

ITSP Summary Biennium 2026-28

Agency Name: 720 Dept of Behavioral Health & Developmental Svcs

Date Generated: 09-10-2025

Agency Mission, Goals and Objectives:

Agency Mission:

It remains DBHDS' mission to support individuals by promoting recovery, self-determination, and wellness in all aspects of life.

Agency Goals:

Envision a life of possibilities for all Virginians.

Agency Objectives:

DBHDS has established agency objectives for the upcoming biennium, in an effort to provide overarching direction and help to steer long term outcomes.

DBHDS Strategic Plan – includes the 9 OKRs below.

OKR 1 - Workforce Retention

Increase recruitment and retention across the system of care to broaden and galvanize a BH/DD workforce that delivers exceptional public health services.

OKR 2 - Workforce Sustainability

Achieve sustainability of BH/DD workforce by aligning all stakeholders to optimize regulatory, licensing and service delivery requirements.

OKR 3 - Prevention, Early Intervention & Youth Services

Increase prevention, early intervention, and youth behavioral services.

OKR 4 - Integrated Services

Increase number and utilization of integrated settings and supports across populations to improve system accessibility.

OKR 5 - Quality of Service

Measure and monitor Quality of Service outcomes across the care continuum and improve quality indicators for all populations.

OKR 6 - Restrictive and Involuntary Settings and Interventions

Decrease the number of restrictive and involuntary settings and interventions.

OKR 7 - Services Administration

Transform the management and administration of Services among DBHDS, CSBs, facilities and private providers.

OKR 8 - Facility Systems Modernization

Modernize mission critical facility operating systems.

OKR 9 - Modernization and Statewide Data Exchange

Data Governance Tool implementation

Deliver transactional and secure statewide data exchange for behavioral health and development disability data.

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

As we move to a higher and more proficient skill level supporting cloud computing, base salary shifts would be required to recruit and retain appropriate talent to support all modernization.

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

IT Initiative 1:

Cloud DR Configuration (Azure & AWS)

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

Are there any mandate driving changes in your current IT environment? (Yes/No)

No

Will you have staffing issues that impact meeting these requirements and mandates?

No

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

List in priority order, the IT investments (Projects, Procurements, BRTs) for your agency during the next 6 years.

Place your proposed projects and procurements in order of priority for your agency (one being the highest priority).

1. Projects and Procurement Details:

IT Investment:

Enterprise Data Warehouse

IT Objective:

Improve

IT Business Value:

To configure and implement an Enterprise Data Warehouse (EDW) platform in an AWS Environment supplied by VITA.

IT Support:

The Enterprise Data Warehouse (EDW) project supports OKR-9B. DBHDS has procured a contract with Deloitte that began in July 2024 to replace the existing data warehouse with a new data platform hosted by VITA in the AWS Cloud. This project includes implementation of a Master Patient Index (MPI) to identify a unique individual across all of the services they receive. Connections will be built with new and existing data sources and new analytics capabilities will be developed to improve the Agency's ability to measure service outcomes.

2. Projects and Procurement Details:

IT Investment:

Virginia Incident and Provider Reporting System (VIPRS)

IT Objective:

Innovate

IT Business Value:

This involves creating a comprehensive human rights information system, replacing CHRIS, PAIRS, CONNECT, and Incident Tracker

IT Support:

DBHDS currently captures incidents and events through multiple systems depending upon the type of incident or event and the type of provider. For purposes of reporting systems, there are two major groupings of reporting entities: facilities and providers. There are currently several different systems for capturing different incidents that occur, including CHRIS, PAIRS, CONNECT, and Incident Tracker. This is the installation of a comprehensive human rights information system, replacing CHRIS, PAIRS, CONNECT, and Incident Tracker."

3. Projects and Procurement Details:

IT Investment:

FMS replacement

IT Objective:

Improve

IT Business Value:

Replace agency financial management system as current is beyond end-of-life support.

IT Support:

"Replace legacy financial system (FMS) with Oracle Cloud ERP, and develop integrations with Cardinal, eVA, and the current FMS application.. FMS is out of compliance with VITA security policies.

This project will leverage three procurements/PGRs:

- 1) SOW with Mythics LLC for implementation services;
- 2) state contract with Mythics LLC for Oracle Fusion Applications on Public Cloud;
- and
- 3) CAI Contingent Resources for project staff.

This project is phase one of two. Phase 2 will implement Budgeting, Inventory, Cost Ledger, and Patient Fund Accounting. The existing FMS system will continue to be used during Phase 1 for these functions. Note: DBHDS has uploaded an approval email from DOA supporting this project.

This is the Planned Completion Date (pre-baseline). Baseline date will occur at the end of Detailed Planning."

4. Projects and Procurement Details:

IT Investment:

Data Governance

IT Objective:

Improve

IT Business Value:

"This project is foundational to providing comprehensive data analytics for the continuum of care and reducing administrative burden on provider reporting (OKR-9E).

