



Comprehensive Infrastructure Agreement Amendment Approval Form

Contract Between:

Northrop Grumman Corporation
Information Systems
Civil Systems Division
Meadowville Technology Park
11751 Meadowville Lane
Chester, VA 23836

and

The Commonwealth of Virginia
11751 Meadowville Lane
Chester, VA 23836

Contract Number	VA-051114-NG
Amendment Number	67
Section(s) of CIA Referenced – Identify section(s) of CIA modified, including Attachments and Schedules	Attachment 10.1.3-A, Attachment 10.1.4-A, Attachment 10.1.5-A, Attachment 10.1.7, and Attachment 10.1.8 to Schedule 10.1, and Addendum 3 to Appendix 1
Description of Approved Contract Change – Provide a brief description of contract change	The following change documents the agreement to add a special Resource Unit for HDEW Service to support DSS Shared Services locations with encrypted PCs to the Services of the Comprehensive Infrastructure Agreement.



In accordance with Section 27.5 Amendments, and pursuant to the mutual agreement of the parties, this AGREEMENT is modified as follows:

1.) The following paragraphs of the “Technical Solution - Desktop/Laptop, Email and Network Connectivity Section” of Addendum 3 to Appendix 1 to Schedule 3.3 of the CIA are hereby modified as follows:

The DSS Shared Support Service offering is for desktop/laptop hardware, access to MPLS network through Managed Router/Firewall, Internet Access, Help Desk and Messaging Services. This service offering is only for DSS Shared Support locations identified in Addendum 10 to the Data Networks SOW and as amended through the mutual agreement of VITA and Vendor.

Hard Drive Encryption for Workstations (HDEW) - DSS Shared Services – Vendor will provide HDEW Services as listed in Section 3.1.9 of Appendix 5 to Schedule 3.3 (Desktop Computing Services) as part of the DSS Shared Services inclusive of on-site support as necessary.

Desktop/Laptop hardware – During the desktop refresh, DSS staff will provide equipment orders information to the Vendor Desktop Refresh team. During post-Transition operations, DSS staff will coordinate the procurement of desktop/laptop hardware through the Commonwealth-authorized eVA Work Request process documented in the Procedures Manual.

The hardware will be at current Commonwealth standards. Desktops Refreshes will be provided at the (5) year refresh cycle and Laptops at the four (4) year refresh cycle. The hardware will be shipped with the standard DSS Agency image. Hardware break/fix will be provided by a PC OEM arranged through DSS Shared Support location IT personnel support staff and/or Third-Party support provider. After delivery of ordered hardware, the DSS Shared Support location IT personnel may re-configure the desktops/laptops in preparation for use by the local agency personnel.

Core Desktop/Laptop software - Vendor will image the desktops/laptops with VITA-defined standard End-User device image(s) –

- DSS Agency-Specific Image
- Microsoft OS License
- An office productivity suite such as Microsoft Office will be included in the image and will be billed at a to be determined monthly price.

Messaging – Upon DSS request, the Vendor will provide Commonwealth Email accounts for each DSS Shared Support location End-User. Email will be accessible with OWA or Outlook client via the Internet.

PC Security – DSS will ensure that the DSS Shared Support location’s IT personnel are responsible for the following:

- Security Baseline - Establish the baseline for information technology (IT) security controls that include, but are not limited to, the requirements of all statutes and best practices listed in Commonwealth Security Standard – Sec 501.
- System Hardening - Configure desktop operation system in accordance with Commonwealth Security Standard – Sec 501.

- Patch Management - Perform product patch, "bug fix," service pack installation and upgrades to the current installed version.
- Incident Response - Provide VITA with a detailed explanation of outages due to security Incidents that identify the regional impact, source of breach, and preventative measures being taken to prevent future similar Incidents and outages.
- Audit of Workstations - Maintain all documentation required for security audits.

Asset Inventory and Tracking –

- The asset inventory will be established through the initial desktop/laptop orders. Inventory modifications and tracking will be supported via IMACs. The Altiris record will be created upon deployment of the asset; this record will include the refresh date for the asset though there will be no automated asset tracking.

DSS will be responsible for supporting the Vendor's monthly inventory verification. Vendor will provide a list of desktop/laptop assets for each DSS Shared Support location. The DSS Shared Support location will update the list and return to DSS who will then consolidate the list and return to Vendor for update in the asset management database.

- VITA will grant a waiver to Vendor from standard asset reporting for the DSS Shared Support location listed in Addendum 10 to the Data Networks SOW. The waiver will be submitted at the time of amendment.
- The Altiris Asset records will be used to support Vendor's invoice to VITA and VITA's billing to DSS.
- VITA will process disputes through the Vendor IT Corrections Process documented in the Procedures Manual.

Help Desk Service – Supported DSS Shared Support locations can call the VITA Enterprise Help Desk for DSS applications support (i.e. OASIS). Other support calls (i.e. email, WAN support, Internet access) will be placed by DSS Shared Support location IT support staff/Third-Party Support Provider to the VITA VCCC. Other software (Operating System, Virus Protection, and Microsoft Office) will be supported by locality IT staff/Third Party Support Provider.

WAN Connectivity – Managed Router/Firewall – The Vendor's Managed Router and Managed Firewall Service will provide access to DSS applications and resources. Each router will have two (2) Ethernet ports on the LAN side and provide connectivity through the Vendor's MPLS network with a wide offering of bandwidth ranges available.

Internet Access – For DSS Shared Support locations, internet access will be provided in conjunction with the Managed Router and must match the bandwidth of the Managed Router ordered for the Shared Support location. Support will be provided for both outgoing and incoming traffic, content filtering and external Domain Naming Services (DNS). Internet access will be routed through MPLS network to the Internet Security Gateway (ISG). Only authorized users will be allowed access to MPLS network.

2.) Attachments 10.1.3-A, 10.1.5-A, 10.1.7 and 10.1.8 are deleted in their entirety and are replaced with the attached Exhibit A, which is incorporated into this amendment by reference. Attachments 10.1.1, 10.1.2, 10.1.3, 10.1.4, 10.1.4-B, 10.1.5, 10.1.6, 10.1.9, 10.1.10, 10.1.11, 10.1.12 and 10.1.14 are not changed.

All terms, conditions and provisions of the original Agreement, remain unchanged except as specifically noted herein.

The parties have executed this Agreement on the dates indicated below.

Executed by:

The Commonwealth of Virginia

Northrop Grumman Systems Corporation

By: _____

By: George Vitiak

Name: Perry Pascual

for Name: Timothy Rigney

Title: Customer Services, Project
Management Organization

Title: Director of Contracts

Date: _____

Date: 7/29/11