Ms. Karen Kimsey  
Director  
Virginia Department of Medical Assistance Services  
600 East Broad Street, Floor 1  
Richmond, Virginia 23219

RE: FY20-22 Information Technology Strategic Plan  

Dear Ms. Kimsey:

I am pleased to inform you of the approval of your agency’s Information Technology Strategic Plan (ITSP). Per the Code of Virginia, the Chief Information Officer (CIO) of the Commonwealth’s approval of your ITSP permits you to proceed with your documented IT investment strategy.

Commonwealth information technology has embarked on a journey of change, organizationally, operationally, and technologically. In times of rapid change, a well thought out ITSP is even more essential to avoid unnecessary risks; therefore, it is important to keep IT plans up to date as agency business requirements change. Agency ITSPs can be amended as business priorities dictate. If your business planning requires a change in your ITSP, please contact your Virginia Information Technologies Agency customer account manager.

My sincere appreciation for your continued support and cooperation.

Sincerely,

Nelson P. Moe

NPM/sg  
c: Steven Hanoka, Virginia Agency Information Technology Resource, Department of Medical Assistance Services  
Maurion Edwards, Customer Account Manager, Virginia Information Technologies Agency  
Pat Morrissey, IT Investment Management Consultant, Virginia Information Technologies Agency  
Pat Reynolds/Patty Samuel, Project Management Consultant, Virginia Information Technologies Agency