This project will establish a data governance model and tactical implementation plan that will support and align with the Agency's objectives to:

1. Implement data governance, policy, process, and tools (OKR-9A),
2. Adhere to data governance policy for all source systems to improve data reliability and validity (OKR-9D)."

IT Support:

The Data Governance project supports the Agency's OKR-9A, 9D, and 9E. In year one, the governance framework was established, including the data governance council and the data decision team. Data owners, stewards and custodians have been identified for each domain, and policies to govern data use, access, quality, etc., are in progress. In the coming year, this project will focus on implementing the policies to govern the data in the Agency's modernized data management platform.

5. Projects and Procurement Details:

IT Investment:

CCS3 Sunset

IT Objective:

Improve

IT Business Value:

To provide a mechanism for DBHDS to understand the impact of public funding on the behavioral health of the population served by Virginia's publicly funded behavioral healthcare system.

IT Support:

The CCS3 Sunset project supports OKR-9C. This project will replace the legacy system for obtaining data on mental health, substance use, and developmental disability services provided by the Community Services Boards (CSBs) with a modern healthcare integration using industry standards and best practices. This modern method of exchanging data will vastly improve data quality and reliability; greatly reduce the administrative burden on the CSBs; and will support the ability to measure service outcomes more effectively.

6. Projects and Procurement Details:

IT Investment:

Crisis Call Center Project Tech Deliverables

IT Objective:

Improve

IT Business Value:

Support emergency and crisis services across Virginia.

IT Support:

Create a statewide call center data platform that can be used both by CSB staff (potentially a subcontracted private provider), private and state hospital staff, as well as Central Office staff. This is to assure that we can collect caller information from those in crisis (demographics), dispatch function, monitoring function(GPS enabled), linking to other services, bed registry function, and text and chat function.

7. Projects and Procurement Details:

IT Investment:

UKG Pro Workforce Management

IT Objective:

Improve

IT Business Value:

"Phase 1 Purpose: Migration and Implementation to the UKG Pro product suite as this will provide the best continuity for service moving from one UKG product to another UKG product.

The effort will include data migration, training, and set up of a read/report access to historical Kronos Workforce instance. Phase 2 Purpose: Implement process improvement and new processes to standardize timekeeping, accrual, and

scheduling rules across all DBHDS facilities to the greatest extent possible, well as other approved improvements."

IT Support:

"DBHDS is implementing a new timekeeping and scheduling system to replace the existing system which is approaching an announced end-of-life date. The current enterprise solution for employee timekeeping and scheduling, UKG (Kronos) Workforce Central Timekeeper and Advanced Scheduler, is set to reach its end-of-life on December 31, 2025.

Phase 1: Migration and Implementation to the UKG Pro product suite (UKG Pro Timekeeping Hourly, UKG Pro Accruals, UKG Pro Advanced Scheduling and implement UKG Pro Analytics).

Phase 2: Implement process improvement and new processes to standardize timekeeping, accrual, and scheduling rules across all DBHDS facilities to the greatest extent possible, as well as other approved improvements and enhancements that shall be approved at a later date (post Phase 1 completion)."

8. Projects and Procurement Details:

IT Investment:

Revenue Cycle Model

IT Objective:

Improve

IT Business Value:

This new system will replace the existing practice management system, Avatar, used by facility and reimbursement staff.

IT Support:

The Revenue Cycle Replacement project will procure a financial management application to support DBHDS facility billing, claims and reimbursements. This effort will replace the existing Avatar application. The procurement is currently in progress."

9. Projects and Procurement Details:

IT Investment:

Discharge Assistance Program (DAP)

IT Objective:

Improve

IT Business Value:

Manage administration of the DAP program between DBHDS and CSBs.

IT Support:

To improve the Discharge Assistance Program (DAP) Initial and Ongoing Approvals as well as Claims Verification Processes, DBHDS is implementing a system to support the end-to-end DAP tasks. This system will enable stakeholders including our public facing customers at the Community Service Boards (CSB), to share personal client data efficiently and securely. This will allow for more efficient use of funds, and this can be measured by the monies that are reallocated to new clients

and number of discharged clients using DAP funds.

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees	\$21,623,963	\$1,479,479	\$22,272,682	\$1,523,864
VITA Infrastructure Changes				
Estimated VITA Infrastructure	\$21,623,963	\$1,479,479	\$22,272,682	\$1,523,864
Specialized Infrastructure				
Agency IT Staff	\$12,650,664		\$13,030,183	
Non-agency IT Staff	\$515,000		\$530,450	
Cloud Computing Service	\$1,359,000		\$1,359,000	
Other Application Costs	\$1,579,172		\$1,626,548	
Total:	\$37,727,799	\$1,479,479	\$38,818,863	\$1,523,864

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:	\$294,372			
Non-Major IT Projects:	\$580,000			
Agency-Level IT Projects:	\$335,000		\$335,000	
Major Stand Alone IT Procurements:	\$7,424,637		\$5,942,846	
Non-Major Stand Alone IT Procurements:	\$85,031		\$85,031	
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment:				
Total:	\$8,719,040		\$6,362,877	

