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Project Title	Description
AI-Based System for Incident Management Project	<p>VDOT is requesting that the Offeror propose an innovative solution that meets the following high-level needs and functions for the AI-DSS:</p> <ul style="list-style-type: none"> <li>● Predict/project transportation events (location, expected duration, severity) that will occur in a customer-configurable future period, such as between 15 minutes and an hour into the future;</li> <li>● Predict/project traffic congestion (location, expected duration, intensity) that will occur between 15 minutes and an hour in the future;</li> <li>● Predict/project transit crowding that will occur between 15 minutes and an hour in the future;</li> <li>● Predict/project the availability of parking spaces at selected individual regional parking facilities between 15 minutes and an hour in the future during AM Peak;</li> <li>● Develop multi-modal, multi-agency response plan elements through coordination and agreement with regional operating agencies;</li> <li>● Develop business rules and operating procedures for responding to incidents and congestion through coordination and agreement with regional operating agencies;</li> <li>● Recommend response plan elements for actual and predicted transportation incidents and the expected impact of the response plan;</li> <li>● Recommend response plan elements for actual and predicted traffic congestion;</li> <li>● Recommend response plan elements for actual and predicted transit crowding conditions;</li> <li>● Provide a data interface for parking availability predictions to send data and prediction information to the RM3P Data-Exchange Platform (DEP);</li> <li>● Provide a web-based graphical user interface that authorized transportation operators can view modify, and coordinate recommended response plans;</li> <li>● Provide response plan recommendations to regional stakeholders in various formats including but not limited to an API for agency operating systems to integrate the DSS data, a web-based GUI, and alerts in text and email format;</li> <li>● As a separate option to the AI-DSS project, the Vendor for the Data Incentivization (DI) project may need to generate triggers within the DSS to implement various DI strategies. The AI-DSS vendor may be asked to develop an interface for the DI vendor to connect to the AI-DSS system and provide documentation for the DI triggers in the response plans. This work is an optional task, and will require separate pricing during the technical proposal pricing phase; and</li> <li>● Provide a data interface to the RM3P Data-Exchange Platform (DEP) to send prediction information, response plan recommendations, and the executed response plan elements.</li> <li>● Develop a data interface to the DEP to obtain current traffic, transit, and parking information.</li> </ul> <p>The Offeror will propose its System-as-a-Service approach based on its expertise and proposed technologies; teaming arrangements are encouraged. VDOT is open to innovative solutions and the Offeror shall detail how its solution meets the needs and functions listed above.</p>
BOA Licensing System	<p>The Virginia Board of Accountancy has utilized the services of System Automation and their software MyLicenseOffice (MLO) for several years for the CPA licensing and exam database. During this time, they have deployed several versions and we have migrated to their hosted cloud service. However even in the new environment there are too many workarounds needed in processes and the newly implemented module, Enforcement, is not flexible for our needs and has very limited reporting capabilities. In addition, there are security weaknesses from a user perspective.</p> <p>Certified Public Accountants and Firms use the interface to renew their licenses. The interface is not user friendly, and many glitches occur during our renewal period. In addition, the exam candidate and re-exam processes are convoluted and often require agency intervention to correct incorrect information. Their (System Automation) new software, Evoke, is a low code, easily configured software with a robust reporting function. Evoke should have a seamless user experience that requires less intervention in the back end.</p> <p>Evoke is a SaaS solution that will host an end-to-end licensing and licensing record for all licensees and applicants.</p> <p>Evoke also has a highly customizable dashboard for staff end users and licensed users to keep communications in one place and trackable.</p> <p>The Board of Accountancy intends to use Evoke as their SaaS solution. Evoke has already been approved through the ECOS process.</p>
Cardinal Modernization Project Assessment	<p>As charged by the Cardinal Governance Committee, DOA will be conducting an assessment of the business needs of the Commonwealth in order to improve and expand the capabilities of Cardinal Financials. To accomplish this task, the services of Accenture will be required via a statement of work using our established Post Production support contract. Additionally, a dedicated project team of CAI sourced consultants will be required.</p> <p>The contract that was awarded as the result of PGR 23-068 (Cardinal Post Production Support Procurement 2022) established a contract vehicle for potential future projects to expand Cardinal functionality.</p> <p>While the statement of work and staff augmentation will be addressed in two individual PGRs, please note that they are part of a singular effort.</p>
Contract Management System Project	<p>Custom development of a single solution for managing and monitoring the entire lifecycle of contracts for professional architectural and engineering services that are critical to successful project delivery.</p> <p>The Professional Services Procurement Office (PSPPO) procures professional services contracts for transportation projects through competitive negotiation, a selection method defined in the VPPA §2.2-4300 and in accordance with the most current professional services procurement manual.</p> <p>The new solution will facilitate new processes, procedures and functionality to replace the current antiquated system and manual processes.</p> <p>New system must meet the following objectives:</p> <ol style="list-style-type: none"> <li>1. Centralized contract management platform with workflows for the procurement, evaluation, execution, and administration of professional services contracts.</li> <li>2. Document repository and version control for storing contract artifacts.</li> <li>3. Storing data fields that are needed for contract administration and future planning.</li> </ol>

CRIS - Criminal and RapBack Information System	<p>Virginia State Police (VSP) is requesting information to discover market availability of cloud-hosted, browser-based, software as a service solutions (SaaS) for:</p> <ul style="list-style-type: none"> <li>● Computerized Criminal History System (CCH): collects, verifies, files, maintains, disseminates &amp; deletes the arrest, disposition, corrections and related criminal history record information (CHRI) for the Commonwealth of Virginia (VA) including determining and reporting criminal history statistics.</li> <li>o Criminal History Expunge and Seal: collects, verifies, files, expunges, seals, maintains, disseminates and deletes the arrest, offense, disposition, corrections and related CHRI including determining and reporting expungement &amp; sealed statistics.</li> <li>o Civil Commitment Orders: processes civil commitment orders from the Courts and establishes individuals in the National Instant Background Check System (NICS) to indicate the person's eligibility to purchase, possess and transport firearms.</li> <li>● Applicant System: processes &amp; responds to name and fingerprint-based applicant background check requests.</li> <li>● Rap Back: provides state and federal subscriptions and event-based notification services.</li> <li>● Master Name Index (MNI): maintains the central name repository for criminal history records (CHR) in VA, including sex offender, VA Rap Back subscribed identities, retired VSP officers (that retained their service weapon), firearm sellers, and Civil Commitment Order patient names.</li> </ul>
DBHDS - Discharge Assistance Planning Project	<p>An online tool for the planning and financial tracking and approval of the funding and associated services is needed for the agency and people we serve.</p> <p>DBHDS approach is to leverage the CAI contract for resources to build solution in house and to host in AWS with IT maintaining it. DBHDS is not currently requesting any exceptions. DBHDS determined this is the quicker option to implement and is less expensive.</p>
DBHDS - Proj - Data Governance	<p>The overall mission of the Data Governance project is to enable data-driven decision-making across the Agency by effectively managing and maintaining data resources, ensuring the integrity, reliability, availability, and compliance of organizational data and information. For data users to be able to make informed decisions, we need to establish a culture of information literacy at DBHDS. This project will establish a data governance model and tactical implementation plan that will support and align with the Agency's objectives to:</p> <ol style="list-style-type: none"> <li>1. Implement data governance, policy, process, and tools (OKR-9A)</li> <li>2. Adhere to data governance policy for all source systems to improve data reliability and validity (OKR-9D)</li> </ol> <p>This project is foundational to providing comprehensive data analytics for the continuum of care and reducing administrative burden on provider reporting (OKR-9E).</p>
DBHDS - Proj - FMS Replacement 1	<p>Replace legacy financial system (FMS) with Oracle Fusion applications in the Public Cloud. FMS is an outdated application that actively failing and is no longer adequately supported by the vendor. FMS is out of compliance with VITA security policies. DBHDS staff are unable to efficiently complete financial tasks and meet COV financial reporting requirements within timelines. This project will leverage three procurements/PGRs: SOW with Mythics LLC for implementation services; state contract with Mythics LLC for Oracle Fusion Applications on Public Cloud; and CAI Contingent Resources for project staff.</p> <p>The scope of this project is to replace DBHDS' legacy financial management system (FMS) with Oracle Cloud ERP, and develop integrations with Cardinal, eVA, and the current FMS application. The functionality to be replaced are: General Ledger, Subledgers, Accounts Payable, Expenses, Accounts Receivable, and Cash Management. The vendor will deploy the following Oracle Fusion services in the Public Cloud: Enterprise Resource Planning (ERP), Procurement, Document Recognition, PCI Compliance, Break Glass, and HIPAA Advanced Security. Vendor will provide training, documentation, and change management assistance. This project is phase one of two. Phase 2 will implement Budgeting, Inventory, Cost Ledger, and Patient Fund Accounting. The existing FMS system will continue to be used during Phase 1 for these functions.</p> <p>DBHDS has uploaded an approval email from DOA supporting this project.</p>
