	Private IP (PIP) Port - OC-12 - 300 Mbps	$ 8,743.38	Per Port
VDN	Private IP (PIP) Port	VZN304	Private IP (PIP) Port - OC-12 - 500 Mbps	$ 12,671.88	Per Port
VDN	Private IP (PIP) Port	VZN305	Private IP (PIP) Port - OC-12 - 600 Mbps	$ 15,167.51	Per Port
VDN	Private IP (PIP) Port	VZN306	Private IP (PIP) Port - OC-12 - 622.08 Mbps	$ 15,540.09	Per Port
VDN	Private IP (PIP) Port	VZN307	Private IP (PIP) Port - Ethernet - 1 Mbps	$ 152.86	Per Port
VDN	Private IP (PIP) Port	VZN308	Private IP (PIP) Port - Ethernet - 2 Mbps	$ 206.82	Per Port
VDN	Private IP (PIP) Port	VZN309	Private IP (PIP) Port - Ethernet - 3 Mbps	$ 251.78	Per Port
VDN	Private IP (PIP) Port	VZN310	Private IP (PIP) Port - Ethernet - 4 Mbps	$ 278.75	Per Port
VDN	Private IP (PIP) Port	VZN311	Private IP (PIP) Port - Ethernet - 5 Mbps	$ 323.71	Per Port
VDN	Private IP (PIP) Port	VZN312	Private IP (PIP) Port - Ethernet - 6 Mbps	$ 359.68	Per Port
VDN	Private IP (PIP) Port	VZN313	Private IP (PIP) Port - Ethernet - 7 Mbps	$ 395.65	Per Port
VDN	Private IP (PIP) Port	VZN314	Private IP (PIP) Port - Ethernet - 8 Mbps	$ 431.62	Per Port

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Private IP (PIP) Port	VZN315	Private IP (PIP) Port - Ethernet - 10 Mbps	$ 494.56	Per Port
VDN	Private IP (PIP) Port	VZN316	Private IP (PIP) Port - Ethernet - 15 Mbps	$ 539.52	Per Port
VDN	Private IP (PIP) Port	VZN317	Private IP (PIP) Port - Ethernet - 20 Mbps	$ 690.58	Per Port
VDN	Private IP (PIP) Port	VZN318	Private IP (PIP) Port - Ethernet - 30 Mbps	$ 766.12	Per Port
VDN	Private IP (PIP) Port	VZN319	Private IP (PIP) Port - Ethernet - 40 Mbps	$ 908.19	Per Port
VDN	Private IP (PIP) Port	VZN046	Private IP (PIP) Port - Ethernet - 50 Mbps	$ 1,052.06	Per Port
VDN	Private IP (PIP) Port	VZN320	Private IP (PIP) Port - Ethernet - 80 Mbps	$ 1,393.76	Per Port
VDN	Private IP (PIP) Port	VZN321	Private IP (PIP) Port - Ethernet - 100 Mbps	$ 2,041.18	Per Port
VDN	Private IP (PIP) Port	VZN047	Private IP (PIP) Port - Ethernet - 150 Mbps	$ 2,850.46	Per Port
VDN	Private IP (PIP) Port	VZN322	Private IP (PIP) Port - Ethernet - 200 Mbps	$ 2,850.46	Per Port
VDN	Private IP (PIP) Port	VZN048	Private IP (PIP) Port - Ethernet - 300 Mbps	$ 3,839.58	Per Port
VDN	Private IP (PIP) Port	VZN323	Private IP (PIP) Port - Ethernet - 400 Mbps	$ 4,522.97	Per Port
VDN	Private IP (PIP) Port	VZN324	Private IP (PIP) Port - Ethernet - 500 Mbps	$ 5,125.43	Per Port
VDN	Private IP (PIP) Port	VZN325	Private IP (PIP) Port - Ethernet - 600 Mbps	$ 5,584.08	Per Port
VDN	Private IP (PIP) Port	VZN326	Private IP (PIP) Port - Ethernet - 800 Mbps	$ 6,321.44	Per Port
VDN	Private IP (PIP) Port	VZN327	Private IP (PIP) Port - Ethernet - 1000 Mbps	$ 6,923.83	Per Port
VDN	Private IP (PIP) Port	VZ1091	Private IP (PIP) Port - Ethernet - 1.5 Gbps	$ 14,536.60	Per Port
VDN	Private IP (PIP) Port	VZ1092	Private IP (PIP) Port - Ethernet - 2 Gbps	$ 19,034.45	Per Port
VDN	Private IP (PIP) Port	VZ1093	Private IP (PIP) Port - Ethernet - 2.5 Gbps	$ 11,689.71	Per Port
VDN	Private IP (PIP) Port	VZ1094	Private IP (PIP) Port - Ethernet - 3 Gbps	$ 27,602.10	Per Port
VDN	Private IP (PIP) Port	VZ1095	Private IP (PIP) Port - Ethernet - 4 Gbps	$ 35,382.06	Per Port
VDN	Private IP (PIP) Port	VZ1096	Private IP (PIP) Port - Ethernet - 5 Gbps	$ 43,525.29	Per Port
VDN	Private IP (PIP) Port	VZ1097	Private IP (PIP) Port - Ethernet - 7 Gbps	$ 57,626.67	Per Port
VDN	Private IP (PIP) Port	VZ1098	Private IP (PIP) Port - Ethernet - 10 Gbps	$ 78,164.60	Per Port
VDN	Gold Committed Access Rate (CAR)	VZN049	Gold CAR - 0 Kbps	$ -	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN050	Gold CAR - 28 Kbps - 1.728 Mbps	$ 11.71	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN051	Gold CAR - 1.729 Mbps - 3.072 Mbps	$ 99.33	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN052	Gold CAR - 3.600 Mbps - 4.144 Mbps	$ 165.79	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN053	Gold CAR - 5.000 Mbps - 9.000 Mbps	$ 265.12	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN054	Gold CAR - 10.000 Mbps	$ 414.67	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN055	Gold CAR - 13.488 Mbps - 22.496 Mbps	$ 746.26	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN056	Gold CAR - 24.384 Mbps - 30.720 Mbps	$ 1,077.85	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN057	Gold CAR - 36.000 Mbps - 44.992 Mbps	$ 1,243.65	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN058	Gold CAR - 50.000 Mbps	$ 1,989.53	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN059	Gold CAR - 62.500 Mbps - 90.000 Mbps	$ 2,179.01	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN060	Gold CAR - 100.000 Mbps - 180.000 Mbps	$ 3,647.47	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN061	Gold CAR - 200.500 Mbps - 270.000 Mbps	$ 5,637.00	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN328	Gold CAR - 300.000 Mbps - 360.000 Mbps	$ 7,958.21	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN329	Gold CAR - 400.000 Mbps - 450.000 Mbps	$ 9,947.12	Per Circuit

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Gold Committed Access Rate (CAR)	VZN330	Gold CAR - 500.000 Mbps - 559.888 Mbps	$ 12,600.50	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN331	Gold CAR - 720.000 Mbps - 765.000 Mbps	$ 16,248.01	Per Circuit
VDN	Gold Committed Access Rate (CAR)	VZN332	Gold CAR - 900.000 Mbps	$ 19,729.73	Per Circuit
VDN	Internet Port Installation	VZN333	Internet Port Installation	$ -	Per Internet Port, one-time fee
VDN	TDM Delivered Internet Ports (Full Port)	VZN334	TDM Delivered Internet Ports (Full Port) - DS1 - 1.536 Mbps	$ 215.81	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	VZN335	TDM Delivered Internet Ports (Full Port) - 2xDS1 - 3.072 Mbps	$ 431.62	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	VZN336	TDM Delivered Internet Ports (Full Port) - 3xDS1 - 4.608 Mbps	$ 512.55	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	VZN337	TDM Delivered Internet Ports (Full Port) - 4xDS1 - 6.144 Mbps	$ 589.88	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	VZN728	TDM Delivered Internet Ports (Full Port) - DS3 - 44.736 Mbps	$ 1,881.14	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	VZN339	TDM Delivered Internet Ports (Full Port) - OC-3 - 155.52 MB	$ 4,118.37	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	VZN340	TDM Delivered Internet Ports (Full Port) - OC-12 - 622.08 MB	$ 10,229.40	Per Port
VDN	TDM Delivered Internet Ports (Full Port)	VZN341	TDM Delivered Internet Ports (Full Port) - OC-48 - 2488.32 MB	$ 32,004.63	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	VZN342	TDM Delivered Internet Port (Fractional DS3) - DS3 - 3 MB	$ 437.02	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	VZN343	TDM Delivered Internet Port (Fractional DS3) - DS3 - 6 MB	$ 514.35	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	VZN344	TDM Delivered Internet Port (Fractional DS3) - DS3 - 7 MB	$ 575.49	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	VZN345	TDM Delivered Internet Port (Fractional DS3) - DS3 - 12 MB	$ 703.18	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	VZN346	TDM Delivered Internet Port (Fractional DS3) - DS3 - 15 MB	$ 821.88	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	VZN347	TDM Delivered Internet Port (Fractional DS3) - DS3 - 21 MB	$ 1,073.65	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	VZN348	TDM Delivered Internet Port (Fractional DS3) - DS3 - 30 MB	$ 1,424.35	Per Port
VDN	TDM Delivered Internet Port (Fractional DS3)	VZN349	TDM Delivered Internet Port (Fractional DS3) - DS3 - 45 MB	$ 1,881.14	Per Port
VDN	Ethernet Delivered Internet Port	VZ1099	Ethernet Delivered Internet Port - Ethernet - 2 Mbps	$ 179.84	Per Port
VDN	Ethernet Delivered Internet Port	VZ1100	Ethernet Delivered Internet Port - Ethernet - 3 Mbps	$ 244.58	Per Port
VDN	Ethernet Delivered Internet Port	VZ1101	Ethernet Delivered Internet Port - Ethernet - 4 Mbps	$ 261.13	Per Port
VDN	Ethernet Delivered Internet Port	VZ1102	Ethernet Delivered Internet Port - Ethernet - 5 Mbps	$ 276.96	Per Port
VDN	Ethernet Delivered Internet Port	VZ1103	Ethernet Delivered Internet Port - Ethernet - 8 Mbps	$ 279.11	Per Port
VDN	Ethernet Delivered Internet Port	VZN350	Ethernet Delivered Internet Port - Ethernet - 10 Mbps	$ 449.60	Per Port
VDN	Ethernet Delivered Internet Port	VZN351	Ethernet Delivered Internet Port - Ethernet - 20 Mbps	$ 620.45	Per Port
VDN	Ethernet Delivered Internet Port	VZN352	Ethernet Delivered Internet Port - Ethernet - 30 Mbps	$ 728.35	Per Port
VDN	Ethernet Delivered Internet Port	VZN353	Ethernet Delivered Internet Port - Ethernet - 40 Mbps	$ 818.28	Per Port
VDN	Ethernet Delivered Internet Port	VZN354	Ethernet Delivered Internet Port - Ethernet - 50 Mbps	$ 953.16	Per Port
VDN	Ethernet Delivered Internet Port	VZN355	Ethernet Delivered Internet Port - Ethernet - 100 Mbps	$ 1,852.35	Per Port
VDN	Ethernet Delivered Internet Port	VZN356	Ethernet Delivered Internet Port - Ethernet - 200 Mbps	$ 2,742.56	Per Port
VDN	Ethernet Delivered Internet Port	VZN357	Ethernet Delivered Internet Port - Ethernet - 300 Mbps	$ 3,488.93	Per Port
VDN	Ethernet Delivered Internet Port	VZN358	Ethernet Delivered Internet Port - Ethernet - 400 Mbps	$ 4,118.37	Per Port
VDN	Ethernet Delivered Internet Port	VZN359	Ethernet Delivered Internet Port - Ethernet - 500 Mbps	$ 4,657.90	Per Port

