



IS Council Meeting Summary

October 19, 2009

12pm – 2pm

COV IS Council members attending:

**Sandra Graham (Chesterfield County)
Douglas Mack (DMV)
Steve Werby (VCU)
John Green (VITA ex-officio)**

**Goran Gustavsson (APA)
Michael McDaniel (VRS)
John Willinger (DMHMRSAS)**

COV IS Council Members attending via teleconference:

**David Hines (SCV)
Shirley Payne (UVA)**

Aaron Mathes (OAG)

COV IS Council members absent: Todd Richardson (DMME)

Also attending: Bob Baskette (VITA), Joel Capps (NG), Chad Carter (VITA), Joshua Cole (DOAV), Michael Watson (VITA)

Help Desk Policy – Chad Carter, VITA

Chad explained that he is looking for feedback on the Help Desk Policy which is being developed. Currently, when access to the COV domain or Ditlan is requested the request is submitted by the AITR, ISO or Designee for an agency. Chad asked the Council members what their opinion of the process is. John Willinger said he would like to see the request form modified with instructions for the Help Desk to send the follow up information to the Designee. Chad said his team will work on modifying the request form to include this information and will send the draft to Council members for review. John Willinger also said he would like to have the ability to submit just one request to obtain a domain account and an email account. Chad said that he will take back this information and work to correct the problem.

BlueCoat – John Willinger, DBHDS; Joel Capps, NG

Joel explained that there are limits in the capacity and functionality of BlueCoat. The vendor has hit hard limitations but there is a scalable solution to the problems of which will allow more capability for reports. Joel said in the next 3 to 4 weeks BlueCoat report speed should be alleviated. John Green closed by saying the BlueCoat topic will be updated in November as a follow up.

Telework Standard – Michael Watson, VITA

Michael said the Council members' suggestions were integrated into the Standard and revisions have been made. The Standard will be placed on ORCA shortly. An announcement will be sent when the Standard is up on ORCA. Michael asked Council members to send any comments or suggestions regarding the Standard.

Encryption – John Willinger, DBHDS

John Green said this topic will be visited in the future.

1st Annual Information Security Conference – John Green, VITA

John gave details surrounding the November, 2nd Security Conference to be held at the Holiday Inn, Koger Center in Midlothian from 8 am to 5 pm. The cost is \$48 which will cover the conference, speakers, breakfast, lunch and afternoon snack. Space is limited so it is important to register soon.

Committee Proposals – John Green, VITA

John proposed the creation of a new committee concerning Partnership Issues. This was seconded by Steve Werby. John said the new committee will be 'virtual' with meetings held via teleconference. Don Kendrick will be the Commonwealth Security Risk Management representative and other members will be announced later.

Encryption Committee Report – Michael McDaniel (VRS)

Committee is working on 2010 Deliverables.

Identity and Access Management Committee – John Willinger, DBHDS

Several new members will be joining the committee soon, most of which are from DMV agency and familiar with prior committee members work.

Risk Management – Aaron Mathes, OAG

No report at this time.

Making IT Security an Executive Management Priority – Shirley Payne, UVA; Sandra Graham, Chesterfield County

Articles have been published in the "Leadership Communiqué" and more columns will be submitted for publishing. The committee is interested in creating or locating links to promote executive awareness.