



Security and Networks Standard Maintenance Time

Michael Watson

Acting Chief Information Security Officer

AITR Meeting

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What is standard maintenance?

- Maintenance to the core network and security infrastructure
 - Examples
 - Network intrusion detection devices
 - Bluecoat devices
 - Core firewalls, routers and switches
- Redundancy testing
 - Testing to ensure primary and secondary devices are in operating order



When is standard maintenance?

- Every other Thursday between 9 p.m. and 3 a.m.
 - This time has been in use for over a year
 - Strategically chosen for least impact to agencies
- All changes will go through the standard change control process
 - AOMs will communicate any planned outages
 - Changes that will not cause an outage no longer will be communicated directly to AITRs



How does it affect my agency?

- Focused on CESC and SWESC data centers
- Typically does not impact agency-planned changes
- Some changes may involve an outage
 - Any planned outage will be communicated in advance