

ITSP Summary Biennium 2026-28

Agency Name: 136 Virginia IT Agency (VITA)

Date Generated: 09-10-2025

Agency Mission, Goals and Objectives:

Agency Mission:

To deliver sustainable and effective results to our customers through innovative, efficient and secure services.

Agency Goals:

VITA's goals are:

- * Partner with customers to develop positive customer experiences and achieve business outcomes through technology.
- * Address risk, seize opportunities and mitigate costs through proactive governance.
- * Invest in and empower our people to foster a customer-oriented and innovative workforce.

VITA's strategies to meet these goals include

- * Improve network experience with key results of improved capacity, latency and reduced outages.
- * Simplify the infrastructure ecosystem and environment by completing the deployment of enterprise software applications.
- * Modernize Commonwealth websites to achieve compliance with web and accessibility standards and address security vulnerabilities.
- * Deliver enterprise solutions and platforms such as eForms and enterprise collaboration tools to agency customers.
- * Deliver a top-tier cybersecurity program that provides cybersecurity training, accelerates

vulnerability remediation, and expedites incident reporting.

- * Reduce risks and threats by increasing protection of backups to combat ransomware, reducing the impacts of high priority incidents, and adopting enhanced multi-factor authentication.

- * Implement a zero trust strategy to mature identity and access management practices, establish protective technologies closer to sensitive systems, and increase use of automation.

- * Deliver enterprise solutions and platforms to 100% of agency customers by deploying the enterprise collaboration suite (including Microsoft Power BI and other analytics tools).

- * Improve procurement processes to be more effective and efficient to optimize value.

- * Reduce IT infrastructure spend through the elimination of redundant software applications and reducing internal service fund spend.

- * Optimize financial operations through automation and other efficiencies.

- * Recruiting and developing team members through leadership training for people leaders, documented development plans for employees and reducing the maximum employee level (MEL) to headcount percentage.

- * Optimize administrative functions through improving internal/external engagement, building change management capabilities within VITA and promoting compliance and efficiency in training related to FOIA, confidentiality and records management.

Agency Objectives:

- * Improve the customer IT experience.

- * Power the COV transformation with enterprise technology solutions.

- * Provide Cybersecurity for VITA, VITA's customers, and the whole Commonwealth.

- * Enable data analytics, management, intelligence and science with enterprise data platforms, software and services.

- * Apply smart governance to help customers succeed.

- * Drive efficiency to provide higher value by streamlining operations.

- * Transform the VITA culture to instill urgency, customer centricity, business mindset, teamwork and inclusion.

- * As required by HB1632, Integrate the Office of Data Governance & Analytics (ODGA) into VITA. Note - The cost of ODGA's IT staff, and non-IT staff, have been included within this ITSP.

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

License Renewals, Re-competition of current IT contracts, Security improvements,

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

IT Initiative 1:

Cloud adoption: Migrate agencies to the cloud to unlock more opportunities to innovate, improve, transform and increase return on money spent.

IT Initiative 2:

Finance: Save money where we can, so we can re-invest in high value areas. Examples include Application Modernization of PeopleSoft, Next Generation Telecom Expense Management System, and the Agency Data Warehouse.

IT Initiative 3:

Accelerate the MSI/MSS tower recompetes: Accelerate value realization and get the solutions that we want/need to serve the Commonwealth.

IT Initiative 4:

Cybersecurity: Support the mission of protecting the Commonwealth's data assets and ensuring a secure technology environment that enables state agencies to fulfill their missions.

IT Initiative 5:

Application modernization: Improve IT investment management and strategic agency planning to make the Commonwealth more efficient and effective.** • Identify applications

that need funding for replacement or major remediation over the next six years. • Inform the administration and General Assembly, allowing them to make the best investments in technological sustainment in the COV.

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

Are there any mandate driving changes in your current IT environment? (Yes/No)

Yes

1. Mandate Details:

Mandate:

Internal to State Government

Mandate Date: 07/30/2026

Need Change:

SUDA 25-26 Program Procurement - The 2024 Appropriation Act instructs Virginia IT Agency (VITA), in conjunction with the Office of Data Governance and Analytics (ODGA), to procure a cloud-based data analytics platform. This platform will provide the comprehensive capture of substance use disorder and opioid public data across the Commonwealth. Budget Bill - HB6001

2. Mandate Details:

Mandate:

Internal to State Government

Mandate Date: 05/12/2025

Need Change:

HB1632 - The bill directs the Chief Data Officer to obtain from VITA the office space and human resources, procurement, fiscal, and other administrative support and resources that are necessary to support the operations of ODGA.