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Ethernet Delivered Internet Port	VZN360	Ethernet Delivered Internet Port - Ethernet - 600 Mbps	$ 5,071.54	Per Port
VDN	Ethernet Delivered Internet Port	VZN361	Ethernet Delivered Internet Port - Ethernet - 700 Mbps	$ 5,440.21	Per Port
VDN	Ethernet Delivered Internet Port	VZN719	Ethernet Delivered Internet Port - Ethernet - 1000 Mbps	$ 6,294.46	Per Port
VDN	Ethernet Delivered Internet Port	VZ1104	Ethernet Delivered Internet Port - Ethernet - 2 Gbps	$ 7,193.67	Per Port
VDN	Ethernet Delivered Internet Port	VZ1105	Ethernet Delivered Internet Port - Ethernet - 2.5 Gbps	$ 8,092.88	Per Port
VDN	Ethernet Delivered Internet Port	VZ1106	Ethernet Delivered Internet Port - Ethernet - 3 Gbps	$ 8,992.08	Per Port
VDN	Ethernet Delivered Internet Port	VZ1107	Ethernet Delivered Internet Port - Ethernet - 4 Gbps	$ 9,891.29	Per Port
VDN	Ethernet Delivered Internet Port	VZ1108	Ethernet Delivered Internet Port - Ethernet - 5 Gbps	$ 10,790.50	Per Port
VDN	Ethernet Delivered Internet Port	VZ1109	Ethernet Delivered Internet Port - Ethernet - 6 Gbps	$ 12,588.92	Per Port
VDN	Ethernet Delivered Internet Port	VZ1110	Ethernet Delivered Internet Port - Ethernet - 8 Gbps	$ 15,286.54	Per Port
VDN	Ethernet Delivered Internet Port	VZ1111	Ethernet Delivered Internet Port - Ethernet - 10 Gbps	$ 17,084.96	Per Port
VDN	SCI - Non Aggregated Plan	VZN362	SCI Non Aggregated Committed Data Plan - 1,000 GB	$ 845.25	Per 1,000 GB
VDN	SCI - Non Aggregated Plan	VZN363	SCI Non Aggregated Committed Data Plan - 3,000 GB	$ 1,859.54	Per 3,000 GB
VDN	SCI - Non Aggregated Plan	VZN364	SCI Non Aggregated Committed Data Plan - 10,000 GB	$ 3,380.99	Per 10,000 GB
VDN	SCI - Non Aggregated Plan	VZN365	SCI Non Aggregated Committed Data Plan - 30,000 GB	$ 8,172.01	Per 30,000 GB
VDN	SCI - Non Aggregated Plan	VZN366	SCI Non Aggregated Committed Data Plan - 45,000 GB	$ 9,580.17	Per 45,000 GB
VDN	SCI - Non Aggregated Plan	VZN367	SCI Non Aggregated Committed Data Plan - 100,000 GB	$ 17,117.33	Per 100,000 GB
VDN	SCI - Non Aggregated Plan	VZN368	SCI Non Aggregated Committed Data Plan - 150,000 GB	$ 24,408.11	Per 150,000 GB
VDN	SCI - Non Aggregated Plan	VZN369	SCI Non Aggregated Committed Data Plan - 300,000 GB	$ 46,278.66	Per 300,000 GB
VDN	SCI - Non Aggregated Plan	VZN370	SCI Non Aggregated Committed Data Plan - 500,000 GB	$ 72,904.23	Per 500,000 GB
VDN	SCI - Non Aggregated Plan	VZN371	SCI Non Aggregated Committed Data Plan - 700,000 GB	$ 96,148.77	Per 700,000 GB
VDN	SCI - Non Aggregated Plan	VZN372	SCI Non Aggregated Committed Data Plan - 1,000,000 GB	$ 128,901.54	Per 1,000,000 GB
VDN	SCI - Aggregated Plan	VZN373	SCI Aggregated Committed Data Plan - 1,000 GB	$ 1,014.30	Per 1,000 GB
VDN	SCI - Aggregated Plan	VZN374	SCI Aggregated Committed Data Plan - 3,000 GB	$ 2,231.81	Per 3,000 GB
VDN	SCI - Aggregated Plan	VZN375	SCI Aggregated Committed Data Plan - 10,000 GB	$ 4,057.23	Per 10,000 GB
VDN	SCI - Aggregated Plan	VZN376	SCI Aggregated Committed Data Plan - 30,000 GB	$ 9,804.97	Per 30,000 GB
VDN	SCI - Aggregated Plan	VZN377	SCI Aggregated Committed Data Plan - 45,000 GB	$ 11,495.48	Per 45,000 GB
VDN	SCI - Aggregated Plan	VZN378	SCI Aggregated Committed Data Plan - 100,000 GB	$ 23,963.91	Per 100,000 GB
VDN	SCI - Aggregated Plan	VZN379	SCI Aggregated Committed Data Plan - 150,000 GB	$ 34,169.92	Per 150,000 GB
VDN	SCI - Aggregated Plan	VZN380	SCI Aggregated Committed Data Plan - 300,000 GB	$ 64,789.77	Per 300,000 GB
VDN	SCI - Aggregated Plan	VZN381	SCI Aggregated Committed Data Plan - 500,000 GB	$ 102,065.56	Per 500,000 GB
VDN	SCI - Aggregated Plan	VZN382	SCI Aggregated Committed Data Plan - 700,000 GB	$ 134,607.91	Per 700,000 GB
VDN	SCI - Aggregated Plan	VZN383	SCI Aggregated Committed Data Plan - 1,000,000 GB	$ 180,462.15	Per 1,000,000 GB
VDN	Access - Time Division Multiplexed (TDM) Option	VZN062	Access - Time Division Multiplexed (TDM) Option - DS1	$ 269.76	Per Circuit
VDN	Access - Time Division Multiplexed (TDM) Option	VZN063	Access - Time Division Multiplexed (TDM) Option - DS3	$ 2,877.43	Per Circuit
VDN	Access - Time Division Multiplexed (TDM) Option	VZ1112	Access - Time Division Multiplexed (TDM) Option OC3	$ 10,358.88	Per Circuit
VDN	Access - Ethernet Option	VZN384	Access - Ethernet Option - Type 2 Ethernet FE - 2Mbps	$ 629.44	Per Circuit
VDN	Access - Ethernet Option	VZN064	Access - Ethernet Option - Type 2 Ethernet FE - 3Mbps	$ 633.04	Per Circuit
VDN	Access - Ethernet Option	VZN065	Access - Ethernet Option - Type 2 Ethernet FE - 4Mbps	$ 636.63	Per Circuit
VDN	Access - Ethernet Option	VZN385	Access - Ethernet Option - Type 2 Ethernet FE - 5Mbps	$ 642.03	Per Circuit
VDN	Access - Ethernet Option	VZN066	Access - Ethernet Option - Type 2 Ethernet FE - 6Mbps	$ 647.42	Per Circuit
VDN	Access - Ethernet Option	VZN386	Access - Ethernet Option - Type 2 Ethernet FE - 7Mbps	$ 652.82	Per Circuit
VDN	Access - Ethernet Option	VZN387	Access - Ethernet Option - Type 2 Ethernet FE - 8Mbps	$ 656.41	Per Circuit
VDN	Access - Ethernet Option	VZN388	Access - Ethernet Option - Type 2 Ethernet FE - 9Mbps	$ 660.01	Per Circuit
VDN	Access - Ethernet Option	VZN389	Access - Ethernet Option - Type 2 Ethernet FE - 10Mbps	$ 665.41	Per Circuit
VDN	Access - Ethernet Option	VZN390	Access - Ethernet Option - Type 2 Ethernet FE - 20Mbps	$ 757.13	Per Circuit
VDN	Access - Ethernet Option	VZN391	Access - Ethernet Option - Type 2 Ethernet FE - 30Mbps	$ 893.80	Per Circuit
VDN	Access - Ethernet Option	VZN392	Access - Ethernet Option - Type 2 Ethernet FE - 40Mbps	$ 1,032.28	Per Circuit
VDN	Access - Ethernet Option	VZN067	Access - Ethernet Option - Type 2 Ethernet FE - 50Mbps	$ 1,177.95	Per Circuit
VDN	Access - Ethernet Option	VZN393	Access - Ethernet Option - Type 2 Ethernet GigE - 60Mbps	$ 1,480.06	Per Circuit
VDN	Access - Ethernet Option	VZN394	Access - Ethernet Option - Type 2 Ethernet GigE - 70Mbps	$ 1,605.07	Per Circuit

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Access - Ethernet Option	VZN395	Access - Ethernet Option - Type 2 Ethernet GigE - 80Mbps	$ 1,719.72	Per Circuit
VDN	Access - Ethernet Option	VZN396	Access - Ethernet Option - Type 2 Ethernet GigE - 90Mbps	$ 1,834.36	Per Circuit
VDN	Access - Ethernet Option	VZN257	Access - Ethernet Option - Type 2 Ethernet GigE - 100Mbps	$ 1,910.80	Per Circuit
VDN	Access - Ethernet Option	VZ1359	Access - Ethernet Option - Type 2 Ethernet GigE - 150Mbps	$ 2,522.25	Per Circuit
VDN	Access - Ethernet Option	VZN068	Access - Ethernet Option - Type 2 Ethernet GigE - 200Mbps	$ 2,522.25	Per Circuit
VDN	Access - Ethernet Option	VZN069	Access - Ethernet Option - Type 2 Ethernet GigE - 300Mbps	$ 3,057.27	Per Circuit
VDN	Access - Ethernet Option	VZN398	Access - Ethernet Option - Type 2 Ethernet GigE - 400Mbps	$ 3,515.87	Per Circuit
VDN	Access - Ethernet Option	VZN399	Access - Ethernet Option - Type 2 Ethernet GigE - 500Mbps	$ 3,974.46	Per Circuit
VDN	Access - Ethernet Option	VZN400	Access - Ethernet Option - Type 2 Ethernet GigE - 600Mbps	$ 4,433.05	Per Circuit
VDN	Access - Ethernet Option	VZN401	Access - Ethernet Option - Type 2 Ethernet GigE - 700Mbps	$ 4,891.64	Per Circuit
VDN	Access - Ethernet Option	VZN402	Access - Ethernet Option - Type 2 Ethernet GigE - 800Mbps	$ 5,312.07	Per Circuit
VDN	Access - Ethernet Option	VZN403	Access - Ethernet Option - Type 2 Ethernet GigE - 900Mbps	$ 5,732.45	Per Circuit
VDN	Access - Ethernet Option	VZN258	Access - Ethernet Option - Type 2 Ethernet GigE - 1000Mbps	$ 6,114.55	Per Circuit
VDN	Access - Ethernet Option	VZN497	Access - Ethernet Option - Individual Case Basis Circuits (Type 4 - all sizes)	11.79%	Surcharge
VDN	SONET Set-Up	VZN070	SONET Port Setup	$ -	Per Port, one-time fee
VDN	SONET Set-Up	VZN406	SONET Setup	$ -	Per Node, one-time fee
VDN	SONET Ports	VZN407	SONET Ports - DS1 Port	$ 539.16	Per Port
VDN	SONET Ports	VZN255	SONET Ports - DS3 Port	$ 2,214.41	Per Port
VDN	SONET Ports	VZN408	SONET Ports - DS3 Transmux	$ 7,702.31	Per Port
VDN	SONET Ports	VZN256	SONET Ports - OC3c Port	$ 4,813.94	Per Port
VDN	SONET Ports	VZN210	SONET Ports - OC3 Port	$ 4,813.94	Per Port
VDN	SONET Ports	VZN409	SONET Ports - OC12c Port	$ 9,627.89	Per Port
VDN	SONET Ports	VZN410	SONET Ports - OC12 Port	$ 9,627.89	Per Port
VDN	SONET Ports	VZN211	SONET Ports - OC48c Port	$ 23,106.93	Per Port
VDN	SONET Ports	VZN720	SONET Ports - OC48 Port	$ 23,106.93	Per Port
VDN	SONET Ports	VZN071	SONET Ports - GigE-1 Port	$ 4,428.83	Per Port
VDN	SONET Ports	VZN072	SONET Ports - GigE-3 Port	$ 6,643.24	Per Port
VDN	SONET Ports	VZN073	SONET Ports - GigE-6 Port	$ 8,761.38	Per Port
VDN	SONET Ports	VZN411	SONET Ports - GigE-9 Port	$ 10,301.84	Per Port
VDN	SONET Ports	VZN412	SONET Ports - GigE-12 Port	$ 12,419.98	Per Port
VDN	SONET Ports	VZN207	SONET Ports - GigE-24 Port	$ 16,945.09	Per Port
VDN	SONET Ports	VZN413	SONET Ports - 1Gbps Fiber Channel	$ 19,255.78	Per Circuit
VDN	SONET Ports	VZN414	SONET Ports - 1 Gbps FICON	$ 19,255.78	Per Circuit
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1116	Protected - SONET OC3/3c	$ 8,393.38	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1117	Protected - SONET OC12/12c	$ 8,393.38	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1118	Protected - SONET OC48/48c	$ 10,403.59	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1119	Protected - SONET OC192/192c	$ 13,747.61	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1120	Protected - SONET OC3/3c w/Drop Side Protection	$ 9,346.09	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1121	Protected - SONET OC12/12c w/Drop Side Protection	$ 10,298.80	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1122	Protected - SONET OC48/48c w/Drop Side Protection	$ 13,261.72	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1123	Protected - SONET OC192/192c w/Drop Side Protection	$ 18,511.16	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1124	Protected - SONET OC768 w/Drop Side Protection	$ 101,292.13	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1125	Protected - 1Gbps Fibre Channel/FICON	$ 10,146.36	Per Appearance

