



## Welcome and Opening Remarks

Michael Watson

Jan. 9, 2019



# Virginia Information Technologies Agency



# ISOAG Jan 9, 2018 Agenda

I. Welcome & Opening Remarks

Mike Watson, VITA

II. Secure Web Application Development

Chiedo John, Chiedo Company

III. Verizon Data Breach investigations Report

Marc Spitler, Verizon

IV. Interplay of Business, IT and Security

**Aaron Mathes, CGI** 

V. Upcoming Events

Mike Watson

**VI. Partnership Update** 

SAIC



Web Application Security
For Project Managers

chiedolabs.com

# Hey, I'm Chiedo



### I've Done Some Cyber



### How to Build Secure Web Apps





For Project and IT Managers

Not for Developers

### The Problem









New Tech is Always Surfacing IT Managers
Become the
Default

Without Training and Without Time

This Happens a Lot with Web Tech

### Common Issues With Developers









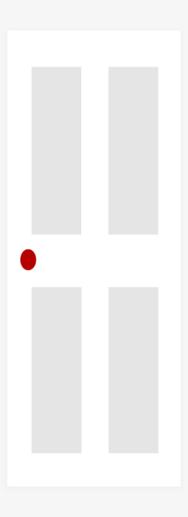
Micro focus rather than a macro focus

Functionality prioritized over security

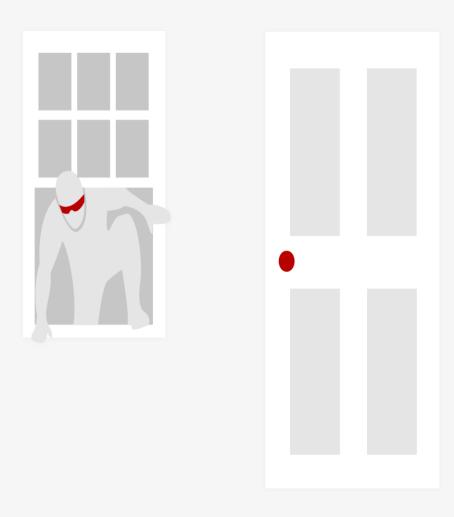
Usually no security training

Lack of ownership. Turnover

### What a Developer Sees



### But you need to see Gaps



### Gaps are Costly









Facebook ~29M Affected

Quora ~100M Affected

MyFitnessPal ~150M Affected

Marriott ~500M Affected

### And Only You Can Prevent Forest Fires



## Security Has to Exist at the Top



## Let's Talk About Web Security



## **OWASP**



# OWASP Top 10



### ☐ See the Forest



# 1: Injection



- Utilize an ORM
- Prepare all SQL statements
- User Input Validation

### 2: Broken Authentication



- Understand the Authentication Scheme
   Being Used
- Write and Maintain Automated Unit Tests

### 3: Sensitive Data Exposure



### Preventions / Mitigations (hard)

- Encrypt Sensitive Data Appropriately (Intransit and/or at-rest)
- Document Your Sensitive Assets and Their Touch Points
- Limit Third-party Access to Sensitive Data

# 4: XML External Entities (XME)



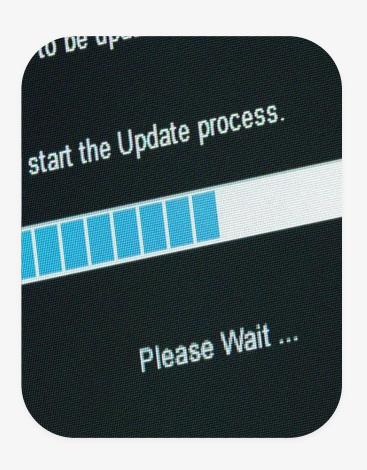
- Utilize an XML Parser with Secure
   Defaults
- Disable DTDs (External Entities)
   completely

### 5: Broken Access Control



- Write and Maintain Access Control
   Documentation
- Write and Maintain Automated Unit Tests
- Hire a Pen Tester to Continually Assess
   Security

