

FY12

PSAP GRANT PROGRAM APPLICATION



VIRGINIA INFORMATION
TECHNOLOGIES AGENCY
Integrated Services Division
FY12



FY12 PSAP GRANT PROGRAM APPLICATION

HOW TO APPLY/DEADLINE

The grant application will be available and accessible from VITA's Integrated Services Program's website (<http://www.vita.virginia.gov/isp/>). Upon completion of the application, it is to be submitted to the PSAP Grant Manager, Lisa Nicholson, at lisa.nicholson@vita.virginia.gov. Any supporting documentation must also be submitted along with the application.

After submission, the PSAP Grant Manager will assign a Grant ID and send an e-mail notification to the project contact e-mail address listed on the application received.

All funding requests must be submitted using the grant application. In addition to the grant application reference manual, technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The FY12 PSAP Grant Application Cycle deadline is December 22, 2010 at 11:59 pm.



FY12 PSAP GRANT APPLICATION

PROJECT TITLE

Click here to enter text

GRANT APPLICANT PROFILE/PROJECT CONTACT

PSAP/HOST PSAP NAME: Augusta County ECC

CONTACT TITLE: ECC Director

CONTACT FIRST NAME: Donna

CONTACT LAST NAME: Good

ADDRESS 1: 18 Government Center Lane

ADDRESS 2: P. O. Box 590

CITY: Verona, VA

ZIP CODE: 24482

CONTACT EMAIL: dgood@co.augusta.va.us

CONTACT PHONE NUMBER: 540-245-5503

CONTACT MOBILE NUMBER: 540-487-9545

CONTACT FAX NUMBER: 540-245-5506

REGIONAL COORDINATOR: Donna Brown

HOST PSAP AND PARTICIPATING PSAPS/LOCALITIES

Augusta County ECC	

GRANT TYPE

- Individual PSAP
- Consolidation
- Regional Initiative
- Secondary Consolidation



GRANT PROGRAM TYPE

- Wireless E-911 PSAP Education Program
- Continuity and Consolidation
- Enhancement

TIER

- Out of Service
- Technically Outdated
- Not Applicable
- Non-Vendor Supported
- Strengthen

PROJECT FOCUS [Click to select a project focus from the drop down list](#)

If "Other" selected, please specify: [Click here to enter text](#)

FINANCIAL DATA

Amount Requested: \$28,000.

Total Project Cost: \$ 28,000.



STATEMENT OF NEED This statement should reference the relationship to the current funding priorities established by the Grant Committee and include evidence of any financial need. Additional items to discuss that referenced need should include: impact on operational services; consequences of not receiving funding; inclusion of project in a long-term or a strategic plan; and local sustainability: **Augusta County ECC currently has Vesta Pallas Telephone and CPE and is supported by Verizon..**

August County would like to continue provide excellent services to our 911 customers, therefore we are requesting a grant for the following services being provided by Verizon and Plant/CML today.

Monitoring and response service, this service provides monitoring services of a wide variety of mission critical devices at the PSAP. When a trouble is detected Plant/CML dials into the system to correct the issue or contacts Verizon and they will dispatch a technician to correct the problem. This helps improve the overall operations of the 911 center. The other service that is critical to our success is the software service this service ensures that our 911 system is up to date with the current software release. This provides the 911 center with the latest 911 technology that is being provided by our vendor. It also provides resolution on any outstanding issue with the current software and provides NG enhancement as they become available.

The budgetary cost for one year of service is \$28,000.



Describe how the grant will be maintained and supported in the future, if applicable.

This grant will help us upgrade our current VESTA Pallas and CPE telephone software. Maintenance costs are supported with local budget.

COMPREHENSIVE PROJECT DESCRIPTION

FOR WIRELESS E-911 PSAP EDUCATION PROGRAM GRANT REQUESTS:

Describe how the education/training is 9-1-1/public safety communications specific and how this will benefit E-911 and the employee(s) and/or PSAP.

[Click here to enter text](#)



FOR CONTINUITY AND CONSOLIDATION OR ENHANCEMENT PROJECTS:

Provide a thorough, concise, and complete description of the project, including an outline of the goals and objectives, implementation strategy, and a work plan.

Augusta ECC will obtain a quote for the software upgrade from Verizon and schedule date to have the upgrade installed. August County would like to continue provide excellent services to our 911 customers, therefore we are requesting a grant for the following services being provided by Verizon and Plant/CML today.

