ITSP Summary Biennium 2026-28

Agency Name: 799 Department of Corrections (DOC)

Date Generated: 09-10-2025

Agency Mission, Goals and Objectives:

Agency Mission:

We ensure public safety by providing effective incarceration, supervision, and evidence-based reentry services.

Agency Goals:

- Foster a high level of safety and security.
- Demonstrate and promote organizational excellence.
- Employ and retain an effective, well-trained, diverse, and resilient workforce.
- Provide lasting public safety through successful reentry.
- Deliver innovative technology solutions
- Deliver Secure Application and Data
- Maintain Operational Excellence

Agency Objectives:

Objective 1: Electronic Health Records:

The Virginia Department of Corrections will implement an Electronic Health Record (EHR) With an EHR, the agency can: · Improve communication among providers and healthcare staff

- · Improve care coordination among providers and healthcare staff
- · Improve risk management processes and policies
- · Decrease records supply and storage requirements
- · Increase process efficiency and effectiveness

- Enhance clinical/financial reporting
- · Enhance management reporting
- · Improve retention of clinical staff VADOC invests a great deal of corrections officer time and effort into the control of movement within facilities.

Objective 2: Axon Body Camera:

Advances the agency towards the next level, supporting our vision of a premier correctional organization through transparency and accountability for inmates and staff.

- * The Agency has seen the value of this system hope to move forward incorporating body cameras not only Cell Extraction teams but to also include probation and parole officers.
- * Improve the transparency inside prison walls
- * Improves accountability
- * Exonerate Officers
- * Reduce the cost of defending inmates in law suits and paying out awards and settlements
- * Improves safety for both the prison guards and inmates
- * Decrease the violence in the facilities
- * Increase the review the actions of guards and prisoners by capturing incidents that are not visible though existing cameras or are blocked from view by other people
- * Increase process efficiency and effectiveness
- * Improve retention of prison guards
- * Funding: Infrastructure and associated construction cost is needed to expand/upgrade the network. (i.e. Switches, Firewalls and Fiber Run, etc.)

Objective 3: Secured Wireless:

- * Ability to move around freely while still having access to applications and services is critical to the continued increased innovation of new cloud-based digital platforms. Having every site include wireless will make operations efficient and save money by needing less physical network infrastructure.
- * Network Connectivity Troubleshoot network outages and provide hardwired and wireless network connectivity, along with routers, switches, load balancing and firewalls for applications and services.
- * "DOC is looking for a Wireless Solution on existing Aruba access points that will allow any COV managed device from any COV managed agency to seamlessly connect and authenticate in an automatic/choose network configuration at any DOC facility. Using any agencies COV Asset Cert on said COV Asset and be able to utilize the internet as if they were on the "Guest of Virginia" SSID/VLAN. Notes: Any COV 'Defined as VITA Program

Device' e.g., COVxxxxxxx or alike asset tag or NG or VITA. As for current awareness there is a unique CERT on all these devices declaring the COV Trust and Asset ID

Objective 4: Inmate Network

- * To modernize and secure the inmate network infrastructure to enhance operational efficiency, ensure compliance with commonwealth security standards, support the delivery of secure digital rehabilitation and education programs, and improve overall safety through reliable communication, monitoring, and access control systems.
- * Infrastructure Upgrade replace legacy network switches, routers, servers and strengthen perimeter defenses against unauthorized access or breaches
- * Bandwidth Improvement Implement SDWAN, increase internet bandwidth and optimize traffic prioritization to support education, telehealth, and video visitation without compromising security
- * Wireless Connectivity Install secure Wi-Fi in designated inmate-accessible areas with strict access controls and monitoring tools

Objective 5: Security Systems and Splunk Optimization

Security System Modernization

- * Upgrade legacy security appliances, including firewalls, VPN concentrators, and intrusion prevention systems (IPS), to next-generation solutions that support zero trust, segmentation, and behavioral analytics.
- * Consolidate and streamline security tools to reduce redundancy and improve incident response efficiency.