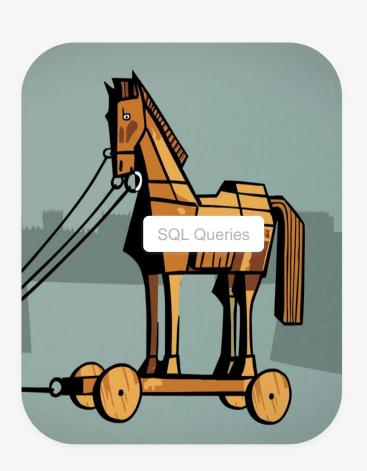
### 6: Security Misconfiguration



### Preventions (hard)

- Create Update Schedules For Software & Languages
- Change Default Passwords
- Ensure Error Handling is Private on Production
- Set Secure Defaults for All Libraries
- Review Third-Party Security Configs (S3, DNS, etc)

### 7: Cross-site Scripting (XSS)



- Utilize Templating Libraries with Sane Defaults.
- User Input Validation
- Default to Not Outputting Untrusted Data
- Escape All "Whitelisted" Untrusted Data

### 8: Insecure Deserialization



- Authenticate (Sign) All Serialized Objects
- Use JSON Rather than Native
   (de)serialization Formats. Abstract Away.

### 9: Components With Known Vulnerabilities



- Create Update Schedules For All Packages
- Use Tools That Check For Known
   Vulnerabilities
- Remove Components That Fail To Fix
   Vulnerabilities

### 10: Insufficient Logging and Monitoring



- Use Third-Party Software and AI to Monitor logs for Anomalies
- Ensure Developers Log Important
   Transactions, Log-in Attempts, etc.
- Ensure Logs Supply Adequate Context
   Without Leaking Sensitive Data.

### Lightning Round: Common Mistakes

No HTTPS

Passwords in Plain Text

No Automated Tests

Improper Secret
Management

Staging Servers
With Live Data

AWS Misconfigurations

No Two-Factor Authentication Weak Passwords

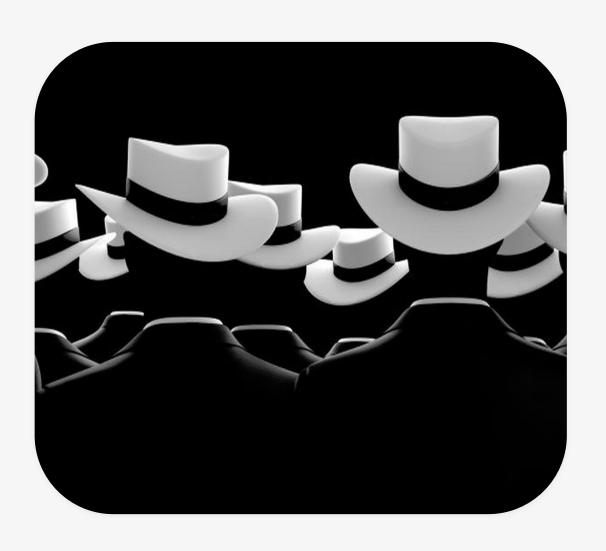
Out-of Date Software

No Developer Redundancy

Stack Overflow Abuse

Poor Access Control

# Hire Help



# But It's Your Responsibility

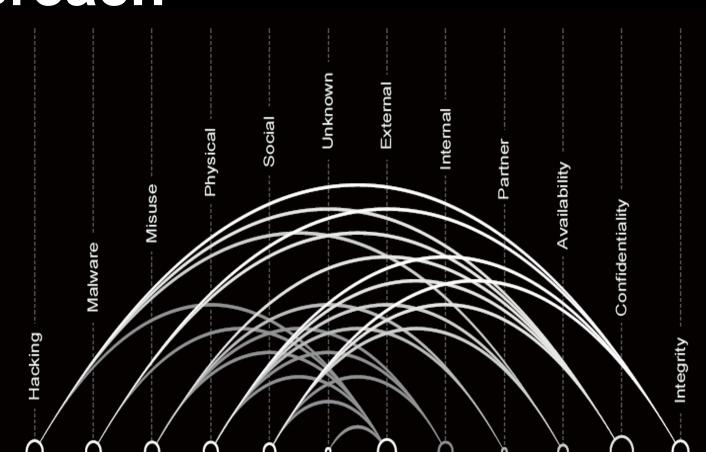


Questions?



