

2022 - 2024 IT Strategic Plan

Agency: 799 Department of Corrections (DOC)

Date: 8/16/2022

Current IT State

In this section, describe the high-level strategy the agency will use to manage existing operational IT investments over the next year to 5 years. This section should align with identified Business Requirements for Existing Technology (BReTs). At minimum, please address the following questions in your description of your agency's strategy for managing existing operational IT investments:

Are there existing IT investments that will require additional funding over the next year to 5 years, such as license renewals, re-competition of current IT contracts, or system enhancements required by the Agency Strategic Plan?

If there are systems that will no longer support the agency's business needs, either through poor performance or excessive cost, how does IT leadership in the agency plan to address the issues?

If the agency does not have the staff or funding to meet increasing demand for IT services, how will IT leadership fulfill the requests?

The mission of the Virginia Department of Corrections (VADOC) is to reintegrate men and women in our custody and care by providing supervision and control, effective programs and re-entry services in safe environments which foster positive change and growth consistent with research-based evidence, and constitutional standards.

In 2004, VADOC initiated a project to redesign and rebuild its technology environment. This approach was groundbreaking in the world of corrections in its approach. The goal was to create an environment that would replace all the legacy systems in use to manage the inmate population, but also to create an environment that would support the programs VADOC needed to reduce recidivism rates in Virginia.

The result of this effort was VirginiaCORIS - a web-based, modular Inmate Management System that allows the VADOC to customize the application as needed while still ensuring upgradability from the vendor. Upgradability is key to keeping the application up to date for the duration of its anticipated 30-year lifespan.

In 2013, The State Compensation Board, faced with replacing its legacy Local Inmate Data System application, worked with VADOC to host jail data within VirginiaCORIS, taking advantage of the existing robust modern architecture, and the considerable shared inmate population base. Considerable cost were realized in addition to increasing public safety through improved data sharing between agencies.

VADOC continues to add modules to VirginiaCORIS to further support the programs needed to manage the inmate population and the programs used to rehabilitate and re-integrate ex-inmates back into society.

Another key necessity that VirginiaCORIS provides is the need for rapid access to information. Public Safety agencies of the Commonwealth need information to be available on demand. VirginiaCORIS has met this need as it is designed for 24/7 operations and has a 99.7% availability rate.

Through consolidation and modernization, VADOC has reduced the number of systems in use from a high of over 50 to only 25 in use today. VADOC not only addressed the need to meet the ever-increasing business requirements, but also the need to be fiscally responsible when scarce Commonwealth financial resources must be carefully apportioned.

Several proposed initiatives and unfunded investments required to support the agency's performance measures are outlined in the Strategic Plan and include, but are not limited to: LiveScan, Mug Shots, Inmate KIOSKS and tablets,

Web-Based GIS for Inmate Data, and Data Warehouse and Business Intelligence Reporting. The Financial, Human Resources, Manufacturing, and other administrative areas of the Department are also technologically underserved, and there is no ERP application in place to support these areas of the Department. Staff must inefficiently enter redundant data in multiple applications, many business processes are handled manually, and management has insufficient real time access to quality data for essential decision-making functions. The VADOC could utilize the commercial, off-the-shelf software to provide employees the ability to manage standard workflows. These workflows, such as the process of hiring employees, employee grievances, staff evaluations, and many others can be processed through a standardized workflow.

The VADOC is investing into its business intelligence/data analytics platform, in addition to strengthening its business intelligence and metadata software position. The VADOC has implemented a data warehouse in which two sources of data are stored, and will interface with other data sources to provide further data analysis.

VADOC supports all computer hardware, software and infrastructure needs to support inmate programs and services for education and re-entry. Changes in today's environment has dictated that core services be offered via the internet versus traditional software installations.

Factors Impacting the Current IT

In this section, the agency will describe the changes in their business environment that will require or mandate changes to the agency's current IT investments. These are requirements and mandates from external sources, such as other agencies or business partners, the agency's customer base, product and service providers, or new federal or state legislation or regulations. The agency must identify the business value of the change, any important deadlines that must be met, and the consequences if the deadlines are not met. In your discussion, be sure to note whether the proposed enhancements are funded or not. If the agency's existing current IT investments will not need enhancement due to requirements or mandates from external sources in the foreseeable future, the agency should enter the following text rather than leave the Factors Impacting the Current IT section blank

For each mandated change, summarize your agency's response from your Agency Strategic Plan, and is it the opinion of agency IT leadership that the IT portion of the response is adequately funded?

Do the mandated changes effect IT in other Commonwealth agencies, or in other states? If so, how?

The Information Technology Unit's goal is to provide innovative technology solutions and sound security policies that support our staff in ensuring public safety.

The VADOC investment in modernization has positioned it for further innovation and has provided IT staff with career enrichment by allowing them to move to more rewarding jobs by creating an environment that promotes learning new technologies, serving the public and opportunities for advancement. IT staffing levels have not kept up with the technology demands of the agency. As such, the agency cannot properly provide continuous support and the delivery of key projects.

Agencies like VADOC that are funded through general funds are unable to compete with the private industry and non-general fund agencies salaries. Therefore the exposure to this strategic risk is compounded by not offering competitive salaries to prime candidates. In addition, not all technical components of VADOC's technology infrastructure are maintained by ITU. Electronic Security, a team of four VADOC staff members, supports technology like video surveillance, video conferencing, panic alarms, burglary alarms, access control for both correctional centers and community corrections. This unit also manages key controls, shaker fences, taut wire fences, microwave detection systems, and motion sensors. Given that this team is also facilitating the roll-out of new facility video surveillance systems, it is also understaffed for the workload it faces. Electronic Security and ITU Field Technology divides the Commonwealth into three regions for support. Ideally, this function requires three or more technical support staffers per region at a minimum. Currently levels of staffing for the regions is a puts VADOC at a strategic risk. Because the Richmond headquarters is centrally located, it also needs additional technical support staffers.

Additionally dedicated Video Teleconference (VTC) technical support staffers are needed for the existing version of this VADOC tool. Currently this team does not have any administrative support, and this added effort takes focus away from productive tasks. To properly support the current efforts, VADOC would need to increase the Electronic Security staff to eleven, including eight technical support staffers, two VTC staffers, and one administrative assistant.