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1126	Protected - 2Gbps Fibre Channel/FICON	$ 10,403.59	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1127	Protected - 4Gbps Fibre Channel	$ 14,062.00	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1128	Protected - 10Gbps Fibre Channel/FICON	$ 13,747.61	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1129	Protected - 10M Ethernet	$ 2,381.78	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1130	Protected - Fast Ethernet @ 50Mbps	$ 2,381.78	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1131	Protected - Fast Ethernet @ 100Mbps	$ 2,381.78	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1132	Protected - Gigabit Ethernet @ 50Mbps	$ 10,146.36	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1133	Protected - Gigabit Ethernet @ 100Mbps	$ 10,146.36	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1134	Protected - Gigabit Ethernet @ 150Mbps	$ 10,146.36	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1135	Protected - Gigabit Ethernet @ 300Mbps	$ 10,146.36	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1136	Protected - Gigabit Ethernet @ 450Mbps	$ 10,146.36	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1137	Protected - Gigabit Ethernet @ 600Mbps	$ 10,146.36	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1138	Protected - Gigabit Ethernet @ 1000Mbps	$ 10,146.36	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1139	Protected - 10Gbps Ethernet (LAN-PHY/WAN-PHY)	$ 13,747.61	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1140	Protected - 40 Gbps Ethernet	$ 127,015.30	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1141	Protected - 100 Gbps Ethernet	$ 254,030.59	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1142	Unprotected - SONET OC48/48c	$ 5,020.78	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1143	Unprotected - SONET OC192/192c	$ 6,507.01	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1144	Unprotected - SONET OC768	$ 46,692.32	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1145	Unprotected - 1Gbps Fibre Channel/FICON	$ 4,887.40	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1146	Unprotected - 2Gbps Fibre Channel/FICON	$ 5,020.78	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1147	Unprotected - 4Gbps Fibre Channel	$ 6,773.77	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1148	Unprotected - 10Gbps Fibre Channel/FICON	$ 6,507.01	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1149	Unprotected - Gigabit Ethernet @ 1000Mbps	$ 4,887.40	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1150	Unprotected - 10Gbps Ethernet (LAN-PHY/WAN-PHY)	$ 6,507.01	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1151	Unprotected - 40 Gbps Ethernet	$ 68,309.31	Per Appearance
VDN	Dense Wave Division Multiplexing (DWDM)	VZ1152	Unprotected - 100 Gbps Ethernet	$ 184,435.13	Per Appearance

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Managed WAN	VZN074	Managed WAN - Managed WAN Activation	$ 614.08	Per Device; one-time fee
VDN	Managed WAN	VZN075	Managed WAN - X-Small Router	$ 98.91	Per Device
VDN	Managed WAN	VZN076	Managed WAN - Small Router	$ 98.91	Per Device
VDN	Managed WAN	VZN077	Managed WAN - Medium Router	$ 98.91	Per Device
VDN	Managed WAN	VZN078	Managed WAN - Large Router	$ 269.76	Per Device
VDN	Managed WAN	VZN416	Managed WAN - X-Large Router	$ 377.67	Per Device
VDN	Managed LAN	VZN079	Managed LAN - Managed LAN Activation	$ 217.72	Per Device; one-time fee
VDN	Managed LAN	VZN080	Managed LAN - Small Switch	$ 79.31	Per Device
VDN	Managed LAN	VZN081	Managed LAN - Medium Switch	$ 101.97	Per Device
VDN	Managed LAN	VZN082	Managed LAN - Large Switch	$ 186.96	Per Device
VDN	Managed LAN	VZN083	Managed LAN - X-Large Switch	$ 440.61	Per Device
VDN	Managed LAN	VZN084	Managed LAN - Medium Load Balancer	$ 540.56	Per Device
VDN	Managed WLAN	VZN090	Managed WLAN - Managed WAP	$ 30.70	Per Device
VDN	Managed WLAN	VZN085	Managed WLAN - Managed WLAN Activation	$ 179.20	Per Event; one-time fee
VDN	Managed WLAN	VZN086	Managed WLAN - Small Controller (additional capacity)	$ 147.38	Per Device
VDN	Managed WLAN	VZN087	Managed WLAN - Medium Controller (additional capacity)	$ 245.64	Per Device
VDN	Secure Gateway Universal Port	VZN418	Secure Gateway - Universal Port - 50 Mbps	$ 1,676.11	Per port
VDN	Secure Gateway Universal Port	VZN091	Secure Gateway - Universal Port - 100 Mbps	$ 2,831.20	Per port
VDN	Secure Gateway Universal Port	VZN419	Secure Gateway - Universal Port - 250 Mbps	$ 4,979.07	Per port
VDN	Secure Gateway Universal Port	VZN420	Secure Gateway - Universal Port - 500 Mbps	$ 9,124.96	Per port
VDN	Secure Gateway Universal Port	VZN421	Secure Gateway - Universal Port - 1000 Mbps	$ 16,447.71	Per port
VDN	Secure Gateway Remote Office	VZN092	Secure Gateway Remote Office	$ 169.83	Per Device
VDN	Software Defined Networking	VZ1182	Advantage - Small 100 Mbps (discontinued in mid-FY23)	$ 472.91	Per Device
VDN	Software Defined Networking	VZ1186	Advantage - Small 500 Mbps (discontinued in mid-FY23)	$ 592.22	Per Device
VDN	Software Defined Networking	VZ1391	SD WAN Advantage Tier 1 - Up to 200 Mbps (400 Mbps agg)	$ 98.91	Per Device
VDN	Software Defined Networking	VZ1392	SD WAN Advantage Tier 2 - Up to 1 Gbps (2 Gbps agg)	$ 491.67	Per Device
VDN	Software Defined Networking	VZ1393	SD WAN Advantage Tier 3 - Up to 10 Gbps (20 Gbps agg)	$ 1,213.96	Per Device
VDN	UCCaaS Seat	VZN093	UCCaaS Seat - UCC/HCS Package G0	$ 28.45	Per Seat
VDN	UCCaaS Seat	VZN094	UCCaaS Seat - UCC/HCS Package G1	$ 32.65	Per Seat
VDN	UCCaaS Seat	VZN422	UCCaaS Seat - UCC/HCS Package G2	$ 40.12	Per Seat
VDN	UCCaaS Seat	VZN423	UCCaaS Seat - UCC/HCS Package G3	$ 58.77	Per Seat
VDN	VCE	VZN424	VCE - VCE Site Activation	$ -	Per Site, one-time fee
VDN	VCE Stations and Trunks	VZN261	VCE Stations and Trunks - VCE Standard Station	$ 22.94	Per Station
VDN	VCE Stations and Trunks	VZN262	VCE Stations and Trunks - VCE Standard Trunk	$ 40.59	Per Trunk
VDN	VCE Stations and Trunks	VZN671	VCE Stations and Trunks - VCE Premier Station	$ 61.77	Per Station
VDN	VCE Features	VZN425	VCE Features - Premier Fax only Station	$ 17.65	Per Fax Station
VDN	VCE Features	VZN426	VCE Features - Key System Package 2 line	$ 127.06	Per Site
VDN	VCE Features	VZN427	VCE Features - Key System Package 4 line	$ 247.06	Per Site
VDN	VCE Features	VZN428	VCE Features - Key System Package 8 line	$ 467.65	Per Site
VDN	VCE Features	VZN429	VCE Features - Key System Package 12 line	$ 661.77	Per Site
VDN	VCE Features	VZN263	VCE Features - Auto Attendant	$ 44.12	Per Service
VDN	VCE Features	VZN430	VCE Features - Hunt Group	$ 17.65	Per Group
VDN	VCE Features	VZN431	VCE Features - Call Queue	$ 52.94	Per Queue
VDN	VCE Features	VZN432	VCE Features - Stand-alone Voice Mail	$ 10.59	Per Mailbox
VDN	VCE Features	VZN433	VCE Features - Mobile Client User	$ 2.21	Per User
VDN	VCE Features	VZN434	VCE Features - Soft-phone Client User	$ 2.21	Per User
VDN	VCE Features	VZN435	VCE Features - Instant Meeting Bridge	$ 17.65	Per Bridge
VDN	VCE Features	VZN436	VCE Features - Instant Meeting Moderator	$ 26.47	Per User
VDN	VCE Features	VZN437	VCE Features - Call Center Agent	$ 114.71	Per User
VDN	VCE Features	VZN438	VCE Features - Call Center Supervisor	$ 150.00	Per User
VDN	VCE Features	VZN439	VCE Features - Call Recording	$ 17.65	Per User
VDN	VCE Features	VZN440	VCE Features - UCC package	$ 14.12	Per User
VDN	VCE Features	VZN264	VCE Features - Enterprise Receptionist	$ 63.53	Per User
VDN	VCE Features	VZN441	VCE Features - CRM Client	$ 9.71	Per User