DBHDS - UKG Pro Workforce Mgmt Project	<p>The current facilities' enterprise solution for employee timekeeping and scheduling, UKG/KRONOS Workforce Central and Advanced Scheduling, is end of life December 31, 2025. Migration to UKG Pro Workforce Management including UKG Dimensions/Pro Timekeeping, UKG Dimensions/Pro Absence, UKG Dimensions/Pro Advanced Scheduling, and UKG Dimensions/Pro Workforce Management Analytics provides continuity of facilities operations. Facility Services and Facilities' leadership stakeholders endorse remaining with UKG as it meets the business requirements for timekeeping, scheduling, and absence management for all 12 facilities that comprise the facilities enterprise. UKG also is compatible with the latest model of timeclocks across the facilities, including the 100+ recently purchased timeclocks.</p> <p>DBHDS has submitted a procurement that supports this project, DBHDS - UKG Pro Workforce Mgmt Proc.</p> <p>Phase 1: Migration and Implementation to the UKG Pro product suite as this will provide the best continuity for service moving from one UKG product to another UKG product. DBHDS will use State Contract VITA Contract VA-180917-TCTL to obtain services from ThunderCat and its partner UKG to migrate to UKG Pro Timekeeping Hourly, UKG Pro Accruals, UKG Pro Advanced Scheduling and implement UKG Pro Analytics. The effort will include data migration, training, and set up of a read/report access to historical Kronos Workforce instance.</p> <p>Phase 2: Implement process improvement and new processes to standardize timekeeping, accrual, and scheduling rules across all DBHDS facilities to the greatest extent possible, as well as other approved improvements and enhancements that shall be approved at a later date (post Phase 1 completion). The detailed planning for this phase shall begin while Phase 1 is underway, and a change request will be submitted to provide the detailed schedule, requirements, budget, and spending plan for Phase 2 completion,</p>
DBHDS Proj - Enterprise Data Warehouse	<p>DBHDS will contract with a vendor (Deloitte) to configure and implement an Enterprise Data Warehouse (EDW) platform in an AWS Environment supplied by VITA to replace the existing SQL Server data warehouse hosted by VITA and maintained by DBHDS. The existing reports will be refactored to use the new EDW platform. The new EDW will be populated with data that will be ingested directly from the source systems (i.e., investigate near real-time data ingestion).</p>

DBHDS Project - CCS3 Sunset	<p>The Virginia Department of Behavioral Health and Developmental Services (DBHDS) current data-sharing methodology is antiquated and does not support Virginia's ability to accurately determine service/program impact on population health or Community Service Boards (CSB's) performance. As a result, DBHDS is seeking to replace the Community Coordination System Version 3 (CCS3) with a new integration tool that would allow for more real-time, transactional, bi-directional data exchange. CCS3 is the existing application that gathers outcomes from CSB's and reports them to the Substance Abuse and Mental Health Services Administration (SAMHSA) and the General Assembly.</p> <p>The business objective is to provide a mechanism for DBHDS to understand the impact of public funding on the behavioral health of the population served by Virginia's publicly funded behavioral healthcare system. This will require the exchange of encounter-level data for services that are publicly funded either through Medicaid, General Funds from the legislature, or federal grant funding. This encounter-level data allows DBHDS to satisfy current reporting requirements to various funders while also allowing for advanced, population-level analytics to ensure every public dollar is put to its maximum use in deriving positive outcomes within the public behavioral healthcare system. The criticality of this objective has taken a prominent position in the DBHDS agency strategic plan.</p>
DBVI-VIB ERP Implementation (Financials & Mfg)	<p>The DBVI ERP effort will complete the full decommissioning and replacement of existing DBVI ERP systems of record, including:</p> <ul style="list-style-type: none"> <li>* ERP Platforms: Macola and CounterPoint</li> <li>* Macola Reporting Tool: PULSE-Dashboard</li> <li>* Various stand-alone applications, databases, and worksheets that gather necessary data to support functions such as help desks, facilities management, and team collaboration</li> </ul> <p>Additionally, the effort will require integration and testing with other COV applications, including:</p> <ul style="list-style-type: none"> <li>* Internal Accounting Tool: FRATE/FRATE-Mart (DARS)</li> <li>* COV Accounting Tool: Cardinal (DOA)</li> <li>* Vendor Registration &amp; Purchasing Tool: eVA (DGS)</li> </ul> <p>DBVI selected Odoo as its preferred solution provider for the DBVI ERP effort. Odoo will deploy an open-source, fully integrated, modular toolset as the primary ERP platform that will deliver powerful new capabilities for DBVI across Customer Engagement, Workflow Management, Product, Sales Support, Shipping, and Finance &amp; Accounting functional areas.</p> <p>DBVI and Odoo will deliver all new functionality via an agile project methodology, including sprints, PI planning meetings, and other standard best practices. The effort is expected to start on January 1, 2022 and run 12-18 months for primary implementation, with an expected close date of June 30, 2023.</p> <p>Numerous stakeholders will benefit from the DBVI ERP effort, including:</p> <ul style="list-style-type: none"> <li>* VIB &amp; DARS Accounting Staff who will no longer have to perform duplicate data entry functions by effective systems integration and automation, leaving those staff members much more time to devote to higher-value activities and better ensuring data integrity and ownership.</li> </ul>
DEQ Oracle EBS Upgrade Project	<p>Project to upgrade the agency's existing Oracle EBS solution in order to modernize, bring into compliance, and to implement additional functionality. This will be done as a service solution as opposed to an on-premise Oracle implementation. Project will include the implementation of Oracle's ERP, HCM and EPM solutions with key integrations to state mandated and legacy systems for DEQ's Finance, Supply Chain, Human Resources and Budgeting functions.</p>
DHCD Ready.net ARC Project	<p>The Commonwealth of Virginia seeks to enhance its grant management and compliance capabilities through the deployment of ARC, a component of the Ready State Platform, specifically designed to streamline post-award compliance reporting and financial management throughout the lifecycle of the BEAD program and related grant-backed utility projects. The ARC module will streamline compliance and reporting workflows, providing real-time progress tracking, and enabling financial management tailored to state and federal requirements. By integrating geospatial tools, customizable dashboards, and automated error-checking mechanisms, ARC ensures that stakeholders can efficiently manage and monitor program activities. Additionally, the platform fosters transparency by offering public progress data and decision-making tools, aligning with Virginia's mission to optimize broadband access initiatives.</p>
DMV Project 2024: Replace IRP/IFTA/CVIEW Solution	<p>This project will replace the existing IRP/IFTA/CVIEW system (provided by Legatus) with a new vendor supported solution. This will include the acquisition and implementation of a comprehensive system that will allow for the processing of commercial vehicle apportioned registration under the International Registration Plan (IRP), and reporting functionality for motor carriers under the International Fuel Tax Agreement (IFTA), as well as IRP/IFTA related audit functions, hereinafter referred to as the IRP/IFTA system. In addition, this solution will support a Federal Motor Carrier Safety Administration (FMCSA) Commercial Vehicle Information Systems and Networks (CVISN) compliant Commercial Vehicle Information Exchange Window (CVIEW) system, or CVIEW equivalent, for exchange of data within the state, and connection to SAFER for exchange of interstate data through snapshots.</p>

DMV Project 2024: Rewrite CSS Mainframe Application	<p>Citizen Services System (CSS) is Virginia DMV's mainframe based application and system of record for storing information on customers to include addresses, driver history, vehicle registration, titling information, insurance and financial transactions as major data categories. CSS is running in the OS/390 environment at VITA. DMV's CSS application programs are built using the Software AG products ADABAS, Natural, Predict, EntireX/Broker and COMPLETE.</p> <p>The overall scope of this effort is for Contractor staff working with DMV staff to rewrite the existing legacy mainframe-based DMV CSS Solution with a newly developed Modernized CSS Solution that fully incorporates innovation and state-of-the-art technologies operating in a new microservice-based architecture within the existing COV Microsoft Azure Cloud subscription environment while maintaining and enhancing overall customer service and transaction processing. This includes, but is not limited to:</p> <ul style="list-style-type: none"> <li>• Re-writing all existing legacy on-line and batch application code, user interface applications, databases, and interfaces while ensuring those re-written applications, databases, and interfaces function in the new environment as they did in the mainframe environment.</li> <li>• Embracing agile methodologies throughout the project lifecycle, from planning to delivery.</li> <li>• Ensuring seamless integration with existing systems and third-party applications using agile integration practices.</li> <li>• Migrating/synchronizing data from the current legacy mainframe environment to the new environment.</li> <li>• Ensuring compliance with the then current Virginia Information Technology Agency (VITA) and DMV's security policies and standards.</li> <li>• Preserving full functionality, capabilities, and security of the existing applications along with equal or improved performance.</li> <li>• Maintaining and enhancing overall customer service and transaction processing along with ensuring the same or better service, performance, and efficiency.</li> <li>• Training, coaching, and supporting DMV's Information Technology staff to transition, operate, support, and maintain the re-written applications, databases, and interfaces in the new environment.</li> </ul> <p>DMV intends to use the Arizona MAX DMV processing solution as a base solution, perform a fit/gap analysis, and re-configure the Arizona MAX solution to support Virginia DMV specific business rules and build components to support processes not currently present in the Arizona MAX solution. The MAX solution was developed by the State of Arizona who offers it to other state jurisdictions, free of charge, for other states to modify and use it as they see fit under a state to state memorandum of understanding.</p> <p>The Modernized CSS Solution project will consist of two primary stages:</p>