Homeland security issues, law enforcement activities, evidence based decision making, and improved data exchange at all levels of government are creating additional pressures for sharing information between agencies. This requires work on improving and standardizing infrastructure, databases, and data exchange methods. The ITU staff is required to develop new skillsets to operate in this new environment; thereby increasing training demands and creation of new recruitment/retention issues.

DOC is underfunded for all technology initiatives to include staffing. The ITU technology staff has less than 60 full time employees to support a multitude of applications, major IT Projects, inmate technology, and almost 12,000 users with unique business needs to support. ITU must employ contractors to support both operations and new technology initiatives as full time staffing resources are neither provided or can be found at marketable salaries. Often, the Department of Corrections must choose between operational initiatives and technology to fund critical activities such as these.

Proposed IT Solutions

In this section, describe the high-level strategy the agency will use to initiate new IT investments over the next year to 5 years in support of the agency strategic objectives documented in your Agency Strategic Plan. The agency does not need to consider specific technologies at this time, however, the strategy should identify how the IT implementation will provide business value to the organization. This section should align with identified Business Requirements for New Technology (BRnTs). At minimum, please address the following questions in your description of your agency's strategy for initiating new IT investments:

What are the most important solutions, based on the priority assigned to the requirements by the business sponsors in your agency, and what is the approach to achieving these priority solutions?

If any new IT initiatives will be started in the upcoming budget biennium, is it the opinion of agency IT leadership that it is adequately funded?

Does the agency's current IT staff have the appropriate skill set needed to support future agency technologies? If not, what skill sets need to be acquired?

If the agency will be engaged in multiple new IT initiatives, how will agency IT staff and agency subject matter experts be used across the initiatives?

The Virginia Department of Corrections will implement an Electronic Health Record (EHR) solution not only to the Women's Facilities, but also to the Men's Facilities and Marion Correctional Treatment Center. With an EHR, the agency can:

- Improve communication among providers and healthcare staff
- Improve care coordination among providers and healthcare staff
- Improve risk management processes and policies
- Decrease records supply and storage requirements
- Increase process efficiency and effectiveness
- Enhance clinical/financial reporting
- Enhance management reporting
- Improve retention of clinical staff

VADOC invests a great deal of corrections officer time and effort into the control of movement within facilities. All mass movement of inmates between buildings for education purposes, academic and vocational purposes, meals, recreation, visitation, and a multitude of other purposes are controlled through a process known as the "Master

Pass". The Master Pass process output is a list of inmates and all movements, a "Master Pass List." Individual movements for single inmates, such as medical appointments, lawyer visits, and drug testing, are outside the scope of the Master Pass process, and are controlled through a "Trip Pass" process. Master Pass scheduling is done within the VirginiaCORIS inmate management system; Trip Passes are not. All of this process is labor-intensive and likely has an elevated risk of incorrect or incomplete reconciliation against a similar completely electronic process. As soon as the report is printed, it can become out of date due to constant movement updates.

Currently, the VADOC is researching additional initiatives for the future to utilize RFID and QR codes to interface with VirginiaCORIS. The VirginiaCORIS team began a dialogue with Abilis, the CORIS software vendor, and asked that they prepare three possible solutions using the best available technology. These solutions involved the use of active RFID, passive RFID, and simple barcode scanning of QR codes printed on existing identification cards. Virginia DOC selected the QR code system based on it being by far the least costly option, and the simplicity of implementation, as it would be most similar to existing operations. We also expect training and maintenance costs to be much lower than with either RFID solution.

VADOC is maturing its practice of managing IT projects and will seek to procure and deploy a project and portfolio application to support its newly formed Delivery Service Unit. The effort is designed to align project and portfolio management best practices with delivery methodologies.

ITU will be seeking additional Security tools including system logging and data masking that will help the Information Security Office secure, monitor and alert on security threat vectors.

IT Strategic Plan Budget Tables

Agency:	799 Department of Corrections (DOC)			
Date:	8/16/2022			
Current IT Services				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Projected Service Fees	\$38,487,878.00		\$39,642,515.00	
VITA Infrastructure Changes				
Estimated VITA Infrastructure	\$38,487,878.00	\$0.00	\$39,642,515.00	\$0.00
Specialized Infrastructure				
Agency IT Staff	\$4,442,532.00	\$157,362.00	\$4,442,532.00	\$157,362.00
Non-agency IT Staff	\$3,027,744.61	\$317,001.60	\$3,027,744.61	\$317,001.60
Cloud Computing Service				
Other Application Costs	\$883,380.00		\$883,380.00	
Total:	\$46,841,534.61	\$474,363.60	\$47,996,171.61	\$474,363.60
Proposed IT Investments				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Major IT Projects:	\$4,562,269.00		\$10,000,000.00	
Non-Major IT Projects:	\$857,498.20		\$859,648.16	
Agency-Level IT Projects:				
Major Stand Alone IT Procurements:	\$18,884,000.00	\$428,571.43	\$16,384,000.00	\$428,571.43
Non-Major Stand Alone IT Procurements:	\$6,503,493.00	\$150,000.00	\$5,428,380.00	\$150,000.00
Agency-Level Stand Alone IT Procurements:				
Procurement Adjustment for Staffing:				
Total:	\$30,807,260.20	\$578,571.43	\$32,672,028.16	\$578,571.43
Projected Total IT Budget				
	Costs Year 1		Costs Year 2	
Category	GF	NGF	GF	NGF
Current IT Services:	\$46,841,534.61	\$474,363.60	\$47,996,171.61	\$474,363.60
Proposed IT Investments:	\$30,807,260.20	\$578,571.43	\$32,672,028.16	\$578,571.43
Total:	\$77,648,794.81	\$1,052,935.03	\$80,668,199.77	\$1,052,935.03

Business Requirements For Technology

Agency:	799 Department of Corrections
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799 DOC BRt Cloud Readiness Assessment 2018 Colli	
BRT Type:	Business Requirement for Existing Technology
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799 DOC BReT Cloud Readiness Assessment 2018 PREA

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	

Governor Ralph Northam's "Executive Order 19: Cloud Service Utilization and Readiness" requires agencies to take specific actions starting this month and continuing through fall 2019.