# Cybercrime trends 2018 Verizon Data Breach

Investi Report





### **Proprietary statement**

\*This presentation is not being shared publically

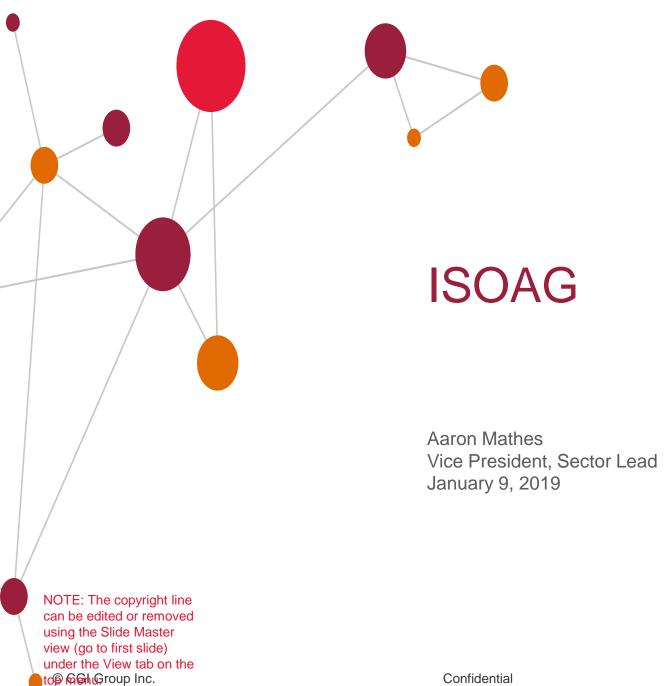
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# Discussion of the Interplay of Business, IT and Security

#### Introduction



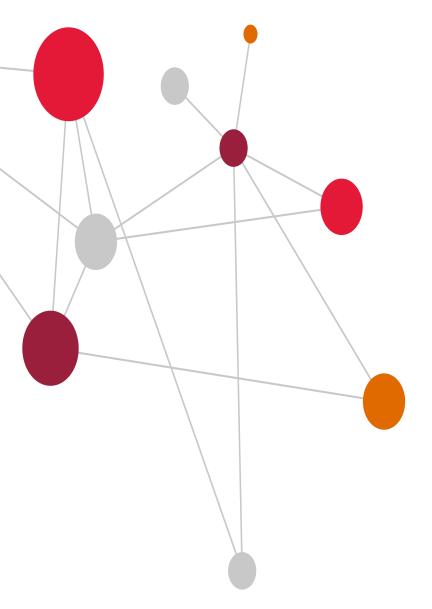


Aaron Mathes
VP, Consulting Services
US Mid-Atlantic Sector Lead

Aaron serves with a world class team focused on CGI's commercial and public sector clients across the Mid-Atlantic States. He also serves on several boards including director on the Virginia Chamber of Commerce, Chesterfield County Committee on the Future and the Liberty University School of Engineering and Computational Sciences, Board of Advisors.

Prior to joining CGI, Aaron M. Mathes served as Deputy Secretary of Technology for Governor McDonnell in the Commonwealth of Virginia. In this capacity, Mathes oversaw workplace productivity and efficiency solutions based on CRM technology, BYOD, cyber-threat preparedness, government transparency and citizen services. His projects included, supporting technology related economic development efforts in the areas of innovation, entrepreneurship and the growth of the datacenter footprint in the Commonwealth. In this deputy cabinet role Aaron also acted in a role of overseeing the Virginia Information Technologies Agency (VITA).

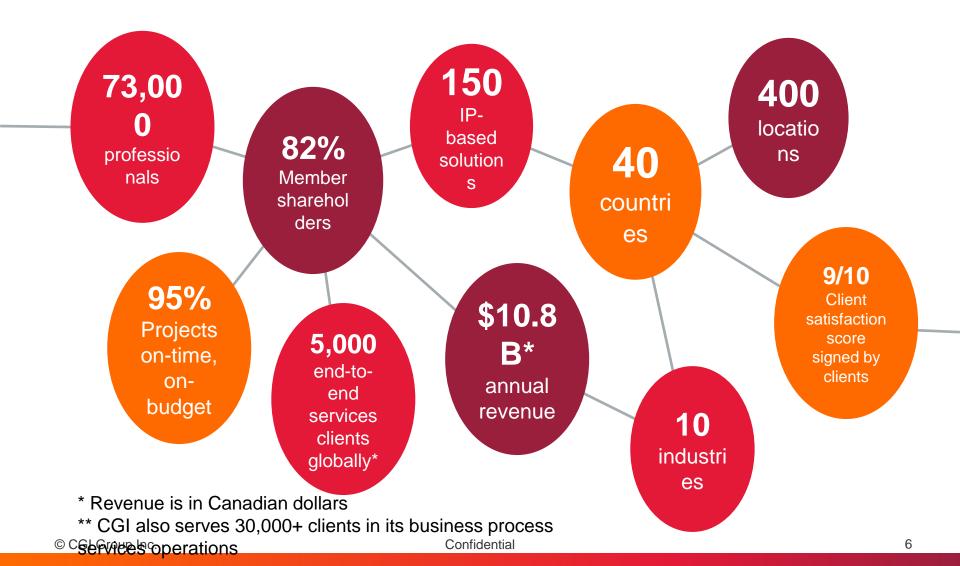
Prior to his service to the Governor, Mathes served as CIO and Information Security Officer for the Virginia Office of Attorney General. Aaron has also held several operational and senior information technology leadership positions at Liberty University including interim CIO, Deputy CIO, with experience that totals more than 20 years in IT management and leadership.