Will you have staffing issues that impact meeting these requirements and mandates?

No

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

List in priority order, the IT investments (Projects, Procurements, BRTs) for your agency during the next 6 years.

Place your proposed projects and procurements in order of priority for your agency (one being the highest priority).

1. Projects and Procurement Details:

IT Investment:

Managed Security Services Re compete

IT Objective:

Operate

IT Business Value:

To provide managed security services for VITA and its Agency customer base.

IT Support:

VITA to conduct an RFP (request for proposal) for one or multiple Managed Security Services suppliers (MSS).

2. Projects and Procurement Details:

IT Investment:

Managed Cloud Services

IT Objective:

Operate

IT Business Value:

To provide public cloud services (Microsoft Azure, Google GCP, and Oracle OCI) for VITA and its Agency customer base.

IT Support:

VITA to conduct an RFP (request for proposal) for multiple Managed Public Cloud Services providers (MCS).

3. Projects and Procurement Details:

IT Investment:

Next Generation Telcom Expense Management System (TEMS)

IT Objective:

Innovate

IT Business Value:

IT Support:

VITA is looking at ways to set future direction for Telco Expense Management (TEM) to improve costs and manage efficiencies with our current environment, as well as getting guidance on developing a strategy and direction to optimize costs and investments in future TEM efforts.

4. Projects and Procurement Details:

IT Investment:

SUDA 25-26 Program

IT Objective:

Improve

IT Business Value:

The platform will provide the comprehensive capture of substance use disorder and opioid public data across the Commonwealth.

IT Support:

Implement a statewide substance use disorder abatement enterprise data platform that serves needs across the Commonwealth.

5. Projects and Procurement Details:

IT Investment:

Cybersecurity Plan Capability Assessment

IT Objective:

Improve

IT Business Value:

IT Support:

- 1) Overall review of a specified locality's current capabilities as compared to the goals and objectives described in the Virginia Cybersecurity Plan.
- 2) Assessment of the current state capability level of the organization in its current state.
- 3) Development of recommended security artifacts to support operationalization of the Virginia Cybersecurity Plan

6. Projects and Procurement Details:

IT Investment:

VITA Migrate ATOS Alsaac to VITA Splunk

IT Objective:

Improve

IT Business Value:

Will provide the business with the capability to search queries and dashboards and allow for real-time monitoring, threat hunting, and incident investigation.

IT Support:

Migration of the enterprise SIEM functions from ATOS Alssac Managed Detection and Response (MDR) to VITA's Splunk instance

7. Projects and Procurement Details:

IT Investment:

Translation Services

IT Objective:

Innovate

IT Business Value:

Artificial Intelligence (AI) translation of web pages and documents rendered on screen as part of an established website, Also used for complex documents that may be difficult for a machine to translate or content where a high degree of accuracy is paramount.

IT Support:

VITA will select a vendor to provide a flexible offering of machine-learning and human translation services.

8. Projects and Procurement Details:

IT Investment:

VITA Print Services (VPS)

IT Objective:

Improve

IT Business Value:

VITA's ability to offer a comparable solution to agencies, after termination of the MPS contract, is the goal of VPS.

IT Support:

The VITA Print Service (VPS) offering will assume print device assets currently in place with Agencies under the Xerox Managed Print Services (MPS) contract to provide a seamless transition of the existing managed print device assets and services.

9. Projects and Procurement Details:

IT Investment:

Server Storage and Data Center Services

IT Objective:

Operate

IT Business Value:

Continuation of SSDC services

IT Support:

VITA to conduct an RFP (request for proposal) for Server Storage and Data Center Services (SSDC).

IT Strategic Plan Budget Tables

Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees				
VITA Infrastructure Changes				
Estimated VITA Infrastructure				
Specialized Infrastructure				
Agency IT Staff		\$54,503,945		\$54,503,945
Non-agency IT Staff		\$18,319,299		\$18,319,299
Cloud Computing Service				
Other Application Costs				
Total:		\$72,823,244		\$72,823,244

Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:	\$2,000,000		\$2,000,000	
Non-Major IT Projects:				
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:		\$103,471,417		\$103,471,417
Non-Major Stand Alone IT Procurements:				
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment:				
Total:	\$2,000,000	\$103,471,417	\$2,000,000	\$103,471,417

Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services		\$72,823,244		\$72,823,244
Proposed IT Investments	\$2,000,000	\$103,471,417	\$2,000,000	\$103,471,417
Total	\$2,000,000	\$176,294,661	\$2,000,000	\$176,294,661

Commonwealth Projects >= \$250,000.00

Agency:	136 Virginia IT Agency (VITA)		
Date:	10/8/2025		
VSP Transformation Program			
Category 1		Project Initiation Approval	
VSP has elected to proceed forward with an overhaul of IT infrastructure that is broken out into a two-phase approach.			
Project Start Date	2/19/2021	Project End Date	6/30/2028
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$8,424,088	\$44,361,255	
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

VeraSmart Project			
Category 1		Project Initiation Approval	
NextGen TEMS implementation of new Calero.Com application to replace existing TEBS TelMaster for expense management, invoice processing, inventory and re-billing processes as well as expenses. This includes outsourcing certain managed services such as ordering, invoice loading, reconciliation, Agency re-billing and dispute management. There will be a revised Contract with Calero for the implementation of Calero.Com and associated managed services and a SOW with KPMG for implementation support services and acting as a strategic advisor for a successful TEM solution.			
Project Start Date	2/24/2023	Project End Date	6/30/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$2,471,000		\$2,471,000
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Managed Cloud Services Project - Azure

Category 4		Project Initiation Approval	
The project is to successfully transition from current Managed Cloud Service (MCS) provider for MS Azure to NTT Data as a new supplier. NTT DATA is offering the Commonwealth of Virginia a comprehensive managed cloud services (MCS) solution for Microsoft Azure. As part of this MCS solution, NTT will provide reliable operations and maintenance of the Commonwealth’s existing Azure investments while also guiding agencies as they consider the migration of new applications or systems to Azure.			
Project Start Date	10/17/2024	Project End Date	9/30/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$656,034		\$556,034
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

IAM SailPoint			
Category 4		Project Initiation Approval	
Replace SailPoint from an On-Prem solution to a Cloud Solution.			
The project will be conducted by SAIC, using Agile methodology. Work effort will be backlogged in Epics and Features, and delivered incrementally via Stories.			
Phase 1: Build the New Environment and create necessary connectors.			
Phase 2: Replicate the current FUNCTIONALITY of what was in the On-Prem solution into the new IDN Online environment.			
Phase 3: IAM Enhancements.			
Project Start Date	9/20/2023	Project End Date	6/30/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$3,000,000		\$3,000,000
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

SUDA (Substance Use Disorder Abatement)		
Category 4	Project Initiation Approval	
Prior to the SUDA data platform project, VITA and ODGA procured Gartner to conduct a needs assessment		

that reviewed existing state software platforms, data sets, and functional requirements. Gartner utilized qualitative and quantitative methodologies with interviews and surveys of 40 identified agencies and organizations that housed opioid related data or programs, in addition to local governments and addiction service providers. The SUDA Needs Assessment final report included business and technical requirements for the SUDA enterprise data platform were developed based on stakeholder input. Gartner also conducted an analysis of alternatives that was reviewed by VITA and ODGA in order to determine the most viable path forward, hereby the development of the SUDA Platform was determined.

The SUDA platform project will utilize the technical and business requirements from the SUDA Needs Assessment to build and deploy the new SUDA platform. ODGA will ingest data from targeted agencies, prepare data and provide curated datasets for the SUDA data warehouse. VITA will seek and contract a Supplier through CAI to provide technical resources to create comprehensive data analytics platform and visualizations using PowerBI. A statement of requirements (SOR) was created by VITA and ODGA. The SOR is uploaded in project documents. The Supplier will have access to de-identified data only on a private instance of VITA's AWS cloud platform that has been created solely for SUDA purposes. Technical architecture was developed and agreed upon by VITA and ODGA. The technical architecture diagram has been uploaded in project documents.

VITA and ODGA have the depth of experience and expertise to accomplish a project of the nature. The VITA Executive Sponsor is Bob Osmond and the project sponsor is Jeffrey Scheich. The VITA project manager, Natalie Fitzwater, will utilize a waterfall methodology to manage the overall project for VITA and the Supplier's deliverables. The VITA PMO Manager, Paul Bradbury oversees Natalie's work. In collaboration with VITA, ODGA provides additional support for data governance and technical subject matter expertise from Chris Burroughs, Chris Wooten, and Payton Lamb with oversight provided by Ken Pfeil and Marcus Thornton.

