

FY12

PSAP GRANT PROGRAM APPLICATION



FY12



FY12 PSAP GRANT PROGRAM APPLICATION

HOW TO APPLY/DEADLINE

The grant application will be available and accessible from VITA's Integrated Services Program's website (<http://www.vita.virginia.gov/isp/>). Upon completion of the application, it is to be submitted to the PSAP Grant Manager, Lisa Nicholson, at lisa.nicholson@vita.virginia.gov. Any supporting documentation must also be submitted along with the application.

After submission, the PSAP Grant Manager will assign a Grant ID and send an e-mail notification to the project contact e-mail address listed on the application received.

All funding requests must be submitted using the grant application. In addition to the grant application reference manual, technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The FY12 PSAP Grant Application Cycle deadline is December 22, 2010 at 11:59 pm.



FY12 PSAP GRANT APPLICATION

PROJECT TITLE

Click here to enter text

GRANT APPLICANT PROFILE/PROJECT CONTACT

PSAP/HOST PSAP NAME: Smyth County

CONTACT TITLE: 911 Coordinator

CONTACT FIRST NAME: Shannon

CONTACT LAST NAME: Williams

ADDRESS 1: 121 Bagley Circle; Ste 110

ADDRESS 2: Click here to enter text

CITY: Marion

ZIP CODE: 24354

CONTACT EMAIL: smyth911@smythcounty.org

CONTACT PHONE NUMBER: 276-783-9554

CONTACT MOBILE NUMBER: 276-706-0397

CONTACT FAX NUMBER: 276-783-9314

REGIONAL COORDINATOR: Donna Brown

HOST PSAP AND PARTICIPATING PSAPS/LOCALITIES

County of Smyth	

GRANT TYPE

Individual PSAP

Regional Initiative

Consolidation

Secondary Consolidation



GRANT PROGRAM TYPE

- Wireless E-911 PSAP Education Program
 Continuity and Consolidation Enhancement

TIER

- Out of Service Non-Vendor Supported
 Technically Outdated Strengthen
 Not Applicable

PROJECT FOCUS [Click to select a project focus from the drop down list](#)

If "Other" selected, please specify: [Click here to enter text](#)

FINANCIAL DATA

Amount Requested: \$ 145,000

Total Project Cost: \$ 242,456.59

STATEMENT OF NEED

The Smyth County Emergency Communications 9-1-1 Center, the primary PSAP for Smyth County, has been tasked to relocate our PSAP to another facility. In order to maintain continuity in service a new CPE will be required. This actually comes at a good time considering our existing CPE "RescueSTAR" is over 5 years old and this CPE equipment is not geared to handle NG9-1-1 calls. Also the manufacture is advising end of support for the RescueSTAR line which will end on January 25, 2016



This statement should reference the relationship to the current funding priorities established by the Grant Committee and include evidence of any financial need. Additional items to discuss that referenced need should include: impact on operational services; consequences of not receiving funding; inclusion of project in a long-term or a strategic plan; and local sustainability:

This single jurisdiction request to absorb a critical \$242,456 project of its own is quite the formidable task. The calculated poverty rate of this area is higher than that of the statewide average. Twenty percent of the households have annual income less than \$15,000.00.

Describe how the grant will be maintained and supported in the future, if applicable.

If successful in our award, Smyth County will enter into a service agreement with a provider to supply all necessary support for the system.

COMPREHENSIVE PROJECT DESCRIPTION

The Smyth County Emergency Communications 9-1-1 Center will be replacing CML Rescue-STAR (CPE), which is technically outdated., with a NG 9-1-1 ready solution CPE. The system to be installed will maximize efficiencies in the 9-1-1 Center. The CPE solution will be geodiverse in order to build upon our currently successful MERG data replication project. The solution will be IP based and allow for the exchange of data.

**FOR WIRELESS E-911 PSAP EDUCATION PROGRAM GRANT REQUESTS:**

Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.

[Click here to enter text](#)

FOR CONTINUITY AND CONSOLIDATION OR ENHANCEMENT PROJECTS:

Provide a thorough, concise, and complete description of the project, including an outline of the goals and objectives, implementation strategy, and a work plan.

In the Next Generation 9-1-1 environment, the public will be able to make voice, text, or video emergency "calls" from any communications device via Internet Protocol-based networks. The NG9-1-1 PSAP will also be able to receive data from personal safety devices such as Advanced Automatic Collision Notification (AACN) systems, medical alert systems, and other sensing devices of various types. The new infrastructure envisioned by the NG9-1-1 project will support "long distance" 9-1-1 services, as well as transfer of emergency calls to other PSAPs - including any accompanying data. In addition, the PSAP will be able to transmit data received to field units, issue emergency alerts to wireless devices in an area via voice or text messaging, and to highway alert systems.

FOR CONTINUITY AND CONSOLIDATION OR ENHANCEMENT PROJECTS:

PROJECT TIMELINE – Select each applicable phase of the project and indicate the estimated completion date. Sample activities for each phase can be found in the PSAP Grant Program Guidelines as well as on the addendum to this form.



PROJECT PHASE	ESTIMATED COMPLETION DATE
<input type="checkbox"/> INITIATION (Project approved by appropriate stakeholders)	XX / XX / XX
<input type="checkbox"/> DESIGN/PLANNING (Project, system, or solution requirements are developed)	XX / XX / XX
<input type="checkbox"/> ACQUISITION (Selected system or solution is procured)	XX / XX / XX
<input type="checkbox"/> IMPLEMENTATION (Selected system or solution is configured and installed)	XX / XX / XX
<input type="checkbox"/> TESTING/COMPLETION (Selected system or solution is tested and put in production)	XX / XX / XX

Identify the longevity or sustainability of the project.

