

ITSP Summary Biennium 2026-28

Agency Name: 601 Department of Health

Date Generated: 09-10-2025

Agency Mission, Goals and Objectives:

Agency Mission:

Virginia Department of Health's mission is to protect the health and promote the well-being of all people in Virginia.

Agency Goals:

**Goal 1

Maintain a competent and valued workforce

**Goal 2

Provide internal systems that deliver consistent and responsive support

**Goal 3

Be a trusted source of public health information and services

**Goal 4

Foster healthy, connected, and resilient communities

**Goal 5

Assure the conditions that improve health opportunity

Agency Objectives:

Objective 1.1: Create a supportive work environment

1.1.1. Improve internal communication (explaining rationale behind decisions and

collecting input properly)

1.1.2. Advocate for competitive employee compensation and recognition

1.1.3. Create workplace safety and wellness infrastructure

1.1.3. Develop VDH career paths

****Objective 1.2: Build a workforce pipeline****

1.2.1. Improve talent acquisition and onboarding

1.2.2. Build pathways to recruit from institutions of higher education

1.2.3. Develop programs to build core competencies needed for the future

1.2.4. Build relationships with Schools of Public Health

****Objective 2.1: Provide improved digital solutions for the workplace (ARPA Projects)****

2.1.1. Complete Administrative Ecosystem Improvements

2.1.2. Complete Broadband improvements

2.1.3. Complete Electronic Health Records system implementation

2.1.4. Complete digitization of agency paper files

****Objective 2.2: Provide Administrative Improvements****

2.2.1. Effectively organize and administer functions to ensure policy compliance and to delivery excellent customer service

2.2.2. Assess and improve financial, budget, human resources, and procurement systems and processes

2.2.3. Create an agency grants management office

2.2.4. Create an agency project management office

2.2.5. Create and maintain internal controls to assure integrity and mitigate risk

****Objective 2.3: Implement data modernization to support timely, accurate, innovative and trusted public health data dissemination****

2.3.1. Ensure agency-wide understanding and support for the VDH Data Modernization Initiative (DMI)

2.3.2. Continually assess and enhance public health data and information systems, and technologies

2.3.3. Establish an enterprise data strategy and ensure effective enterprise-wide data governance and master data management

2.3.4. Develop and sustain a state-of-the-art public health informatics and data science workforce at VDH

2.3.5. Implement optimal data integration and interoperability with appropriate partnerships and technology

****Objective 3.1: Provide improved service delivery****

3.1.1. Implement digital solutions for service delivery to Virginia residents

3.1.2. Improve the customer service experience with VDH services

****Objective 3.2: Improve branding and messaging****

3.2.1. Collect and analyze resident feedback

3.2.2. Develop tailored messages and delivery channels

3.2.3. Work to improve trust in diverse communities throughout Virginia

****Objective 4.1: Improve state level engagement****

4.1.1. Complete the State Health Assessment and State Health Improvement Planning process

4.1.2. Improve state level outreach and engagement

4.1.3. Implement objectives from the Plan for Well Being that are assigned to VDH

****Objective 4.2: Assure and sustain community engagement****

4.2.1. Establish an ongoing collaborative community health planning process in each health district

Complete the Community Health Assessment and Community Health Improvement Plan process at each local health district

4.2.2. Improve community level outreach and engagement

4.2.3. Assess community level workforce to increase access to care

****Objective 5.1: Public health initiatives are accessible, responsive, and equitably distributed****

5.1.1. Implement policy development processes that address root causes

5.1.2. Implement policy initiatives that are viewed through a health equity lens

****Objective 5.2: Improve partnerships that drive public health outcomes****

5.2.1. Develop a public health policy agenda

5.2.2. Create models and agreements for community collaboration

5.2.3. Improve partnerships (public-private, inter-governmental, and intra-governmental) in public health

5.2.4. Create a statewide research and innovation center for public health

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

License Renewals, System Enhancements, Security improvements, Staffing

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

IT Initiative 1:

Consolidation of systems and reducing our IT footprint.

