



How Many Agencies Do “X”? **Using the Commonwealth’s Enterprise Business Model**

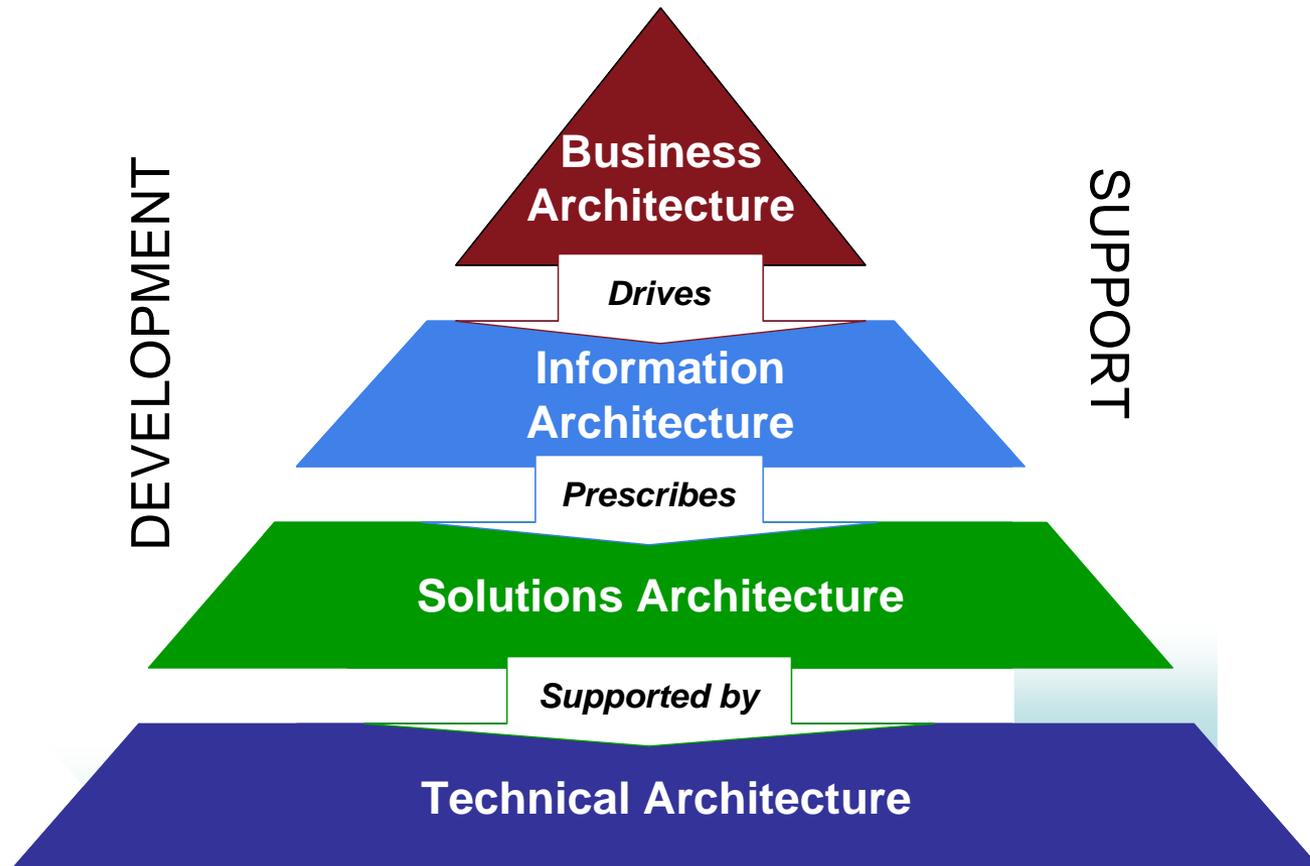
Information Technology Advisory Council
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Today's Topics

- Enterprise Business Model (EBM) background
- How the EBM is structured
- Using the EBM to answer “how many?” questions — and more
- Sample queries of the EBM
- Where to go for more information