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services	\$37,727,799	\$1,479,479	\$38,818,863	\$1,523,864
Proposed IT Investments	\$8,719,040		\$6,362,877	
Total	\$46,446,839	\$1,479,479	\$45,181,740	\$1,523,864

Commonwealth Projects >= \$250,000.00

Agency:	720 Department of Behavioral Health and Developmental Services		
Date:	10/7/2025		
DBHDS Incident Management System Project			
Category 2		Investment Business Case Approval	
Installation of a comprehensive human rights information system, replacing CHRIS, PAIRS, and Incident Tracker.			
DBHDS expects to see cloud solution recommendations among the vendor responses.			
PAIRS Protection and Advocacy Incident Reporting System.			
The priority is to combine the reporting of Community Providers & DBHDS Operated Facilities into a single system. This would include reporting of serious incidents, serious injuries, allegations of abuse and neglect, complaints about human rights violations, and instances of seclusion and restraint. The single system shall be scalable to combine reporting of Facilities for allegations of abuse and neglect, complaints about human rights violations, and instances of seclusion and restraint. Sometimes a single incident may need to be reported as both a serious incident/injury and an allegation of abuse or neglect (e.g., an individual falls and breaks his arm after being shoved by a staff member). Currently the provider must make two separate reports, one to licensing and one to human rights. Ideally they would enter the information in a single interface that would collect all information and send the relevant data to licensing and human rights staff.			
Project Start Date	12/1/2025	Project End Date	1/29/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$5,000,000		\$5,000,000
Estimated first year of biennium:	\$2,500,000		\$2,500,000
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

EDM Patient eSignature	
Category 4	Investment Business Case Approval
Configure and Integrate clinical forms in the EHR that require signature so it becomes part of the electronic patient record.	

Configure Client-specific interface design on Cerner-hosted integration engine

- Perform Cerner interface build in test domain for the following interfaces:
 - o Millennium ADT outbound to Cerner Forms Suite
 - o Millennium Orders outbound to Cerner Forms Suite
- Submit firewall/request as needed
- Move interfaces to production domain

Project Start Date	7/1/2026	Project End Date	3/31/2027
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$580,000	\$580,000	
Estimated first year of biennium:	\$580,000	\$580,000	
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS – Proj – Data Governance

Category 2	Project Initiation Approval
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The overall mission of the Data Governance project is to enable data-driven decision-making across the Agency by effectively managing and maintaining data resources, ensuring the integrity, reliability, availability, and compliance of organizational data and information. For data users to be able to make informed decisions, we need to establish a culture of information literacy at DBHDS. This project will establish a data governance model and tactical implementation plan that will support and align with the Agency's objectives to:

1. Implement data governance, policy, process, and tools (OKR-9A)
2. Adhere to data governance policy for all source systems to improve data reliability and validity (OKR-9D)

This project is foundational to providing comprehensive data analytics for the continuum of care and reducing administrative burden on provider reporting (OKR-9E).

Project Start Date	11/1/2023	Project End Date	3/31/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$4,285,938		\$4,285,938
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS Proj - Enterprise Data Warehouse

Category 1		Project Initiation Approval	
DBHDS will contract with a vendor (Deloitte) to configure and implement an Enterprise Data Warehouse (EDW) platform in an AWS Environment supplied by VITA to replace the existing SQL Server data warehouse hosted by VITA and maintained by DBHDS. The existing reports will be refactored to use the new EDW platform. The new EDW will be populated with data that will be ingested directly from the source systems (i.e., investigate near real-time data ingestion).			
Project Start Date	4/3/2023	Project End Date	2/27/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$11,081,064	\$202,248	\$10,806,030
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

DBHDS Proc – Enterprise Data Warehouse

DBHDS Revenue Cycle (AVATAR) Replacement Project

Category 1	Investment Business Case Approval
DBHDS is seeking to implement a financial management application tool used for revenue cycle processes including billing facility claims and financial/reimbursement data management. This new system will replace the existing practice management system, Avatar, used by facility and reimbursement staff.	
DBHDS currently collects limited revenue as regulated by the Federal Register, Centers for Medicare, and Medicaid Services (CMS), and the Department of Medical Assistance Services (DMAS) across its eight mental health facilities, one child and adolescent facility, one training center, and one medical center. In recent years, DBHDS has strived to achieve Medicare certification at those facilities who were not currently certified. Achieving and maintaining Medicare certification allows DBHDS facilities to bill applicable federal entitlements for medically necessary inpatient stays rather than determining a consumer’s ability to pay from the total cost of care.	
With these certification changes comes a need for more frequent and advanced billing processes. DBHDS currently utilizes a NetSmart application for accounts receivable billing processes. This non-cloud based system has allowed DBHDS to effectively process billing needs since May 2003 but the need for more sophisticated SaaS solution to meet our current needs. By adopting a new accounts receivable billing system that better aligns with the EHR, certification changes, and facility needs,	

DBHDS will minimize inefficiencies and potentially increase revenue. Components of the new system will include registration, patient eligibility verification, utilization review needs, coding, claims submission, and reporting. Both eligibility verification and claims submissions will require a clearinghouse system add-on that will connect directly with the new billing system and payers.