IT Initiative 2:

Cloud transformation and data modernization

IT Initiative 3:

Enterprise service management for government administration.

IT Initiative 4:

Wireless internet access expansion in local health districts.

IT Initiative 5:

Unified case management system for Commonwealth citizen and business facing services.

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

Are there any mandate driving changes in your current IT environment? (Yes/No)

No

Will you have staffing issues that impact meeting these requirements and mandates?

Yes

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

List in priority order, the IT investments (Projects, Procurements, BRTs) for your agency during the next 6 years.

Place your proposed projects and procurements in order of priority for your agency (one being the highest priority).

1. Projects and Procurement Details:

IT Investment:

Finance and Operations Modernization Microsoft Dynamics 365 Finance and Operations and ServiceNow Finance and Grants

IT Objective:

Innovate

IT Business Value:

Effectively organize and administer functions to ensure policy compliance and create and maintain internal controls to assure integrity and mitigate risk. Operate and manage budgets, grants, and financial processes to produce operational efficiencies and provide an ecosystem which supports informed decision making.

IT Support:

1.1.1. Improve internal communication (explaining rationale behind decisions and collecting input properly)

2.1.1. Complete Administrative Ecosystem Improvements

2.2.1. Effectively organize and administer functions to ensure policy compliance and to delivery excellent customer service

2.2.2. Assess and improve financial, budget, human resources, and procurement systems and processes

2.2.3. Create an agency grants management office

2.2.4. Create an agency project management office

2.2.5. Create and maintain internal controls to assure integrity and mitigate risk

2.3.5. Implement optimal data integration and interoperability with appropriate partnerships and technology

3.1.1. Implement digital solutions for service delivery to Virginia residents

3.1.2. Improve the customer service experience with VDH services

2. Projects and Procurement Details:

IT Investment:

Enterprise Service Management and Unified Case Management - ServiceNow

IT Objective:

Improve

IT Business Value:

Increasing transparency in the operations and execution of public health work and planning, citizen interaction, customer service, service request and fulfillment, community engagement, case work, inspections, employee performance.

Automation of workflow will present cost efficiencies in the areas of staff required, manual data entry, and correspondence. Quality of services delivered and time to deliver can be effectively reported and addressed. Ability to status the effectiveness of the organization in a single place allows for inefficiencies to be discovered and remediated quickly to reduce the impact to citizens, community partners, and internal VDH customers.

IT Support:

1.1.1. Improve internal communication (explaining rationale behind decisions and collecting input properly)

1.2.3. Develop programs to build core competencies needed for the future

2.1.1. Complete Administrative Ecosystem Improvements

2.1.3. Complete Electronic Health Records system implementation

2.2.1. Effectively organize and administer functions to ensure policy compliance and to delivery excellent customer service

.3.2. Continually assess and enhance public health data and information systems, and technologies

2.3.3. Establish an enterprise data strategy and ensure effective enterprise-wide data governance and master data management

2.3.4. Develop and sustain a state-of-the-art public health informatics and data science workforce at VDH

2.3.5. Implement optimal data integration and interoperability with appropriate partnerships and technology

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3.1.2. Improve the customer service experience with VDH services

3.2.1. Collect and analyze resident feedback

3.2.2. Develop tailored messages and delivery channels

3.2.3. Work to improve trust in diverse communities throughout Virginia

4.1.2. Improve state level outreach and engagement

4.1.3. Implement objectives from the Plan for Well Being that are assigned to VDH

4.2.2. Improve community level outreach and engagement

5.1.1. Implement policy development processes that address root causes

5.1.2. Implement policy initiatives that are viewed through a health equity lens

5.2.2. Create models and agreements for community collaboration

5.2.3. Improve partnerships (public-private, inter-governmental, and intra-

governmental) in public health

3. Projects and Procurement Details:

IT Investment:

Electronic Health Record

IT Objective:

Innovate

IT Business Value:

Fully implement a state-of-the-art Public Health EHR that local health districts (LHDs) can use to improve clinical efficiency and effectiveness of clinical services statewide. Enable delivery of safer, higher quality care for patients by allowing rapid access to accurate, up- to-date, and complete information regarding patient care. Reduce costs of care through decreased duplication of testing, lab procedures and medical visits through access to relevant and complete medical information of patients, especially for patients that seek care in multiple locations across the health district or across health district lines. Enhance transmission of EHR related financial transactions including 3rd party billing to maximize opportunities for funding of essential services. Improve the patient experience via reduced clinical cycle times, enhanced two-way communications and a patient portal to promote greater patient ownership of their overall health. Increase visibility and accountability for services provided at each local health district and fulfill programmatic reporting requirements for state and/or federally funded initiatives through report generation. Positively impact employee morale as well as employee recruitment and retention since the availability and access to an EHR is a tool that healthcare staff expect in modern clinical settings. Ensure that the Public Health

EHR meets all the Commonwealth's rigorous Information Technology standards for a cloud based Commercial off the Shelf Technology (COTS) solution. Interfaces with all the required internal and external data systems. Fulfill all reporting requirements for all VDH federal and state programs that use the EHR.

IT Support:

1.1.1. Improve internal communication (explaining rationale behind decisions and collecting input properly)

2.1.3. Complete Electronic Health Records system implementation

2.1.4. Complete digitization of agency paper files

2.2.1. Effectively organize and administer functions to ensure policy compliance and to delivery excellent customer service

2.2.5. Create and maintain internal controls to assure integrity and mitigate risk

2.3.2. Continually assess and enhance public health data and information systems, and technologies

2.3.5. Implement optimal data integration and interoperability with appropriate partnerships and technology

3.1.1. Implement digital solutions for service delivery to Virginia residents

3.1.2. Improve the customer service experience with VDH services

4.2.1. Establish an ongoing collaborative community health planning process in each health district

Complete the Community Health Assessment and Community Health Improvement Plan process at each local health district

4.2.2. Improve community level outreach and engagement

5.1.1. Implement policy development processes that address root causes

5.2.3. Improve partnerships (public-private, inter-governmental, and intra-governmental) in public health

4. Projects and Procurement Details:

IT Investment:

VIIS

IT Objective:

Improve

IT Business Value:

Align with CDC functional standards, increase system capabilities, and ensure VIIS can support expedited updates during an outbreak. Achieve uniformity consistency in supporting common clinical, programmatic, and public health immunization goals. Fully implemented off the shelf customized IIS System meeting the CDC functional standards including:

- (1) Improved data collection and analysis including patient information and immunizations administered.
- (2) System Administration including onboarding providers, data use agreements, registration, enrollments/renewals, and managing communications such as announcements and release notes to the Virginia Immunization Information System (VIIS).
- (3) Vaccine Inventory Management including incorporation of Vaccines for Children (VFC) accountability, vaccine ordering/receiving, and interfacing with VTrckS.
- (4) Improved reporting capability for static and ad hoc information needs including Immunization Quality Improvement for Providers (IQIP) coverage reports.
- (5) Improved information sharing with CDC as well as public health data sources used for all diseases and conditions by improved reporting capabilities and increased data quality.

Enhance Technology Integration through interfaces with the CDC IZ Gateway, VDH

Office of Vital Records, Virginia Health Information Exchange, VDH Data Warehouse and VDH Rhapsody systems. The intended outcomes include:

- (1) Streamlined data processes,
- (2) The ability to connect easily to additional data sources,
- (3) A system scalable in the event of a future outbreak,
- (4) Improved forecasting,
- (5) Enable analysis,
- (6) Improved Data Warehouse integration,

IT Support:

- 1.1.1. Improve internal communication (explaining rationale behind decisions and collecting input properly)
- 2.2.1. Effectively organize and administer functions to ensure policy compliance and to delivery excellent customer service
- 2.2.5. Create and maintain internal controls to assure integrity and mitigate risk
- 2.3.2. Continually assess and enhance public health data and information systems, and technologies
- 2.3.5. Implement optimal data integration and interoperability with appropriate partnerships and technology
- 3.1.1. Implement digital solutions for service delivery to Virginia residents
- 3.2.3. Work to improve trust in diverse communities throughout Virginia
- 4.2.2. Improve community level outreach and engagement
- 5.2.3. Improve partnerships (public-private, inter-governmental, and intra-governmental) in public health

