

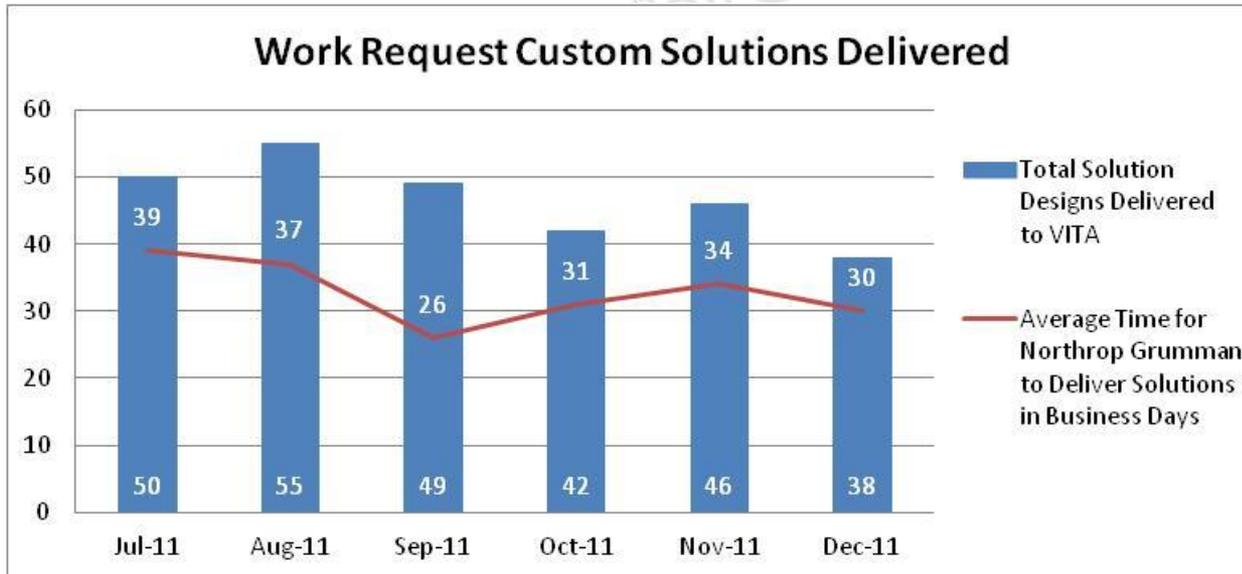
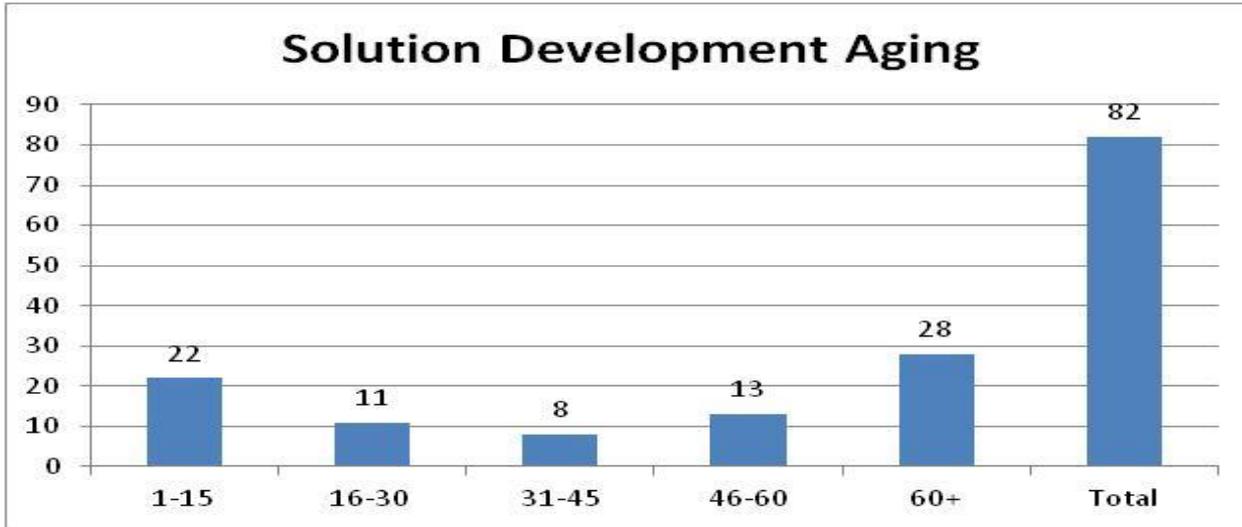
Work Request Portfolio