The order requires VITA to adopt a model for evaluating and incorporating cloud services into the commonwealth's information technology (IT) strategy and services. VITA has:

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799 DOC BReT Cloud Readiness Assessment 2018 Quali

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:	
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799 DOC BReT Cloud Readiness Assessment 2018 Relea

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Mandate:	
Mission Critical:	
Description:	

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799 DOC BReT Cloud Readiness Assessment 2018 Remot

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	

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799 DOC BReT Cloud Readiness Assessment 2018 Secur

BRT Type:	Business Requirement for Existing Technology
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Mission Critical:	
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799 DOC BReT Cloud Readiness Assessment 2018 Sytel

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	

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799 DOC BReT Cloud Readiness Assessment 2018 Team

BRT Type:	Business Requirement for Existing Technology
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Mandate:	
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Description:	

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799 DOC BReT Cloud Readiness Assessment 2018 Virgi

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Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	

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799 DOC BReT Cloud Readiness Assessment 2018 Visit

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799 DOC BReT Cloud Readiness Assessment 2018 VITA

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:	
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Adani CONPASS DV-Dual View Body Screening

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/25/2022
Mandate:	
Mission Critical:	
Description:	Procurement of Adani CONPASS DV-Dual View Body Screening Systems for Sussex I and Sussex II State Prisons

Axon Body Cameras

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	7/8/2021
Mandate:	
Mission Critical:	
Description:	

Axon Body Camera - body worn cameras that provide an effective tool for reviewing officer an inmate interactions.

In accordance with Chief of Staff Clark Mercer's guidance dated April 2, 2020, the DOC is taking immediate action on spending reductions to assist in paying for unbudgeted costs associated to COVID-19. Let this serve as confirmation that this Agency procurement is in compliance with the financial guidance regarding discretionary spending. This procurement supports existing operations and maintenance and not new initiatives.

BIU Case Management

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	6/9/2021
Mandate:	Yes
Mission Critical:	

Description:

Entellitrak will replace an out of date case management system currently in use by the VADOC Background Investigations Unit. The new solution will allow the Background Investigation Unit to fully implement current security standards as well as modernize their processes and procedures.

BReT - HVAC Systems Contract

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:

The Academy for Staff Development, located in Crozier, VA was designed and constructed with a state-of-the art heating, ventilation, and computerized controlled air conditioning system which was manufactured & installed by Automated Logic Corp. The Academy performs mission essential training and conference services for VADOC, Statewide and a reliable HVAC System is essential to maintain a continuing and heavy training/conference schedule. Preventive maintenance is handled by ASD Staff, however, extended warranty, software and hardware upgrades in addition to on-line technical assistance are required to keep this system operational.

BReT - Inmate Telephone Services

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:

Global Tel*Link (GTL) handles offender phone calls for the Virginia Department of Corrections. Over the last five years, Virginia has been at the forefront of efforts to bring affordable phone service to incarcerated offenders, working with GTL to rein in the average cost of phone calls from Virginia state correctional facilities. The DOC in accordance with a State mandate will subsidize this effort. Inmates housed at the Department of Corrections and the Department of Juvenile Justice (DJJ) use pay phones located within DOC & DJJ facilities to contact their friends and family members. The phone system records calls, and the company provides software used by DOC & DJJ investigators to analyze calls for required investigations.

<http://governor.virginia.gov/newsroom/newsarticle?articleId=13740#sthash.Nwwwy9xqZ.dpuf>

BReT - Automated Victim Notification System - RFP

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:

An Automated Victim Notification System. The system will provide incoming call services, outgoing notification (via letter, phone, and email) and online search capability for crime victims. When the system receives a change status from VADOC in regards to offender work release, release, transfer, name change, parole events, and death; it will immediately begin making notification attempts to the registered victim(s) in accordance with agreed upon calling patterns. The system will maintain a website that provides offender search capability.

BReT - Background Investigation System

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:

Background Investigation Unit requires a system to fully implement current security standards as well as modernize processes and procedures

BRet - BIU Case Management System - RFP

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:

Currently, the DOC Background Investigations Unit is utilizing a Microsoft Access based solution for the management of background investigation cases. The solution was identified as an audit finding, failing to meet the established security and access requirements. The Agency must have solution that can improve performance, process improvements, a contractor registry, social responsibility and increase security.

BReT - Cable TV Service

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	11/18/2021
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Mandate:	
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Mission Critical:	
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Description:

RFP for the cable contract is to secure a new contract to offer cable TV channels to the inmate population as well as to support the education / religious / wellness channels.

BReT - Cardinal Payroll Implementation Project Man

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:

DOA is in the 2nd phase implementation of Cardinal. As a result of such the DOC has determined that a full time Project Manager (PM) is needed to oversee the implementation of the second milestone release for the Cardinal system. This resource will be acquired utilizing the CAI Contract.

BReT - CCTV/Camera

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	11/20/2021
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Mandate:	
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Mission Critical:	
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Description:

These goods and services are currently being purchased under Contract DOC-20-068 for the acquisition and installation of electronic security, surveillance equipment and installation services (CCTV cameras, recorders, storage drives, etc.) for DOC Facilities, statewide. Some of the items on the current contract are becoming obsolete and repair parts can no longer be found, therefore, additional equipment and parts are needing to be procured. The equipment is an integral part of security maintenance at DOC Facilities throughout the state. It is imperative that VADOC has readily access to this equipment and services on an as needed basis therefore, it is in the best interest of the agency to establish additional term Contracts for these goods and services.

BReT - COMPAS

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	7/22/2022
Mandate:	
Mission Critical:	
Description:	
The Virginia Department of Corrections utilizes the COMPAS assessment as it is designed to be configurable for various decision points within the local criminal justice system and with various populations (i.e., women, men, institutional, community).	

BReT - CONTRACT - Electronic Security Surveillance

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
?These goods and services were previously procured under Contract DOC-10-029, and DOC-16-015, for the acquisition and installation of electronic surveillance equipment (cameras, fencing, etc.) for DOC Facilities, statewide. The equipment is an integral part of security maintenance at VADOC Facilities throughout the state. It is imperative that VADOC has readily access to these equipment and services on an as-needed basis. It is therefore in the best interest of the agency to establish a term contract for these goods and services.	