This project will include an RFP solicitation, vendor selection and then implementation completely replacing the outdated legacy solution.

Project Start Date	3/2/2026	Project End Date	5/31/2027
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$13,400,000	\$6,700,000	\$6,700,000
Estimated first year of biennium:	\$5,759,763	\$294,372	\$5,465,391
Estimated second year of biennium:	\$0		

Project Related Procurements

DBHDS Revenue Cycle
(AVATAR)
Replace/Procurement

DBHDS - UKG Pro Workforce Mgmt Proj

Category 3	Project Initiation Approval
The current facilities' enterprise solution for employee timekeeping and scheduling, UKG/KRONOS Workforce Central and Advanced Scheduling, is end of life December 31, 2025. Migration to UKG Pro Workforce Management including UKG Dimensions/Pro Timekeeping, UKG Dimensions/Pro Absence, UKG Dimensions/Pro Advanced Scheduling, and UKG Dimensions/Pro Workforce Management Analytics provides continuity of facilities operations. Facility Services and Facilities' leadership stakeholders endorse remaining with UKG as it meets the business requirements for timekeeping, scheduling, and absence management for all 12 facilities that comprise the facilities enterprise. UKG also is compatible with the latest model of timeclocks across the facilities, including the 100+ recently purchased timeclocks. DBHDS has submitted a procurement that supports this project, DBHDS - UKG Pro Workforce Mgmt Proc. Phase 1: Migration and Implementation to the UKG Pro product suite as this will provide the best continuity for service moving from one UKG product to another UKG product. DBHDS will use State Contract VITA Contract VA-180917-TCTL to obtain services from ThunderCat and its partner UKG to migrate to UKG Pro Timekeeping Hourly, UKG Pro Accruals, UKG Pro Advanced Scheduling and implement UKG Pro Analytics. The effort will include data migration, training, and set up of a read/report access to historical Kronos Workforce instance. Phase 2: Implement process improvement and new processes to standardize timekeeping, accrual,	

and scheduling rules across all DBHDS facilities to the greatest extent possible, as well as other approved improvements and enhancements that shall be approved at a later date (post Phase 1 completion). The detailed planning for this phase shall begin while Phase 1 is underway, and a change request will be submitted to provide the detailed schedule, requirements, budget, and spending plan for Phase 2 completion,

Project Start Date	3/25/2024	Project End Date	6/30/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$2,448,807	\$2,298,175	
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - Proj - FMS Replacement 1

Category 2	Project Initiation Approval
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Replace legacy financial system (FMS) with Oracle Fusion applications in the Public Cloud. FMS is an outdated application that actively failing and is no longer adequately supported by the vendor. FMS is out of compliance with VITA security policies. DBHDS staff are unable to efficiently complete financial tasks and meet COV financial reporting requirements within timelines. This project will leverage three procurements/PGRs: SOW with Mythics LLC for implementation services; state contract with Mythics LLC for Oracle Fusion Applications on Public Cloud; and CAI Contingent Resources for project staff.

The scope of this project is to replace DBHDS' legacy financial management system (FMS) with Oracle Cloud ERP, and develop integrations with Cardinal, eVA, and the current FMS application. The functionality to be replaced are: General Ledger, Subledgers, Accounts Payable, Expenses, Accounts Receivable, and Cash Management. The vendor will deploy the following Oracle Fusion services in the Public Cloud: Enterprise Resource Planning (ERP), Procurement, Document Recognition, PCI Compliance, Break Glass, and HIPAA Advanced Security. Vendor will provide training, documentation, and change management assistance. This project is phase one of two. Phase 2 will implement Budgeting, Inventory, Cost Ledger, and Patient Fund Accounting. The existing FMS system will continue to be used during Phase 1 for these functions.

DBHDS has uploaded an approval email from DOA supporting this project.

Project Start Date	7/1/2024	Project End Date	12/31/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$5,344,268	\$1,944,268	\$3,400,000

Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - Central Registry for OTP - proj			
Category 3		Limited Oversight - Active	
Ensuring continuum of care and compliance with all treatment protocols for patients enrolled in Opioid Treatment Programs (OTPs) will reduce the number of fatal drug overdoses and improve health outcomes for those with Opioid Use Disorder (OUD). Maximizing the efficiency of data collection and storage will help to achieve this goal. Currently the DBHDS Substance Use Disorder (SUD) Team collects patient data from 49 Opioid Treatment Programs (OTP) via excel spreadsheets, emails, fax, and phone. The data is shared with the Office of Substance Use Services (OSUS), the Substance Abuse and Mental Health Services Administration (SAMHSA), and other state and federal entities. To increase operational efficiency, and to adhere to a new regulations that will require all Opioid Treatment Programs to participate in a Central Registry database, DBHDS would like to transform and modernize its current practices by centralizing the data in one place by end of FY25. DBHDS is considering Central Registry from Lighthouse Software Systems which may not have gone through COVRamp approval			
Project Start Date	9/11/2024	Project End Date	6/30/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$659,631		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - Smartchart Integration w/EDW proj	
	Limited Oversight - Active
To improve client care, lessen administrative tasks for DBHDS Facilities and meet Code of Virginia Section 32.1-372 (effective 1/1/2024), we are connecting to the Virginia Health Information's Emergency Department Care Coordination (EDCC/SmartChart) database via an integration. The benefits will be measured by reduced Emergency Department Readmission rates of our clients and fewer manual faxes of client data.	