[Click here to enter text](#)



Describe how this project supports the Virginia Statewide E-911 Strategic Comprehensive Plan.

The Virginia Statewide E-911 Strategic Comprehensive Plan evolves around delivering Next Generation 911 calls from any devices to the appropriate PSAP. Until Smyth County is able to secure funding through the Wireless Board the State's Strategic Plan is unreachable by Smyth County.

REGIONAL INITIATIVE (if applicable)

The relationship of the initiative to the participating PSAPs:

Click here to enter text

Intended collaborative efforts:

Click here to enter text



Resource sharing:

Click here to enter text

How does the initiative impacts the operational or strategic plans of the participating agencies:

Click here to enter text

CONSOLIDATION (Primary or Secondary) - (if applicable)

How would a consolidation take place and provide improved service:

Click here to enter text



How should it be organized and staffed:

Click here to enter text

What services should it perform:

Click here to enter text

How should policies be made and changed:

Click here to enter text

How should it be funded:

Click here to enter text



What communication changes or improvements should be made in order to better support operations:

[Click here to enter text](#)

BUDGET AND BUDGET NARRATIVE

List the planned expenditures to be made with grant funds. (NOTE: In lieu of a line item breakdown, an itemized cost schedule or detailed vendor prepared quote may be submitted as an attachment.) Briefly explain the reason for each requested budget item and provide the basis for its cost:

[See Attachments](#)

EVALUATION



How will the project be evaluated and measured for achievement and success:

[Click here to enter text](#)



FINANCIAL AND PROGRAMMATIC REPORT

PROJECT PHASES

SAMPLE ACTIVITIES

PHASE

SAMPLE ACTIVITIES

INITIATION

(Project approved by appropriate stakeholders)

- Project concept is documented
- Local Board or governing authority approval or endorsement is received
- PSAP grant application is filed
- Local budgets are obtained
- Appropriated grant funds are approved
- Budgetary estimates are obtained

DESIGN/PLANNING

(Project, system, or solution requirements are developed)

- Requirements are documented
- Components to be purchased are identified
- General design is documented

ACQUISITION

(Selected system or solution is procured)

- RFP (or other bid related processes) are drafted
- Proposals are evaluated
- Contract is signed
- Purchase orders are issued
- Quotes are obtained/grant funds draw down

IMPLEMENTATION

(Selected system or solution is configured and installed)

- Purchased components are delivered and installed
- Training is performed

TESTING/COMPLETION

(Selected system or solution is tested and put in production)

- Performance of system/solution is validated
- System/solution goes "live"

Product Discontinuation Notice

Document ID: ECS101022

Title: Sentinel[®] ECS-1000[™]ANI/ALI Controller (Single PSAP only) and Sentinel[®] RescueSTAR[®] – End of Sale / Support Plan

Effective Date: October 22, 2010

This Product Discontinuation Notice (PDN) is a re-issue of PDN# ECS100730. **PlantCML introduces new End of Life milestone dates and multi-year support part numbers changes.** This PDN announces a change in the product lifecycle for our ECS-1000 Single PSAP ANI/ALI Controllers and RescueSTAR customers for the following products:

- **Sentinel[®] ECS-1000[™] Controller**
- **Sentinel[®] RescueSTAR[®]**
- **Sentinel 9-1-1 for ECS-1000 / RescueSTAR**
- **Sentinel Instant Recall Recorder for ECS-1000 / RescueSTAR**
- **Sentinel Stats for Sentinel 9-1-1 / ECS-1000 / RescueSTAR**
- **Sentinel Activity Tracker for Sentinel 9-1-1 / ECS-1000 / RescueSTAR**
- **Sentinel ECS-1000 / RescueSTAR CommandPOST**
- **Sentinel Enhanced ALI for Sentinel 9-1-1 / ECS-1000 / RescueSTAR**
- **SMART for Sentinel 9-1-1 / ECS-1000 / RescueSTAR**
- **Sentinel 9-1-1 Pro for Sentinel 9-1-1 / ECS-1000 / RescueSTAR Nortel PBX Integration**

Information on quoting, last time buy dates, support plans, and migration options are included below.

Please be advised that this notice is not for the customers of the ECS-1000 Multi-PSAP, Selective Router, Hybrid systems, their Sentinel 9-1-1 workstations or the Sentinel ECS-1000 SS7 Gateway. There is no End of Sale / End of Support or End of Life notice for those customers at this time. Customers of these products are asked to review PCN# ECSSR101022 for details regarding ongoing sales and support information.

Future Sales & Support Plans

This PDN outlines sales and support information, and a listing of the effected part numbers for each of the above referenced legacy systems. In addition to milestone dates, PlantCML is please to provide migration options for each product.

Summary of Milestone Dates for Each Product:

Milestone	Description	ECS-1000 ANI/ALI Controller (Single PSAP)	RescueSTAR	Optional Applications
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End of Sale

End of New System Sale	The final date on which a new system will be available for sale.	July 30, 2010	July 30, 2010	N/A
End of Quote	The final date to obtain quotes for spares.*	Feb. 28, 2014	Feb. 28, 2014	Feb. 28, 2014
End of Sale	The final date on which spares will be available for sale.*	June 27, 2014	June 27, 2014	June 27, 2014

End of Support

End of Support Contract Renewal	The last date to extend or renew a support contract for the product. The extension or renewal period cannot extend beyond the last date of support delivery.	Jan. 25, 2015	Jan. 25, 2015	Jan. 25, 2015
End of Support Delivery	The final date on which repair replacements will be shipped. The last date to receive support for the product. PlantCML will provide best effort attempt to resolve any issues beyond the given date.	Jan. 25, 2016	Jan. 25, 2016	Jan. 25, 2016

**Customers are encouraged to review their spares inventory and account for future support while these units are still obtainable. Availability is subject to change based on supply and demand. PlantCML will notify customers formally if pricing or availability status changes.*

Sentinel ECS-1000 Controller Support Plan

The information below outlines the schedule and details of the sales and support plan.

