

ITSP Summary Biennium 2026-28

Agency Name: 140 Department of Criminal Justice Services (DCJS)

Date Generated: 09-10-2025

Agency Mission, Goals and Objectives:

Agency Mission:

Provide leadership to improve the criminal justice system in Virginia's communities through effective training, partnerships, research, regulation, and support.

Agency Goals:

DCJS has established the following goals to provide the overarching direction to help steer long-term outcomes. DCJS has established the following agency objectives for the upcoming biennium.

1. Partner with Local Law Enforcement Agencies to improve statewide tracking system

- * Development of leadership dashboards

- * Tracking of Authorized Strength of Agencies

- * Implement Online Testing Module

2. Stabilize and Enhance Lotus Credential Management System

- * Implement functionality lost in the transition to the new system

- * Implement system improvements by taking advantage of the newer platform

3. Stabilize and Enhance Pretrial Services and Local Probation System (PSLP)

- * Implement functionality lost in the transition to the new system
- * Implement system improvements by taking advantage of the newer platform

4. Implement Threat Assessment Case Management System

- * Procure or build a statewide system to assess threats in school systems
- * Ensure policies mandated by DCJS are followed

5. Replace all legacy systems with modern, web-based, mobile-friendly applications

Utilize existing IT Roadmap to identify systems still needing replacement

- * IT Roadmap looks at how critical the system is to the agency, how well the current system supports agency business, security risk and exposure, maintainability, and availability
- * Some of the applications needing replacement include the Pretrial Community Corrections System, Credential Management System, Victim Witness System

Evaluate COTS products against internal LCAP options

6. Provide training throughout the criminal justice system in Virginia

- * Incorporate low code tools and development into training system development and/or replacement
- * Provide training and skills necessary for staff to complete duties
- * Support mission to improve the criminal justice system in Virginia's communities through effective training

Agency Objectives:

DCJS provides comprehensive planning, technical assistance, and training as well as financial assistance to improve the functioning of the criminal justice system and promote public safety in the Commonwealth. DCJS values include professionalism, teamwork, customer service, innovation, and fairness.

The DCJS technology strategy includes replacing legacy systems (~15-25 years old) within the agency, but the agency is challenged as replacement will require funding and resources to cover a multiyear lifecycle for each of the systems. While some systems have been or are being addressed, there are still systems to be addressed. DCJS desires to continuously evaluate all business activities and applications for efficiencies and cost savings while ensuring the technical landscape matches constituent needs.

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

System Enhancements, Security improvements,

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

IT Initiative 1:

Reduce costs by exploring alternate telecom services like TVES.

IT Initiative 2:

Reduce costs by consolidating servers and utilizing cloud technology.

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

Are there any mandate driving changes in your current IT environment? (Yes/No)

Yes

1. Mandate Details:

Mandate:

Internal to State Government

Need Change:

The Virginia Center for School and Campus Safety has a mandate to create a threat case management system (§22.1-79.4).

Will you have staffing issues that impact meeting these requirements and mandates?

Yes

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

List in priority order, the IT investments (Projects, Procurements, BRTs) for your agency during the next 6 years.

Place your proposed projects and procurements in order of priority for your agency (one being the highest priority).

1. Projects and Procurement Details:

IT Investment:

Online testing module for TRACER.

IT Objective:

Improve

IT Business Value:

Currently TRACER uses Scantron for testing which is antiquated and inefficient.

Online testing will eliminate costly processes such as printing/mailling physical copies of exams and answer sheets, dedicated Scantron hardware. This will also modernize the technology allowing for instant results and better security.

IT Support:

This supports efforts to modernize applications and processes.

2. Projects and Procurement Details:

IT Investment:

Threat Assessment Management System

IT Objective:

Innovate

IT Business Value:

Some of the Virginia Center for School and Campus Safety's focus is campus safety and technical assistance, k-12 safety and threat assessment and law enforcement

training.

IT Support:

To enhance the security of students in K-12 schools.

3. Projects and Procurement Details:

IT Investment:

Pretrial Services and Local Probation (PSLP) system enhancements.

IT Objective:

Improve

IT Business Value:

System improvements and enhancements will make the system more efficient for our user base as well as DCJS administrators.

IT Support:

The legacy system was replaced with a low-code solution. Numerous opportunities for improvement have been identified to better utilize the new platform.

4. Projects and Procurement Details:

IT Investment:

Lotus Credential Management System improvements.

IT Objective:

Improve

IT Business Value:

System improvements and enhancements will make the system more efficient for our user base as well as DCJS administrators.

IT Support:

The legacy system was replaced with a low-code solution. Numerous opportunities for improvement have been identified to better utilize the new platform.

5. Projects and Procurement Details:

IT Investment:

Staff Augmentation

IT Objective:

Innovate

IT Business Value:

We will continue to utilize staff augmentation to assist with the development of replacement systems when COTS solutions are not viable.

IT Support:

This provides necessary resources as we continue modernizing our applications.

6. Projects and Procurement Details:

IT Investment:

Juvenile Compliance Monitoring

IT Objective:

Innovate

IT Business Value:

Currently this is a manual process. This will modernize the business process making things more efficient for constituents and DCJS administrators.

IT Support:

This supports efforts to modernize applications and processes.

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees	\$1,671,482	\$414,873	\$1,721,627	\$427,319
VITA Infrastructure Changes				
Estimated VITA Infrastructure	\$1,671,482	\$414,873	\$1,721,627	\$427,319
Specialized Infrastructure				
Agency IT Staff	\$1,676,052	\$410,000	\$1,676,052	\$410,000
Non-agency IT Staff	\$150,000		\$150,000	
Cloud Computing Service				
Other Application Costs				
Total:	\$3,497,534	\$824,873	\$3,547,679	\$837,319

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:			\$1,500,000	
Non-Major IT Projects:	\$500,000			
Agency-Level IT Projects:	\$250,000	\$250,000	\$250,000	\$250,000
Major Stand Alone IT Procurements:				
Non-Major Stand Alone IT Procurements:				
Agency-Level Stand Alone IT Procurements:		\$100,000		\$100,000
Procurement Adjustment:				
Total:	\$750,000	\$350,000	\$1,750,000	\$350,000

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services	\$3,497,534	\$824,873	\$3,547,679	\$837,319
Proposed IT Investments	\$750,000	\$350,000	\$1,750,000	\$350,000
Total	\$4,247,534	\$1,174,873	\$5,297,679	\$1,187,319

Commonwealth Projects >= \$250,000.00

There are no projects for this agency.

Commonwealth Procurements >= \$250,000.00

Agency:	140 Department of Criminal Justice Services (DCJS)
Date:	10/8/2025
Procurement Name:	DCJS E-Learning Content (ICDTA) Procurement
Procurement Date	6/9/2028
Procurement Description:	This procurement is to obtain E-Learning content and modules to be used within the agency LMS.
Procurement Name:	GL Solutions Extension - Procurement
Procurement Date	4/28/2023
Procurement Description:	Procurement to extend current contract with GL Solutions until the New Credential Managment System project is completed.