Project Start Date	7/1/2025	Project End Date	12/31/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$557,969		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - MART Master Scheduler proj			
		Limited Oversight - Active	
In order to make onsite scheduled visits/reviews more transparent within the parent agencies of DBHDS and DMAS, an automated system of master schedule is required, to which all review entities have access to in order to reduce, if not eliminate, them scheduling their respective reviews at the same time at the same time. This will reduce the burden on our external partners (CSBs) and improve their ability to provide services and decrease disruption to their daily operations and more easily support the mandated reviews being completed.			
Project Start Date	1/15/2025	Project End Date	1/14/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$914,867		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - Patient ID Wristband proj			
		Limited Oversight - Active	
In order to improve patient safety, we are implementing Patient ID Wristband Solution that optimizes healthcare processes, minimizes errors and improves overall efficiency in facilities across DBHDS			
Project Start Date	4/1/2025	Project End Date	3/31/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$528,673		

Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - Lab Analyzers - RFP - New Contract - Proj			
Category 3		Investment Business Case Approval	
In order to ensure uninterrupted laboratory services and improve testing efficiency, we are executing a new contract and analyzer implementation project, which is worth reduced turnaround times, optimized workflows and improved diagnostic accuracy and can be measured by TaT, service response time, equipment usage and quality control measures.			
Project Start Date	1/5/2026	Project End Date	6/30/2027
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$2,006,507		
Estimated first year of biennium:	\$1,004,274	\$1,004,274	
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - REVIVE - VAPRS Combined Effort proj			
		Limited Oversight - Active	
Implement REVIVE! Tracking System and Office of Recovery Services Training Portal			
Project Start Date	7/1/2025	Project End Date	1/15/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$768,057		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - EHR Modernization - Proj			
Category 1		Investment Business Case Approval	
In order to ensure seamless data access and efficient patient care delivery across the care continuum, DBHDS is aligning people, processes, and technologies to modernize the enterprise electronic health record (EHR) so it can become the agency’s core health information system. This is worth improved patient outcomes, clinical experience and operational efficiency and can be measured by metrics such as patient safety, staff satisfaction, data accuracy and reduced duplication.			
Project Start Date	8/3/2026	Project End Date	6/30/2028
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$28,122,751	\$794,661	
Estimated first year of biennium:	\$13,452,606	\$13,452,606	
Estimated second year of biennium:	\$14,080,961	\$14,080,961	

Project Related Procurements

There are no procurements for this project

DBHDS - Enterprise Glucometer Integration - Proj			
Category 3		Investment Business Case Approval	
In order to improve data accuracy, audit readiness and clinical efficiency, we are doing an integration of uniform, FDA-approved glucometers with the Electronic Health Record (EHR) skysystem across all 12 DBHDS facilities. The integrated glucometer solution will enhance patient safety, reduce manual errors and streamline workflows as measured by a reduction in manual data entries, audit discrepancies and turnaround times.			
Project Start Date	11/3/2025	Project End Date	10/29/2027
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$1,311,760	\$1,311,760	
Estimated first year of biennium:	\$548,721	\$548,721	
Estimated second year of biennium:	\$0		

Project Related Procurements

DBHDS - Enterprise Glucometer Integration - Proc

DBHDS - Proj - FMS Replacement Phase 2

Category 2		Investment Business Case Approval	
This project is the second project to replace the legacy Financial Management System (FMS) with Oracle Fusion Applications in the Commercial Cloud. This phase will include configuring Oracle ERP for tracking inventory, accounting for local funds, submitting expense reimbursements, and conducting reconciliation reporting with Cardinal, and configuring the digital ChatBot to support the reimbursement process. In this phase, the Planning and Budgeting module will also be configured and cost reporting will be put in place.			
Project Start Date	11/3/2025	Project End Date	10/30/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$4,053,572	\$806,840	\$3,246,732
Estimated first year of biennium:	\$1,351,191	\$252,280	\$1,098,911
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

