

ITSP Summary Biennium 2026-28

Agency Name: 194 Department of General Services (DGS)

Date Generated: 09-10-2025

Agency Mission, Goals and Objectives:

Agency Mission:

Provide quality, cost-effective support services for state agencies that help government operate more efficiently, effectively, and safely for all Virginians.

Agency Goals:

Department of General Services has established the following goals to provide the overarching direction to help steer long-term outcomes.

Lead the way in change and innovation,

Improve our customers' business processes,

Provide cost effective and efficient services,

Effectively develop, manage, and preserve state resources.

Agency Objectives:

Department of General Services has established three to five agency objectives for the upcoming biennium.

Continue to expand the capabilities of eVA to gain more efficiencies for our customers.

Improve business processes and efficiency with automation.

Leverage centralized solutions to take advantage of economies of scale wherever possible

Ensure the best technology solutions by reviewing aging systems and the available alternatives in the marketplace

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

IT Initiative 1:

eVA continuous improvement

IT Initiative 2:

Developing process efficiencies using technology like Power Platform and DocuSign

IT Initiative 3:

Review aging systems and determine available market options

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

Are there any mandate driving changes in your current IT environment? (Yes/No)

No

Will you have staffing issues that impact meeting these requirements and mandates?

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

List in priority order, the IT investments (Projects, Procurements, BRTs) for your agency during the next 6 years.

Place your proposed projects and procurements in order of priority for your agency (one being the highest priority).

1. Projects and Procurement Details:

IT Investment:

Starlims Implementation, supported by the DGS DCLS LIMS Project

IT Objective:

Improve

IT Business Value:

IT Support:

LIMS is the laboratory information management system. Moving to a newer version of LIMS while evaluating and changing related business processes for standardization opportunities will allow DCLS to be more responsive and predictable in the mandated testing and reporting efforts.

2. Projects and Procurement Details:

IT Investment:

CMS Replacement

IT Objective:

Improve

IT Business Value:

This project is consistent with VITA and GOV objectives, will provide a secure,

accessible system that has higher availability and standardized content management than our existing CMS.

IT Support:

3. Projects and Procurement Details:

IT Investment:

eVA Continuous improvement

IT Objective:

Improve

IT Business Value:

IT Support:

Reduce requirements from the procurement process•

Review DGS-originated requirements to determine whether they are best practices•

Compare DGS-originated requirements to other best-in-class state procurement programs• Assist the administration with its procurement process review and enact any changes that are recommended for improvement

4. Projects and Procurement Details:

IT Investment:

ISAS Replacement/Time and Labor Retirement

IT Objective:

Improve

IT Business Value:

Our prior application for IAM was shoehorned into an environment and was never a good fit. The new system will leverage M365, an enterprise platform, and be more flexible and timely with request submission and operational implementation of

same.

IT Support:

Lead the way in change and innovation - Last FY we decided to implement Cardinal HCM. The replacement of our IAM system will allow us to retire our legacy PeopleSoft Time and labor environment.

5. Projects and Procurement Details:

IT Investment:

IWMS Replacement

IT Objective:

Innovate

IT Business Value:

IT Support:

DGS continues to evaluate the options available in the market to ensure we have the ability to:

Lead the way in change and innovation

Improve our customers' business processes

Provide cost effective and efficient services

Effectively develop, manage, and preserve state resources

6. Projects and Procurement Details:

IT Investment:

Parking Replatform

IT Objective:

Improve

IT Business Value:

We continue to look for opportunities to streamline applications to provide for a

better customer experience, lower the amount of time needed to complete the process, and add value to both the business and it's customers.

IT Support:

DGS continues to evaluate the market to determine if there are better options available that will support our goals of:

Lead the way in change and innovation

Improve our customers' business processes

Provide cost effective and efficient services

Effectively develop, manage, and preserve state resources

7. Projects and Procurement Details:

IT Investment:

continued expansion of Power Platform

IT Objective:

Innovate

IT Business Value:

IT Support:

This effort will build on an expanding DGS Power platform environment providing for the streamlining of data, support, a consolidated approach to application delivery that allows for timely deployment and predictable reproducible results.

8. Projects and Procurement Details:

IT Investment:

Fleet M5 to Cloud

IT Objective:

IT Business Value:

IT Support:

Moving the Fleet M5 application from an on-prem OCI implementation to a cloud environment will streamline updates and support, and allow for greater access flexibility for both customer and business.

9. Projects and Procurement Details:

IT Investment:

Move to Cardinal Financials

IT Objective:

IT Business Value:

IT Support:

As DGS continues to streamline applications wherever possible, the move to Cardinal financials and away from our on-prem PeopleSoft implementation makes sense financially by eliminating a portion of our ongoing expenses related to Financials. It would also remove our need for maintenance and internal peoplesoft support. DGS is a firm believer in leveraging enterprise applications whenever possible.