END OF NEW SYSTEM SALES DATE:

PlantCML will no longer accept orders for new Sentinel ECS-1000 Controller systems effective July 30, 2010, but will continue to support customers per the terms of the customer's contract with PlantCML or the PlantCML Hardware Repair and Warranty Policy, as applicable.

The terms of this announcement are as follows:

- **New quotes:** Effective immediately, PlantCML will no longer produce quotes for new **Sentinel ECS-1000 Controller** systems. Quotes for spares will be produced until Feb. 28, 2014.
- **Existing quotes:** PlantCML will honor outstanding orders based on original quote date for 120 days from date of issue of the quote.

- **Existing orders:** All existing orders will be honored as is.

SUPPORT FOR EMBEDDED BASE:

PlantCML will continue to support our embedded customers through:

- **Existing Sentinel ECS-1000 Controller system expansion:** Customers desiring to expand their existing Sentinel ECS-1000 Controller system to address growth / capacity needs may purchase through June 27, 2014 or through the date identified in the customer's contract, if such date is later than June 27, 2014.
- **Spare parts available** for purchase through June 27, 2014, based on product availability.
- **Technical Support:** Phone support will be available to those sites that have a current software support agreement or current support agreements. Those sites that do not have a current software support agreement will be referred to PlantCML's Service Contract Administrators to facilitate the activation of support.
- **Support Renewal:** Support renewal may be purchased until the last buy date of January 25, 2015. No monthly support renewals will be offered. Please note that although software updates are available, any hardware or software that is required to support the upgrade will be at the customer's expense.
- **Repair:** For systems not covered under an active PlantCML warranty, out-of-warranty repair is available on a time & material basis per PlantCML's Hardware Repair & Warranty Policy. The final ship date for repair replacements is January 25, 2016.

ORDERING INFORMATION:

The following part numbers will be available for ordering to support existing customers while component supplies last, through June 27, 2014 or through the expiration date of the customer's contract whichever is later.

Customers are encouraged to review their spares inventory and account for future support while these units are still obtainable. Availability is subject to change based on supply & demand. PlantCML will notify customers formally if pricing or availability status changes.

ECS-1000 Upgrades-System Software

70-B40UP-CB	B:4.0 ECS Upg 3APs B3
70-B40UP-AA	B:4.0 ECS Upg 2APs MC&B3
70-B40UP-AB	B:4.0 ECS Upg 3APs MC&B3
70-B40UP-BA	B:4.0 ECS Upg 2APs MC
70-B40UP-BB	B:4.0 ECS Upg 3APs MC
71-50UPG-AA	5.0 Upgrade
71-50UPGNC-AA	5.0 UPGRADE NC
71-R581UP-AA	R5.8.1 UPGRADE PACK
71-R581UP-BA	R5.8.1 UPG PACK T&M
71-R581HF1-AA	REL 5.8.1 HF1 UPGRADE
71-R581HF2-AA	RELEASE 5.8.1 HF2 UPG
71-R59FU-AA	5.9F UPGRADE PACKAGE
71-591HF1-AA	5.9.1 HF1 UPG KIT
71-R591U-AA	RELEASE 5.9.1 UPG PACK
71-R510UPG-AA	REL 5.10 UPG V581
71-R510UPG-AB	REL 5.10 UPG V591

71-R510UPG-BA	REL 5.10 UPG V581 T&M
71-R510UPG-BB	REL 5.10 UPG V591 T&M
71-R511UPG-AA	ECS/RSTAR REL 5.11 UPG
71-ADDCONF-AA	ECS SYS CONFIG FEE.ADDS

ECS-1000 Shelves

70-30721-AA	ECS-1000 CE Shelf- Master
70-30722-AA	ECS-1000 CE Sf- Slve Dig
70-30723-AA	ECS-1000 CE Sf- Slve Anal
70-20177-AA	REPLACE 84IN CAB W/ 48IN
70-20178-AA	ECS-1000 Cabinet (84 in)
70-30478-ED	Add a 5th CE Shelf DC to
70-30723-AB	ADD 5TH CE SHELF DC
71-SYSCONF-AA	ECS SYS CONFIG FEE/SHELF

ECS-1000 Power Shelves/ Modules

71-20580-AA	AC/DC Pwr Supply Module
71-20581-AA	DC/DC +5V Pwr Supply Modu
71-20582-AA	DC/DC +/- 12V Pwr Supply
70-30705-UB	Dual DC Upg 2 SH System
70-30705-UC	Dual DC Upg 3 SH System
70-30705-UD	Dual DC Upg 4+ System
71-TSNHR-BA	Technical Services
70-CB2AC-AA	ECS-1000 2 Shelf AC Power
70-CB2DC-AA	ECS-1000 2 Shelf DC Power
70-CB3AC-AA	ECS-1000 3 Shelf AC Power
70-CB3DC-AA	ECS-1000 3 Shelf DC PW
70-CB4AC-AA	ECS-1000 4 Shelves AC Pwr
70-CB4DC-AA	ECS-1000 4 Shelves DC Pwr
70-CB5AC-AA	ECS-1000 5 Shelves AC Pwr
70-CB5DC-AA	ECS-1000 5 Shelves DC Pwr
70-CB6AC-AA	ECS-1000 6 Shelves AC Pwr
70-CB6DC-AA	ECS-1000 6 Shelves DC Pwr