DBHDS - First Annual HL7 Expansion proj			
		Limited Oversight - Active	
Historically, the CCS3 data submission mechanism was refined each year to incorporate new elements and sunset old. We need to adopt the same annual tempo for the HL7 feed each year. This first year will be hefty, so it should be a project. Eventually this will pivot to Business as Usual but it needs to be a project for the first year. Desired outcome is to collaborate with CSBs and internal business/data owners to scope, design, define, spec, and perform UAT for NEW HL7 elements to begin submission on 1 July 2026. This leverages our new data exchange technology to unify reporting channels for CSBs by accepting additional elements from their EHR, thereby reducing duplicative data entry at the CSB. It also enhances data quality, single source of truth, and reporting capabilities at DBHDS. This first expansion can include WAMS elements which will make the impending reprocurement of WAMS easier. It can also include TRAC-IT elements, solving some ongoing challenges in that space. It WILL include the new data required for updated STEP-VA measures from BH QIC. It will also include elements allowing for the sunset of ancillary excel-based data submissions to various program offices, further unifying our data stream and reporting.			
Project Start Date	9/2/2025	Project End Date	6/30/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$420,000		
Estimated first	\$0		

year of biennium:			
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Commonwealth Procurements >= \$250,000.00

Agency:	720 Department of Behavioral Health and Developmental Services
Date:	10/7/2025
Procurement Name:	Data Exchange - Implementation Procurement Cancel
Procurement Date	9/29/2028
Procurement Description:	This procurement will implement a system for exchanging data with the 40 Community Service Boards (CSBs) and creating a longitudinal record of a person served using a Unique Person Identifier (UPI). The cloud-based platform will enable DBHDS to aggregate, transform, and reconcile data across the continuum of care. It will receive data from electronic health record (EHR) systems, health information technology (HIT) systems, and Health Information Exchanges (HIE). The platform may also receive other types of data such as pharmacy benefits and insurance claims. This platform will provide automated information retrieval, role-based customized reporting, and the use of industry standard specifications. This will eliminate redundant tasks, provide a bi-directional data exchange, and improve overall data quality. DBHDS has ECOS approval for this application.
Procurement Name:	DBHDS - Discharge Assistance Planning
Procurement Date	4/30/2024
Procurement Description:	The management of Discharge Assistance Planning (DAP) is being planned for transition from the CSB/BHA's to Central Office to improve and strengthen administration and oversight, therefore an online tool for the planning and financial tracking of the funding and associated services is needed for the agency and people we serve. Approach is to leverage state contract VA-210625-CAI and create SOR to build application. DBHDS determined this is the quicker option to implement and is less expensive. In house IT will maintain this. DBHDS is not requesting any exception at this time.
Procurement Name:	DBHDS - EHR solution stopgap - Proc

Procurement Date	9/25/2025
Procurement Description:	To maintain critical business continuity and avoid impacts to patient care, it is imperative to establish a sole source contract for the current EHR solution to allow DBHDS time to conduct a competitive negotiation for the long term EHR solution.
Procurement Name:	DBHDS - Enterprise Glucometer Integration - Proc
Procurement Date	8/31/2027
Procurement Description:	The PGR is for glucometer devices, integration with EHR, and e-learning content with platform. This PGR supports the DBHDS - Enterprise Glucometer Integration - Project.
Procurement Name:	DBHDS - GL CONNECT Proc
Procurement Date	3/24/2025
Procurement Description:	The PGR is needed because the existing contract will expire before the CONNECT system can be replaced as part of the VIPRS project scope. Vendor GL suites INC. Current contract is under Procurement Governance Request (16-089), DOJ – Licensing System
Procurement Name:	DBHDS - Mitchell Humphries to continue FMS
Procurement Date	6/28/2024
Procurement Description:	This PGR is associated with the option years remaining associated with Mitchell Humphrey for our FMS system. This needs to stay in place until the FMS replacement is completed. According to the estimated timing in the FMS Replacement business case, full replacement would be done by June 30, 2026, so DBHDS would likely not need to spend the entire "initial cost estimate" below. Per Procurement, "the initial term was July 2000 for two years with 3, one year optional renewals. There were 25 optional renewals, and we are on option 20 for this year." I was able to find PGR 22-198; however, that appears to only be for 1 option year

	(which already occurred).
Procurement Name:	DBHDS - Proc - Crisis Call Center Platform
Procurement Date	12/30/2024
Procurement Description:	Continue and complete the deployment of a statewide call center data platform that can be used both by Community Service Board (CSB) staff (potentially a subcontracted private provider), private and state hospital staff, as well as Central Office staff. This is to assure that we can collect caller information from those in crisis (demographics), dispatch function, monitoring function (GPS enabled), linking to other services, bed registry function, and text and chat function. An emergency contract is required with Behavioral Health Link (BHL). BHL is already engaged in our current project as a 3rd party. BHL has provided all of the services deployed thus far. The contract has ended with our primary vendor, Netsmart, and there are no further services required of them. There is still work remaining to integrate the BHL system with CSBs and their EHRs, private and state hospitals (for the Bed Registry which is now a state mandate).
Procurement Name:	DBHDS - Proc - Data Exchange Staff Aug 2
Procurement Date	12/31/2025
Procurement Description:	Staff augmentation for Data Governance, Enterprise Data Warehouse, and CCS3 Sunset Project resources. Does not include the FY24 costs PM4s for CCS3 Sunset and Enterprise Data Warehouse, as those are included in PGR Work ID 1001545.
Procurement Name:	DBHDS - Proc - Data Governance Tool
Procurement Date	7/1/2023
Procurement Description:	Informatica Intelligent Data Management Cloud - Powered by CLAIRE®, our AI engine, it's the only cloud dedicated to managing data of any type, pattern, complexity, or workload across any location—all on a single platform with a simple and flexible consumption-based pricing model.
Procurement Name:	DBHDS - Proc - Mythics Services - FMS Replace
Procurement	7/30/2025

