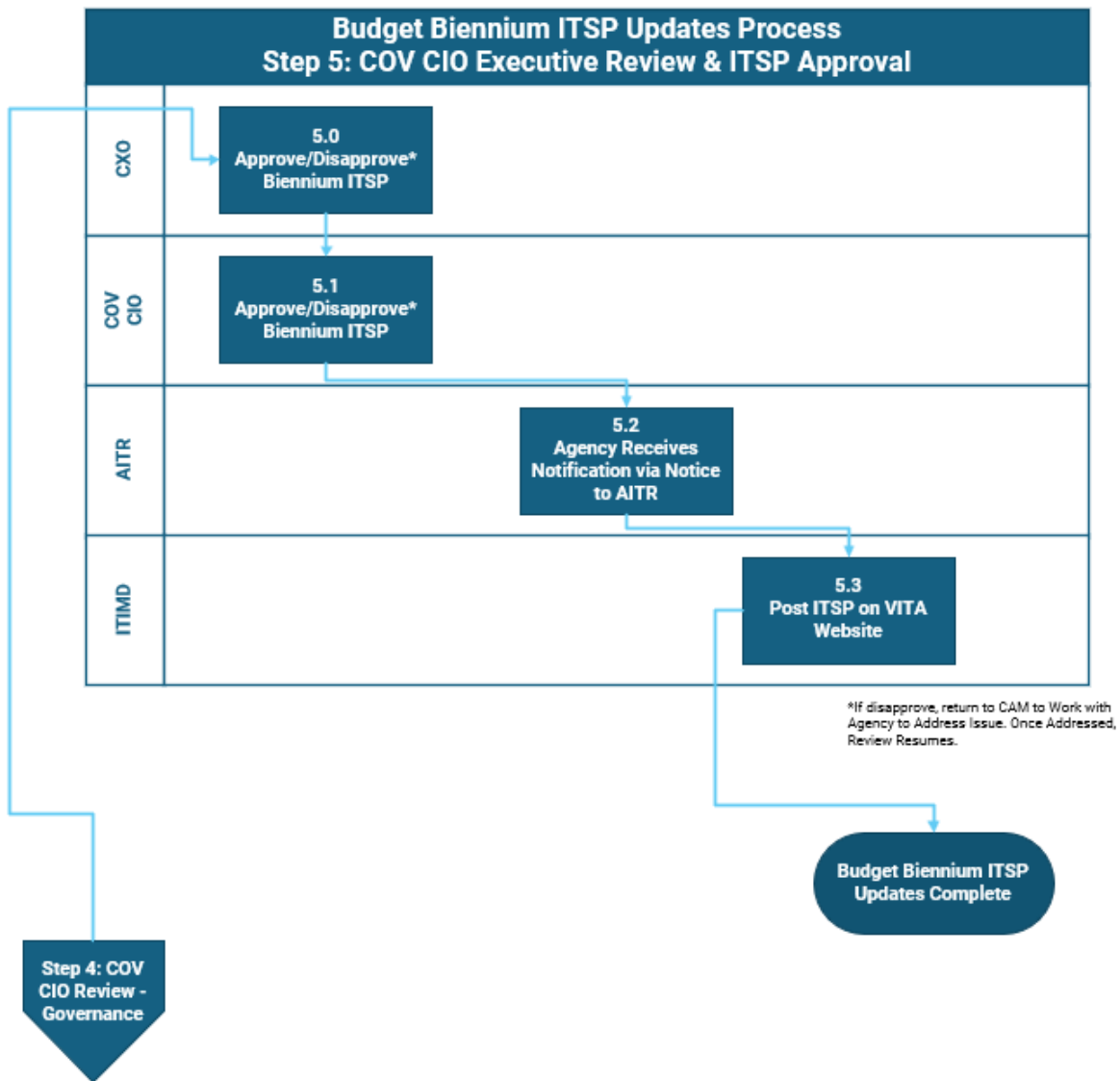




Process ID	Owner	Process	Description
5.0	Chief Customer Experience Officer (CXO)	Approve/Disapprove Biennium ITSP	The CXO reviews recommendation from the ITIM Manager and the ITSP, and determines whether or not it the plan should receive their approval and be forwarded to the Commonwealth of Virginia CIO. If it is not ready for approval, the ITIM Manager is notified so that the ITIM Consultant can address what is needed with the AITR and remediate as needed.

Process ID	Owner	Process	Description
5.1	Commonwealth of Virginia (COV) Chief Information Officer (CIO)	Approve/Disapprove Biennium ITSP	The COV CIO reviews the ITSP and determines whether it meets the requirements for approval and either approves or disapproves. If disapproved, the agency is notified via its AITR in CTP so that they can address it with the Agency Head to remediate as needed.
5.2	AITR	Agency Receives Notification via Notice to AITR	If approved, the AITR receives notification via CTP and notifies the Agency Head that the ITSP was approved by the COV CIO.
5.3	ITIMD	Post ITSP on VITA Website	A link to the ITSP is posted on the VITA Website.