DMV Project 2025: Extend Mobile ID to Wallets	<p>In a significant move to enhance digital security and convenience for residents, Virginia is taking a major step forward with its Mobile ID program. The Virginia Department of Motor Vehicles (DMV) has partnered with its contractor, CBN, to extend the existing mobile identification solution to Apple and Samsung wallets. This expansion aims to provide Virginians with even more accessible and secure ways to verify their identity in a variety of situations, including at TSA checkpoints, for age verification at ABC stores and provide more current information to Virginia State Police.</p> <p>The Virginia Mobile ID, which is part of the state's broader Secure Credential Solution, has been designed as a digital version of a driver's license or ID card, stored securely on mobile devices. The app has already become a key tool for residents who prefer the convenience of having their identification available on their mobile device.</p> <p>With this new project, CBN, the contractor responsible for the solution, will complete the necessary work to ensure that Virginia's Mobile ID can be securely integrated into both Apple and Samsung wallets. The integration will allow users to store their digital ID alongside their other essential cards, such as credit cards and boarding passes, in one easy-to-access location.</p> <p>The move to integrate the Mobile ID with Apple and Samsung wallets is seen as a natural evolution of the state's credential program. By leveraging existing technology from two of the largest mobile platforms, Virginia is ensuring that its citizens have access to cutting-edge solutions that align with their daily lives. The integration promises to not only increase the convenience of using the Mobile ID but also enhance security, making it more difficult for fraudulent activity to occur.</p> <p>This expansion comes at a time when more states are adopting digital IDs as a way to improve efficiency and reduce physical card reliance. Experts predict that digital IDs will become even more common in the years to come as more services and institutions accept digital verification. Virginia is positioning itself as a leader in this growing trend, with the DMV's secure credential solution providing a model for other states to follow.</p>
DPOR Systems Replacement - Project	<p>The Department of Professional and Occupational Regulation is initiating a project to procure a new licensing and enforcement system. The system should have the ability to accept and process online applications (including renewals) and online payments. The system will replace DPOR's three main systems EAGLES (DPOR's the current licensing system), ETS (DPOR's the current enforcement tracking system) and IRIS (DPOR's the document system repository for applications and orders management system) with an integrated Cloud-hosted licensing, enforcement and document management system. The preferred solution will include migration of the current systems' data, records, and documents into the new system; implementation of the new multi-function system (to include training); and hosting and maintenance/administration by the vendor. Part of the project will determine how data that cannot be migrated into the new solution will be maintained / accessible until such time as it is no longer required to be kept.</p>
Early Childhood Licensing - IDM Project	<p>Division of Licensing Programs Help and Information Network (DOLPHIN) is the current application that VDOE Licensing Programs uses to conduct inspections and track licensure case load and stats for Child Welfare and Children's programs. DOLPHIN is a 17-year old legacy system. The application has two components: Versa Regulations (VR), the database and Versa Mobile (VM), a tool utilized for synchronization to VR.</p> <p>The Division of Licensing Programs has the opportunity to obtain a new customer-centric application that will fully align with its business and public sector technological modernization needs. The strategic technical plan for the new application is to ensure business requirements, workflow processes, interfaces and conversion of data from the existing application are included. Specifically, the two-way interface with VaCMS designed for Subsidy facilities that are marked as Open or Closed for purposes of receiving federal funding from the Child Care Discretionary Fund is a must. Specific data fields such as the Legal Entity of Record (LEOR) must be integrated in the new application. The new application must interface with the Background Information System (BIS) to generate a Fieldprint code that is provided to new or existing children's facilities that are required to secure Fieldprint fingerprint - related background information for employees and/or volunteers from the third-party vendor Fieldprint. Once a fingerprint scan is done, Fieldprint stores all confidential information in a MyFieldprint website portal designed for BIS staff's use. Staff can view individual, weekly and monthly fingerprint requests and associated details.</p>

Electronic Health Record Project	<p>To implement a public health electronic health records (EHR) system that will provide secure, real-time access to patient care and outcomes, analytical reporting, interoperability between systems and to ultimately ensure clinical and program standards throughout the Commonwealth of Virginia.</p> <p>VDH solicited for a SaaS solution.</p>
Electronic Healthcare Records	<p>The VADOC presently has inmate medical records in paper form and these documents are not integrated in Virginia CORIS. VADOC would like to automate these healthcare records and integrate the medical records with Virginia CORIS. VADOC does not currently use an EHR solution to manage inmate health information. Currently, inmate health records are either kept on paper or in Microsoft products like Word documents or Excel spreadsheets which are secured but not integrated with VirginiaCORIS, the management system for inmates. VADOC relies on manual processes and paper forms for the delivery, management, and administration of almost all inmate health services, with some contributions from separate electronic medication administration and laboratory result inquiry access supplied by pharmacy and laboratory service vendors. These manual processes, and non-integrated clinical platforms, are less effective and efficient than using an EHR. When inmates are transferred from one facility to another their medical records must be transferred manually, which is time consuming and is difficult to share among other providers, which can lead to delays in information being available or the potential for medical records errors. The lack of integration with VirginiaCORIS causes duplication of effort, challenges with incorporation with standardized medical terminology and coding, and limits the effectiveness of the system. Overall, the current document management process is inefficient and burdensome to staff, patients, and consulting health care providers.</p> <p>Through the implementation of the VADOC EHR solution, the agency will be able to realize improvements in service delivery, greater accessibility of data and data sharing, better communications and collaboration across internal and external clinical services staff, more precise healthcare information being recorded, and greater continuity of care. While an EHR implementation at the VADOC is a new endeavor for the agency, using an EHR system is common in the medical industry. Successful implementation of the VADOC EHR will follow industry best practices in our electronic information and data exchange, resulting in greater efficiencies and better patient outcomes.</p> <p>The scope of this project included ALL DOC facilities.</p>
Fuel Hardware and Software Replacement Project	<p>The project objective is to replace E.J. Ward with a new module from the AssetWorks M5 System, (FuelFocus). This module will be hosted at QTS. E.J. Ward fuel terminal hardware will also be replaced and firewalls installed to support each fuel terminal.</p> <p>Integrations with other VDOT systems will be created for the FuelFocus software. They will be created by a combination of Vendor and VDOT resources.</p> <p>Installation of fuel terminals will be performed by the Vendor. Firewall installation and circuit upgrades, if needed, will be performed by VITA.</p>
Grants Management (GMS) - Project	<p>The Grants &amp; Contracts Management System project is being implemented on the Microsoft Dynamics and MS PowerApps for the purposes of facilitating the application, review, approval and distribution of grants and contracts payments, report on the grant and contract applications, and funds distribution processes. It will enable VDSS to create interactive online applications and forms; collect, manage, and review grant submissions; track progress in real-time; guide DSS staff through review and processing; and support programmatic and financial oversight throughout the entire grant and contract lifecycle.</p>
Human Capital Management Cloud Implementation Project	<p>VDOT HR is looking to implement an integrated SaaS solution to replace several HR systems that are outdated and are unsupported or are using soon to be unsupported technologies. The SaaS solution will automate the processes and sub processes involved in recruiting, hiring, onboarding, performance management, compensation, health and safety, HR administration, succession, and the HR help desk. The solution will support agency initiatives such as VDOT of Tomorrow, the Agency Business Plan, and the Governor's mandate for Cloud Technology.</p>
IAM SailPoint	<p>Replace SailPoint from an On-Prem solution to a Cloud Solution.</p> <p>The project will be conducted by SAIC, using Agile methodology. Work effort will be backlogged in Epics and Features, and delivered incrementally via Stories.</p> <p>Phase 1: Build the New Environment and create necessary connectors.</p> <p>Phase 2: Replicate the current FUNCTIONALITY of what was in the On-Prem solution into the new IDN Online environment.</p> <p>Phase 3: IAM Enhancements.</p>
