



# Forefront Identity Manager 2010

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# What is Forefront Identity Manager?

- Portal built on the latest Microsoft product Forefront Identity Manager (FIM) designed to streamline a variety of different management functions
  - Internal portal user interface (COV domain)
  - User management
  - Group management
  - Password management
  - Directory synchronization





# Current and Future Infrastructure

## Phase I (In production )

- COV self service password reset
- Self-service group management
  - Add/remove
  - Join/leave
- Self-service profile updates
- Centralized user interface

## Phase II

- Certificate management
  - Self-service certificate portal
- Reporting
  - Request history
  - Monthly metrics
  - Group activities
  - Group membership
- Integration with Outlook 2007
  - Dependent on Exchange 2007/Exchange 2010

## Phase III

- Self-service account creation
  - Approved agency users can request new accounts
  - Account creation automatically with no interaction from the help desk

# COV Account Center

- **Centralized user interface (Phase I)**

- COV users only
- Update account
- Manage security groups
- Manage distribution list
- Request to join/leave active directory groups



# User Management

- **Self service user account management**

(Phase I)

- Users can edit personal information
  - Preferred first name (updates display name in the GAL)
  - Office phone, fax; mobile phone
  - Office location
  - Address city, postal code
- Changes are updated in the GAL
- No help desk ticket required

- **Self service account creation (Phase III)**

- Agency users can request new accounts for approval
- Account created automatically with no interaction from the help desk

The screenshot shows a web browser window titled "Forefront Identity Manager -- Webpage Dialog" with the user "Fleming, Keith (ITP)". The interface includes several tabs: "General", "Work Info", "Contact Info", "Roles", "Password Reset", and "Self Service". The "Contact Info" tab is active, displaying a form with the following fields and values:

Field	Value
Office Phone	(276) 415-9305
Fax	
Mobile Phone	
Office Location	
Address	
City	Lebanon
Postal Code	

At the bottom right of the dialog, there are "OK" and "Cancel" buttons. A "More information" link is visible in the top right corner of the dialog area.

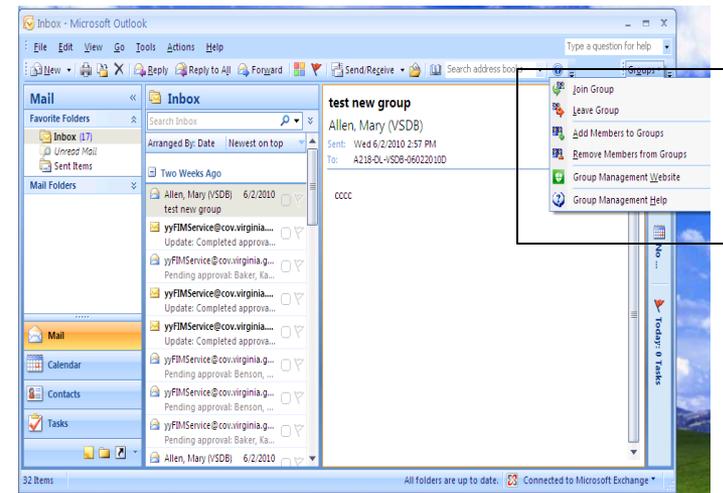
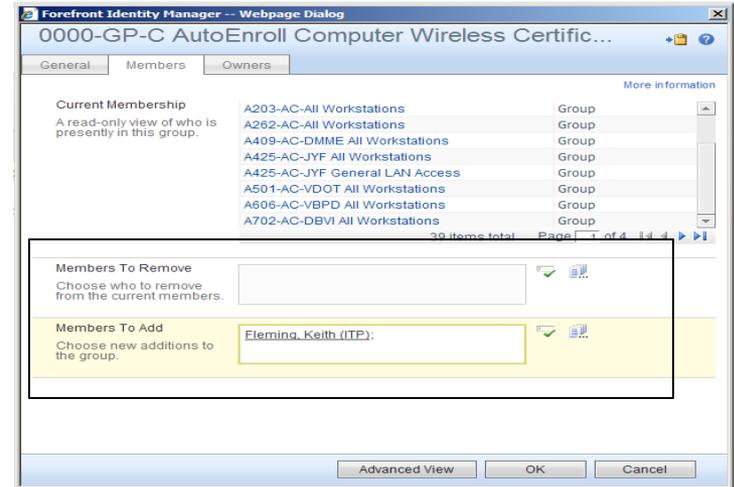
# Group Management

- **Self service group management functionality (Phase I)**

- Business owners can add/remove users from Active Directory groups they own
- New group creation still will require a VCCC ticket
- Users can request to join/leave groups
- Help desk ticket not required
- Approval e-mails are automatically sent to group owners
- Dynamic group membership
  - Automatically add/remove members based on specific criteria (location, manager, department, etc)
- Role based access control

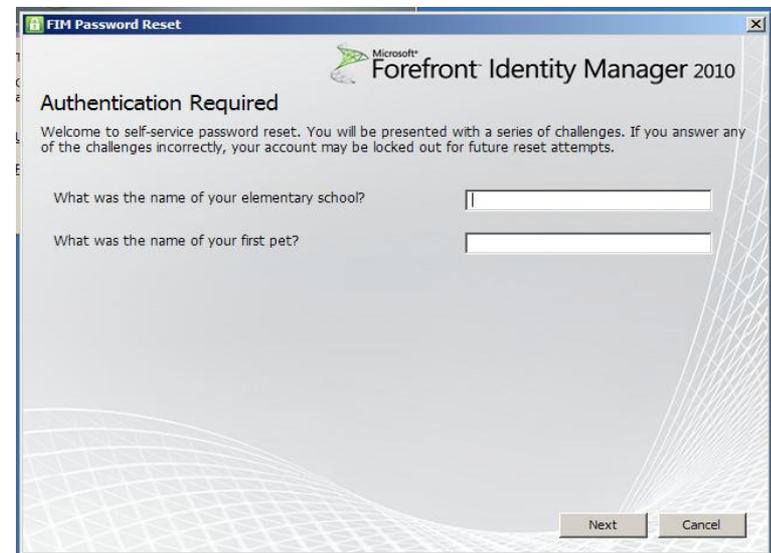
- **Integration with Outlook 2007 (Phase II)**

