

ITSP Summary Biennium 2026-28

Agency Name: 403 Department of Wildlife Resources

Date Generated: 09-10-2025

Agency Mission, Goals and Objectives:

Agency Mission:

The Virginia Department of Wildlife Resources' mission is to:

- Conserve and manage wildlife populations and habitat for the benefit of present and future generations.
- Connect people to Virginia's outdoors through boating, education, fishing, hunting, trapping, wildlife viewing, and other wildlife-related activities.
- Protect people and property by promoting safe outdoor experiences and managing human-wildlife conflicts.

Agency Goals:

DWR has established the following four goals to provide overall direction to fulfil its mission and vision, while also ensuring adherence to its core values:

1. Conserve and manage wildlife populations and habitat for the benefit of present and future generations
2. Connect people to Virginia's outdoors through boating, education, fishing, hunting, trapping, wildlife viewing, and other wildlife-related activities
3. Protect people and property by promoting safe outdoor experiences and managing human-wildlife conflicts

4. Promote financial and organizational strength

Agency Objectives:

The vision for the Virginia Department of Wildlife (DWR) is to lead in wildlife conservation and inspire people to value the outdoors and their role in nature.

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

Are there any mandate driving changes in your current IT environment? (Yes/No)

No

Will you have staffing issues that impact meeting these requirements and mandates?

No

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

List in priority order, the IT investments (Projects, Procurements, BRTs) for your agency during the next 6 years.

Place your proposed projects and procurements in order of priority for your agency (one being the highest priority).

1. Projects and Procurement Details:

IT Investment:

BreT eGov Licensing and Online Systems

IT Objective:

Operate

IT Business Value:

IT Support:

Application upgrades and maintenance for agency licensing, permitting and registration systems.

2. Projects and Procurement Details:

IT Investment:

BreT Magazine Fulfillment

IT Objective:

Operate

IT Business Value:

IT Support:

To provide Virginia Wildlife Magazine to constituents.

3. Projects and Procurement Details:

IT Investment:

BreT Software and Licensing Renewals

IT Objective:

Operate

IT Business Value:

IT Support:

Renew licenses and/or maintenance agreements for agency software. Current software includes but is not limited to:

Geographical Mapping Tools (ESRI)

KnowBe4 (Security Awareness Training)

End user applications (Adobe Mgmt Platform, Box, Project, SAS, Visio, Virtru, ArcGIS)

Developer tools (PowerBuilder, RedGate, Dell Server monitoring, ArcGIS, LCAP-

Power Platform)

4. Projects and Procurement Details:

IT Investment:

BrnT DWR Website Modernization

IT Objective:

Improve

IT Business Value:

IT Support:

The primary objective of the COV Website Modernization and the CMS Virginia.gov projects are to ensure all state sites are on a single common platform and are following required VITA, COV and 508 standards.

5. Projects and Procurement Details:

IT Investment:

BrET Infrastructure Upgrades and Maintenance

IT Objective:

Operate

IT Business Value:

IT Support:

Applications, databases and server software will be compliant with the most current versions as allowed by the VITA Product Roadmap. Technology plans for the biennium include:

Microsoft SQL Server

Windows 11v22H2 or higher

.NET Frameworks to 8.0 or higher

Firewall security upgrades

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees		\$3,177,743		\$3,273,075
VITA Infrastructure Changes				
Estimated VITA Infrastructure		\$3,177,743		\$3,273,075
Specialized Infrastructure				
Agency IT Staff		\$2,157,395		\$2,243,691
Non-agency IT Staff		\$131,664		\$131,664
Cloud Computing Service				
Other Application Costs				
Total:		\$5,466,802		\$5,648,430

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:				
Non-Major IT Projects:				
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:		\$3,800,000		\$3,800,000
Non-Major Stand Alone IT Procurements:		\$217,973		\$227,930
Agency-Level Stand Alone IT Procurements:		\$70,000		\$70,000
Procurement Adjustment:				
Total:		\$4,087,973		\$4,097,930

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services		\$5,466,802		\$5,648,430
Proposed IT Investments		\$4,087,973		\$4,097,930
Total		\$9,554,775		\$9,746,360

Commonwealth Projects >= \$250,000.00

Agency:	403 Department of Wildlife Resources (DWR)		
Date:	10/9/2025		
eGov Solution Project			
Category 1		Investment Business Case Approval	
Implementation of a new contract for an online licensing, permitting, registration, and internal administration system including payment processing is critical to streamline processes, enhance user experience, improve compliance, and boost revenue.			
Project Start Date	6/30/2026	Project End Date	11/30/2027
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$7,600,000		\$7,600,000
Estimated first year of biennium:	\$3,800,000		\$3,800,000
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Commonwealth Procurements >= \$250,000.00

Agency:	403 Department of Wildlife Resources (DWR)
Date:	10/9/2025
Procurement Name:	Central Square_Zuercher
Procurement Date	9/5/2023
Procurement Description:	Public safety software to support agency law enforcement staff. Includes but not limited to communications, dispatch, and training software and services. Maintenance agreement for 5 yr term [1 yr, 4 - 1yr optional renewals]
Procurement Name:	DWR eGov Online Solutions Proc
Procurement Date	1/31/2025
Procurement Description:	This procurement will provide online services for licensing, boat registrations, dissemination of registration data, mass communication and web hosting, and related processes and to successfully transition the services to a new solution.
Procurement Name:	DWR eGov Solution 2023
Procurement Date	6/30/2026
Procurement Description:	Renewing maintenance agreement with the agency contract. This application provides services for licensing, boat registrations, dissemination of registration data, mass communication and web hosting, and related processes and to successfully transition the services to a new solution. As a non-general fund agency, revenue from licensing and registrations is critical.
Procurement Name:	DWR Magazine Fulfillment
Procurement Date	2/28/2025
Procurement Description:	Virginia Wildlife is a bi-monthly four-color, 48-page magazine that has been published by the Virginia Department of Wildlife Resources (DWR) for 78 years. Current circulation is 28,000 per issue. The contents of the magazine follow the mission statement of DWR, which promotes the Department's efforts: to manage

	Virginia's wildlife and inland fish to maintain optimum populations of all species to serve the needs of the Commonwealth; to provide opportunity for all to enjoy inland fish, boating, and related outdoor recreation; and to promote safety for persons and property in connection with boating, hunting, fishing, and wildlife watching. The Department of Wildlife Resources ("DWR") is seeking a solution that will provide Virginia Wildlife Magazine Subscription Fulfillment and Marketing Services in the form of a SaaS solution. The purpose of this Request for Proposal ("RFP") is to solicit sealed proposals to provide a Magazine Subscription Fulfillment and Marketing Services solution to DWR.
Procurement Name:	Virginia Business Systems - PGR
Procurement Date	8/31/2023
Procurement Description:	Managed print contract for MF printers at HQ, 5 Regional and 2 District offices located throughout the COV.