BReT - Contract Mod 91

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	9/23/2021
Mandate:	
Mission Critical:	
Description:	

Contract Modification 091 includes includes nine change requests for the Virginia Department of Corrections related to multiple areas of VirginiaCORIS. These changes are required to keep up with business process changes, and enhance the usability of VirginiaCORIS.

BReT - Contract Mod 92

BRT Type: Business Requirement for Existing Technology

Date Submitted: 11/28/2021

Mandate:

Mission Critical:

Description:

Contract Modification 092 includes includes eleven change requests for the Virginia Department of Corrections related to multiple areas of VirginiaCORIS. These changes are required to keep up with business process changes, and enhance the usability of VirginiaCORIS.

BReT - Contract Modification 067

BRT Type: Business Requirement for Existing Technology

Date Submitted: 3/19/2021

Mandate:

Mission Critical:

Description:

Contract Modification 067 includes five (5) change requests for operational enhancements for the Department of Corrections.

BReT - CPR, First Aid and Basic Life Support Train

BRT Type: Business Requirement for Existing Technology

Date Submitted: 3/19/2021

Mandate:

Mission Critical:

Description:

Online CPR, First Aid, and AED training for employees who have completed their initial classroom certification so that they will have the ability to recertify in CPR, First Aid, and AED online. DOC employees are required to re-certify annually, and having the ability to re-certify online will provide more flexibility to the DOC and reduce expenses since no travel, lodging or meals will be required.

BReT - Customer Relationship Manager System Resour

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
<p>The VA Department of Corrections has a Correspondence system created utilizing CRM 2013. The application currently hosted by VITA, will no longer be offered after June 2019. Therefore, solutions in this environment will need to be moved to the cloud. A resource is required to configure and customize Microsoft Dynamics 365 in the cloud to support existing and new requirements, and migrate the data from the existing system.</p>	
BReT - Digi-time - DOCXL and TAL Replacement	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	

The overall process for time tracking and attendance, scheduling, and leave management is manual and paper-based often resulting in incorrect time calculations and annual leave compliance issues. Different institutions have different processes for capturing arrival and departure times, which leads to inconsistent policy compliance. Significant time is spent auditing, tracking errors and correcting errors by local HR personnel and supervisors as well as HQ payroll personnel. There are repeated complaints about the length of time it takes employees to receive overtime pay since it can take multiple pay cycles before they receive it. The delays occur due to the number of manual steps for reporting and paying overtime. DOCXL and the overall manual process, designed as a temporary measure, is still in place after 12 years.

Correcting these issues is of vital importance for VADOC. A new system allows VADOC to:

1. Replace two divergent time, attendance, scheduling and leave systems with one that can interface with the new Commonwealth of Virginia (COV) payroll system (Cardinal)
2. Improve visibility into the operational health of the department
 - a. Implement dashboard reporting for management
 - b. Apply policies and procedures uniformly
 - c. Eliminate time consuming manual processes
 - d. Reduce report preparation time
3. Further the focus on employee retention
 - a. Pay overtime in a timely manner
 - b. Implement employee self-service
 - c. Enable equitable distribution of overtime
4. Better manage employee scheduling
 - a. Use overtime economically
 - b. Optimize the staffing model
 - c. Facilitate faster, easier roster approval

In addition, the lack of automation for time, attendance, leave, and scheduling has a significant impact on VADOC as the Commonwealth of Virginia (COV) moves to a new payroll system – Cardinal Payroll. Due to the manual nature of the process and the rudimentary capabilities of DOCXL, VADOC cannot interface DOCXL to Cardinal Payroll. VADOC must use the Cardinal Time and Attendance Module, which does not meet the needs of the department since it cannot manage 28 day cycles or atypical cycles nor does it manage shifts that cover 24 hours a day, seven days a week, and 365 days a year. If DOCXL remains the time and leave system for VADOC institutions, Timekeepers will have to enter daily roster data into both DOCXL and Cardinal. This dual manual entry of data means a significant increase in work for Timekeepers and the need for additional hiring of personnel to support the Timekeepers. Dual manual entry may also lead to increased errors resulting in over or under payroll payments.

BReT - DOC Help Desk

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	6/12/2022
Mandate:	
Mission Critical:	
Description:	

The Information Technology Unit (ITU) of the Commonwealth of Virginia Department of Corrections (DOC) is planning to implement an integrated, Enterprise Help Desk System for the Department of Corrections. The supplier's product is a turnkey, standard-priced solution that is "plug-and-play" and runs on a cloud-based, SaaS platform that is delivered and configured in a flip-switch manner. ManageEngine Service Desk Plus (ME SD+) is a cloud-based, SaaS system. There will be significant table-set-up and non-code related configuration of this system to meet the needs of the diverse departments as part of the procurement and deployment. The DOC is pursuing a sole source procurement for this product.

In Scope

- oSystem of record for coordinating all ticket generation from eMails, phone and submitted form requests
- oComply with VITA Security standards and HIPAA regulations
- oTangential Systems that are determined to need to be interfaced with or replaced by the new ITU Help Desk System
- oSupport HR requests to Asset Management/Operations for Equipment for New (Onboarding) and Terminated Employees
- oSupport access requests via eMail and direct to VA CORIS system
- oRule-based generation of ITU Help Desk Emailed Service Request
- oSLA metrics tracked ticket resolution with escalation notification when resolution timeframes not achieved
- oDefect Tracking capability (currently through Ticket Tracker), will be replaced by the ITU Help Desk System selected

Out of Scope

- oTangential Systems, such as Portfolio Project Management (PPM), Security Management, etc.
- oTangential Systems that are determined to not need to be interfaced with the new ITU Help Desk System
- oFeatures specific to the needs of local units outside of basic functionality

BReT - DOC Virtual Library

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	6/12/2022
Mandate:	
Mission Critical:	
Description:	Upgrade and manage the Virtual Library for Virginia Department of Corrections in Microsoft SharePoint Online and build customized views to place on the intranet and public website.

