



2:30-4 p.m., Monday, May 18, 2009

Conference call

Call-in Information

1. Dial 866-842-5779
2. Enter conference code 8044166175

Agenda

- I. Welcome
- II. Web 2.0
- III. Voicemail transition- Verizon National Unified Messaging Service (NUMS)
- IV. Prohibited software
- V. Remote control software
- VI. VCCC/help desk/service center rebranding
- VII. Open discussion
- VIII. Closing