ECS-1000 System Modules

71-30679-AA	AP Gen 3 Module
71-30679-AB	AP Gen 3 Module 5.X
71-30596-AA	BIU Module - 3.X
71-30596-AB	BIU Module - 5.X
71-30212-AA	Data Interface Mod 3.X
71-30212-AB	Data Interface Mod 4.X
71-30212-AC	Data Interface Mod 5.X
70-30528-AA	DCM Gen 3 Module 3.X
70-30528-AB	DCM Gen 3 Module 5.X

70-30615-AA	DCM G3 Mod/ISDN PRI 4.X
70-30615-AB	DCM G3 Mod/ISDN PRI 5.X
70-30382-AA	DCM G3 Module/caller ID
70-30382-AB	DCM G3 Module/Caller ID
70-30615-BB	DCM-PRI Daughter Board
70-30382-BA	DCM-DSP Daughter Board
71-30613-AA	ISDN BRI S/T Module
71-30614-AA	ISDN BRI U Module 3.X
71-30614-AB	ISDN BRI U Module 5.X
70-30649-AA	L/T G2 Module (6 x 2)
71-30648-AA	L/T G2 Module (4x4)
71-30538-AA	MIXER 2K
71-30262-AA	Mixer 1024 Module
71-30302-AA	MF/DTMF Module
71-30197-AA	TDD Module
71-30325-AA	CE Fan Unit (48V)
71-30465-AA	Digital Power Monitor Mod
71-30455-AA	Internal 1.2 Kbps Modem
71-30690-AA	Internal Fax/Modem
71-30193-AA	Ring-Generator Module
71-23388-AA	Service Processor Module
71-25258-AA	Voltage Test Card

ECS-1000 Cables

70-30478-CA	Add a 3rd CE Shelf CA to
70-30478-CD	Add a 3rd CE Shelf DC to
70-30478-DA	Add a 4th CE Shelf AC to
70-30478-DD	Add a 4th CE Shelf DC to
70-30478-EA	Add a 5th CE Shelf AC to
70-30478-ED	Add a 5th CE Shelf DC to
70-20411-AA	Bix Cable T#1A (130 in)
70-20412-AA	Bix Cable T#1B (130 in)
70-20413-AA	Bix Cable T#2A (130 in)
70-20414-AA	Bix Cable T#2B (130 in)
70-20415-AA	Bix Cable T#3A (130 in)
70-20417-AA	Bix Cable T#4A (130 in)
70-20418-AA	Bix Cable T#4B (130 in)
70-30594-AA	Bix to R-A Champ Cb T#A
70-BBHW1-AA	BIX Block Frame Kit
70-BBHW2-AA	BIX Block Mounting Bar Kt
70-CON01-AA	Connector/Hood Bundle
70-30363-CA	DCM ExpKit 3rdShelf AC
70-30363-CD	DCM ExpKit 3rdShelf DC
70-30363-DA	DCM ExpKit 4th Shelf AC

70-30363-DD	DCM ExpKit 4th Shelf DC
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ECS-1000 - Reader Board Equipment

71-24232-AA	SPECTRUM 3617C WALLBOARD
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ECS-1000 PSAP Features

70-43450-AA	Increase Trunk Cap to 450
70-LAACD-AA	Look Ahead ACD ECS-1000
70-MKBSY-AA	Make Busy for ECS-1000
70-OGTTC-AA	Add. OGT tables (100/Tbl)
70-AAL01-AA	Administrative ACD List
71-EMF01-AA	Enhanced MF signaling
71-EMF20-AA	EMF Signaling - 20 Trunks
71-EMF30-AA	EMF Signaling 30 Trunks
70-DD096-AA	96 DADONs
70-PW128-AA	128 Call-Taker Passwords
70-PW256-AA	256 Call-Taker Passwords
70-PW512-AA	512 Call-Taker Passwords
70-VD256-AA	256 VADONs
70-VD480-AA	480 VADONs
70-CC128-AA	128 S.-Wde Spd for CO Tra

Sentinel Software & Support

71-B40UP-AA	B:4.0 Sentinel Upg MC&B3
71-B40UP-BA	B:4.0 Sentinel Upg MC
71-S50UP-AA	Sentinel 9-1-1 5 Upgrade
71-S50UP-AB	SENTINEL 5.0 UPG N CHR
71-R511U-AA	SENT R5.1.1 URGRADE PACK
71-R511U-BA	SENT R5.1.1 UPG PACK T&M
71-R52UPG-AA	SEN REL 5.2 UPG
71-R52UPG-BA	SEN REL 5.2 UPG T&M
71-31782-AC	SENTINEL 9-1-1 5.X SW

ECS Workstation Equipment

71-NSD44ACBL-AA	CBL DELTA44 NORSTAR
71-30597-AB	New Style HLIM Module
71-30597-BB	HLIM w/ CML I/O
71-30597-CA	HLIM w/CML I/O & Int Mod
71-30597-CB	HLIM w/CML I/O & Mod 5.X

ECS-1000 Support

80-1YRFIRMECS-AA	SPT FIRMWARE 1 YR ECS
80-2YRFIRMECS-AA	SPT FIRMWARE 2 YR ECS
80-3YRFIRMECS-AA	SPT FIRMWARE 3 YR ECS
80-4YRFIRMECS-AA	SPT FIRMWARE 4 YR ECS