A Supplier for technical resources will be sourced through CAI and develop Power BI data visualizations in collaboration VITA and ODGA. VITA intends to source a Supplier in April 2025 with a timeline to complete deliverables by October 2025, a period of six months. Upon orientation to the project and access to curated data, the Supplier's project manager will oversee the work of their team to meet the deliverables timeline. A statement of requirements (SOR) outlined a deliverable timeline for payment of successfully completed and accepted work. Although the Supplier may use their own project management methodology, it is expected that they will follow the deliverable timeline which was developed in a waterfall approach. User acceptance and testing will be conducted with Virginia Opioid Abatement Authority's (VOAA) Agency Advisory Group, a subset of the Needs Assessment Steering Committee and stakeholders. Their participation is being managed by Gartner in coordination with the VITA project manager, Natalie. VOAA and Gartner have established a timeline based on the Supplier deliverables to test, provide input, and accept the Supplier's data visualizations. At the conclusion of the Supplier's six-month contract, VITA and ODGA will maintain the new platform. VOAA has agreed to become the SUDA product owner upon SUDA's development and implementation which will also direct the decommission of the FAACT platform. Upon project closeout, VOAA will direct SUDA ongoing content and funding. VITA will continue to host SUDA on AWS and ODGA will continue to govern the data warehouse. Through weekly reports, IOAC, PMD, and direct interaction with Bob Osmond and Brahma Alaparhi, the project team will maintain transpa

Project Start Date	1/16/2025	Project End Date	6/30/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$4,000,000	\$1,750,000	
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Translation Services Project

Category 4

Project Initiation Approval

VITA will manage a language translation solution, provided by the vendor Smartling, that will facilitate the translation of public websites and documents into at least the ten most common non-English languages for executive and non-executive branch agencies in the Commonwealth of Virginia.

Translation services break down into two categories:

- Machine based translation – Artificial Intelligence (AI) translation of web pages and documents rendered on screen as part of an established website.
- Human Language Translation Services – Professional translation of documents and verification of AI translation to ensure accuracy. This is used for complex documents that may be difficult for a machine to translate or content where a high degree of accuracy is paramount (medical forms, tax documents, etc.).

Following the website modernization project, which was created in response to Governor Youngkin's directive to ensure executive branch agency websites are secure, accessible, and use standard design elements, translation services were identified as a key component of the effort to be provided to agencies for their websites and documents.

****Smartling AI has received Secretariat approval. It is AI Request Number AI-27****

Project Start Date	3/13/2025	Project End Date	1/31/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$2,527,000	\$2,527,000	
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

VITA Migrate ATOS Alsaac to VITA Splunk

Category 4

Project Initiation Approval

MSI

☒ The MSI Senior Project Manager (PM) will perform the following duties:

- o Maintain KSE Record.
- o Develop Project Plans, Schedule development and Tracking.
- o Work with Suppliers to identify tasks needed to execute the scope of work and develop project plans and schedules for delivery of scope.
- o Conduct kickoff meeting with Suppliers and Agency to review project plan details.
- o Utilize KSE to provide weekly status reports detailing overall Health, Cost, Scope, Schedule, and Resources.
- o Attend Customer meetings to provide status of the Project in context of the Customer business parameters.

- o Provide information related to business decision impacts on the project and project impacts on Customer business functions.
- o Attend Supplier Meetings (Coordination, Preparation and Follow-up)
- o Serve as the single point of contact for project related activities.
- o Manage Troubleshooting, Issue and Problem Resolution.
- o Provide Risk and Issue Management (Tracking, Coordination, and resolution).
- o Provide STS Management, Cross Tower Coordination, and Communications.

Project Start Date	4/7/2025	Project End Date	12/1/2025
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$1,320,103		\$1,160,103
Estimated first year of biennium:	\$0		
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Modern Accounting and Reporting System (MARS)

Category 2	Investment Business Case Approval
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Modern Accounting and Reporting System (MARS).

VITA has struggled to close books for the accounting monthly and yearly cycles. Manual processes have caused errors and delays in processing. We need a robust asset management module. Also need to support regulatory compliance.

The project will replace the existing PeopleSoft Financials system with a modern, integrated ERP solution to improve financial operations, reporting, and scalability. It includes the selection, implementation, data migration, user training, and go-live support for core financial modules such as General Ledger, Accounts Payable, Accounts Receivable, Procurement, and Asset Management. DOA and VITA will each be pursuing independent solutions to meet agency business needs, BUT the intent is to work together throughout to ensure that we are aligned on requirements.

VITA will conduct an RFP for this requirement.