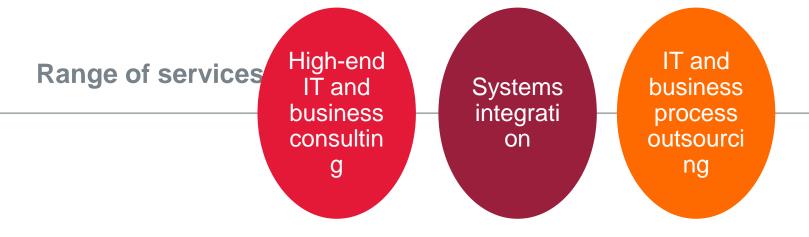
#### Introduction of CGI

## Founded in 1976, CGI is the 5th largest independent end-to-end IT and business consulting services firm in the world





### Our range of services and differentiators CGI



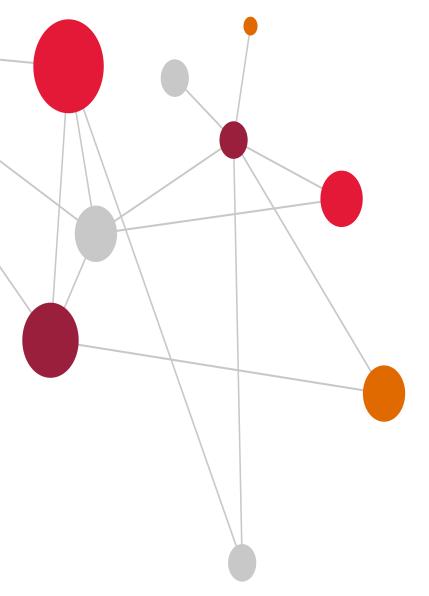
#### **Client-proximity model**

**Differentiators** 

**Domain expertise** 

**Intellectual Property** 

**Global delivery network** 

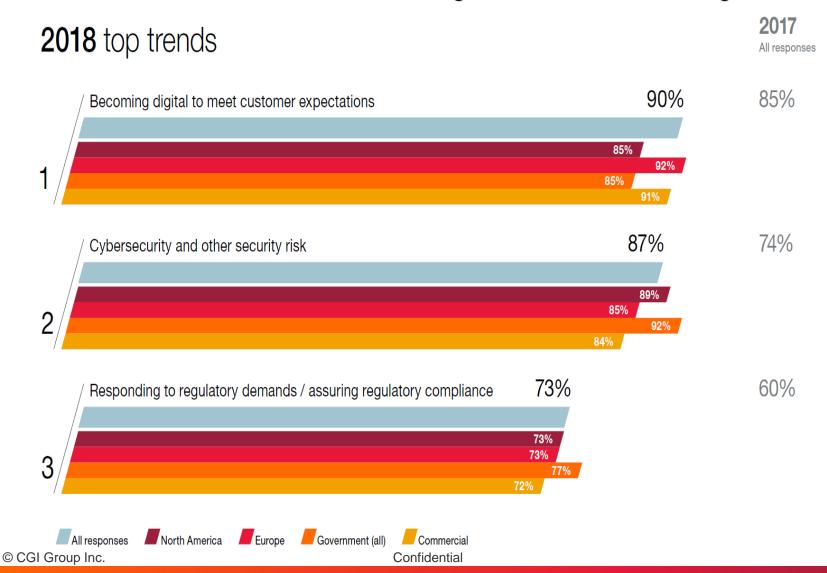




## CGI Clients Global Insights and Benchmarking

#### INTERVIEW INFORMATION: ALL INDUSTRIES CG

1,434 executives interviewed in 1,000+ organizations across the globe





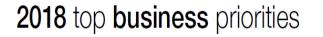
2017

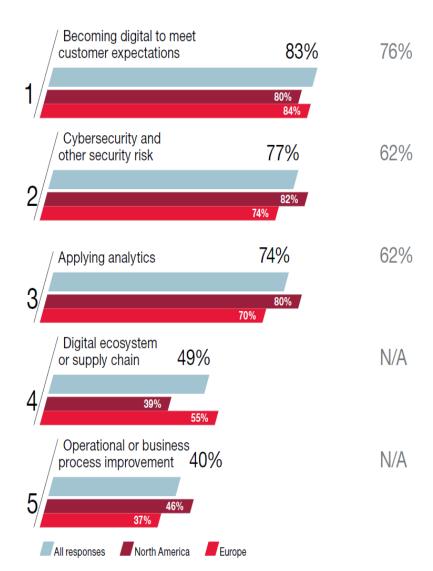
All responses

#### **BUSINESS PRIORITIES**

### **Becoming digital** elevates cybersecurity as a top priority

While the top business priority across industries is once again to become digital to meet customer expectations, attention to security risk strengthens as the second most mentioned business priority (up 15%), and now is the top IT priority, reflecting the strong link between digital transformation and protecting the organization.





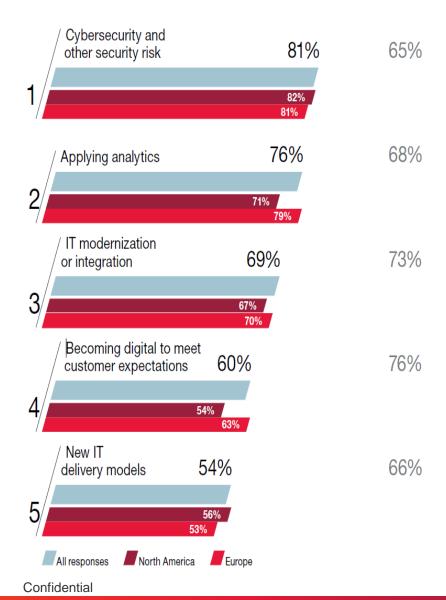
#### **IT PRIORITIES**

## Cybersecurity and data privacy

In 2018, cybersecurity and regulation figure prominently among business and IT priorities, increasing in frequency across all industries. Globally, 75% of executives interviewed are focusing on employee training and awareness as the most common response in this area, followed by identifying critical assets for management and control (66%), and testing and verifying cyber response capabilities (64%).