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FOR CONTINUITY AND CONSOLIDATION OR ENHANCEMENT PROJECTS:

PROJECT TIMELINE – Select each applicable phase of the project and indicate the estimated completion date. Sample activities for each phase can be found in the PSAP Grant Program Guidelines as well as on the addendum to this form.

PROJECT PHASE	ESTIMATED COMPLETION DATE
<input checked="" type="checkbox"/> INITIATION (Project approved by appropriate stakeholders)	12 / 22 / 10



<input type="checkbox"/> DESIGN/PLANNING (Project, system, or solution requirements are developed)	XX / XX / XX
<input type="checkbox"/> ACQUISITION (Selected system or solution is procured)	XX / XX / XX
<input type="checkbox"/> IMPLEMENTATION (Selected system or solution is configured and installed)	XX / XX / XX
<input type="checkbox"/> TESTING/COMPLETION (Selected system or solution is tested and put in production)	XX / XX / XX

Identify the longevity or sustainability of the project.

Vesta Pallas telephone system is supported through “Mission Control” which is a monitor company that notifies our agency if there are any telephone equipment issues or malfunctioning. ECC carries a yearly 24 hour maintenance contract on equipment through Verizon.



Describe how this project supports the Virginia Statewide E-911 Strategic Comprehensive Plan. The system currently in place is functional; however with upgrades and the growth in technology. The proposed project will enhance our technical outdated radio equipment. The project aligns with goals three and four, as well as objectives four through seven in the 2010 SCIP. Alignment of the project with each specific goal and objective is described below. Goal 3 – Integrate existing and future communications systems. Goal 4 – Facilitate training to enhance effective use of communications systems. Objective 4 – Achieve multi-discipline and multi-jurisdiction voice and data interoperable communications to enhance regional response capabilities Objective 5 – Enhance state agencies’ voice and data interoperable communications across the Commonwealth to provide comprehensive support during emergencies. Objective 6 – Provide region to region and region to state voice and data interoperable communications to enhance mutual aid response capabilities. Objective 7 – Create communications back-up and redundancy for interoperability systems to ensure communications are maintained following catastrophic events.

REGIONAL INITIATIVE (if applicable)

The relationship of the initiative to the participating PSAPs:

[Click here to enter text](#)

Intended collaborative efforts:

[Click here to enter text](#)



Resource sharing:

Click here to enter text

How does the initiative impacts the operational or strategic plans of the participating agencies:

Click here to enter text

CONSOLIDATION (Primary or Secondary) - (if applicable)

How would a consolidation take place and provide improved service:

Click here to enter text



How should it be organized and staffed:

Click here to enter text

What services should it perform:

Click here to enter text

How should policies be made and changed:

Click here to enter text

How should it be funded:

Click here to enter text



What communication changes or improvements should be made in order to better support operations:

[Click here to enter text](#)

BUDGET AND BUDGET NARRATIVE

List the planned expenditures to be made with grant funds. (NOTE: In lieu of a line item breakdown, an itemized cost schedule or detailed vendor prepared quote may be submitted as an attachment.) Briefly explain the reason for each requested budget item and provide the basis for its cost: Costs associated with the software, installation, and training of staff. August County would like to continue provide excellent services to our 911 customers, therefore we are requesting a grant for the following services being provided by Verizon and Plant/CML today.

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The budgetary cost for one year of service is \$28,000.

EVALUATION



How will the project be evaluated and measured for achievement and success: **Product would be used on a hourly bases to answering incoming Calls both wire line and wireless. It will also need to integrate with our CAD mapping system. Staff would be evaluating the product and the performance. Verizon Mission Control monitors product on a 24 hr bases.**



FINANCIAL AND PROGRAMMATIC REPORT

PROJECT PHASES

SAMPLE ACTIVITIES

PHASE

SAMPLE ACTIVITIES

INITIATION

(Project approved by appropriate stakeholders)

- Project concept is documented
- Local Board or governing authority approval or endorsement is received
- PSAP grant application is filed
- Local budgets are obtained
- Appropriated grant funds are approved
- Budgetary estimates are obtained

DESIGN/PLANNING

(Project, system, or solution requirements are developed)

- Requirements are documented
- Components to be purchased are identified
- General design is documented

ACQUISITION

(Selected system or solution is procured)

- RFP (or other bid related processes) are drafted
- Proposals are evaluated
- Contract is signed
- Purchase orders are issued
- Quotes are obtained/grant funds draw down

IMPLEMENTATION

(Selected system or solution is configured and installed)

- Purchased components are delivered and installed
- Training is performed

TESTING/COMPLETION

(Selected system or solution is tested and put in production)

- Performance of system/solution is validated
- System/solution goes "live"