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	VCE Features	VZ1219	VCE Features - Intercom Paging	$ -	Per Group
VDN	Conferencing	VZN095	Conferencing - Per Minute - Instant Mtg. Toll Meet Me	$ 0.0168	Per Minute
VDN	Audio Conferencing Subscription Services	VZN096	Conferencing - Per Subscription - Instant Mtg. Fee 0-20 ports	$ -	Per Subscription
VDN	Audio Conferencing Subscription Services	VZN097	Conferencing - Per Subscription - Instant Mtg. Fee 21-30 ports	$ -	Per Subscription
VDN	Audio Conferencing Subscription Services	VZN098	Conferencing - Per Subscription - Instant Mtg. Fee 31-40 ports	$ -	Per Subscription
VDN	Audio Conferencing Subscription Services	VZN099	Conferencing - Per Subscription - Instant Mtg. Fee 41-50 ports	$ -	Per Subscription
VDN	Audio Conferencing Subscription Services	VZN100	Conferencing - Per Subscription - Instant Mtg. Fee 51-60 ports	$ 63.53	Per Subscription
VDN	Audio Conferencing Subscription Services	VZN101	Conferencing - Per Subscription - Instant Mtg. Fee 61-70 ports	$ 71.47	Per Subscription
VDN	Audio Conferencing Subscription Services	VZN102	Conferencing - Per Subscription - Instant Mtg. Fee 71-80 ports	$ 79.41	Per Subscription
VDN	Audio Conferencing Subscription Services	VZN103	Conferencing - Per Subscription - Instant Mtg. Fee 81-90 ports	$ 87.35	Per Subscription
VDN	Audio Conferencing Subscription Services	VZN104	Conferencing - Per Subscription - Instant Mtg. Fee 91-100 ports	$ 95.30	Per Subscription
VDN	Audio Conferencing Subscription Services	VZ1220	Conferencing - Per Subscription - Instant Mtg. Fee 101-500 ports	$ 262.95	Per Subscription
VDN	Audio Conferencing Subscription Services	VZ1221	Conferencing - Per Subscription - Instant Mtg. Fee 501-1000 ports	$ 439.42	Per Subscription
VDN	Named User Meeting Center Suites	VZ1047	Named User Meeting Center Suites – 1000 Participants - Hosts Enrolled	$ 75.00	Per Host
VDN	Named User Meeting Center Suites	VZ1048	Named User Meeting Center – 1000 Participants - Hosts Enrolled	$ 45.88	Per Host
VDN	Named User Training Center Services	VZ1049	Named User Training Center Services - 1000 Participants - NU Training Center	$ 688.24	Per Host
VDN	Named user Support Center Conf Services	VZN479	Named user Support Center Conf Services - Support Center Capacity of 5	$ 194.12	Per Host
VDN	Named User Event Center Conf Services	VZ1222	Named User Event Center Conf Services - 1000 Participants - Event Center Capacity of 1000	$ 661.78	Per Host
VDN	Named User Event Center Conf Services	VZ1050	Named User Event Center Conf Services - 3000 Participants - Event Center Capacity of 3000	$ 1,376.49	Per Host
VDN	VoIP Set-up	VZN117	VoIP Set-up - Service Establishment Fee	$ 530.34	Per Site, one-time fee
VDN	VoIP Set-up	VZN118	VoIP Set-up - Analog Line	$ 122.57	Per Circuit, one-time fee
VDN	VoIP Set-up	VZN119	VoIP Set-up - ISDN PRI	$ 553.58	Per Circuit, one-time fee
VDN	VoIP Features	VZN488	VoIP Features - Best + Tier 1 +50	$ 670.60	Per group of bursted Calls
VDN	VoIP Features	VZN489	VoIP Features - Best + Tier 2 +100	$ 1,173.55	Per group of bursted Calls
VDN	VoIP Features	VZN490	VoIP Features - Best + Tier 3 +200	$ 2,011.80	Per group of bursted Calls
VDN	VoIP Features	VZN491	VoIP Features - Best + Tier 4 +300	$ 2,682.40	Per group of bursted Calls
VDN	VoIP Features	VZN492	VoIP Features - Best + Tier 5 +400	$ 3,353.00	Per group of bursted Calls
VDN	VoIP Features	VZN483	VoIP Features - Call Forwarding	$ 1.68	Per Phone Number
VDN	VoIP Features	VZN484	VoIP Features - Voice Mails	$ 5.88	Per Phone Number
VDN	VoIP Features	VZN219	VoIP Features - Caller ID with Name - Inbound	$ 0.41	Per Location ID
VDN	VoIP Features	VZN485	VoIP Features - Auto Attendant Instances	$ 33.53	Per Phone Number
VDN	VoIP Features	VZN674	VoIP Features - Non-Published	$ 2.86	Per Phone Number
VDN	VoIP Features	VZN675	VoIP Features - Additional Listing	$ 2.38	Per Phone Number
VDN	VoIP Features	VZN673	VoIP Features - Non-Listed	$ 1.78	Per Phone Number
VDN	PSTN Services	VZN486	PSTN Services - Analog Line	$ 82.94	Per Circuit
VDN	PSTN Services	VZN487	PSTN Services - ISDN PRI	$ 838.25	Per Circuit
VDN	VCC Set-up	VZN123	VCC Set-up - Base Implementation	$ 15,072.75	Per Business Unit, one-time fee

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	VCC Set-up	VZN124	VCC Set-up - Per User Implementation Add-On	$ 16.75	Per User, one-time fee
VDN	VCC Users	VZN125	VCC Users - VCC Unique User	$ 185.30	Per User
VDN	VCC Features	VZN126	VCC Features - Additional Ports	$ 109.85	Per Port
VDN	VCC Features	VZN127	VCC Features - Additional Storage	$ 1.73	Per GB
VDN	VCC Features	VZN128	VCC Features - Archive Storage	$ 0.46	Per GB
VDN	VCC Features	VZN129	VCC Features - Retrieval Storage	$ 7.29	Per GB
VDN	VCC Features	VZN130	VCC Features - Voice Recording	$ 17.21	Per User
VDN	VCC Features	VZN131	VCC Features - Outbound Dialing	$ 247.06	Per Business Unit
VDN	VCC Features	VZN280	VCC Features - PCI Level 1	$ 33.09	Per User
VDN	IP Contact Center	VZN502	IP Contact Center - Toll Free T1/DAL (8001 Dedicated Termination)	$ 88.24	Per Service Number or Per Trunk
VDN	IP Contact Center	VZN234	IP Contact Center - Toll Free Business Line/CBL (8003 Service Termination)	$ 8.82	Per Service Number or Per Local DID
VDN	IP Contact Center	VZN132	IP Contact Center - IP Toll Free Services	$ 0.0156	Per Minute
VDN	IP Contact Center	VZ1361	IP Contact Center - Toll Free Service Feature Alternate Routing	$ 55.83	Plan/Per Toll Free Number
VDN	IP Contact Center	VZN495	IP Contact Center - Local Origination Access Charges, IP Termination, Without IP IVR	$ 0.0131	Per Minute
VDN	IP Contact Center	VZ1449	Toll Free Service Feature Alternate Routing Installation	$ 11.18	Per Alternate Plan, one-time
VDN	IP Contact Center	VZ1450	Toll Free Service Feature Alternate Routing Activation	$ 55.90	Per Alternate Plan Activation, one-time
VDN	IP Contact Center	VZ1451	Toll Free Service Feature Alternate Routing Change	$ 55.90	Per Alternate Plan Change, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1362	IP Interactive Voice Response (IP IVR) - IP IVR Application	$ 251.21	Per Month
VDN	IP Interactive Voice Response (IP IVR)	VZ1363	IP Interactive Voice Response (IP IVR) - IP IVR Remote Audio Update	$ 83.74	Per Month
VDN	IP Interactive Voice Response (IP IVR)	VZ1364	IP Interactive Voice Response (IP IVR) - Network Database	$ 530.34	Per Month
VDN	IP Interactive Voice Response (IP IVR)	VZ1365	IP Interactive Voice Response (IP IVR) - Admin Application For DTMF Updates	$ 251.21	Per Month
VDN	IP Interactive Voice Response (IP IVR)	VZ1366	IP Interactive Voice Response (IP IVR) - IP IVR Monthly CCR	$ 139.56	Per Month
VDN	IP Interactive Voice Response (IP IVR)	VZ1367	IP Interactive Voice Response (IP IVR) - IP IVR Weekly CCR	$ 307.04	Per Month
VDN	IP Interactive Voice Response (IP IVR)	VZ1368	IP Interactive Voice Response (IP IVR) - IP IVR Daily CCR	$ 809.46	Per Month
VDN	IP Interactive Voice Response (IP IVR)	VZ1369	IP Interactive Voice Response (IP IVR) - Platform Duration	$ 0.0095	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1370	IP Interactive Voice Response (IP IVR) - Transport duration	$ 0.0095	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1371	IP Interactive Voice Response (IP IVR) - Menu	$ 0.0112	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1372	IP Interactive Voice Response (IP IVR) - Message	$ 0.0112	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1373	IP Interactive Voice Response (IP IVR) - Database	$ 0.0112	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1374	IP Interactive Voice Response (IP IVR) - Network Database	$ 0.0112	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1375	IP Interactive Voice Response (IP IVR) - Announced Connect	$ 0.0112	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1376	IP Interactive Voice Response (IP IVR) - BNAR	$ 0.0112	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1377	IP Interactive Voice Response (IP IVR) - TakeBack and Transfer (Including SIP REFER Transfers)	$ 0.0112	Per Minute
VDN	IP Interactive Voice Response (IP IVR)	VZ1378	IP Interactive Voice Response (IP IVR) - Caller TakeBack	$ 0.0112	Per Minute

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	IP Interactive Voice Response (IP IVR)	VZ1452	New IP IVR Application (1 to 50 messages) - Basic (without Network Database)	$ 1,117.90	One Time Charge (Install)
VDN	IP Interactive Voice Response (IP IVR)	VZ1453	New IP IVR Application (50 + messages) - Basic (without Network Database)	$ 1,397.38	NRC (per block of 50 messages), one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1454	IP IVR Logic/Database Change - Basic (without Network Database)	$ 279.48	Per Hour
VDN	IP Interactive Voice Response (IP IVR)	VZ1455	IP IVR Audio Change (per 50 messages) - Basic (without Network Database)	$ 279.48	Per Hour
VDN	IP Interactive Voice Response (IP IVR)	VZ1456	Verizon Assistance w/Database Creation - Basic (without Network Database)	$ 1,117.90	Per Database, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1457	Verizon Assistance w/Database Changes - Basic (without Network Database)	$ 558.95	Per Change, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1458	Remote Audio Update Install - Basic (without Network Database)	$ 111.79	Per Install, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1459	Foreign Language Recording - Basic (without Network Database)	$ 167.69	Per Language, in addition to the IP IVR Change charge, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1460	New IP IVR Application (1 to 50 messages) - Advanced (with Network Database)	$ 1,117.90	One Time Charge (Install)
VDN	IP Interactive Voice Response (IP IVR)	VZ1462	IP IVR Logic/Database Change - Advanced (with Network Database)	$ 223.58	Per Hour
VDN	IP Interactive Voice Response (IP IVR)	VZ1463	IP IVR Audio Change (per 50 messages) - Advanced (with Network Database)	$ 223.58	Per Database, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1464	Network Database Install - Advanced (with Network Database)	$ 223.58	Per Database, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1465	Verizon Assistance w/Database Creation - Advanced (with Network Database)	$ 223.58	Per Database, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1466	Verizon Assistance w/Database Changes - Advanced (with Network Database)	$ 223.58	Per Change, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1467	Remote Audio Update Install - Advanced (with Network Database)	$ 111.79	Per Install, one-time
VDN	IP Interactive Voice Response (IP IVR)	VZ1468	Foreign Language Recording - Advanced (with Network Database)	$ 167.69	Per Language, in addition to the IP IVR Change charge, one-time
VDN	Discretionary Services (Misc.)	VZN515	Miscellaneous Services - Extended Demarc	$ 558.81	Per Circuit, one-time fee
VDN	Discretionary Services (Misc.)	VZN516	Miscellaneous Services - Inside Wiring	$ 558.81	Per Cable, one-time fee
VDN	Discretionary Services (Misc.)	VZN517	Miscellaneous Services - Expedite	$ 1,172.33	Per Order, one-time fee
VDN	Discretionary Services (Misc.)	VZN526	Miscellaneous Services - Physical Site Survey	$ 478.98	Per Site, one-time fee
VDN	Discretionary Features (Phone Accessories)	VZN554	Phone Accessories - Phone wall mt	$ 7.97	Per Device, one-time fee
VDN	Discretionary Features (Phone Accessories)	VZ1354	Phone Accessories - Wall Mount Kits	$ 1.43	Per Kit, one-time fee
VDN	Discretionary Features (Phone Accessories)	VZN555	Phone Accessories - Plantronics headset 740SS	$ 289.16	Per Device, one-time fee
VDN	Discretionary Features (Phone Accessories)	VZN556	Phone Accessories - Plantronics headset PTfocus	$ 185.36	Per Device, one-time fee
VDN	Discretionary Features (Phone Accessories)	VZN557	Phone Accessories - Polycom USB video Camera	$ 98.24	Per Device, one-time fee
VDN	Discretionary Features (VCC)	VZN558	VCC Related Services - Professional Services Hours	$ 379.61	Per Hour, one-time fee
VDN	Discretionary Features (VCC)	VZN559	VCC Related Services - Basic Self-Service IVR	$ 4,354.35	Per Instance, one-time fee
VDN	Discretionary Features (VCC)	VZN560	VCC Related Services - Premium Self-Service IVR	$ 11,723.25	Per Instance, one-time fee
VDN	Discretionary Features (VCC)	VZN561	VCC Related Services - Automated Speech Recognition (Per 10 Actions)	$ 7,117.69	Per Instance, one-time fee
VDN	Discretionary Features (VCC)	VZN562	VCC Related Services - CRM-Driven Screen Pop / Call Routing	$ 7,257.25	Per Instance, one-time fee
VDN	Discretionary Features (VCC)	VZN563	VCC Related Services - Named Agent Routing	$ 7,257.25	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN564	VCC Related Services - Auto Attendant Implementation	$ 6,029.10	Per Business Unit, one-time fee