Project Start Date	7/1/2026	Project End Date	10/25/2029
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$2,500,000		\$2,500,000
Estimated first year of biennium:	\$1,250,000		\$1,250,000
Estimated second year of biennium:	\$0		

Project Related Procurements

There are no procurements for this project

Commonwealth Procurements >= \$250,000.00

Agency:	136 Virginia IT Agency (VITA)
Date:	10/8/2025
Procurement Name:	Planview License Renewal FY25
Procurement Date	6/30/2026
Procurement Description:	CTP License Renewal FY25. Planview supports the Code of Virginia requirement for the CIO to approve all IT procurements at \$ 250,000.00 and greater.
Procurement Name:	2025 Microsoft Apps Server Cloud Enrollment Renew
Procurement Date	1/30/2025
Procurement Description:	The licenses being procured are in use today by agencies in the Executive Branch. Since the release of VITA's Microsoft Power Platform Service, the agencies get these licenses through VITA now vs. the reseller directly. The total cost will not exceed \$3.413M We will recover the license cost through the VITA RUs created by VITA Finance. The licenses in question expire 01/31/25.
Procurement Name:	Acunetix 360 license renewal
Procurement Date	12/27/2023
Procurement Description:	Renewal of Acunetix 360 Online license. Term is 12/28/2023 - 12/27/2024 Acunetix 360 is a best-of-breed enterprise web vulnerability solution designed to be a part of complex environments. It is the SaaS successor to our current on-prem solution, Acunetix Premium which will be sunset.
Procurement Name:	AMCIS software renewal, July 2025 - December 2025
Procurement Date	12/31/2025
Procurement Description:	This is the semi-annual renewal for AIS, now called AMCIS, software renewal through Triad. Each year we have a June and December renewal for the software that supports AMCIS services. Term 6/30/2025 - 12/31/2025
Procurement Name:	Archer support/maintenance license renewal

Procurement Date	12/14/2023
Procurement Description:	Renewal of Archer support/maintenance licenses - Two year renewal, 12/20/23 - 12/19/2025
Procurement Name:	Axonius Software Renewal 2025
Procurement Date	6/29/2026
Procurement Description:	Axonius gives IT and security teams a comprehensive inventory, uncovers gaps, and triggers automated response actions whenever devices, users, and SaaS apps deviate from policies, controls, and expectations.
Procurement Name:	Contractor extensions 2024
Procurement Date	4/30/2024
Procurement Description:	Extension for contractors that exceed \$250K/year. Extensions cover 5/1/2024 - 04/30/2025 for the following contractors: * Akaash Athikam, \$250,000 Enterprise Solutions developer support * Brian Guillena \$280,000 Cloud Services * Chet Loveland \$256,960 Security review for all platform services * Ron Sticinski, \$294,798 Enterprise Solutions project management * Abby Rigatti for \$274,000
Procurement Name:	Contractor extensions 2025
Procurement Date	4/30/2025
Procurement Description:	Extension for contractors that exceed \$250K/year. Extensions cover 5/1/2025 - 04/30/2026 for the following contractors: REQ1675414 - Deputy Chief Information Security Office, Julie Chatman - \$418,000 REQ1675410 - Telco Subject Matter Professional, Tom Stupeck - - \$275,000 REQ1675405 - Finance Lead, Zachary Carr - \$285,000 REQ1675378 - Cloud Solution Architect, Brian Guillena - \$266,000 REQ1675370 - Platform Security Architect, Chet Loveland - \$266,000 REQ1675350 - Application Developer, Akaash Athikam - \$256,500 REQ1675341 - Chief Technology Officer, Andy Savage - \$288,000 REQ1675314 - M365 Engineer, Giles Urena - \$299,231 REQ1675302 - Legacy VDN Consultant, David Knight - \$264,233 REQ1674556 - OKTA Specialist, Sammi Siddiqui - \$ 252,588
Procurement	ePlus Support of ThousandEyes (3 years)