#### 2018 top IT priorities







### BUSINESS AND IT PRIORITIES

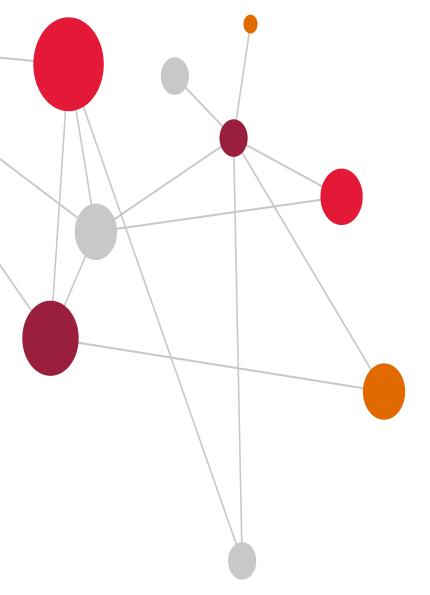
#### Improving the customer experience while protecting data and systems

As business priorities continue to reflect a focus on the customer and citizen, executives seek to create differentiated, seamless customer experiences to meet rising expectations. Understanding customer interactions and behaviors is critical to improving services, personalizing experiences and driving new business.

Data plays a critical role in helping organizations become more relevant to customers and citizens. Organizations will leverage advanced analytics more broadly to unlock the value of their own data to gain powerful insights into the customer experience, and develop value-added products and services.

At the same time, as organizations seek to use more emerging technologies such as intelligent automation to enhance the customer experience and improve operational efficiency, the "digital drag" of legacy IT continues to hinder progress, keeping modernization a top IT priority.

The business and IT priorities of executives we interviewed are equally focused on protecting data and systems. The threat of security breaches will become even more pronounced as digital transformation continues and vulnerabilities extend beyond the traditional boundaries of the organization. As a result, the digital ecosystem of partners becomes increasingly important as a business priority.