MES Access Certification	<p>This project will implement role-based access certification campaigns across the MES program as one of the principles of zero trust security. Zero trust security assumes that every user and network connection is potentially compromised and requires ongoing verification and validation. Role-based access certification is a key component of zero trust security and involves periodically reviewing and evaluating the access rights of users to ensure that they are appropriate and necessary.</p>

Multimodal Mobility Enhancement DI Project	<p>The purpose of the Dynamic Incentivization (DI) project is to improve safety, reliability, and mobility for travelers in or through Northern Virginia. The DI solution will offer incentives to the public for changing mode, route, or departure time in ways that lessen the overall impact of congestion and incidents. For example, if there was a major crash on Interstate 95 (I-95) that could impact travel in Northern Virginia, commuters who regularly drive that route might be offered an incentive to delay their departure or take transit. The goal of DI is to incentivize and reward a relatively small number of commuters who have the willingness and flexibility to safely change their travel patterns in a way that improves the efficiency of the transportation network as a whole. An additional goal of the solution is to change travel behaviors in the long-term, so the solution will also reward travelers for continued use of travel modes that reduce or eliminate Single-Occupant Vehicle (SOV) trips. While the initial deployment of DI will be limited to NOVA, the solution must be capable of scaling to other parts of the Commonwealth as well.</p> <p>The incentives will be organized into three complementary programs:</p> <ul style="list-style-type: none"> <li>• Dynamic Incentives – Created in real time in response to incidents.</li> <li>• Challenges – Short-term incentives in response to planned events (e.g., construction, Metro station maintenance closures) or to reinforce specific behaviors.</li> <li>• Loyalty Incentives – Long-term incentives to reinforce the use of active and shared modes.</li> </ul> <p>These incentives are intended to encourage behavior changes that reduce the impacts of incidents and planned events and decrease usage of SOVs.</p> <p>Northern Virginia and other parts of the state have several successful Transportation Demand Management (TDM) programs or commuter assistance programs (CAP) already in operation. These programs include manually managed programs, as well as program websites and app-based solutions. The goal of the DI solution is to work with regional stakeholders to enhance and complement these programs. For automated systems DI will support technical integration, and for manual systems DI will encourage local TDM program managers to provide input into the business rules guiding incentive offers.</p> <p>Financial sustainability is an important aspect of this element. Program sponsors cannot provide financial backing for incentives indefinitely, and must find ways to reduce or eliminate the long-term need for using public dollars to fund incentives and rewards. This could include existing agency partners contributing in-kind incentives such as discounted parking or transit passes, cultivating new relationships with private-sector vendors who can provide incentives in exchange for the exposure it offers them and their partners, or any other creative solution the DI vendor can offer to reduce or eliminate the need for public funding of incentives. In addition, the program must establish and grow a significant adoption rate among travelers. This will require ongoing marketing efforts and focus groups to identify ways to tailor the program to</p>
New Credential Management System	<p>The Virginia Department of Criminal Justice Services, Division of Licensure and Regulatory Services involves the oversight and enforcement of five regulatory programs to include: Private Security Services; Bail Bondsmen; Bail Enforcement Agents; Special Conservators of the Peace; and Tow Truck Drivers. The Division is using a COTS system, GL Solutions, to manage these programs. Applicants can submit and pay for their applications online. We have interfaces with multiple external systems, including DMV and Fieldprint, to eliminate manually processing of photo ID wallet cards and fingerprint. There are also automated emails to keep the applicants informed of the process. The project will implement a new cloud-based Credential Management System that will include data migration from the legacy system.</p>
NexGen - Charitable Solicitations	<p>Migrate Charitable Solicitations regulatory program area to new VDACS Regulatory Platform, System Automation Evoke. This will be the first program area on the Evoke Platform. The Public Consulting Group was awarded a state contract to implement System Automation Evoke Platform. This RFP was co-sponsored by DPOR and VITA: VA-230810-PCG.</p> <p>The VDACS team will match the project management structure used by PCG for each project, which is assumed to be an agile methodology with a two-week sprint based on initial conversation.</p>
Pavement Maintenance Scheduling Project	<p>PMSS is an internally developed application that facilitates the planning of annual statewide pavement contracts. It is used by and impacts various stakeholders including Environmental, Right of Way, Traffic Engineering, Construction, Districts, and Residencies. The system is designed to interface with various other systems including the Pavement Management System (PMS) and the Road Network System (RNS) to facilitate pavement planning, cost estimation, and reporting.</p>
Pre-trial Community Corrections System Replacement	<p>The Pre-trial Community Corrections Case Management application is written in VB6 and lives locally on customer computers. We have 37 jail localities that are required to use this system to carry out the mandates in the Virginia Code § 9.117 et seq. (Comprehensive Community Corrections Act for Local- Responsible Offenders) and § 19.2-152.2 et seq. (Pretrial Services Act).</p> <p>The proposed approach is to build a low code/no code solution that can be configured to be a fully functional case management and reporting system. The new system should centralize Pretrial and Probation functionality and data, support and improve Pretrial and Probation processes, and enable robust reporting. The project will also include migration of existing data. The targeted audience for the new system includes DCJS personnel and a variety of stakeholders and constituents including but not limited to localities and local probation and pretrial services agencies</p> <p>We confirm that this procurement is in accord with the Chief of Staff April 2 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis. We have also attained all internal and external budget approvals necessary to complete this transaction.</p>

Primary Election System - Project	<p>ELECT in collaboration with approved VITA partners will deliver all functionality using a hybrid agile/waterfall project methodology. This project will develop and implement a new statewide voter registrations system designed to improve service delivery, streamline processes, and enhance user accessibility. The system will allow users to register, renew and update personal information through a modern, user friendly online portal. It will also comply with federal, state and local policies, mandates and rules. This new platform will include robust security features to protect user data and support compliance with state and federal regulations. Overall, this project aims to reduce response times, lower operational costs, and provide a seamless experience for both end users and agency staff.</p> <p>The Project effort will result in the full replacement of the existing elections system, VERIS.</p> <p>Key delivery areas include:</p> <ul style="list-style-type: none"> <li>•Project Initiation</li> <li>•Gap Validation, Requirements Validation, and System Specification</li> <li>•Configuration and Data Conversion</li> <li>•Software Integration Testing (SIT)</li> <li>•Training</li> <li>•User Acceptance Testing (UAT)</li> <li>•Implementation and Go Live</li> <li>•Maintenance</li> <li>•Plan for and decommission of VERIS</li> </ul> <p>Benefits</p> <p>All stakeholders will benefit from replacing a technology framework that is reaching end-of-support and end-of-life with a system running on newer, scalable technology with the ability to reduce performance degradation and increase availability. Improvements from the new SVRS include:</p> <ul style="list-style-type: none"> <li>•Voters and Department staff will have an enhanced Voter Registration system that will streamline workflows and processes including Pre-registration of 16 year olds, Same Day Registration (SDR), increased scanning capabilities</li> <li>•Election officials will have improved Election Administration features including expanded candidate management, the addition of candidate scanning capabilities, the ability to manage election officials (poll workers) within the system</li> <li>•Election Officials will have improved capabilities for Election Preparation including ballot proofing and rank choice voting (RCV)</li> <li>•Election Officials will have enhanced features for Absentee Voting including streamlined workflows and processes, increased scanning and vote by mail capabilities</li> </ul>
Project ESSO (separation from Taxation)	Provides new business application to Authorized Users (VEC) which shall enable them to have employer access their ESS (Employer Self Service) application along with user management and admin functionalities.
Project Tiger Team - Identity Theft	<p>Implement an identity theft solution for the unemployment insurance program.</p> <p>The VEC has received federal Tiger Team and security funding to enhance the existing Unemployment Insurance system to add functionality to ease the manual intervention needed for Identity Theft situations. This work will be performed through an existing contract by adding a new scope of work. This contract was put in place for both maintenance activities and to allow for additional scope as needed. This change requires intimate knowledge of the existing system, how it functions, and the detailed business processes surrounding this aspect of the system. It is not reasonable to expect another entity to acquire this level of knowledge without spending a considerable amount of time learning the system and associated business processes. The business this system supports, while its core function may seem simple or basic to outsiders, is actually complex and not easily understood even by those that work in it for years.</p> <p>This is hosted in Unemployment Insurance system at QTS.</p>
Project Web-upload	Will provide a replacement application to enable users to file and pay the returns electronically with Virginia Employment Commission. This functionality is currently being provided by the Virginia Department of Taxation as part of their own web upload application which will be discontinued soon.