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Discretionary Features (VCC)	VZ1225	VCC Related Services - CXone Pro Quality Management with Voice Recording	$ 8,831.52	One Time Implementation (NRC)
VDN	Discretionary Features (VCC)	VZ1226	VCC Related Services - CXone Pro Quality Management Pro Training	$ 8,200.69	Per Training Class, one-time fee
VDN	Discretionary Features (VCC)	VZN567	VCC Related Services - NICE Workforce Management Essentials Implementation	$ 47,897.85	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN568	VCC Related Services - NICE Workforce Management Advanced Implementation	$ 61,295.85	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN569	VCC Related Services - NICE Workload Manager Implementation	$ 6,699.00	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN570	VCC Related Services - NICE WFM Advanced Plus Implementation	$ 6,699.00	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN571	VCC Related Services - NICE Interaction Management Implementation	$ 10,048.50	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZ1227	VCC Related Services - CXone Pro Screen Recording Pro	$ 5,046.58	One Time Implementation (NRC)
VDN	Discretionary Features (VCC)	VZN576	VCC Related Services - inView Standard Implementation	$ 10,676.53	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN577	VCC Related Services - inView Salesforce.com Integration	$ 6,405.92	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN579	VCC Related Services - inContact Advanced Analytics	$ 4,354.35	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN580	VCC Related Services - Inbound SMS Application Fee (Per BU) - SETUP	$ 502.43	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN581	VCC Related Services - Inbound SMS Implementation	$ 2,009.70	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN582	VCC Related Services - inContact Social Media Implementation	$ 6,699.00	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN583	VCC Related Services - SMS Long Code - SETUP	$ 502.43	Per Code, one-time fee
VDN	Discretionary Features (VCC)	VZN584	VCC Related Services - SMS Short Code - SETUP	$ 4,689.30	Per Code, one-time fee
VDN	Discretionary Features (VCC)	VZN585	VCC Related Services - SMS Custom Short Code - SETUP	$ 4,689.30	Per Code, one-time fee
VDN	Discretionary Features (VCC)	VZN586	VCC Related Services - SMS Toll Free Long Code - SETUP	$ 1,205.82	Per Code, one-time fee
VDN	Discretionary Features (VCC)	VZN587	VCC Related Services - Personal Connection Dialer Installation (up to 50 users)	$ 4,270.61	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN588	VCC Related Services - Personal Connection Dialer Additional User Enablement	$ 133.98	Per User, one-time fee
VDN	Discretionary Features (VCC)	VZN589	VCC Related Services - Personal Connection 3rd party Software Integration	$ 10,844.01	Per Instance, one-time fee
VDN	Discretionary Features (VCC)	VZN591	VCC Related Services - Outbound Email Campaign Implementation	$ 1,339.80	Per Campaign, one-time fee
VDN	Discretionary Features (VCC)	VZN592	VCC Related Services - Outbound SMS Application Fee (Per BU) - SETUP	$ 502.43	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN593	VCC Related Services - Outbound SMS Campaign Implementation	$ 1,674.75	Per Campaign, one-time fee
VDN	Discretionary Features (VCC)	VZN594	VCC Related Services - Direct Data Access Activation	$ 3,349.50	Per Business Unit, one-time fee
VDN	Discretionary Features (VCC)	VZN595	VCC Related Services - IPSec Implementation	$ 669.90	Per Site, one-time fee
VDN	Discretionary Features (VCC)	VZN596	VCC Related Services - Carrier Data Center Connection	$ 1,674.75	Per Rack Unit, one-time fee
VDN	Discretionary Features (VCC)	VZ1395	Feedback Management VoC (Basic per BU)	$ 721.05	Per Business Unit
VDN	Discretionary Features (VCC)	VZ1396	Feedback Management VoC	$ 31.86	Usage
VDN	Discretionary Features (VCC)	VZ1397	Feedback Mgt Addl Survey Response	$ 0.96	Per Survey
VDN	Discretionary Features (VCC)	VZ1398	Feedback Management Speech to Text	$ 1,201.74	Per Business Unit
VDN	Discretionary Features (VCC)	VZ1399	Feedback Mgt Addl Speech To Text Comments	$ 0.18	Per Survey
VDN	Discretionary Features (VCC)	VZ1400	Feedback Management Text Analytics (per BU)	$ 817.18	Per Business Unit
VDN	Discretionary Features (VCC)	VZ1401	Feedback Mgt - Addl Text Analytics per (Email/pop up/Chat) Response text tagging comments	$ 0.11	Per Response text tagging comments
VDN	Discretionary Features (VCC)	VZ1402	Feedback Management Text Analytics Overage	$ 0.11	Usage/Per Response text tagging comments
VDN	Discretionary Features (VCC)	VZ1403	Feedback Management API Connector	$ 672.98	Per Connector
VDN	Discretionary Features (VCC)	VZ1404	Feedback Mgt Academy and Research Access	$ 432.63	Per Access
VDN	Discretionary Features (VCC)	VZ1405	Feedback Management Auto Translate	$ 817.18	Per Business Unit
VDN	Discretionary Features (VCC)	VZ1406	Feedback Mgt - Addl Auto Translate	$ 0.11	Per Response text comment
VDN	Discretionary Features (VCC)	VZ1407	Feedback Mgt Addl Power User	$ 480.70	Per Power User
VDN	Discretionary Features (VCC)	VZ1408	Feedback Management Add'l Application Language	$ 480.70	Per Enabled Application Language
VDN	Discretionary Features (VCC)	VZ1409	Implementation of Feedback Management VoC Basic	$ 5,589.50	One-Time
VDN	Discretionary Features (VCC)	VZ1410	Implementation of Feedback Management VoC	$ 11,179.00	One-Time

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Discretionary Features (VCC)	VZ1411	Feedback Management Addl Channel Build	$ 4,471.60	Per Instance/One-time
VDN	Discretionary Features (VCC)	VZ1412	Feedback Mgt Add'l Survey Build	$ 2,794.75	Per Instance/One-time
VDN	Discretionary Features (VCC)	VZ1413	Implementation of Feedback Mgt Speech to Text	$ 2,235.80	One-Time
VDN	Discretionary Features (VCC)	VZ1414	Implementation of Feedback Management Automated Text Analytics	$ 7,992.99	One-Time
VDN	Discretionary Features (VCC)	VZ1415	Implementation of CXone Feedback Management API Connector	$ 3,074.23	One-Time
VDN	Discretionary Features (VCC Advanced Features)	VZN597	VCC Advanced Features - Professional Services On-Demand	$ 80.67	Per Quarter Hour, one-time fee
VDN	Discretionary Features (VCC Advanced Features)	VZN598	VCC Advanced Features - Technical Account Manager	$ 4,033.36	Per Business Unit
VDN	Discretionary Features (VCC Advanced Features)	VZN599	VCC Advanced Features - Automated Speech Recognition	$ 0.09	Per Minute
VDN	Discretionary Features (VCC Advanced Features)	VZN600	VCC Advanced Features - Auto Attendant	$ 9.49	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN601	VCC Advanced Features - Auto Attendant Lite	$ 6.64	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN602	VCC Advanced Features - inContact Agent for Sales Force	$ 14.24	Per User
VDN	Discretionary Features (VCC Advanced Features)	VZN603	VCC Advanced Features - inContact Agent for Oracle Service Cloud	$ 23.73	Per User
VDN	Discretionary Features (VCC Advanced Features)	VZ1228	VCC Advanced Features - CXone Pro Quality Management with Voice Recording	$ 50.24	Per Configured User (MRC)
VDN	Discretionary Features (VCC Advanced Features)	VZN606	VCC Advanced Features - Interaction Management	$ 45.55	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZ1229	VCC Advanced Features - CXone Pro Screen Recording Pro	$ 14.51	Per Configured User (MRC)
VDN	Discretionary Features (VCC Advanced Features)	VZN608	VCC Advanced Features - Workforce Management Essentials	$ 37.01	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN609	VCC Advanced Features - Workforce Management Advanced	$ 52.20	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN610	VCC Advanced Features - Workload Manager	$ 6.17	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN611	VCC Advanced Features - WFM Advanced Plus	$ 14.24	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN616	VCC Advanced Features - InView Performance Management	$ 28.47	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN617	VCC Advanced Features - InView Gamification	$ 15.18	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN618	VCC Advanced Features - InView Messaging	$ 7.59	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN619	VCC Advanced Features - InView Coaching and Learning Management	$ 21.83	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN620	VCC Advanced Features - inContact Advanced Analytics	$ 35.11	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN621	VCC Advanced Features - Inbound SMS Application	$ 166.08	Per Month
VDN	Discretionary Features (VCC Advanced Features)	VZN622	VCC Advanced Features - Incoming SMS - messages	$ 0.02	Per Message
VDN	Discretionary Features (VCC Advanced Features)	VZN623	VCC Advanced Features - SMS Long Code	$ 237.26	Per Code
VDN	Discretionary Features (VCC Advanced Features)	VZN624	VCC Advanced Features - SMS Short Code	$ 2,372.56	Per Code
VDN	Discretionary Features (VCC Advanced Features)	VZN625	VCC Advanced Features - SMS Custom Short Code	$ 3,653.75	Per Code

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Discretionary Features (VCC Advanced Features)	VZN626	VCC Advanced Features - SMS Toll Free Long Code	$ 237.26	Per Code
VDN	Discretionary Features (VCC Advanced Features)	VZN627	VCC Advanced Features - SMS Toll Free Long Code - messages	$ 0.04	Per Message
VDN	Discretionary Features (VCC Advanced Features)	VZN628	VCC Advanced Features - inContact Social Media	$ 132.86	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN629	VCC Advanced Features - Personal Connection Dialer	$ 28.47	Per Configured User
VDN	Discretionary Features (VCC Advanced Features)	VZN630	VCC Advanced Features - Outbound SMS Application MRC - (Per Business Unit)	$ 759.22	Per Month
VDN	Discretionary Features (VCC Advanced Features)	VZN631	VCC Advanced Features - Outgoing SMS - messages	$ 0.02	Per Message
VDN	Discretionary Features (VCC Advanced Features)	VZN632	VCC Advanced Features - Outbound Email 100K - (Recurring)	$ 189.81	Per Month
VDN	Discretionary Features (VCC Advanced Features)	VZN633	VCC Advanced Features - Outbound Email 1.5M- (Recurring)	$ 1,186.28	Per Month
VDN	Discretionary Features (VCC Advanced Features)	VZN634	VCC Advanced Features - Direct Data Access - (Per Business Unit)	$ 949.03	Per Business Unit
VDN	Discretionary Features (VCC Advanced Features)	VZN635	VCC Advanced Features - IP Sec	$ 71.18	Per site
VDN	Discretionary Features (VCC Advanced Features)	VZ1230	VCC Advanced Features - Integrated Softphone - WebRTC (Integrated Softphone User)	$ -	Per Configured User
VDN	Discretionary Features (VOIP)	VZN636	VOIP Related Services - Cancellation (cancellation of VoIP Service post-Order, prior to completion of Installation)	$ 893.20	Per Location
VDN	SCI	VZN590	SCI Non-Committed Plan Usage	$ 3.18	Per GB
VDN	VCE	VZN657	International LD, Tier A	$ 0.0670	Per Minute
VDN	VCE	VZN658	International LD, Tier B	$ 0.1117	Per Minute
VDN	VCE	VZN659	International LD, Tier C	$ 0.2791	Per Minute
VDN	VCE	VZN670	International LD, Tier D	$ 0.5583	Per Minute
VDN	Conferencing	VZ1045	Conferencing - US Bridging - Instant Mtg. Toll Meet Me	$ 0.0106	Per Minute
VDN	Conferencing	VZN136	Conferencing - US Bridging - Instant Mtg. Meet Me - IP Access	$ 0.0096	Per Minute
VDN	Conferencing	VZN137	Conferencing - US Bridging - Instant Mtg. Toll Meet Me - Wireless Access Option	$ 0.0102	Per Minute
VDN	Conferencing	VZN138	Conferencing - US Bridging - Unattended Toll Meet Me	$ 0.0095	Per Minute
VDN	Conferencing	VZN139	Conferencing - US Bridging - Standard Toll Meet Me	$ 0.0770	Per Minute
VDN	Conferencing	VZN140	Conferencing - US Bridging - Premier Toll Meet Me	$ 0.1005	Per Minute
VDN	Conferencing	VZN141	Conferencing - US Bridging - Instant Meeting IP Dial Out Access - requires VZ VOIP	$ 0.0096	Per Minute
VDN	Conferencing	VZN142	Conferencing - US Bridging - Instant Mtg. Toll Free Meet Me	$ 0.0163	Per Minute
VDN	Conferencing	VZN143	Conferencing - US Bridging - Instant Mtg. Dial Out	$ 0.0163	Per Minute
VDN	Conferencing	VZN144	Conferencing - US Bridging - Instant Mtg. 8XX Meet Me - Wireless Access Option	$ 0.0172	Per Minute
VDN	Conferencing	VZN498	Conferencing - US Bridging - Unattended Toll Free Meet Me	$ 0.0163	Per Minute
VDN	Conferencing	VZN145	Conferencing - US Bridging - Standard Toll Free Meet Me	$ 0.0871	Per Minute
VDN	Conferencing	VZN146	Conferencing - US Bridging - Standard Dial Out	$ 0.1658	Per Minute
VDN	Conferencing	VZN147	Conferencing - US Bridging - Premier Toll Free Meet Me	$ 0.1072	Per Minute
VDN	Conferencing	VZN148	Conferencing - US Bridging - Premier Dial Out	$ 0.2211	Per Minute
VDN	Conferencing	VZN149	Conferencing - Canada Bridging - Canada Instant Mtg. Toll Free Meet Me	$ 0.0528	Per Minute
VDN	Conferencing	VZN150	Conferencing - Canada Bridging - Canada Instant Mtg. Dial Out	$ 0.0528	Per Minute
VDN	Conferencing	VZN151	Conferencing - Canada Bridging - Canada Unattended Toll Free Meet Me	$ 0.0528	Per Minute
VDN	Conferencing	VZN152	Conferencing - Canada Bridging - Canada Standard Toll Free Meet Me	$ 0.1708	Per Minute