Date	
Procurement Description:	Implementation services for Oracle financials provided by Mythics through state contract. DBHDS faces challenges in accessing batch reports remotely due to the limitations in current FMS, affecting flexibility and efficiency in financial operations. Extracting financial data from current FMS is difficult, which prevents end users from obtaining the information they need to manage finances for projects and programs. FMS does not integrate with Cardinal or eVA, which causes users to go to multiple applications to assemble the information they need. The FMS does not support electronic documentation of invoices and lacks electronic payment options, leading to time-consuming manual processes and potential delays. A comprehensive solution is needed to modernize the financial operations and support the department's long-term objectives. To address these issues, DBHDS is proposing to replace the legacy FMS system with Oracle ERP. Implementing a best-of-class financial platform has many advantages over simply resolving the issues with the current system. It will improve system reliability and performance; improve accuracy and reliability of the data; integrate more efficiently with other systems such as Cardinal; and improve ease of use and workflows to improve productivity. The new platform will also provide superior reporting and auditing capabilities. The recommended solution is to leverage the existing state contract with Mythics to procure and implement the Oracle Enterprise Resource Planning (ERP) platform. This platform is COVRAMP-approved and used by several other COV agencies. It is a best-in-class solution for finance and related functionality.
Procurement Name:	DBHDS - Proc - Oracle Fusion Pub Cloud - FMS Repl.
Procurement Date	6/30/2029
Procurement Description:	Oracle Cloud Services subscription for new financial system - 5 year contract. DBHDS has uploaded an approval email from DOA supporting this procurement.
Procurement Name:	DBHDS - Proc AAIDD/Supports Intensity Scale (SIS
Procurement Date	6/1/2023
Procurement Description:	The Supports Intensity Scale® (SIS) is the required assessment for all individuals who are: A. Children 5 to 16 years old and receiving a tiered waiver service in one of the two available Developmental Disability (DD) Waivers (Building Independence (BI) waiver, one of the three DD waivers is not available to those under the age of 18).

	OR B. Individuals aged 16 and older enrolled in one of the three DD Waivers. The SIS assesses needed support in six life activity areas, protection and advocacy support, and exceptional medical and behavioral supports. Since 2016, DBHDS has used the results of the SIS to determine the level and tier for reimbursement rates for a variety of tiered DD waiver services, including supported living residential services, community engagement, group day services, group home residential services, independent living support services, and sponsored residential services
Procurement Name:	DBHDS – Facilities Lab Analyzers Proc
Procurement Date	2/21/2025
Procurement Description:	Establishing a new contract for laboratory reagents and instrumentation rental for providing Clinical Chemistry Testing, Therapeutic Drug Monitoring, and Drugs of Abuse Testing including the necessary reagents and supplies (consumables and disposables) required for testing.
Procurement Name:	DBHDS Avatar SS Contract 2024 Proc
Procurement Date	9/14/2026
Procurement Description:	The existing contract for the practice management system, Avatar, used by facility and reimbursement staff, expires on 9/15/24 with no renewal options remaining. DBHDS has issued an RFP seeking a new financial billing system solution and is currently conducting oral presentations from offerors; however a contract may not awarded before the current contract expires. To ensure continuity of services, DBHDS needs to establish a SS contract with Netsmart for them to continue to provide services until a new system is implemented. The plan is to establish a contract for 1 year initial term and 1 optional year renewal.
Procurement Name:	DBHDS CAI Staff Aug 2026
Procurement Date	6/30/2026
Procurement Description:	The volume of projects planned to occur in FY26 exceeds the capacity of agency FTEs to support. This is to leverage the CAI staff augmentation contract to meet the demand.

Procurement Name:	DBHDS CAI Staff Aug to support FY25 proj proc
Procurement Date	6/30/2025
Procurement Description:	The volume of projects planned to occur in FY25 exceeds the capacity of agency FTEs to support. This is to leverage the CAI staff augmentation contract to meet the demand.
Procurement Name:	DBHDS ESH Xerox via Convenience Contract PROC
Procurement Date	2/21/2025
Procurement Description:	Printers/copiers managed print services
Procurement Name:	DBHDS IT CAI Resources FY25 proc
Procurement Date	4/28/2025
Procurement Description:	IT CAI resources to support FY25 projects and procurements. IT would be unable to complete project tasks without additional resources.
Procurement Name:	DBHDS IT CAI Resources FY26 proc
Procurement Date	8/1/2025
Procurement Description:	IT CAI resources to support FY26 projects and procurements. IT would be unable to complete project tasks without additional resources.
Procurement Name:	DBHDS Lexidrug SS Contract 2024 Proc
Procurement Date	7/31/2029
Procurement Description:	To enter into a 5 year SS contract for an online subscription service that provides referential drug information to DBHDS clinicians to help empower and inform them to make the best possible evidence-based medication decisions. Lexicomp Online is a collection of clinical databases and clinical decision support tools that provide users with an extensive medical library. Lexicomp provides access to clinical drug resources including: calculators, identifiers, interaction & overdose assessments, and patient education resources.

