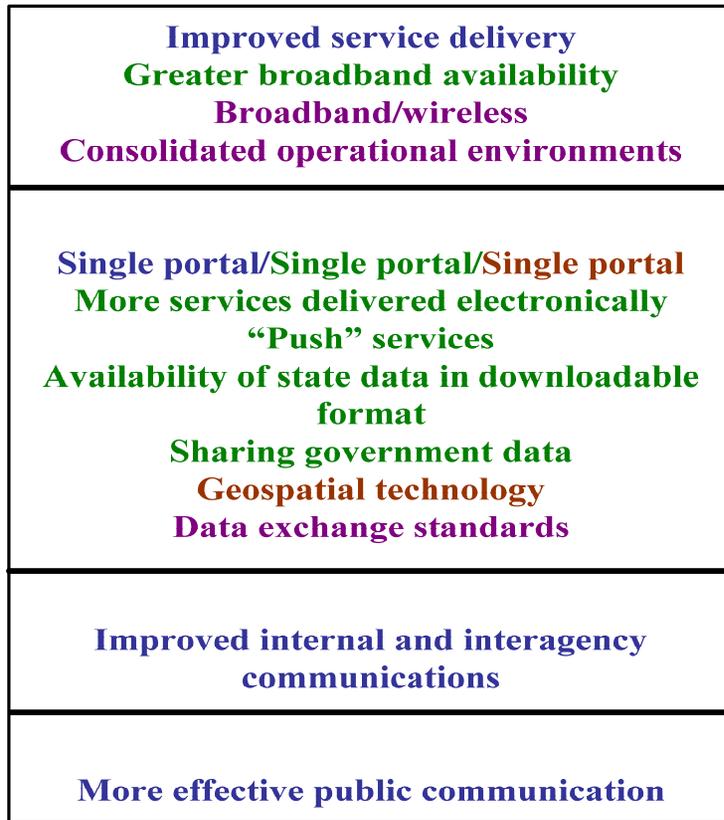# Commonwealth of Virginia Strategic Plan for Information Technology
Goals, Objectives and Alignment with Stakeholder Results

Goal 1: Increase accessibility to government

LTO 3. Engage and inform citizens to ensure we serve their interests

Stakeholder Results Supported

Objectives for Goal 1

Improved service delivery
Greater broadband availability
Broadband/wireless
Consolidated operational environments

Objective 1.1 Increase electronic interaction with and to government

Single portal/Single portal/Single portal
More services delivered electronically
"Push" services
Availability of state data in downloadable format
Sharing government data
Geospatial technology
Data exchange standards