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	VZN153	Conferencing - Canada Bridging - Canada Standard Dial Out	$ 0.1859	Per Minute
VDN	Conferencing	VZN154	Conferencing - Canada Bridging - Canada Premier Toll Free Meet Me	$ 0.2211	Per Minute
VDN	Conferencing	VZN155	Conferencing - Canada Bridging - Canada Premier Dial Out	$ 0.2412	Per Minute
VDN	Conferencing	VZN156	Conferencing - Global Access Transport - Local Access Transport Zone A	$ 0.0167	Per Minute
VDN	Conferencing	VZN157	Conferencing - Global Access Transport - Local Access Transport Zone C	$ 0.0670	Per Minute
VDN	Conferencing	VZN158	Conferencing - Global Access Transport - Local Access Transport Zone D	$ 0.0782	Per Minute
VDN	Conferencing	VZN159	Conferencing - Global Access Transport - Local Access Transport Zone E	$ 0.2512	Per Minute
VDN	Conferencing	VZN160	Conferencing - Global Access Transport - Local Access Transport Zone F	$ 0.1675	Per Minute
VDN	Conferencing	VZN161	Conferencing - Global Access Transport - Local Access Transport Zone G	$ 0.2791	Per Minute
VDN	Conferencing	VZN162	Conferencing - Global Access Transport - Freephone (IFN) Transport Zone A	$ 0.0782	Per Minute
VDN	Conferencing	VZN163	Conferencing - Global Access Transport - Freephone (IFN) Transport Zone C	$ 0.1340	Per Minute
VDN	Conferencing	VZN164	Conferencing - Global Access Transport - Freephone (IFN) Transport Zone D	$ 0.1563	Per Minute
VDN	Conferencing	VZN165	Conferencing - Global Access Transport - Freephone (IFN) Transport Zone E	$ 0.3126	Per Minute
VDN	Conferencing	VZN166	Conferencing - Global Access Transport - Freephone (IFN) Transport Zone F	$ 0.3573	Per Minute
VDN	Conferencing	VZN167	Conferencing - Global Access Transport - Freephone (IFN) Transport Zone G	$ 0.3573	Per Minute
VDN	Conferencing	VZN168	Conferencing - Audio Conference Options Usage - Cancellation Charge	$ -	Per reserved bridge port
VDN	Conferencing	VZN171	Conferencing - Audio Conference Options Usage - Overbooking (after first 50 bridge ports)	$ 2.23	Per Port
VDN	Conferencing	VZ1300	Conferencing - Platinum Premier Service - Setup Fee	$ 334.95	Per Conference; One-time
VDN	Conferencing	VZ1301	Conferencing - Platinum Premier Service - 1-30 Minutes	$ 89.32	Per 30 minutes
VDN	Conferencing	VZ1302	Conferencing - Platinum Premier Service - Additional 15 Minute Intervals	$ 44.66	Per 15 minutes
VDN	Conferencing	VZ1303	Conferencing - Audio Web Streaming - Stream 0-4	$ 865.29	Per Conference
VDN	Conferencing	VZ1304	Conferencing - Audio Web Streaming - Stream 5-10	$ 893.20	Per Conference
VDN	Conferencing	VZ1305	Conferencing - Audio Web Streaming - Stream 11-25	$ 949.03	Per Conference
VDN	Conferencing	VZ1306	Conferencing - Audio Web Streaming - Stream 26-50	$ 1,004.85	Per Conference
VDN	Conferencing	VZ1307	Conferencing - Audio Web Streaming - Stream 51-250	$ 1,116.50	Per Conference
VDN	Conferencing	VZ1308	Conferencing - Audio Web Streaming - Stream 251-500	$ 1,116.50	Per Conference
VDN	Conferencing	VZ1309	Conferencing - Audio Web Streaming - Stream 500+	$ 2,233.00	Per Conference
VDN	Conferencing	VZ1310	Conferencing - Communications Line	$ 55.83	Per Conference
VDN	Conferencing	VZ1311	Conference Recording - CD	$ 27.91	Per Conference
VDN	Conferencing	VZ1312	Conference Recording - Downloadable File	$ 27.91	Per Conference
VDN	Conferencing	VZ1313	Conferencing - Instant Replay Plus - Setup Fee	$ -	Per Conference; One-time
VDN	Conferencing	VZ1314	Conferencing - Instant Replay Plus - Toll Free Access	$ 0.17	Per Minute
VDN	Conferencing	VZ1315	Conferencing - Instant Replay Plus - Toll Access	$ 0.17	Per Minute
VDN	Conferencing	VZ1355	Conferencing - Voice Response - Setup Fee	$ 55.83	Per Conference; One-time
VDN	Conferencing	VZ1316	Conferencing - Voice Response - Per Retrieval Transcription (5 pieces max per participant)	$ 1.12	Per retrieval
VDN	Conferencing	VZ1317	Conferencing - Voice Response - Per 15 minutes Voice Retrieval transcription for more than 5 pieces of info)	$ 55.83	Per 15 Minutes

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Conferencing	VZ1318	Conferencing - Voice Response - Voice Talent Charge to Provision Voice Response (per 5 minutes)	$ 222.18	Per request
VDN	Conferencing	VZ1319	Conferencing - Instant Meeting Instant Replay - Setup	$ -	Per Conference; One-time
VDN	Conferencing	VZ1320	Conferencing - Instant Meeting Instant Replay - Toll Free Replay Access	$ 0.17	Per Minute
VDN	Conferencing	VZ1321	Conferencing - Instant Meeting Instant Replay - Toll Replay Access	$ 0.17	Per Minute
VDN	Conferencing	VZ1322	Conferencing - Instant Meeting Instant Replay - Audio CD	$ 27.91	Per Conference
VDN	Conferencing	VZ1323	Conferencing - Instant Meeting Instant Replay - .WAV CD	$ 27.91	Per Conference
VDN	Conferencing	VZ1324	Conferencing - Instant Meeting Instant Replay - .WAV File	$ 27.91	Per Conference
VDN	Conferencing	VZ1325	Conferencing - Participant List	$ 44.66	Per Conference
VDN	Conferencing	VZ1326	Conferencing - Transcription, per hour	$ 55.83	Per 15 minutes
VDN	Conferencing	VZ1327	Conferencing - Coordinator/Help Request	$ 3.91	Per Request
VDN	Conferencing	VZ1328	Conferencing - Instant Meeting Increase Conference Size	$ 22.33	Per Request
VDN	Conferencing	VZ1329	Conferencing - Downloadable Net File	$ 111.65	Per Conference
VDN	Conferencing	VZ1330	Conferencing - Net Replay - Initial Setup Fee (First 30 Days)	$ 111.65	Per Conference; One-time
VDN	Conferencing	VZ1331	Conferencing - Net Replay - Fee for each subsequent 30 days	$ 44.66	Per Conference
VDN	Conferencing	VZ1332	Conferencing - Operator Hosting - Reserved Net	$ 0.11	Per Minute
VDN	Conferencing	VZ1333	Conferencing - Pre-Notification (48 hours advanced notice participants) - Domestic Participant	$ 2.79	Per Participant
VDN	Conferencing	VZ1334	Conferencing - Pre-Notification (48 hours advanced notice participants) - Canada Participant	$ 3.91	Per Participant
VDN	Conferencing	VZ1335	Conferencing - Pre-Notification (48 hours advanced notice participants) - International Participant	$ 55.83	Per Participant
VDN	Conferencing	VZN499	Conferencing - Reserved Net Conference for WebEx Event Center	$ 0.12	Per Minute
VDN	Conferencing	VZ1388	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll	11.79%	Surcharge/Per Minute by Fee by Country
VDN	Conferencing	VZ1389	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Toll Free	11.79%	Surcharge/Per Minute by Fee by Country
VDN	Conferencing	VZ1390	Conferencing - Cloud Connected Audio Access Minutes Global - CCA Dial Out	11.79%	Surcharge/Per Minute by Fee by Country
VDN	Conferencing	VZN254	Conferencing - Net Conferencing Integrated Audio CCA - CCA Overage	$ 50.91	Per Port
VDN	VOIP	VZN672	VOIP - VoIP Usage - Best+ CCL Overage	$ 46.89	Per CCL
VDN	Telecom Service Priority (TSP)	VZ1051	Priority Restoration - Circuits without LEC termination	$ 30.60	Per Circuit
VDN	Telecom Service Priority (TSP)	VZ1052	Priority Restoration - Circuits with a single LEC termination	$ 30.60	Per Circuit
VDN	Telecom Service Priority (TSP)	VZ1053	Priority Restoration - Additional LEC termination	$ 30.60	Per Circuit
VDN	Telecom Service Priority (TSP)	VZ1057	Emergency Provisioning and Essential Provisioning - Circuits without LEC termination	$ 513.59	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP)	VZ1058	Emergency Provisioning and Essential Provisioning - Circuits with a single LEC termination	$ 798.30	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP)	VZ1059	Emergency Provisioning and Essential Provisioning - Additional LEC termination	$ 798.30	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP)	VZ1060	Priority Restoration - Circuits Without LEC Termination	$ 340.53	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP)	VZ1061	Priority Restoration - Circuits With A Single LEC Termination	$ 792.72	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP)	VZ1062	Priority Restoration - Additional LEC Termination	$ 792.72	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP)	VZ1063	Change Charges - Circuits Without LEC Termination	$ 50.24	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP)	VZ1064	Change Charges - Circuits With A Single LEC Termination	$ 217.72	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP)	VZ1065	Change Charges - Additional LEC Termination	$ 217.72	Per Circuit, one-time fee
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1066	Emergency Provisioning and Essential Provisioning - District of Columbia	$ 124.47	Per Circuit/Per Access Channel/Per Feature, one-time fee
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1067	Emergency Provisioning and Essential Provisioning - Maryland	$ 124.47	Per Circuit/Per Access Channel/Per Feature, one-time fee
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1068	Emergency Provisioning and Essential Provisioning - Virginia	$ 124.47	Per Circuit/Per Access Channel/Per Feature, one-time fee