Security Intelligence & Analytics

- * Integrate real-time threat intelligence feeds and MITRE ATT&CK mapping into Splunk for enhanced threat hunting.
- * Conduct routine threat modeling and red team exercises to validate visibility and response workflows.

Splunk Optimization & Expansion

* Expand Splunk data ingestion and use case coverage across all mission-critical systems, including inmate networks, EHR platforms, and cloud services.

- * Develop advanced detection dashboards, correlation rules, and automated alerting to reduce mean time to detect (MTTD) and respond (MTTR).
- * Standardize logging formats and data tagging in alignment with the Commonwealth's security

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

License Renewals, System Enhancements, Re-competition of current IT contracts, Security improvements, Splunk, Inmate Network and SDWAN

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

IT Initiative 1: Network Upgrades

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

Are there any mandate driving changes in your current IT environment? (Yes/No) No

Will you have staffing issues that impact meeting these requirements and mandates?

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

List in priority order, the IT investments (Projects, Procurements, BRTs) for your agency during the next 6 years.

Place your proposed projects and procurements in order of priority for your agency (one being the highest priority).

0	being the nighest priority).
	1. Projects and Procurement Details:
	IT Investment:
	Managed Mobile Access Services RFP
	IT Objective:
	Operate
	IT Business Value:
	IT Support:
	Obtain a system that provides the agency with the ability to discover, locate, and
	mitigate radio borne threats
	2. Projects and Procurement Details:
	IT Investment:
	Skydio Drone
	IT Objective:
	Innovate
	IT Business Value:
	IT Support:
	Axon Air is the end-to-end solution for drones in public safety. Public safety
	agencies can now easily start and scale drone a programs to address use cases
	such as crime, disaster response and assessment, and employee and public safety.

3. Projects and Procurement Details:
IT Investment:
Extension GPS Offender Tracking Services
IT Objective:
Operate
IT Business Value:
IT Support:
DOC is seeking to procure a web-based or cloud-based Global Positioning System
(GPS) electronic tracking service and equipment.
4. Projects and Procurement Details:
IT Investment:
AXON - FUSUS
IT Objective:
Innovate
IT Business Value:
IT Support:
FUSUS is an agnostic alerting program that allows the agency to set specific
parameters within the system to create a more efficient and responsive service
within the correctional centers and for the general publics safety. It works in tandem
with the DOC AXON evidence.com system.
5. Projects and Procurement Details:
IT Investment:
Flock Safety
IT Objective:
Innovate
IT Business Value:

IT Support:

Flock is an integrated system of fixed position and vehicle mounted License Plate reader technologies that provide additional safety levels to secure facilities, providing alerts about vehicles with known association to persons of interest to law enforcement and security agencies. Agencies can export Flock Safety plate read records to Axon Evidence for convenient evidence management.

6. Projects and Procurement Details:

IT Investment:

DOC Help Desk

IT Objective:

Innovate

IT Business Value:

IT Support:

The Information Technology Unit (ITU) of the Commonwealth of Virginia Department of Corrections (DOC) is planning to implement an integrated, Enterprise Help Desk System for the Department of Corrections. The supplier's product is a turnkey, standard-priced solution that is "plug-and-play" and runs on a cloud-based, SaaS platform that is delivered and configured in a flip-switch manner. ManageEngine Service Desk Plus (ME SD+) is a cloud-based, SaaS system. There will be significant table-set-up and non-code related configuration of this system to meet the needs of the diverse departments as part of the procurement and deployment.

7. Projects and Procurement Details:

IT Investment:

Qualtrics People Lifecycle

IT Objective:

Improve

IT Business Value:

IT Support:

The Office of Human Resources seeks to implement the Qualtrics People Lifecycle Suite to provide the VADOC with an innovative software to reduce attrition by delivering the right employee experiences, from hire to exit. Included in the suite will be tools to measure and report on employee onboarding and exit experiences, turning the touchpoint survey data into actionable recommendations to enhance engagement and productivity. The comprehensive analytics will help identify what employees value most, so that targeted efforts can be deployed to optimize the employee experience and reduce costly attrition.

