

**SCHEDULE 3.11  
TO THE  
COMPREHENSIVE INFRASTRUCTURE  
AGREEMENT  
TECHNOLOGY REFRESH PLAN  
DETAILED PACKAGE DRAFT**

## Technology Refresh Plan

***Note to Vendor: Please consider the following information in preparing your proposed draft of the Technology Refresh Plan.***

The following useful lives of assets are to be assumed by the Vendor in calculating the refresh rates for various types of equipment covered by the Comprehensive Infrastructure Agreement. In the event that a particular type of equipment is not listed, please clearly state the refresh rate you assumed in the proposal and in your pricing.

### Desktop PC's

- 30 % - 48 months
- 60 % - 60 months
- 10 % - Replace when required

### Laptop PC's

- 30 % - 48 months
- 60 % - 60 months
- 10 % - Replace when required

Desktop Printers – expensed – replace when broken

Shared Printers (networked) – 60 months

Servers – Unix – 60 months

Servers – “Wintel” – 60 months

Servers – Linux, Netware, VMS, VMWare, Other – 60 months

Mainframes – Replace when needed

Mainframe Printers – Replace when required

ACD's – 60 months

Routers – 60 months

Hubs – 60 months

Telephone Switches (PBX) – 84 months

Telephone Equipment (handsets) – 120 months