BReT - DOCXL Interface with Cardinal

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:	
Management Consulting Services resource to support the VADOC Time and Attendance Project	
BReT - Electronic Security Surveillance Equipment	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
<p>Electronic Security Surveillance Equipment - these goods and services were originally procured under contract DOC-10-029, for acquisition and installation of electronic surveillance equipment for various facilities throughout the Commonwealth. It is imperative that VADOC has readily access to these equipment and services on an as-needed basis. It is therefore in the best interest of the agency to establish a term contract for these goods and services.</p> <p>DOC is seeking to enter into a 5 year contract for \$20m at \$4m per year, this new contract is seeking to replace the existing vendor with additional new vendors, new facility construction is not included, this request covers break fixes and replacement of existing broken equipment only, and does not include any software or applications.</p>	
BReT - GTL VisManager	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/18/2022
Mandate:	
Mission Critical:	
Description:	
VisManager, is a visitation scheduling system used to manage in-person visitation.	
BReT - Modification 70	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
Contract Mod 070 is constituted by one change request, CR699, for operational enhancements to VirginiaCORIS, for the Department of Corrections.	

BReT - Modification 78

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
Contract Modification 078 includes three change requests for the Virginia Department of Corrections (i.e. CR 1069 ARM Override Approval, CR 770 Supreme Court Criminal History and CR 803 Log Books with scanners) and one assessment of hours spent in analysis for a change request that was cancelled.	

BReT - Modification 86

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
Contract Modification 086 includes one Change Request for operational enhancements for the Department of Corrections Division of Education. The VirginiaCORIS Offender Management System will be updated to accommodate updates to the Test of Adult Basic Education (TABE), a test provided to incarcerated persons within DOC.	

BReT - Offender Financial Services RFP

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	5/24/2022
Mandate:	
Mission Critical:	
Description:	
The Virginia Department of Corrections (DOC) is seeking to procure comprehensive electronic lockbox services, money order services, and offender post release debit card services for the DOC inmates.	

BReT - Perimeter System

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	11/16/2021
Mandate:	
Mission Critical:	

Description:
The procurement request is for fence mounted perimeter intrusion detection systems (PIDS). These systems are used to detect vibrations on the security perimeter fence and alert security forces in the event of an escape attempt through or over the fence as well as tampering with the fence from both inside and outside of the facility.

BReT - Pharmacy RFP

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:
The Department of Corrections is seeking to continue to contract out it's pharmacy needs. This includes medication dispensing, shipment, pharmacist consultations, on site audits and an electronic medication administration record software solution.
Solution will be EO 19 compliant

BReT - PolyCom Upgrades and O&M

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	6/12/2022
Mandate:	
Mission Critical:	

Description:
The Virginia Department of Corrections is in the process of upgrading telemedical, telejustice and non-contact visitation systems to perform operational services ensuring public safety is maintained between inmates housed at Virginia Department of Corrections facilities and health service providers; Federal, State and Local law enforcement entities; and the general public. These devices meet the specific needs of incarcerated individuals for safety and security both physical, electronic and data inside facilities for communication needs outside. Legal and health needs would require exposure of the public to undue risk without these devices. In addition, to operations and maintenance.

BReT - Portable Radio Equipment

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
Portable Radio Equipment - The DOC has identified a need for net new, upgrade, and/or repair radio equipment at a major correctional facility. It is imperative that VADOC has readily available access to such equipment and communications.	
BReT - RFID Technology	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	5/12/2022
Mandate:	Yes
Mission Critical:	
Description:	
The VADOC is piloting solutions to utilize active RFID, passive RFID, and simple barcode scanning of QR codes printed on existing identification cards and arm bands.	
BReT - Telemedical/Audio Visual Equipment	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	
The Department of Corrections has a need to procure net-new and refresh telemedical and video conferencing equipment. This equipment will to provide medical services and non-contact visitation services to offenders. This consists of a Video Codec, stethoscope, handheld camera, monitor, mounting, cabling installation and maintenance.	
BReT - Triangle XRay	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	4/7/2021
Mandate:	
Mission Critical:	
Description:	

Digital radiology hardware and software provided by IMAGE Information Systems through the sole distributor Triangle X-Ray

DOC confirms this procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis. DOC have also attained internal budget approvals necessary to complete this transaction.

BReT - VCE ERP/MRP System RFP

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:

Virginia Correctional Enterprises is seeking to procure a manufacturing and services Enterprise Resource Planning/Material Requirements Planning and Scheduling software suite that provides an end to end solution that helps manage manufacturing processes, whether made to order (MTO) or made to stock (MTS). The solution will also manage business processes, customer relationship management, quality control, procurement options, accounting/invoicing, receivables, sales, inventory control, design, product development, service operations and warehousing/delivery options so VCE can be more responsive to internal and external customers' needs, deliver greater quality and value, build loyalty and operate more efficiently.

BReT - Video Conferencing Equipment

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:

The Department of Corrections has a need for net-new and refresh teleconferencing equipment. This equipment will to provide medical services and non-contact visitation services to offenders. This consists of a Video Codec, stethoscope, handheld camera, monitor, mounting, cabling installation and maintenance.

BRnT - Human Resource ERP System

BRT Type:	Business Requirement for New Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	

Description:

Purchase and install a Human Resources software package to assist in various processing, reporting and tracking functions

BRnT - IdeaScale Innovation Platform

BRT Type:	Business Requirement for New Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:

Implement IdeaScale as a collaboration platform for Operations to facilitate meaningful interaction with key internal and external audiences.

· COVID-19 conditions have disrupted customary face-to-face opportunities for group interaction.

In accordance with Chief of Staff Clark Mercer's guidance dated April 2, 2020, the DOC is taking immediate action on spending reductions to assist in paying for unbudgeted costs associated to COVID-19. Let this serve as confirmation that this Agency procurement is in compliance with the financial guidance regarding discretionary spending. This procurement supports existing operations and maintenance and not new initiatives.

BRnT Electronic Healthcare Records

BRT Type:	Business Requirement for New Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:

This charter includes information related to Virginia Department of Corrections Electronic Healthcare Records (EHR) implementation. It includes the purpose, objectives, milestones and measurements that will be our focus going forward. Details of resources and related funding are also included in this charter.

