ITSP Summary Biennium 2026-28

Agency Name: 132 Department of Elections (ELECT)

Date Generated: 09-10-2025

Agency Mission, Goals and Objectives:

Agency Mission:

The Virginia Department of Elections promotes and supports accurate, fair, open and secure elections for the citizens of the Commonwealth.

Agency Goals:

Specifically, the Department's goals include the following:

- Improve and increase the delivery of training to both internal agency staff and the elections community.
- Ensuring regular and timely reviews of all agency documents, policies, and regulations.
- Maintain the current voter registration database known as the Virginia Election Registration Information System (VERIS)
- Regroup and revise the implementation of the new Voter Registration System and planning for the archival of the existing system VERIS following successful completion of the Voter Registration System project.
- Implementation and deployment of our Cloud Migration project.
- Develop and implement the replacement of the Committee Electronic Tracking (COMET) and Campaign Finance Management (CFM) systems.
- Continuation to maintain and update our current systems and applications that is used within the ELECT agency.

Agency Objectives:

The Department's main areas of focus are election security, proper administration of elections, and focusing efforts to secure and stabilize our voter registration database, while implementing the new replacements for our Committee Electronic Tracking (COMET), Campaign Finance Management (CFM), and our Voter Registration System to achieve greater efficiency and effectiveness which will result in cost-savings and increased customer service experiences.

Current IT State:

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 6 years in support of the strategic objectives of your agency.

Will any of the following areas require additional funding over the next 6 years beyond that currently forecast by your agency? (please check all that apply)

System Enhancements,

Looking ahead over the next 6 years, please list any IT initiatives needed to support the business Mission, Goals, and Objectives of your agency not addressed by application modernization (other than staffing levels and applications detailed elsewhere). These could include disaster recovery, network upgrades, radio communications etc.

External Factors Impacting IT:

In this section, describe changes or mandates from external sources to the agency's current IT investments. These are requirements and mandates from external sources, such as new federal or state legislation, executive orders, regulatory bodies, or legal requirements. The agency must identify the change, any important deadlines that must be met, and the consequences if the deadlines are not met.

Are there any mandate driving changes in your current IT environment? (Yes/	No)
No	

Will you have staffing issues that impact meeting these requirements and mandates?

Future IT Solutions:

This section will discuss how the agency's IT investments and investment strategies support the business strategies over the next 6 years. The agency does not need to discuss specific technologies at this time.

List in priority order, the IT investments (Projects, Procurements, BRTs) for your agency during the next 6 years.

your proposed projects and procurements in order of priority for your agency being the highest priority).
Projects and Procurement Details:
IT Investment:
New Voter Registration System Project
IT Objective:
Improve
IT Business Value:
The new Voter Registration System will provide improved security and reliability.
ELECT would benefit from replacing a technology framework that is reaching end-of-
support and end-of-life with a system running on newer, scalable technology with
the ability to reduce performance degradation and increase availability.
IT Support:
The Department is in the process of developing and implementing a new Voter
Registration System to replace its current system VERIS, a seventeen-year- old
system.
2. Projects and Procurement Details:

IT Investment:

Cloud Migration Project

IT Objective:

Improve

IT Business Value:

This investment will enhance efficiency with our IT infrastructure, improve security, future proofing for growth, and increase our cloud native services.

IT Support:

To continue our efforts of system modernization within the agency.

3. Projects and Procurement Details:

IT Investment:

Committee Electronic Tracking (COMET) and Campaign Finance Management (CFM) systems Project

IT Objective:

Improve

IT Business Value:

This investment will enhance to our present campaign finance systems.

IT Support:

COMET is the application provided by the Virginia Department of Elections, as required by § 24.2-946.1. of the Code of Virginia, to allow for committees to file their reports electronically, so they are in compliance with § 24.2-947.5. of the Code of Virginia. COMET was initially developed in 2010-2011 and went live in early 2012. It has been updated multiple times to add functionality and improve its operation. Due to the age of the system and increased functional demands, COMET will need to be replaced.