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees	\$31,000,000	\$2,000,000	\$28,000,000	\$2,000,000
VITA Infrastructure Changes				
Estimated VITA Infrastructure	\$31,000,000	\$2,000,000	\$28,000,000	\$2,000,000
Specialized Infrastructure				
Agency IT Staff	\$5,500,000	\$1,500,000	\$5,500,000	\$1,500,000
Non-agency IT Staff	\$1,000,000	\$18,000,000	\$850,000	\$16,000,000
Cloud Computing Service	\$550,000	\$70,000	\$600,000	\$76,000
Other Application Costs	\$365,000		\$370,000	
Total:	\$38,415,000	\$21,570,000	\$35,320,000	\$19,576,000

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:	\$6,000,000	\$12,007,706	\$5,000,000	\$10,307,378
Non-Major IT Projects:	\$930,000	\$2,245,000	\$930,000	\$1,700,000
Agency-Level IT Projects:	\$2,400,000	\$1,200,000	\$2,400,000	\$1,200,000
Major Stand Alone IT Procurements:	\$966,158	\$984,000	\$966,158	\$144,000
Non-Major Stand Alone IT Procurements:	\$1,050,000	\$642,434	\$1,050,000	
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment:				
Total:	\$11,346,158	\$17,079,140	\$10,346,158	\$14,001,378

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services	\$38,415,000	\$21,570,000	\$35,320,000	\$19,576,000
Proposed IT Investments	\$11,346,158	\$17,079,140	\$10,346,158	\$14,001,378
Total	\$49,761,158	\$38,649,140	\$45,666,158	\$33,577,378

Commonwealth Projects >= \$250,000.00

Agency:	601 Department of Health		
Date:	9/29/2025		
WIC EBT Project			
Category 1		Investment Business Case Approval	
To acquire the services of a qualified online WIC EBT Service Provider to transfer their WIC EBT system to the Virginia Special Supplemental Nutrition Program for Women, Infants and Children (WIC). Services include the materials, software and hardware needed to support WIC EBT, as described within this RFP. The Commonwealth will be contracting with a single online WIC EBT Service Provider.			
Project Start Date	12/15/2025	Project End Date	12/31/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$6,000,000		\$6,000,000
Estimated first year of biennium:	\$3,000,000		\$3,000,000
Estimated second year of biennium:	\$3,000,000		\$3,000,000

Project Related Procurements

There are no procurements for this project

Electronic Health Record Project			
Category 1		Project Initiation Approval	
To implement a public health electronic health records (EHR) system that will provide secure, real-time access to patient care and outcomes, analytical reporting, interoperability between systems and to ultimately ensure clinical and program standards throughout the Commonwealth of Virginia.			
VDH solicited for a SaaS solution.			
Project Start Date	12/1/2023	Project End Date	12/14/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$38,094,193		\$53,557,452
Estimated first year of biennium:	\$7,664,968		\$7,664,968
Estimated second year of biennium:	\$7,307,378		\$7,307,378

Project Related Procurements

There are no procurements for this project

Travel Expense Management Project

		Limited Oversight - Active	
The implementation of a COTS systems for agency travel management.			
Project Start Date	7/15/2024	Project End Date	3/7/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$278,820		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

OEMS Patient Care Data System Project			
Category 4		Project Initiation Approval	
Office of Emergency Medical Services (OEMS).			
EMS currently has an EMS Data System from the vendor ESO. They went through the RFP process to find a vendor that could supply them with only two modules from the current EMS Data System, the Statewide EMS Data Repository and Trauma Registry. The vendor selected was ESO so this will not be a full blown implementation as if it were a completely new system/vendor. The Statewide Repository will remain as is. The Trauma Registry however has been recreated with new technology so this will need to be implemented along with data migration, but ESO already houses the data so this will be easy for them to do. So the project will be focused on the Trauma Registry implementation only.			
The current Trauma Registry being used does not have all of the features that EMS wants to have, the new Trauma Registry has everything they need.			
Project Start Date	6/2/2025	Project End Date	12/26/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$1,620,219		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

SN Procurement Process Transformation Project	
	Limited Oversight - Active
The Virginia Department of Health would like to leverage our existing ServiceNow platform to enhance its capabilities to add the the Procurement Pre-Requisitioning, Contract Management, and IT Strategic Planning functions.	

