



Regional Advisory Council Meeting

November 08, 2016

Virtual Exchange





Agenda

1. Call meeting to Order
2. Approve Minutes from Nov 1st Meeting
3. Baseline Services & Capabilities Document
4. Baseline Services & Capabilities Budgets Survey
5. 9-1-1 Communications Plan – Website Project
6. 9-1-1 Funding Analysis
7. Project Plan Updates for Priority Tasks
8. Public Comment



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PSAP Baseline Services & Capabilities Document





Purpose

- Create a document to define the operational and technical baseline levels of services and capabilities to include wireline, wireless, VoIP, EMD. Location, Security, NG9-1-1 Core Services (call routing, transferability, disaster recovery, TDD, and Text-to-9-1-1)



Goal

- Establish descriptions of baseline levels of services and capabilities of 9-1-1 that will be used as a guide to ensure that localities are able to find a balance between requirements and local authorities:
 - Development of best practices to support services and capabilities
 - Foundation to create PSAP services and capabilities budgets



Baseline Capabilities & Services

- Provision of 9-1-1 and Operations
- Recruitment and Professional Development
- Technical Systems
- Data Development, Maintenance and Support
- Analysis and Planning



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PSAP Baseline Services & Capabilities Budgets Survey





Purpose

- Identify estimated costs for baseline services and capabilities and focus on closing the gaps, if any exist, with current funding model
- Determine procurement authority



Survey Categories

- Personnel
- Computer Aided Dispatch (CAD)
- Call Handling Equipment (CHE)
- Connectivity/Infrastructure
- Voice/Data Recorder
- GIS/Mapping
- Facilities
- Office Operations
- Mass Notification System
- Public Education
- Contracted Services



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9-1-1 Communications Plan – Website Project





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9-1-1 Funding Analysis





Project Plan Updates





Priority 1 – Project Plan

- Create a baseline level of service and capabilities document
- Terry Hall, chair (Region 5)



Priority 2 – Project Plan

- Create a 9-1-1 stakeholder communications plan
- Allan Weese, chair (Region 1)



Priority 3 – Project Plan

- Create NG9-1-1 deployment and sustainment funding strategy
- Steve McMurrer, co-chair (Region 7) and Jolena Young, co-chair (Region 4)



Priority 4 – Project Plan

- Develop PSAP baseline level of service and capabilities budgets
- Melissa Foster, chair (Region 3)



Priority 5 – Project Plan

- Create a 9-1-1 clearinghouse
- John Powers, chair (Region 6)



Priority 6 – Project Plan

- Conduct staffing analyses
- Joell Kight, co-chair (Region 2)
- Jason Malloy, co-chair (VA NENA)
- Nicki Tidey, co-chair (VA APCO)



Public Comment





Wrap -Up

- Next RAC conference call is scheduled for Nov 29th at 2 pm
- Anything else for the good of the order?