

**Nessus vulnerability scanner**  
Nessus Pro to be installed on MSI-operated and VITA-approved PC's outside CESC.  
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**Financial Management System (FMS) Users**

**End Users**  
All SMS components, except Keystone Edge, are intended to be accessed exclusively from within the COV network (directly or via VPN connection) and do not provide an external, Internet-accessible user interface.  
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**Cloud Service**

**Keystone Edge**  
Keystone Edge™ IT Services Portal  
Comprehensive ITIL Process Automation  
Demand, Project and Portfolio Management  
Business Service Mapping and Event Correlation  
Security Incident Management  
Unified Data Store

**SAIC** Redefining Ingenuity™  
**SaaS** CONSULTING

**FedRAMP**  
Federal Risk Authentication Management Program

**ServiceNow**  
Keystone Edge™ (KE) stores data within an Oracle relational database accessible via the platform and via web services queries.  
VA-170822-SAIC-03-30 Exhibit 3

**CMDB**  
ORACLE  
PRIMAVERA  
Oracle Primavera  
KE supports Primavera.  
VA-170822-SAIC-02.3.1.1. MSI Services Solution.

**ServiceNow Backup**  
Miami, FL

**Keystone Edge (ServiceNow) components are hosted in ServiceNow's data centers within FedRAMP moderate certified spaces subject to physical and logical security controls necessary to maintain compliance with that certification. ServiceNow instances are deployed on client-dedicated hardware (not multi-tenant) within their secured facilities. Primary data center location for these instances is Culpepper, VA with a secondary facility for redundancy and system availability during upgrades in Miami, FL. As part of compliance with the FedRAMP certification, all network access to these systems from the Internet is encrypted HTTPS (443/TCP) via TLS 1.2, and data is encrypted at rest via full disk encryption.**