	No data is stored; medication names are entered in a search box to determine of adverse effects, drug interactions, patient education leaflets, etc. It is a mandate that patients receive information specific to the medications they get prescribed. There is no PHI; access is based on the number of licenses purchased. Current contract expiring in July 2024. DBHDS would like to continue to contract with this company, Wolters Kluwer Health Inc. for the Lexidrug Subscription to maintain business continuity across the agency.
Procurement Name:	DBHDS Pantheon Senior Navigator
Procurement Date	3/31/2029
Procurement Description:	The Virginia Navigator (VA-Navigator) was developed, launched, and is currently maintaining the data for the "My Life, My Community Virginia" (www.mylifemycommunityvirginia.org) website and the support of the users of the website. This website was designed to provide locality specific information to Virginia individuals, families, and others to obtain help understanding upcoming challenges to Developmental Disability (DD) Waivers and waiting lists. Contracting with VA-Navigator.com is critical to the successful compliance of the DOJ Settlement Agreement (SA) Section C.8.b Access and Availability of Services. (Initial cost estimate includes 5 years of O&M at \$257,675.79 for a total of \$1,288,378.95) This PGR is for 5 years of O&M.
Procurement Name:	DBHDS Proc - Elsevier
Procurement Date	3/30/2023
Procurement Description:	Elsevier is a provider of web-based education for direct support professionals in over 38 states. The CDS Curriculum is delivered through a robust learning management system known as Elsevier Performance Manager. It is the only nationally validated curriculum designed to develop the skills of direct support workers.
Procurement Name:	DBHDS Proc - Omnigo
Procurement Date	3/10/2023
Procurement Description:	This is a Public Safety solution to support DBHDS Facilities' safety and security processes. Omnigo is the only solution that unifies all the operational processes and

	reporting in a single platform. The operational processes that are included in one platform are: computer aided dispatch, daily logs, training management, lost and found/ property management, parking management, key and equipment tracking, case and incident reporting for theft, hazardous conditions, violence incidents, etc., The software includes push notifications to alert staff when there is a need to be a heightened awareness. These features and more provided in one platform make this solution unique to meet the needs of the DBHDS facilities.
Procurement Name:	DBHDS Proc - Qualtrics Patient Survey
Procurement Date	5/17/2023
Procurement Description:	DBHDS needs a patient experience survey tool to be used at the facilities. DBHDS will purchase a tool through the state contract with Thundercat VA-180917-TCTL.
Procurement Name:	DOJ Waiver Management System Procurement FY 22 -26
Procurement Date	7/1/2026
Procurement Description:	This sole source contract is for web-based waiver management service. The system records, tracks and reports the data required to facilitate the enrollment/initial screening, appeal reasons and resolution, waiting list management, monitoring and service authorization necessary to ensure a comprehensive system. The Department of Medical Assistance Services (DMAS) is transforming the current Virginia Medicaid Management Information System (VAMMIS) to the new Medicaid Enterprise System (MES) that will be required to interface with the existing Waiver Management System (WaMS) managed by DBHDS. This transformation is a federal mandate from the new Centers for Medicare and Medicaid services. This project will support the transformation of these systems by establishing connectivity between the WaMS system and the MES system interfaces and ensuring the delivery of services to the community through a well-managed service authorization and waiver system. This contract covers the implementation work of WaMS changes in order to successfully remain connected to continue to exchange real-time data with MES modular configuration. This work entails analysis, development, testing, deployment to production, and post-production activities. The Commonwealth is

	seeking to continue with its Waiver Management System (WaMS) that is webbased and maximizes the use of the Internet and electronic data interchange capability and must support the configuration of automated work processes to continue to support the business's needs and address the components of 3 VA HCBS Waiver programs. This is a renewal of the FEI Systems contract originally approved with PGR 16-026. DBHDS has ECOS approval.
Procurement Name:	Grant Management Procurement
Procurement Date	9/30/2022
Procurement Description:	The Virginia Department of Behavioral Health and Developmental Services (the "Department") seeks to implement a Grants Management system for the purposes of facilitating the application, review, approval and distribution of grant payments to Virginia CSBs, Non-CSB providers & BHAs and report on the grant application and funds distribution processes. DBHDS will use the Dulles Technology Partners Grants Management System state contract. VA-200218-DTPI
Procurement Name:	Thundercat VA-180917-TCTL - Procurement
Procurement Date	2/27/2026
Procurement Description:	DBHDS needs an employee experience survey tool. This will provide the ability to capture employee feedback for Commiissioner through HR DBHDS will purchase a tool though the state contract with Thundercat VA-180917-TCTL.