Replace LiveScan System Project	VSP requirements will establish a centrally managed standards-based livescan solution to improve reliability, processing speed and data accuracy, and to reduce the amount of time needed by livescan operators to enter data. The solution includes efficient procurement processes so state and local agencies can obtain the hardware and services needed. The supplier will provide comprehensive support services for livescan servers and livescan workstations.
RUMS Replacement Project	<p>The VDOT Right of Way (ROW) and Utilities Management System (RUMS) manages the process where a road construction Notice to Proceed (NTP) document is used to coordinate mandatory pre-construction activities including providing a comprehensive cost estimate on all potential necessary acquisition and damage costs, coordinating with the impacted utility companies to understand their needs, communicating with railroad companies to ensure that VDOT can obtain the proper right of entry agreements, ensuring that any special circumstance parcels within the project scope are handled in accordance with state or federal law, if VDOT and a landowner are unable to agree then managing eminent domain proceedings and final reimbursement and validation of any relocation expenses, managing any parcel remnant or whole parcel that was not utilized during construction, handling all lease agreements and payments as well as any state or utility conveyance of property, mitigating and gravesite or cemetery relocations, and all processing FOIA requests related to the above activities.</p> <p>The current, RUMS (Right of Way Management System), is functional but, at 15 years old, the system is reliant on antiquated services, tools, and code. Out of date services such as Infragistics, which manages all grid views in RUMS, creates significant IT management issues for many upgrades. The document management and delivery, which is a critical piece to the right of way property acquisition process, utilizes an outmoded document format. This deprecated tool has led hundreds of state- wide system users to independently create their own multiple versions of VDOT form letters. Other issues include cumbersome screen design, connectivity issues, and an unstable web service causing frequent lost work. In combination these factors have discouraged localities and contractors from utilizing the system. These deficiencies create mass rework as well as reporting and tracking challenges on locally administered projects. The desired state is to update or replace RUMS with a modern framework and enhanced functionality that includes workflow, integrated state-of-the-art document management, and the ability to accurately track all project types and managers.</p> <p>The RUMS replacement software will be selected via a competitive RFP; a vendor hosted (SaaS) Software as a Service system.</p>



ServiceNow - Employee Unified Experience Project	<p>VDH is standing up an Employee Center Portal or Platform where the agency's nearly 5,000 staff members can readily access knowledge base articles and request help, services, ask questions, and track their requests across several business operations teams. The performance of the service desk staff or fulfillers will be able to track and maintain their customer relations in one place versus non-transparent email correspondence, hundreds of spreadsheets, and countless other workaround solutions that confuse and complicate the staff members that just need to request a service, ask a question, or locate information. The platform will be configured to VDH's specifications and needs using out of the box capabilities – to create a unified and transparent employee experience and engagement for our services by creating an eco-system of enabling people with appropriate processes and supporting modern technology.</p> <p>VDH has submitted a PGR, Employee Unified Experience Procurement (1002089), to support this project. This PGR is for procurement of technology services from the CAI contract and was approved by the CIO on 4/8/2024.</p>
Sign Shop MRP Replacement Project	<p>The VDOT Sign Shop currently uses the E2 Shoptech MRP (Materials Resource Planning) system. E2 has indicated that are discontinuing the online order request feature (WebView) of their system. This feature is critical to the operation of the Sign Shop and the loss of this functionality requires manual processing that effectively prohibits the Sign Shop from meeting performance measures and customer expectations. This supports an effort to internally develop a solution using Dynamics 365 to replace the functionality lost in the E2 Shoptech product.</p>
Subsidy Attendance Application Project	<p>The DOE currently uses a subsidy attendance tracking application provided by a vendor called Conduent. The contract with Conduent will be ending in February 2026 with several additional extensions possible. The VDOE is wanting to look at the market place for other subsidy attendance tracking applications to replace the current system.</p> <p>DOE posted a competitive RFP for a new solution in 2023 and has chosen KinderSystems as the vendor.</p>
SUDA (Substance Use Disorder Abatement)	<p>Prior to the SUDA data platform project, VITA and ODGA procured Gartner to conduct a needs assessment that reviewed existing state software platforms, data sets, and functional requirements. Gartner utilized qualitative and quantitative methodologies with interviews and surveys of 40 identified agencies and organizations that housed opioid related data or programs, in addition to local governments and addiction service providers. The SUDA Needs Assessment final report included business and technical requirements for the SUDA enterprise data platform were developed based on stakeholder input. Gartner also conducted an analysis of alternatives that was reviewed by VITA and ODGA in order to determine the most viable path forward, hereby the development of the SUDA Platform was determined.</p> <p>The SUDA platform project will utilize the technical and business requirements from the SUDA Needs Assessment to build and deploy the new SUDA platform. ODGA will ingest data from targeted agencies, prepare data and provide curated datasets for the SUDA data warehouse. VITA will seek and contract a Supplier through CAI to provide technical resources to create comprehensive data analytics platform and visualizations using PowerBI. A statement of requirements (SOR) was created by VITA and ODGA. The SOR is uploaded in project documents. The Supplier will have access to de-identified data only on a private instance of VITA's AWS cloud platform that has been created solely for SUDA purposes. Technical architecture was developed and agreed upon by VITA and ODGA. The technical architecture diagram has been uploaded in project documents.</p> <p>VITA and ODGA have the depth of experience and expertise to accomplish a project of the nature. The VITA Executive Sponsor is Bob Osmond and the project sponsor is Jeffrey Scheich. The VITA project manager, Natalie Fitzwater, will utilize a waterfall methodology to manage the overall project for VITA and the Supplier's deliverables. The VITA PMO Manager, Paul Bradbury oversees Natalie's work. In collaboration with VITA, ODGA provides additional support for data governance and technical subject matter expertise from Chris Burroughs, Chris Wooten, and Payton Lamb with oversight provided by Ken Pfeil and Marcus Thornton.</p> <p>A Supplier for technical resources will be sourced through CAI and develop Power BI data visualizations in collaboration VITA and ODGA. VITA intends to source a Supplier in April 2025 with a timeline to complete deliverables by October 2025, a period of six months. Upon orientation to the project and access to curated data, the Supplier's project manager will oversee the work of their team to meet the deliverables timeline. A statement of requirements (SOR) outlined a deliverable timeline for payment of successfully completed and accepted work. Although the Supplier may use their own project management methodology, it is expected that they will follow the deliverable timeline which was developed in a waterfall approach. User acceptance and testing will be conducted with Virginia Opioid Abatement Authority's (VOAA) Agency Advisory Group, a subset of the Needs Assessment Steering Committee and stakeholders. Their participation is being managed by Gartner in coordination with the VITA project manager, Natalie. VOAA and Gartner have established a timeline</p>
Tax Remit Replacement 2025 - Project	<p>Virginia Tax is seeking approval to replace the FIS Global VisionRemit Remittance (paper check) and IBM DataCap (paper tax return) on-premises systems. The current Remit system vendor, FIS Global, will discontinue maintenance and support of the system on 12/31/2025. The IBM Datacap system is responsible for processing paper tax returns. This approval will allow Tax to utilize Professional Services and Staff Augmentation, and to procure a replacement solution via the RFP process. Replacing Virginia Tax's remittance processing system before the announced end of support (12/31/2025) with a new solution will ensure continuity of operations for Tax's remittance processing. The FIS Global VisionRemit system is a proprietary tool used in support of Advantage Revenue -- Virginia Tax's core financial system -- to process paper check for deposit to the Commonwealth's General Fund. Implementing a vendor-supported solution is required to ensure Tax maintains audit and security compliance. Additionally, Virginia Tax will use this opportunity to specify requirements for replacing the current paper tax return processing system (IBM Datacap). Research has shown there are systems on the market that support both desired business functions; therefore this is an opportunity to reduce our technology footprint by consolidating to a single solution, which directly supports the Commonwealth's and Agency's goals.</p>
Tool Management PM Project	<p>Procure an automated, enterprise asset management solution to improve the efficiency and the effectiveness of asset management responsibilities throughout the VADOC. A technology solution offers VADOC significant gains in efficiency (time and cost savings) and effectiveness (real-time data) to enhance accountability for tools. Further, a systems perspective offers future benefits in extending technology to control and inventory weapons, security equipment, supplies and consumables with the same efficiency and effectiveness outcomes.</p>
TPL Tracking Solution - Project	<p>(Third Party Liability) TPL Tracking Solution would provide efficiency and automation to an existing manual process for tracking LIENS requests and communications with OAG and Citizens.</p> <p>DMAS will engage with Guidehouse using Microsoft Dynamics to design, configure and implement and integrate the COTS intake solution. Rather than a traditional waterfall methodology, the implementation will follow an Agile/Waterfall Hybrid, with phased functionality being introduced into production over time.</p>

