



# ***How Many Agencies Do “X”?*** **Using the Commonwealth’s Enterprise Business Model**

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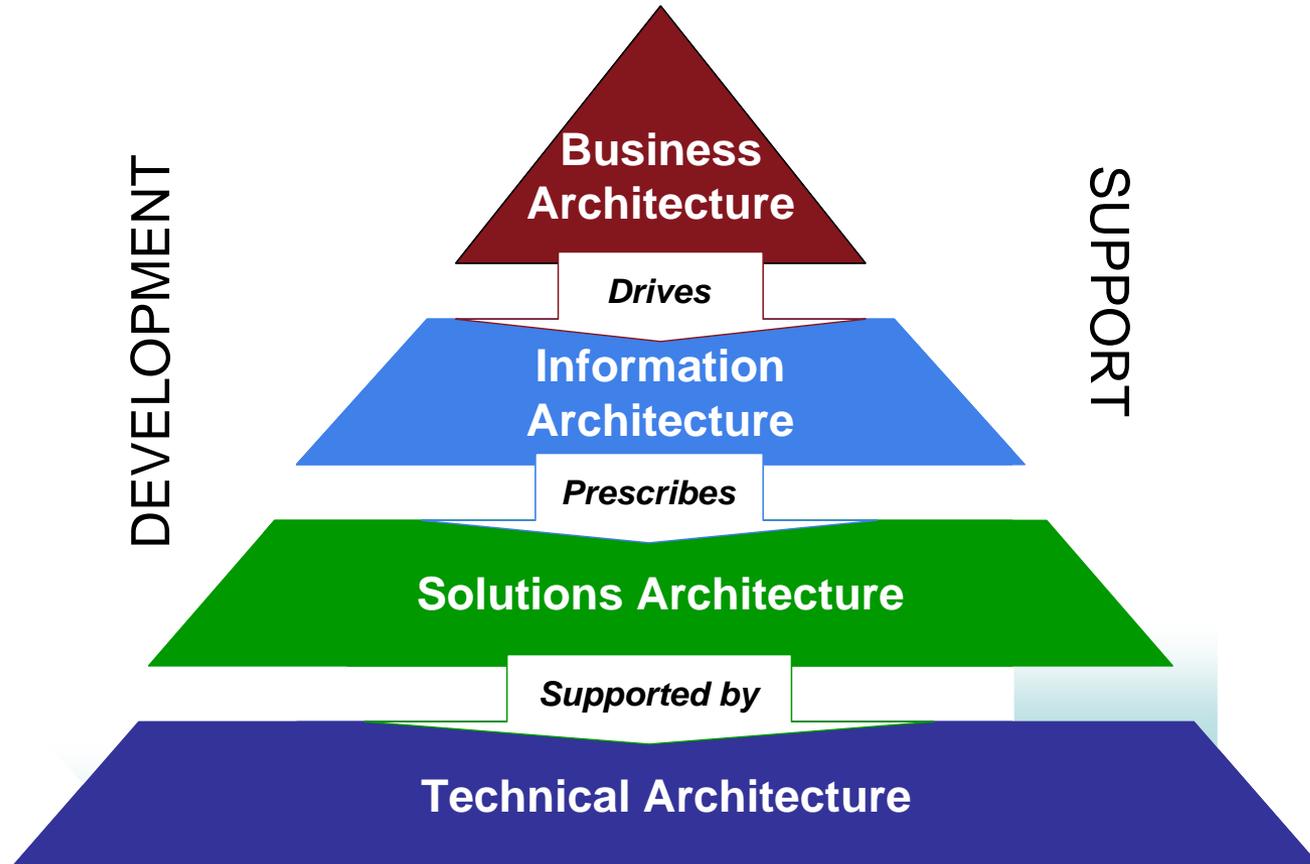
Information Technology Advisory Council  
February 7, 2011



## Today's Topics

- Enterprise Business Model (EBM) background
- How the EBM is structured
- Using the EBM to answer “how many?” questions — and more
- Sample queries of the EBM
- Where to go for more information

