



Virginia Information Technologies Agency

Wireless E-911 Services Board Meeting

General Business Meeting

March 10, 2011





Agenda

1. Call to Order
2. Approval of Minutes
3. Financial Report
4. FY 2012 Submissions for PSAP Grant Program
5. Update on Refresh of 9-1-1 Comprehensive Plan
6. PSAP Survey Mapping
7. Old Business
8. New Business
9. Public Comment
10. Adjourn



PSAP Grant Program Financials

- FY 08:
 - \$5,331,100 in grant awards
 - \$271,301 outstanding award amount
- FY 09:
 - \$9,326,004 in grant awards
 - \$539,197 outstanding award amount
- FY 10:
 - \$16,245,527 in grant awards
 - \$4,330,773 outstanding award amount



Virginia Information Technologies Agency

FY 2012 Submissions for PSAP Grant Program





PSAP Grant Committee Report

- The PSAP Grant Committee met on February 16, 2011:
 - Reviewed and prioritized the FY 2012 PSAP Grant applications
 - Reviewed and made recommendations regarding grant extension requests received as of December 22, 2010
- The Committee is seeking the Board's endorsement of the FY12 PSAP Grant Applications ranking spreadsheet, which incorporates all three grant program types.
 - The Wireless Education Program grant requests total \$136,000.
 - Funding recommendations for the Continuity/Consolidation and Enhancement grant requests will not be sought as funding availability is contingent upon other factors.



PSAP Grant Committee Report

- The Committee reviewed a total of four (4) grant extension requests. As a result of the minimal number submitted, it was determined that staff will solicit final grant extension requests in March, which will be due no later than March 31, 2011.
 - Final grant extension request notification to PSAP community emphasized requirement of extension requests or possible forfeiture of award balances.
 - Committee will review all grant extension requests and make recommendations for the Board's consideration at the May 12, 2011 WSB meeting.



Virginia Information Technologies Agency

Update on Refresh of 9-1-1 Comprehensive Plan





Next Steps with Plan

- A red-lined version, which includes input from the recent PSAP Town Hall meetings, is available from the ISP website
- It is a messy document, but it is intentionally a messy document since the Plan is still a work in progress
- In order to complete the Plan, two objectives must be achieved:
 - Ensure that proposed changes accurately reflect what was said at the PSAP Town Hall meetings
 - Work with 9-1-1 stakeholder community to develop implementation strategy for Plan and its supporting initiatives
- Additional outreach:
 - Work sessions with VA chapters of APCO and NENA
 - Webinars or meetings with PSAP community
 - ISP staff input
- Final draft will be available from the ISP website around May 1st in preparation for May 12th WSB meeting



PSAP Survey Mapping





Surveys Distributed as Spreadsheets

AlbemarleCVUVA_2009.xls [Compatibility Mode] - Microsoft Excel

	A	B	C	D
4	Contact Information	Respondent:	DO NOT ENTER DATA IN THIS CELL	
5		name	Tom Hanson	
6		title	Executive Director	
7		phone number	434-971-1765	
8		email	thanson@albemarle.org	
9	Demographics	What is the total population served by your PSAP?	132,745	
10		What is the expected population served by the PSAP in 2010?	135,000	
11		How many square miles does your PSAP serve?	754 Square Miles	
12		List the localities (counties, cities, towns) served by your PSAP:	DO NOT ENTER DATA IN THIS CELL	
13		Locality 1	City of Charlottesville	
14		Locality 2	County of Albemarle	
15		Locality 3	University of Virginia	
16		Locality 4		
23		Do you receive 9-1-1 calls for any agency for which you are not the primary dispatch point (i.e. secondary PSAP)?	<input type="radio"/> Yes <input checked="" type="radio"/> No	
24		If so, please list:	DO NOT ENTER DATA IN THIS CELL	
25		1		
26		2		
30		How many fire and EMS stations/companies does your PSAP dispatch (include private companies)?	17 and this number includes the Charlottesville/Albemarle Regional Airport Fire Department	
31		Out of those stations, how many are:	DO NOT ENTER DATA IN THIS CELL	
32		strictly fire?	1 volunteer company that only runs fire calls	
		strictly EMS?	3 volunteer rescue squads, 2 of them	

