



Virginia Information Technologies Agency

# Virginia State Police Statewide Agencies Radio System (STARS) Governance & Oversight Issues

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November 19, 2008



## Background

- Project, designated "Pre-ITIB" on the ITIB status report, has been underway since April 2002 and was grandfathered into the portfolio with the formation of VITA and PMD.
- \$329 million contract between Motorola and the Commonwealth of Virginia signed on July 13, 2004
- Provide multi-channel trunked digital voice and data wireless communications specifically designed for public safety and service requirements
- Serve 21 state agencies and facilitate interoperable communications with localities
- Scope of the project includes microwave, land-mobile radio and data communications
- Governed by the STARS Management Group established by Executive Order 76-2001 and continued in Executive Order 79-2008



## Governance & Oversight Issues

- STARS has been rated Yellow (Warning) by the CIO on the monthly Major IT Project Status Report for over a year:
  - The project is in a day-for-day slip because microwave/ land mobile radio tower sites have not been agreed to between VSP and Motorola
    - As of 10/21/08, the project is eighty-three (83) workdays behind schedule
    - Contracted completion date is April 28, 2010
    - Projected completion date is August 25, 2010



## Governance & Oversight Issues

- Findings from the January 2008 APA report on STARS have not been remediated:
  1. Revise the project communication plan to ensure current processes are included and all necessary written communiqué documented and agreed-upon by all stakeholders.
  2. Develop a long-range assignment schedule of internal resources to more effectively plan for inspection of deliverables.
  3. Develop an estimated cost to complete the project in order to improve the effectiveness of budget management.
  4. Develop and adopt realistic assumptions for project scheduling and budgeting in order to reduce delays that are unexpected by key stakeholders.



# Governance & Oversight Issues

- Other STARS Issues Over the Past Year
  - Digital Vehicle Repeater System Problems
  - Robotics
  - Interference Between STARS Equipment and Vehicle Control Systems
  - Rebanding