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees	\$3,050,814	\$2,328,597	\$3,142,339	\$2,398,455
VITA Infrastructure Changes				
Estimated VITA Infrastructure	\$3,050,814	\$2,328,597	\$3,142,339	\$2,398,455
Specialized Infrastructure				
Agency IT Staff	\$930,000	\$6,700,000	\$960,000	\$7,000,000
Non-agency IT Staff		\$1,200,000		\$1,250,000
Cloud Computing Service		\$16,000,000		\$16,750,000
Other Application Costs		\$710,000		\$725,000
Total:	\$3,980,814	\$26,938,597	\$4,102,339	\$28,123,455

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:		\$1,000,000		\$500,000
Non-Major IT Projects:	\$275,000	\$400,000		\$200,000
Agency-Level IT Projects:	\$60,000		\$65,000	
Major Stand Alone IT Procurements:		\$710,000		\$820,000
Non-Major Stand Alone IT Procurements:		\$515,000		\$535,000
Agency-Level Stand Alone IT Procurements:	\$65,000	\$330,000	\$75,000	\$350,000
Procurement Adjustment:				
Total:	\$400,000	\$2,955,000	\$140,000	\$2,405,000

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services	\$3,980,814	\$26,938,597	\$4,102,339	\$28,123,455
Proposed IT Investments	\$400,000	\$2,955,000	\$140,000	\$2,405,000
Total	\$4,380,814	\$29,893,597	\$4,242,339	\$30,528,455

Commonwealth Projects >= \$250,000.00

Agency:	194 Department of General Services (DGS)		
Date:	10/1/2025		
DGS DCLS LIMS Project			
Category 3		Project Initiation Approval	
Replatform DGS DCLS Laboratory information system (LIMS) - current application platform is being sunsetted by the vendor.			
DGS will purchase STARLIMS under a separate PGR. STARLIMS is the best in class laboratory information management software and allows for the customizations necessary to accommodate DCLS' changing business needs.			
STARLIMS will be hosted at QTS.			
Project Start Date	6/2/2025	Project End Date	6/11/2027
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$5,327,941	\$600,000	
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project.

DGS ISAS Replacement			
		Limited Oversight - Active	
Replace existing IAM system with one built on PowerPlatform, then retire the legacy system and PeopleSoft Time and Labor where it resides now.			
Project Start Date	3/17/2025	Project End Date	6/30/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$316,000		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project.

DGS Project ISAS Replacement			
		Limited Oversight - Active	
Replacement of PeopleSoft ISAS system by Power Platform system			
Project Start Date	4/7/2025	Project End Date	8/29/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$316,000		
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project.

Commonwealth Procurements >= \$250,000.00

Agency:	194 Department of General Services (DGS)
Date:	10/1/2025
Procurement Name:	DGS ISS Staff Augmentation PGR
Procurement Date	6/30/2025
Procurement Description:	Staff Aug Support
Procurement Name:	DGS Oracle Renewal PGR
Procurement Date	6/25/2024
Procurement Description:	Oracle yearly renewal
Procurement Name:	DGS PGR BFM AssetWorks AiM
Procurement Date	4/11/2025
Procurement Description:	Renewal of existing AssetWorks Facilities license agreement for in-use system used for customers to submit facilities work orders/requests.
Procurement Name:	DGS PGR DCLS LIMS
Procurement Date	10/1/2024
Procurement Description:	Licensing and support of STARLIMS, which is the application that supports the DCLS LIMS system.
Procurement Name:	DGS PGR DRES COVATrax MRI
Procurement Date	9/30/2024
Procurement Description:	Annual renewal of the DGS real estate management system
Procurement Name:	DGS PGR DRES COVATrax MRI FY26

Procurement Date	9/25/2025
Procurement Description:	Annual renewal of the DGS real estate management system
Procurement Name:	DGS PGR ISAS Replacement
Procurement Date	6/30/2025
Procurement Description:	Moving ISAS from PeopleSoft to Power Platform. SAS is the Information Security Access System. It tracks who has access to our applications, and what roles they have.
Procurement Name:	DGS PGR Oracle FY26
Procurement Date	6/30/2026
Procurement Description:	Oracle renewal including Peoplesoft environment. Ongoing support of existing Peoplesoft Financials, HCM and Oracle environment
Procurement Name:	DGS PGR Staff Aug - August 2024
Procurement Date	6/30/2025
Procurement Description:	Procure additional staff Augmentation for support through end of fiscal year.
Procurement Name:	Website and CMS Migration
Procurement Date	12/31/2025
Procurement Description:	Replacing current obsolete with Adobe product currently at use at other agencies. Moving CMS from on site installation with known vulnerabilities to Adobe cloud installation in use elsewhere in COV.