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1069	Priority Restoration - District of Columbia	$ 53.28	Per Circuit/Per Access Channel/Per Feature, one-time fee
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1070	Priority Restoration - Maryland	$ 53.28	Per Circuit/Per Access Channel/Per Feature, one-time fee
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1071	Priority Restoration - Virginia	$ 53.28	Per Circuit/Per Access Channel/Per Feature, one-time fee
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1072	Feature Change - District of Columbia	$ 145.15	Per Circuit/Per Access Channel/Per Feature, one-time fee
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1073	Feature Change - Maryland	$ 145.15	Per Circuit/Per Access Channel/Per Feature, one-time fee
VDN	Telecom Service Priority (TSP) - Local Access Channel Charges	VZ1074	Feature Change - Virginia	$ 145.15	Per Circuit/Per Access Channel/Per Feature, one-time fee
VDN	Digital CX	VZ1234	Virtual Agent 1 - 100k sessions	$ 14,793.03	Per Session
VDN	Digital CX	VZ1235	Virtual Agent 100k+ - 500k sessions	$ 59,172.12	Per Session
VDN	Digital CX	VZ1236	Virtual Agent 500k+ - 1M sessions	$ 88,758.19	Per Session
VDN	Digital CX	VZ1237	Knowledge Assist 1 - 250 agents	$ 223.38	Per Agent/Per Month
VDN	Digital CX	VZ1238	Knowledge Assist 250+ - 500 agents	$ 214.50	Per Agent/Per Month
VDN	Digital CX	VZ1239	Knowledge Assist 500+ - 750 agents	$ 192.30	Per Agent/Per Month
VDN	Digital CX	VZ1240	Knowledge Assist 750+ - 1000 agents	$ 177.51	Per Agent/Per Month
VDN	Digital CX	VZ1241	Knowledge Assist 1000+ - 1500 agents	$ 147.94	Per Agent/Per Month
VDN	Digital CX	VZ1242	Knowledge Assist 1500+ - 2500 agents	$ 125.75	Per Agent/Per Month
VDN	Digital CX	VZ1243	Knowledge Assist 2500+ - 5000 agents	$ 88.77	Per Agent/Per Month
VDN	Digital CX	VZ1244	Knowledge Assist 5000+ - 7500 agents	$ 66.58	Per Agent/Per Month
VDN	Digital CX	VZ1245	Knowledge Assist 7500+ and up agents	$ 44.38	Per Agent/Per Month
VDN	Digital CX	VZ1246	Knowledge Assist - Additional Language	$ 1,064.24	Per Language/Per Month
VDN	Digital CX	VZ1247	Live Agent Per connected channel type (textual chat, voice, video)	$ 2,405.19	Per Connection Type/Per Month
VDN	Digital CX	VZ1248	Live Agent - Co-Browse	$ 4,810.40	Per Month
VDN	Digital CX	VZ1249	Social Command Center 1 - 50K social posts	$ 3,699.32	Post Per Month
VDN	Digital CX	VZ1250	Social Command Center 50k+ - 250K social post	$ 5,621.35	Post Per Month
VDN	Digital CX	VZ1251	Social Command Center 250k+ - 1M social posts	$ 11,242.70	Post Per Month
VDN	Digital CX	VZ1252	Social Command Center 1M+ - 5M social posts	$ 14,054.45	Post Per Month
VDN	Digital CX	VZ1253	Social Command Center 5M+ - 10M social posts	$ 17,751.64	Post Per Month
VDN	Digital CX	VZ1254	Social Command Center 10M+ - 15M social posts	$ 21,450.96	Post Per Month
VDN	Digital CX	VZ1255	Social Command Center 15M+ - 20M social posts	$ 25,148.15	Post Per Month
VDN	Digital CX	VZ1256	Social Command Center 20M+ - 30M social posts	$ 29,586.07	Post Per Month
VDN	Digital CX	VZ1257	Social Command Center 30M+ - 40M social posts	$ 36,982.58	Post Per Month
VDN	Digital CX	VZ1258	Social Command Center 40M+ - 50M social posts	$ 44,379.10	Post Per Month
VDN	Digital CX	VZ1259	Social Command Center 50M+ - 75M social posts	$ 62,130.74	Post Per Month
VDN	Digital CX	VZ1260	Social Command Center 75M+ - 1B social posts	$ 78,403.07	Post Per Month
VDN	Digital CX	VZ1261	Social Intelligence 1 - 50K social posts	$ 3,699.32	Post Per Month
VDN	Digital CX	VZ1262	Social Intelligence 50k+ - 250K social posts	$ 7,396.51	Post Per Month
VDN	Digital CX	VZ1263	Social Intelligence 250k+ - 1M social posts	$ 14,793.03	Post Per Month
VDN	Digital CX	VZ1264	Social Intelligence 1M+ - 5M social posts	$ 22,189.56	Post Per Month
VDN	Digital CX	VZ1265	Social Intelligence 5M+ - 10M social posts	$ 29,586.07	Post Per Month
VDN	Digital CX	VZ1266	Social Intelligence 10M+ - 15M social posts	$ 36,982.58	Post Per Month
VDN	Digital CX	VZ1267	Social Intelligence 15M+ - 20M social posts	$ 44,379.10	Post Per Month
VDN	Digital CX	VZ1268	Social Intelligence 20M+ - 30M social posts	$ 56,213.53	Post Per Month
VDN	Digital CX	VZ1269	Social Intelligence 30M+ - 40M social posts	$ 68,047.94	Post Per Month
VDN	Digital CX	VZ1270	Social Intelligence 40M+ - 50M social posts	$ 79,882.37	Post Per Month
VDN	Digital CX	VZ1271	Social Intelligence 50M+ - 75M social posts	$ 106,509.83	Post Per Month
VDN	Digital CX	VZ1272	Social Intelligence 75M+ - 1B social posts	$ 133,137.29	Post Per Month
VDN	Digital CX	VZ1273	Social Outbound Campaign 1 - 50K social posts	$ 3,699.32	Post Per Month
VDN	Digital CX	VZ1274	Social Outbound Campaign 50k+ - 250K social posts	$ 5,621.35	Post Per Month
VDN	Digital CX	VZ1275	Social Outbound Campaign 250k+ - 1M social posts	$ 11,242.70	Post Per Month

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VDN	Digital CX	VZ1276	Social Outbound Campaign 1M+ - 5M social posts	$ 14,054.45	Post Per Month
VDN	Digital CX	VZ1277	Social Outbound Campaign 5M+ - 10M social posts	$ 17,751.64	Post Per Month
VDN	Digital CX	VZ1278	Social Outbound Campaign 10M+ - 15M social posts	$ 21,450.96	Post Per Month
VDN	Digital CX	VZ1279	Social Outbound Campaign 15M+ - 20M social posts	$ 25,148.15	Post Per Month
VDN	Digital CX	VZ1280	Social Outbound Campaign 20M+ - 30M social posts	$ 29,586.07	Post Per Month
VDN	Digital CX	VZ1281	Social Outbound Campaign 30M+ - 40M social posts	$ 36,982.58	Post Per Month
VDN	Digital CX	VZ1282	Social Outbound Campaign 40M+ - 50M social posts	$ 44,379.10	Post Per Month
VDN	Digital CX	VZ1283	Social Outbound Campaign 50M+ - 75M social posts	$ 62,130.74	Post Per Month
VDN	Digital CX	VZ1284	Social Outbound Campaign 75M+ - 1B social posts	$ 78,403.07	Post Per Month
VDN	Digital CX	VZ1337	Virtual Agent - Implementation Small	$ 33,935.35	per Implementation, one-time fee
VDN	Digital CX	VZ1338	Virtual Agent - Implementation Medium	$ 67,870.71	per Implementation, one-time fee
VDN	Digital CX	VZ1339	Virtual Agent - Implementation Large	$ 141,774.35	per Implementation, one-time fee
VDN	Digital CX	VZ1340	Virtual Agent - Implementation Custom	$ 188.53	Per Hour, one-time fee
VDN	Digital CX	VZ1341	Knowledge Assist - Implementation Standard	$ 67,116.59	per Implementation, one-time fee
VDN	Digital CX	VZ1342	Knowledge Assist - Implementation Custom	$ 188.53	Per Hour, one-time fee
VDN	Digital CX	VZ1343	Live Agent - Implementation Standard	$ 46,001.25	per Implementation, one-time fee
VDN	Digital CX	VZ1344	Live Agent - Implementation Custom	$ 188.53	Per Hour, one-time fee
VDN	Digital CX	VZ1345	Social - Implementation Standard	$ 49,017.73	per Implementation, one-time fee
VDN	Digital CX	VZ1346	Social - Implementation Custom	$ 188.53	Per Hour, one-time fee
VDN	Digital CX	VZ1347	Social Intelligence - Historical Data Analysis 1 - 1M social posts mined	$ 5,251.90	Per Post, one-time fee
VDN	Digital CX	VZ1348	Social Intelligence - Historical Data Analysis 1M+ - 5M social posts mined	$ 10,503.80	Per Post, one-time fee
VDN	Digital CX	VZ1349	Social Intelligence - Historical Data Analysis 5M+ - 10M social posts mined	$ 21,882.92	Per Post, one-time fee
VDN	Digital CX	VZ1350	Social Intelligence - Historical Data Analysis greater than 10M social posts mined	$ 35,012.67	Per Post, one-time fee
VDN	Digital CX	VZ1351	Standard Connector / Verizon Connector Implementation (WebRTC Voice / Video only)	$ 33,935.35	Per Connector Implementation, one-time fee
VDN	Digital CX	VZ1352	SMS - Implementation per Code	$ 1,885.30	per Implementation, one-time fee
VDN	Digital CX	VZ1353	SMS - Implementation Custom	$ 188.53	Per Hour, one-time fee
VDN	Digital CX	VZ1285	Virtual Agent Overage Over 100k sessions	$ 0.0670	Per Session
VDN	Digital CX	VZ1286	Virtual Agent Overage Over 500k sessions	$ 0.0558	Per Session
VDN	Digital CX	VZ1287	Virtual Agent Overage Over 1M sessions	$ 0.0447	Per Session
VDN	Digital CX	VZ1288	Virtual Agent - Third-party API 1 - 100k sessions	$ 0.0223	Per API Call
VDN	Digital CX	VZ1289	Virtual Agent - Third-party API 100k+ - 500k sessions	$ 0.0112	Per API Call
VDN	Digital CX	VZ1290	Virtual Agent - Third-party API 500k+ - 1M sessions	$ 0.0112	Per API Call
VDN	Digital CX	VZ1291	Live Agent - Voice Per minute actual usage	$ 0.0447	Per Minute
VDN	Digital CX	VZ1292	Live Agent - Video Per minute actual usage	$ 0.0558	Per Minute
VDN	Digital CX	VZ1293	Standard Connectors	$ 16.84	Per Agent/Per Month
VDN	Digital CX	VZ1294	Verizon Connectors	$ 6.73	Per Agent/Per Month
VDN	Digital CX	VZ1295	Connector - Voice Per minute actual usage	$ 0.0447	Per Minute
VDN	Digital CX	VZ1296	Connector - Video Per minute actual usage	$ 0.0558	Per Minute
VDN	Digital CX	VZ1297	SMS - US-based	$ 0.0112	Per SMS
VDN	Digital CX	VZ1298	MMS - US-based	$ 0.0223	Per MMS
VDN	Digital CX	VZ1299	SMS/MMS Operating Charge Per SMS or MMS	$ 0.0223	Per MMS/MMS
VITA	Pass-Through Purchases	None	Pass-Through Purchases	0.00%	Surcharge Discontinued
VITA	CSRM - Commonwealth Security	CSRM01	Web Application Vulnerability Scan	11.79%	Surcharge
VITA	AIS	AIS010	ESB	$ 1,455.96	0.1 core
VITA	AIS	AIS011	AM	$ 1,076.58	0.1 core
VITA	AIS	AIS012	ESB TX	$ 768.90	0.1 core
VITA	AIS	AIS013	ESB TX Healthcare	$ 205.51	0.1 core
VITA	AIS	AIS014	AIS DB	$ 37.77	Dbtime/ seconds
VITA	AIS	AIS015	BRM	$ 1,994.67	0.1 core
VITA	AIS	AIS016	Address	$ 0.05	transactions/ lookups per 100