Project Start Date	9/8/2025	Project End Date	3/31/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$806,732		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

VAWIC2Go Mobile App Project			
		Limited Oversight - Active	
The Virginia WIC (Women, Infants, and Children) Program needs to create a participant application that will allow participants to view their benefit information, set appointments, capture electronic signatures for benefits, and scan UPCs (Universal Product Codes) for food package eligibility.			
Project Start Date	12/1/2025	Project End Date	12/1/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$459,374		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Commonwealth Procurements >= \$250,000.00

Agency:	601 Department of Health
Date:	9/29/2025
Procurement Name:	Catalyst120 Maintenance Renewal Procurement
Procurement Date	6/29/2029
Procurement Description:	VDH requests a maintenance renewal for the Every Woman's Life (EWL) program's data system, Catalyst120. Providers submit invoices to VDH to receive reimbursement for EWL services. The VDH EWL staff process these invoices and submit them to the Office of Family Health Services for processing. EWL providers report data into Catalyst120, a web-based, third-party vendor solution with Spectrum Health Policy Research, LLC (SHPR). The maintenance period spans over 5 years.
Procurement Name:	CHAAMPS System Maintenance Procurement
Procurement Date	10/19/2020
Procurement Description:	The Chaamps System is a custom solution that was developed for VDH by Colyar Technology Solutions (CTS). VDH has oversight for the Child and Adult Care Food Program (CACFP). The system maintenance includes: • Defect corrections • Software releases for completed Enhancement requests and completed defect fixes • Phone support for State Agency with CTS as needed (during normal business hours) • UAT database environment refresh as mutually agreed • Staff support related to Knowledge Transfer / Non-defect related Assistance (Off-site) • Software or licensing for software that is specific to the System
Procurement Name:	Crossroads Procurement
Procurement Date	12/30/2022
Procurement Description:	To provide software maintenance and enhancement services to the Crossroads Users Group for the Crossroads application software. The RFP is a request for maintenance and enhancements of the current Crossroads system. Currently, the current vendor (Gainwell) hosts the application and the data. The system has been in place since 2013.

Procurement Name:	Data Enrichment (VIIS) Procurement
Procurement Date	6/30/2025
Procurement Description:	The Division of Immunization is requesting data enrichment of VIIS records from Lexis Nexis. To include death information with death date, updated addresses, phone numbers and email addresses. Deceased information including date of death (\$135,000), enhancing data with addresses, phone numbers and email (\$545,000), total = \$680,000.
Procurement Name:	Document Digitization Procurement
Procurement Date	12/31/2025
Procurement Description:	VDH intends to digitize records in an effort to increase accuracy and efficiency of record storage and recall as well as to realize efficiency in office space management. VDH plans to utilize the VITA statewide contract with Xerox to accomplish the digitization effort
Procurement Name:	Drinking Water Analysis Software Procurement
Procurement Date	5/29/2026
Procurement Description:	The Office of Drinking Water (ODW) is requesting assistance to implement a voluntary program to test for lead in drinking water at schools and childcare facilities in the Commonwealth. ODW will renew services with 120Water to: 1. Host a website, accessible only to ODW staff and program enrollees, that holds the information (Facility info, sampling plans, lead sampling results) from the lead testing program. 2. Host a second website; A public transparency dashboard that is freely available to the public that holds a copy of all sampling results from the program. 3. Provide training (in the form of webinars) and technical assistance via email for program enrollees. 4. Provide water sampling kits to program enrollees and arranges the testing of these samples at a partner lab.
Procurement Name:	Environmental Health Database (EHD) Procurement
Procurement Date	10/31/2030
Procurement Description:	VDH is renewing the contract with HS GovTech for support of the Environmental Health Database (EHD). This renewal will be for five years of maintenance and support. This renewal will ensure the continuation of the functioning of the Environmental Health Database (EHD), which supports 14 environmental health programs across the state, such as food establishments, migrant labor camps, onsite sewage systems, private wells, and shellfish plant inspections. This system was COVRamp approved in 2017. The vendor has since changed their name from HealthSpace to HS GovTech. The system was initially called Virginia