80-5YRFIRMECS-AA	SPT FIRMWARE 5 YR ECS
80-HWLG1-AA	HARDWARE SUP LG 1 YR
80-HWLG2-AA	HARDWARE SUP LG 2 YR
80-HWLG3-AA	HARDWARE SUP LG 3 YR
80-HWLG4-AA	HARDWARE SUP LG 4 YR
80-HWLG5-AA	HARDWARE SUP LG 5 YR
80-HWMD1-AA	HARDWARE SUP MED 1 YR
80-HWMD2-AA	HARDWARE SUP MED 2 YR
80-HWMD3-AA	HARDWARE SUP MED 3 YR
80-HWMD4-AA	HARDWARE SUP MED 4 YR
80-HWMD5-AA	HARDWARE SUP MED 5 YR
80-SEN51-AA	SENTINEL 5.X SPT 1 YR
80-SEN52-AA	SENTINEL 5.X SPT 2 YR
80-SEN53-AA	SENTINEL 5.X SPT 3 YR
80-SEN54-AA	SENTINEL 5.X SPT 4 YR
80-SEN55-AA	SENTINEL 5.X SPT 5 YR
80-SEN51-AB	SENTINEL 5.X 1 YR NPCML
80-SEN52-AB	SENTINEL 5.X 2 YR NPCML
80-SEN53-AB	SENTINEL 5.X 3 YR NPCML
80-SEN54-AB	SENTINEL 5.X 4 YR NPCML
80-SEN55-AB	SENTINEL 5.X 5 YR NPCML

Sentinel RescueSTAR Support Plan

The information below outlines the schedule and details of the sales and support plan.

END OF NEW SYSTEM SALES DATE:

PlantCML will no longer accept orders for new RescueSTAR systems effective July 30, 2010, but will continue to support customers per the terms of the customer's contract with PlantCML or the PlantCML Hardware Repair and Warranty Policy, as applicable.

The terms of this announcement are as follows:

- **New quotes:** Effective immediately, PlantCML will no longer produce quotes for new **RescueSTAR** systems. Quotes for spares will be produced until Feb. 28, 2014.
- **Existing quotes:** PlantCML will honor outstanding orders based on original quote date for 120 days from date of issue of the quote.
- **Existing orders:** All existing orders will be honored as is.

SUPPORT FOR EMBEDDED BASE:

PlantCML will continue to support our embedded customers through:

- **Existing RescueSTAR system expansion:** Customers desiring to expand their existing RescueSTAR system to address growth / capacity needs may purchase through June 27, 2014, or through the date identified in the customer's contract, if such date is later than June 27, 2014.
- **Spare parts available** for purchase through June 27, 2014, based on product availability.
- **Technical Support:** Phone support will be available to those sites that have a current software support agreement or current support agreements. Those sites that do not have a current software support agreement will be referred to PlantCML's Service Contract Administrators to facilitate the activation of support.
- **Support Renewal:** Support renewal may be purchased until the last buy date of January 25, 2015. No monthly support renewals will be offered. Please note that although software updates are available, any hardware or software that is required to support the upgrade will be at the customer's expense.
- **Repair:** For systems not covered under an active PlantCML warranty, out-of-warranty repair is available on a time & material basis per PlantCML's Hardware Repair & Warranty Policy. The final ship date for repair replacements is January 25, 2016.

ORDERING INFORMATION:

The following part numbers will be available for ordering to support existing customers while component supplies last, through June 27, 2014 or through the expiration date of the customer's contract whichever is later

Customers are encouraged to review their spares inventory and account for future support while these units are still obtainable. Availability is subject to change based on supply & demand. PlantCML will notify customers formally if pricing or availability status changes.

RescueSTAR Upgrades -System Software

74-B40UP-AA	B:4.0 RS Upg 2APs MC&B3
74-B40UP-BA	B:4.0 RSUpg 2APs MC
74-B40UP-AB	B:4.0 RS Upg 3APs MC&B3
74-B40UP-BB	B:4.0 RS Upg 3APs MC
74-RS50U-AA	RescueStar 5.0 Upg/No
74-RS50USS-AA	RescueStar 5.0 Upg/Stats
74-RS50U-AB	RSTAR 5.0 UP N CHRГ
74-RS50USS-AB	RECUSTAR 5.0 U/STATS NC
71-R581UP-AA	R5.8.1 UPGRADE PACK
71-R581UP-BA	R5.8.1 UPG PACK T&M
71-R510UPG-AA	REL 5.10 UPG V581
71-R510UPG-AB	REL 5.10 UPG V591
71-R510UPG-BA	REL 5.10 UPG V581 T&M
71-R510UPG-BB	REL 5.10 UPG V591 T&M
71-R511UPG-AA	ECS/RSTAR REL 5.11 UPG

RescueSTAR Shelves

74-SH2AC-AC	RescueStar Dble Shelf-AC
74-SH2AC-BC	RescueStar Dble Sh-AC 3
74-SH2AC-CC	RescueStar Dble Sh-AC 3
70-CON01-AA	Connector/Hood Bundle
74-SH1AC-AC	RescueStar- Sgle Shelf-AC
74-SH1AC-BC	RescueStar Sgle Shlf w/3
74-SH1AC-CC	RescueStar Sgle Sh w/3dt
70-CON01-AA	Connector/Hood Bundle
74-30568-AA	Add 2nd CE Shelf to RSTAR

RescueSTAR - System Modules

71-30212-AA	Data Interface Mod 3.X
71-30212-AB	Data Interface Mod 4.X
71-30212-AC	Data Interface Mod 5.X
71-30648-AA	L/T G2 Module (4x4)
70-30649-AA	L/T G2 Module (6 x 2)
71-30596-AA	BIU Module - 3.X
71-30596-AB	BIU Module - 5.X
74-30864-AA	BIU-LT Module-Special ASS
71-30302-AA	MF/DTMF Module
71-30197-AA	TDD Module
71-30679-AA	AP Gen 3 Module
71-30679-AB	AP Gen 3 Module 5.X
71-30690-AA	Internal Fax/Modem