8. Projects and Procurement Details:

IT Investment:

Maintenance Management System

IT Objective:

Improve

IT Business Value:

IT Support:

The Virginia Department of Corrections (VADOC) currently uses a maintenance management system to maintain the agency's preventive and corrective maintenance program. The system tracks maintenance performed on VADOC facilities, equipment, and vehicles. It also measures corrective and preventive maintenance performance based on the agency's standards established and governed by the VADOC Governance Council. Additionally, it is used to manage material and supply inventories and the agency's weapons inventory.

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees	\$48,747,018	\$378,744	\$50,209,429	\$390,106
VITA Infrastructure Changes				
Estimated VITA Infrastructure	\$48,747,018	\$378,744	\$50,209,429	\$390,106
Specialized Infrastructure	\$10,900,000		\$10,900,000	
Agency IT Staff	\$11,486,487		\$11,486,487	
Non-agency IT Staff	\$3,350,006		\$2,174,528	
Cloud Computing Service				
Other Application Costs				
Total:	\$74,483,511	\$378,744	\$74,770,444	\$390,106

Proposed IT Investments				
	Costs Year 1		Costs	Year 2
Category	GF	NGF	GF	NGF
Major IT Projects:	\$750,000	\$4,125,000	\$4,224,420	\$2,097,000
Non-Major IT Projects:	\$440,190		\$440,191	
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:	\$14,644,547		\$14,644,547	
Non-Major Stand Alone IT Procurements:	\$5,015,630		\$5,015,630	
Agency-Level Stand Alone IT Procurements:	\$650,000		\$650,000	
Procurement Adjustment:				
Total:	\$21,500,367	\$4,125,000	\$24,974,788	\$2,097,000

Projected Total IT Budget				
	Costs Year 1		Costs	Year 2
Category	GF	NGF	GF	NGF
Current IT Services	\$74,483,511	\$378,744	\$74,770,444	\$390,106
Proposed IT Investments	\$21,500,367	\$4,125,000	\$24,974,788	\$2,097,000
Total	\$95,983,878	\$4,503,744	\$99,745,233	\$2,487,106

Commonwealth Projects >= \$250,000.00

Agency:	799 Department of Co	orrections (DOC)
Date:	10/9/2025	
Electronic Heal	thcare Records	
Category 1		Project Initiation Approval

The VADOC presently has inmate medical records in paper form and these documents are not integrated in Virginia CORIS. VADOC would like to automate these healthcare records and integrate the medical records with Virginia CORIS.

VADOC does not currently use an EHR solution to manage inmate health information. Currently, inmate health records are either kept on paper or in Microsoft products like Word documents or Excel spreadsheets which are secured but not integrated with VirginiaCORIS, the management system for inmates. VADOC relies on manual processes and paper forms for the delivery, management, and administration of almost all inmate health services, with some contributions from separate electronic medication administration and laboratory result inquiry access supplied by pharmacy and laboratory service vendors. These manual processes, and non-integrated clinical platforms, are less effective and efficient than using an EHR. When inmates are transferred from one facility to another their medical records must be transferred manually, which is time consuming and is difficult to share among other providers, which can lead to delays in information being available or the potential for medical records errors. The lack of integration with VirginiaCORIS causes duplication of effort, challenges with incorporation with standardized medical terminology and coding, and limits the effectiveness of the system. Overall, the current document management process is inefficient and burdensome to staff, patients, and consulting health care providers.

Through the implementation of the VADOC EHR solution, the agency will be able to realize improvements in service delivery, greater accessibility of data and data sharing, better communications and collaboration across internal and external clinical services staff, more precise healthcare information being recorded, and greater continuity of care. While an EHR implementation at the VADOC is a new endeavor for the agency, using an EHR system is common in the medical industry. Successful implementation of the VADOC EHR will follow industry best practices in our electronic information and data exchange, resulting in greater efficiencies and better patient outcomes.

The scope of this project included ALL DOC facilities.