- Requests can be approved/denied from Outlook client
- Business owners can add/remove users from Active Directory groups they own from Outlook client
- Will be available post Exchange 2010 upgrade



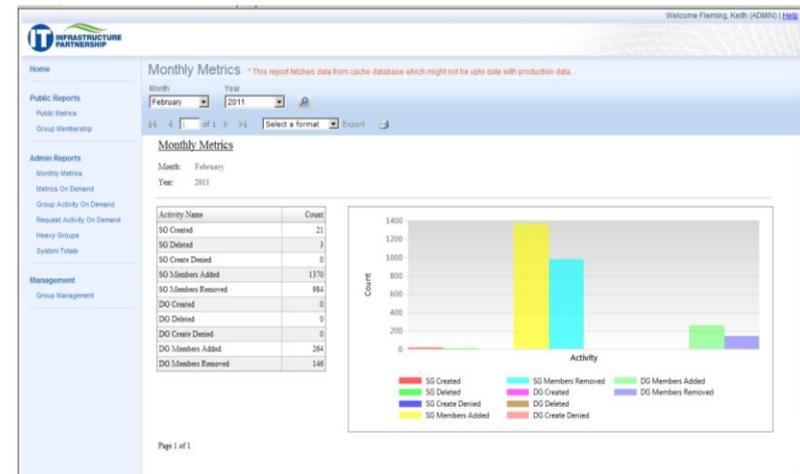
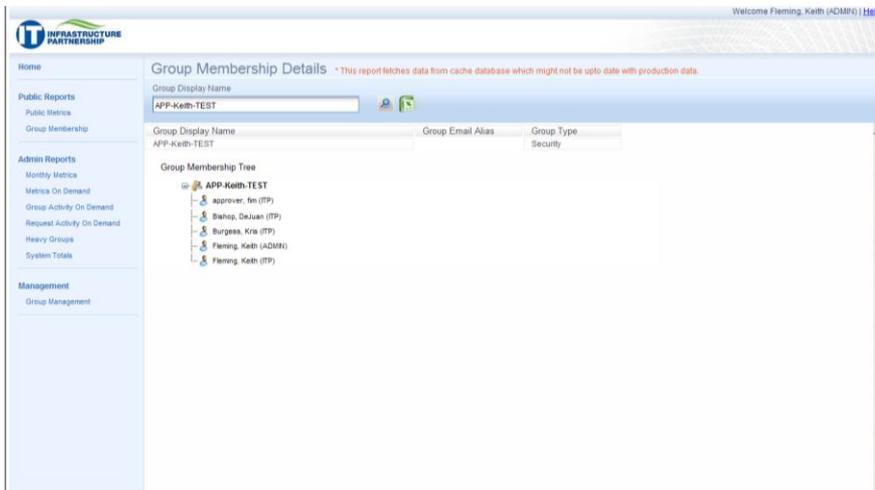
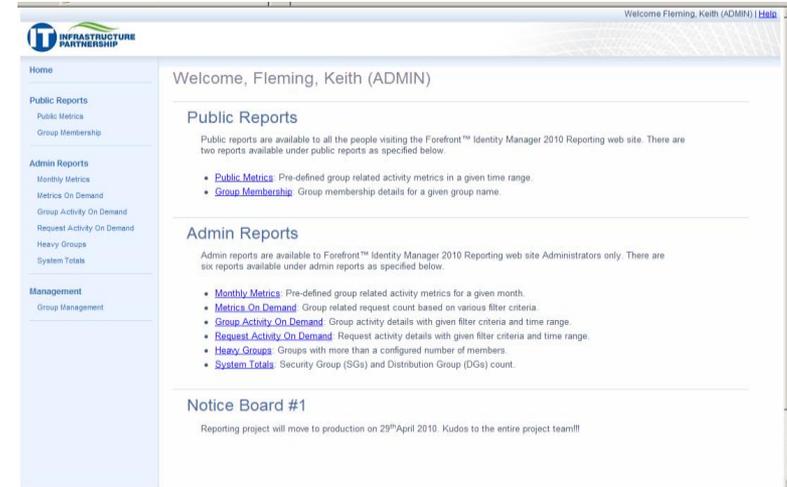
# Password Management

- **Internal self service password reset (Phase I)**
  - COV users can reset forgotten passwords from logon screen
  - No need to contact help desk
- **Password synchronization (Phase I)**
  - Changes to COV passwords synchronize to connected systems
- **Help desk password reset (Phase I)**
  - Single interface to reset passwords in multiple domains
  - COV, COVTEST will be **Phase II**



# Reporting

- Reporting for aspects of FIM (Phase II)
  - Variety of different reports
    - Monthly metrics
    - Request history
    - Group activity
    - Group membership
  - Export to Excel format



# Communications and Artifacts

- Tips and Tricks; sent with e-mail to AITRs
- User Guide and FAQs documents; available on COV Account Center
- Communications and deployment schedule being finalized

## How does this impact you?

- Any group that does not have a defined owner will be assigned to the AITR by default.
  - You can change assignments via the COV Account Center.

**Questions?**