	Environmental Information System but has also since been changed to Environmental Health Database (EHD).
Procurement Name:	Fieldprint Renewal Procurement
Procurement Date	7/1/2025
Procurement Description:	Per the Code of Virginia, §32.1-111.5, and OEMS regulations, 12vac5-31, any individual gaining membership with a licensed OEMS agency must obtain a criminal history background check to ensure the health, safety and welfare of the citizens and visitors of the Commonwealth. Secure transmission of the fingerprints to the Virginia State Police (VSP) and records of the transaction to the OEMS agencies utilizing the contract are required. Fieldprint offers considerably faster and more accessible services with turnaround time of 5 business days. These significant time frames impact emergency services availability and also has negative effects on provider employment. The current method creates delays and availability to EMS service providers throughout the Commonwealth. VDH will utilize Statewide Fingerprinting Solution contract from Fieldprint, Inc.
Procurement Name:	FY25 OIA IT Security Audit Procurement
Procurement Date	6/30/2025
Procurement Description:	The Office of Internal Audit (OIA) seeks to contract with Computer Aid, Inc. (CAI) to perform IT security audits for compliance with the Commonwealth IT Security Audit Standard SEC502 requirements. The VDH IT Security audit plan identifies systems that must be audited based on review of the sensitive systems as discovered by the Office of Internal Audit and confirmed by the Office of Information Management. Contracting with CAI will allow for OIA to perform audits for 7 sensitive and critical IT systems.
Procurement Name:	FY25 Staff Augmentation Renewal Procurement
Procurement Date	6/30/2025
Procurement Description:	FY25 renewal of VDH IT staff augmentation supporting networks systems, data analytics, and management. Renewal of services provides agency wide technology infrastructure continuity for key agency communications, intranet, budget, grants, and payroll applications. VDH's staff augmentation costs have increased in support of several new projects. These projects are supported by a combination of federal grants and ARPA funding, which do not expire until 2026. The attached spreadsheet displays VDH projects and funding.
Procurement Name:	Granicus GovDelivery Renewal

Procurement Date	12/18/2025
Procurement Description:	The Office of Communications requests approval to renew the Granicus GovDelivery service, which is used to send the State Health Commissioner's clinician letter to over 200,000 clinicians, press releases and other office newsletters, and updates.
Procurement Name:	Healthcare Data Reporting 2025
Procurement Date	6/30/2026
Procurement Description:	Virginia Health Information (VHI) receives data from hospitals, processes it, and returns the dataset to VDH for its data warehouse, Healthcare Data Reporting consists of: 1. Patient Level Database (PLDB): VHI compiles, stores, analyzes and evaluates patient level data and provides a quarterly dataset to VDH. 2. EPICS: VHI administers the Efficiency and Productivity Information Collection System (EPICS) for the measurement and review of the efficiency and productivity of healthcare facilities in the Commonwealth via a webtool for the collection and publication of the annual Industry Report. 3. ALSD: VHI collects and disseminates Annual Licensure Survey Data (ALSD) from healthcare entities providing Certificate of Public Need reviewable services and provides an annual set of spreadsheets to VDH's OLC. 4. HEDIS: VHI collects, compiles and publishes annual Healthcare Effectiveness Data and Information Set (HEDIS) information submitted by health maintenance organizations. 5. APCD: VHI compiles, stores, analyzes, evaluates and reports All-Payer Claims Database (APCD) data and operates the APCD pursuant to §32.1-276.7:1. 6. Charity Care Data: VHI collects, compiles and publishes annual inpatient and outpatient charity care information from hospitals, outpatient facilities and other healthcare entities providing Certificate of Public Need reviewable services. 7. Prescription Drug Pricing: VHI collects, compiles and publishes annual prescription drug pricing on its website from every health carrier, pharmacy benefits manager and drug manufacturer. 8. HIE: VHI is recognized as Virginia's statewide HIE and provides project management services for governance, management and operational services with technology services and infrastructure support. 9. Emergency Department Care Coordination (EDCC) Program: VHI provides a single, statewide technology solution that connects all hospital emergency departments in the Commonwealth to facilitate real-time communication and collaboration between physicians, other healthcare providers, and other clinical and care management personnel for patients receiving services in hospital emergency departments, for the purpose of improving the quality of patient care services to include specific access and reports for opioid and MDRO patients as well as collecting an ADT feed for all participating hospitals. 10. PHR: VHI operates and maintains Virginia's Public Health Reporting (PHR) pathway with technology services and infrastructure support including bi-directional, APHMD and email notification of failed transmissions. 11. ADR: VHI operates and maintains Virginia's Advance Directives Registry (ADR) with national database usage, maintenance and registration technology services and infrastructure management and administrative support. It is simply VHI receiving data from hospitals and sending it to VDH. It is mandated by legislation as cited in the PGR.