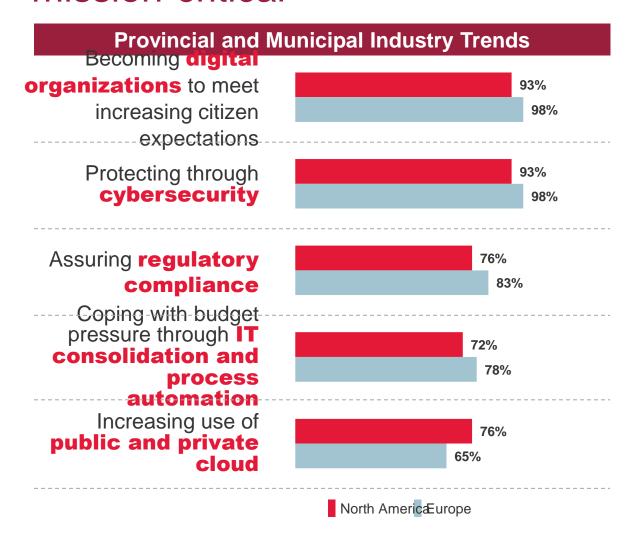




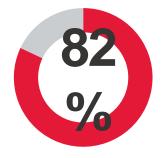
#### CGI Provincial and Municipal Government Clients Insights and benchmarking

## Industry trends: Transforming citizen digital experience; integrating cybersecurity as mission-critical





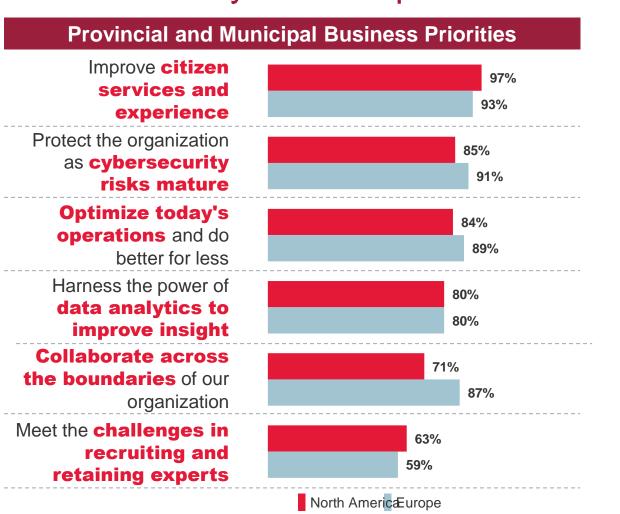
Where are you planning to invest in innovation over the next 3 years?



Provinces and municipals across the globe listed Implementing citizen-facing multi-channel services and engagement

as the top area of investment in the next?

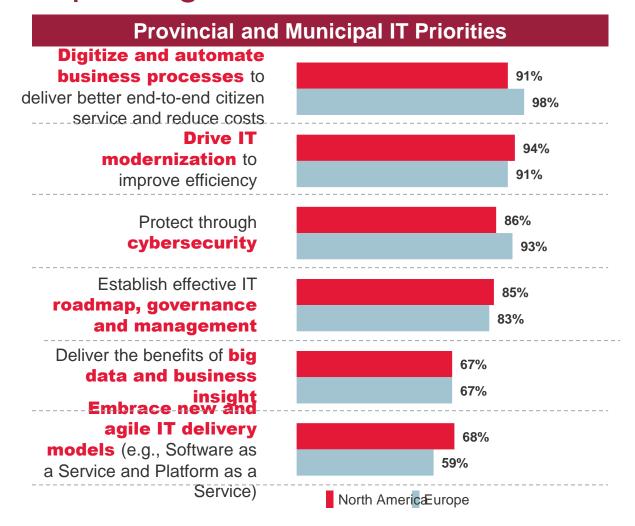
## Business priorities: Improve citizen service experience while protecting information; leverage data and analytics to improve outcomes, services



#### Innovation Investments What is your priority for Facilitating Crossagency Collaborat 58 Investmen t priority Europe Investmen t priority