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VITA	AIS	AIS017	APP Server	$ 840.73	0.1 core
VITA	AIS	AIS018	Secure Gateway	$ 62.13	Per Instance
VITA	AIS	AIS019	VITA Oracle Private Cloud	$ 27.18	0.1 core
VITA	AIS	AIS020	AIS Storage SAN – Tier 1 – Central Data Centers	$ 0.97	Per GB
VITA	AIS	AIS1	Application Integration Services	11.79%	Surcharge
VITA	BOX	BOX001	BOX Content Management	$ 57.35	per User
VITA	BOX	BOX002	BOX Content Management - Initial Access	$ 7,335.14	One-time/Not to Exceed
VITA	BOX	BOX003	BOX Content Management - Quick Start Access	$ 24,134.77	One-time/Not to Exceed
VITA	BOX	BOX010	BOX Content Management - Smart Deployment Engagement	$ 119,017.54	One-time/Not to Exceed
VITA	BOX	BOX011	BOX Content Management - Data Migration Engagement	$ 30,286.77	One-time/Not to Exceed
VITA	BOX	BOX012	BOX Content Management - Taxonomy Engagement	$ 41,171.07	One-time/Not to Exceed
VITA	ECOS	ECOS01	Assessment (One-Time)	$ 1,992.57	per SaaS Assessment, one-time fee
VITA	ECOS	ECOS02	Cloud Sourcing Specialist	$ 123.83	Hourly
VITA	ECOS	ECOS03	Cloud Service Oversight (Monthly)	$ 478.43	1 SaaS Oversight (Monthly)
VITA	ePen	VTA001	ePen	$ 1.35	per Transaction
VITA	Robotics Process Automation	RPA001	Attended Robots	$ 136.64	per Robot
VITA	Robotics Process Automation	RPA002	Unattended Robots	$ 759.06	per Robot
VITA	Robotics Process Automation	RPA003	Non-Production Robots	$ 120.54	per Robot
VITA	Robotics Process Automation	RPA004	Studio	$ 192.85	per License
VITA	Robotics Process Automation	RPA006	Materials and Licenses	0.00%	Surcharge
VITA	Security Services	SSSC01	ISO Services	Varies by customer	Fixed Fee
VITA	Security Services	SSSC02	IT Audit Services	Varies by customer	Fixed Fee
VITA	Zoom Conferencing	VTA011	Zoom Enterprise (retired 10/29/22)	$ 39.62	Per User
VITA	Zoom Conferencing	VTA012	Optional - Zoom Rooms Enterprise (retired 10/29/22)	$ 79.95	Per User
VITA	Zoom Conferencing	VTA013	Optional - Conference Room Connector (retired 10/29/22)	$ 79.95	Per User
VITA	Zoom Conferencing	VTA014	Optional - Zoom Audio (retired 10/29/22)	$ 8.15	Per User
VITA	Zoom Conferencing	VTA015	Optional - Webinar 500 (retired 10/29/22)	$ 228.29	Per User
VITA	Zoom Conferencing	VTA016	Optional - Webinar 1000 (retired 10/29/22)	$ 554.42	Per User
VITA	Zoom Conferencing	VTA017	Optional - Webinar 3000 (retired 10/29/22)	$ 1,614.34	Per User
VITA	Zoom Conferencing	VTA018	Optional - Webinar 5000 (retired 10/29/22)	$ 4,060.31	Per User
VITA	Zoom Conferencing	VTA019	Optional - Large Meeting 1000 (retired 10/29/22)	$ 146.76	Per User
VITA	Zoom Conferencing	VTA020	Optional - SIP Connected Audio (retired 10/29/22)	$ 3.26	Per User
VITA	LCAP - Salesforce	VTA021	Public Sector Foundation (PSF) Advanced - Unlimited Edition (UE)	$ 336.84	Per User
VITA	LCAP - Salesforce	VTA022	Customer Community (CC) Plus for PS - UE - Members - (Added to PFS Advanced)	$ 10.14	Per User
VITA	LCAP - Salesforce	VTA023	Customer Community (CC) Plus for PS - UE - Logins - (Added to PFS Advanced)	$ 3.91	Per User
VITA	LCAP - Salesforce	VTA024	Pub Sec Application Forms (1,000) - (Added to PFS Advanced)	$ 536.23	Per User
VITA	LCAP - Salesforce	VTA025	Pub Sec Mobile Inspections - UE (Added to PFS Advanced)	$ 158.58	Per User
VITA	LCAP - Salesforce	VTA026	Tableau CRM for Pub Sec Solutions - UE (Added to PFS Advanced)	$ 317.13	Per User
VITA	LCAP - Salesforce	VTA027	Grants Program Management - UE (Added to PFS Advanced)	$ 87.33	Per User
VITA	LCAP - Salesforce	VTA028	Salesforce Maps - UE - (Added to PFS Advanced)	$ 140.20	Per User
VITA	LCAP - Salesforce	VTA029	Digital Engagement - UE - (Added to PFS Advanced)	$ 87.33	Per User
VITA	LCAP - Salesforce	VTA030	Sales Enablement Unlimited Edition	$ 16.92	Per User
VITA	LCAP - Salesforce	VTA031	Additional 20 objects for CC+	$ 3.45	Per Agency
VITA	LCAP - Salesforce	VTA032	Service Cloud Unlimited Edition	$ 323.87	Per User
VITA	LCAP - Salesforce	VTA033	Mulesoft - Anypoint Platform - Platinum Edition	$ 16,572.62	Per Agency
VITA	LCAP - Salesforce	VTA034	MuleSoft - Additional API Manager & Analytics - Platinum Edition	$ 14,302.39	Per Agency
VITA	LCAP - Salesforce	VTA035	MuleSoft - Additional vCore Pre-Production - Platinum Edition	$ 3,405.33	Per Agency
VITA	LCAP - Salesforce	VTA036	MuleSoft - Additional vCore Production - Platinum Edition	$ 3,526.30	Per Agency
VITA	LCAP - Power Platform	VTA041	Microsoft PowerApp per App Plan	$ 9.78	One app or portal per user
VITA	LCAP - Power Platform	VTA042	Microsoft PowerApp per User Plan	$ 37.98	Unlimited apps or portals per user

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure
VITA	LCAP - Power Platform	VTA043	Power Pages Capacity Pack (Authenticated Users)	$ 69.30	Per Authenticated Login (pack of 100)
VITA	LCAP - Power Platform	VTA044	Power Pages Capacity Pack (Anonymous Users)	$ 184.80	Per Anonymous Login (pack of 500)
VITA	LCAP - Power Platform	VTA045	Microsoft PowerAutomate Basic	$ 13.86	Per User
VITA	LCAP - Power Platform	VTA046	Microsoft PowerAutomate Advanced	$ 36.96	Per User
VITA	LCAP - Power Platform	VTA047	Microsoft PowerAutomate Flow Performance Tier	$ 154.00	Per Flow
VITA	LCAP - Power Platform	VTA048	Microsoft PowerAutomate AI Builder Service Credit Bundle	$ 462.00	Per 1 million service credits
VITA	LCAP - Power Platform	VTA049	Microsoft PowerAutomate Unattended RPA	$ 138.60	Per Device
VITA	LCAP - Power Platform	VTA050	Microsoft PowerAutomate API Calls Bundle	$ 92.40	Per 50K API Calls
VITA	LCAP - Power Platform	VTA051	Microsoft PowerVirtualAgent	$ 924.00	Per Tenant
VITA	LCAP - Power Platform	VTA052	Microsoft PowerVirtualAgent Developer Seat	$ -	Per User
VITA	LCAP - Power Platform	VTA053	Microsoft PowerVirtualAgent Extra Chatbot Sessions	$ 415.80	Per 1000 Sessions
VITA	LCAP - Power Platform	VTA054	PowerBI Pro (external user access)	$ 7.90	Per User
VITA	LCAP - Power Platform	VTA055	PowerBI Premium	$ 15.71	Per User
VITA	LCAP - Power Platform	VTA056	PowerBI Premium Capacity Workspace	$ 3,923.14	Per Agency
VITA	LCAP - Power Platform	VTA057	PowerBI Embedded Analytics Premium Workspaces	$ 490.90	Per User
VITA	LCAP - Power Platform	VTA058	CDS Dataverse Enhancement - Database Size Increase	$ 36.90	Per Agency
VITA	LCAP - Power Platform	VTA059	CDS Dataverse Enhancement - Storage Increase	$ 1.85	Per Agency
VITA	LCAP - Power Platform	VTA060	CDS Dataverse Enhancement - Logging Increase	$ 9.24	Per Agency
VITA	LCAP - Power Platform	VTA061	D365 Customer Service Portal	$ 87.78	Per User
VITA	LCAP - Power Platform	VTA062	D365 Customer Service Portal Digital Messaging Add-on	$ 69.30	Per User
VITA	LCAP - Power Platform	VTA063	D365 Team Members GCC Per User	$ 7.39	Per User
VITA	LCAP - Power Platform	VTA064	D365 Case Management Portal	$ 35.87	Per User
VITA	LCAP - Power Platform	VTA065	D365 Sales GCC Per User (This could potentially be excluded depending on RFS 2.0)	$ 87.78	Per User
VITA	LCAP - Power Platform	VTA066	D365 Field Service Portal	$ 87.78	Per User
VITA	LCAP - Power Platform	VTA067	Project Plan 1	$ 7.89	Per User
VITA	LCAP - Power Platform	VTA068	Project Plan 3	$ 23.60	Per User
VITA	LCAP - Power Platform	VTA069	Project Plan 3 Step UP from Project Plan 1	$ 15.70	Per User
VITA	LCAP - Power Platform	VTA070	Project Plan 3 Step Up from Project Professional	$ 5.04	Per User
VITA	LCAP - Power Platform	VTA071	Project Plan 3 Step Up from Project Online Essentials	$ 18.06	Per User
VITA	LCAP - Power Platform	VTA072	Project Plan 5	$ 43.26	Per User
VITA	LCAP - Power Platform	VTA073	Project Plan 5 Step up from Project Online per user	$ 17.30	Per User
VITA	LCAP - Power Platform	VTA074	Project Plan 5 Step up from Project Online Pro	$ 19.65	Per User
Labor Rates					
VITA	PMD (VITA)	VTAPM1	PMD Labor Rate	$ 100.00	Per hour
VITA	Robotics Process Automation	RPA005	Automation Engineer	$ 65.00	Per hour
VITA	Robotics Process Automation	RPA007	Automation Engineer - Senior	$ 90.00	Per hour
VITA	Workplace Collaboration	WCS003	WCS Consulting (retired)	$ 100.00	Per hour
VITA	Business Platform Solutions	VTA075	BPS Consulting	$ 100.00	Per hour
VITA	LCAP (Salesforce)	VTA037	LCAP (Salesforce) Support Labor	$ 267.07	Per hour
VITA	BOX	BOX018	BOX Support	$ 267.07	Per hour
VITA	Rate Card	Multiple	VITA Provided Labor (unless separately listed)	11.79%	Surcharge
Mainframe	Rate Card	Multiple	Mainframe Rate Card - Labor	11.79%	Surcharge
Messaging	Rate Card	Multiple	Messaging Rate Card - Labor	11.79%	Surcharge
MSI	Rate Card	Multiple	MSI Rate Card - Labor	11.79%	Surcharge
MSS	Rate Card	Multiple	MSS Rate Card - Labor	11.79%	Surcharge
SSDC	Rate Card	Multiple	MSS Rate Card - Labor	11.79%	Surcharge
EUC	Rate Card	Multiple	EUC Rate Card - Labor	11.79%	Surcharge
MP	Rate Card	Multiple	MP Rate Card - Labor	11.79%	Surcharge
VDN	Rate Card	Multiple	VDN Rate Card - Labor	11.79%	Surcharge

Notes:

Tower	RU Group	CBRU Code	Chargeback RU Name	Chargeback Rate (Monthly*)	Unit of Measure

1. This list contains chargeback rates for services currently available, those that will potentially become available, and those that were retired in this fiscal year. VITA provides this list for budget and planning purposes. Reference the VITA service catalog in KSE for details regarding services and current availability. Contact your agency's BRM if you have questions or cannot find the desired service.

2. All chargeback rates are monthly unless otherwise noted.

3. Chargeback Rates with zero volumes were created by utilizing the same mark-up for a similar chargeback rate

4. Fixed monthly fees for CDO and Prior Year Revenue Adjustments vary by customer