Traffic Data Monitoring System Replacement Project	<p>The current TMS application was rebuilt in 1997 by Traffic Operations staff utilizing a Microsoft Access front end and an Oracle database backend. TMS is the source system of record (SSR) for Annual Average Daily Traffic (AADT), Vehicle Miles Traveled (VMT), Federal traffic submittal data, and raw traffic data. TOD uses the TMS application and the database to process, query and report data collected from over 100,000 segments of roadways. With an aging system this project was initiated to determine and document the requirements of the TOD group for a replacement to their traffic monitoring system.</p> <p>VDOT will partner with the selected vendor to implement the Traffic Data Monitoring System (TDMS), a configurable COTS product. The project is estimated to cost \$5.4M, with a targeted project completion of June 2028.</p>
Translation Services Project	<p>VITA will manage a language translation solution, provided by the vendor Smartling, that will facilitate the translation of public websites and documents into at least the ten most common non-English languages for executive and non-executive branch agencies in the Commonwealth of Virginia.</p> <p>Translation services break down into two categories:</p> <ul style="list-style-type: none"> <li>•Machine based translation – Artificial Intelligence (AI) translation of web pages and documents rendered on screen as part of an established website.</li> <li>•Human Language Translation Services – Professional translation of documents and verification of AI translation to ensure accuracy. This is used for complex documents that may be difficult for a machine to translate or content where a high degree of accuracy is paramount (medical forms, tax documents, etc.).</li> </ul> <p>Following the website modernization project, which was created in response to Governor Youngkin's directive to ensure executive branch agency websites are secure, accessible, and use standard design elements, translation services were identified as a key component of the effort to be provided to agencies for their websites and documents.</p> <p><b>**Smartling AI has received Secretariat approval. It is AI Request Number AI-27**</b></p>
VA Child Support & Mgmt Process System (vCHAMPS)	<p>The Virginia Department of Social Services Division of Child Support Enforcement (DCSE) provides for the location, establishment, and enforcement of child support orders through education, prevention, technology, and enforcement activities. The functionality of the DCSE application, APECS, is currently run on mainframe using programming languages COBOL and JCL. The current mainframe contract will end June 2024. VITA is directing agencies to migrate off of the mainframe at the earlier possible date. VDSS plans to retire existing mainframe technology and replace the functionality. There are approximately 450 jobs consisting of 770 programs that make up the mainframe batch schedule and executed from 6pm to 6am every day of the year. The batch application programs perform the processing of; Incoming and outgoing payments, Case management, Order enforcement and Action while interfacing with 36 external entities. These batch processes also interface with internal DSS system such as Family Services and other entities. The project will ensure all the batch jobs are identified and migrated to a new solution. The project will ensure the Software development principles are followed and the functionality is thoroughly tested prior to production use. The project will use industry standard (Agile) project methodology. The project will also seek certification from the federal Office of Child Support Services (OCSS).</p>
VCIN On-Prem Upgrade Services Project	<p>VSP is in the process of migrating the Virginia Criminal Information Network to a cloud hosted solution. Until a vendor is selected and has gone through the ECOS process, the on premise equipment must be maintained. The agency has procured new hardware to replace the old end of life servers. In addition, upgrade services and licenses from the current vendor must be procured.</p>
VDOT Smart Portal 2024 Project	<p>This procurement is one of a series of bi-annual procurements made to enhance the Virginia SMART (System for the Management and Allocation of Resources for Transportation) Portal system, a tool that was created to support a legislatively mandated project prioritization process. SMART Portal first went into service in 2015. The SMART portal supports multiple types of eligible entities providing transportation services in requesting funding from sources managed by the Commonwealth Transportation Board (CTB). Enhancements to the system will allow applications to be submitted for multiple prioritizations-based grant programs to include SMART SCALE, State of Good Repair (SGR), Transportation Alternatives (TA), Revenue Sharing (RS), Virginia Highway Safety Improvement Program (VHSIP), High Priority Projects and District Grant funding programs. These programs are overseen and coordinated amongst multiple VDOT divisions, DRPT, OIPI, and the Commonwealth Transportation Board (CTB).</p>
VeraSmart Project	<p>NextGen TEMS implementation of new Calero.Com application to replace existing TEBS TelMaster for expense management, invoice processing, inventory and re-billing processes as well as expenses. This includes outsourcing certain managed services such as ordering, invoice loading, reconciliation, Agency re-billing and dispute management. There will be a revised Contract with Calero for the implementation of Calero.Com and associated managed services and a SOW with KPMG for implementation support services and acting as a strategic advisor for a successful TEM solution.</p>

VIIS Software Modernization Project	<p>VIIS, a 15-year-old system, requires modernization to better align with CDC 4.1 functional standards and have the ability to be modified to meet future functional and regulatory standards as well as increase in vaccine data volume. VIIS is a critical public health infrastructure and serves as the backbone for all immunization programs in the Virginia Department of Health's Division of Immunization (DOI). The system, has been tailored over the years to match the needs of the Agency serving Virginia residents and meeting federal, state &amp; legislative regulations.</p> <p>The overall goals are to align with CDC 4.1 functional standards, increase system capabilities, and ensure VIIS can support quick turnarounds during an outbreak. The CDC's Immunization Information System (IIS) Functional Standards help assure that all IISs attain a level of uniformity and consistency in supporting common clinical, programmatic, and public health immunization goals.</p> <p>The intended ways to meet these goals include the following:</p> <ol style="list-style-type: none"> <li>1. Improve System Functionality: VIIS may need numerous functionality updates to meet mission needs and align with standards (e.g., improve data collection &amp; analysis, capabilities for vaccine administration/ordering/inventory, provider onboarding/data use agreements/registration/enrollment/renewal, and reporting and sharing with the CDC and across core public health data sources used for all disease and conditions)</li> <li>2. Enhance Technology Integration: VIIS needs to improve interoperability across systems, including, the CDC's IZ Gateway and VDH's Office of Vital Records systems, in order to streamline processes, data access/sharing/matching, and survey management (e.g., tap into more data sources, promote health equity, and increase capacities for scalable outbreak response, forecasting, and predictive analytics)</li> <li>3. Best Utilize Workforce: Increase the ability to use next-generation skills for actionable public health insights</li> <li>4. Increase Access to Population Health Data: VIIS should improve access to population-health level vaccination data in order to support outreach and health equity efforts (e.g., ensure transparency, address policy challenges, and solve problems together)</li> <li>5. Create Additional Automation Features: VDH has an opportunity to automate and streamline processes that are currently manual in VIIS (e.g., use resources wisely, improve VFC/VFA vaccine ordering and shipments, monitor progress, and support strategic innovation for new ways of thinking and working)</li> </ol> <p>VDH will conduct an RFP for a replacement.</p> <p>Modernizing the VIIS system supports the agency's mission to protect and promote the health of all Virginians. VIIS benefits health care organizations, health care providers, schools, licensed childcare programs, pharmacies and those receiving immunization care and services in Virginia by consolidating immunization information from multiple providers into a</p>
Virginian Identity Project	<p>At the request of the Secretary of Administration VITA is tasked with developing and rolling out to state agencies the Virginian single sign on and identity management capabilities. This will allow Virginia citizens to access state websites and applications using single sign on and NIST level 1 identity management. VITA will then develop an RFP for identity proofing tools.</p> <p>This solution will be made available to the Governor's Office and eventually be provided for all Executive Branch agencies as core included IT service. The solution will also be offered to other government entities at to be determined rate. Additionally, VITA will create and update the service with identity proofing.</p> <p>VITA has just completed a 6-month project that developed 3 proofs of concepts (POC's) around website citizen single sign on, level 1 (IAL1) identity management capabilities, a citizen portal, and explored enhanced identity management (IM) capabilities. This POC project involved 4 technology providers, architectural design documentation, technical design documentation, and 2 working systems by Okta and Azure B2c (Microsoft). Tyler Technologies and AISN provided configuration support, technical design capabilities, and documentation.</p> <p>The benefits of this project are:</p> <ul style="list-style-type: none"> <li>• one Virginian identity (single sign-on) for users of Governor's Office applications</li> <li>• enhanced security through a single secure solution</li> <li>• cost savings by implementing a single solution instead of individual agencies implementing their own</li> <li>• standardization among state agencies around identity management</li> </ul>
VSP Transformation Program	VSP has elected to proceed forward with an overhaul of IT infrastructure that is broken out into a two-phase approach.