#### IT priorities: Process automation, modernization and security in focus for improving citizen services



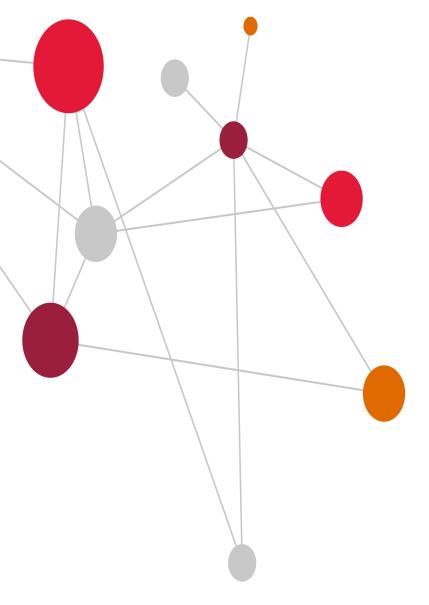


Indicated
Enabling
business
process
improvements
is driving IT
spending trends
globally

Indicated
Implementing
citizen-facing
multi-channel
services and
engagement
is a top area of

76 %

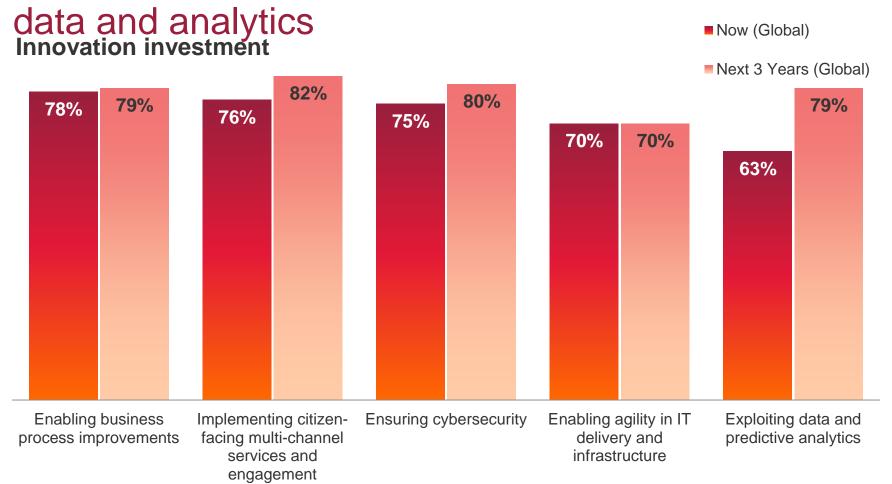
is a top area of investment for innovation



Services and
Solutions of Key
Interest in Provincial
and Municipal
Government

## Innovation investment: Focused on implementing citizen-facing multi-channel services, ensuring cybersecurity and exploiting

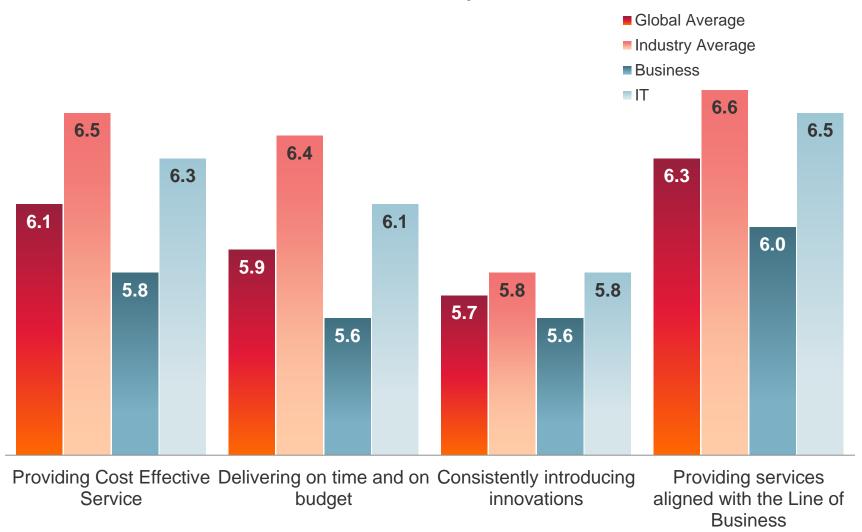
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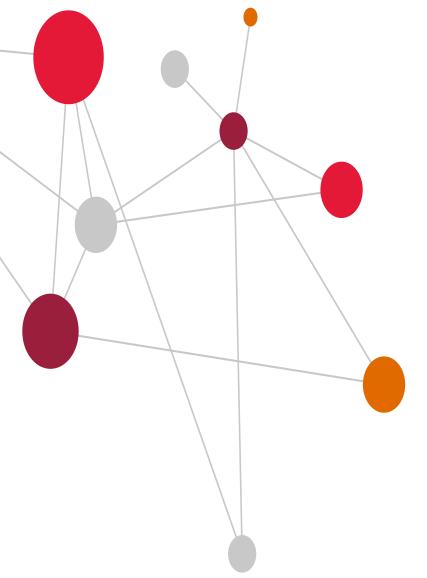


