



Virginia Information Technologies Agency



Department of Motor Vehicles (DMV) Driver's License Central Issue (DLCI) Project Request for Development Approval

Mike Sandridge

Commonwealth Project Management Division

D.B. Smit

DMV Commissioner

ITIB

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DMV DLCI Development Approval Request

- Project Purpose: Improve the security, integrity and quality of the driver's license (DL) and state ID card.
 - Produce American Association of Motor Vehicle Administrators (AAMVA) compliant DL/ID cards.
 - Introduce card designs in which tampering will be readily evident and easily identifiable through a rapid visual inspection and cursory examination in normal conditions.
 - Adopt a secure production process that limits and controls access to materials, equipment, processes and information.
 - Eliminate all production of DLs and IDs at DMV offices and headquarters.
 - Ensure that DMV will be positioned to meet future federal requirements including REAL ID.
- Schedule: Vendor contract signed February 2008; Implementation complete at all 74 sites June 2009.
- Cost: \$4.5M - \$5.4M implementation (pending VITA services); \$6.5M yearly operation and maintenance.
- CIO recommended DLCI Development Approval to ITIB July 2008; ITIB generated questions and called for full ITIB vote at October meeting.

Note: Complete set of DLCI project documentation included in Board notebooks.



Activities On Schedule

- Danville Card Production Center (CPC) construction and delivery of equipment is on schedule. Currently interviewing for job positions. Center will be operational in December.
- DMV Customer Service Center site visits completed on time. Preparations can now be made to modify all centers. Completion date will be December without shutting down any centers.
- CBN hardware procurement on track. Hardware list approved last week.
- Facial Recognition removed from the scope of the project. Change request pending.



Activities Behind Schedule

- VITA Statement Of Work not provided by October 3rd deadline. No delivery date has been provided. This is on the critical path.
- CBN system requirements one week behind schedule. DMV reviewing final version. This is on the critical path.
- VITA Virginia Architecture review delayed due to the removal of Facial Recognition. Estimated delay is two weeks. This is NOT on the critical path.
- ITIB development approval is still pending.



DLCI Development Approval Request

Questions from ITIB five day review period:

- How has DMV already entered into a seven year contract for an IT system with an estimated cost of \$47 million without ITIB involvement?
- What impact will the \$5 million additional annual operation and support costs over a ten year period have on the agency and its stakeholders?
- What is the impact on fewer funds for roads vs. going forward with the DMV proposal or delaying or changing the DMV approach to allow more funds for roads?
- If we want a positive ROI on our investments, where is the real trade off on this project?
- How are other states going at this problem and what is their relative cost?
- Describe the RFP activities, the vendor responses, and what made CBN the compelling choice? Are there any concerns about sending DL/ID sensitive data out of the country?
- Real ID federal mandate: What is the penalty for non-compliance? Please provide legal citations and explain DMV interpretation.



Recommendation in the Form of a Motion

That the IT Investment Board grant development approval for the Virginia Department of Motor Vehicles Driver's License Central Issuance (DLCI) Project.