



1	Down	Playing online electronic _____ is not an acceptable use of Commonwealth of Virginia (COV) Information Technology (IT) resources.
2	Across	To _____ the amount of spam you receive, be careful who you give your email address to.
3	Down	A ___ is a web page's address – e.g. www.virginia.gov.
4	Across	A _____ is usually an email that gets mailed in chain letter fashion describing some devastating, highly unlikely type of virus.
5	Down	_____ data is defined as “any data of which the compromise with respect to confidentiality, integrity, and/or availability could adversely affect [COV] interests, the conduct of Agency programs, or the privacy to which individuals are entitled.”
6	Across	_____ information is any information that can personally identify you, such as your name, address, phone numbers, Social Security number, bank account number, credit card number, etc.
7	Across	Healthy email always includes a clear and specific _____ line.
7	Down	_____ is software that gathers computer user information and transmits it to the creator of the software without the explicit knowledge or informed consent of the user.
8	Down	A _____ is a program that, when installed on your computer, enables unauthorized people to access it and sometimes to send spam from it.
9	Down	A ___ [abbreviation] is a computer or an application dedicated to the sharing or exchange of messages or other files on a network. This was the primary kind of online community through the 1980s and early 1990s, before the World Wide Web arrived.
10	Down	_____ is not an acceptable use of COV IT resources.
11	Down	A _____ is the small amount of information that a website copies to the hard drive, which helps that website identify you the next time you visit.
12	Across	Never share your _____ with another person.
13	Down	Do not leave your laptop in the _____.
14	Down	The _____ is a public, worldwide network of computers and computer networks. It facilitates the World Wide Web, email, instant messaging, chat rooms, and many online services such as banking.
15	Across	Your password is like a _____; use it regularly, change it often, and do not share it with anyone else.
16	Across	A _____ is a program that allows a user to find, view, hear, and interact with material on the Internet.
17	Down	_____ is a new term for spam messages sent to instant message addresses.
18	Across	_____ engineering is an approach to gain access to information primarily through misrepresentation, relying on the trusting nature of individuals.
19	Across	___ is one of the top-level domain names and generally describes a web site by a four-year college or similar educational institution.
20	Across	A _____ is a program and/or device that monitors data traveling over a network. These programs/devices can be used both for legitimate network management and for stealing information off a network.
21	Down	A _____ is hardware or software that helps keep hackers from using your computer to send out your personal information without your permission. It watches for outside attempts to access your system and blocks communications to and from sources you don't permit.
22	Across	___ [abbreviation] is a browser used to find, view, hear, and interact with material

		on the Internet.
22	Down	An _____ printer is one that produces hard copy by spraying ink onto paper.
23	Across	Never forward any _____ letter.
23	Down	Protect your laptop, cell phone or Blackberry, etc. by treating it like _____.
24	Across	_____ is a popular web search engine developed by two graduate students who met at Stanford University.
25	Across	_____ surfing occurs when someone watches a user, trying to see what is on the user's computer screen or typed on the keyboard in the hopes of gaining access to private information.
26	Down	A _____ is the transfer of data from one computer or server to another computer. This can refer to documents, software programs, photos, music or movie files.
27	Down	A computer _____ can be considered as the modern counterpart of a paper document.
28	Across	_____ is an online marketplace that enables trade on a local, national and international basis. It provides auction and fixed price listings and hosted storefronts.
29	Across	Software _____ is the theft of software through illegal copying of genuine programs or through counterfeiting and distribution of imitation software products or unauthorized versions of software products.
30	Across	A _____ room is an online forum where groups can exchange comments in real time.
31	Across	_____ is software that displays ads on your computer while you are using it, often in the form of popups. It is almost always installed without your authorization or hidden with another program you installed.
32	Down	____ [abbreviation] is the place in the computer where the application programs and data in current use are kept so they can be quickly reached by the computer's processor.
33	Down	_____ Profiling is the compiling of information about consumers' preferences and interests by tracking their online movements and actions in order to create targeted ads.
34	Across	A ____ [abbreviation] is a group of computers and associated devices such as printers sharing a common communications line or wireless link.
35	Down	_____ is etiquette on the Internet.
36	Down	_____ is the need to ensure that the people involved with the agency, including employees, customers, and visitors, are protected from harm.
37	Across	An _____ use policy is a set of rules and guidelines that specify appropriate use of computer systems or networks.
38	Down	____ [abbreviation] refers to information that can be used to uniquely identify, contact, or locate a single person or can be used with other sources to uniquely identify a single individual.
39	Across	_____ is the commonly used term to mean the capacity of a communication channel to pass data through the channel in a given amount of time.
40	Down	Before you throw something in the _____, ask yourself, "Is this something I would give to an unauthorized person or want to become publicly available?"
41	Across	A _____ download is a program that is involuntarily downloaded to your computer, without your permission or even your awareness. It can be downloaded by simply visiting a web site or viewing an HTML email message.

42	Down	A ____ Assessment is the process by which risks are identified and the impact of those risks determined.
43	Across	_____ is a method of writing, sending, receiving and saving messages over an electronic communication system such as the Internet.
44	Down	_____ is the information that is stored and manipulated by programs.
45	Across	The _____ is usually the primary text input device on a computer. It also will contain various function keys such as the Escape Key, Tab Keys, etc.
46	Down	___ [abbreviation] is the usual measurement of printed image quality on paper.
47	Across	_____ software is software that searches your hard drives, diskettes, and other storage devices for any know or potential viruses.