Virginia Department of Corrections (VADOC) does not use an EHR solution to manage offender health information. Currently, offender health records are either kept on paper or in an information system which is not integrated with CORIS. VADOC relies on manual processes and paper forms for the delivery, management, and administration of all offender health services. These manual processes are less effective and efficient than would be the case with an EHR. When offenders are transferred from one facility to another their medical records must be transferred manually, which is time consuming and can lead to delays in information being available. The lack of integration with CORIS causes duplication of effort and limits the effectiveness of the CORIS system. Overall, the current document management process is inefficient and burdensome to staff.

Through the implementation of the VADOC EHR solution, the agency will be able to realize improvements in service delivery, greater accessibility of data and data sharing, improved communications and collaboration across the medical services staff, and greater coordination of care. While an EHR implementation at the VADOC is a new endeavor for the agency, it has quickly become a standard in the medical industry. A successful implementation of the VADOC EHR will institute private industry best practices in our electronic information and data exchange, resulting in greater efficiencies in the administration, services, and processes of the agency.

Business Intelligence & Data Warehouse

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	3/19/2021
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Mandate:	
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Mission Critical:	
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Description:	
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The DOC has a business requirement for a data warehouse and business intelligence solution.

Canon Solutions Copier - PR8324762-V3

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	3/26/2022
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Mandate:	
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Mission Critical:	
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Description:	
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This is a request to add additional funding to an existing purchase order (EP2884086-V2) until the contract period ends in October 2022.

Canon Solutions Copier - PR9775185

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	4/29/2022
Mandate:	
Mission Critical:	
Description:	
This purchase requested is needed to lease three (3) high capacity printers for correctional education printing programs at Baskerville, Fluvanna, and River North Correctional Centers.	

COLLIBRA

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20604 - EO19_DOC_COLLIBRA_Repurchase	

COMPAS

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	

Content Management System

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	

Content Management System	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20611 - EO19_DOC_Content Management System_ReHost	
Contract Mod 90	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	6/9/2021
Mandate:	
Mission Critical:	
Description:	
Contract Modification 090 includes twelve change requests for the Virginia Department of Corrections related to multiple areas of Virginia CORIS. These changes are required to keep up with business process changes, and enhance the usability of Virginia CORIS.	
DATAMART	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	
Digital Print	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	4/6/2021
Mandate:	
Mission Critical:	
Description:	

VCE will renew its five (5) year contract with Virginia Business systems for high speed color and monochrome production digital print equipment.

DOC confirms this procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis. DOC have also attained internal budget approvals necessary to complete this transaction.

DOC INTRANET

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:

Associated Project: CTP20597 - EO19_VADOC_DOC INTRANET_REFACTOR

GPS Offender Tracking Services

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/1/2022
Mandate:	
Mission Critical:	

Description:

DOC is seeking to procure a web-based or cloud-based Global Positioning System (GPS) electronic tracking service and equipment.

Human Resource Reporting System

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:

Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST

Inmate Cable TV Service

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	10/12/2021
Mandate:	
Mission Critical:	
Description:	
The DOC would like to initiate a RFP to procure cable TV to replace the current contract that we have with Buford Satellite that will expire next year. The contract offers a diverse channel lineup as well as providing channels that each facility can use for religious/educational/wealthness programming to the inmate population.	
Inventory Request System	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	
K9 Management Application	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	
Maintenance Management System BReT	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/19/2021
Mandate:	
Mission Critical:	
Description:	

The Virginia Department of Corrections (VADOC) currently uses a maintenance management system to maintain the agency's preventive and corrective maintenance program. The system tracks maintenance performed on VADOC facilities, equipment, and vehicles. It also measures corrective and preventive maintenance performance based on the agency's standards established and governed by the VADOC Governance Council. Additionally, it is used to manage material and supply inventories and the agency's weapons inventory.

Management Integration

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:

Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST

Microstrategy Business Intelligence

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:

Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST

Microstrategy Business Intelligence

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	

Description:

Associated Project: CTP20609 - EO19_DOC_Microstrategy Business Intelligence_PROJECT

Mod 088 - Sentence Calculation

BRT Type:	Business Requirement for Existing Technology
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Date Submitted:	4/1/2021
Mandate:	Yes
Mission Critical:	Yes

Description:

The Department of Corrections (DOC) is planning a Virginia Corrections Information System (VirginiaCORIS) Offender Management System contract modification, (088) including two change requests related to 2020 Sentence Calculation legislation amendments to §53.1-202.2.

DOC confirms this procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis. DOC have also attained internal budget approvals necessary to complete this transaction.

NorthPoint - Compas

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	4/20/2022
Mandate:	
Mission Critical:	

Description:

The Virginia Department of Corrections is use the COMPAS assessment because it is designed to be configurable for the user at various decision points within the local criminal justice system and with various populations (i.e., women, men, institutional, community). Users may choose scale sets (or groups of scales) relevant to their needs for assessing an individual at various stages of the criminal justice process. Institutions and Community corrections may use the Recidivism scales to “triage” their caseloads by risk of re-offense and violence and identify the higher risk individuals to gain a holistic view of the person in order to appropriately address supervision and treatment needs for services.

OMNI-Qualtrics System

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	5/7/2021
Mandate:	
Mission Critical:	

Description:

MAT is Medication Assisted Treatment. It is a combination of substance use disorder counseling and certain medication designed to reduce opioid overdose deaths upon release from incarceration. Reporting will be provided to the Secretary of Health and Human Resources within the Governor's Office, in addition to collaboration with DMAS, DBHDS, and DCJS regarding the MATRI program.

PREA Application	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	
Quality Medical Care	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	
Release Notification System	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	
Security Awareness Training	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	

Special Affairs Investigations SIU

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20606 - EO19_DOC_Special Affairs Investigations SIU_REPLATFORM	

SYTELINE

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20520 - EO19_VADOC_SYTELINE_REFACTOR	

Team Foundation Server

BRT Type:	Business Requirement for Existing Technology
Date Submitted:	3/31/2021
Mandate:	
Mission Critical:	
Description:	
Associated Project: CTP20605 - EO19_DOC_Team Foundation Server_REPLATFORM	

Tool Management

BRT Type:	Business Requirement for New Technology
Date Submitted:	8/3/2021
Mandate:	
Mission Critical:	
Description:	

Procure an automated, enterprise asset management solution to improve the efficiency and the effectiveness of asset management responsibilities throughout the VADOC.