**Google Cloud Platform (GCP)**

**Microsoft Azure**

**Amazon Web Services (AWS)**

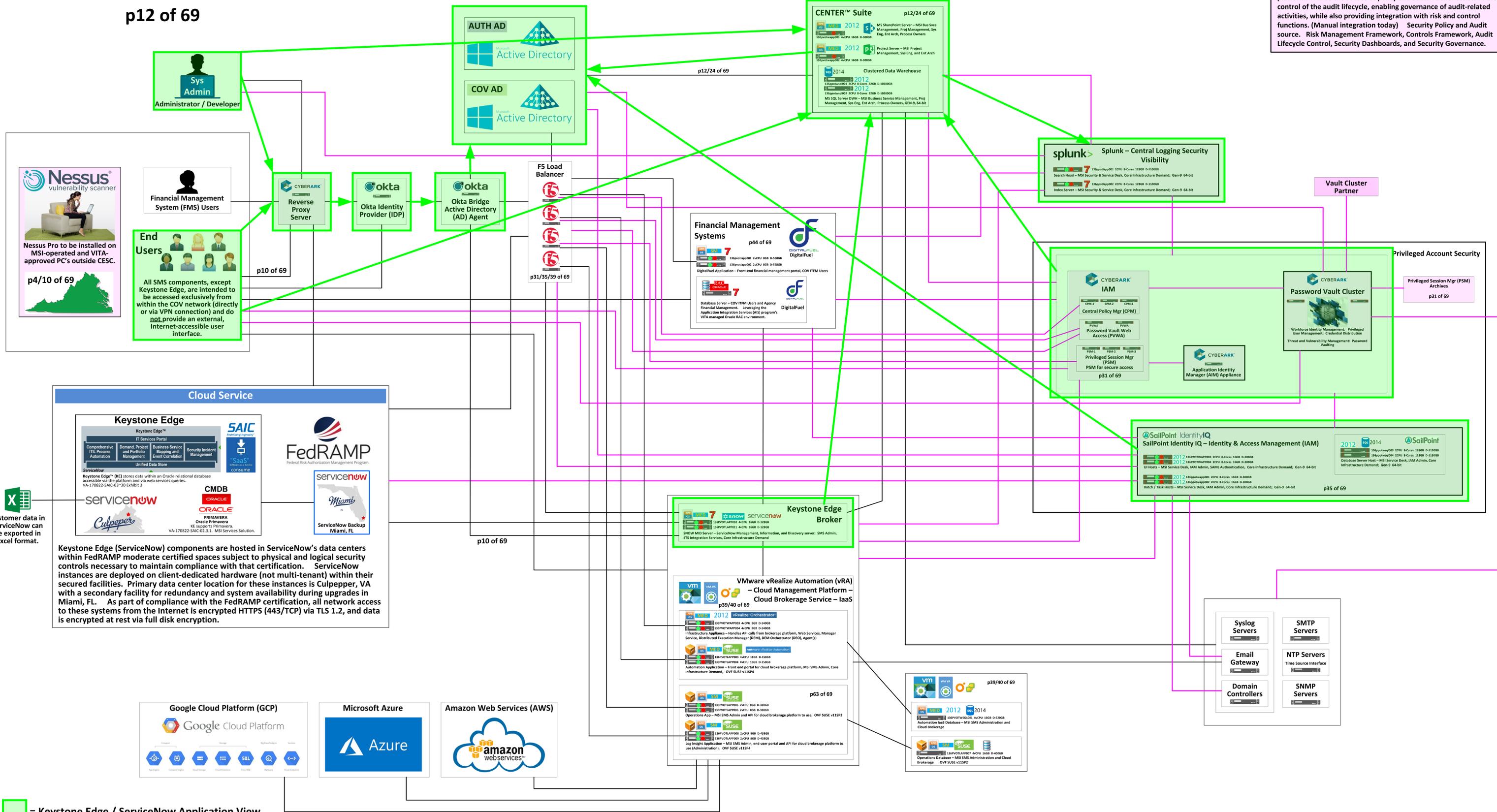
= Security Focused Apps

= DR

PURPOSE: To depict MSI SMS CDD v4 document in a graphical format for VAR analysis and template diagram examples within the document.



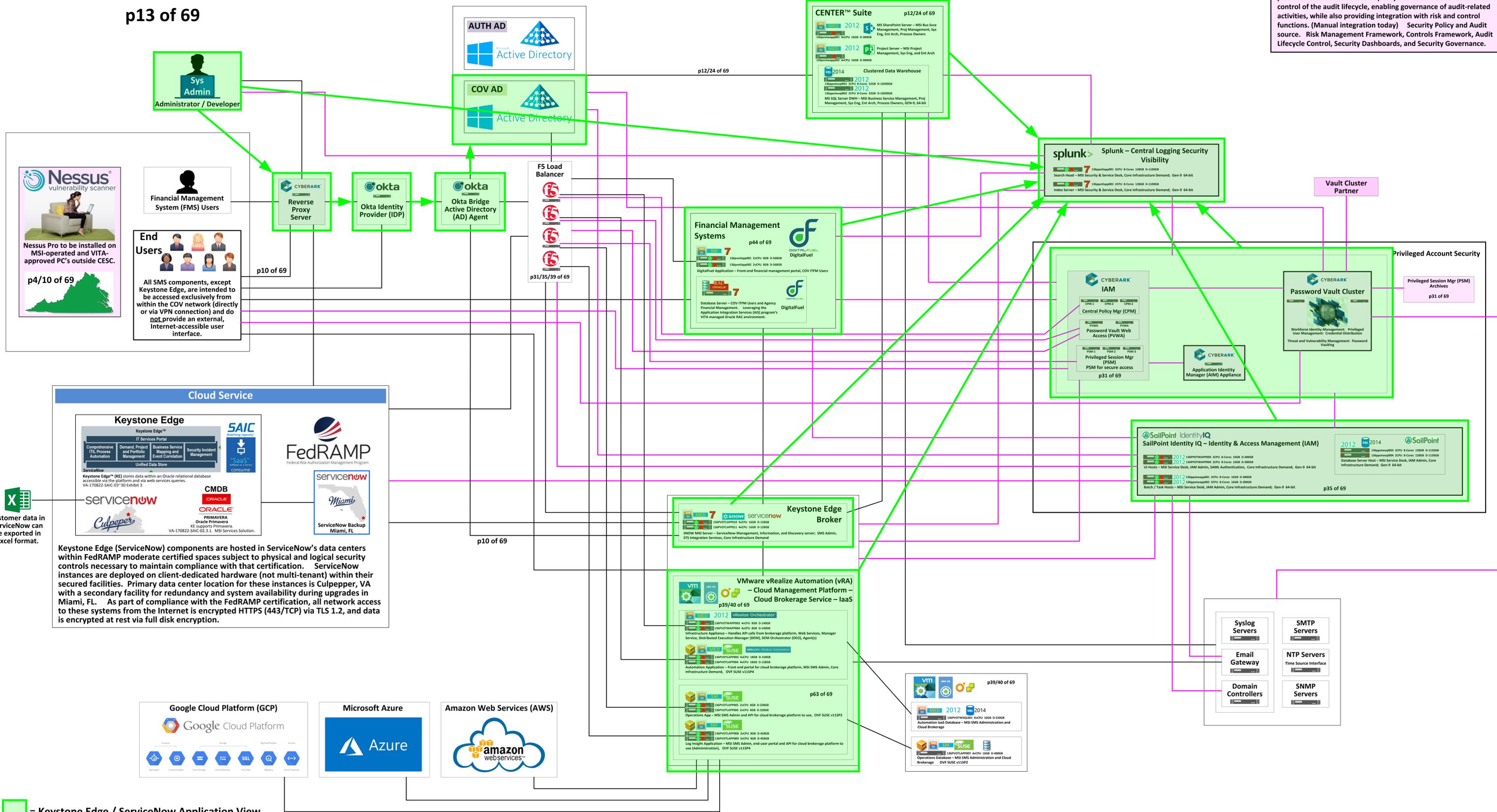
**CENTER Application Interaction View**  
Arrow = Communication Initiation Direction  
p12 of 69