Page 1

Ready | Jurisdictional and Contact | Financial | Facility Management | Equipment, Technology, Tel | Count: 0 Sum: 0 100%



Moved All 78 Surveys into a Database

survID	questionID	AnsText	AnsNum	AnsDate	TypeMod	qType
1	1	Charlottesville-UVA-Albemarle County	0		0	Text
1	2	RNR			0	No Response
1	3	Tom Hanson	0		0	Text
1	4	Executive Director	0		0	Text
1	5	434-971-1765	0		0	Text
1	6	thanson@albemarle.org	0		0	Text
1	7	132745	132745		0	Numeric
1	8	135000	135000		0	Numeric
1	9	754 Square Miles	754		-1	Numeric
1	10	RNR			0	No Response
1	11	City of Charlottesville	0		0	Text
1	12	County of Albemarle	0		0	Text
1	13	University of Virginia	0		0	Text
1	14		0		0	Text
1	15		0		0	Text
1	16		0		0	Text
1	17		0		0	Text
1	18		0		0	Text
1	19		0		0	Text
1	20		0		0	Text
1	21		0		0	Y/N
1	22		0		0	Text
1	23		0		0	Text
1	24		0		0	Text
1	25		0		0	Text
1	26		0		0	Text
1	27	17 and this number includes the Charlott	17		-1	Numeric
1	28	1 volunteer company that only runs fire c	1		-1	Numeric
1	29	3 volunteer rescue squads. 2 of them hav	3		-1	Numeric
1	30	2 that are fire companies with full time a	2		-1	Numeric
1	31	4 stations	4		-1	Numeric
1	32	5 stations	5		-1	Numeric
1	33	8 stations	8		-1	Numeric
1	34	3	3		0	Numeric