Name:	
Procurement Date	9/30/2025
Procurement Description:	ePlus support of ThousandEyes. Deliverables for this service include: • Overall management of Thousand Eyes monitoring tool including notification of network performance anomalies • Visibility into network paths and characteristics via dashboard and reports • Guidance on prioritizing and remediating potential network performance degradation Cost - \$2,152,080.00, which covers 3 Fiscal Years. \$717,360 in FY25, FY26 and FY27.
Procurement Name:	ESAMCIS DSS Dynatrace
Procurement Date	8/8/2025
Procurement Description:	Executing the NTP for DSS RFS DMND0009792. VITA is buying Dynatrace licenses for a DSS implementation. We have an NTP on a RFS that DSS submitted. The RFS includes this license purchase and VITA AMCIS assistance to get Dynatrace installed. It will run on many DSS servers so there is not a specific DSS application. Dynatrace provides an observability platform for enterprise cloud environments. Their platform monitors and analyzes application performance, infrastructure, user experience, and more. Dynatrace's solutions are designed to simplify cloud complexity, accelerate digital transformation.
Procurement Name:	Establish Locality Security Operations Center
Procurement Date	10/15/2025
Procurement Description:	The SOC would provide standard services, which may include monitoring, threat analysis and intelligence, security incident response, malware protection, and managed host intrusion prevention. This service will be available for interested local governments to purchase as a service, and subscribers will be identified primarily from SLCGP participating localities. VITA will conduct an RFP for this.
Procurement Name:	EY Security Reporting Program
Procurement Date	6/30/2025
Procurement Description:	Ernst & Young had an engagement with the Secretary of Finance in 2024. As a result, it was suggested that VITA Develop a process and framework to conduct enterprise security risk assessments and enforce information security requirements by tracking and identified remediating risk. Along with the new process, establish a new metrics and

	reporting program.
Procurement Name:	IBM annual software renewal, 2025
Procurement Date	12/23/2025
Procurement Description:	IBM annual software renewal - 12/24/2024 - 12/23/2025. The renewal is needed to maintain coverage for support and software, which is used to provide services to DMAS, DSS, etc
Procurement Name:	License renewal to support CrowdStrike 2025
Procurement Date	1/29/2027
Procurement Description:	CrowdStrike is an industry leader in security services, which improves visibility into identity based threats to CoV systems and assists customers with recovering from a suspected computer security incident. This PGR is to cover the renewal of the CrowdStrike licenses for one year, 7/21/2025 - 7/20/2026
Procurement Name:	M365 G5 licenses for the commonwealth
Procurement Date	12/1/2026
Procurement Description:	This is the New Microsoft Enterprise Agreement for the End User Licensing through 12/1/2026
Procurement Name:	Mainframe Services Re-Compete PGR
Procurement Date	6/30/2027
Procurement Description:	VITA to conduct an RFP (request for proposal) for Mainframe Services Re-Compete for DSS and DMV.
Procurement Name:	Managed Cloud Services PGR
Procurement Date	6/30/2027
Procurement Description:	VITA to conduct an RFP (request for proposal) for multiple Managed Public Cloud Services providers (MCS).
Procurement Name:	Managed Security Services Re-Compete PGR
Procurement	12/29/2028

Date	
Procurement Description:	VITA to conduct an RFP (request for proposal) for one or multiple Managed Security Services suppliers (MSS). For the PGR, 3 year term. Other term options will be considered during contract negotiations for the best pricing and costs: - 4years plus 4+ option years - 3 year plus 2 option years - etc.
Procurement Name:	Messaging Services 2.0 Procurement
Procurement Date	7/1/2021
Procurement Description:	VITA anticipates releasing an RFP for Messaging Services to support its approximately 55,000 users and other public bodies. ECOS will be completed with the RFP. paperwork that I filed The estimated cost is \$50M, for the initial 5 years term, plus \$10M per year for each of the 3 optional renewals (total potential total cost of \$80M). VITA is looking for a single supplier that will: A. Take over support of our existing GSuite implementation and adjunct services (Virtru, ESNA, AirWatch) from Tempus Nova B. Create a messaging offering on the MSFT O365 platform creating choice between platforms C. For agencies interested in moving away from GSuite and on to O365 (and vice versa) the supplier will provide transition services D. Care and feed for both platforms The RFP will include core services such as email, calendar, archiving, mobile device management, security components, contacts, and integration into the Managed Environment. The Commonwealth is also open to value added services related to the messaging solution to include: Microsoft, Google, and Collaboration services. The project will produce a migration plan and platform transition plan, at agency's option. The RFP will also include value added services such as: - online storage - productivity suites - collaboration services - Fax to email - Voicemail to email - Virtru Encryption services or equivalent - VMWare Workspace One or Mobile Application Management through smart devices
Procurement	Microsoft App Server Cloud Enrollment