# Background



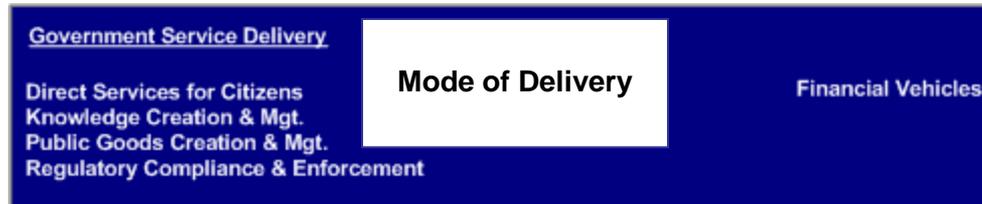


## Enterprise Business Model Background

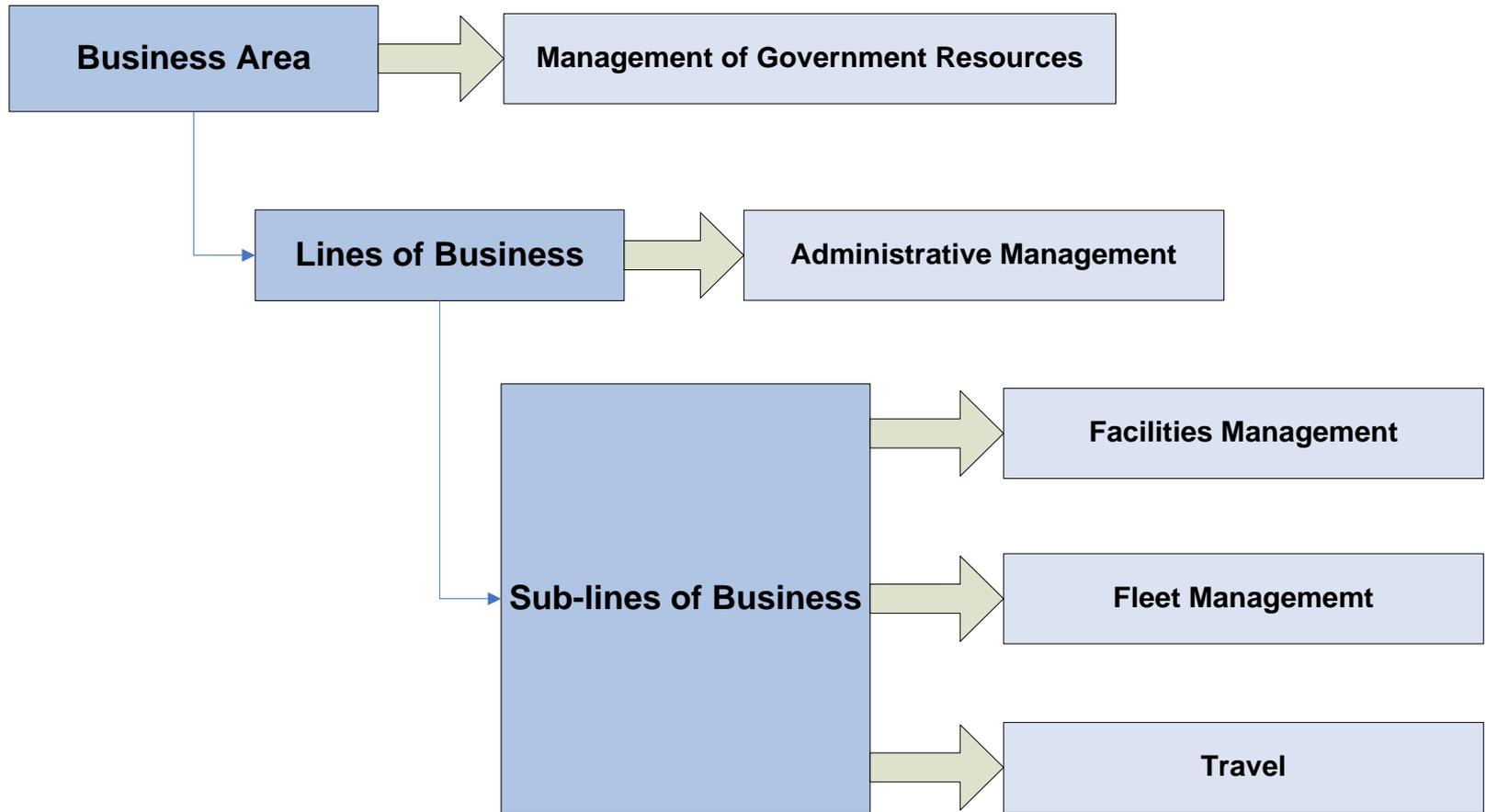
- Virginia is the first state with an EBM
- Commonwealth's EBM based on established federal model
- Our EBM was developed in collaboration with Executive Branch agencies' business leaders
- EBM created to help gain an understanding of the business of the Commonwealth to ensure IT investments are aligned accordingly