Project Start Date	6/16/2023	Project End Date	12/31/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$20,921,350	\$11,137,315	\$11,137,315
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Tool Management PM Project

Category 4 Project Initiation Approval

Procure an automated, enterprise asset management solution to improve the efficiency and the effectiveness of asset management responsibilities throughout the VADOC. A technology solution offers VADOC significant gains in efficiency (time and cost savings) and effectiveness (real-time data) to enhance accountability for tools. Further, a systems perspective offers future benefits in extending technology to control and inventory weapons, security equipment, supplies and consumables with the same efficiency and effectives outcomes.

Project Start Date	1/31/2025	Project End Date	4/1	/2026
Estimated Costs:	Total	General Fund	Non-General Fund	
Project Cost	\$1,781,540	\$1,400,000		
Estimated first year of biennium:	\$0			
Estimated second year of biennium:	\$0			

Project Related Procurements

There are no procurements for this project

DOC Helpdesk Project

Category 3 Project Initiation Approval

The Information Technology Unit (ITU) of the Commonwealth of Virginia Department of Corrections (DOC) is planning to implement an integrated, Enterprise Help Desk System for the Department of Corrections. The supplier's product is a turnkey, standard-priced solution that is "plug-and-play" and runs on a cloud-based, SaaS platform that is delivered and configured in a flip-switch manner.

Project Start Date	9/15/2025	Project End Date	8/25/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$651,968	\$591,968	
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Oracle Primavera Unifier Project

Category 4

Project Initiation Approval

Oracle Primavera Unifier is a Project management software solution that strengthens Infrastructure and Environmental Management Unit (IEMU) procedures for more effective project management and document management. Unifier will enable data-driven decisions for Capital and Maintenance Reserve planning process by utilizing in built business processes.

Project Start Date	8/1/2025	Project End Date	1/30/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$862,226	\$766,569	
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Program Pathway Application Project

Category 3

Investment Business Case Approval

We need a software solution that analyzes current inmate and institutional data which will provide classification staff with recommendations for optimal inmate placement. This needs to be data-driven decisions which provide the best placement for inmates to receive optimal program opportunities within the VA DOC. Successful re-entry of inmates into our community is the driver for this project.

Project Start Date	1/5/2026	Project End Date		6/25/2027
Estimated Costs:	Total	General Fund	Non-General Fund	
Project Cost	\$2,840,000			\$2,840,000
Estimated first year of biennium:	\$0			
Estimated second year of biennium:	\$0			

Project Related Procurements

There are no procurements for this project

Commonwealth Procurements >= \$250,000.00

Agency:	799 Department of Corrections (DOC)
Date:	10/9/2025
Procurement Name:	Procurement - Canon Solutions REQ1336046
Procurement Date	6/28/2029
Procurement Description:	Procurement to lease for a 5-year term is \$283,342.50 which includes the fixed monthly rental for 30 copiers and the estimated usage.
Procurement Name:	Automated Victim Notification System - RFP
Procurement Date	11/18/2019
Procurement Description:	An Automated Victim Notification System. The system will provide incoming call services, outgoing notification (via letter, phone, and email) and online search capability for crime victims. When the system receives a change status from VADOC in regards to offender work release, release, transfer, name change, parole events, and death; it will immediately begin making notification attempts to the registered victim(s) in accordance with agreed upon calling patterns. The system will maintain a website that provides offender search capability.
Procurement Name:	Axon Dedrone Trailer
Procurement Date	12/31/2027
Procurement Description:	Drone detection, tracking and identification (DTI) solution in a mobile platform attached to a tower. The system uses a multi-layered sensor system to detect drones that are powered by Artificial Intelligence (AI) technology. This allows the DOC to detect drones that may be utilizing AI tech to jam RF signals or avoid detection for nefarious reasons.
Procurement Name:	AXON Tasers
Procurement Date	6/22/2029
Procurement Description:	The AXON TASER 10 is a Conducted Energy Device (CED) utilized in situations where less lethal technology can be used.