= Keystone Edge / ServiceNow Application View  
 = Security Focused Apps  
 = DR

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Splunk Application Interaction View  
Arrow = Communication Initiation Direction  
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SAIC  
FedRAMP  
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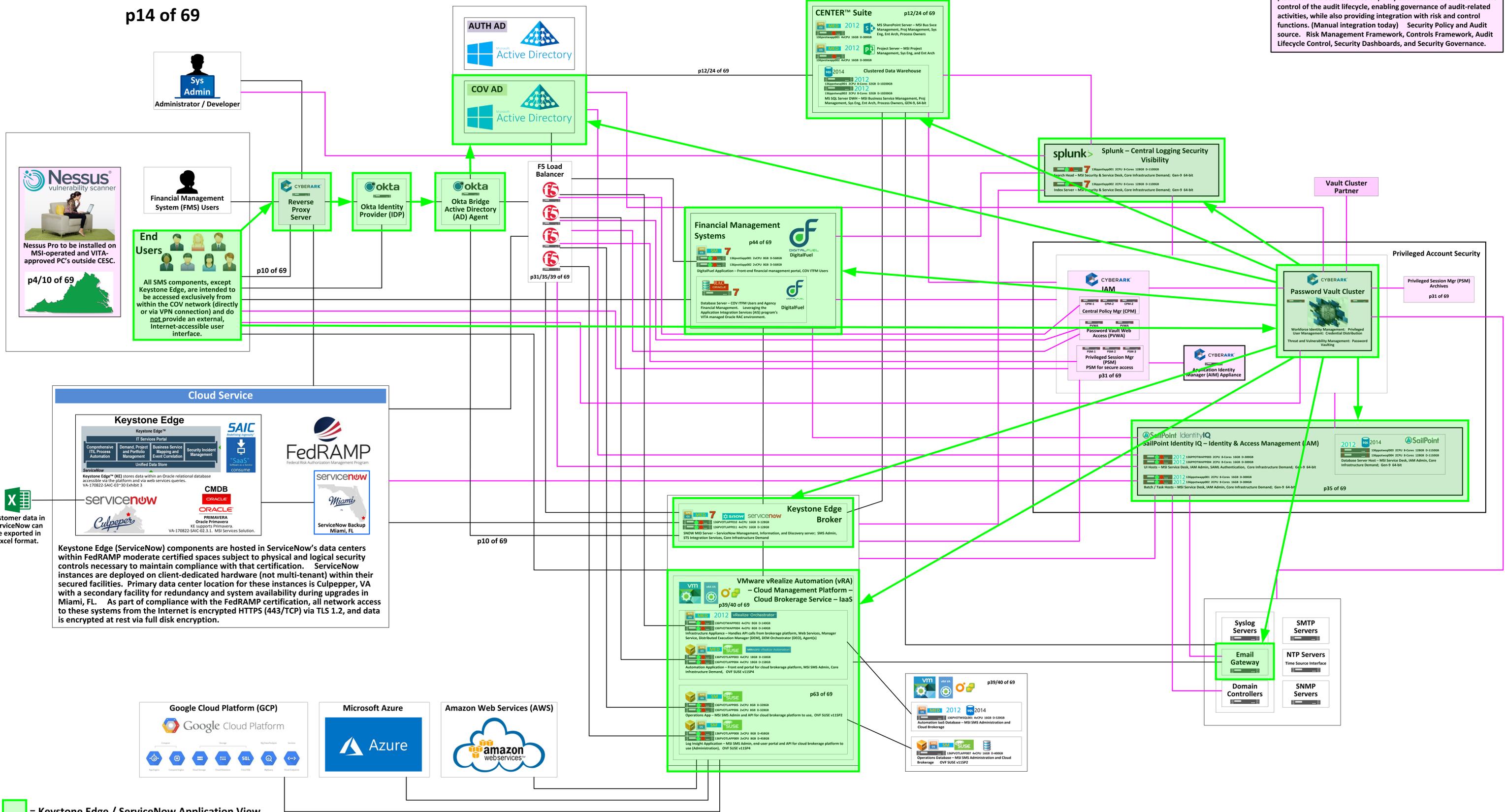
Customer data in ServiceNow can be exported in Excel format.