VSU - WLAN Farm Project	The VSU campus WLAN Phase I (Wi-Fi Network) transformation is complete. VSU is now looking to provide equivalent service to the VSU Farm location and install switches at the Engineering Technology Building and Virginia Hall. Wi-Fi 6 is designed to scale with the needs of the University's business and business owners. Wi-Fi 6 will help solve problems at the Farm location and prepare for future applications and devices that are available now and to come in the immediate future.

Case Management Records Management and Dispatch System	<p>This is a re-submission for approval due to increased cost estimates based on better understanding of project requirements. VSP confirms that this project with procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis. VSP also confirms that they attained internal budget approvals necessary to complete this transaction. The Virginia State Police (VSP) is seeking to replace current Virginia State Police legacy applications with a Commercial-Off-The-Shelf (COTS) integrated law enforcement system incorporating Computer Aided Dispatch (CAD), Case Management (CMS) and Records Management (RMS) functionality. Virginia State Police is seeking products that provide innovative, flexible and sustainable solutions to meet the current and future needs of a 21st century law enforcement agency. Virginia State Police requires an efficient and user-friendly solution to integrate the core functionalities of the computer aided dispatch system with the criminal investigative and records management functionalities required of the agency. The new solution is expected to create a modern and integrated process for documenting and servicing Calls for Service (CFS), criminal and non-criminal investigative activities, records management and reporting activities performed by the agency. In addition, the solution is expected to comply with and be readily adaptable to Virginia State Police and VITA strategic requirements and be reconfigurable for legislative changes and the integration of new technology. Virginia State Police is required to maintain call history of any dispatched calls, trooper actions and investigative results for various periods as may be directed through agency policies, procedures or through legislative directives. Virginia State Police must have a viable expandable case management and records management system that complies with current and future judicial, federal and Commonwealth laws and statistical reporting. The data contained within a case management and records management system is primarily based upon information furnished through the dispatch call system and sourced criminal record documents and systems from both internal sources and other external law enforcement systems. The replacement solution must be able to accommodate criminal arrest fingerprint-based charge(s), court disposition(s), criminal warrants, seized asset inventory, including secured drug evidence and crime scene investigative results from associated federal and Commonwealth task forces, chain of custody records and standard investigative actions by appropriate Virginia State Police personnel. Several issues exist in the current VSP Dispatch and Case Management environments. Chiefly among them: a) Isolated systems; CAD and LEAMS systems do not currently "talk" to each other causing data to be manually replicated in multiple areas of the application. b) Each system communicates with overlapping secondary systems causing an inefficient business process where data can be entered multiple times, modified and exploited with no specific "System of Record" in place to control data integrity. c) A large portion of the secondary systems associated with either the CAD or LEAMS systems which primarily support other departments and agency operations, actually have duplicate features and functions, including an abundance of manually duplicated data. This causes various departments and operations personnel to either enter data multiple times or search through multiple systems to link agency investigations and criminal activities together in order to solve crimes or report on key agency statistics. .</p>
CSOD to Oracle Learning Project	<p>Human Resources manages the programs to support training and other workplace requirements. The current Learning Management System (LMS) system, Cornerstone On Demand (CSOD) is standalone and does not integrate with other systems fully, provide the data connections and reporting holistically with other HCM data. This effort is to implement the Oracle Fusion Cloud Learning module and migrate the learning functionality from Cornerstone On Demand to our integrated Oracle HCM. This allows for a single place for all HCM related activities and data streamlining. It will increase efficiency, decrease hours, allow for increased automation and financial savings through licensing.</p> <p>VDOT's Oracle HCM is SaaS-hosted by Oracle.</p>
DBHDS Incident Management System Project	<p>Installation of a comprehensive human rights information system, replacing CHRIS, PAIRS, and Incident Tracker.</p> <p>DBHDS expects to see cloud solution recommendations among the vendor responses.</p> <p>PAIRS Protection and Advocacy Incident Reporting System.</p> <p>The priority is to combine the reporting of Community Providers &amp; DBHDS Operated Facilities into a single system. This would include reporting of serious incidents, serious injuries, allegations of abuse and neglect, complaints about human rights violations, and instances of seclusion and restraint. The single system shall be scalable to combine reporting of Facilities for allegations of abuse and neglect, complaints about human rights violations, and instances of seclusion and restraint. Sometimes a single incident may need to be reported as both a serious incident/injury and an allegation of abuse or neglect (e.g., an individual falls and breaks his arm after being shoved by a staff member). Currently the provider must make two separate reports, one to licensing and one to human rights. Ideally they would enter the information in a single interface that would collect all information and send the relevant data to licensing and human rights staff.</p>
DBHDS Revenue Cycle (AVATAR) Replacement Project	<p>DBHDS is seeking to implement a financial management application tool used for revenue cycle processes including billing facility claims and financial/reimbursement data management. This new system will replace the existing practice management system, Avatar, used by facility and reimbursement staff.</p> <p>DBHDS currently collects limited revenue as regulated by the Federal Register, Centers for Medicare, and Medicaid Services (CMS), and the Department of Medical Assistance Services (DMAS) across its eight mental health facilities, one child and adolescent facility, one training center, and one medical center. In recent years, DBHDS has strived to achieve Medicare certification at those facilities who were not currently certified. Achieving and maintaining Medicare certification allows DBHDS facilities to bill applicable federal entitlements for medically necessary inpatient stays rather than determining a consumer's ability to pay from the total cost of care.</p> <p>With these certification changes comes a need for more frequent and advanced billing processes. DBHDS currently utilizes a NetSmart application for accounts receivable billing processes. This non-cloud based system has allowed DBHDS to effectively process billing needs since May 2003 but the need for more sophisticated SaaS solution to meet our current needs. By adopting a new accounts receivable billing system that better aligns with the EHR, certification changes, and facility needs, DBHDS will minimize inefficiencies and potentially increase revenue. Components of the new system will include registration, patient eligibility verification, utilization review needs, coding, claims submission, and reporting. Both eligibility verification and claims submissions will require a clearinghouse system add-on that will connect directly with the new billing system and payers.</p> <p>This project will include an RFP solicitation, vendor selection and then implementation completely replacing the outdated legacy solution.</p>

DGS DCLS LIMS Project	<p>Replatform DGS DCLS Laboratory information system (LIMS) - current application platform is being sunsetted by the vendor.</p> <p>DGS will purchase STARLIMS under a separate PGR. STARLIMS is the best in class laboratory information management software and allows for the customizations necessary to accommodate DCLS' changing business needs.</p> <p>STARLIMS will be hosted at QTS.</p>
DSS CommonHelp Redesign - Project	<p>CommonHelp is an online self-service portal provided by the Commonwealth of Virginia, designed to streamline the application process for various social services assistance programs. Through CommonHelp, residents of Virginia can apply for multiple programs with a single application, saving time and effort. The services available through CommonHelp include Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Health Care Coverage (HCC), Energy Assistance (EA), and Child Care services.</p> <p>Applicants need to provide personal and household information, including names, addresses, income details, social security numbers, and health insurance information. After the Virginia Department of Social Services reviews the application, applicants receive a Notice of Action with a case number, which can be linked to their CommonHelp account for ongoing management of their benefits.</p> <p>To meet VDSS needs and comply with State &amp; Federal mandates, there are too many issues with the current iteration of CommonHelp that need to be addressed and best served through a new portal.</p> <p>DSS will submit a separate PGR with an RFP for this requirement.</p>