Phase (as of)	Nov 1	Dec 1	Jan 5
Solution Development	80	90	91
Awaiting NTP	42	47	39
Implementation	223	214	213
Total Active Projects	345	351	343
Close-out	38	77	63
Total Projects	383	428	406

Work Request Activity Summary

Solution Development	Oct	Nov	Dec
Requests for Solution	47	46	47
Proposals Delivered to VITA	42	46	43
Requirements Returned by NG	8	5	5
Cancellations by Agency	0	4	4
Proposals Withdrawn by NG	1	0	0
Implementation	Oct	Nov	Dec
NTPs Issued (Custom WR)	26	35	33
NTPs Issued (Standard Forms)	40	24	48
Notification of Completions	37	71	74
Cancellations by Agency	0	0	1

- NG/VITA sub-team formed to revise the custom requirements package
- Streamlining the implementation of standard forms through process and tool improvements
- Anticipating annual Q1 Work Request surge by polling AOMs for pipeline priority projects



Work Request – Solution Development

45+ Age Variance

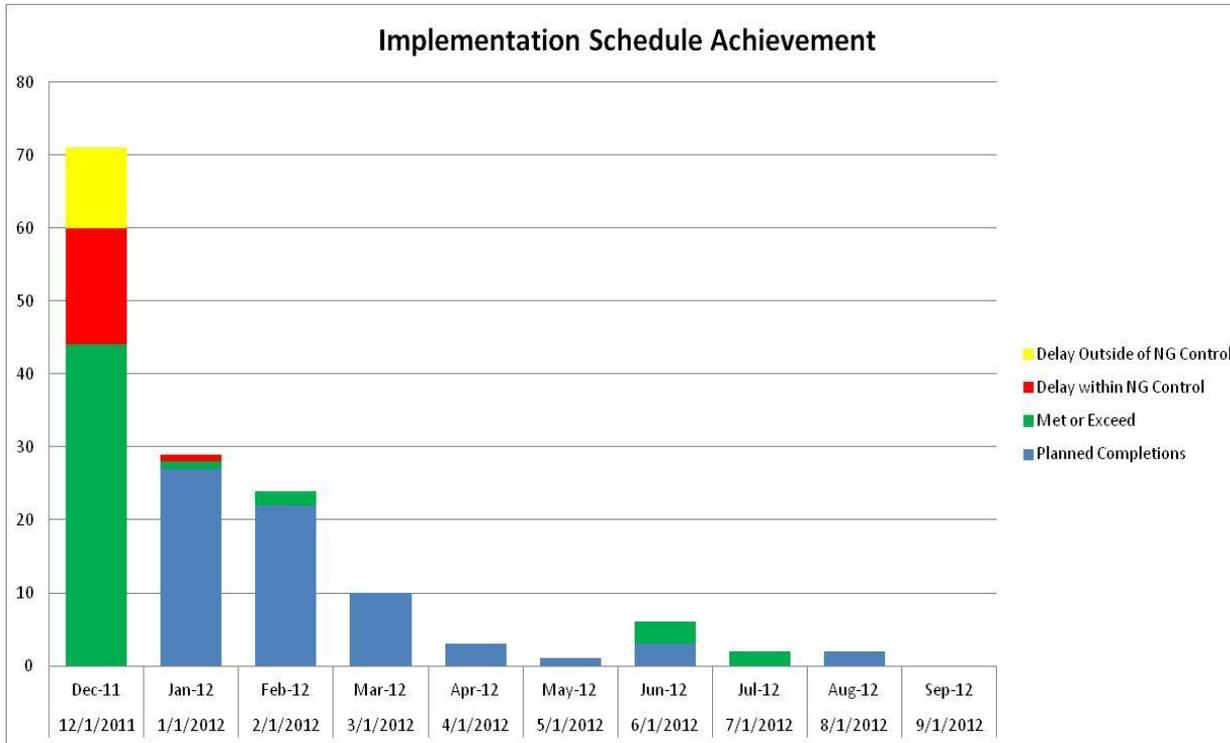


NORTHROP GRUMMAN

Work Request	Title	Solution Development Aging	bucket
VDEM-0109	Dedicated Service Area Support	215	Pending Requirements
VDEM-0110	Redundant Network Access	215	Pending Requirements
VDEM-0111	User Authentication and Email	215	Pending Requirements
VDEM-0108	ALTIRIS	212	Pending Requirements
ABC-0211-R1	Storage Revision 1	152	Pending Cancellation
DSS-0355	Prime Power Migration	136	Pending Requirements
VDH-0387	Chesapeake Server Upgrade	131	Pending Agency Action
VSP-0407	Appomattox CME Phone System	126	Pending Requirements
VSP-0408	Wytheville CME Phone System	126	Pending Requirements
VSP-0409	Ft Pickett CME Phone System	126	Pending Requirements
DMV-0402	Server/Storage Decommission	125	Pending Cancellation
VSP-0459 R1	Network Design Change R1	107	Approval Cycle