Green box = Keystone Edge / ServiceNow Application View  
Pink box = Security Focused Apps  
Orange box = DR

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# CyberArk Application Interaction View

Arrow = Communication Initiation Direction  
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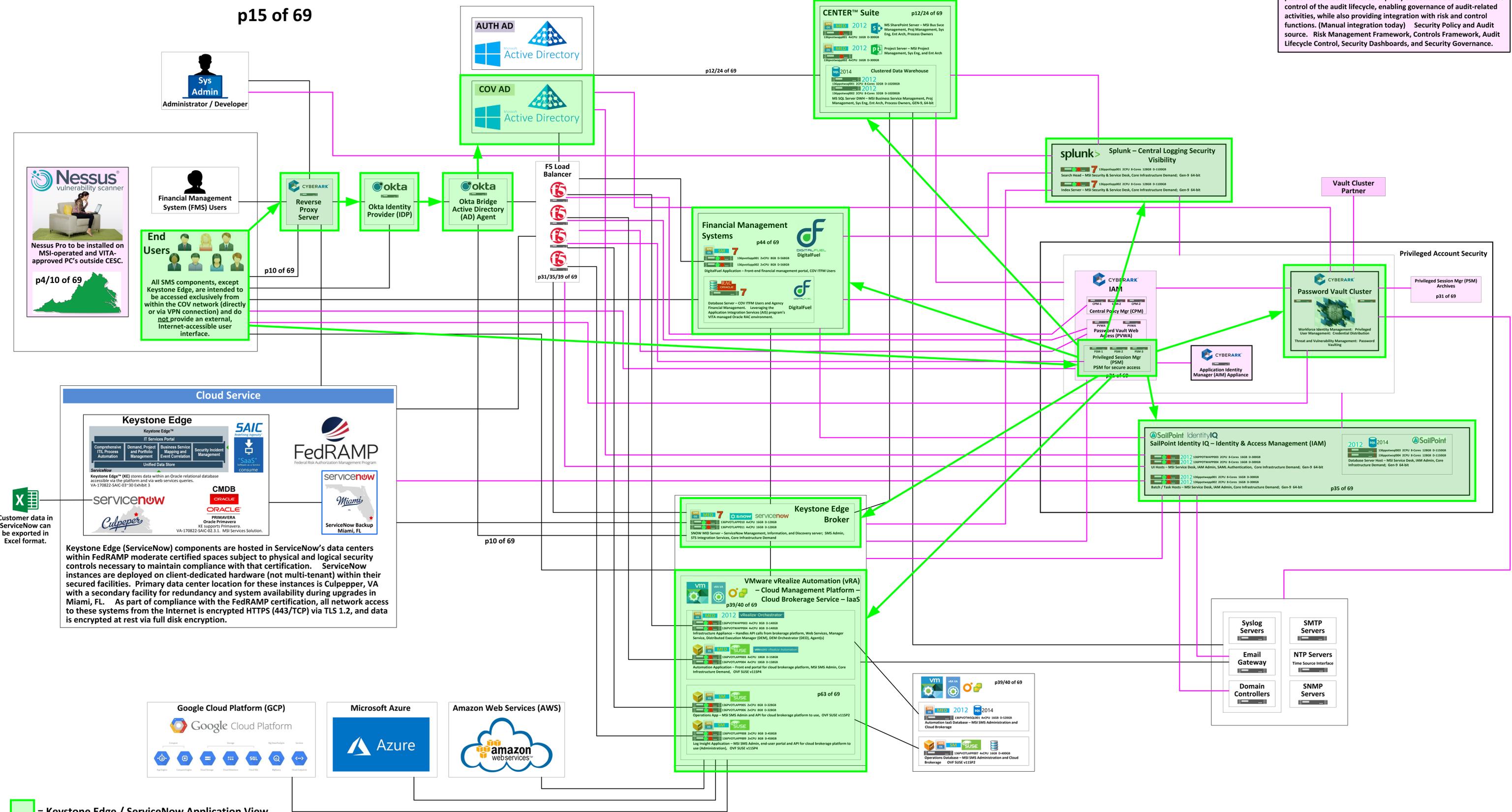
= Keystone Edge / ServiceNow Application View  
 = Security Focused Apps  
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# Privileged Session Management (PSM) Application Interaction View