Background



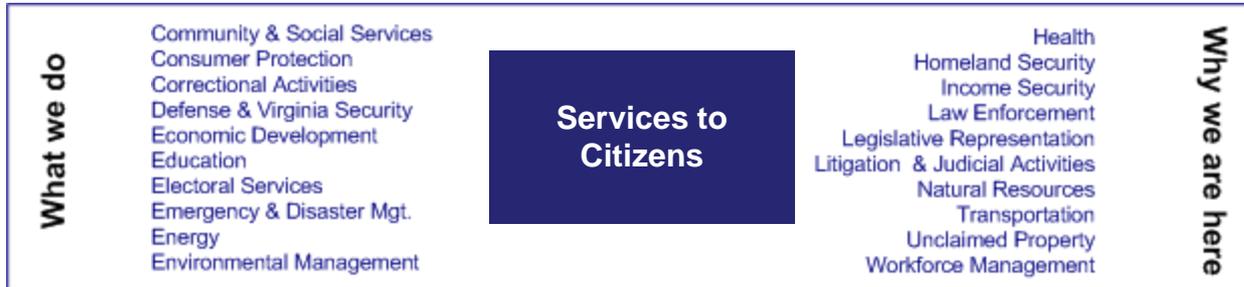


Enterprise Business Model Background

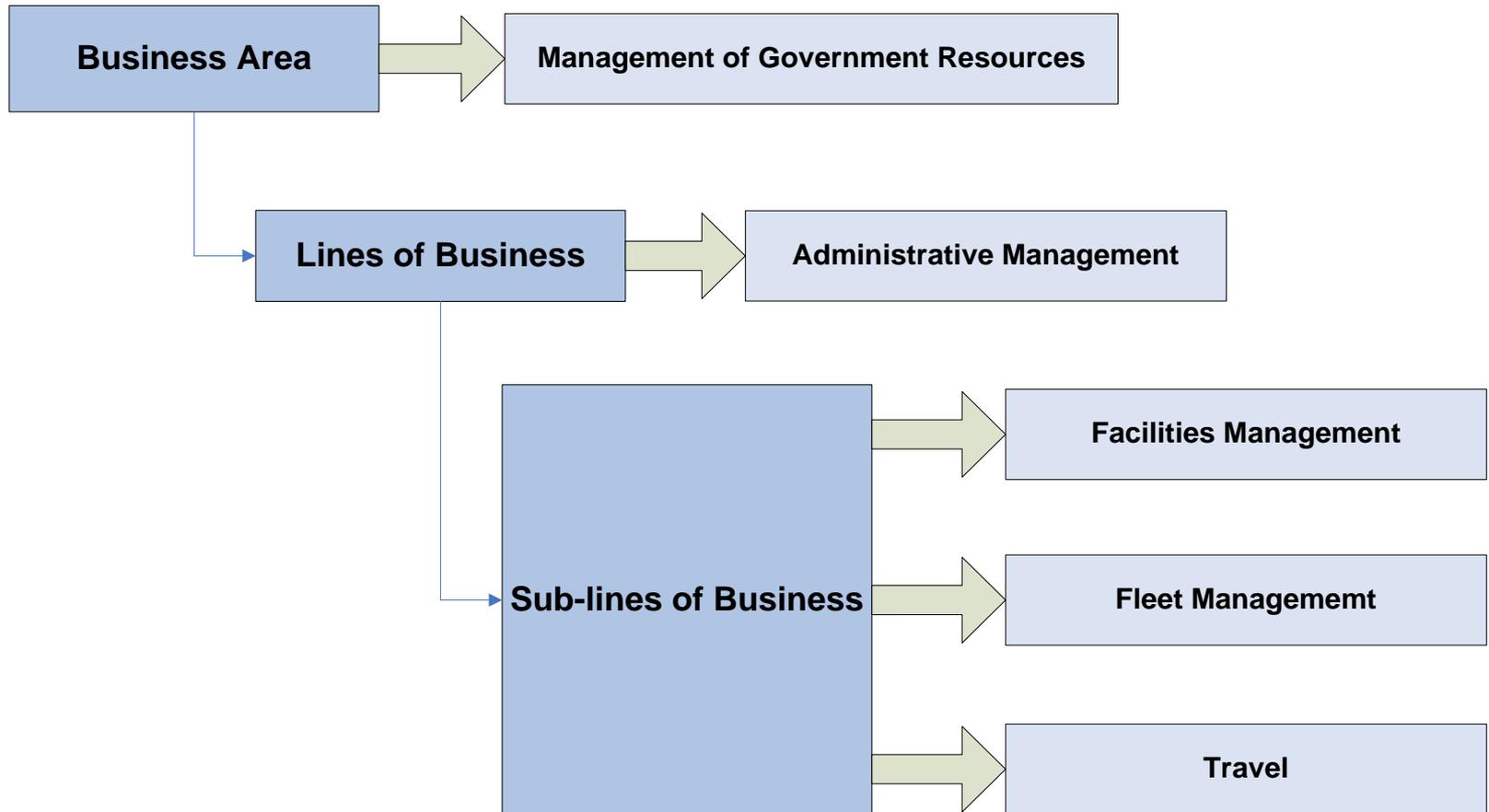
- Virginia is the first state with an EBM
- Commonwealth's EBM based on established federal model
- Our EBM was developed in collaboration with Executive Branch agencies' business leaders
- EBM created to help gain an understanding of the business of the Commonwealth to ensure IT investments are aligned accordingly



Enterprise Business Model



EBM Example





Identifying Business Improvement Opportunities

Identify sub-lines of business where:

- Multiple agencies appear to be involved in the same relative business functions
- Development of enterprise or sharable business solutions can be used in support of multiple agencies/business functions



Example Opportunities—Services to Citizens

- 7 agencies involved with Consumer Affairs Protection Services
- 14 agencies involved with Business and Industry Development
- 10 agencies involved with Social Services
- 9 agencies are involved in Tourism Promotion
- 13 agencies are involved in Criminal Investigation and Intelligence Gathering



Example Opportunities—Support/Mgmt.

- 22 agencies involved with Debt Collection
- 59 agencies involved with Human Resource Development
- 64 agencies involved with Collections and Receivables



Example Opportunities—Mode of Delivery

- 28 agencies issue Permits and Licensing in delivery of services
- 39 agencies use Grants in support of delivery of services



Using the EBA

- Enterprise Business Architecture Report
- EBA Web site
 - <http://www.vita.virginia.gov/eba/library/>
 - Supports static and ad hoc reports, including keyword searches
 - Supported by a database that is updated whenever changes are identified



Using the EBA



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