Regional Advisory Council Meeting

December 19, 2017

Virtual Exchange

![VITA - Virginia Information Technologies Agency]

Agenda

1. Welcome

2. Approval of Minutes from Dec 5th call

3. GIS and 9-1-1: A Critical Local Government Partnership

4. Standard Development Process Workflow

5. NG9-1-1 Deployment Communications Plan

6. Feedback on NG9-1-1 Deployment Plan

7. RAC Task Work Groups

8. Updates/Reminders

9. Public Comment

10. Adjourn

GIS and 9-1-1 Presentation

Standard Development Process Workflow

NG9-1-1 Deployment Communications Plan

Purpose

- The purpose of the communications plan is to articulate the policy and process through which NG9-1-1 specific communications will be provided to identified stakeholder groups

- This plan is intended to be a living document and will be reflective of the evolving communications process throughout the deployment of NG9-1-1

Goals and Objectives

1. Identify stakeholders, their role in communications, and the value that they will add to NG9-1-1 deployment

2. Identify channels of communication, the content of that communication, and the responsible parties with an emphasis on the two-way nature of communication

3. Document a communications action plan citing specific tasks for information output and feedback, and corresponding timeframes

Role of the RAC

- Important role to play in assisting the ISP

- Role in Communications:
  - Suggestions for improving or changing plan
  - Read/review communications related to plan

- Value Added:
  - Endorsement of ISP formal communications
  - Increase messaging capability
  - Provide constituent feedback

Channels, Targets and Frequency

- Looking to RAC members to distribute critical NG9-1-1 information and updates on NG9-1-1 milestones

- What is the best strategy for members to accomplish this?

Communication Plan Activities

- NG9-1-1 Deployment Plan:

  - Shared with RAC on Dec 5th

  - Educate professional associations and gain feedback

  - Inform stakeholders on Board's action and our path forward

  - Provide another channel for information dissemination to stakeholders

Communication Plan Activities

- Legislative Communications:
  - Advise PSAPs of bill content and status
  - Support legislation to your legislators

- GIS Specific Communications:
  - Update localities on 2018 GIS data analysis intent and process
  - Inform GIS stakeholders on work items for completion to ensure GIS data meets NENA standards for NG9-1-1 readiness

Communication Plan Activities

- Local Govt PSAP/GIS Deployment Plans:
  - Review plan template for thoroughness and to ensure it provides the necessary information to help PSAPs make opt-in/opt-out decision
  - Inform localities of upcoming plan deployment

- NG9-1-1 Funding:
  - Inform stakeholders of funding recommendations the PSAP Grant Committee intends to present to the Board
  - Advise stakeholders of the overall NG9-1-1 deployment funding approach

NG9-1-1 Milestones

- Local government educational packets

- Local government PSAP and GIS implementation plans

- Local governments' opt-in/opt-out decisions regarding use of Fairfax County's contract

- Board approved implementation plans and funding estimates

NG9-1-1 Milestones

- Participant agreements signed by local governments

- NG9-1-1 deployment queue

- NG9-1-1 deployment progress

Feedback on

NG9-1-1 Deployment Plan

RAC Task Work Groups

COOP Template

- Jason Malloy

- Steve McMurrer

- Michelle Surdam

- Tim Estes

- Ben Duncan

Minimum Training Recommendations

- Jeff Shupe

- Stephen Williams

- Nicki Tidey

- Rebekah Craft

- John Powers

NG9-1-1 GIS Data Provisioning

- Judy Lamey-Doldorf

- Chris Estes

- Kurt Plowman

- Jonathan Worley

- Joell Kight

PSAP/GIS Implementation Plans

- Gerald Smith

- Jeff Shupe

- Sharon Brady

- Tory Maye

- Steve Weis

Updates/Reminders

Public Comment

Wrap -Up

- Next RAC conference call is scheduled for January 9, 2018

- Anything else for the good of the order?