# Enterprise Business Model



# EBM Example





# Identifying Business Improvement Opportunities

Identify sub-lines of business where:

- Multiple agencies appear to be involved in the same relative business functions
- Development of enterprise or sharable business solutions can be used in support of multiple agencies/business functions



## Example Opportunities—Services to Citizens

- 7 agencies involved with Consumer Affairs Protection Services
- 14 agencies involved with Business and Industry Development
- 10 agencies involved with Social Services
- 9 agencies are involved in Tourism Promotion
- 13 agencies are involved in Criminal Investigation and Intelligence Gathering



## Example Opportunities—Support/Mgmt.

- 22 agencies involved with Debt Collection
- 59 agencies involved with Human Resource Development
- 64 agencies involved with Collections and Receivables



## Example Opportunities—Mode of Delivery

- 28 agencies issue Permits and Licensing in delivery of services
- 39 agencies use Grants in support of delivery of services

## Using the EBA

- Enterprise Business Architecture Report and other static reports
- <http://www.vita.virginia.gov/oversight/default.aspx?id=12178>
- Ad hoc reports, including keyword searches
- <http://www.vita.virginia.gov/eba/library/>
- Supported by a database that is updated whenever changes are identified



# Using the EBA

The screenshot shows a web browser window displaying the VITA website. The browser title is "VITA:Enterprise Business Architecture Static Reports - Windows Internet Explorer provided by Virginia IT Partnership". The address bar shows the URL "http://www.vita.virginia.gov/oversight/default.aspx?id=12178". The website header includes the VITA logo and navigation links for "IT Service Catalog", "IT Infrastructure Partnership", "Statewide Contracts", and "Project Management". The main content area is titled "Enterprise Business Architecture Static Reports" and contains a list of links: "Enterprise Business Architecture Report" and "Enterprise Business Model Charts". A note below the links says "Click here to access the Enterprise Business Architecture ad hoc reports". The left sidebar contains a navigation menu with categories like "About VITA", "Information Technology Advisory Council", "Commonwealth Security", "Technology Oversight", "COVA Strategic Plan for IT", "Enterprise Architecture (EA)", "Project Management & Oversight", "ITRM PSG's", "IT Investment Management", "ORCA", "AITR", "RTIP", "ProSight", "PMDP", "VITA Services", "Supply Chain Management", "Enterprise Applications", "Library", "News", "Integrated Services Program", "VITA Publications", and "Resources". The right sidebar features "Hot Topics" with links to "Commonwealth Project Management", "IT Strategic Planning", "Commonwealth Technology Portfolio - ProSight", "Recommended Technology Investment Projects (RTIP) Reports", "Agency Procurement Requests (APRs)", "PM Overview and ProSight Training", "Online Review & Comment Application (ORCA)", "Project Manager Development Program (PMDP)", and "Project Management Information Clearinghouse". Below this is a "Video" section with a YouTube player showing a video titled "Duhs of Security". At the bottom of the page, there is a "VITA Customer Care Center" banner with contact information: "(800) 637-8482, vooc@vita.virginia.gov".



# Using the EBA

The screenshot shows a web browser window displaying the VITA website. The address bar shows the URL <http://www.vita.virginia.gov/eba/library/>. The page header includes the VITA logo and navigation links for Online Services, Commonwealth Sites, Help, and Governor. A search bar is present in the top right corner.

The main content area is titled "Enterprise Business Architecture Documents" and features a search bar for "Search Enterprise Business Architecture (EBA) by keyword". Below this, there are several sections for filtering documents:

- EBA Reports by Business Area:** Includes a dropdown menu for "Select a Business Area" and a "Download" button.
- EBA Reports by Secretarial Area:** Includes a dropdown menu for "Select a Secretarial Area" and a "Download" button.
- EBA Reports by Agency:** Includes a dropdown menu for "Select an Agency" and a "Download" button.
- EBA Reports by Line of Business:** Includes dropdown menus for "Select a Business Area" and "Select a Line of Business", and a "Download" button.
- EBA Reports by Sub-Line of Business:** Includes dropdown menus for "Select a Business Area", "Select a Line of Business", and "Select a Sub-Line of Business", and a "Download" button.

A sidebar on the left contains a navigation menu with categories such as About VITA, Commonwealth Security, Technology Oversight, and VITA Services. At the bottom left, there is a "VITA Customer Care Center" banner with contact information: (800) 537-9482 and [vocco@vita.virginia.gov](mailto:vocco@vita.virginia.gov).



## Contacts

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