Objective 1.2 Increase information availability and usability

Improved internal and interagency communications

Objective 1.3 Foster regional partnership initiatives

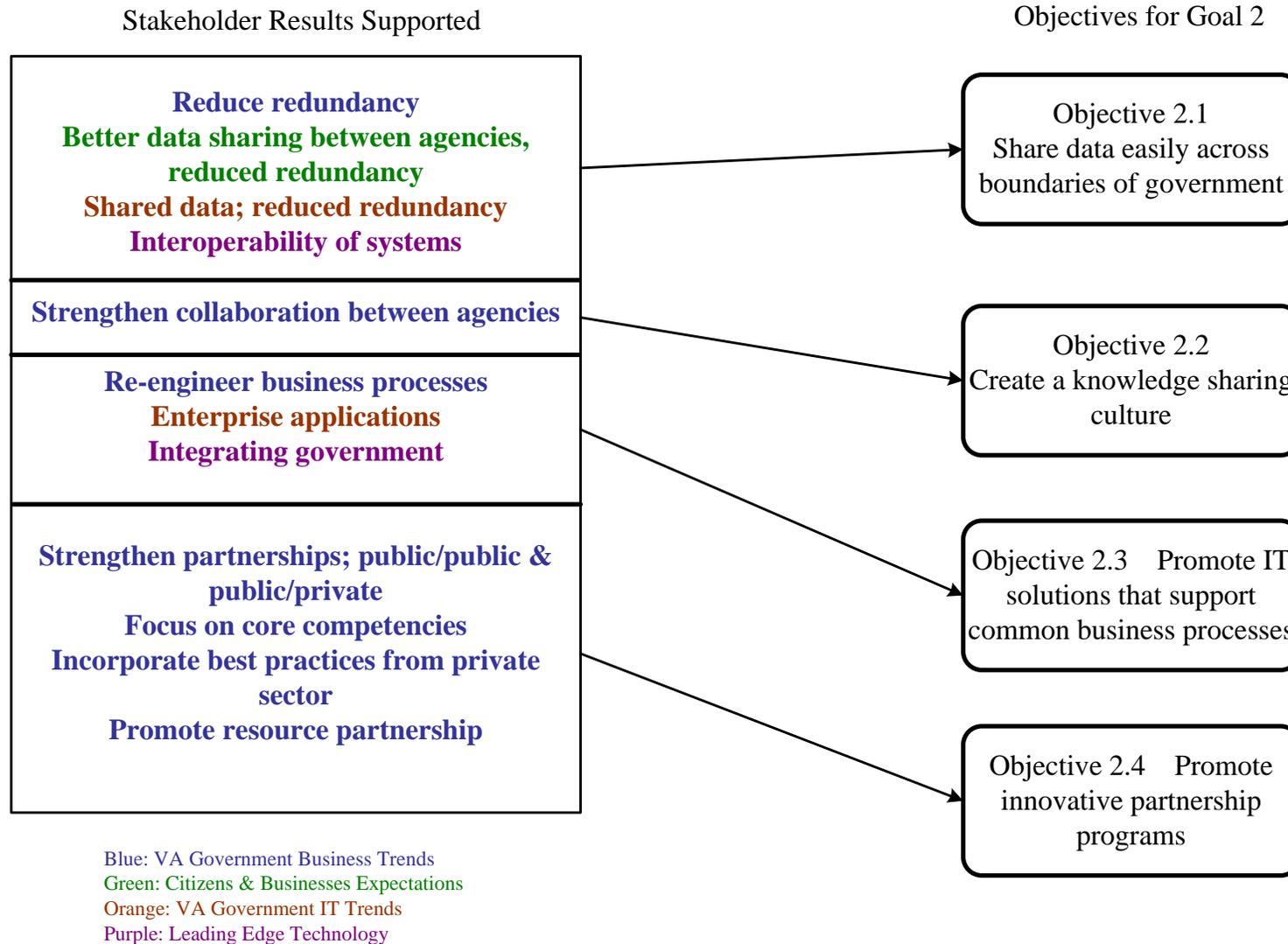**More effective public communication**

Objective 1.4 Increase public awareness of services available

Blue: VA Government Business Trends
Green: Citizens & Businesses Expectations
Orange: VA Government IT Trends
Purple: Leading Edge Technology

Goal 2: Facilitate IT collaboration and partnerships

LTO 2. Be a national leader in the preservation and enhancement of our economy.
LTO 3. Engage and inform citizens to ensure we serve their interests.

Stakeholder Results Supported

Objectives for Goal 2

Reduce redundancy
Better data sharing between agencies, reduced redundancy
Shared data; reduced redundancy
Interoperability of systems

Objective 2.1
Share data easily across boundaries of government

Strengthen collaboration between agencies

Objective 2.2
Create a knowledge sharing culture

Re-engineer business processes
Enterprise applications
Integrating government

Objective 2.3 Promote IT solutions that support common business processes

Strengthen partnerships; public/public & public/private
Focus on core competencies
Incorporate best practices from private sector
Promote resource partnership

