



Virginia Information Technologies Agency

Wireless E-911 Services Board Meeting

General Business Meeting

May 12, 2011



Agenda

1. Call to Order
2. Approval of Minutes
3. Verizon FY 2010 Costs
4. PSAP Grant Program
5. Refresh of 9-1-1 Comprehensive Plan
6. Old Business
7. New Business
8. Public Comment
9. Adjourn



Virginia Information Technologies Agency

Verizon FY 2010 Costs





PSAP Grant Program





PSAP Grant Program Financials

- FY 2008:
 - \$5,331,100 in grant awards
 - \$264,364 outstanding award amount
- FY 2009:
 - \$9,326,004 in grant awards
 - \$528,017 outstanding award amount
- FY 2010:
 - \$16,245,527 in grant awards
 - \$3,124,836 outstanding award amount
- FY 2011:
 - \$844,577 in grant awards
 - \$300,000 outstanding award amount

(Outstanding award amounts as of May 10, 2011)



Grant Extension Requests

- FY 2008:
 - (No ID#) Alleghany, Clifton Forge & Covington - \$0
 - (No ID#) Wythe and Wytheville - \$264,364
 - **\$264,364 total requested carry-over**
- FY 2009:
 - (No ID#) Alleghany, Clifton Forge, and Covington - \$0
 - (#64) Blacksburg - \$0
 - (No ID#) Dickenson, Lee, Norton, and Wise - \$0
 - (4A) Eastern Shore - \$100,000
 - (N/A) James City - \$0
 - (50) Pittsylvania - \$50,000
 - (62) Scott - \$43,199
 - (09) Scott, Washington, and Smyth - \$31,326
 - (55) Tazewell - \$0
 - (No ID#) Wythe and Wytheville - \$300,000
 - (N/A) York Consolidation - \$0
 - (N/A) York Consolidation - \$0
 - **\$524,525 total requested carry-over**
 - **\$3,492 will be returned to the Fund, less any draw downs received by June 30, 2011**



Grant Extension Requests

- FY 2010:
 - (168) Alexandra et al. - \$306,096
 - (197) Alleghany and Covington - \$200,000
 - (181) Augusta - \$37,680
 - (137) Blacksburg - 0
 - (107) Campbell et al - \$144,499
 - (171) Charles City - \$30,104
 - (62) Chesapeake - \$0
 - (43) Chesapeake and Suffolk - \$0
 - (186) Danville - \$35,000
 - (192) Danville - \$10,000
 - (183D) Danville & Pittsylvania - \$145,717
 - (141) Eastern Shore - \$40,392
 - (143) Eastern Shore - \$35,200
 - (35) Floyd - \$150,000
 - (179) Harrisonburg/Rockingham - \$146,822
 - (142) Henrico - \$12,870
 - (212) James City - \$150,000
 - (160) Lee - \$67,350
 - (80) Martinsville/Henry - \$63,100
- FY 2010
 - (37) Montgomery - \$0
 - (152) Prince George - \$150,000
 - (70) Rappahannock - \$7,000
 - (145) Richmond County - \$0
 - (149) Richmond County - \$0
 - (129) Scott - \$0
 - (153A) Tazewell - \$0
 - (135) Washington - \$150,000
 - (138A) Wise - \$29,090
 - (138C) Wise \$13,876
 - (138D) Wise \$18,281
 - (194) Wythe & Wytheville - \$13,628
 - (195) Wythe & Wytheville - \$84,093
 - (211) York Consolidation - \$0
 - **\$2,040,798 total requested carry-over**
 - **\$1,084,038 will be returned to the Fund, less any draw downs received by June 30, 2011**



Grant Extension Requests

- FY 2011:
 - (61) Mathews - \$150,000
 - (113) Radford - \$150,000
 - **\$300,000 total requested carry-over**
- In summary:
 - \$4,217,217 in outstanding grant awards
 - Staff and members of the PGC have reviewed all grant extension requests and the PGC is recommending extensions for the 49 awardees already identified:
 - \$3,129,687 to be carried over until June 30, 2012
 - \$1,087,530 will be returned to the Fund, less any draw downs received by June 30, 2011