### IT Satisfaction: Opportunities to improve alignment between the business and IT organizations



Business Satisfaction vs. IT Satisfaction (Scores from 1 to 10, with 10 most satis



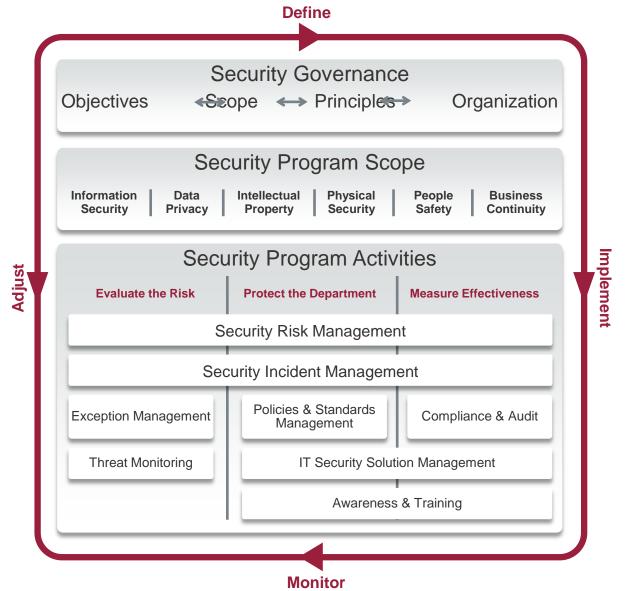




# Discussion of Government Specific Security Approach and Best Practices

#### Agency Security Governance Framework

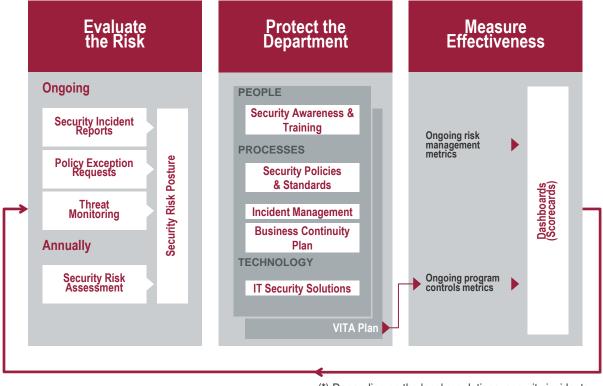




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## Agency Risk-Based Managed Security Framework





(\*) Depending on the local regulations, security incidents may need to be reported to local authorities accordingly.



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We approach every engagement with one objective in mind: to help clients succeed







Virginia Information Technologies Agency

### **Upcoming Events**







#### 2019 COV Security Conference

#### **2019 Security Conference Registration and Call for Papers**

Registration for the 2019 Commonwealth of Virginia (COV) Information Security Conference is now open. The 2019 conference will be held April 11-12 at the Altria Theater in Richmond. The call for papers has been issued and the conference committee is now accepting submissions.

Conference and registration information can be found on the link below. <a href="https://www.vita.virginia.gov/commonwealth-security/cov-is-council/cov-information-security-conference/">https://www.vita.virginia.gov/commonwealth-security/cov-is-council/cov-information-security-conference/</a>

Send your call for papers questions to: isconferencecfp@vita.virginia.gov For all other conference questions: covsecurityconference@vita.virginia.gov



#### ISO/AITR Approver List

 CSRM is trying to make sure the ISO/AITR approver list for the agencies are accurate.

 If you have questions or want to verify the approvers listed for your agency contact:

Tina.Harris-Cunningham@vita.virginia.gov





#### IS Orientation

The next IS Orientation will be held in March. More information will be forthcoming.



#### Future ISOAG

Feb. 6, 2019 @ CESC 1-4 p.m.

Speakers: Roy Logan, NASA
Carlos Rivero, Office of Secretary of
Administration
TBA, Google Cloud

ISOAG meets the first Wednesday of each month in 2019



#### Virginia Information Technologies Agency



#### **ADJOURN**

#### THANK YOU FOR ATTENDING

