



Virginia Information Technologies Agency

Department of Professional and Occupational Regulation Electronic Access To The Government Licensing And Enforcement System (EAGLES) Background and Governance Issues

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Project Background / History

- Project, designated "Pre-ITIB" on the ITIB status report, has been underway since November 2004 and was grandfathered into the portfolio with the formation of VITA and PMD
- Project suspended August 2006 per Agency request
 - Terminated Systems Automation (SA) contract
- Project reactivated March 2007
 - Versa contract approved July 2007
- Project rebaselined July 2008
 - Extend schedule, increase budget, reduce scope/complexity



Governance & Oversight Issues

EAGLES has been rated Yellow (Warning) by the CIO on the monthly Major IT Project Status Report since April 2008.

- Data migration issues
- Schedule delays for Release-1
- Vendor performance issues
 - Late delivery of technical documentation
 - Inconsistent delivery of new software updates
 - Lack of quality control prior to releasing new software
 - Environment configuration
 - Lack of response to DPOR communiqué