Procurement Name:	Cable TV Service	
Procurement Date	12/20/2021	
Procurement Description:	This is to procure cable TV to replace the current contract that we have with Buford Satellite that will expire next year. The contract offers a diverse channel lineup as well as providing channels that each facility can use for religious/educational/wellness programming to the inmate population.	
Procurement Name:	CCTV/Camera	
Procurement Date	12/30/2021	
Procurement Description:	These goods and services are currently being purchased under Contract DOC-20-068 for the acquisition and installation of electronic security, surveillance equipment and installation services (CCTV cameras, recorders, storage drives, etc.) for DOC Facilities, statewide. Some of the items on the current contract are becoming obsolete and repair parts can no longer be found, therefore, additional equipment and parts are needing to be procured. The equipment is an integral part of security maintenance at DOC Facilities throughout the state. It is imperative that VADOC has readily access to this equipment and services on an as needed basis therefore, it is in the best interest of the agency to establish additional term Contracts for these goods and services.	
Procurement Name:	COMPAS 0&M 2024-26 Biennium	
Procurement Date	9/30/2026	
Procurement Description:	Operations & Department of the Control of the Contr	
Procurement Name:	COMPAS Renewal	
Procurement Date	8/31/2022	

Procurement Description:	The Virginia Department of Corrections utilizes the COMPAS assessment as it is designed to be configurable for various decision points within the local criminal justice system and with various populations (i.e., women, men, institutional, community). Institutions and Community Corrections will be able to use the Recidivism scales to "triage" their caseloads by risk of re-offense and violence and identify the higher risk individuals to gain a holistic view of the person in order to appropriately address supervision and treatment needs for services.
Procurement Name:	DOC EHR Procurement 18-070
Procurement Date	2/23/2028
Procurement Description:	EHR Contract review, for PGR 18-070 previously approved in the legacy system
Procurement Name:	DOC ITU Helpdesk Procurement
Procurement Date	10/9/2026
Procurement Description:	The Department of Corrections (DOC) is planning to implement a new integrated, Enterprise Help Desk System.
Procurement Name:	DOCTime 2024-26 Biennium
Procurement Date	9/28/2026
Procurement Description:	Operations & Description (1997)
Procurement Name:	DOCXL and TAL Replacement RFP (Digi-time)
Procurement Date	9/2/2019
Procurement Description:	This is a request to issue an RFP for a new time, attendance, leave, and scheduling system. 1. Replace two divergent time, attendance, scheduling and leave systems with one that can interface with the new Commonwealth of Virginia (COV) payroll system (Cardinal) 2. Improve visibility into the operational health of the department 3. Further the focus on employee retention 4. Better manage employee scheduling

Procurement	Floatronia Socurity Equipment/Installation Sorvice
Name:	Electronic Security Equipment/Installation Service
Procurement Date	7/1/2020
Procurement Description:	The Virginia Department of Corrections is seeking to enter into a 5 year contract for \$25M at \$5M per year, this new contract is seeking to replace the existing vendor with additional new vendors, new facility construction is not included, this request covers break fixes and replacement of existing broken equipment only, and does not include any software or applications. We confirm that this procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis. We have also attained internal budget approvals necessary to complete this transaction.
Procurement Name:	GPS 0&M 2024-26 Biennium
Procurement Date	9/28/2026
Procurement Description:	Offender GPS Tracking Operations & Description (Maintenance 2024-26 Biennium)
Procurement Name:	HVAC Systems Contract
Procurement Date	11/30/2020
Procurement Description:	The Contractor, Automated Logic Corporation, will provide the Department of Corrections, Academy for Staff Development with an extended warranty, software, and hardware upgrades as needed, in addition to on-line technical assistance that is required for the Computer Controlled HVAC System that was installed in 1993 when the building was constructed.
Procurement Name:	IdeaScale Innovation Platform 2024-2027
Procurement Date	4/1/2027
Procurement Description:	Ideascale is a cloud based software innovation platform employing the principles and practices of crowdsourcing, i.e. a sourcing model in which individuals or organizations obtain ideas, voting, micro-tasks and finances, from a large, relatively open and often rapidly evolving group of participants. Ideascale provides VADOC a technology tool for the agency to engage internal groups and members across the Agency. This better enables idea sharing and encourages a collaborative workforce through a virtual platform.