Arrow = Communication Initiation Direction

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**Keystone Edge**  
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**CMDB**  
ORACLE  
PRIMAVERA  
Oracle Primavera  
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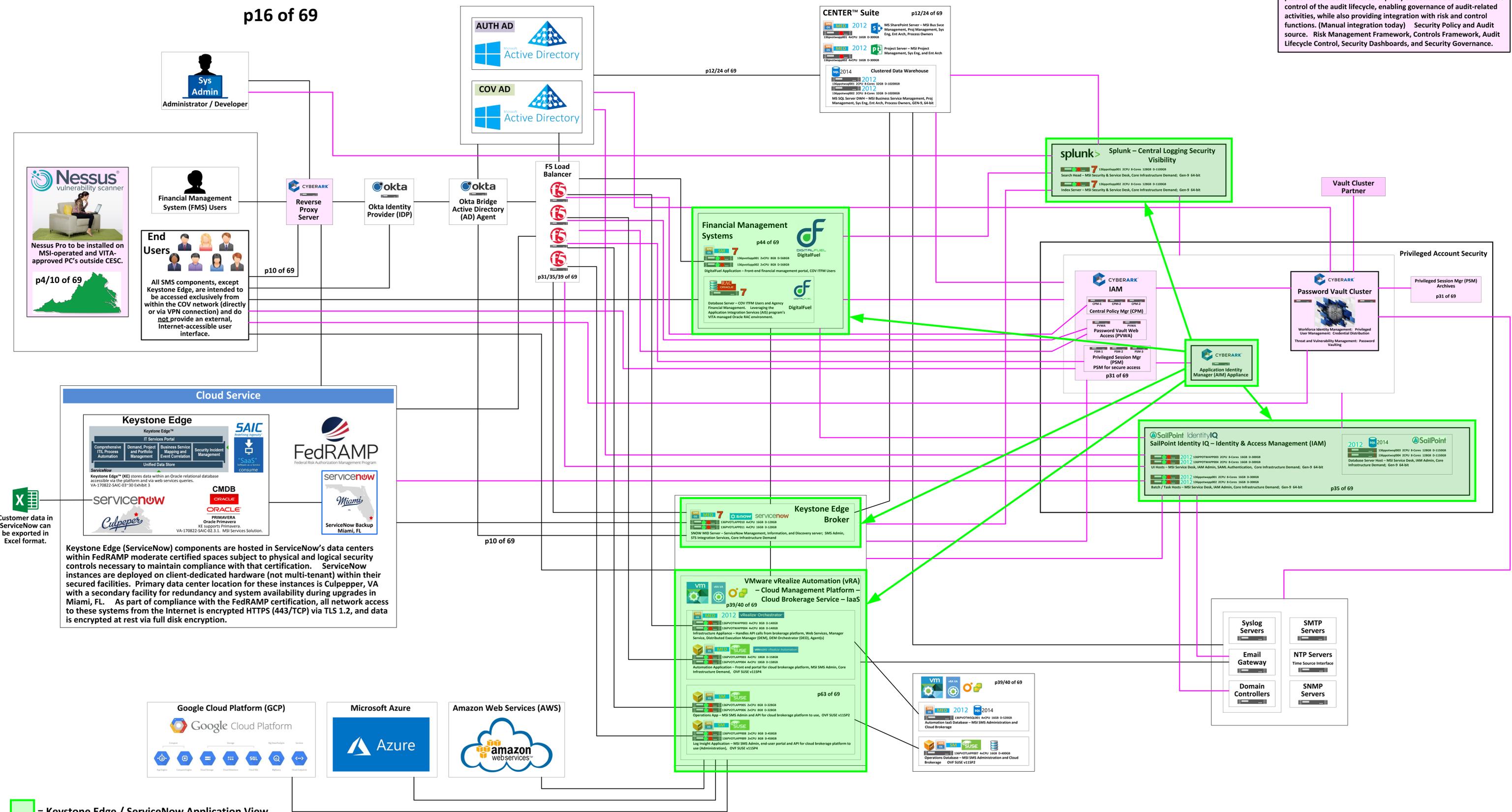
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= Keystone Edge / ServiceNow Application View  
 = Security Focused Apps  
 = DR