Virginia Corrections Information System

BRT Type: Business Requirement for Existing Technology

Date Submitted: 3/31/2021

Mandate:

Mission Critical:

Description:

Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST

Virginia Corrections Information System

BRT Type: Business Requirement for Existing Technology

Date Submitted: 3/31/2021

Mandate:

Mission Critical:

Description:

Associated Project: CTP20610 - EO19_DOC_Virginia Corrections Information System_Refactor

VISITOR TRACKING

BRT Type: Business Requirement for Existing Technology

Date Submitted: 3/31/2021

Mandate:

Mission Critical:

Description:

Associated Project: CTP20493 - EO19_VADOC_VISITOR TRACKING_REFACTOR

VITA Phone Bill Application

BRT Type: Business Requirement for Existing Technology

Date Submitted: 3/31/2021

Mandate:

Mission Critical:	
Description:	
Associated Project: CTP20607 - EO19_DOC_Aggregate_REHOST	
Voice Biometrics	
BRT Type:	Business Requirement for Existing Technology
Date Submitted:	4/12/2021
Mandate:	Yes
Mission Critical:	
Description:	
<p>Voice Biometrics by the DOC is rooted in the evidence based practices concept of actively involving the probationers and parolees in their own supervision. The VB technology allows for offenders to “call in” and answer a set list of questions which are integrated with DOC’s offender management system. This request is consistent with the Code of Virginia § 53.1-145, Powers and Duties of Probation Officers and various parts of the Code of Virginia § 19.2 Criminal Procedure Law. DOC PP caseload will see an increase in caseload as a result of enacted Chapter 50, 2020 Special Session, Earned Sentence credits</p> <p>DOC confirms this procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis. DOC have also attained internal budget approvals necessary to complete this transaction.</p>	

IT Strategic Plan Projects

Agency:	799 Department of Corrections (DOC)		
Date:	8/16/2022		
Electronic Healthcare Records			
Category 1		Investment Business Case Approval	
The VADOC presently has inmate medical records in paper form and these documents are not integrated in Virginia CORIS. VADOC would like to automate these healthcare records and integrate the medical records with Virginia CORIS.			
Project Start Date	4/1/2020	Project End Date	7/13/2022
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$23,155,336.00	\$6,596,968.00	\$3,806,912.00
Estimated first year of biennium:	\$4,562,269.00	\$4,562,269.00	\$0.00
Estimated second year of biennium:	\$0.00	\$0.00	\$0.00

Project Related Procurements

There are no procurements for this project

Tool Management PM Project	
	Investment Business Case Approval
Procure an automated, enterprise asset management solution to improve the efficiency and the effectiveness of asset management responsibilities throughout the VADOC. A technology solution offers VADOC significant gains in efficiency (time and cost savings) and effectiveness (real-time data) to enhance accountability for tools. Further, a systems perspective offers future benefits in extending technology to control and inventory weapons, security equipment, supplies and consumables with the same efficiency and effectiveness outcomes.	

Project Start Date	2/28/2022	Project End Date	3/1/2023
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$1,400,000.00		
Estimated first year of biennium:	\$0.00	\$0.00	\$0.00
Estimated second year of biennium:	\$0.00	\$0.00	\$0.00

Project Related Procurements

There are no procurements for this project

BIU Case Management Project 1			
Category 4		Project Initiation Approval	
<p>VADOC is planning a project with procurement of a SAAS product, Entellitrak to replace an out of date case management system currently in use by the VADOC Background Investigations Unit. If a solution is not acquired, the agency's ability to conduct background investigations will be severely limited, causing much-needed positions to remain vacant. This could also create a threat to public safety if the Virginia Department of Corrections is not able to operate under peak conditions with the necessary personnel in place. VADOC is planning on using a GSA contract GS-35F-0240P. VADOC has worked with VITA SCM; VITA has indicated approval of the Cooperative Request once they obtain the PGR. Entellitrak are already ECOS approved and VADOC will move forward with the oversight request.</p>			
Project Start Date	8/25/2021	Project End Date	2/10/2023
Estimated Costs:	Total	General Fund	Non-General Fund
Project Cost	\$636,917.20	\$684,059.00	
Estimated first year of biennium:	\$0.00	\$0.00	\$0.00
Estimated second year of biennium:	\$136,811.80	\$136,811.80	\$0.00

Project Related Procurements

There are no procurements for this project

IT Strategic Plan Procurements

Agency:	799 Department of Corrections (DOC)
Date:	8/16/2022
Stand Alone Procurements:	
Procurement Name:	Automated Victim Notification System - RFP
Procurement Date	11/18/2019
Procurement Description:	An Automated Victim Notification System. The system will provide incoming call services, outgoing notification (via letter, phone, and email) and online search capability for crime victims. When the system receives a change status from VADOC in regards to offender work release, release, transfer, name change, parole events, and death; it will immediately begin making notification attempts to the registered victim(s) in accordance with agreed upon calling patterns. The system will maintain a website that provides offender search capability.
Procurement Name:	CPR, First Aid and Basic Life Support Training
Procurement Date	3/1/2019