Name:	
Procurement Date	1/12/2024
Procurement Description:	VITA released the LCAP Microsoft Power Platform service in the VITA Service Catalog in Q3 of 2023. Prior to the release of the service by VITA, agencies were consuming licenses direct from SHI. The agreement term run 02/01/23 - 01/31/24 and this is year 2 of a 3 year agreement. The Business Platform Solutions team has collected agencies desired quantity renewals (DMND List tab below) which represents their commitment. The license cost will be recovered using the VITA RUs created by the CFO organization. Note: In years past this purchase would be between the agencies and SHI.
Procurement Name:	Microsoft Server Cloud Enrollment Renewal
Procurement Date	11/24/2023
Procurement Description:	The Microsoft Infrastructure Server Cloud Enrollment (SCE) is the renewal of licenses in use in VITA's production environment.
Procurement Name:	Microsoft Unified Support Renewal FY25
Procurement Date	11/27/2024
Procurement Description:	Microsoft Unified Support is a comprehensive and tailored service offering provided by Microsoft Corporation to the Commonwealth utilizing their suite of products and services. This support program is designed to ensure that customers receive the highest level of assistance, expertise, and technical guidance to maximize the value and efficiency of their Microsoft technology investments. VITA's Microsoft Unified Support contract term ends 11/30/24.
Procurement Name:	MSS RFP - Support services from Symbio
Procurement Date	4/4/2025
Procurement Description:	Supplier has been supporting the MSS RFP. There is some more work to be completed on the RFP before it can be awarded and supplier's support is still required.
Procurement Name:	Mythics - Java SE Universal Subscription
Procurement Date	8/28/2035
Procurement Description:	Virginia is currently out of licensing and support for its Java software, including both server-side and end-user components. As of January 2023, Oracle implemented a new Java licensing model based on end-user metrics, replacing the previous server processor-based model, which was not well-suited for virtualized environments. This procurement initiates a 10-year agreement to bring Virginia into compliance with the new licensing requirements. The current PGR (Procurement Governance Request) covers

	the first year of payments, ensuring VITA has the necessary licenses in place for FY26. Given the high-risk nature of this contract, additional review and approval will be required before committing funds for FY27 and beyond.
Procurement Name:	Nucleus 3 year renewal
Procurement Date	5/23/2027
Procurement Description:	Nucleus 3 year renewal. 5/24/2024 - 05/23/2027 Nucleus is a Risk-Based Vulnerability Management Platform that is the single source of record for all assets, vulnerabilities, and associated data. This PGR covers renewing the licenses in order to manage ~60K (contract allows up to 100K) devices (Code repository, web URL, cloud resource, container image, etc.) within the Nucleus platform.
Procurement Name:	Robotics Process Automation - License renewal 2024
Procurement Date	7/1/2025
Procurement Description:	RPA is a process automation capability that takes repetitive key strokes, mouse clicks, and API calls performed by a human and puts them into a single automated process. This PGR covers renewing the licenses from 7/2/2024 - 7/1/2025
Procurement Name:	Robotics Process Automation - License renewal 2025
Procurement Date	7/1/2026
Procurement Description:	RPA is a process automation capability that takes repetitive key strokes, mouse clicks, and API calls performed by a human and puts them into a single automated process. This PGR covers renewing the licenses from 7/2/2025 - 7/1/2026
Procurement Name:	Salesforce license FY25 Renewal
Procurement Date	6/30/2025
Procurement Description:	Renewal of Salesforce licenses for DSS and VDH. Term is 07/01/2024 - 06/30/2025.
Procurement Name:	Security info & event management
Procurement Date	1/19/2025
Procurement Description:	Solution will provide a way to migrate from current MSS proprietary SIEM solution to one that provides easier integration with agencies on the same platform today