# Application Identity Management (AIM) Application Interaction View

Arrow = Communication Initiation Direction

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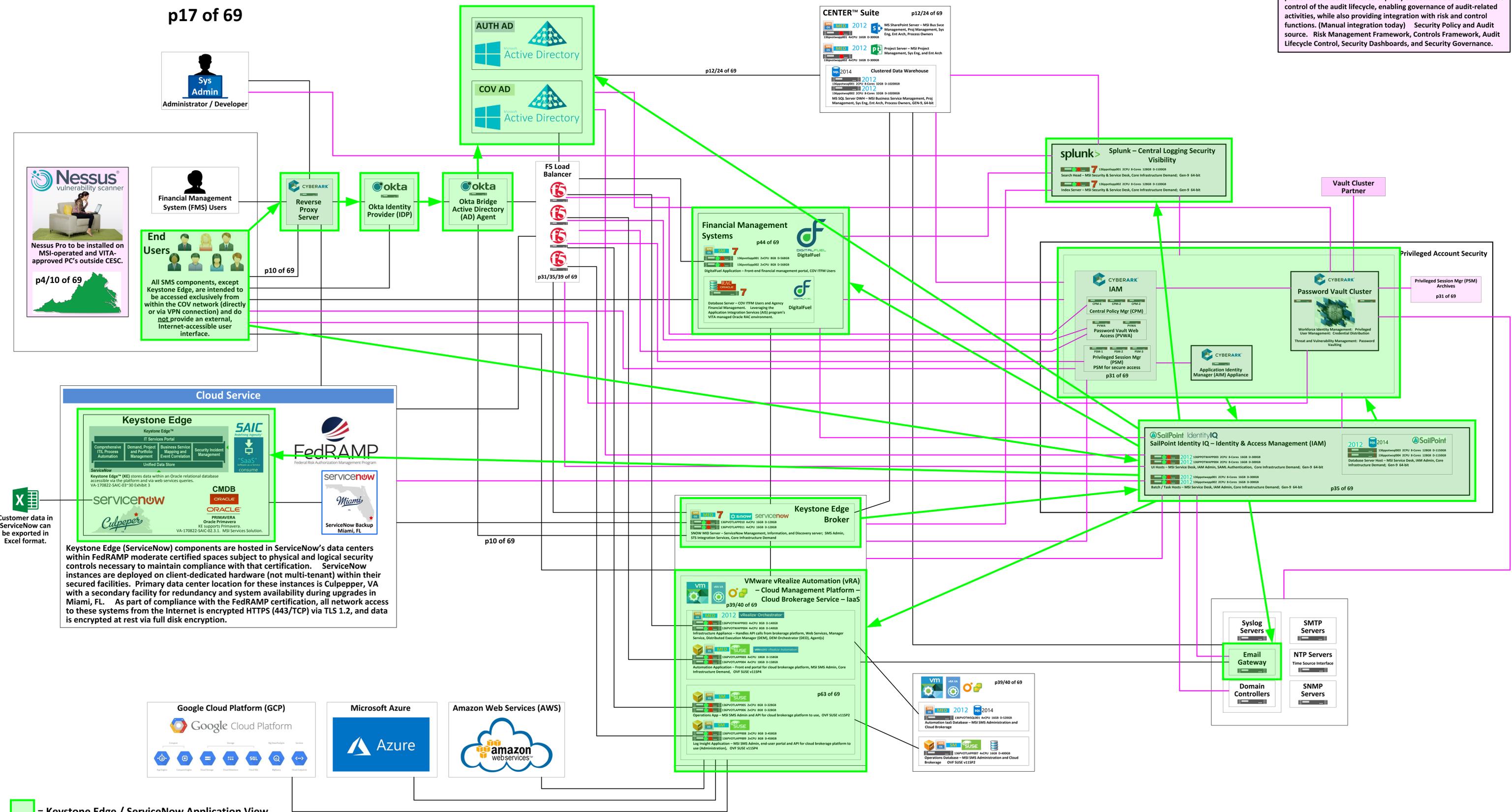
= Keystone Edge / ServiceNow Application View  
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# SailPoint Identity IQ Application Interaction View

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Miami, FL

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