Objective 2.4 Promote innovative partnership programs

Blue: VA Government Business Trends
Green: Citizens & Businesses Expectations
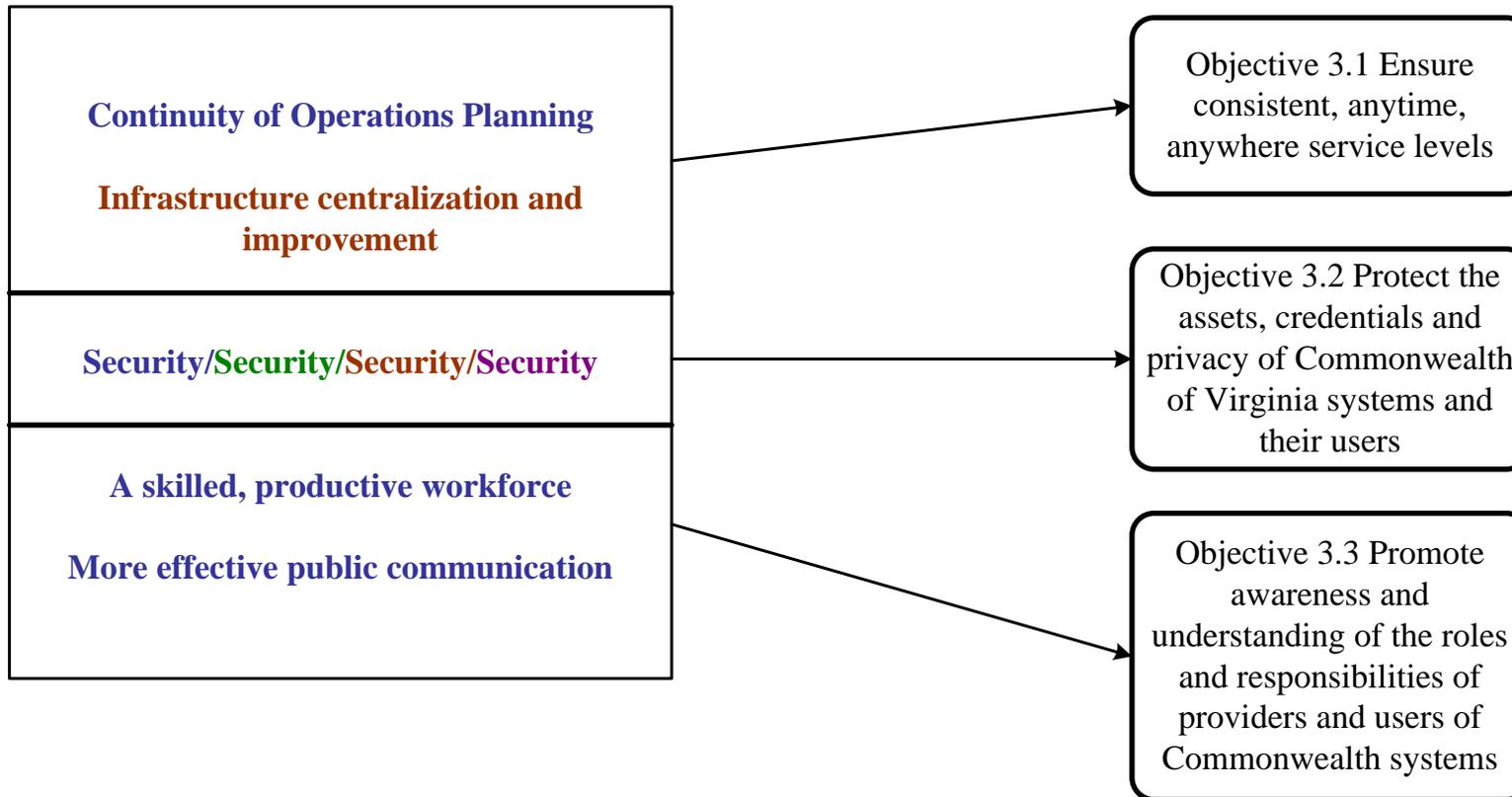Orange: VA Government IT Trends
Purple: Leading Edge Technology