	We have a previous PGR (24-131) for this type of service, Healthcare Data Reporting. VDH will use agency contract, VDH-24-901-0001.
Procurement Name:	HIV Care and Prevention Data System Renewal
Procurement Date	9/19/2025
Procurement Description:	Annual license, hosting, and maintenance renewal of the Provide Enterprise system, which is used to manage all data related to the Ryan White Care Program, including the AIDS Drug Assistance Program, HIV Care Services, and the HIV Prevention Program. The original PGR for the procurement of this system is 20-026.
Procurement Name:	Immunization Survey Procurement
Procurement Date	10/15/2024
Procurement Description:	The Division of Immunization (DOI) seeks to execute three state-wide surveys to understand Virginian's attitudes and beliefs about vaccination across populations and geographies. DOI aims to survey parents, adults, and providers about drivers and barriers that impact decisions to vaccinate or not vaccinate. Qualtrics is an online survey tool where users can distribute surveys, collect responses, and analyze response data, all from within the same platform. Qualtrics is COVRamp approved.
Procurement Name:	LHD Wireless Access Point installation Procurement
Procurement Date	6/30/2026
Procurement Description:	Local health department (LHD) sites do not have WiFi. This procurement would allow for installation of Wireless Access Point at LHDs.
Procurement Name:	OEMS Patient Care Data System Ext. Procurement
Procurement Date	6/30/2025
Procurement Description:	The Office of Emergency Medical Services (OEMS) is looking to replace their existing Patient Care Data Reporting System, a comprehensive, statewide network to collect and track healthcare and public safety data from EMS agencies, fire departments and hospitals. The current contract with the vendor, ESO Solutions, expires in August 2024. OEMS has initiated the RFP process (PGR 24-158) to procure a new vendor. As that process takes approximately 18 months to fully execute, and the current contract will expire before then, OEMS is seeking to enter into a sole source contract with the existing vendor to ensure continuity of patient care reporting services until the new vendor is selected through the RFP process. The sole source document has been attached.

Procurement Name:	OEMS Patient Care Data System Procurement
Procurement Date	2/20/2026
Procurement Description:	The Office of Emergency Medical Services (OEMS) is looking to replace their existing Patient Care Data Reporting System, a comprehensive, statewide network to collect and track healthcare and public safety data from EMS agencies, fire departments and hospitals. VDH will conduct an RFP.
Procurement Name:	OLC Provider Licensing Solution Procurement
Procurement Date	8/29/2025
Procurement Description:	O&M support for the existing OLC Provider Licensing solution.
Procurement Name:	Oracle Mythics Renewal Procurement_2025
Procurement Date	6/30/2026
Procurement Description:	Oracle support license for maintenance/upkeep of databases/applications. VDH provides technical support and software upgrades for all Oracle products used in development and maintenance of applications used in VDH programs and Health Districts. Oracle supports a broad range of agency applications that include critical citizen healthcare applications, data management, and Commonwealth finance system, Cardinal. VDH uses Oracle on QTS servers.
Procurement Name:	Rhapsody Renewal 2025
Procurement Date	8/16/2030
Procurement Description:	Rhapsody is an Integration engine widely used across VDH for seamless data integration and interoperability between various systems. This procurement is to renew VDH's Rhapsody support and license for 5 years.
Procurement Name:	ServiceNow IRM Audit Module Procurement
Procurement Date	4/30/2025
Procurement Description:	The Virginia Department of Health would like to leverage our existing ServiceNow platform to enhance its capabilities to add the Integrated Risk Management (IRM) Audit Module to manage the entire audit lifecycle, from planning and preparation to execution and reporting. Specifically, the IRM Audit Module will be configured to scope, plan and