Federal Program Management Application Project	<p>The State Transportation Improvement Program (STIP) database within the Integrated Six-Year Program (iSYP) suite is fragile, unstable and prone to outages. According to the business area, when the STIP database was developed it initially only met some of the department's needs and has never reached the full potential desired by Budget and Funding Management Division (BFMD) or its predecessor divisions. The Federal Strategy database was built using an MS-Access database and is outdated and unreliable. The patchwork of systems lacks transparency, is not conducive to implementing federal requirement changes, and results in a myriad of standalone spreadsheets used to perform the associated project analyses. Incomplete and inadequate reporting functionality means, in some cases, manual report manipulation and/or generation and reliance on division technical experts to run many reports. The current applications do not allow for multi-year planning in an integrated way despite the fact that the business needs of the department dictate the need for multi-year planning and the ability to develop a true Federal Strategy. A lack of integration among the many federal, VDOT and BFMD systems creates many unwelcome opportunities for duplication of effort and rework among the BFMD teams and their stakeholders</p> <p>VDOT will conduct an RFP for a Vendor-hosted SaaS solution integrated with core VDOT systems.</p>
Occupational Health Tracking System Project	<p>To create an easy tracking system where program managers, managers and employees can be monitor and report on compliance with the following (and any new as mandated): ;</p> <ul style="list-style-type: none"> <li>house and track: Employees enrolled in VDOT's Occupational Health Programs requiring OSHA, FMCSA or USCG-required medical surveillance;</li> <li>Hearing Program;</li> <li>Respirator Program ;</li> <li>Silica Program;</li> <li>Lead Program ;</li> <li>Hexavalent Chromium Program ;</li> <li>Commercial Driver Program Mariner Program;</li> </ul> <p>Enrolled employees' compliance with medical surveillance requirements (e.g. Clearance Expiration) Respirator Clearance – Expiration Silica Clearance – Expiration DOT Medical Certificate – Expiration USCG Medical Certificate – Expiration Lead – Cleared/Not Cleared Hexavalent Chromium – Expiration Audiometric Testing – Expiration;</p> <ul style="list-style-type: none"> <li>• Medical Record so Respirator Clearance (Employer Copy);</li> <li>Silica Clearance Document (Employer Copy);</li> <li>FMCSA/DOT Medical Examiner Certificate so Blood-lead level results*;</li> <li>USCG Application for Medical Certificate CG 719k forms*Audiograms*</li> </ul>
Program Pathway Application Project	<p>We need a software solution that analyzes current inmate and institutional data which will provide classification staff with recommendations for optimal inmate placement. This needs to be data-driven decisions which provide the best placement for inmates to receive optimal program opportunities within the VA DOC. Successful re-entry of inmates into our community is the driver for this project.</p>
Project - Virginia Works Technology Hub	<p>To provide a single place for staff, Job Seekers, Employers, and the Virginia workforce in general, to obtain and use all Virginia Works managed and related programs.</p> <p>This will consolidate Virginia Workforce data and reporting into a centralized set of systems.</p> <p>The agency will conduct an RFP to implement a public facing technology hub for Virginia Works customers. This will allow customers to interact with the various programs online. To provide a single place for staff, Job Seekers, Employers, and the Virginia workforce in general, to obtain and use all Virginia Works managed and related programs. This will consolidate Virginia Workforce data and reporting into a centralized set of systems</p>
Replace Automated Inventory Mgmt System (AIMS)	<p>The Virginia State Police ("VSP"), on behalf of the Commonwealth of Virginia ("Commonwealth"), is seeking an enterprise inventory management system to manage the inventory in their centralized and decentralized warehouses and area satellite offices across the Commonwealth. This system will replace the limited inventory management capability of the current system "Automated Inventory Management System (AIMS)", although AIMS will remain in use for its asset management capabilities with the Communications division.</p> <p>The main reasons for the replacement are improving remote management capabilities, providing real time inventory reports, and optimizing SKU/stock transactions to provide VSP with real time stock and budget information. None of these features are available with the current system.</p> <p>VSP has submitted a PGR to conduct an RFP for this.</p>

Statewide Student Assessment Project	<p>VDOE issued an RFI to gain understanding of the marketplace, to identify vendor capacity that meets the needs of the field, to better understand the unique context of Virginia, and to explore the capacity and cost of developing new and innovative concepts in the assessment system. The RFI was posted on August 26, 2024, and closed on September 30, 2024. The information learned has helped VDOE inform the development of a more tailored approach and to set requirements that will lead to a successful outcome. VDOE designed the RFI around the above-mentioned recommendations of the HB 585 Work Group final report and additional feedback from stakeholders.</p> <p>Pursuant to Item 119.A.2.a of Chapter 2, 2024 Acts of the General Assembly, VDOE issued a Request for Information (RFI) for K-12 assessment vendors as part of the process to better determine the costs and requirements of a new system. Through the HB 585 Work Group, a variety of listening sessions, Learning Heroes listening sessions, and VDOE stakeholder feedback sessions, parents, educators, school and division leaders, superintendents, and national experts have provided input and recommendations to VDOE. The goal of this new assessment system is to improve item development, reporting, and test design that results in a best-in-class assessment system for the Commonwealth.</p> <p>VDOE is conducting an RFP to solicit proposals for the implementation of the student assessment system.</p>
Tax IRMS Replacement - Project	<p>Virginia Tax (VATAX) is seeking approval to replace its 20-year-old legacy Integrated Tax and Revenue Management System (IRMS) with a single-vendor commercial off-the-shelf hosted system. This approval will allow Tax to utilize professional services to procure a replacement solution via a Request for Competitive Sealed Proposals ("RFP") process.</p> <p>The purpose of this RFP is to provide VATAX an innovative solution to administer and enforce tax laws in the Commonwealth of Virginia. This includes collecting various types of taxes such as income tax, sales tax, use tax, and business taxes. The current system, IRMS, was built over 20 years ago using PowerBuilder programming language which is no longer widely used in the information technology development arena. The IRMS processes roughly 4 plus millions of tax returns per year and collects between 23 to 25 billion dollars in general fund revenue, which is 98% of total states revenue. It is becoming increasingly difficult to find staff who know and work with PowerBuilder, making the system very expensive to maintain and support. Replacing IRMS with a new system will provide VATAX with a system that can easily be modified as tax laws change and will be built on a scalable foundation that can utilize modern architecture. VATAX has the following objectives for this Project to fulfill;</p> <ol style="list-style-type: none"> <li>1. Increase taxpayer satisfaction by simplifying, modernizing, and enhancing the user experience for tax processing, payment, and refund processes.</li> <li>2. Reflect the impact of, and respond flexibly to, legislative changes to tax administration and tax processing.</li> <li>3. Facilitate on-going process transformation by allowing for configuration to changing business rules rather than the current reliance on major programming efforts.</li> <li>4. Improved process management and automated workflow built into the new system to support efficient and transparent staff workload.</li> <li>5. Simplify analysis of process metrics by providing clear, unambiguous metrics that will allow decision makers to make appropriate changes in areas such as workload, staffing, and procedures to support a more efficient business processing environment.</li> <li>6. Identify areas to increase compliance with tax laws and regulations by capturing, editing, and processing tax data at the source, providing comprehensive, reliable, and accessible data for immediate use throughout the organization.</li> <li>7. Provide better, faster information to internal customers by allowing internal taxpayer service and audit staff to have access to a complete taxpayer statement. As a result of improved reliability of information, less time will be spent on data reconciliation and problem solving, with the time better used for value added activities.</li> <li>8. Reduce technical and financial risk by implementing modern architecture and an easily adaptable environment. This will allow more uniform IT skill sets to be established to support system maintenance and will allow for cost-effective implementation of changes and new features with less concern about the impact to existing processes, systems, or data, and lower IT infrastructure and training costs.</li> </ol>
VITA Migrate ATOS Alsaac to VITA Splunk	<p>MSI</p> <ul style="list-style-type: none"> <li>□ The MSI Senior Project Manager (PM) will perform the following duties: <ul style="list-style-type: none"> <li>o Maintain KSE Record.</li> <li>o Develop Project Plans, Schedule development and Tracking.</li> <li>o Work with Suppliers to identify tasks needed to execute the scope of work and develop project plans and schedules for delivery of scope.</li> <li>o Conduct kickoff meeting with Suppliers and Agency to review project plan details.</li> <li>o Utilize KSE to provide weekly status reports detailing overall Health, Cost, Scope, Schedule, and Resources.</li> <li>o Attend Customer meetings to provide status of the Project in context of the Customer business parameters.</li> <li>o Provide information related to business decision impacts on the project and project impacts on Customer business functions.</li> <li>o Attend Supplier Meetings (Coordination, Preparation and Follow-up)</li> <li>o Serve as the single point of contact for project related activities.</li> <li>o Manage Troubleshooting, Issue and Problem Resolution.</li> <li>o Provide Risk and Issue Management (Tracking, Coordination, and resolution).</li> <li>o Provide STS Management, Cross Tower Coordination, and Communications.</li> </ul> </li> </ul>
WIC EBT Project	<p>To acquire the services of a qualified online WIC EBT Service Provider to transfer their WIC EBT system to the Virginia Special Supplemental Nutrition Program for Women, Infants and Children (WIC). Services include the materials, software and hardware needed to support WIC EBT, as described within this RFP. The Commonwealth will be contracting with a single online WIC EBT Service Provider.</p>