



PSAP GRANT PROGRAM PSAP EDUCATION PROGRAM APPLICATION



VIRGINIA INFORMATION
TECHNOLOGIES AGENCY
Integrated Services Division



PSAP GRANT PROGRAM PSAP EDUCATION PROGRAM APPLICATION

HOW TO APPLY/DEADLINE

The PSAP Education Program grant application is available and accessible from VITA's ISP website (<http://www.vita.virginia.gov/isp/default.aspx?id=8578>). Upon completion of the application, it is to be submitted to the electronic mailbox for grant applications - psapgrants@vita.virginia.gov. Any supporting documentation must also be submitted along with the application when making your grant application submission.

After the close of the grant application cycle, a Grant ID and email receipt notification will be sent to the e-mail address listed on the application received.

All funding requests **must** be submitted using the PSAP Education Program grant application. Application made on the PSAP Grant Application form (Shared Services and Individual PSAP Program projects) will not be accepted. Technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The PSAP Grant Application Cycle starts July 1, 2017 and concludes on October 2, 2017 at 5:00 pm.

ALL SECTIONS MUST BE COMPLETED IN ITS ENTIRETY OR THE APPLICATION WILL BE CONSIDERED INCOMPLETE AND NOT ACCEPTED FOR CONSIDERATION.



FY19 PSAP GRANT APPLICATION PSAP EDUCATION PROGRAM GRANT REQUESTS ONLY

GRANT APPLICANT PROFILE/PROJECT CONTACT

INDIVIDUAL PEP GRANT

MULTI-JURISDICTIONAL PEP GRANT

PSAP/HOST PSAP NAME: New River Valley Emergency Communications Regional Authority

CONTACT TITLE: Training Coordinator

CONTACT FIRST NAME: Valerie

CONTACT LAST NAME: D'Intino

ADDRESS 1: 1 E. Main Street

ADDRESS 2: Suite 400

CITY: Christiansburg

ZIP CODE: 24073

CONTACT EMAIL: dintinovs@NRV911.org

CONTACT PHONE NUMBER: 540-391-4464

CONTACT MOBILE NUMBER: 540-230-8835

CONTACT FAX NUMBER: 540-382-4339

REGIONAL COORDINATOR: Melissa Parsons

FINANCIAL DATA

AMOUNT REQUESTED: \$ 2000.00

(NOTE: The amount requested should be a reasonable estimate of total training expenses including hotel registration, conference registration, online training registration, and/or per diem (if applicable) for all anticipated participating personnel.)

HOST PSAP AND PARTICIPATING PSAPS (if a regional PEP application)

| | |
|-------|-------|
| _____ | _____ |
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STATE PROFESSIONAL ORGANIZATION CONFERENCES

If the primary purpose of this PEP application is to send PSAP personnel to one or more of the annual state professional organization conferences (such as those sponsored by Virginia APCO, Virginia NENA, or Virginia GIS), please complete the following:

Virginia GIS Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: [Click here to enter text](#)

NUMBER OF DAYS ATTENDING: [Click here to enter text](#)

Virginia APCO Fall Conference/Winter Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 5

NUMBER OF DAYS ATTENDING: 3

Virginia NENA Spring Conference

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 3

NUMBER OF DAYS ATTENDING: 3

By checking this box, the applicant acknowledges that the education/training is specific to 911/public safety communications and/or GIS and it will benefit E-911 and the employees and/or PSAP by using the funds to take advantage of the educational and training opportunities offered by the state professional organization chapters. The primary benefit would be continuing to educate staff with the current best practices, keep personnel current on the changing technologies, enhancements and requirements within the profession.



OTHER EDUCATIONAL/TRAINING OPPORTUNITIES

If this application includes educational/training opportunities other than the annual state professional organization conferences, or is a regional PEP application, please complete the following. (NOTE: Additional pages may be submitted for multiple training opportunities other than the annual state professional organization conferences.)

EDUCATION/TRAINING TITLE/EVENT: Customer Service for 911 Professionals

DATES: TBD

LOCATION: Christiansburg VA

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 20

TOTAL ESTIMATED BUDGET OF TRAINING/EVENT: 4000.00

PER DIEM REQUESTED (allowable meals only): 0.0

COMPREHENSIVE PROJECT DESCRIPTION

Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.

This training course will assist us in learning to provide the appropriate level of customer service in the most professional manner possible.

EVALUATION

Describe the evaluation process that will be used to determine if participation in this education/training benefited the PSAP and/or supported E-911 and GIS.

Increased "customer satisfaction"/



OTHER EDUCATIONAL/TRAINING OPPORTUNITIES

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EDUCATION/TRAINING TITLE/EVENT: Communications Training Officer

DATES; TBD

LOCATION: Christiansburg VA

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 8

1

TOTAL ESTIMATED BUDGET OF TRAINING/EVENT: 2000.00

PER DIEM REQUESTED (allowable meals only): 0.0

COMPREHENSIVE PROJECT DESCRIPTION

Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.

APCO CTO Instruction for all of our CTOs or Potential CTOs

EVALUATION

Describe the evaluation process that will be used to determine if participation in this education/training benefited the PSAP and/or supported E-911 and GIS.

Professional, Standardized training.



OTHER EDUCATIONAL/TRAINING OPPORTUNITIES

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EDUCATION/TRAINING TITLE/EVENT: Communications Training Officer (Instructor)

DATES: VARIED/ONLINE Course

LOCATION: Online / Web

ESTIMATED NUMBER OF PERSONNEL ATTENDING: 1

1

TOTAL ESTIMATED BUDGET OF TRAINING/EVENT: 489.00

PER DIEM REQUESTED (allowable meals only): 0.0

COMPREHENSIVE PROJECT DESCRIPTION

Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.

Obtain instructor certification in order to train agency personnel to be training officers.

EVALUATION

Describe the evaluation process that will be used to determine if participation in this education/training benefited the PSAP and/or supported E-911 and GIS.

Feed back from trainers and trainees