Grant Extension Requests

- Staff will notify awardees on the status of their grant extension requests
- **Unless an extension request is approved, grant awards will expire on June 30, 2011 and any remaining balance will be returned to the Fund**
 - Two opportunities were given to awardees to submit a grant extension request:
 - Dec 22nd
 - Mar 31st (accepted until PGC meeting on April 14th)
 - Reinforced with email reminders and RC outreach
- Staff will remind grant recipients, with awards expiring on June 30, 2011, on how to close-out their award:
 - **The following must occur by 5 PM on June 30th**
 - Draw downs are complete
 - At this point request should be cost recovery
 - Invoices received
 - A final Programmatic and Financial Report submitted indicating that grant is closed



FY 2013 PSAP Grant Guidelines

- Definitions of Tiers added
- Grant Cycle now includes detailed description of drawdown process, required reporting by grantee, extension request process, and return of unused funding
- Grant Closure and Auditing sections added
- Adjustments made to Continuity and Consolidation Program priorities:
 - GIS: medium priority, Time sync, and UPS/generator are **higher** priorities
 - PSAP Group Training (hardware and software) and PSAP Individual Training are **lower** priorities
- Recurring costs not included in NG9-1-1 projects
- Group rankings for programs combined
- Include actual dates in addition to fiscal year reference



Refresh of 9-1-1 Comprehensive Plan





Overview of Revised Plan

- Source of input for the revised Plan was the PSAP community
 - PSAP Town Hall meeting
 - Work sessions with the VA chapters of APCO and NENA
 - Regional webinars
- Focus is practitioner driven, but clear message from PSAP community is that VITA must assume a leadership role to ensure its success
- ISP staff is responsible for developing and managing implementation strategy
- Plan describes a future state of 9-1-1, but still does not articulate a NG9-1-1 vision
- Complete NG9-1-1 vision will be included in January 2012 revision



Refocused Vision and Goals

- Virginia's 9-1-1 Centers receive, process, and dispatch requests for emergency aid quickly and accurately:
 - From any geographical location
 - From any communications device
 - In any language
 - **Inclusive of legacy, transitional, or NG9-1-1 technologies**
- Goal A: Provide a standard level of 9-1-1 **emergency dispatch services** to the public
- Goal B: Position 9-1-1 centers to continuously meet the **public's expectations**



Baseline Initiative

- Initiative is almost complete
 - Staff will provide close-out report at July Board meeting
- Only task left is the sustainment piece
 - Annual PSAP survey of shortened list of variables
 - Staff will work with the PSAP community to determine the final list
- Will not identify which PSAPs are above or below a certain performance level



IP Backbone Initiative

- This initiative needs to be completely refocused:
 - NG9-1-1 vision
 - Answers the question – Where are we going?
- Initiative action team will be formed, charter developed, and timeline established by July 1st
 - Complete tasks by end of the calendar year
- Technical Framework (ESInets)
 - White paper on lessons learned from the regional pilots
- Governance Issues
 - White paper on how states are planning for NG9-1-1
- Funding Model
 - White paper on appropriateness of current funding methodology for NG9-1-1
 - Analysis of legacy and NG9-1-1 recurring costs and recommendation for Grant Process



Standards and Guidelines Initiative

- Will need to be determined by the PSAPs:
 - Broader than NG9-1-1
 - Applicable now and in the future
 - Answers the question - What do we need?
- Potential list of operational and technical requirements:
 - Equipment and solution compatibility
 - Staffing
 - Best practices
 - Consolidations
 - Data sharing
- Initiative action team will be formed, charter developed, and timeline established by August 1st
 - Complete tasks by end of calendar year



Recruitment and Retention Initiative

- Training is missing piece and should be added
- Supports Virginia's readiness for NG9-1-1
- Focus on needs and best practices
- VITA should act as knowledge center
- Leverage lessons learned from previous recruitment and retention campaigns
- Initiative action team will be formed, charter developed, and timeline established by September 1st
 - Complete tasks by end of calendar year



Advocacy Initiative

- PSAP community felt strongly that this initiative should remain in the Plan
- Effort needs to be led by PSAP community
- ISP staff will work with PSAP community to establish a working group to refocus this initiative
 - The outcome will be to determine a new strategy for this initiative
 - Report out at November Board meeting



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Old Business





Old Business

- PSAP Grant Committee membership:
 - Shannon Williams has been appointed to Committee as a PSAP representative



New Business

- Preliminary Report on FY 2010 APA Audit
- CMRS Subcommittee report



And In Conclusion

- Public Comment
- Adjourn
- Next meeting date is July 14th