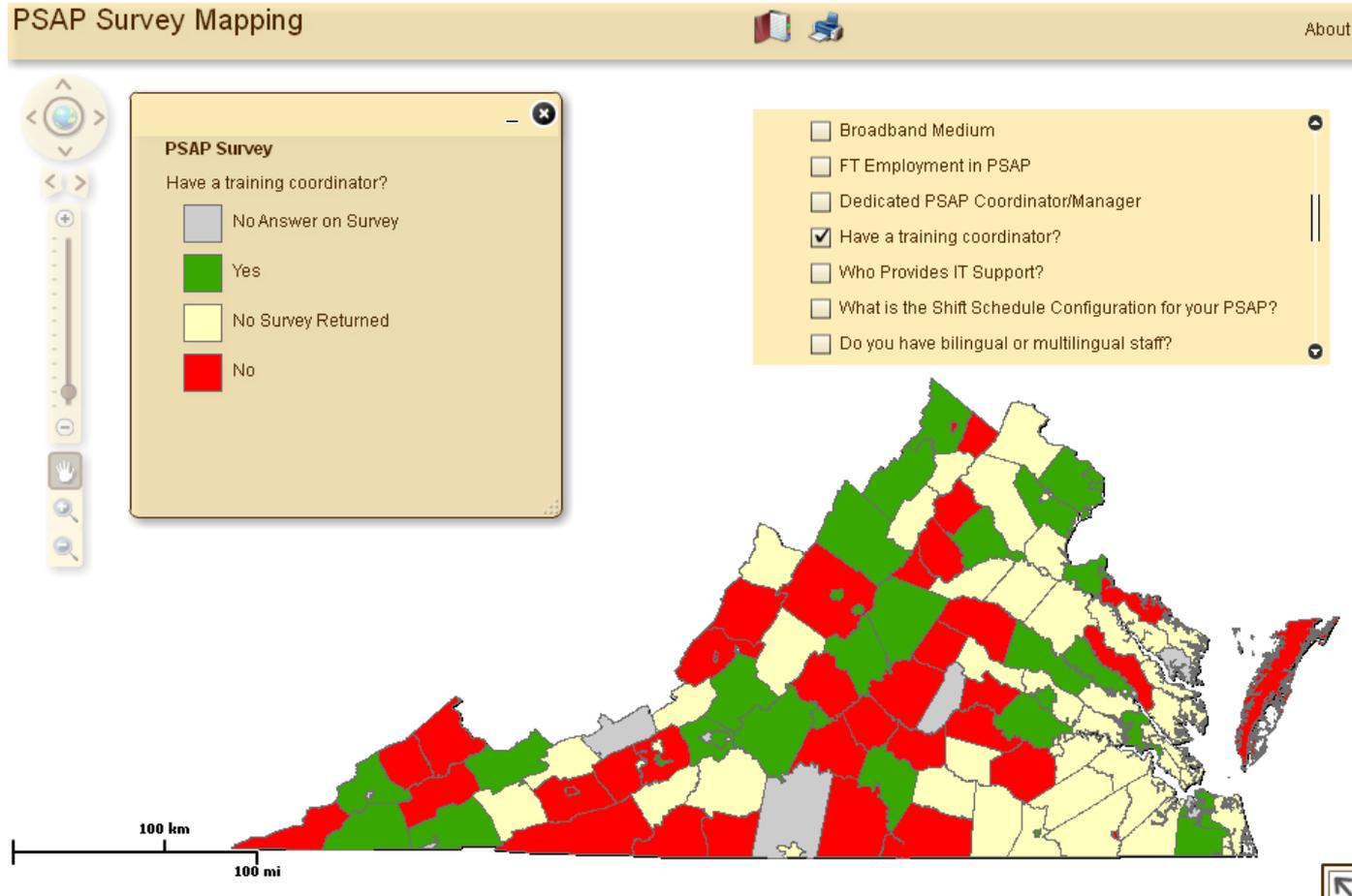


Staff Chose 17 Questions to Map

QuestionText

- CPE Make:
- CAD Make:
- Do you have voice logging equipment?:
- Voice Logger Make:
- Do you utilize dispatch mapping in your PSAP?
- Who is the dispatch mapping software vendor?
- Please select your broadband medium:
- What are the total number of authorized full-time employees for your PSAP? (entire department, not just dispatch)
- Do you have a dedicated PSAP coordinator/manager/director or someone who fills the role of the overall management of the PSAP?
- Do you have a training coordinator?
- Who provides you with IT support?
- What is the shift schedule configuration for your PSAP?
- Do you have bi-lingual or multi-lingual staff?
- Total number of wireless 9-1-1 calls?
- Total number of wireline 9-1-1 calls?
- Total number of VoIP calls (if available)
- What is the total number of console positions in your PSAP?

Y/N: Have a Training Coordinator?





Virginia Information Technologies Agency

Old Business





Old Business

- Update on success of FY 2011 Legislative agenda:
 - Governor's Budget:
 - Payment of Wireless Billing Agreement in FY 2012 and forward will occur "off the top" of the Wireless Fund before any further wireless revenue allocation is made (60/30/10 split)
 - SB788:
 - Give Board flexibility to extend the data collection period up to 36 months when calculating distribution percentages
 - Move the payment recalculation effective date to coincide with the beginning of the fiscal year
 - SB 787:
 - Remove "Wireless" from Wireless E-911 Services Board
- Verizon FY 2010 wireless costs



New Business

- PSAP Grant Committee membership
 - PSAP community (SW)
 - Member-at Large (VACO)
- Wireless Billing Agreements
 - PSAPs must notify the Board of their intention to “opt-in” to FY 2012 contract period
- 2012 PSAP Educational Grant request
 - Colonial Heights
- Funding request from NENA for 2011 Spring conference
- Financial commitment from ENHANCE 9-1-1 Grant for these NG9-1-1 pilots:
 - Southwest \$383,691
 - New River Valley \$343,000
 - Southside \$259,951
- CMRS Subcommittee report



And In Conclusion

- Public Comment
- Adjourn
- Next meeting date is May 12th