IT Strategic Plan Budget Tables

.Current IT Services				
	Costs Year 1		Costs	Year 2
Category	GF	NGF	GF	NGF
Projected Service Fees	\$1,726,258		\$1,778,046	
VITA Infrastructure Changes				
Estimated VITA Infrastructure	\$1,726,258		\$1,778,046	
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Specialized Infrastructure				
Agency IT Staff	\$4,666,442		\$4,666,442	
Non-agency IT Staff	\$4,854,013		\$4,854,013	
Cloud Computing Service				
Other Application Costs				
Total:	\$11,246,713		\$11,298,501	

.Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:	\$7,000,000		\$7,000,000	
Non-Major IT Projects:				
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:	\$6,000,000		\$6,000,000	
Non-Major Stand Alone IT Procurements:				
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment:				
Total:	\$13,000,000		\$13,000,000	

Projected Total IT Budget				
	Costs Year 1		Costs	Year 2
Category	GF	NGF	GF	NGF
Current IT Services	\$11,246,713		\$11,298,501	
Proposed IT Investments	\$13,000,000		\$13,000,000	
Total	\$24,246,713		\$24,298,501	

Commonwealth Projects >= \$250,000.00

Agency:	132 Department of Elections (ELECT)
Date:	10/2/2025

Primary Election System - Project

Category 1 Project Initiation Approval

ELECT in collaboration with approved VITA partners will deliver all functionality using a hybrid agile/waterfall project methodology. This project will develop and implement a new statewide voter registrations system designed to improve service delivery, streamline processes, and enhance user accessibility. The system will allow users to register, renew and update personal information through a modern, user friendly online portal. It will also comply with federal, state and local policies, mandates and rules. This new platform will include robust security features to protect user data and support compliance with state and federal regulations. Overall, this project aims to reduce response times, lower operational costs, and provide a seamless experience for both end users and agency staff.

The Project effort will result in the full replacement of the existing elections system, VERIS.

Key delivery areas include:

- Project Initiation
- •Gap Validation, Requirements Validation, and System Specification
- Configuration and Data Conversion
- Software Integration Testing (SIT)
- Training
- User Acceptance Testing (UAT)
- Implementation and Go Live
- Maintenance
- Plan for and decommission of VERIS

Benefits

All stakeholders will benefit from replacing a technology framework that is reaching end-of-support and end-of-life with a system running on newer, scalable technology with the ability to reduce performance degradation and increase availability. Improvements from the new SVRS include:

- •Voters and Department staff will have an enhanced Voter Registration system that will streamline workflows and processes including Pre-registration of 16 year olds, Same Day Registration (SDR), increased scanning capabilities
- •Election officials will have improved Election Administration features including expanded candidate management, the addition of candidate scanning capabilities, the ability to manage election officials (poll workers) within the system
- •Election Officials will have improved capabilities for Election Preparation including ballot proofing and rank choice voting (RCV)
- •Election Officials will have enhanced features for Absentee Voting including streamlined workflows and processes, increased scanning and vote by mail capabilities
- •All Stakeholders will benefit from improved Election Results & Description capabilities that will streamline workflows and processes including CAP (Central Absentee Precinct) reporting by precinct for inperson early voting, mailed absentee ballots processed through Election Day, and mailed absentee ballots received by the deadline and processed after Election Day
- •Department Staff will have enhanced features for Election Security including increased capabilities for auditing and protective scans

- •Election Officials and Department Staff will have improved capabilities to Maintain Geographic Data that will streamline processes for redistricting and representing efforts
- •Election officials and Department staff have the ability to work more efficiently utilizing a system that supports multiple browsers

Project Start Date	5/31/2021	Project End Date	9/2/2026
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$22,654,375	\$8,203,186	\$20,220,313
Estimated first year of biennium:	\$7,000,000	\$7,000,000	
Estimated second year of biennium:	\$7,000,000	\$7,000,000	

Project Related Procurements

Primary Election System -Procurement

Commonwealth Procurements >= \$250,000.00

Agency:	132 Department of Elections (ELECT)		
Date:	10/2/2025		
Procurement Name:	Primary Election System - Procurement		
Procurement Date	3/31/2021		
Procurement Description:	VERIS, our existing system, no longer offers the robustness of newer systems. Virginia election law requires that our systems be agile enough to quickly adhere to legal and legislative changes in our system. VERIS is not very flexible to change, modifications require much attention and time. Additionally, there are improved software features in some of the newer vendor software platforms along with easier compatibility with third party software. The 2020 session of the general assembly in HB2019 directed ELECT to release an RFI to seek information on the replacement of VERIS and report on the options and potential costs. An RFP will be released to further evaluate, score and select the VERIS replacement solution.		
Drocurement	VERIS Support Staff Aug 2025		
Name:	VEINS Support Start Aug 2023		
Procurement Date	12/31/2024		
Procurement Description:	VERIS IT Support-Staff Augmentation, authorizing use of the CAI contingent labor contract. VERIS is Virginia's Voter Registration system		