	execute audit engagements, initiate and complete evidence requests, document observations, and remediate any issues stemming from audit activities.
Procurement Name:	ServiceNow License Renewal 2025-2026
Procurement Date	4/28/2026
Procurement Description:	Annual license renewal for VDH's ServiceNow system. ServiceNow is VDH's main platform for reporting and resolving IT requests and issues. These licenses are required to continue current operational use of the system.
Procurement Name:	STC VIIS Subscription Services Procurement
Procurement Date	6/29/2026
Procurement Description:	Extending the STC One SaaS subscription and associated services for an additional five years ensures that Virginia's Immunization Information System remains stable, secure, and efficient, supporting VDH's mission to provide accurate immunization tracking and data-driven public health decisions.
Procurement Name:	Tableau Desktop License Renewal Procurement 2024
Procurement Date	5/4/2025
Procurement Description:	Purchase of 1 year renewal licenses for the 201 Tableau Desktop licenses, as well as Tableau Server licensing and Tableau Support.
Procurement Name:	Travel Expense Management Procurement
Procurement Date	1/1/2025
Procurement Description:	To procure a configurable out of the box solution that does not require VDH to maintain the infrastructure and application. Service configuration, training, administration, and licenses for Emburse's ChromeRiver SaaS product for agency Travel Expense Management.
Procurement Name:	Travel Expense Management Procurement Renewal
Procurement Date	8/29/2025
Procurement Description:	Two year renewal of Emburse Chrome River's product for agency Travel Expense Management. This renewal is associated with the original procurement, PGR 24-263. R220101 (Omnia) was the original contract number and VDH-25-901-0022 is the current.

Procurement Name:	Unite Us Renewal 2024
Procurement Date	6/7/2024
Procurement Description:	VDH seeks to renew the contract for Unite Us, a shared technology platform that allows network partners to make and send electronic referrals, securely share client information, and track referral outcomes. Unite Us will provide network access, training and support to VDH, including local health districts, and its partners; Unite Us will provide unlimited web-based licenses to the Unite Us platform for use by the department and licensed entities within the territory during the renewal term. Unite Us will continue reporting on each community based organization and VDH referral interaction in the network.
Procurement Name:	Unite Us Renewal 2025
Procurement Date	6/9/2026
Procurement Description:	VDH seeks to renew the contract for Unite Us, a shared technology platform that allows network partners to make and send electronic referrals, securely share client information, and track referral outcomes. Unite Us will provide network access, training and support to VDH, including local health districts, and its partners; Unite Us will provide unlimited web-based licenses to the Unite Us platform for use by the department and licensed entities within the territory during the renewal term. Unite Us will continue reporting on each community based organization and VDH referral interaction in the network. VDH will renew via sole source for a year while conducting an RFP.
Procurement Name:	VIIS Hosting and Maintenance 2024-2025
Procurement Date	6/30/2025
Procurement Description:	To extend the current contract with Gainwell Technologies for hosting and maintenance of the Virginia Immunization and Information System (VIIS). The 18-month Gainwell contracts will extend until a vendor has been selected through the RFP process for the VIIS Software Modernization project. To extend the current contract with Gainwell Technologies for hosting and maintenance of the Virginia Immunization and Information System (VIIS). The current contracts with Gainwell expire on 12/31/2023.