VSP-0461	VCIN Application-Centric Security	107	Pending Requirements
TRS-0491	Virtualize Dev Environment	94	Approval Cycle
TD-0177	CHKPRO Network	86	Pending Requirements
DSS-0573	UCaaS Call Manager	76	Pending ECP
DBVI-0588	Charlottesville UCaaS	72	UCaaS Schedule
DRS-0568	Fairfax UCaaS	72	UCaaS Schedule
ABC_20110105	Data Center Relocation	67	Solution Development
DGS-0426	DCLS Server Relocation	63	Approval Cycle
CCCA-0628	WAP service	62	Pending Requirements
CH-0633	UCaaS Catawba Hospital	62	UCaaS Schedule
DRS-0605	Reduce Disk Space	62	Solution Development
VDH-0625	Crossroads project	62	Pending Agency Action
VDH-0629	Crossroads Printers and Scanners	62	Solution Development
VDH-0630	Crossroads PC upgrades	62	Solution Development
VDH-0631	Crossroads Servers	62	Solution Development
WSH-0626	WAP service	62	Solution Development
VITA-0636 R4	Ektron Rev 4	60	Solution Development
SVTC 0651	Renaming Convention	59	Approval Cycle
ABC-0531	Store VPN	57	Approval Cycle
DHR-0686	Consolidate servers	55	Solution Development
JYF -0595	Ticket Server (CSCSRiii) Server Upgrade	54	Solution Development
DCR-0525	DCR HQ move	53	Pending Requirements
DOF-0644	Sandbox VM Server	53	Approval Cycle
DSS-0691	Childcare DNS Resolution	53	Approval Cycle
DBVI-0692	UCaaS DBVI HQ Richmond	52	UCaaS Schedule
DGS-0594	UCaaS DCLS	48	UCaaS Schedule
VEC-0627	Cisco VoIP Phone System User Training	48	Solution Development
DMAS-0711	DMAS UCaaS	46	UCaaS Schedule
VITA-0716	People soft environment upgrade	46	Solution Development

Age Driver	Count
Pending Requirements	12
Solution Development	11
Approval Cycle	7
UCaaS Schedule	6
Pending Agency Action	2
Pending Cancellation	2
Pending ECP	1
Grand Total	41