Procurement Name:	Splunk Renewal - FY2025 - FY2028
Procurement Date	1/30/2026
Procurement Description:	Renewal and upgrade of the VITA Splunk Cloud Instance. The upgrade of the instance is in preparation for the migration of ATOS' AISSC to the COV Splunk to be used as the official SIEM by the MSS. This cost covers the next 3 years.
Procurement Name:	SSO and Support
Procurement Date	2/13/2024
Procurement Description:	Enabling SSO which will allow Virginians to access agency applications using a single identity with multiple layers of authentication. The procurement will cover 3 Fiscal Years. \$253,757 in FY24, \$253,757 in FY25 and \$253,757 in FY26. The initial term is from 12/15/2023 - 12/14/2024
Procurement Name:	SUDA 25-26 Program Procurement
Procurement Date	6/30/2026
Procurement Description:	Substance Use Disorder Abatement (SUDA) Platform The primary objective of the Substance Use Disorder Abatement (SUDA) platform project is to implement a statewide substance use disorder abatement enterprise data platform that serves needs across the Commonwealth. The 2024 Appropriation Act instructs Virginia IT Agency (VITA), in conjunction with the Office of Data Governance and Analytics (ODGA), to procure a cloud-based data analytics platform. This platform will provide the comprehensive capture of substance use disorder and opioid public data across the Commonwealth. The SUDA project will conduct needs assessments, develop requirements, determine a procurement (RFP or SOR/SOW), and implement the SUDA enterprise data platform. In the first phase of the SUDA project, VITA and ODGA will conduct needs assessment that includes a review of existing state software platforms, data sets, and functional requirements. The assessments include identified agencies as well as any other state agency that may house opioid related data or programs, The needs assessment will also include local governments and addiction service providers, (n=40 agencies). The requirements for the SUDA enterprise data platform will be developed based on the needs assessments and stakeholder input. In the next phase of the SUDA project, the requirements will be used to develop a cloud-based platform that collects, analyzes, interprets, and shares all opioid related data from relevant agencies across the Commonwealth. Details of product selection, procurement and platform design will be determined based on the requirements. VITA will conduct a SOR/SOW through CAI to procure technical resources for this project.

Procurement Name:	Tenable CNAPP
Procurement Date	7/1/2025
Procurement Description:	Tenable CNAPP for both commercial and government cloud environments.
Procurement Name:	ThousandEyes and AppDynamics 3 year renewal
Procurement Date	7/23/2027
Procurement Description:	Renewal of Thousand Eyes, a network monitoring/analysis tool and Application and Monitor Diagnosis (AppD). 3 year renewal for Thousand Eyes is \$1,733,454.48. 3 year renewal for AppD is \$765,024.06. Term is 07/25/2024-07/24/2027.
Procurement Name:	VITA AWS Government environment support extension
Procurement Date	12/1/2025
Procurement Description:	VITA is requesting support for the AWS Government environment. The support will be centered around the following: - Work necessary to complete the setup of the AWS Gov environment, which would be focused around: - Aligning the AWS Gov environment with SEC530 - Documenting the setup of AWS Gov to adhere with VITA rules. Assist in maintenance of architectural, operational and security documentation for the environment. - Implementing automation and DevSecOps pipelines for support and management of the AWS Gov environment - Providing limited on-going support for the environment (patching, updated networking, or security rules, addressing issues if they arise, etc.) - Setting up and/or working within established Agile based processes to support environment. - Working with other suppliers on knowledge transfer, run book creation and expansion. - Other support activities associated with the environment as necessary. - Provide technical support during cyber security incident response. Need to extend for 5 months, July 2025- Nov 2025. eVA REQ1762430
Procurement Name:	VITA Print Services (VPS)
Procurement Date	7/31/2025
Procurement Description:	As the user footprint for print services is diminishing, the Managed Print Services contract with Xerox will not be renewed. VITA's ability to offer a comparable solution to agencies, after termination of the MPS contract, is the goal of VPS.

	The VITA Print Service (VPS) offering will assume print device assets currently in place with Agencies under the Xerox Managed Print Services (MPS) contract to provide a seamless transition of the existing managed print device assets and services.
Procurement Name:	VITA Project Management Division (PMD) Assessment
Procurement Date	3/31/2025
Procurement Description:	VITA will engage Accenture to assess the Project Management Division (PMD) organization. The vendor will review its current state of operations, its mission, and its legislative mandate and to identify best practices in place, gaps, and recommendations for improvements to meet its current responsibilities. The vendor will also highlight steps needed to create a Project Management Center of Excellence to more effectively support the Commonwealth's large IT project and program portfolio.
Procurement Name:	VITA-BPS FY26 Adobe License Renewal
Procurement Date	8/29/2025
Procurement Description:	Annual true-up and license renewal for Adobe Management Platform managed service.
Procurement Name:	VSP OCI GovCloud Server Storage Migration
Procurement Date	9/1/2024
Procurement Description:	This PGR covers Phase 2, which continues the transformation efforts to complete transformation of the remaining VSP environment including the VSP Data Center and Disaster Recovery (DR) site. Specifically, the initiative will center around development of a migration plan and timeline, establishing an OCI Landing Zone, and evaluating the organization's readiness to operate in a cloud-enabled environment. Develop a migration strategy based on the assessment outcomes and other modernization paths. Develop disaster recovery and/or application continuity plan. Develop a Proof of Concept (PoC) and test the chosen migration strategy with a limited set of applications and data to identify potential issues and establish best practices.