Goal 3: Ensure a trusted and reliable technical environment

LTO 7. Protect the public's safety and security, ensuring a fair and effective system of justice and providing a prepared response to emergencies and disasters of all kinds.
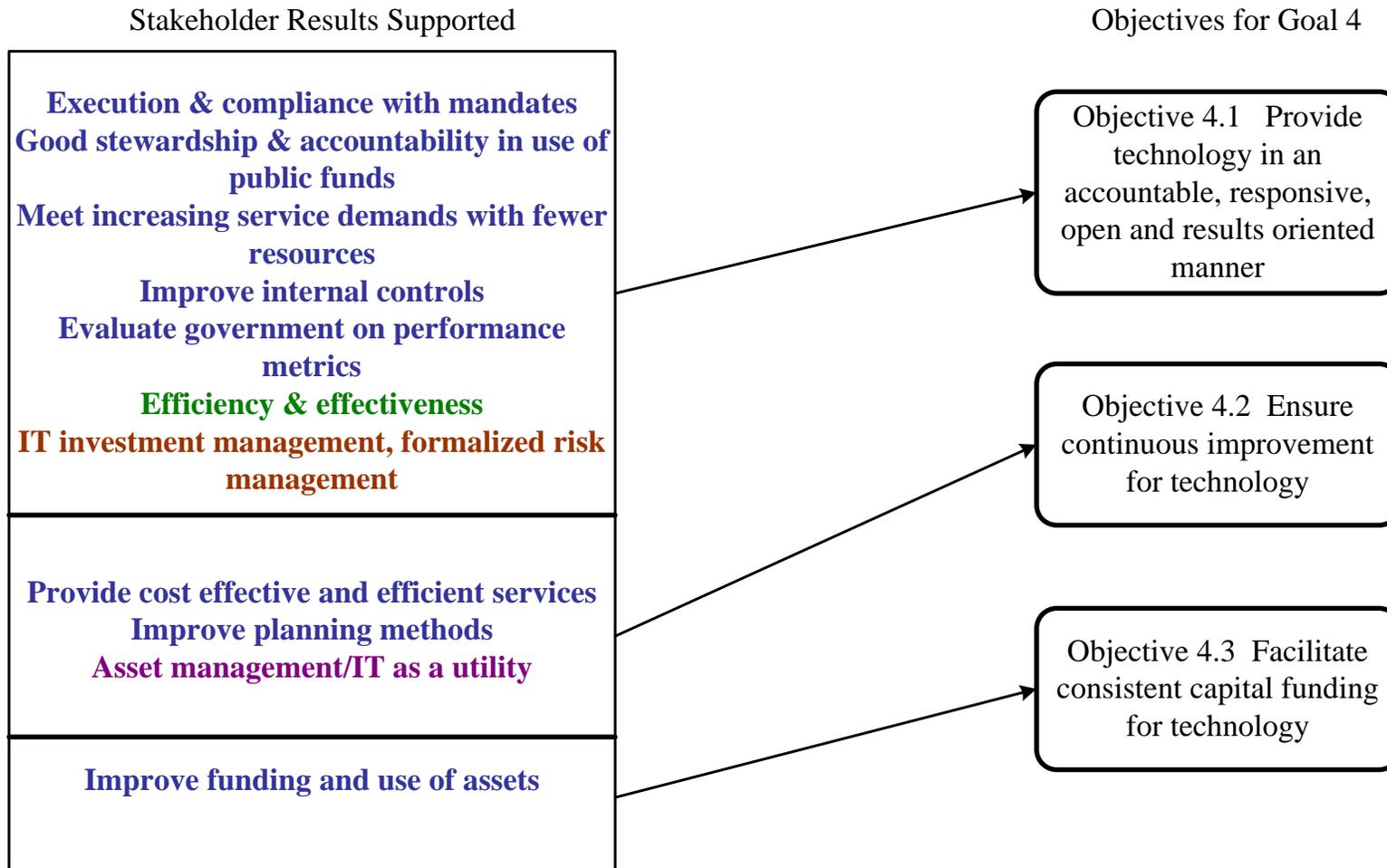
Stakeholder Results Supported

Objectives for Goal 3

Continuity of Operations Planning

Infrastructure centralization and improvement

Security/Security/Security/Security

A skilled, productive workforce

More effective public communication

Objective 3.1 Ensure consistent, anytime, anywhere service levels

Objective 3.2 Protect the assets, credentials and privacy of Commonwealth of Virginia systems and their users

Objective 3.3 Promote awareness and understanding of the roles and responsibilities of providers and users of Commonwealth systems

Blue: VA Government Business Trends
Green: Citizens & Businesses Expectations
Orange: VA Government IT Trends
Purple: Leading Edge Technology

Goal 4: Create a reputation of performance for technology

LTO 1. Be recognized as the best-managed state in the nation.