Procurement Name:	LIVESCAN 0&M 2024-26 Biennium
Procurement Date	9/25/2026
Procurement Description:	DOC Statewide LiveScan Maintenance for bienniums 2024 through 2026. VSP requires the software and hardware are maintain by a maintenance agreement.
Procurement Name:	Offender Financial Services - RFP
Procurement Date	7/8/2022
Procurement Description:	A RFP to procure comprehensive electronic lockbox services, money order services, and offender post release debit card services for the Virginia Department of Corrections inmates.
Procurement Name:	PolyCom 0&M 2024-26 Biennium
Procurement Date	9/25/2026
Procurement Description:	PolyCom Operations and Maintenance 2024-26 Biennium
Procurement Name:	Procurement - Qualtrics People Lifecycle
Procurement Date	1/31/2025
Procurement Description:	The Office of Human Resources seeks to implement the Qualtrics People Lifecycle Suite to provide the VADOC with an innovative software to reduce attrition by delivering the right employee experiences, from hire to exit. Included in the suite will be tools to measure and report on employee onboarding and exit experiences, turning the touchpoint survey data into actionable recommendations to enhance engagement and productivity. The comprehensive analytics will help identify what employees value most, so that targeted efforts can be deployed to optimize the employee experience and reduce costly attrition.
Procurement Name:	Procurement - Shadowtrack VoiceBiometrics
Procurement Date	12/31/2026
Procurement	Procurement of the Shadowtrack Voice Biometrics - an evidence based practice

Description:	concept which actively involve the probationers and parolees in their own supervision.
Procurement Name:	Program Pathway Application PGR
Procurement Date	6/30/2026
Procurement Description:	The Program Pathway Application software solution is needed to analyze current inmate and institutional data which will provide classification staff with recommendations for optimal inmate placement.
Procurement Name:	RFP - Inmate Phone & Tablet Services
Procurement Date	12/15/2018
Procurement Description:	RFP to have a company install and maintain an IT network that would enable the DOC offenders to place telephone calls, in addition to offenders utilizing kiosks and tablets for services such as learning, training, scheduling, commissary ordering, banking, secured messaging, music, law library, and E-books. This contract will be for the period of seven (7) years.
Procurement Name:	SLS Pathways
Procurement Date	5/4/2023
Procurement Description:	The DOC seeks to procure a cloud-based system to manage a comprehensive inmate case management platform. This system is aimed at providing continuity of care that leads to a reduction in recidivism after inmate release.
Procurement Name:	Syteline Cloud Upgrade
Procurement Date	9/24/2022
Procurement Description:	12/18/23- CR done to switch from SHI contract to Thundercat and raise and the amount. Syteline upgrade from CSI 10 On-Prem to CSI MT Cloud. The functionality of Syteline will capture sales, quotes, and orders from initiation to inventory and manufacturing of goods, i.e. furniture, cabinets, desks, etc.
Procurement Name:	VACORIS O&M Renewal
Procurement	9/28/2023

Date	
Procurement Description:	VirginiaCORIS provides an operational interface to all inmate/supervisee related job functions that DOC staff perform, including writing pre-sentences, sentence calculation, population count, supervising probationers/parolees and inmates in the community and facility, drug screening, and tracking programs, education services, gangs, and much more. In addition, VirginiaCORIS provides application and data services for the Virginia Parole Board and the State Compensation Board. It serves as the interface connection for COMPAS assessments and ShadowTrack voice supervision. More than 20 other systems and agencies interface directly with VirginiaCORIS such as Department of Medical Assistance Services, VSP, Department of Social Services, and Notification and Assistance of Victim Inclusion. This supports operations and maintenance for FYs 2023, 2024 and 2025