RescueStar - Reader Board Equipment

71-24232-AA	SPECTRUM 3617C WALLBOARD
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RescueStar - Time Sync Equipment

04000-08177	DISPLAY CLOCK 4IN LED
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PSAP Features

71-EMF01-AA	Enhanced MF signaling
71-EMF20-AA	EMF Signaling - 20 Trunks
71-EMF30-AA	EMF Signaling 30 Trunks
70-AAL01-AA	Administrative ACD List
70-DD096-AA	96 DADONs
70-PW128-AA	128 Call-Taker Passwords
70-PW256-AA	256 Call-Taker Passwords
70-PW512-AA	512 Call-Taker Passwords
70-VD256-AA	256 VADONs
70-VD480-AA	480 VADONs

Sentinel Software & Support

71-B40UP-AA	B:4.0 Sentinel Upg MC&B3
71-B40UP-BA	B:4.0 Sentinel Upg MC
71-S50UP-AA	Sentinel 9-1-1 5 Upgrade
71-R511U-AA	SENT R5.1.1 URGRADE PACK
71-R511U-BA	SENT R5.1.1 UPG PACK T&M
71-R52UPG-AA	SEN REL 5.2 UPG
71-R52UPG-BA	SEN REL 5.2 UPG T&M
71-31782-AC	SENTINEL 9-1-1 5.X SW

Sentinel RescueSTAR Workstations

71-30597-CA	HLIM w/CML I/O & Int Mod
71-30597-CB	HLIM w/CML I/O & Mod 5.X
71-30597-BB	HLIM w/ CML I/O
71-GENERICONF-AA	GENERIC WORKSTATION FEE
71-GENERICONF-AB	GENERIC WRKSTN FEE NPCML

RescueSTAR Support

80-1YRFIRMRS-AA	SPT FIRMWARE 1 YR RSTAR
80-2YRFIRMRS-AA	SPT FIRMWARE 2 YR RSTAR
80-3YRFIRMRS-AA	SPT FIRMWARE 3 YR RSTAR
80-4YRFIRMRS-AA	SPT FIRMWARE 4 YR RSTAR
80-5YRFIRMRS-AA	SPT FIRMWARE 5 YR RSTAR
80-HWSM1-AA	HARDWARE SUP SMALL 1 YR
80-HWSM2-AA	HARDWARE SUP SMALL 2 YR

80-HWSM3-AA	HARDWARE SUP SMALL 3 YR
80-HWSM4-AA	HARDWARE SUP SMALL 4 YR
80-HWSM5-AA	HARDWARE SUP SMALL 5 YR
80-HWMD1-AA	HARDWARE SUP MED 1 YR
80-HWMD2-AA	HARDWARE SUP MED 2 YR
80-HWMD3-AA	HARDWARE SUP MED 3 YR
80-HWMD4-AA	HARDWARE SUP MED 4 YR
80-HWMD5-AA	HARDWARE SUP MED 5 YR
80-SEN51-AA	SENTINEL 5.X SPT 1 YR
80-SEN52-AA	SENTINEL 5.X SPT 2 YR
80-SEN53-AA	SENTINEL 5.X SPT 3 YR
80-SEN54-AA	SENTINEL 5.X SPT 4 YR
80-SEN55-AA	SENTINEL 5.X SPT 5 YR
80-SEN51-AB	SENTINEL 5.X 1 YR NPCML
80-SEN52-AB	SENTINEL 5.X 2 YR NPCML
80-SEN53-AB	SENTINEL 5.X 3 YR NPCML
80-SEN54-AB	SENTINEL 5.X 4 YR NPCML
80-SEN55-AB	SENTINEL 5.X 5 YR NPCML

Sentinel ECS-1000 and Sentinel RescueSTAR Optional Applications Sales & Support Plan

PlantCML announces the end of life for the following Sentinel ECS-1000 and Sentinel RescueSTAR Optional Applications:

- Sentinel Instant Recall Recorder
- Sentinel Stats
- Sentinel Activity Tracker
- Sentinel ECS-1000/RescueSTAR CommandPOST
- Sentinel Enhanced ALI
- SMART
- Sentinel 9-1-1 PRO

The information below outlines the schedule and details of the sales and support plan.

END OF NEW SYSTEM SALES DATE:

PlantCML will no longer accept orders for new Sentinel ECS-1000 and Sentinel RescueSTAR systems effective July 30, 2010 PlantCML will continue to support customers per the terms of the customer's contract with PlantCML or the PlantCML Software and Firmware Support Program Policy, as applicable.

The terms of this announcement are as follows:

- **New quotes:** Quotes for **Sentinel ECS-1000 and Sentinel RescueSTAR Optional Applications** will be produced until Feb. 28, 2014.
- **Existing quotes:** PlantCML will honor outstanding orders based on original quote date for 120 days from date of issue of the quote.
- **Existing orders:** All existing orders will be honored as is.

SUPPORT FOR EMBEDDED BASE:

PlantCML will continue to support our embedded customers through:

- **Existing Sentinel ECS-1000 Controller and Sentinel RescueSTAR system expansion:** Customers desiring to expand their existing Sentinel ECS-1000 Controller and Sentinel RescueSTAR system to address growth / capacity needs may purchase optional applications through June 27, 2014 or through the date identified in the customer's contract, if such date is later than June 27, 2014.
- **Technical Support:** Phone support will be available to those sites that have a current software support agreement or current support agreements. Those sites that do not have a current software support agreement will be referred to PlantCML's Service Contract Administrators to facilitate the activation of support.
- **Support Renewal:** Support renewal may be purchased until the last buy date of January 25, 2015. No monthly support renewals will be offered. Please note that although software updates are available, any hardware or software that is required to support the upgrade will be at the customer's expense.
- **Repair:** For systems not covered under an active PlantCML warranty, out-of-warranty repair is available on a time & material basis per PlantCML's Hardware Repair & Warranty Policy. The final ship date for repair replacements is January 25, 2016.