Stakeholder Results Supported

Objectives for Goal 4

Execution & compliance with mandates
Good stewardship & accountability in use of public funds
Meet increasing service demands with fewer resources
Improve internal controls
Evaluate government on performance metrics
Efficiency & effectiveness
IT investment management, formalized risk management

Objective 4.1   Provide technology in an accountable, responsive, open and results oriented manner

Provide cost effective and efficient services
Improve planning methods
Asset management/IT as a utility

Objective 4.2 Ensure continuous improvement for technology

Improve funding and use of assets

Objective 4.3 Facilitate consistent capital funding for technology

Blue: VA Government Business Trends
Green: Citizens & Businesses Expectations
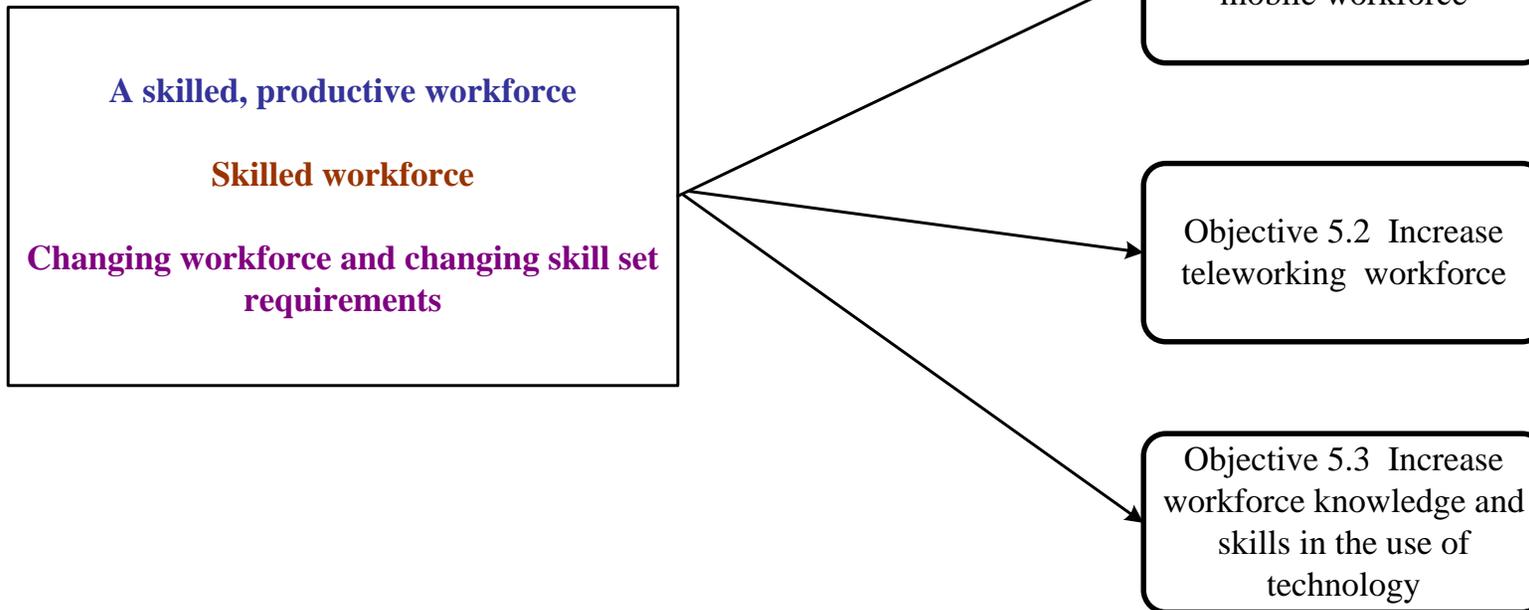Orange: VA Government IT Trends
Purple: Leading Edge Technology

Goal 5: Increase workforce productivity through the use of technology

LTO 4. Elevate the levels of educational preparedness and attainment of our citizens.

LTO 8. Ensure that Virginia has a transportation system that is safe, enables easy movement of people and goods, enhances the economy and improves our quality of life.

Stakeholder Results Supported

Objectives for Goal 5

A skilled, productive workforce

Skilled workforce

Changing workforce and changing skill set requirements

Objective 5.1 Increase mobile workforce

Objective 5.2 Increase teleworking workforce

Objective 5.3 Increase workforce knowledge and skills in the use of technology

Blue: VA Government Business Trends
Green: Citizens & Businesses Expectations
Orange: VA Government IT Trends
Purple: Leading Edge Technology