Procurement Description:	<p>The Virginia Department of Corrections has a minimum of 8,500 employees who need to obtain or renew their certification in Adult and Pediatric First Aid / CPR / AED on an annual basis. The Virginia Department of Corrections also has a minimum of 750 employees who need to obtain or renew their certification in Basic Life Support for Healthcare Providers on a biennial basis. Meeting these initial certification or renewal certification requirements is mandated by training requirements set forth by the Virginia Department of Corrections to comply with various governing agencies.</p> <p>In order to meet these training needs, the Virginia Department of Corrections is establishing a term contract with American Red Cross to become an Authorized Provider / Training Center for First Aid / CPR and Basic Life Support (BLS). Under the Authorized Provider / Training Center agreement, the Virginia Department of Corrections will be able to certify instructors and then permit certified instructors in good standing to instruct, certify, and re-certify Virginia Department of Corrections staff, volunteers, and contractors through a blended learning training format.</p> <p>The blended learning training format will include a licensed online courseware program that will be stored and accessed in the Virginia Learning Center (learning management system). Upon completion of the online courseware, the student will register and complete a classroom based content review and skills testing. Once the student has satisfied both online courseware and traditional classroom requirements, the instructor is required to enter course completion data into a secure American Red Cross website. Once entered, the system will immediately generate course certificates for participants.</p>
Procurement Name:	DOCXL and TAL Replacement RFP (Digi-time)
Procurement Date	9/2/2019
Procurement Description:	<p>This is a request to issue an RFP for a new time, attendance, leave, and scheduling system.</p> <ol style="list-style-type: none"> 1. Replace two divergent time, attendance, scheduling and leave systems with one that can interface with the new Commonwealth of Virginia (COV) payroll system (Cardinal) 2. Improve visibility into the operational health of the department 3. Further the focus on employee retention 4. Better manage employee scheduling
Procurement Name:	Electronic Security Equipment/Installation Service

Procurement Date	7/1/2020
Procurement Description:	<p>The Virginia Department of Corrections is seeking to enter into a 5 year contract for \$25M at \$5M per year, this new contract is seeking to replace the existing vendor with additional new vendors, new facility construction is not included, this request covers break fixes and replacement of existing broken equipment only, and does not include any software or applications.</p> <p>We confirm that this procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID- 19 crisis. We have also attained internal budget approvals necessary to complete this transaction.</p>
Procurement Name:	HVAC Systems Contract
Procurement Date	11/30/2020
Procurement Description:	<p>The Contractor, Automated Logic Corporation, will provide the Department of Corrections, Academy for Staff Development with an extended warranty, software, and hardware upgrades as needed, in addition to on-line technical assistance that is required for the Computer Controlled HVAC System that was installed in 1993 when the building was constructed.</p>
Procurement Name:	IdeaScale Innovation Platform
Procurement Date	3/8/2021

Procurement Description:	<p>Virginia Department of Corrections (DOC) is planning a procurement to provide a technology tool for the agency to engage external advocacy groups and members of the public in a constructive way to address concerns over inmate-related matters. COVID-19 conditions have disrupted customary face-to-face opportunities for group interaction, requiring a virtual platform for engagement. Ideascale is a cloud based software innovation platform employing the principles and practices of crowdsourcing, i.e. a sourcing model in which individuals or organizations obtain ideas, voting, micro-tasks and finances, from a large, relatively open and often rapidly evolving group of participants.</p> <p>DOC is working with VITA SCM to submit an IT Cooperative Request form for the DOC to use the GSA Schedule with Alamo City to purchase Ideascale software. VDOT used the same GSA schedule last year to purchase this software, and the DOC seeks to purchase the same software purchased by VDOT. Ideascale is cloud-based, and DOC has obtained VITA ECOS approval, and agreed to the same Cloud terms as the VDOT purchase.</p> <p>DOC confirms this procurement is in accord with the Chief of Staff April 2, 2020 memorandum, which outlined a number of measures to reduce or eliminate agency spending due to the COVID-19 crisis. DOC has also attained internal budget approvals necessary to complete this transaction.</p>
Procurement Name:	Maintenance Management System Procurement
Procurement Date	12/31/2020
Procurement Description:	<p>The Virginia Department of Corrections (VADOC) currently uses a maintenance management system to maintain the agency's preventive and corrective maintenance program. The system tracks maintenance performed on VADOC facilities, equipment, and vehicles. It also measures corrective and preventive maintenance performance based on the agency's standards established and governed by the VADOC Governance Council. Additionally, it is used to manage material and supply inventories and the agency's weapons inventory.</p>
Procurement Name:	PBA - Contract MOD 92
Procurement Date	12/24/2021

Procurement Description:	Contract Modification 092 includes eleven change requests for the Virginia Department of Corrections related to multiple areas of VirginiaCORIS. These changes are required to keep up with business process changes and enhance the usability of VirginiaCORIS.
Procurement Name:	Perimeter Detection System
Procurement Date	12/20/2021
Procurement Description:	The procurement request is for fence mounted perimeter intrusion detection systems (PIDS). These systems are used to detect vibrations on the security perimeter fence and alert security forces in the event of an escape attempt through or over the fence as well as tampering with the fence from both inside and outside of the facility.
Procurement Name:	PolyCom Upgrades and O&M
Procurement Date	7/7/2022
Procurement Description:	<p>The Virginia Department of Corrections is in the process of upgrading telemedical, telejustice and non-contact visitation systems to perform operational services ensuring public safety is maintained between inmates housed at Virginia Department of Corrections facilities and health service providers; Federal, State and Local law enforcement entities; and the general public. These devices meet the specific needs of incarcerated individuals for safety and security both physical, electronic and data inside facilities for communication needs outside. Legal and health needs would require exposure of the public to undue risk without these devices. In addition, to operations and maintenance.</p> <p>Video communications for the agency is a matter of public safety and security of staff, inmates and contractors, and they're also extremely important to help ensure the health of inmates, especially during the pandemic. These system require 24/7 support and engineering support to meet the special needs of the DOC. The DOC has standardized on poly audiovisual equipment, and this has been the agency-wide standard for more than 15 years. Given the amount of resources allocated to Poly Equipment and the DOC's satisfaction with its products, it would not be in the Commonwealth's best interest to change to a different product or standard.</p>

Procurement Name:	Prescription Drug Service - RFP
Procurement Date	4/30/2019
Procurement Description:	The Department of Corrections is seeking to continue to contract out it's pharmacy needs. This includes medication dispensing, shipment, pharmacist consultations, on site audits and an electronic medication administration record software solution. Solution will be EO 19 compliant
Procurement Name:	RFP - Inmate Phone & Tablet Services
Procurement Date	12/15/2018
Procurement Description:	RFP to have a company install and maintain an IT network that would enable the DOC offenders to place telephone calls, in addition to offenders utilizing kiosks and tablets for services such as learning, training, scheduling, commissary ordering, banking, secured messaging, music, law library, and E-books. This contract will be for the period of seven (7) years.