ORDERING INFORMATION:

The following part numbers will be available for ordering to support existing customers while supplies last, through June 27, 2014 or through the expiration date of the customer's contract whichever is later.

Customers are encouraged to review their spares inventory and account for future support while these units are still obtainable. Availability is subject to change based on supply & demand. PlantCML will notify customers formally if pricing or availability status changes.

Sentinel Instant Recall Recorder

71-31646-MC	IRR MAINT REL NO CHRГ
71-31646-AB	Sentinel IRR 11.0
71-30631-AA	IRR Cb HLIM RJ11/3.5mm
71-31646-MB	IRR Maibnt. Rel. 11.01
3210772-7-SR1	SENTINEL IRR KIT
71-HASPR-AU	SENTINEL HASP REP - USB
80-SIRR1-AA	SENTINEL IRR SPT 1 YR
80-SIRR2-AA	SENTINEL IRR SPT 2 YR
80-SIRR3-AA	SENTINEL IRR SPT 3 YR
80-SIRR4-AA	SENTINEL IRR SPT 4 YR
80-SIRR5-AA	SENTINEL IRR SPT 5 YR
80-SIRR1-AB	SENTINEL IRR 1 YR NPCML
80-SIRR2-AB	SENTINEL IRR 2 YR NPCML
80-SIRR3-AB	SENTINEL IRR 3 YR NPCML
80-SIRR4-AB	SENTINEL IRR 4 YR NPCML
80-SIRR5-AB	SENTINEL IRR 5 YR NPCML

Sentinel STATS

71-31963-DC	Stats 3.0 Upgrd.
71-31963-EC	Stat3.0 Upgrade Data Coll
70-31963-EC	SENTINEL STATS 3.3 UGD LI
71-SS331-AB	SENTINEL STATS 3.3.1 UPG
71-SS341U-AA	STATS 3.4.1 UPGD PACK
71-SS342U-AA	STATS 3.4.2 UPGRADE PKG
71-SS344U-AA	SENTINEL STATS 3.4.4 UPG
71-31963-AC	Stats PSAP GTWY
70-31963-BC	Sentinel Stats 3.0 Netw.
71-31963-BC	SENT STATS 3.X DATA COLL
80-RSAC1-AA	STATS ADD PSAP GTWAY
80-SSADD-CG	SS: STATS PSAP GATEWAY
80-SSADD-CH	SS: STATS PSAP ADD DATAC
70-31963-CC	SENTINEL STATS 3.3 EACH AD
70-31963-DC	SENTINEL STATS 3.3 UGLIC
70-31963-FC	SENTINEL STATS 3.3 EACH A

71-31963-CC	Add.Report Generator-PSAP
80-SSADD-CI	STATS PSAP ADD REP GEN

Sentinel Activity Tracker

71-31998-AB	SENTINEL ACTVTY TRCKR 2.X
70-31998-AB	SENTINEL Acty Tracker - N
70-31998-NC	SEN ACTIVITY TRACKER N/NC
80-SAT01-AA	AT 2.X SPT 1 YR
80-SAT02-AA	AT 2.X SPT 2 YR
80-SAT03-AA	AT 2.X SPT 3 YR
80-SAT04-AA	AT 2.X SPT 4 YR
80-SAT05-AA	AT 2.X SPT 5 YR
80-SAT01-AB	AT 2.X SPT 1 YR NPCML
80-SAT02-AB	AT 2.X SPT 2 YR NPCML
80-SAT03-AB	AT 2.X SPT 3 YR NPCML
80-SAT04-AB	AT 2.X SPT 4 YR NPCML
80-SAT05-AB	AT 2.X SPT 5 YR NPCML

SMART

71-501XP-AA	5.01 Upgrade kit-Smart XP
71-50DXP-AA	5.0d SMART XP Upgrade Kit
71-500EP-AA	5.0e SMART Upgrade Kit
71-50EXP-AA	5.0e SMART XP Upgrade Kit
70-31528-AA	SMART Maintenance Sfw
70-31528-AB	SMART Maintenance Sfw
70-31528-AC	SMART Software-Maint Lev
70-31528-BA	SMART Swt Maint & MIS
70-31528-BB	SMART Swt Maint & MIS
70-31528-BC	SMART Sof.-Maint & MIS L
70-31528-CB	SMART Swt Maint & Reconf
70-31528-CC	SMART Sof.-Maint & Reco
70-31528-DB	SMART Swt Maint/Rcfg/MIS
70-31528-DC	SMART Swf Maint MIS& Rec
70-41083-AA	SMART XP Maintenance Sfw
70-41083-BA	SMART XP Maint & MIS
70-41083-CA	SMART XP Maint & Reconf
70-41083-DA	SMART XP Maint MIS & Rec

Sentinel 9-1-1 PRO

71-31782-DC	SENT Pro 5.0 Add-On Sw
80-SPRO1-AA	SENTINEL PRO SPT 1 YR
80-SPRO2-AA	SENTINEL PRO SPT 2 YR
80-SPRO3-AA	SENTINEL PRO SPT 3 YR
80-SPRO4-AA	SENTINEL PRO SPT 4 YR
80-SPRO5-AA	SENTINEL PRO SPT 5 YR
80-SPRO1-AB	SENTINEL PRO 1 YR NPCML
80-SPRO2-AB	SENTINEL PRO 2 YR NPCML
80-SPRO3-AB	SENTINEL PRO 3 YR NPCML
80-SPRO4-AB	SENTINEL PRO 4 YR NPCML
80-SPRO5-AB	SENTINEL PRO 5 YR NPCML