- Increased oversight for project implementations
 - Enhanced Schedule Management activities to include review board
 - Enhanced communications for stakeholders of schedule status and potential impacts



Schedule Variance Driver	Count
Pending Change Order	6
Agency delays	5
NG - Technical delay	5
NG - Resource delay	4
NG - Procurement delay	3
NG - Subcontractor delay	3
NG - Other	1
Total	27

Increasing Schedule and Resource Management through Development of an IMS

December Activity

- ✓ Initiated feasibility analysis of MyRequest utilization
- ✓ Managed Firewall and Managed Router forms updated and pushed to Production
- ✓ Commenced Pilot for PC Encryption form
- ✓ Nearing completion of Managed Service Refresh form development activity
- ✓ Initiated drafting of the following forms:
 - ✓ EUS Software Packaging
 - ✓ Hosted Mail Archive
- ✓ Delivery of Server forms and Above Standard RAM delayed, forms currently in NG Approvals

Form Number and Name	Status	Form Version	Version Release
1 - Cross Functional Services			
1-001: Infrastructure Related Labor	In Production	V1.1	12/16/2011
1-026: DR Server Deinstallation	NG Development		
5 - Desktop Computing Services			
5-001: Software Installation (desktop)	In Production	V1.1	12/16/2011
5-002: PC Encryption	Piloting form	V1.0	tbd
6 - Messaging Services			
6-001: Enterprise Hand Held Devices	In Production	V1.3	10/27/2011
6-002: Hosted Mail Archive Service	NG Development	tbd	tbd
7 - Mainframe and Server Services			
7-001: Data Storage Service (Non-CESC)	In Production	V1.3	12/16/2011
7-002: CESC Storage Back-up Opt-out	Piloting form	V1.1	tbd
7-003: SAN Storage Modification (CESC/SWESC)	In Production	V1.2	10/13/2011
7-004: NAS Storage Modification (CESC/SWESC)	NG requested to update form based on proposed labor agreement.	tbd	tbd
7-005: Storage Authorization for Clone (CESC/SWESC)	In VITA review (question returned to NG)	tbd	tbd
7-006: Above Standard RAM	NG Development	tbd	tbd
7-026: Virtual Server (CESC/Windows/small, 1-2 CPU)	Off line per Judy. V1.2 in collaboration	V1.1	9/6/2011
7-027: Virtual Server (CESC/LINUX/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-028: Virtual Server (Non-CESC/Windows/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-029: Virtual Server (Non-CESC/LINUX/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-051: Physical Server (CESC/Windows/small, 1-2 CPU)	Draft form received and in collaboration		
7-052: Physical Server (CESC/LINUX/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-053: Physical Server (Non-CESC/Windows/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
7-054: Physical Server (Non-CESC/LINUX/small, 1-2 CPU)	NG revising template to match format used on form 7-026		
8 - Data Network Services			
8-001: ABC Managed Router & Firewall	In Production	V1.1	12/13/2011
8-002: Managed Router	In Production	V1.1	9/6/2011
8-003: Managed Firewall	In Production	V1.2	12/16/2011
8-004: Site to Site VPN	In Production	V1.1	12/16/2011
8-005: Bandwidth Modification	In Production	V1.2	9/27/2011
8-006: Temporary LAN Ports	VITA and NG agreed to put this form on hold due to cost issues.		
8-007: Data Infrastructure Relocation	Comments returned to NG		
8-090: Wireless LAN (New)	Contract dispute regarding PCI/HIPAA Language. Being addressed by the CM-IPT. Form not available for use until issue is resolved.	V1.0	tbd
8-091: Wireless LAN (Replacement)		V1.0	tbd
9 - Voice and Video Telcom Services			
9-001A: UCaaS Service	Contract dispute regarding disposal of existing phone equipment	tbd	tbd
9-001B: UCaaS Service		tbd	tbd