



FY19

**PSAP GRANT PROGRAM
PSAP EDUCATION PROGRAM
APPLICATION**



VIRGINIA INFORMATION
TECHNOLOGIES AGENCY
Integrated Services Division



FY18 PSAP GRANT PROGRAM PSAP EDUCATION PROGRAM APPLICATION

HOW TO APPLY/DEADLINE

The PSAP Education Program grant application is available and accessible from VITA's ISP website (<http://www.vita.virginia.gov/isp/default.aspx?id=8578>). Upon completion of the application, it is to be submitted to the electronic mailbox for grant applications - psapgrants@vita.virginia.gov. Any supporting documentation must also be submitted along with the application when making your grant application submission.

After the close of the grant application cycle, a Grant ID and email receipt notification will be sent to the e-mail address listed on the application received.

All funding requests **must** be submitted using the PSAP Education Program grant application. Application made on the FY19 PSAP Grant Application form (Shared Services and Individual PSAP Program projects) will not be accepted. Technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The FY19 PSAP Grant Application Cycle starts July 1, 2017 and concludes on September 30, 2017 at 5:00 pm.

ALL SECTIONS MUST BE COMPLETED IN ITS ENTIRETY OR THE APPLICATION WILL BE CONSIDERED INCOMPLETE AND NOT ACCEPTED FOR CONSIDERATION.



FY18 PSAP GRANT APPLICATION PSAP EDUCATION PROGRAM GRANT REQUESTS ONLY

GRANT APPLICANT PROFILE/PROJECT CONTACT

INDIVIDUAL PEP GRANT MULTI-JURISDICTIONAL PEP GRANT

PSAP/HOST PSAP NAME: City of Salem Police Department

CONTACT TITLE: Telecommunications Manager

CONTACT FIRST NAME: Rebekah

CONTACT LAST NAME: Craft

ADDRESS 1: 36 E Calhoun Street

ADDRESS 2: 1T

CITY: Salem

ZIP CODE: 24153

CONTACT EMAIL: racraft@salemva.gov

CONTACT PHONE NUMBER: 540-375-378

CONTACT MOBILE NUMBER: 540-521-8065

CONTACT FAX NUMBER: 540-375-4125

REGIONAL COORDINATOR: Melissa Parsons

FINANCIAL DATA

AMOUNT REQUESTED: \$ 2,000.00

(NOTE: The amount requested should be a reasonable estimate of total training expenses including hotel registration, conference registration, online training registration, and/or per diem (if applicable) for all anticipated participating personnel.)

HOST PSAP AND PARTICIPATING PSAPS (if a regional PEP application)

Not Applicable

_____	_____
_____	_____
_____	_____
_____	_____



STATE PROFESSIONAL ORGANIZATION CONFERENCES

If the primary purpose of this PEP application is to send PSAP personnel to one or more of the annual state professional organization conferences (such as those sponsored by Virginia APCO, Virginia NENA, or Virginia GIS), please complete the following:

Virginia GIS Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 1-2

NUMBER OF DAYS ATTENDING: 1

Virginia APCO Fall Conference/Winter Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 3

NUMBER OF DAYS ATTENDING: 3

Virginia NENA Spring Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 1

NUMBER OF DAYS ATTENDING: 3

By checking this box, the applicant acknowledges that the education/training is specific to 911/public safety communications and/or GIS and it will benefit E-911 and the employees and/or PSAP by using the funds to take advantage of the educational and training opportunities offered by the state professional organization chapters. The primary benefit would be continuing to educate staff with the current best practices, keep personnel current on the changing technologies, enhancements and requirements within the profession.



OTHER EDUCATIONAL/TRAINING OPPORTUNITIES

If this application includes educational/training opportunities other than the annual state professional organization conferences, or is a regional PEP application, please complete the following. (NOTE: Additional pages may be submitted for multiple training opportunities other than the annual state professional organization conferences.)

EDUCATION/TRAINING TITLE/EVENT: APCO CALEA Public Safety Communications Accreditation Manager Training

DATES: Online, various

LOCATION: Online

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 1

TOTAL ESTIMATED BUDGET OF TRAINING/EVENT: \$479.00

PER DIEM REQUESTED (allowable meals only): 0.00

COMPREHENSIVE PROJECT DESCRIPTION

Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.

Recognizing that the success of the accreditation process is dependent upon the skills of the accreditation manager, this course was developed specifically for the CALEA Public Safety Communications Accreditation Manager. The overall goal of the course is to prepare the Accreditation Manager and others involved in agency accreditation activities to successfully navigate through the CALEA Communications accreditation process. This course features communications examples only and is exclusively for Public Safety Communications personnel.

EVALUATION

Describe the evaluation process that will be used to determine if participation in this education/training benefited the PSAP and/or supported E-911 and GIS.

We are currently going through the CALEA accreditation process for the Police



separate accreditation at this point). I believe that the accreditation process for the Communications Center as a stand-alone process will cause our Center to have to further develop our own policies, procedures; training standards and quality control programs which will in turn lead to better customer service to our citizens and coworkers in the field. I believe that having gone through the CALEA Public Safety Communications Manager training will be of a great benefit to furthering the process of obtaining the stand-alone Communications Center accreditation. As well as increasing the possibilities of successfully obtaining the certification with minimal rework and allow our agency to obtain a higher rating than if we attempted this accreditation on our own. Successful accreditation would be the tool to determine if participation in this training was of benefit to the Center.