Sentinel Enhanced ALI

72-SEALI23U-AA	SEALI 2.0.0 UPGRADE KIT
72-SEALI22U-BA	SEALI 2.2.0 UPGRADE KIT
71-S23HF1-AA	SEALI 2.3 HF1 UPG
72-SEALI2-BA	SEALI 2.0- UNLIMITED POSI
2215180-1	SEALI 2.2 PRN. ALBE.
72-SEALI21-BA	SEALI Enhanc ALI 2.1- New
72-SEALI-BB	Sentinel Enhanced ALI 2.1
71-SEALISP1-AA	SEALI 2.3 SP1 UPG KIT

Replacement HASP Keys

71-HASPR-AP	SENTINEL HASP REP - PAR
71-HASPR-AU	SENTINEL HASP REP - USB
71-HASPR-PA	SENTINEL HASP REP PAR NC
71-HASPR-UA	SENTINEL HASP REP - U NC

Sentinel ECS / RescueSTAR CommandPOST

71-S50UP-AA	Sentinel 9-1-1 5 Upgrade
71-S50UP-AA	Sentinel 9-1-1 5 Upgrade
71-R511U-AA	SENT R5.1.1 URGRADE PACK
71-R511U-BA	SENT R5.1.1 UPG PACK T&M
71-R52UPG-AA	SEN REL 5.2 UPG
71-R52UPG-BA	SEN REL 5.2 UPG T&M
71-SCP01-AB	Sentinel CommandPOST 4.0
71-SCP01-AC	Sentinel CommandPOST 5.0
71-SCPHW-AC	SENTINEL CPOST HARDWARE
2213362-2-SR1	HEADSET TELEPHONE
71-30691-AA	ECS/RS EXTERNAL MODEM KIT

Support

To place orders, please email insidesales@plantcml-eads.com or call Order Management at 800.491.1734 (International: 951.719.2895). Allow 8-10 weeks for delivery after receipt of order (ARO).

Technicians needing assistance or information regarding this PDN may contact PlantCML's Technical Support Team. Please note that the combined product line support number for the Gatineau and Temecula facilities is 800.491.1734. Please select 2 for Technical Support and listen for the product announcements. Additionally, you can contact Technical Support via email at tsupport@plantcml-eads.com. Emails received will be responded to within 24 hours.

For more information on how your EOC should transition seamlessly from these products to one of our NextGen call processing solutions, contact your local service provider or your PlantCML Regional Account Manager. If you are unsure of who to contact, feel free to reach out to your Area Sales Manager, listed below:

West Region (CA, OR, WA, NV, AZ, UT, ID, AK, HI)

Sara Boulger
714.974.6182
sboulger@plantcml-eads.com

Central Region (MT, WY, CO, NM, TX, OK AR)

Becky Stewart
951.544.6061
bstewart@plantcml-eads.com

Midwest Region (ND, SD, NE, KS, MN, IA, MO, WI, IL, IN, MI, OH)

Bill Quinlan
951.972.9768
bquinlan@plantcml-eads.com

Southeast Region (LA, MS, AL, TN, KY, NC, SC, GA, FL)

Karen Fink
951.553.5114
kfink@plantcml-eads.com

Northeast Region (ME, NH, VT, MA, NY, PA, WV, VA, MD, DE, NJ, NY, CT)

Leon Malinoski
610.349.6465
lmalinoski@plantcml-eads.com

PlantCML's Field Engineering Services are available on a time-and-material basis for those desiring on-site engineering support for this update.

Closing

Your immediate attention to this matter is greatly appreciated. If you have any questions or we may be of any further assistance, please feel free to contact us at 951.719.2100 or productlinemanagement@plantcml-eads.com. We appreciate your continued support of our products and look forward to working with you in the continued evolution of PlantCML technology.

The PlantCML Product Team



December 17, 2010

Customer: Smyth County, Va

Quote: PlantCML Patriot E9-1-1 Phone System

QTY	DESCRIPTION	TOTAL
1	Geo-Diverse 4 Position Patriot E9-1-1 System	\$ 131,715.54
4	Sentinel Workstations	
4	19" TS monitors	
4	Integrated Recall Recorder	
4	24 Key keypads	
1	Commandpost	\$ 15,879.37
1	Recommended Spare Parts	\$ 5,940.73
1	Spectracom Netclock	\$ 10,919.51
1	Shipping	\$ 2,800.00
1	Turn Key Installation	\$ 32,572.57
1	Call Taker and Administrator Training	\$ 2,288.00
7	UPS's for backroom and workstations	\$ 9,809.97
1	1 Years Wireless Communications 24 x 7 Maintenance	INCLUDED
1	1 Years 24x7 Remote Monitoring and Diagnostics	\$ 14,015.85
1	Aurora Stats	\$ 24,515.05

Sub-total:	\$ 250,456.59
Customer Loyalty Discount:	\$ (8,000.00)
Total Cost for 1 Years:	\$ 242,456.59

(This is a turnkey quote for a 4 position Patriot E9-1-1 system, 1 command post, 19" touchscreen monitors, recommended onsite spares, netclock, backroom and workstation ups's, installation, training, 5 years 24 x 7 maintenance and software support, 5 years 24 x 7 remote monitoring and diagnostics, and aurora stats)

